

THE GUIDE TO CARE HOMES IN YOUR LOCAL AREA

care2010

Bath and North East Somerset * Bristol * North Somerset * South Gloucestershire



Current listing of Care Homes that provide Personal Care and Nursing Care, and also Domiciliary Care Providers and Nursing Agencies. Includes essential information and financial guidance.



Contents

About This Directory	7
Bath & North East Somerset	20
Bristol	26
North Somerset	37
South Gloucestershire	49
Extra Pages	54
Domiciliary Care & Nursing Agencies	56
Index	61



About this directory

This directory includes basic information about local Care Homes and Domiciliary Care providers; it does not contain information about fees or managers/matrons, as these details are more likely to change during the directory's life.

Seemac Ltd (Publishers) has produced the directory on behalf of Bath and North East Somerset, Bristol City, North Somerset and South Gloucestershire Councils.

Every effort was made to ensure the information in this directory was correct when printed.

Each council can provide you with help, advice and information about available care. Contact details for each council are listed in the directory.

Care 2010

The guide to Care Homes, Domiciliary Care Providers and Nursing Agencies in your local area:

- Bath and North East Somerset
- Bristol
- North Somerset
- South Gloucestershire

Current listings of Care Homes that provide Personal Care and Nursing Care, and also Domiciliary Care Providers and Nursing Agencies. Includes essential information and financial guidance.

INFORMATION ABOUT CARE HOMES

Registration, inspection reports and star ratings

All Care Homes have to be registered and inspected by the Care Quality Commission (CQC). The CQC ensures that Homes meet required standards covering:

- the quality and type of care provided
- meeting people's needs sensitively
- involving people in making decisions and choices
- supporting people to live as independently as possible

The CQC also gives Homes a quality or "star" rating to show how they are doing against these national standards. The ratings are:

- 3 stars  - excellent
- 2 stars  - good
- 1 stars  - adequate
- 0 stars  - poor

Homes should be able to provide you with their latest inspection and star rating reports when you visit. You can also find this information on the CQC website at www.cqc.org.uk.

If you do not have a computer to get access to the website, contact your local public library for advice and help.

Making your mind up and getting help from a council

Moving into a Care Home is a big decision. You must be sure that it is the best thing for you. It is important that you make the right choice.

You may also want to consider other options like:

- help and support to continue living independently in your own home
- sheltered, very sheltered or extra care housing schemes

Contact your local council for advice and to discuss an assessment of your needs. See your council's section in this directory for more details.

An assessment involves finding out more about your situation, your care needs, your wishes and any help that may be available. Your views will be an

important part of the assessment. An assessment will also determine whether you need care in a Care Home.

Depending on your assessment and financial situation, your council may be able to help you find a Care Home and assist you to pay the fees. There is more information about help with fees in this directory's section "Paying to live in a home".

Advice about what to look for in a home

Look in this directory's entries to find Homes providing the type of care you need.

All Homes provide personal care, but some provide a combination of nursing and personal care - known as "Care Home with nursing". It is also important to look for Homes that provide care for particular needs e.g. older people or people with learning disabilities.

Finding out more

Try to visit several Homes that look suitable. Have a look around and talk to residents and staff, consider the location and local facilities.

Each Home will be able to provide you with their resident or service information pack. This will include information about how the Home is run and the service provided for residents and will also include details of any additional charges and how to make a complaint.

Your council and the CQC will be also be able to provide you with some advice and guidance on how to approach choosing a home. The type of questions or information that you may want to follow up include:

- Is your room single and en-suite? Can you have personal possessions in your room such as pictures, plants and furniture? Can you lock your room? And are you allowed to take your pet?
- Do you have a choice of what and when to eat every day? And, can you invite your relatives and friends to come and have a meal or a drink/snack with you, as you would do at home?
- Will you be free to have people visit you at any time, as they would be able to if you were living at home?
- Will you be able to have a phone in your room to make private calls?

- Will you be able to come and go as you please, for example, to the shops, to the pub or a club in the evening? What other leisure activities are available?
- What are the insurance arrangements for your possessions
- Can you keep the same doctor and dentist as you have now or what will be the alternative arrangements
- Have you any spiritual or cultural needs, can these be met?

Terms and Conditions

Note: If a council is paying towards your stay in a Home they will deal with the following terms and conditions:

- Is there a written contract/agreement and will you have a copy?
- How long is the trial period you can have?
- What happens if you are not happy?
- How much notice must be given if you want to leave the Home?
- What are the arrangements for payment and how will you be invoiced?
- How often do fees change?
- What are the fees for keeping your room if you are away for a short time e.g. in hospital?
- What is the weekly fee and what does it cover?
- Is anything else charged for additionally?

Paying to live in a Home

Some people can meet the full cost of living in a Home. However, you may be able to get help to pay the fees from your local council. If you are eligible for help then you will be expected to make a contribution towards the fee.

To be considered for help when this directory was published you had to:

- be assessed by your council as needing a Care Home
- have less than £23,000 in savings or other assets

To find out if they can help council's have to assess people's care needs and financial situations. This includes finding out about people's income, savings and property.

Each council sets an amount it will normally pay towards care home fees. Some Homes set their fees to be in line with this amount, but others charge more. This may limit the choice you have.

In some instances if a Home charges more than your council will pay, you may be able to find someone else to pay the difference. This is called a third party contribution or "top-up" fee. However, if this payment is not maintained it will become necessary for you to move to another Home.

You must let your council know if your financial situation changes. This is particularly important if you have been paying for yourself, but your savings are reducing and will fall below £23,000 in the future. It is important to let your council know about this as soon as possible.

For more details of help with Care Home fees contact your local council.

Other places to get information:

FirstStop

Offering advice on care, housing and financial options for older people and their carers.

For further information call the Advice Line on 0800 377 7070

Personalisation - what does it mean?

What is personalisation? Is it a different way of funding with a personal or individual budget? Is it having a PCP which may or may not be looked at again until it is reviewed to make the inputs look good? Is it being creative to have better futures?

Change can be hard for anyone, especially if it is forced on you. Some people get used to the fact that they have no control and either accept it, becoming compliant, or fight it, and get termed "challenging". What happens when organisations are forced to change? We are in hard times economically and all organisations need to change to ensure their survival; to reflect on what they do well and develop, becoming more creative to find solutions to ensure personalisation happens.

Funding authorities need providers and providers need funding authorities, it's a symbiotic relationship but is it an equal partnership? Commissioning strategies can change and this can put pressure on providers who have put scarce resources into planning for that change, offered support to individuals and informed them that change will happen, only for delays while concerns get ironed out, which leads to more anxieties. We are asked to be less risk averse; to give individuals the space to grow and learn from their mistakes; and give back that control. All these things are well intentioned –which of you could say that you would be here now, reading this, if it were not for these ideals, but still it can be hard to make these changes so quickly.

Andrew has a learning difficulty; he went to boarding school then on to residential care where he has lived for over 20 years. He attended day centres and college courses during this time but never worked. He wanted to work but was told by his family he didn't need money so he did not need to get a job - they would make sure he was alright. He had a

conversation one day with one of his support staff about the new flat the staff member was moving to. His support staff asked him if he ever wanted to live in his own flat and he said yes but his mum would not like it.

Freeways listened to what Andrew wanted and what he needed to achieve his dreams. This included not only support to move to a flat but what would help him feel secure and able to move on. His family also needed some support and the staff needed to be trained to help them give him the space to grow, make mistakes, learn from the mistakes, find creative solutions and achieve his personal dreams.

With staff support his living environment changed and he found opportunities for part time work. Andrew now lives in his own flat, he is our customer, he tells staff what he wants the support to achieve and when he wants that support. He gets a bus to work and earns money and actually feels he is doing what he wants to do. He has a personalised support package that is there to help him be all he can be and, as importantly, what he wants to be - a valued member of his community.

This is an example of creative commissioning and planning providing a personal outcome for an individual to enable him to lead a fulfilling life.

Local Authority and Provider working together
- Personalisation at its best.

For further information contact:

Freeways

Leigh Court Centre, Pill Road, Abbots Leigh,
Bristol BS8 3RA

Tel: 01275 372109

Fax: 01275 372151

E-mail: info@freewaystrust.co.uk

www.freewaystrust.co.uk

People with Learning Disabilities – Outside In & Inside Out

Brandon Trust at Eden

Last November as part of Brandon Trust's 15 Years celebration we teamed up with the Eden Project in Cornwall to put on a two day festival and conference, Brandon Trust: Inside Out In Eden. The event included workshops, theatre, music and comedy, as well as powerful, serious key-note speeches. The Eden Project was the obvious place to 'partner' such an event. In 2009 people supported by Brandon Trust had already begun to use a number of Eden's facilities to explore how individuals contribute to a sustainable environment. There is a common link between Brandon Trust and the Eden Project; we are both innovative charities

seeking to promote long term changes in public perception.

For Brandon Trust 'disability' and 'ability' have the capacity to merge. All the people we support have disabilities, much more importantly these same individuals have a huge range of abilities. Ideas are turned 'inside out'. We are now out of the institutions and in the community. A different place; where once 'disabling' meant restricting a person's capacity to succeed, today we can enable individuals to achieve their own goals. Our time at the Eden Project was both a celebration and an





acknowledgment of the way Brandon Trust, as a charity, can support and enable people with learning disabilities to take up citizenship and make it work for them, even when people have very complex needs. Lucy Hurst-Brown (Brandon's Chief Executive) summed it up this way:

“

“There are key themes that weave their way through the positive lives of the people we support. Standing back we see that **ABILITY, CONNECTEDNESS** and **CONTRIBUTION TO SOCIETY** all triumph over their nemeses; disability, isolation and dependency. This is what we at Brandon Trust are proud to be about. More importantly, this is what rightfully belongs to people with learning disabilities and is finally coming to pass in the 21st century. This is our story and it's great to be part of it.”

”

Investing In Vision

At Brandon Trust we know about change. During the fifteen years of our existence we have been on a journey of change with individuals and their families. It has been about enabling the people we support to discover what it is they want from life and then assisting them in reaching out for those personal goals. Yes, on one level it is about 'care', because 'caring' is a crucial part of the interaction between individuals, but actually that is looking at things from 'inside out'. Caring creates a context for enabling people to live the lives they choose. Fine words, but how can we turn them into reality? There is a different kind of difference about us as a charity. We invest in our staff and part of that investment is about promoting a vision of ability rather than disability.

Making Contact

Words can attempt to explain but often they cannot tell the full story. At the Eden Project last November we managed to demonstrate the power of people's stories through workshops, drama and song. You can get a flavour of this by catching some of this event on our Website. Better still come and meet us, if you want to find out more about the work of Brandon Trust make contact.

Brandon Trust, Olympus House, Britannia Road, Patchway, Bristol BS34 5TA

Phone: 0117 9077200

Fax: 0117 9699000

Minicom: 0117931 5000

Email: info@brandontrust.org

Web Site: www.brandontrust.org

NHFA Taking the worry out of paying for care

When moving into a care home, or helping someone choose care, fully understanding what the State provides and being certain about costs and affordability is essential for all involved. Seeking independent advice is important. Here we answer some of the most commonly asked questions.

Do I qualify for local authority assistance?

If you have been assessed as needing a care home place and your capital is below £23,000 you should be entitled to financial support from your local authority. If you have capital below £14,000 you will be entitled to maximum support although you will still contribute your income less £21.90 per week retained for personal expenses. If you have capital between £14,000 and £23,000 you will also pay a capital tariff of £1 per week for each £250 or part thereof between these two figures. If you have capital above £23,000 you will probably have to pay the full cost of your care.

Capital includes your savings and normally includes the value of your former home with some exceptions.

What happens if I move into a care home independently, without being assessed as needing care, and run out of money?

Once your capital reduces to £23,000 you can seek local authority assistance. If this is likely you should seek a care assessment from the local authority well before your capital falls to this threshold. In these circumstances you may find that the home costs more than the local authority usually pays and, if it won't reduce its fees to the local authority rate, you may have to find a source of top-up or seek less expensive accommodation. Moving care homes could be detrimental to health and well being and should really be avoided unless it's absolutely necessary.

What can I do to avoid this situation?

There are ways of meeting care costs for as long as you need care whilst potentially using up only part of your capital. The important message is not to try to do it alone, seek advice.

NHFA is an award winning expert on providing advice on funding long-term care in the UK. This is because of the comprehensive range of advice, information and high service standards we offer to our clients including:

- ✓ The peace of mind for all involved in understanding how care costs can be met over the long-term through a combination of State support and private resources.
- ✓ The most appropriate financial products for meeting care costs, providing choice through different options, including care fee funding solutions utilising either low or non-stock market exposure solutions.
- ✓ Access to expert technical advice on care legislation and related financial benefits from our Helpdesk team.
- ✓ Over 15 years of dedicated experience specialising in Long Term Care advice, delivered through a team of Care Fee Advisers throughout the UK each of whom is qualified to the highest standard to provide long-term care advice.
- ✓ NHFA clients benefit from continuing advice throughout the period of care with full access to all our services.

Capital limits and DWP benefits referred to in this article relate to residents in England only.

Benefit rates usually change once each year in April. Rates may also be subject to change throughout the year.

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Knowing you need help is one thing. Finding it can be another.

There are few things in life more difficult than asking for and arranging help as we get older, either for ourselves or for someone we love.

