



# Platinum Concessionary Disabled Travel Scheme

**Application Form for new applicants.  
For Blind or Partially Sighted persons  
(platinum).**

This form together with original documents supporting your application, can be taken to our Customer Service Points. If you are unable to submit your application in person, please post the form and original documents to the address provided. These will be returned by recorded delivery.

<b>Office use only</b>	BCC Tenant	<input type="checkbox"/>	Birth/Adoption Certificate	<input type="checkbox"/>
	Council Tax	<input type="checkbox"/>	Current Passport/EU ID	<input type="checkbox"/>
	Electoral Reg	<input type="checkbox"/>	Other	.....
	Current Ctax Bill	<input type="checkbox"/>	CSP/Dept Verified	.....
	Current TV Licence	<input type="checkbox"/>		

**Personal details (if completing this form for a child 5 to 16 years of age, please provide their details in the appropriate sections and sign the form on their behalf). Please include details of any other names used e.g. maiden name. Please also be aware that children under 5 will not be covered under the current concessionary scheme as they are not of fare paying age.**

**Title**                      Mr  Mrs  Miss  Ms  Other .....

**Surname**                      .....

**Previous surname(s)**                      .....

**Forename(s)**                      .....

**Middle name(s)**                      .....

**Home Telephone No.**                      .....

**Work Telephone No.**                      .....

**Mobile Telephone No.**                      .....

**Gender**                      Male  Female

**Date of Birth**             
   D    D            M    M            Y    Y            Y    Y

**Email address**                      .....

Preferred contact Telephone  Letter  Email   
method Large Text  Braille  In person

Address .....  
.....

Postcode .....

Previous Address, if you have moved in the last three years

.....  
.....  
.....

Postcode .....

**All New Applicants**

**a) Confirmation of address**

Please answer **ONE** of the following questions, permitting us to check your address by information we already have for you (This service is not available for postal applications).

Are you a Bristol City Council tenant?  Yes  No

Are you paying Bristol City Council tax?  Yes  No

**OR**

Provide **ONE** of the following as proof that you live within the city council boundary.

- Current Domestic Council Tax Bill**
- Current TV Licence**

Office use only
Anite checked <input type="checkbox"/>
Iworld checked <input type="checkbox"/>

b) Is the address provided your sole or principal residence?

Yes

No

c) Confirmation of identity

Birth / Adoption certificate

Current Passport / EU identity card (mandatory for Non-British nationals)

Please supply **ONE** of the documents listed to confirm your identity.

## Photograph guidance

Please enclose **ONE** passport-style photograph of the applicant taken within the last three months even if you are renewing your card as Bristol City Council cannot use previous Travelcard photos.

**Please attach photograph here with glue.**

### Please note:

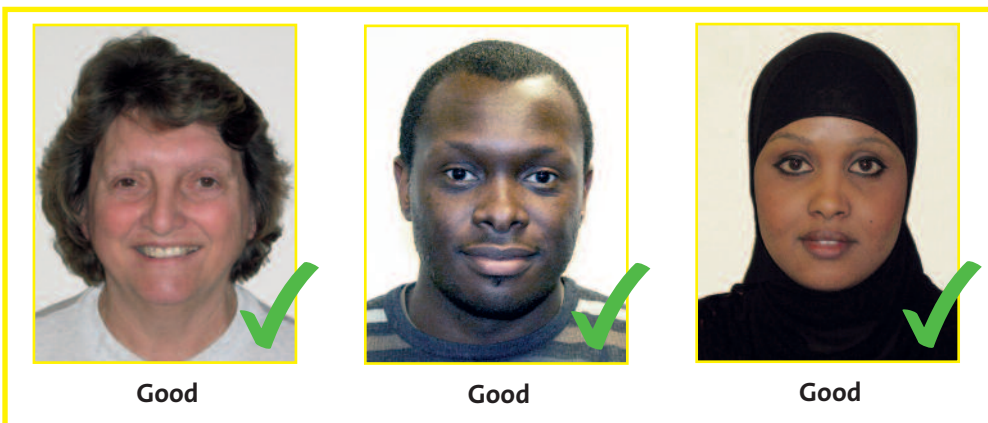
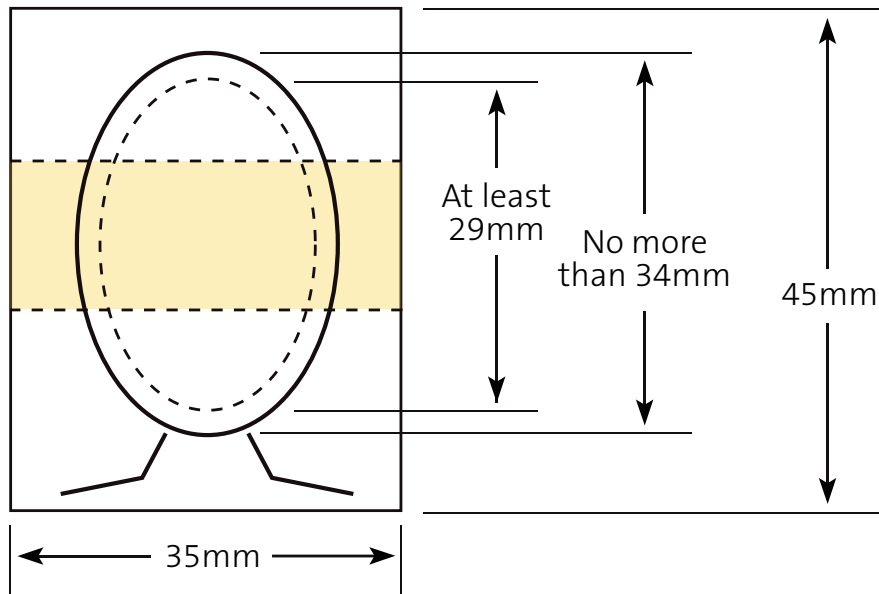
Please follow guidance provided in order to provide an acceptable photograph (an unacceptable photograph will be refused, which will delay the production of your Travelcard).