In the first instance the problems may seem daunting, because after all we haven't been here before. Social Services are a valuable first step for those seeking help and advice. They will provide an assessment, looking at the situation overall, and this is often helpful and effective. What had seemed overwhelming problems become more manageable when broken down and looked at separately.

Most people of course want to remain in their own homes if at all possible. There is a huge variety of products available nowadays designed to enable this

to happen. Whatever the problem, there is almost certainly something that will make it easier to overcome. There are a number of companies that specialise in this area. They have a wealth of experience to draw upon to guide and help you find solutions to difficulties.

The help that you need may not be so difficult to find as first thought.

RNID, the charity working to change the world for the UK's 9 million deaf and hard of hearing people.

RNID provides high quality care and support for deaf and hard of hearing people with additional special needs. We achieve this through residential care, supported housing, and community and outreach services. We also offer specialist services providing care and support to people with high level needs.

Our aims

Our aim is to maximise the quality of life of people who are deaf or hard of hearing and have additional needs. We support our clients so that they can reach the highest possible level of independence and be fully active and contributing members of the community, rather than just "recipients of care".

Our values and principles

We are focused on our service users. So our values and principles are based on:

- Respect and dignity for the individual
- Choice and autonomy
- Personalised, flexible services
- Participation in the way services are run
- Supporting individuals so that they can reach their highest level of independence according to their abilities
- Fulfillment of each person's capacity whether physical, intellectual, emotional, social or spiritual.

Our values and principles are fundamental. They reflect how we wish to interact with our clients, our stakeholders and each other. They represent our core beliefs - the things that we firmly believe will make a difference - the things we will not compromise on. We use these values every day in everything we do.

Local RNID Care Services

We offer a diverse range of bespoke residential, community and supporting people services. Operating within the south side of Bath for more than 75 years, we have built trusted and valued services for a wide range of individual people who are deaf and with additional complex needs.

Watery Lane Cottage offers a quality 1:1 residential care service to adults aged 18-64 years. This home has

been designed around the wishes and needs of people who are dual sensory impaired with additional complex disabilities. Support and encouragement is given consistently to achieve daily living tasks and enhance skills in everyday life. We ensure that close monitoring of our services and procedures is maintained and attention to the smallest detail is pivotal to everything that we do. An important part of our quality programme is to involve the service users and their relatives and we regularly seek feedback on the home, the staff and services we provide.

Tony lives at Watery Lane. Here's what he has to say:

"I really enjoy meeting deaf people and making friends at Watery Lane. I am proud that I have been able to learn to do things for myself. The staff have helped me feel independent".

From the parents of a service user:

"Watery Lane provides a safe, caring and supportive environment, enabling our son to maximise his potential to remain independent. The care team are brilliant and we respect the excellent work they do".

From a social worker, London Borough of Richmond upon Thames:

"Watery Lane is a delightful purpose-designed small unit with facilities and activities tailored to the needs of the client group, run by caring and able staff who are committed to and trained in this specialist work".

Outreach Community Services support deaf adults with additional needs, living in their own homes and in their local community, providing support as required - respecting individuality, cultural and religious beliefs also their aims and ambitions in life.

We offer support with daily living tasks such as food shopping, home maintenance, support with understanding letters and bills. However, our service is bespoke and support (up to 15 hours per week) varies depending on individual's needs and their life circumstances.

Based in Bath, we support clients across the area. We support Adults with varying needs). We offer a high

quality service and the ability to be flexible with our communication methods.

Motivated and passionate about the work we do and strive to support our clients to develop their confidence and independence within their home and in the wider community. Our staff team have a wide range of skills and knowledge to work with adults who are deaf with additional needs such as learning difficulties and mental health support needs.

Bob, Pennard Court, Bath:

"I can now live by myself. I go to college on Fridays and at the weekend and I have learnt a lot. I really like the RNID staff".

Parent of a service user, Bath Supported Housing:

"The care, understanding and compassion that the Bath Supported Housing staff have given our foster son are second to none. They have helped and encouraged him through numerous problems while still allowing him to keep his independence and self-esteem".

Supporting People Lead Officer, local authority:

"The team and the authority were impressed from the first time we met the RNID representative. We went on to be impressed with the speed with which they set up the floating support project and began getting positive outcomes for their service users. They are a pleasure to do business with".

Barron Winnicott Care Home has for many years been 'home' for the eight people who are deaf and have additional needs and complex disabilities. Their needs, lifestyle and aspirations have changed over the years and we understand how crucial it is that we listen constantly to our service users and the people who are important to them - what they need and how they want to be supported.

We are also creative, open and very flexible in the way we support people to go about their everyday business and we value and welcome any feedback or comments about how we could do things differently. We listen to expectations regarding how we meet their needs and support each person to fulfil their

lives and achieve their goals.

Each service user is provided with a level of support that is tailored to their life choices and aspirations, a support that recognises and values their individuality and the different ways they do things.

Life is full of challenges and surprises for everyone, but here on Barron Winnicott this is a challenge we all are committed to embrace together with our service users.

Andrew lives at Barron Winnicott. Here's what he had to say:

"I like living at Winnicott and helping with the cooking. I also really like the unit holidays we go on".

From the parent of a service user:

"As a parent, I have found the service provided for my son during the past 15 years to be of the highest standard. He is able to lead a happy and fulfilling life thanks to the dedication of the support team".



For all other enquiries and general information about our care services, or if you would rather speak to someone directly to discuss how we can help you, do please contact us:

Telephone: 01225 485780
 Textphone: 01225 485780
 Fax: 01225 485778
 Email: careservices@rnid.org.uk
 Website: www.rnid.org.uk

RNID Care Services

Berkeley House, The Square, Lower Bristol Road,
 Bath BA2 3BH



Bath & North East Somerset

The Adult Health, Social Care and Housing Partnership operate the Community and Health Access Team for taking calls, referrals, giving advice and/or responding to urgent referrals.

Their aim is to assist people to continue to live independently in their own homes, or help them in finding a care home, if that is what they want or are assessed as needing.

The Community and Health Access Team offers:

- a confidential information/advice for services available for eligible older people (and younger disabled adults) and carers in Bath and North East Somerset that will promote independence and enable people to make informed decisions or choices about their care and support
- telephone help to take referrals for services which include: social work, occupational therapy, community meals, home care and/or other community based services, and responsive service for urgent referrals and/or crisis situations for all parts of the community
- access to services provided by the Council and other organisations

Bath & North East Somerset Council

If you would like advice, or need to arrange for an assessment, please contact the Access Team by using any of the following:

Tel: 01225 396000

Fax: 01225 396293

Email: access_team@bathnes.gov.uk

Hearing Impaired Text phone: 07980 998948

or, by writing to us or calling in to see us, our address and office hours are:

Lewis House
Manvers Street
Bath BA1 1JG

Monday, Tuesday and Thursday 8.30am - 5.00pm
Wednesday 9.30am - 5.00pm and,
Friday 8.30am - 4.30pm

For **urgent assistance outside of the above times** please telephone the Emergency Duty Team on 01454 615165

Bath & North East Somerset Council Extra Care Housing

In conjunction with partner housing associations, usually referred to as Registered Social Landlords, Bath and North East Somerset Council is providing an extra care sheltered housing service. Extra care sheltered housing could be your key to independent living with care. It provides older people, who have some care needs, with an assured tenancy in a self-contained flat in a purpose-built or adapted scheme.

If you require help with personal care and daily activities and your present accommodation is not suitable any more, then extra care sheltered housing might be the answer for you. Extra care will enable you to have the care and support you need whilst maintaining a high degree of privacy and security.

A trained care team will be based in the same building to assist you with personal care and any other tasks you are unable to do alone. You will have the benefit of your own front door with the security and support of a safe environment. You will also benefit from the services of a manager employed by the Registered Social Landlord who will be on site to deal with any problems you have with your flat.

Which are the Extra Care Schemes in Bath and North East Somerset?

- **St Johns Court**, St Johns Road, Bath (in partnership with Somer Community Housing Trust)
- **Avondown**, Langdon Road, Twerton, Bath (in partnership with Knightstone Housing Association)
- **The Orchard**, Rockhall Lane, Combe Down, Bath (in partnership with Guinness Housing Association Ltd)
- **Greenacres Court**, Greenacres, Midsomer Norton (in partnership with Somer Community Housing Trust)
- **Hawthorns Court**, Hawthorns Lane, Keynsham (in partnership with Somer Community Housing Trust)

Who is eligible for Extra Care in Bath and North East Somerset?

- You must be resident in Bath and North East Somerset
- Your current housing may no longer be suitable for your needs
- You must need help with care and domestic tasks
- You must have had an assessment of your needs completed by a social worker

What would I get?

- A tenancy of a self-contained one or two bedroom flat, some of which are designed and equipped for people who use a wheelchair
- A living room with an adjoining high quality kitchen. Kitchens in some of our extra care schemes are fitted with variable height worktops.
- A bathroom with a level access shower and toilet or an adapted bath. There will also be assisted bathing facilities available within the scheme
- Your own front door and key, enabling you to live as independently as possible ensuring you can spend as much time as you wish in peace and privacy

How do you contact us?

If you are still unsure and would like to talk to someone about extra care please call the Community and Health Access Team on: 01225 396000

Key - Categories Of Care

OP	Care for Older People	LD(E)	Care for People with Learning Disability (over 65)
MD	Care for People with Mental Disorder (under 65)	A	Care for People with Past/Present Alcohol Dependence
MD(E)	Care for People with Mental Disorder (over 65)	D	Care for People with Past/Present Drug Dependence
DE	Care for People with Dementia	SI	Care for People with Sensory Impairment (under 65)
DE(E)	Care for People with Dementia (over 65)	SI(E)	Care for People with Sensory Impairment (over 65)
PD	Care for People with Physical Disability and/or Sensory Impairment (under 65)	TI	Care for People who are Terminally Ill
PD(E)	Care for People with Physical Disability and/or Sensory Impairment (over 65)		
LD	Care for People with Learning Disability (under 65)		<i>NB. Please note, Nursing Homes can also provide Personal Care Placements</i>

Care Homes Providing Personal Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Ashley/Phoenix Unit	<i>RNID Poolemead Centre, Watery Lane, Twerton, Bath, BA2 1RN</i>	01225 332818	11	SI
Barron/Winnicott Unit	<i>RNID Poolemead Centre, Watery Lane, Twerton, Bath, BA2 1RN</i>	01225 332818	11	SI
Bathampton Manor	<i>Mill Lane, Bathampton, Bath, BA2 6TS</i>	01225 466260	21	OP
Beechcroft House	<i>75 North Road, Midsomer Norton, BA3 2QE</i>	01761 419531	18	OP
Bennett Street	<i>20 Bennett Street, Bath, BA1 2QL</i>	01225 427904	10	LD, PD
Bloomfield Care Centre	<i>Salisbury Road, Paulton, Bath BS39 7BD</i>	01761 417748	102	DE, DE(E), OP
Bridgemead	<i>81 St John's Road, Bathwick, Bath BA2 6PZ</i>	01225 484904	32	OP
Broomfield	<i>40 Gladstone Rd, Combe Down, Bath BA2 2HL</i>	01225 830047	3	LD
Charlton House Care Home	<i>Keynsham Community Resource Centre, Hawthorns Lane, Keynsham BS31 1BE</i>	01225 306049	30	OP, DE
76 Charlton Park	<i>Midsomer Norton, Bath BA3 4BW</i>	01761 412605	3	LD
64 Chilcompton Road	<i>Midsomer Norton, Bath BA3 2PL</i>	01761 419133	3	LD
Cleeve Court	<i>Bath Community Resource Centre, Cleeve Green, Twerton, Bath BA2 1RS</i>	01225 396685	46	OP, DE(E)
Combe Lea Residential Care Home	<i>Midsomer Norton Community Resource Centre, Orchard Vale Midsomer Norton, Radstock, BA3 2RD</i>	01225 396338	30	OP, DE(E)
Cypress Lodge	<i>The Witheys, Whitchurch, Bristol BS14 0QB</i>	01275 832012	10	LD
29 & 30 Dominion Road	<i>Twerton, Bath, BA2 1DW</i>	01225 332396	3	SI
Elm Tree House	<i>8 Chandag Road, Keynsham, Bristol BS31 1NR</i>	0117 9867791	8	LD
Englishcombe House	<i>33 Englishcombe Lane. Bath. BA2 2EE</i>	01225 428369	20	DE(E), OP
Fir Lodge	<i>91 Bloomfield Avenue, Bath BA2 3AE</i>	01225 421241	5	LD, PD
Fountain House	<i>Innox Lane, Upper Swainswick, Bath BA2 4QB</i>	01225 858836	8	LD, PD
Gallaudet Unit	<i>RNID Poolemead Centre, Watery Lane, Twerton, Bath BA2 1RN</i>	01225 356487	8	SI
6 Golf Club Lane	<i>6 Golf Club Lane, Saltford, Bristol BS31 3AA</i>	01225 400023	4	LD, LD(E)
Greystones	<i>Hayesfield Park, Bear Flat, Bath BA2 4QE</i>	01225 317972	26	OP
Hillsborough House	<i>59-61 Charlton Road, Keynsham, Bristol BS31 2JQ</i>	0117 9869880	14	LD, PD
Ivybank House Residential Home	<i>Ivy Bank Park, Bath BA2 5NF</i>	01225 837776	43	OP

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Kelston Rise	<i>Bath Community Resource Centre Cleeve Court, Cleeve Green, Twerton, Bath, BA2 1RS</i>	01225 396793	25	DE
Lansdown View	<i>Bath Community Resource Centre Cleeve Court, Cleeve Green, Twerton, Bath, BA2 1RS</i>	01225 396795	21	OP
Larkhall Springs	<i>Swainswick Gardens, Larkhall, Bath BA1 6TL</i>	01225 466266	35	OP
Lower Oldfield Park	<i>82 Lower Oldfield Park, Bath BA2 3HP</i>	01225 448396	6	MD, MD(E)
Lynwood House	<i>Lynwood Close, Midsomer Norton, Bath BA3 2UA</i>	01761 412026	14	LD
Maple Grove Hostel	<i>25-27 Maple Grove, Bath BA2 3AF</i>	01225 420548	10	LD
Mostyn Lodge	<i>2 Kelston Road, Keynsham, Bristol BS31 2JF</i>	0117 9864297	16	OP
Newbridge Hill	<i>51 Newbridge Hill, Bath BA1 3PR</i>	01225 443019	6	SI
Newbridge Towers	<i>169 Newbridge Hill, Weston, Bath BA1 3PX</i>	01225 335681	22	OP
Oriel Lodge	<i>Oriel Gardens, Lower Swainswick, Bath BA1 7AS</i>	01225 310301	22	DE, OP
Park Street Home For The Elderly	<i>10 Park Street, Lansdown, Bath BA1 2TE</i>	01225 425011	10	DE, DE(E), MD, MD(E), OP
2 Princess Close	<i>Keynsham, Bristol BS31 2NG</i>	0117 9077222	5	LD
Rivers Street	<i>44-45 Rivers Street, Bath BA1 2QA</i>	01225 335066	14	LD, LD(E)
Rookery Radstock Satellite	<i>42 Redfield Road, Midsomer Norton, Bath, BA32JP</i>	01761 438610	4	LD
Rosewell Country Home	<i>Church Hill, High Littleton, Bristol BS39 6HF</i>	01761 472062	94	OP, PD
Shockerwick House	<i>Lower Shockerwick, Bath BA1 7LL</i>	01225 743636	38	OP, PD
Smallcombe House	<i>Oakwood Gardens, Bathwick Hill, Bath BA2 6EJ</i>	01225 465694	32	OP
Springfield House	<i>21 Entry Hill Park, Bath BA2 5ND</i>	01225 396033	15	DE (E)
St Bathens	<i>88 Newbridge Hill, Bath BA1 3QA</i>	01225 319293	16	OP
St Chads House	<i>Withies Lane, Midsomer Norton, Bath BA3 2JE</i>	01761 413173	4	LD
St Phillips & St James Residential Home	<i>9-10 Priory Road, Keynsham, Bristol BS31 2BX</i>	0117 9863505	18	OP
Stanton Court	<i>Stanton Drew, Bristol BS39 4ER</i>	01275 332410	36	OP
Stratton House	<i>Park Lane, Bath BA1 2XH</i>	01225 421196	33	OP
10 Tanners Walk	<i>Off Newton Rd, Twerton, Bath, BA2 1RG</i>	01225 331192	5	LD, PD
The Avenue	<i>6 The Avenue, Keynsham, Bristol BS31 2BU</i>	0117 9864700	8	LD
The Manor Farm House	<i>Church Street, Radstock, Bath BA3 3QG</i>	01761 436127	20	OP
The Rookery	<i>Rookery House, Wells Road, Radstock, Bath BA3 3RS</i>	01761 438610	18	MD
The Watery Lane Project	<i>RNID Poolemead Centre, Watery Lane, Twerton, Bath BA2 1RN</i>	0207 2968000	3	SI
Theobald House	<i>46 Dartmouth Avenue, Bath BA2 1AT</i>	01225 338567	4	LD, PD
Treetops	<i>St Clements Road, Keynsham, Bath BS31 1AF</i>	0117 9869700	24	DE, DE(E), MD, MD(E)
3 Trinity Close	<i>3 Trinity Close, Bath BA1 1US</i>	01225 443575	5	LD, PD
Whitehaven	<i>Fosseway, Midsomer Norton, Bath BA3 4AU</i>	01761 413143	23	OP
Woodland Grove	<i>Weston Park, Bath BA1 4AS</i>	01225 464004	46	OP

Care Homes Providing Nursing Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Bloomfield Care Centre	Salisbury Road, Paulton, Bath BS39 7BD	01761 417748	102	DE, DE(E), OP
Bridgemead	81 St John's Road, Bathwick, Bath BA2 6PZ	01225 484904	32	OP
Cedar Park Nursing Home	27-28 Oldfield Road, Bath BA2 3NG	01225 312484	52	OP
Cholwell House	Temple Cloud, Bristol BS39 5DJ	01761 452885	51	DE, DE(E), OP
Cranhill	Weston Road, Bath, BA1 2YA	01225 422321	31	OP
Culverhayes Care Centre	Lymore Avenue, Twerton, Bath BA2 1AY	01225 448923	45	DE, MD
Greenhill House Cheshire Home	South Road, Timsbury, Bath BA2 0ES	01761 470533	37	PD
Heather House Nursing Home	Bannerdown Road, Batheaston, Bath BA1 7PL	0845 3455741	36	OP
Larkhall Springs	Swainswick Gardens, Larkhall, Bath BA1 6TL	01225 466266	35	OP
Leopold Muller Unit	RNID Poolemead Centre, Watery Lane, Twerton, Bath BA2 1RN	01225 332818	22	SI, SI(E)
Oakfield	Weston Park, Bath BA1 4AS	01225 335645	28	OP
Rosewell Country Home	Church Hill, High Littleton, Bristol BS39 6HF	01761 472062	94	OP, PD
St Teresa's Nursing Home	Corston, Bath BA2 9AE	01225 873614	43	OP
Shockerwick House	Lower Shockerwick, Bath BA1 7LL	01225 743636	38	OP, PD
Stanton Court	Stanton Drew, Bristol BS39 4ER	01275 332410	36	OP
Sunnymede Nursing Home	4 Vandyke Avenue, Keynsham, Bristol BS31 2UH	0117 9863157	41	OP
The Bath Clinic	Claverton Down Road, Combe Down, Bath BA2 7BR	01225 835555	75	-
The Laurels Nursing Home	South Road, Timsbury, Nr Bath BA2 0ER	01761 470631	36	OP, PD
Westcroft	1 Cleveland Walk, Bath BA2 6JS	01225 466685	21	OP
Whitchurch Christian Nursing Home	95 Bristol Road, Whitchurch, Bristol BS14 0PS	01275 892600	50	OP
Woodside Nursing Home	Bathwick Hill, Bathwick, Bath, BA2 6EN	01225 429456	48	OP

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Bristol

Concerned that you or someone close to you needs some extra care or support in their life?

Bristol City Council helps people living in the city who are in this situation to:

- continue living as independently as possible
- have choice and control over the care they receive
- stay as safe as possible

We're ready to talk to people about their needs or about the needs of someone else - provided it's with the individual's agreement.

You can get things started by filling in a form on our website, telephoning us or sending an e-mail. See the "contacts" section on the next page.

Before you do that please take a few moments to read a bit more about social care - it's changed a great deal over the last few years.



Finding out what care is available is essential to making the right choices. Often people think care means going into a care home, but this is only one option and not usually the first one to consider.

That is why contacting us for advice and information is so important and it's something we'll always provide.

Some other developments you'll want to be aware of and that may help you are:

- **Direct Payments** - where people take the money the council can provide for their care and use it to organise their own support. This often includes employing a personal assistant (there's lots of support to do this) or could include transport, equipment or respite care.
- **Support for carers** - there's a range of assistance available for people who are caring for someone else at home. There is a carers self assessment form on our web pages.
- **Telecare** - new ways to use technology to help people stay safe at home.

We've added direct web addresses for more information about these in the contacts section.

We can't always help everyone who contacts us. We'll let you know if we can help and if it's likely we can we'll arrange an assessment meeting to work out the outcomes you want and how far we can assist.

Whatever your situation contact us to find out more.

If we can help we expect people to contribute to the cost of the care and support they receive. What you have to pay depends on the amount of money you have. We'll explain this at the assessment.

Telephone 0117 922 2700

Web www.bristol.gov.uk/adultcare
- including a contact form to complete

E-mail adult.care@bristol.gov.uk

Or find out more about city council care services at these web pages:

www.bristol.gov.uk/assessments

www.bristol.gov.uk/carers

www.bristol.gov.uk/charges

www.bristol.gov.uk/carehomes

www.bristol.gov.uk/directpayments

www.bristol.gov.uk/homecare

www.bristol.gov.uk/telecare

Very Sheltered Housing developments in Bristol

Very sheltered housing developments are of self-contained flats with communal opportunities to eat and socialise. Flats have call alarms and services available at extra cost include personal care and domestic help.

Most of Very Sheltered Housing (VSH) flats in

Bristol are for rent and let to people who are assessed as needing them and on the council's VSH list. To be considered for the list you should contact Care Direct to request an assessment for Very Sheltered Housing. If you have a social worker already please let Care Direct know. Telephone 0117 922 2700.

NAME	ADDRESS	LANDLORD
Blaise Weston Court	<i>Broadlands Drive, Lawrence Weston, Bristol, BS11 0NT</i>	Hanover Housing Association
Colliers Gardens	<i>Delabere Avenue, Fishponds, Bristol, BS16 2NA</i>	Brunelcare
Hillside Court	<i>Batten Road, St George, Bristol, BS5 8NL</i>	Housing 21
Lincoln Gardens	<i>Lincoln Street, Lawrence Hill, Bristol, BS5 0BJ</i>	Guinness Partnership
Lyddington Road VSH	<i>Lyddington Road, Monks Park, Bristol</i>	Hanover Housing Association
Monica Wills House	<i>West Street, Bedminster, Bristol, BS3 3NX</i>	St Monica Trust
Redhouse	<i>Queens Road, Bishopsworth, Bristol</i>	Brunelcare
Sommerville	<i>Westbury Fields, Cricket Lane, Westbury-on-Trym, BS10 6TW</i>	St Monica Trust
Southlands	<i>Broadfield Road, Knowle, Bristol, BS4 2UG</i>	Guinness Partnership
Anchor House	<i>377 Wells Road, Knowle, Bristol, BS4 2QN</i>	Guinness Partnership
The ABC Centre	<i>Chessington Avenue, Hengrove, Bristol, BS14 9EW</i>	Brunelcare

Key - Categories Of Care

OP	Care for Older People	LD(E)	Care for People with Learning Disability (over 65)
MD	Care for People with Mental Disorder (under 65)	A	Care for People with Past/Present Alcohol Dependence
MD(E)	Care for People with Mental Disorder (over 65)	D	Care for People with Past/Present Drug Dependence
DE	Care for People with Dementia	SI	Care for People with Sensory Impairment (under 65)
DE(E)	Care for People with Dementia (over 65)	SI(E)	Care for People with Sensory Impairment (over 65)
PD	Care for People with Physical Disability and/or Sensory Impairment (under 65)	TI	Care for People who are Terminally Ill
PD(E)	Care for People with Physical Disability and/or Sensory Impairment (over 65)		
LD	Care for People with Learning Disability (under 65)		

NB. Please note, Nursing Homes can also provide Personal Care Placements

Care Homes Providing Personal Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Abbeyfield	222-224 Redland Road, Redland, Bristol, BS6 6YR	0117 9735923	25	OP
Alexandra Homes Ltd	250 Wells Road, Knowle, Bristol, BS4 2PN	0117 9778423	16	MD LD
The Alexander	250-252 Wells Road, Knowle, Bristol, BS4 2PN	0117 9778423	20	MD, LD
The Ann Coleman Centre	Ridingleaze, Lawrence Weston, Bristol, BS11 0QE	0117 9380155	7	LD
Ashbourne House	2 Henleaze Road, Durdham Down, Bristol, BS9 4EX	0117 9628081	17	OP
Ash View House	30D Cock Road, Kingswood, Bristol, BS15 9SH	0117 9602665	5	LD
Avenue House	5 Cotham Park North, Cotham, Bristol, BS6 6BH	0117 9892020	30	OP
2 Bayham Road	Knowle, Bristol, BS4 4EA	0117 9077213	5	LD, LD(E)
Begbrook House	Sterncourt Road, Frenchay, Bristol BS16 1LD	0117 9568800	32	OP
Belvedere Lodge	1 Belvedere Road, Westbury Park, Bristol, BS6 7JG	0117 9731163	20	DE(E)
Bernash	544-546 Wells Road, Whitchurch, Bristol, BS14 9BB	01275 833670	23	DE(E), OP
Birchwood	35 Birchwood Road, St Annes, Brislington, Bristol, BS4 4QL	0117 9712266	30	DE, DE(E)
Blenheim House	16-18 Blenheim Road, Durdham Down, Bristol BS6 7JW	0117 9739459	34	OP
Blenheim Lodge	Westbury Park, Bristol, BS6 7JH	0117 9147761	23	LD, LD(E)
Bowmead	75 Hollway Road, Stockwood, Bristol, BS14 8PG	0117 9039950	46	OP
Bradbury House	14 Fairway, Brislington, Bristol BS4 5DF	0117 9716716	15	LD, MD
Bradley House	High Street, Shirehampton, Bristol, BS11 0DE	0117 9235641	10	OP
Branwell	354-356 Wells Road, Knowle, Bristol, BS4 2QL	0117 9077228	8	LD, LD(E)
Brentry	Knole Lane, Brentry, Bristol, BS10 6QH	0117 9507567	40	OP
Broomhill	92 Eastwood Road, Brislington, Bristol, BS4 4RS	0117 9779802	40	OP
Cardell House	421- 423 Speedwell Road, Kingswood, Bristol BS15 1ER	0117 967 4647	12	LD
Carlton Mansions	8 Apsley Road, Clifton, Bristol, BS8 2SP	0117 9734394	26	DE, OP
Caspar House	7 Melita Road, St Andrews, Bristol, BS6 5AZ	0117 9247296	7	LD, MD
Chandos House	36 Chandos Road, Redland, Bristol, BS6 6PF	0117 9243071	10	A, D
Chasefield House	888 Fishponds Road, Fishponds, Bristol, BS16 3XB	0117 9653750	11	LD
Chatsworth House	9 Belvedere Road, Redland, Bristol, BS6 7JG	0117 9743253	15	DE(E)