The following guidance should help you send us an acceptable photograph, you can get your photograph from a photo booth, or a professional photographer. If you have a problem getting a photo, please call us on **0117 922 2600** for advice.

Please supply a recent colour passport photograph. It must be

- Taken within the last three months.
- Standard passport size 45mm high x 35mm wide (millimetres).
- Taken against a pale background.
- You facing forward, looking straight towards the camera.
- Without any head covering, unless it is worn for religious beliefs or medical reasons.
- Nothing covering your face. Please make sure nothing covers the outline of your eyes, nose or mouth.

# Standard passport size



Too close to camera



Face covered



Over exposed



Under exposed



Shadows



Dark background



Portrait style



Low resolution

# Which category applies to you?

**In order to receive a Travelcard you must prove eligibility under one of the following Disability categories.**

**1. I am registered Blind or Partially Sighted.**

**Category A**

Please note: If you meet the above criteria you will be issued a Platinum Travelcard, a large print application form is available by calling 0117 922 2600 or from our Customer Service Points.

**Are you registered as Severely Sight Impaired (blind) or Sight Impaired (Partially Sighted) under the National Assistance Act 1948?**  **Yes**  **No**

If **Yes** please supply your registration card.

**Registration Card Number**

Please supply contact details of the place where you were registered i.e. Bristol Eye Hospital:

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.....  
.....

**I am Blind or Partially Sighted but not registered.**

A person can be registered as Severely Sight Impaired (blind) if they cannot see (with glasses if worn) the top letter of the eye test chart (used by doctors and opticians) at a distance of three metres or less.

A person can be registered as Sight Impaired (partially sighted) if they have a full field of vision but can only read the top letter of the eye test chart at a distance of 6 metres or less (with glasses if worn).

Advice on how to register can be found on the Royal National Institute for the blind (rnib) website at [www.rnib.org.uk](http://www.rnib.org.uk)

**Are you blind or partially sighted but not registered?**

Yes       No

To aid your application please provide contact details of your Ophthalmologist or General Practitioner so that we can confirm that you fulfil the above criteria.

## **Medical Information**

**Please provide as much information as possible. This will ensure that any required checks are carried out quickly and with the correct Consultant/Specialist Doctor.**

Please provide us with details of the person you see in connection with your illness or disability (preferably a person you have seen in the last 12 months).

For example, a Hospital Doctor, Consultant, Ophthalmologist or General Practitioner. Please tell us the professional address where you see them, such as health centre or hospital.

Their name .....

Their profession or  
specialist area .....

The address where you see them or their correspondence address  
(whichever is appropriate):

**Address** .....

.....

**Postcode** .....

**Their telephone number**

(Including the dialling codes)

**Your hospital record number**

(You can find this on your appointment letter or card)

**Which illness or disability do you see them for?**

.....

.....

**When did you last see them because of your illness or disability?**

.....

.....

**If you have seen more than one health professional, please provide their contact details, treatment provided and the date of your last visit.**

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# Application for a companion travelcard

People who due to a disability are unable to travel on public transport without the aid of a companion for the duration of the journey, are eligible for a Travelcard with a companion entitlement.

Children under 11 cannot apply for a companion Travelcard.

The companion is a local enhancement in Bristol and does not extend nationally.

The applicant must be unable to walk to a bus stop, get on and off a bus without assistance. Where a companion entitlement is granted, the companion must accompany the applicant for the whole of the journey and alight with them.