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Cherry Orchards Camphill Community Ltd	Canford Lane, Westbury On Trym, Bristol, BS9 3PE	0117 9503183	21	A, D, LD, MD
Chescombe Lodge	Westbury Park, Bristol, BS6 7JE	0117 9735197	13	LD (16)
Chestnut House	Woodland Court, Overndale Road, Downend, Bristol BS16 2RH	0117 9061400	8	OP
Cintre Community	54 St Johns Road, Clifton, Bristol, BS8 2HG	0117 9738546	7	LD
College House	20 College Road, Fishponds, Bristol, BS16 2HN	0117 9651144	21	OP
95 Collinson Road	Hartcliffe, Bristol, BS13 9PH	0117 9077215	4	LD
Colour-Lit View	65 Downend Road, Fishponds, Bristol, BS16 5DF	0117 9085440	4	LD
Coombe	321 Canford Lane, Westbury-on-Trym, Bristol, BS9 3PS	0117 3772580	30	LD, DE
63 Coronation Road	Southville, Bristol, BS3 1AR	0117 9077217	6	MD
114 Coronation Road	Southville, Bristol, BS3 1AZ	0117 9077218	4	LD, LD(E)
89 Court Farm Road	Whitchurch, Bristol, BS14 0EF	01275 540116	5	LD, LD(E)
Cowlin House	26-28 Pembroke Road, Clifton, Bristol, BS8 3DW	0117 9732154	29	OP
35 Cranbrook Road	Redland, Bristol, BS6 7BP	0117 9442021	5	MD
1 Cranwell Grove	Whitchurch, Bristol, BS14 9QR	01275 540115	4	LD, LD(E)
Cricklade House	68 Strathearn Drive, Brentry, Bristol, BS10 6TJ	0117 9380155	4	LD, MD
Cypress Lodge	The Witheys, Whitchurch, Bristol, BS14 0QB	01275 5832012	10	LD
Druid Stoke Residential Home	29 Druid Stoke Avenue, Stoke Bishop, Bristol, BS9 1DE	0117 9681854	36	OP
The Elms	Park Road, Stapleton Village, Bristol, BS16 1AA	0117 9584506	14	LD, LD(E)
Evergreen	290 Passage Road, Brentry, Bristol, BS10 7HZ	0117 9501791	7	LD
Ferndown	33 Henleaze Road, Bristol, BS9 4EY	0117 9623260	10	OP
120 Furber Road	St George, Bristol, Bristol, BS5 8PT	0117 9352157	5	LD, LD(E)
Glebe Villa	26 Glebe Road, St George, Bristol, BS5 8JH	0117 9541353	7	LD
Gleeson House	Goffenton Drive, Oldbury Court, Bristol, BS16 2QD	0117 3772546	30	DE, DE(E)
224 Glenfrome Road	Eastville, Bristol, BS5 6TR	0117 9392192	3	LD
Gracelands	443 Fishponds Road, Fishponds, Bristol BS16 3AP	0117 9653019	6	OP
Greville	Lacey Road, Stockwood, Bristol, BS14 8LN	01275 837034	35	DE(E)
76-78 Hampstead Road	Brislington, Bristol, BS4 3HN	0117 9728513	12	LD, PD
Hayleigh	Myrtle Street, Bedminster, Bristol, BS3 1JG	0117 9039983	40	OP
Hengrove Lodge	29 Petherton Road, Hengrove, Bristol, BS14 9BX	01275 833006	15	OP
Hillsborough House	59-61 Charlton Road, Keynsham, Bristol, BS31 2JQ	0117 9869880	14	LD, PD
1, 3 & 5 Hillside Avenue	Kingswood, Bristol, BS15 2BP (Mencap Society)	0117 9352274	9	LD
Hollybrook	499 Hareclive Road, Bristol, BS13 0JP	0117 3773177	40	OP
40 Holmes Grove	Henleaze, Bristol, BS9 4EE	0117 9858851	4	LD, MD
Jonathan House	19 Bayswater Avenue, Westbury Park, Bristol, BS6 7NN	0117 9736361	8	LD

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Kenneth House	487 Gloucester Road, Horfield, Bristol, BS7 8UA	0117 9511082	9	LD, LD(E)
Kingscourt	100/102 Kings Drive, Bishopston, Bristol, BS7 8JH	0117 9232132	12	LD, LD(E)
218 Kingsway	St George, Bristol, BS5 8NS	0117 9476315	5	MD
63 Lambrook Road	Fishponds, Bristol, BS16 2HA	0117 9655912	4	LD, LD(E)
35 Lilymead Avenue	Knowle, Bristol, BS4 2BY	0117 9077221	4	LD
Maesknoll	101 Bamfield, Whitchurch, Bristol, BS14 0SA	0117 3772690	40	OP
Manor Community Care Home	4-5 Manor Road, Fishponds, Bristol, BS16 2JD	0117 9586406	10	MD, MD(E)
114 Marshfield Road	Fishponds, Bristol, BS16 4JG	0117 9400649	3	MD, LD
45 Mayfield Park North	Fishponds, Bristol, BS16 3NH	0117 958 3869	5	MD, MD(E)
The Mendips	2-3 Shamrock Road, Upper Eastville, Bristol, BS5 6RL	0117 9518548	9	MD(E)
Morley House	1 & 2 Morley Square, Bishopston, Bristol, BS7 9DW	0117 9426563	13	LD
New Cote Rest Home	Cote House Lane, Westbury On Trym, Bristol, BS9 3UW	0117 9873540	24	OP
6 Northumberland Road	Redland, Bristol, BS6 7AU	0117 9423628	5	MD, MD(E)
The Old Manse	2 Bryants Hill, St George, Bristol, BS5 8QS	0117 9613312	9	LD, MD,
The Old Vicarage	250a Fishponds Road, Fishponds, Bristol, BS5 6PY	0117 9512525	9	LD
Osa Residential Care Home	492 Fishponds Road, Fishponds, Bristol, BS16 3DT	0117 9512525	9	LD
185 Passage Road	Brentry, Bristol, BS10 7DJ	0117 9509586	7	LD, LD(E), MD
261 Passage Road	Brentry, Bristol, BS10 7JA	0117 9593223	5	LD
Patron House	212 Stoke Lane, Westbury on Trym, Bristol, BS9 3RU	0117 9682583	12	OP
127 Pembroke Road	Clifton, Bristol, BS8 3ES	0117 9730751	8	LD
Penhill Residential Home	81 Station Road, Shirehampton, Bristol, BS11 9TY	0117 9822685	17	OP
Portree House	457-459 Portway, Shirehampton, Bristol, BS11 9UH	0117 9384029	4	LD, LD(E)
Primrose Villa	250 Fishponds Road, Upper Eastville, Bristol, BS5 6PX	0117 9519481	8	LD, LD(E)
1 Priory Road	Knowle, Bristol, BS4 2NF	0117 9077223	5	LD, LD(E)
Proctor Residential Home	40 Filton Avenue, Horfield, Bristol, BS7 0AG	0117 9354403	5	MD
20 Queens Road	Bishopsworth, Bristol, BS13 8LB	0117 9077224	6	LD
69 Redcatch Road	Knowle, Bristol, BS4 2EY	0117 9077225	5	LD, LD(E)
Ridgeway House	43 Highridge Green, Bishopsworth, Bristol, BS13 8AB	0117 9645054	7	LD
2-3 Robin Close	Westbury-On-Trym, Bristol, BS10 6JG	0117 9593430	7	LD
Robleaze	537-539 Bath Road, Brislington, Bristol, BS4 3LB	0117 9720813	10	LD
Rockwell	Corbett Close, Lawrence Weston, Bristol, BS11 0TA	0117 3534481	30	DE(E)
Rosedale House	163 West Town Lane, Brislington, Bristol, BS14 9EA	0117 9714991	23	OP
Rosemary Residential Care Home	2 Guinea Lane, Fishponds, Bristol, BS16 2HB	0117 9584190	10	LD, MD, MD(E)
Rosewood House	55 Westbury Road, Westbury on Trym, Bristol, BS9 3AS	0117 9622331	17	OP

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
St Angelas Clifton Down Convent	<i>5 Litfield Place, Clifton, Bristol, BS8 3LU</i>	0117 9735436	23	OP
St Davids Lodge	<i>98 Lodge Causeway, Fishponds, Bristol, BS16 3JP</i>	0117 9656965	11	LD, LD(E)
St Mary's Residential Home	<i>196-198 Fishponds Road, Eastville, Bristol BS5 6PU</i>	0117 9020824	9	LD
St Peter's	<i>Bishopthorpe Road, Westbury on Trym, Bristol BS10 5AB</i>	0117 3532227	30	OP
40 School Road	<i>Brislington, Bristol BS4 4NN</i>	0117 3772543	7	LD
Shaldon House	<i>77 Shaldon Road, Horfield, Bristol, BS7 9NN</i>	0117 9518884	9	LD, LD(E)
34 Sheepwood Road	<i>Henbury, Bristol, BS10 7BS</i>	0117 9509968	3	LD, PD
384-386 Southmead Road	<i>Westbury On Trym, Bristol, BS10 5LP</i>	0117 9504987	7	LD, LD(E), MD
Springbank	<i>1 Charlton Lane, Brentry, Bristol, BS10 6SG</i>	0117 9505220	11	LD
Stokeleigh Lodge	<i>3 Downs Park West, Westbury Park, Bristol, BS6 7QQ</i>	0117 9624065	17	OP
Stokeleigh Residential Home	<i>19 Stoke Hill, Stoke Bishop, Bristol, BS9 1JN</i>	0117 9684685	30	OP
The Thomas Moore Project	<i>97 Cromwell Road, St Andrews, Bristol BS6 5EX</i>	0117 9423739	6	LD
The Thomas Moore Project	<i>Thomas More House, 33 Falldon Way, Henleaze, Bristol, BS9 4HX</i>	0117 9629899	11	LD, PD
The Turrets	<i>7-9 Glebe Road, St George, Bristol BS5 8JJ</i>	0117 9554058	10	LD
Underhay House	<i>639-641 Muller Road, Eastville, Bristol, BS5 6XS</i>	0117 9519094	12	LD, MD
50 Vassal Road	<i>Fishponds, Bristol, BS16 2LW</i>	0117 965 9983	6	LD
Vissions	<i>48 Nags Head Hill, St. George, Bristol BS5 8LW</i>	0117 9608511	4	LD
Wellhay Resource Centre	<i>Knowle Lane, Bristol BS10 6GH</i>	0117 377 2591	10	DE(E)
Wellington Hill West	<i>162, Henleaze, Bristol, BS9 4QP</i>	0117 9859918	5	LD, LD(E)
Westbury Gardens (Residential Suites)	<i>Falcondale Road, Westbury On Trym, Bristol, BS9 3JH</i>	0117 950 7117	22	OP
Westleigh	<i>17 Summerhill Terrace, St George, Bristol, BS5 8HX</i>	0117 9031062	40	OP
Whiteladies Residential Home	<i>22 Redland Park, Redland, Bristol, BS6 6SD</i>	0117 9739083	25	OP, MD
Whitelodge	<i>101 Downend Road, Fishponds, Bristol, BS16 5BD</i>	0117 9567109	21	OP
Whites	<i>Station Lane, Muller Road, Horfield, Bristol, BS7 9NB</i>	0117 951 6407	11	LD
Woodhouse	<i>Wigton Crescent, Southmead, Bristol, BS10 6DS</i>	0117 9581160	16	LD
Woodwell House	<i>227-229 Nibley Road, Shirehampton, Bristol, BS11 9EQ</i>	0117 9381942	12	LD
The Worthies	<i>79 Park Road, Stapleton, Bristol, BS16 1DT</i>	0117 9390088	24	DE(E), OP

Care Homes Providing Nursing Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Abletone Nursing Home	Waltham Park, Stoke Park Road, Stoke Bishop, Bristol BS9 1JF	0117 9682097	42	OP
Ashworthy	23 Dublin Crescent, Henleaze, Bristol, BS9 4NA	0117 9629385	8	LD/E
Amerind Grove, Picador Regal, Embassy, Capstan & Kingsway	124-132 Raleigh Road, Ashton, Bristol BS3 1QN	0117 9533323	150	MD, MD(E), OP, DE
Bamfield Lodge	No 1, Bamfield, Whitchurch BS14 0AU	01275 891 271	60	OP, DE(E), PD
Begbrook House	Sterncourt Road, Frenchay, Bristol BS16 1LD	0117 9568800	32	OP
Bishopsmead Lodge Care Home	Vicarage Road, Bishopsworth, Bristol BS13 8ES	0117 9359414	51	OP
Blenheim House	16-18 Blenheim Road, Durdham Down, Bristol BS6 7JW	0117 9739459	34	OP
Brightbow Lodge & Brightbow Court	11-16 Philip Street, Bedminster Bristol, BS3 4EA	0117 9636409	54	MD MD(E)
Chasefield House	888 Fishponds Road, Fishponds, Bristol, BS16 3XB	0117 9653750	11	LD
Cheddar Grove	26 Cheddar Grove, Bedminster, Bristol, BS13 7EN	0117 9077214	7	LD LD(E)
Cloverdown	Kenmere Road, Knowle, Bristol, BS4 1PG	0117 9639179	18	LD
Cossham Gardens	Lodge Road, Kingswood, South Glos, BS15 1LE	0117 9673667	21	PD
Druid Stoke Nursing Home	31 Druid Stoke Avenue, Stoke Bishop, Bristol BS9 1DE	0117 9688111	26	OP
Elysian Villas	21a King Street, St George, Bristol, BS15 1DL	0117 9619977	13	LD
Field House	Blakeney Road, Horfield, Bristol BS7 0DL	0117 9690990	54	OP
Frenchay Park Nursing Home	140 Frenchay Park Road, Frenchay, Bristol BS16 1HB	0117 9659957	30	OP
Glenavon House	22 St John's Road, Clifton, Bristol BS8 2EZ	0117 9734232	29	OP
8 Graeme Close	Fishponds, Bristol, BS16 3SF	0117 9652696	16	MD/E
33a Hampstead Road	Brislington, Bristol BS4 3HL	0117 9077219	9	MD
Hartcliffe Nursing Home	Murford Avenue, Hartcliffe, Bristol BS13 9JS	0117 9641000	66	OP, PD
Hillside House	1-2 Hillside, Cotham Hill, Bristol, BS6 6JP	0117 9835784	17	
Holmwood House	Channels Hill, Westbury on Trym, Bristol BS9 3EU	0117 9500810	41	OP
Honeymeade Care Home	183 West Street, Bedminster, Bristol BS3 3PX	0117 9535829	68	OP
Humphrey Repton House	Brentry Lane, Bristol BS10 6NA	0117 959 2255	44	DE, DE(E)
1-2 Hunts Lane	Wellington Hill, Horfield, Bristol, BS7 8UW	0117 9354310	9	LD
Kingsmead Lodge Care Home	West Town Road, Shirehampton, Bristol BS11 9NJ	0117 9823299	81	DE, OP
Meadowcare Home	2-3 Belvedere Road, Wesbury Park, Bristol, BS6 7JG	0117 9730174	34	D, OP
Oakleigh	1 Northumberland Road, Redland, Bristol, BS6 7AU	0117 9247464	9	LD
The Old Vicarage	8 All Hallows Road, Easton, Bristol, BS5 9HH	0117 9399910	9	LD/E
20 Queens Road	Bishopsworth, Bristol, BS13 8LB	0117 9077224	6	LD (LD/E)

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Riversway Nursing Home	<i>Crews Hole Road, St George, Bristol BS5 8GG</i>	0117 9555758	69	OP, PD
Robinson House	<i>304 Sturminster Road, Stockwood, Bristol BS14 8ET</i>	01275 544452	64	DE, OP
Saffron Homes	<i>Prospect Place, Whitehall, Bristol BS5 9AA</i>	0117 9396681	51	DE, OP, MD
St George's Care Home	<i>Kenn Road, St George, Bristol BS5 7PD</i>	0117 9541234	68	OP
St Joseph's Home	<i>66 Cotham Hill, Cotham, Bristol BS6 6JT</i>	0117 9733815	42	OP
St Monica's Trust: Garden House	<i>Cote Lane, Westbury on Trym, Bristol BS9 3UN</i>	0117 9494735	76	DE(E), OP, PD(E)
St Monica's Trust: John Wills House	<i>Jessop Crescent, Westbury on Trym, Bristol BS10 6TU</i>	0117 9494000	80	DE(E), OP, PD(E)
Saville Manor Nursing Home	<i>Saville Road, Sneyd Park, Bristol, BS9 1JA</i>	0117 968 7412	42	OP
Stibbs House	<i>74 Stibbs Hill, St George, Bristol, BS5 8NA</i>	0117 9619137	10	PD/LD
Sunnymead Manor	<i>575-579 Southmead Road, Southmead, Bristol BS10 5NL</i>	0117 9791212	76	DE, OP
The Westbury Nursing Home	<i>Falcondale Road, Westbury On Trym, Bristol, BS9 3JH</i>	0117 9079971	73	OP
Tramways	<i>Tramway Road, Bristol, BS4 3DS</i>	0117 3009637	14	MH
Urmston House	<i>Hareclive Road, Hartcliffe, Bristol, BS13 0LU</i>	0117 9642616	5	LD

The St Monica Trust

independence, dignity and fulfilment for older people in the West

With four unique residential facilities in Bristol and North Somerset, the St Monica Trust provides a wide range of supported accommodation for more than 800 older and disabled people.

With the provision of award-winning village accommodation, city-style apartments, care homes with specialist short term and respite facilities and through the development of dedicated dementia services, the charity is a vibrant, innovative, not-for-profit organisation, promoting independence, dignity and fulfilment for all its residents.

One, two and three-bedroom lease purchase and rental apartments in very individual communities offer residents a real choice. Cote Lane, close to Bristol's Downs, is set in 26 acres of mature parkland; award-winning Westbury Fields has a village cricket pitch, where residents enjoy regular summer league matches; Monica Wills House is a vibrant community, close to city-centre facilities with a communal roof garden and stunning city views. Sandford Station, opened in 2009 in rural Sandford, North Somerset, incorporates historic station buildings and offers many facilities that you might find a traditional English village, including a bowling green and pavilion. Most Trust facilities have a specialist care home on site, providing care and companionship in a uniquely comfortable environment. At Sandford, adjacent but separate to the village is 'The Russets', an innovative service in a specially created living environment, designed

to support the needs of up to 70 people living with dementia and also providing respite care.

At the heart of the Trust's service are dedicated carers providing flexible care and support. Much more than a warden service, it's help with domestic chores, shopping, bathing or dressing. It's a service available to everyone, the support you need, whenever you need it. Personal well-being, questions of faith and spiritual fulfilment are also encouraged in all their many forms through the activities of a dedicated Pastoral Care team, who support residents both individually and in a communal environment.

Wherever you go, you'll find a restaurant, where freshly prepared meals are shared with family and friends. Activity centres, hairdressing, computers, health spas and gym facilities are also standard features. There are individual and communal gardens, croquet and other outdoor activities as well the opportunity for involvement in outings, leisure and social pursuits, many organised by residents, others through the dedicated services of an activities co-ordinator.

Find out more at www.stmonicastrust.org.uk or call 0117 949 4004.

At the heart of the Trust's service are dedicated carers providing flexible care and support.



North Somerset

North Somerset council is committed to improving the quality of life for all. We aim to help people live in their own homes and communities, if you feel you need assistance or advice to

- continue living as independently as possible
- have choice and control over the care you receive
- stay as safe as possible

We're ready to talk to people about their needs or about the needs of someone else - provided it's with the individual's agreement.

Social care has changed a great deal in the last few years.

Finding out what care is available is essential to making the right choices. Often people think care means going into a care home, but this is only one option and usually not the first one to consider.

That is why contacting us for advice and information is so important and it's something we'll always provide.

Some other developments you'll want to be aware of and that may help you are:



services that benefit the community

- **Direct Payments and Personal Budgets** - Offering more choice and control in how, when and who provides peoples care. People can take the money the council would provide for their care and use it to organise their own practical help. This often includes employing a personal assistant (don't worry there's lots of support to do this) or could include covering transport or respite care, or allow the council to continue to arrange the care but with greater input and flexibility in the service received.
- **Practical help for carers** - there's a range of assistance available for people who are caring for someone else at home.
- **Telecare** - new ways to use technology to help people stay safe at home.

- **Care Navigator** - If you pay privately for your care the Care Navigator can help you when you are thinking about the practical help you might need, give information, advice and help you to access appropriate services.
- **Extra Care Housing** - Is for people who are 55 and over who are eligible for a social services funded care package. This option can be for some an ideal alternative to residential care. People who live in Extra Care Housing have their own self contained home, their own front door and a legal right to occupy the property.

In addition to communal facilities, resident's lounge, guest suite, laundry and hairdressing, some schemes include a restaurant, health and fitness facilities, swimming pool and computer rooms.

Domiciliary and personal care is available from staff who are on site.

North Somerset currently have four schemes.

Extra Care Schemes

Name	Address	Landlord
Lakeside Court	Jasmine Way, Locking Castle, Weston-super-Mare, Somerset BS24 7JW	Hanover Housing Association
Waverley Court	Forth Avenue, Portishead, Bristol, North Somerset BS20 7NQ	Hanover Housing Association
Diamond Court	Diamond Batch, Worle, Weston-super-Mare, Avon BS24 7AY	Housing 21
Sandford Station	Station Road, Sandford, Winscombe, North Somerset BS25 5RF	St Monica Trust

We can't always help everyone who contacts us. We'll let you know if we can help and it's likely we'll arrange an assessment meeting to work out the outcomes you want and how far we can assist.

If we can help we expect people to contribute to the cost of the care and practical help they receive. What you have to pay depends on the amount of money you have. We'll explain this at the assessment.

Whatever your situation contact us to find out more:

Care Connect
01934 888 801
care.connect@n-somerset.gov.uk

Or find out more about North Somerset council care services at these web pages:

www.n-somerset.gov.uk

Key - Categories Of Care

OP	Care for Older People	LD(E)	Care for People with Learning Disability (over 65)
MD	Care for People with Mental Disorder (under 65)	A	Care for People with Past/Present Alcohol Dependence
MD(E)	Care for People with Mental Disorder (over 65)	D	Care for People with Past/Present Drug Dependence
DE	Care for People with Dementia	SI	Care for People with Sensory Impairment (under 65)
DE(E)	Care for People with Dementia (over 65)	SI(E)	Care for People with Sensory Impairment (over 65)
PD	Care for People with Physical Disability and/or Sensory Impairment (under 65)	TI	Care for People who are Terminally Ill
PD(E)	Care for People with Physical Disability and/or Sensory Impairment (over 65)	<i>NB. Please note, Nursing Homes can also provide Personal Care Placements. NYR = not yet rated</i>	
LD	Care for People with Learning Disability (under 65)		

Care Homes Providing Personal Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
1 Moor Lane	Backwell, Bristol, BS48 3LL	01275 465560	8	LD	2
3 Gerard Road	Weston-super-Mare, North Somerset, BS23 2RE	01934 641038	5	LD, LD(E)	3
35 Valley Road	Clevedon, North Somerset, BS21 6AQ	01275 879634	4	LD	2
4 Laurel Drive	Nailsea, North Somerset, BS19 2EZ	01275 790073	5	LD, OP	2
46 Severn Avenue	Weston-super-Mare, North Somerset, BS23 4DQ	01934 626731	6	LD, LD(E)	1
60 Ashcombe Road	Weston-super-Mare, North Somerset, BS23 3DX	01934 641196	4	LD, LD(E)	1
88 Walliscote Road	Weston-super-Mare, North Somerset, BS23 1EE	01934 418465	12	LD	1
Abberleigh Grove	6 Queens Road, Weston-super-Mare, North Somerset, BS23 2TA	01934 625582	11	LD, LD(E)	2
Abberleigh House	17 Grove Park Road, Weston-super-Mare, North Somerset, BS23 2LW	01934 621397	9	LD, LD(E)	2
Abbey Gate	71 Beach Road, Weston-super-Mare, North Somerset, BS23 4BG	01934 621166	21	OP	2
Abbeyfield Society	10 Eastfield Park, Weston-super-Mare, North Somerset, BS23 2PE	01934 622144	20	OP	3
Abbi Lodge	13 Clifton Road, Weston-super-Mare, North Somerset, BS23 1BJ	01934 642251	7	OP	3
Alvony House	25 Linden Road, Clevedon, North Somerset, BS21 7SR	01275 875573	27	OP	3
Ashcombe Court	17 Milton Road, Weston-super-Mare, North Somerset, BS23 2SJ	01934 626408	7	LD, MD	2
Ashley House	33 Sunnyside Road, Clevedon, North Somerset, BS21 7TL	01275 871557	16	LD, LD(E)	3
Barton Grange	Barton Road, Barton, Winscombe, North Somerset, BS25 1DP	01934 842827	20	OP	2
Birnbeck House	2 St Pauls Road, Weston-super-Mare, North Somerset, BS23 4AF	01934 626498	14	LD, LD(E)	1
Brambledene	20-22 Moorland Road, Weston-super-Mare, North Somerset, BS23 4HN	01934 633711	14	OP	2
Brockley Court Home	Saint Nicholas Way, Brockley, Backwell, North Somerset, BS48 3AX	01275 462180	23	DE, DE(E)	3
Cambrian Lodge	4 Battery Road, Portishead, North Somerset, BS20 7HP	01275 848844	28	OP	3
Campania	18-20 Ellenborough Park South, Weston-super-Mare, North Somerset, BS23 1XN	01934 626233	37	A	2