**This section must be completed by a General Practitioner or Consultant and is only required when applying for a companion entitlement.**

Please provide details of the applicant's disability and why the applicant requires a companion to be able to travel.

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**Name and position of Doctor/Consultant**

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**Address**

.....

.....

.....

**Postcode**

.....

**Telephone**

.....

**Signature**

**Practice Stamp:**



# **Declaration** (to be completed by all applicants)

I declare to the best of my knowledge, all the information I have provided is correct.

I understand that I must promptly inform Bristol City Council of any changes that may affect my entitlement to a Travelcard.

I understand that Bristol City Council may contact an accredited health professional if necessary, for the purpose of obtaining information to support my application.

You will, as the applicant for a Travelcard have to pay any cost incurred in providing a photo, posting your application or obtaining medical information, as the Council does not receive funding for this from the Department for Transport. The Council receives funding for the issuing of an applicant's first and renewal Travelcard and to administer the Concessionary Travelcard scheme.

Information provided may also be made available to other City Council Departments for the benefit of the client; this should assist in speeding up your application and to assess whether you have a right to other services provided by the Council.

Information provided will also be shared where there are lawful requirements to share information with external organisations and with other internal services/sections.

The Council is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For further information see [www.bristol.gov.uk/nfi](http://www.bristol.gov.uk/nfi) or contact the Concessionary Travel card Team on 0117 922 2600.

**Signature**

.....

**Date**

.....

**Printed name**

.....

If you would like to know more about, how, why, when we share your information, or receive a copy of the information that we hold on you please write to:

Travelcard Office, Bristol City Council, PO BOX 375, Bristol, BS99 7GX

# What to do now

Take this application form to one of our Customer Service Points, where original documents can be verified and your application form checked. Information on our Customer Service Points can be found at our website [www.bristol.gov.uk/buspass](http://www.bristol.gov.uk/buspass) or by telephoning 0117 922 2600.

**OR**

If required the application can be sent to the following address with the original evidence and a recent photograph. Documents will be returned by recorded delivery.

Travelcard Office  
Bristol City Council  
PO Box 375  
Bristol  
BS99 7GX

## Scheme information

Platinum Travelcards entitle blind and partially sighted cardholders to free travel at any time on journeys starting and finishing in Bristol. Journeys in Bath & North East Somerset, North Somerset and South Gloucestershire will be free from 0900 until 0600 (following day) Monday to Friday or anytime Saturday, Sunday and Bank Holidays.

Journeys outside these areas will be subject to the standard All England concession 0930 to 2300.

Travelcards are accepted on all local bus services, Park & Ride services, all bristol community transport services and the Bristol International Airport Flyer.

Travelcards are not accepted on long distance coach services, rail services or open-top tours.

## Lost and stolen cards

If you lose or damage your Travelcard, a replacement can be issued for a fee. This charge reflects the actual cost of producing a replacement. If your Travelcard is stolen and you are able to obtain a crime reference number then a replacement will be issued free of charge. Please do not complete this form, you will need to obtain a replacement Travelcard form by either calling **0117 922 2600**, from one of our Customer Service Points, or by printing from the City Council Website at **[www.bristol.gov.uk/buspass](http://www.bristol.gov.uk/buspass)**

## Blue Badges

Under certain disability categories you may be eligible for a Blue Badge. Information on the Blue Badge Scheme is available from our Customer Service Points or by contacting **0117 922 2600**.

# Equalities Questionnaire

## Equalities Monitoring

We would be grateful if you could complete this equalities monitoring data sheet. This will help us to understand which groups and communities we have reached and those groups and communities of interest that have not responded.

Information on individuals will not be linked to named correspondence information and will be held as summary data only.

## About yourself - Please tick as appropriate.

### Race & Ethnicity

- White – British
- White – Irish
- White – Other European
- Mixed – White and Black Caribbean
- Mixed – White and Black African
- Mixed - White and Asian
- Asian or Asian British – Indian
- Asian or Asian British – Pakistani
- Asian or Asian British – Bangladeshi
- Black or Black British – Caribbean
- Black or Black British – African
- Black or Black British – African Somalian
- Chinese
- South East Asian
- Irish Traveller
- Roma Gypsy/Traveller
- Any other background:  
.....

### Gender

- Male
- Female

### Age

- 16 - 24
- 25 - 49
- 50 - 64
- 65+

### Disability

- Disabled
- Non-Disabled

### Religion & Belief

- Christian
- Muslim
- Hindu
- Sikh
- Jewish
- Other:  
.....
- None

### Sexual orientation

- Lesbian, gay, bisexual
- Heterosexual

### Transgender

- Yes
- No

**If you would like this information in a different format,  
for example Braille, audiotape, or computer disc, or  
community languages, please contact:  
Concessionary Fares 0117 9223089.**