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
Channel View	42 Albert Road, Clevedon, North Somerset, BS21 7RR	01275 341199	8	MD, MD(E)	2
Charlton House	21 Walliscote Road, Weston-super-Mare, North Somerset, BS23 1EB	01934 625978	15	LD, LD(E), PD	1
Chase Lodge Care Home Ltd	4 Grove Park Road, Weston-super-Mare, North Somerset, BS23 2LN	01934 418463	19	LD, LD(E), MD, MD(E)	3
Cherry Orchard	Cherry Avenue, Clevedon, North Somerset, BS21 6HT	01275 875418	36	OP	2
Cherrywood House	6 Eastfield Park, Weston-super-Mare, North Somerset, BS23 2PE	01934 621438	13	LD	2
Clarence Park Lodge	15 Clarence Road East, Weston-super-Mare, North Somerset, BS23 4BP	01934 623867	14	A, D	2
Clevedon Court	1-3 Clevedon Road, Weston-super-Mare, North Somerset, BS23 1DA	01934 621981	22	OP	2
Clevedon House	70 Clevedon Road, Weston-super-Mare, North Somerset, BS23 1DF	01934 624836	12	LD, LD(E)	3
Dewdown House	64 Beach Road, Weston-super-Mare, North Somerset, BS23 4BE	01934 417125	40	OP	2
Earlfield Lodge	29 Trewartha Park, Weston-super-Mare, North Somerset, BS23 2RR	01934 417934	65	OP	2
Ellenborough Court	3 Ellenborough Crescent, Weston-super-Mare, North Somerset BS23 1XL	0845 094 3233	5	LD, MD	2
Flowerdown House	55 Beach Road, Weston-super-Mare, North Somerset BS23 1BH	01934 621664	8	OP	2
Frenchay House	15 Frenchay Road, Weston-super-Mare, North Somerset, BS23 4JL	01934 625520	12	A, D	2
Frenchay Mews	35-37 Lower Church Road, Weston-super-Mare, North Somerset, BS23 2AQ	01934 624330	19	A, D	2
Gilbert Scott House	22-23 Old Weston Road, Flax Bourton, North Somerset, BS48 1UL	01275 464196	5	LD, PD	2
Gorselands	45 The Avenue, Clevedon, North Somerset, BS21 7DZ	01275 872315	30	DE, DE(E)	3
Gough House	13 Ellenborough Park North, Weston-super-Mare, North Somerset, BS23 1XH	01934 622019	16	OP	2
Granada House	5 St Pauls Road, Weston-super-Mare, North Somerset, BS23 4AB	01934 416102	13	OP	2
Harbour House	The Coast Road, Walton Down, Clevedon, North Somerset, BS21 7BB	01275 846325	6	LD	1
Harewood House	8 Shrubbery Terrace, Weston-super-Mare, North Somerset, BS23 2JZ	01934 620502	7	LD, LD(E)	3
Heathwood Care Home	9-11 Trewartha Park, Weston-super-Mare, North Somerset, BS23 2RP	01934 627376	29	DE, DE(E)	3
Hilltop Residential Care Home	Hilltop, 32 Trewartha Park, Weston-super-Mare, North Somerset, BS23 2RT	01934 621072	8	LD	NYR
Hollywell House	63 Clevedon Road, Weston-super-Mare, North Somerset, BS23 1DD	01934 629658	9	LD, LD(E)	2
Innisfree Residential Care Home	12-16 Severn Road, Weston-super-Mare, North Somerset, BS23 1DN	01934 621611	28	OP	2

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
Kingswood	18 New Bristol Road, Worle, Weston-super-Mare, North Somerset BS22 6AB	01934 525677	1	LD	2
Kintyre	1 Newton Road, Weston-super-Mare, North Somerset, BS23 1YP	01934 620341	18	A, D	2
Kismet House	92 Walliscote Road, Weston-super-Mare, North Somerset, BS23 1EE	01934 628631	9	MD	1
Lampton House	125 Long Ashton Road, Long Ashton, North Somerset, BS41 9JE	01275 393153	30	OP	2
Larkhill	63 Devonshire Road, Weston-super-Mare, North Somerset, BS23 4EQ	01934 625971	20	A, D	2
Madeira Lodge	38/40 Birnbeck Road, Weston-super-Mare, North Somerset, BS23 2BX	01934 414668	40	OP	2
Manor Park Care Home	3 Ellenborough Park North, Weston-super-Mare, North Somerset, BS23 1XH	01934 635432	38	DE(E)	2
Meijer House	2 Ellenborough Park Road, Weston-super-Mare, North Somerset, BS23 1XJ	01934 626947	20	A, D	2
Mendip Lodge	11 Whitehouse Road, Claverham, North Somerset, BS49 4LJ	01934 834760	15	OP	2
Miller Farm	66 High Street, Worle, Weston-super-Mare, North Somerset, BS22 6EJ	01934 521288	10	LD	2
Nashley House Retirement Home	27 Montpelier, Weston-super-Mare, North Somerset, BS23 2RN	01934 620070	52	OP	3
Neva Manor	4 Neva Road, Weston-super-Mare, North Somerset, BS23 1YD	01934 623413	14	OP	2
Oak Bank	31 South Road, Weston-super-Mare, North Somerset, BS23 2HD	01934 647670	6	LD	2
Oak Tree Lodge	12 Jesmond Road, Clevedon, North Somerset, BS21 7RZ	01275 873171	34	OP	2
Oakley House	23 Gerard Road, Weston-super-Mare, North Somerset, BS23 2RE	01934 627481	3	LD	3
Osborne House	16 Bay Road, Ladye Bay, Clevedon, North Somerset, BS21 7BT	01275 872600	26	DE, DE(E)	2
Park House Residential Home	Park House (Weston-super-Mare) Ltd, Park Place, Weston-super-Mare, North Somerset, BS23 2BA	01934 415701	30	OP	2
Peel and Sumachs House	26 - 27 Old Weston Road, Flax Bourton, North Somerset, BS48 1UL	0117 9077200	5	LD	3
Petersfield	Church Road South, Portishead, North Somerset, BS20 9PU	01275 848362	36	OP	2
Phillips House	5 Jesmond Road, Clevedon, North Somerset, BS21 7SA	01275 873447	13	LD	2
Pine Lodge	13 Hazeldene Road, Weston-super-Mare, North Somerset, BS23 2XL	01934 622539	21	OP	2
Poppyfields	Ebdon Court, Trenleigh Drive, Worle, Weston-super-Mare, North Somerset, BS22 6LT	01934 513209	18	DE(E)	3
Rodney House	36 Trewartha Park, Weston-super-Mare, North Somerset, BS23 2RT	01934 417478	21	DE(E)	2
Rosamar	81 Locking Road, Weston-super-Mare, North Somerset, BS23 3DW	01934 633397	12	LD, LD(E)	2

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
Rosewood Lodge Retirement Home	9 Uphill Road North, Weston-super-Mare, North Somerset, BS23 4NE	01934 644266	22	OP	2
Sandpiper	Beach Road, Kewstoke, Weston-super-Mare, BS22 9UZ	01934 424667	6	LD, MD	2
Sefton Park	10 Royal Crescent, Weston-super-Mare, North Somerset, BS23 2AX	01934 626371	28	A, D	2
Serenita	15-19 Clevedon Road, Weston-super-Mare, North Somerset, BS23 1DA	01934 620195	34	D	2
Severn Oaks	6 Jesmond Road, Clevedon, North Somerset, BS21 7SA	01275 878447	7	LD	0
Shallcott Hall	1 Ellenborough Crescent, Weston-super-Mare, North Somerset, BS23 1XL	01934 620611	9	MD, MD(E)	2
Silver Tree Lodge	18 Clarence Road South, Weston-super-Mare, North Somerset, BS23 4BN	01934 625309	4	LD, MD	2
Somerset House	157 High Street, Yatton, North Somerset, BS49 4DB	01934 832114	26	OP	1
Southside House	44 Severn Road, Weston-super-Mare, North Somerset, BS23 1DP	01934 626540	6	LD	2
St Agnes Retirement Home	7 Neva Road, Weston-super-Mare, North Somerset, BS23 1YD	01934 621167	26	OP	2
St Brigas	2-3 Jesmond Road, Clevedon, North Somerset, BS21 7SA	01275 870653	17	LD, LD(E)	3
St Davids	50 Walliscote Road, Weston-super-Mare, North Somerset, BS23 1XF	01934 412967	24	A, D	2
Stella Maris	8 Ellenborough Park South, Weston-super-Mare, North Somerset, BS23 1XW	01934 632817	18	OP	3
Stoneleigh	24 Clarence Road South, Weston-super-Mare, North Somerset, BS23 4BN	01934 626701	25	OP	2
Stuart House	21 - 23 Clevedon Road, Weston-super-Mare, North Somerset, BS23 1DA	01934 429086	21	DE, DE(E)	2
The Cedars	8 Clevedon Road, Weston-super-Mare, North Somerset, BS23 1DG	01934 629773	28	OP	2
The Links	7 Uphill Road North, Weston-super-Mare, North Somerset, BS23 4NE	01934 625869	13	OP	2
The Old Vicarage	Front Street, Churchill, North Somerset, BS25 5NG	01934 853211	19	OP	2
The Willows Dementia Care Home	Court Road, Sand Bay, Weston-super-Mare, North Somerset, BS22 9UT	01934 628020	22	DE(E)	2
Tilsley House	16 Clarence Road South, Weston-super-Mare, North Somerset, BS23 3BN	01934 626933	32	OP	2
Tollington Lodge Rest Home	146 Milton Road, Weston-super-Mare, North Somerset, BS23 2UZ	01934 620630	23	OP	2
Upton Cottage	18 Bay Road, Clevedon, North Somerset, BS21 7BT	01275 878601	16	LD, LD(E)	3
Ventura	16 Swiss Road, Weston-super-Mare, North Somerset, BS23 3AX	01934 620652	7	MD	1
Victoria Court	1 Victoria Park, Weston-super-Mare, North Somerset, BS23 2HZ	01934 629392	6	LD, MD	2
Walliscote Manor	7 Walliscote Road, Weston-super-Mare, North Somerset, BS23 1XE	01934 635363	16	OP	2

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
Waverley Lodge	17 Albert Road, Clevedon, North Somerset, BS21 7RP	01275 873942	16	OP	2
Westcliffe House	12 Madeira Road, Weston-super-Mare, North Somerset, BS23 2EX	01934 629897	20	A, D	3
Westgate	5 Ellenborough Crescent, Weston-super-Mare, North Somerset, BS23 1XL	01934 621952	10	MD, MD(E)	2
Winash Rest Home	9 Albert Road, Clevedon, North Somerset, BS21 7RP	01275 873129	32	OP	3
Worcester Lodge	32 Castle Road, Walton St Mary, Clevedon, North Somerset, BS21 7DE	01275 874031	39	DE(E), OP	2
Wyvern Lodge	89 Drove Road, Weston-super-Mare, North Somerset, BS23 3NX	01934 612416	8	MD	3
Wyvern Lodge	154 Milton Road, Weston-super-Mare, North Somerset, BS23 2UZ	01934 413388	16	OP	2

Care Homes Providing Nursing Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
32 Albert Road	Clevedon, North Somerset, BS21 7RT	01275 341753	9	LD, PD	1
4 Ellenborough Park Road	Weston-super-Mare, North Somerset, BS23 1XJ	01934 631070	14	LD, PD	0
Abbey Grange Nursing & Residential Care Home	61 South Road, Weston-super-Mare, North Somerset, BS23 2LT	01934 623223	40	OP	2
Abbots Leigh Manor Nursing Home	Manor Road, Abbots Leigh, North Somerset, BS8 3RP	01275 374669	66	OP	3
Albert House	19 Albert Road, Weston-super-Mare, North Somerset, BS23 1ES	01934 622869	38	OP, DE, PD, SI, TI	3
Ambleside	6 Southside, Weston-super-Mare, North Somerset, BS23 2QT	01934 642172	20	OP	2
Annabel House Care Centre	57 Lower Bristol Road, Weston-super-Mare, North Somerset, BS23 2PX	01934 416648	32	DE, DE(E), MD	3
Arrigadeen	20 Cambridge Road, Clevedon, North Somerset, BS21 7HX	01275 879405	29	OP	2
Bay View Nursing & Residential Care Home	2-6 Bay Road, Walton-St-Mary, Clevedon, North Somerset, BS21 7BT	01275 343109	40	OP	2
Beach Lawns	65-67 Beach Road, Weston-super-Mare, North Somerset BS23 4BG	01934 629578	22	OP, PD	2
Beaufort Hall Nursing Home	28-30 Birnbeck Road, Madeira Cove, Weston-super-Mare, North Somerset, BS23 2BT	01934 620857	33	OP, PD, PD(E)	2
Broadway Lodge	Totterdown Lane, Oldmixon, Weston-super-Mare, North Somerset, BS24 9NN	01934 812319	55	A, D	2
Clarence Park Nursing Home	9 Clarence Road North, Weston-super-Mare, North Somerset, BS23 4AT	01934 629374	43	OP	2
Cleeve Court	Cleeve, North Somerset, BS49 4PE	01934 876494	29	OP	3

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
Clevedon Court	32 Dial Hill Road, Clevedon, North Somerset BS21 7HN	01275 872694	43	OP	2
Elm View Nursing Home	Moor Lane, Clevedon, North Somerset, BS21 6EU	01275 872088	42	OP	2
Grand Panorama Nursing Home	57 South Road, Weston-super-Mare, North Somerset, BS23 2LU	01934 417791	23	OP	2
Haven Lodge Nursing Home	Harbour Road, Portishead, North Somerset, BS20 7HE	01275 399939	81	DE, OP	NYR
Highcroft	7 Eastfield Park, Weston-super-Mare, North Somerset, BS23 2CP	01934 622247	23	OP	3
Jasmine Court	13 Park Place, Weston-super-Mare, North Somerset, BS23 2BA	01934 622028	24	OP	3
Laurel Court	Brockway, Nailsea, North Somerset, BS48 1BZ	01275 859556	62	OP	3
Lyndhurst Park Nursing & Residential Care Home	33-35 Severn Road, Weston-super-Mare, North Somerset, BS23 1DW	01934 627471	27	OP, PD	3
Mount Elton	25 Highdale Road, Clevedon, North Somerset, BS21 7LW	01275 871121	24	OP	2
Norewood Lodge	72 Nore Road, Portishead, North Somerset, BS20 8DU	01275 818660	48	OP, PD	2
Penlee	21 Uphill Road North, Weston-super-Mare, North Somerset, BS23 4NG	01934 632552	29	OP	1
Ravenswood Nursing Home	47 Lower Bristol Road, Weston-super-Mare, North Somerset, BS23 2PX	01934 412091	36	DE, MD, DE(E), MD(E)	2
Sandringham Villa	97-99 Locking Road, Weston-super-Mare, North Somerset BS23 3EW	01934 613998	12	MD	2
Somerset Lodge	St Katherine's Park, Ham Green, Pill, North Somerset, BS20 0HF	01275 372224	30	DE, DE(E), MD, MD(E)	2
St Anthony's Court Nursing & Residential Home	26 Lower Bristol Road, Weston-super-Mare, North Somerset, BS23 2PP	01934 622161	35	OP	2
St Anthony's Nursing Home	1 Kew Road, Weston-super-Mare, North Somerset, BS23 2NJ	01934 629378	34	OP	1
Stanton Nursing Home	8 Queens Road, Weston-super-Mare, North Somerset, BS23 2LQ	01934 625640	26	DE(E)	2
Summer Lane Care Home	Diamond Batch, Worle, Weston-super-Mare, North Somerset, BS24 7AY	01934 529190	90	OP, DE(E)	2
The Copse	Beechmount Close, Old Mixon, Weston-super-Mare, North Somerset, BS24 9EX	01934 811448	24	LD, PD	2
The Ellenborough Nursing & Residential Care Home	9-11 Neva Road, Weston-super-Mare, North Somerset, BS23 1YD	01934 621006	31	OP	2
The Granary	Lodge Lane, Nailsea, North Somerset, BS48 1BH	01275 858000	60	OP, DE	2
The Hollies	81 High Street, Yatton, North Somerset, BS49 4DW	01934 876773	5	LD	2
The Leonard Elms	Brinsea Road, Congresbury, North Somerset, BS49 5JH	01934 xxxxxx	74	DE, OP	NYR
The Manor House	62 Uphill Road South, Weston-super-Mare, North Somerset, BS23 4TA	01934 412207	25	OP	2

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS	CQC STAR RATING
The Rambles	<i>90 Farleigh Road, Backwell, North Somerset, BS48 3PD</i>	01275 790072	6	LD	1
The Russetts	<i>Sandford Station Care Village, Station Road, Sandford, BS25 5RF</i>	01934 825900	71	DE	2
The Willows	<i>Summer Lane, West Wick, Worle, North Somerset, BS24 7TF</i>	01934 510404	7	LD, PD	2
Uphill Grange	<i>Uphill Road South, Weston-super-Mare, North Somerset, BS23 4TX</i>	01934 635422	44	OP	1
Winscombe Hall Care Centre	<i>Winscombe Hill, Winscombe, North Somerset, BS25 1DH</i>	01934 843553	39	OP, DE	1
Yatton Hall	<i>High Street, Yatton, North Somerset, BS49 4DW</i>	01934 833073	48	OP, PD	2

South Gloucestershire

We aim to provide a range of services to help you live as independently as possible in your own home. However, where this is not possible, we may be able to support you to find a suitable Care Home.

As well as providing you with advice and information we can arrange an assessment with you to find out what you need help with. We can also put you in touch with other organisations who can support you.

Information on moving into a Care Home and on charges that may be applicable is contained in the Council's Leaflets CCH 37a: "Residential and Nursing Homes - What to look for in a Care Home" and CCH 37b: "Residential and Nursing Homes - Information on charges", which are available on the Council's website or can be obtained on request from the Communications Team of the Council's Community Care & Housing Department, telephone number 01454 866345.

Information regarding the standard weekly prices



paid by South Gloucestershire Council to Care Homes for people for whom the Council has responsibility is also available on the Council's website or from Care Management Teams. You can also get in touch with us through one of the following numbers:

Adult Care Customer Services (services for older and disabled people and people with learning difficulties)
01454 868007

Mental Health Services: 01454 866221

You can visit our website for more information about the Community Care & Housing Department and other Council Services: www.southglos.gov.uk

CareVista

Whether you will be paying for yourself or social care are helping to finance your placement in a care home, you are able to access a free, web based service called 'Carevista'. The 'Carevista' database is an interactive website which is designed to help you identify vacancies in suitable and appropriate nursing or care homes.

Carevista can show you details about each home, pictures and Commission for Social Care Inspection (now called The Care Quality Commission) reports.

Whatever your needs, detailed information on care homes and their vacancies, throughout South Gloucestershire and neighbouring counties, is available from CareVista.

- Vacancies updated daily
- Search over 450 Care Homes within South Gloucestershire and surrounding areas
- You can search from your own computer, or at any library.
- Just visit www.carevista.net

Key - Categories Of Care

OP	Care for Older People	LD(E)	Care for People with Learning Disability (over 65)
MD	Care for People with Mental Disorder (under 65)	A	Care for People with Past/Present Alcohol Dependence
MD(E)	Care for People with Mental Disorder (over 65)	D	Care for People with Past/Present Drug Dependence
DE	Care for People with Dementia	SI	Care for People with Sensory Impairment (under 65)
DE(E)	Care for People with Dementia (over 65)	SI(E)	Care for People with Sensory Impairment (over 65)
PD	Care for People with Physical Disability and/or Sensory Impairment (under 65)	TI	Care for People who are Terminally Ill
PD(E)	Care for People with Physical Disability and/or Sensory Impairment (over 65)		
LD	Care for People with Learning Disability (under 65)		<i>NB. Please note, Nursing Homes can also provide Personal Care Placements</i>

Care Homes Providing Personal Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Alexandra Way EPH	3 Alexandra Way, Thornbury, South Gos, BS35 1LA	01454 866172	43	OP
Ashclyst	23 Park Lane, Winterbourne, South Gos, BS36 1AT	01454 250946	4	LD
Ash View House	30d Cock Road, Kingswood, South Gos, BS15 9SH	0117 9602665	5	LD, MD
1-3 Badger Close	Longwell Green, Bristol, South Gos, BS30 9BY	0117 9328233	6	LD
42 Barry Road	Oldland Common, South Gos, BS30 6QY	0117 9329705	11	LD, LD(E)
46 Bath Road	Longwell Green, South Gos, BS30 9DG	0117 9601491	6	LD, LD(E)
Beaufort House Care Home	High Street, Hawkesbury Upton, South Gos, GL9 1AU	01454 238589	28	DE(E), OP
Beck House	2 Manor Court, Beckspool Road, Frenchay, South Gos, BS16 1NT	0117 9573177	23	LD, PD
Bedrock Court	3 New Road, Stoke Gifford, South Gos, BS34 8QW	0117 9798746	6	LD
Bedrock Lodge	44 Quarry Barton, Hambrook, South Gos, BS16 1SG	01454 772171	10	LD
Bedrock Mews	1 New Road, Stoke Gifford, South Gos, BS34 8QW	0117 9694198	6	MD
The Beeches	163 High Street, Hanham, South Gos, BS15 3QZ	0117 9604822	23	OP
Bridge House	31 Rectory Road, Frampton Cotterell, South Gos, BS36 2BN	01454 772888	16	OP
35/37 Britannia Road	Kingswood, South Gos, BS15 8BG	0117 9618661	5	LD, PD, SI
Byways	80-82 London Road, Warmley, South Gos, BS30 5JL	0117 9612426	8	LD
Charlton	Station Road, Filton, South Gos, BS34 7BX	01454 866142	32	OP
Charlton House	85 High Street, Wickwar, South Gos, GL12 8NP	01454 294167	4	OP
33 Charnhill Crescent	Mangotsfield, South Gos, BS16 9JU	0117 3774018	4	MD, MD(E)
The Chase	Tenniscourt Road, Kingswood, South Gos, BS15 4JW	01454 866300	29	OP
8 Chestnut Road	Downend, South Gos, BS16 5UN	0117 9572687	5	LD
The Chestnuts	9 Lodge Road, Yate, South Gos, BS37 7LE	01454 227188	8	LD, LD(E)
26 Church Road	Thornbury, South Gos, BS35 1EL	01454 411161	5	LD, LD(E)
87 Church Road	Frampton Cotterell, South Gos, BS36 2NE	01454 250028	8	LD, LD(E), PD
16 Cleeve Hill	Downend, South Gos, BS16 6HN	0117 9570839	5	LD, LD(E)
Cleeve Lodge Rest Home	Cleeve Lodge Close, Downend, South Gos, BS16 6AQ	0117 9702273	33	OP, PD
Collingwood	78a Bath Road, Longwell Green, South Gos, BS30 9DG	0117 9324527	21	OP
1 Combermere	Thornbury, South Gos, BS35 2ET	01454 885774	5	LD
2a Court Road	Kingswood, South Gos, BS15 9QB	0117 9618737	15	LD
46a Court Road	Kingswood, South Gos, BS15 9QG	0117 9095459	5	LD, LD(E)
Court View	23 Parkfield Road, Pucklechurch, South Gos, BS16 9PN	0117 9374021	5	LD
58 Crantock Drive	Florence Park, Almondsbury, South Gos, BS32 4HG	01454 614941	8	LD, LD(E)
Crossley House	109 High Street, Winterbourne, South Gos, BS36 1RF	01454 777363	17	DE(E), LD(E)
46 Ducie Road	Staple Hill, South Gos, BS16 5JY	0117 9574410	5	LD

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Edgecumbe Lodge Rest Home for the Elderly	35 Overnhill Road, Downend, South Glos, BS16 5DS	0117 9568856	21	DE(E), OP
Edgemont House	20 West Street, Oldland Common, South Glos, BS30 9QS	0117 9325558	13	OP
17-19 Edgeware Road	Staple Hill, South Glos, BS16 4LZ	0117 9570404	17	LD, LD(E)
Fairview	42 Hill Street, Kingswood, South Glos, BS15 4ES	0117 9352220	24	OP
Fairview Court	42a Hill Street, Kingswood, South Glos, BS15 4ES	0117 9353800	49	DE(E)
Faith House	Station Road, Severn Beach, South Glos, BS35 4PL	01454 632611	8	OP
Firgrove House	Station Road, Yate, South Glos, BS37 4AH	01454 310636	20	DE, OP
Flaxpits House	74 Flaxpits Lane, Winterbourne, South Glos, BS36 1LB	01454 776191	8	LD, LD(E), PD, PD(E)
Frenchay House	Beckspool Road, Frenchay, South Glos, BS16 1NE	0117 9567611	30	OP
21 Frome Court House	Thornbury, South Glos, BS35 2BU	01454 281445	12	LD, LD(E)
Frome House	Cranleigh Court Road, Yate, South Glos, BS37 5DE	01454 866046	31	OP
Gables Residential Care Home Ltd	1a Sydenham Way, Hanham Green, South Glos, BS15 3TG	0117 9140799	20	OP
The Gloucester	83 Gloucester Road North, Filton, South Glos, BS34 7PT	0117 9699626	13	OP
Gordena	16 Overnhill Road, Downend, South Glos, BS16 5DN	0117 9569473	9	LD
The Grove	88 High Street, Winterbourne, South Glos, BS36 1RB	01454 778569	36	DE(E), OP
Gwendoline House	17-19 Pleasant Road, Staple Hill, South Glos, BS16 5JN	0117 9571957	16	OP
Harefield Hall	171 Bath Road, Willsbridge, South Glos, BS30 9DD	0117 9323245	21	OP
Hazelhurst	1 Broncksea Road, Filton Park, South Glos, BS7 0SE	0117 9855009	10	LD
3 Hesding Close	Hanham, South Glos, BS15 3LP	0117 9607858	5	LD
Kendall House	15 Wesley Lane, Warmley, South Glos, BS30 8BU	0117 9602508	8	LD
Kenver House	56 Hill Street, Kingswood, South Glos, BS15 4EX	0117 9674236	30	DE, OP
Kerr House	50 Morley Road, Staple Hill, South Glos, BS16 4QS	01454 866295	31	OP
Littlecroft Residential Home	44 Barry Road, Oldland Common, South Glos, BS30 6QY	0117 9324204	20	OP
24a Lower Hanham Road	Hanham, South Glos, BS15 8HH	0117 9605928	5	LD, LD(E)
The Manor Cottage	Beckspool Road, Frenchay, South Glos, BS16 1NT	0117 9560161	26	OP
The Manor House	Beckspool Road, Frenchay, South Glos, BS16 1NT	0117 9566424	32	LD, PD
Mayo House	11 Lodge Road, Yate, South Glos, BS37 7LE	0117 9709300	6	LD
Mulberry House	98 Tower Road North, Warmley, South Glos, BS30 8XN	0117 9614657	6	LD, LD(E)
Newton House EPH	Earlstone Crescent, Cadbury Heath, South Glos, BS30 8AA	01454 866281	37	OP
Park Farm House	Parkfield, Pucklechurch, South Glos, BS16 9NS	0117 9372388	7	DE(E)
Penleigh House	39 Overnhill Road, Downend, South Glos, BS16 5DS	0117 9561123	10	LD, PD
Pine Croft	Gloucester Road, Alveston, South Glos, BS35 3RG	01454 417658	4	LD, MD
The Red House	5 Conygre Road, Filton, South Glos, BS34 7DA	0117 9693053	10	LD
Rockleaze	56 Lower Hanham Road, Kingswood, South Glos, BS15 8QP	0117 9673395	10	LD
The Sheiling School	Thornbury Park, Park Road, Thornbury, South Glos, BS35 1HP	01454 412194	3	LD
The Susan Hampshire House	103 Station Road, Yate, South Glos, BS37 5AE	01454 327690	16	LD, LD(E), DE
27 Teewell Avenue	Staple Hill, South Glos, BS16 5NF	0117 9701573	7	MD, OP
Wapley Court Care Home	Kelston Close, Yate, South Glos, BS37 8SY	01454 866840	32	OP

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Warmley House	<i>Tower Road North, Warmley, South Glos, BS30 8XN</i>	0117 9674872	12	DE(E)
63 Watleys End Road	<i>Winterbourne, South Glos, BS36 1PN</i>	01454 776677	6	LD
Wayside	<i>8 Whittucks Road, Hanham, South Glos, BS15 3PD</i>	0117 9673314	10	DE(E), OP
The Windbound	<i>Shepperdine, Nr Thornbury, South Glos, BS35 1RW</i>	01454 414888	12	LD
Windmill House	<i>Alveston Road, Tockington, South Glos, BS32 4PH</i>	01454 413818	37	OP
Woodleaze EMI Unit	<i>Station Road, Yate, South Glos, BS37 4AF</i>	01454 866043	34	DE(E)

Care Homes Providing Nursing Care

NAME	ADDRESS	TELEPHONE	PLACES	CLIENT GROUPS
Avon Lodge Care Centre	<i>Southey Avenue, Kingswood, South Glos, BS15 1QT</i>	0117 9474370	62	OP, DE(E)
Beech House	<i>11 Prowse Close, Thornbury, South Glos, BS35 1EG</i>	01454 412266	55	OP
Deerhurst	<i>10 Deerhurst, Soundwell, South Glos, BS15 1XH</i>	0117 9041170	66	DE, DE(E), OP
Edgemont View	<i>160 High Street, Oldland Common, South Glos, BS30 9TA</i>	0117 9077380	21	OP
Fairburn	<i>54 Kingsway, Little Stoke, South Glos, BS34 6JW</i>	0117 9311069	8	LD, PD
Fairview Court	<i>42a Hill Street, Kingswood, South Glos, BS15 4ES</i>	0117 9353800	49	DE(E)
33a Forest Road	<i>Kingswood, South Glos, BS15 8EW</i>	0117 9677447	9	LD
Glebe House	<i>5 Sundays Hill, Lower Almondsbury, South Glos, BS32 4DS</i>	01454 616116	53	OP, PD
Greengates	<i>697-699 Southmead Road, Filton, South Glos, BS34 7QY</i>	0117 9236067	15	MD
The Heathers Nursing Home	<i>Bowling Hill, Chipping Sodbury, South Glos, BS37 6AX</i>	01454 312726	30	OP
Kilvie House	<i>25 Downend Road, Kingswood, South Glos, BS15 1RT</i>	0117 3009885	8	LD
Kingswood Court	<i>Soundwell Road, Kingswood, South Glos, BS15 1PN</i>	0117 9603722	66	OP
Oak Tree House	<i>Lark Rise, Brimsham Park, Yate, South Glos, BS37 7PJ</i>	01454 324141	80	OP
Russell House	<i>Hortham Lane, Almondsbury, South Glos, BS32 4JH</i>	01454 619131	6	LD, PD
Stanshawes	<i>11 Stanshawes Drive, Yate, South Glos, BS37 4ET</i>	01454 850005	48	OP
Warmley House	<i>Tower Road North, Warmley, South Glos, BS30 8XN</i>	0117 9674872	46	OP
121 Watley's End	<i>121 Watley's End Road, Winterbourne, South Glos, BS36 1QG</i>	01454 250232	14	LD, PD, LD(E), PD(E)
Wickwar Nursing & Residential Home	<i>Castle House, Sodbury Road, Wickwar, South Glos, GL12 8NR</i>	01454 294426	45	OP
Willow Cottage	<i>127 Station Road, Yate, South Glos, BS37 5AL</i>	01454 329133	34	OP
Woodlands Manor	<i>Ruffet Road, Kendleshire, South Glos, BS36 1AN</i>	01454 250593	40	OP
2-4 Wraxall Road	<i>Cadbury Heath, South Glos, BS30 8DN</i>	0117 9600430	14	LD, PD



Extra Pages *South Gloucestershire*

Extra Care Housing

If you want to have privacy and independence but need some help with day to day living, then ExtraCare Housing could be what you are looking for.

ExtraCare Housing is specialist accommodation for older people designed to offer a safe, private and secure environment. You are able to retain the independence of having your own front door whilst enjoying the benefits of having staff on site 24 hours a day, seven days a week as well as restaurant facilities, lounges and a range of social activities you can choose from.

The aim of ExtraCare Housing is to provide high quality housing support and care services which enable, and encourage you to live an independent, dignified and fulfilled life.

ExtraCare Housing provides the following;

- A service that puts you first and a home for as long as you choose
- A service where your dignity and privacy are safeguarded
- A range of housing support and care services tailored to meet your needs

- Attractive and accessible accommodation in which you feel safe and secure
- A range of communal facilities and activities

South Gloucestershire Council has plans to expand its provision of ExtraCare Housing during the next couple of years with the aim of having 15 ExtraCare schemes by 2016.

For more information, please contact the Extra Care Housing Team on 01454 865599

Sheltered Housing

Sheltered Housing offers accommodation with support to assist older people to remain living independently. Most Sheltered Housing Schemes in South Gloucestershire have moved towards a flexible model of support that can respond to emergencies

24-hours a day, provided by a team with telecare technology, so emergency assistance is never far away. If you require further information, please contact Housing Customer Services on 01454 868005.

Telecare

Put simply, telecare is a range of technology services which can be used to help people to be independent in their own homes.

There are two main forms of telecare: Stand alone and Lifeline

Stand alone equipment can provide local alerts and is ideal for use when people have a live-in carer. For example, when a person gets out of bed an alert signal is sent to the carer, via a pager or alarm, so assistance can be forthcoming.

Stand alone devices can also assist people with memory difficulties by producing voice alerts or suggestions. Stand alone equipment is not connected to a monitoring centre and so there are no call centre monitoring charges for this equipment.

Lifeline telecare is linked to a lifeline alarm system. A number of sensors can be installed in a person's home – these might include falls detectors, heat

sensors, flood detectors, smoke detectors etc. When one of the sensors is activated an alert is sent to a call centre and the call centre operator decides on the most appropriate action to assist the person who is having difficulties.

After an assessment, telecare is tailored to your own needs and will trigger an agreed response for different types of incidents. Telecare is provided as part of your care package and is used in combination with any care services you may need.

With Telecare installed, you will feel much safer when moving around at home. Telecare can take away the worry of what might happen if you had an accident at home and couldn't get to a telephone or panic button. Telecare can trigger an alarm to a monitoring centre or your carer to indicate something is wrong.

For more information, please contact Adult Care customer services on 01454 868007.

Care and Repair

South Gloucestershire Council funds Care and Repair to provide support to disabled and older people to help them to undertake repairs and alterations to their home. This service includes helping claim grants or identifying other methods of paying for the work.

The scheme also helps people by arranging works required to make the home safe for people coming out of hospital. Contact Care and Repair on 0117 9042277



Domiciliary Care & Nursing Agencies

Domiciliary care providers - often called Home Care services - offer help for people to remain living independently at home.

The help provided can cover personal care - things like help to get up, to bath, dress and to return to bed at the end of the day. Help with some domestic tasks may also be available.

Nursing agencies provide medical care for people living at home.

However, this type of service is not usually eligible for funding by Social Services/Community Care Departments.

The following list of organisations are registered with the Care Quality Commission (CQC). All domiciliary care services and nursing agencies have to be registered with the CSCI and are regularly inspected.

The CQC website is www.cqc.org.uk.

Domiciliary Care Agencies

PROVIDER	ADDRESS	TELEPHONE
Agincare Ltd	Office 7, Unit 22 Wansdyke Business Services Centre, Midsomer Enterprise Park, Radstock Road, Midsomer Norton, BA3 2BB	01305 763828
Allied Healthcare Group Ltd	11 Boulevard Weston-super Mare, North Somerset BS23 1NR	01934 642424
Allied Healthcare Group Ltd	Unit 4, Anglo Business Park, Clarence Road, Speedwell, Bristol, BS15 1NP	0117 9479500
Amber Home Care Ltd	Westfield Court, Midsomer Norton, Radstock, BA3 4XD	01761 412011
Angel Care Support Ltd	Suite 27, Kingswood House, South Road, Kingswood, South Glos BS15 8JF	0117 9676655
Arch Care Services Ltd	Newton House, 11 Alexandra Road, Clevedon, North Somerset BS21 7QH	01275 342266
Aspects and Milestones Care Trust - Dom Care	Unit 10, Eclipse Office Park, High Street, Staple Hill, South Glos BS16 5EL	0117 9709300
Avon Home Carers (Inc. Home Care Bristol)	516 Fishponds Road, Fishponds, Bristol BS16 3DW	0117 9586222
B&NES Intake, Assessment and Re-enablement Service	Community Resource Centre. Cleeve Court, Cleeve Green, Twerton, Bath, BA2 1RS	01225 396273
B&NES Supported Living Service	Clo Connection Day Service, Frome Road, Radstock, BA3 3LL	01225 395377
B&NES Supported Living Service	Clo Carrswood Day Service, Cleeve Green, Twerton, Bath BA2 1RS	01225 395377
B & S Healthcare Ltd	Unit 15 Barnack Trading Centre, Novers Hill, Bristol BS3 5QE	0117 9533455
Bath Community Care	Suite 5, Piccadilly House, London Road, Bath BA1 6PL	01225 786780
Bath & Mendip Home Care	Tansonville, Longleat Lane, Holcombe, Bath BA3 5DZ	01761 232107
Bradley House Home Care Services	Le Chalet, Bradley House, High Street, Shirehampton, Bristol, BS11 0DE	0117 3731438
Brandon Trust	Olympus House, Britannia Road, Patchway, Bristol BS34 5TA	0117 9528264
Bristol North Crossroads - Caring for Carers	The Greenway Business Centre, Doncaster Road, Southmead, Bristol BS10 5PY	0117 9839955
Bristol South Crossroads	The Park, Daventry Road, Knowle, Bristol BS4 1QD	0117 3533135
Brunelcare Community Services	Kingsley House, Greenbank Road, Greenbank, Bristol BS5 6HE	0117 9511763
Brunelcare (Portishead) Domiciliary Care Agency	(incorporating Dementia Care Trust) 1 Britannia Way, Clevedon, North Somerset BS21 6QH	01275 879547
Butterfly Home Help	45 Upper Bloomfield Road, Odd Down, Bath, BA2 2RY	01225 835888
Candlelight Homecare	Court Hall, Castle Street, Trowbridge BA14 8AR	01225 776000
Care & Attention	38 Underknoll, Peasedown St John BA2 8TY	01761 436562
Care & Continuity	105 Midford Road, Bath BA2 5RX	01225 444240
Careforce - South Glos.	Crown Road, Tower Road North, Warmley, Bristol BS30 8JJ	0117 9618444
Care Horizons Ltd	Aztec Way, 2430-2440 The Quadrant, Almondsbury, Bristol, BS32 4AQ	01454 877643
Caremark North Somerset	4 Walliscote Road, Weston Super Mare, BS23 1UG	01934 624184
Careplus Agency Ltd	21-25 Old Church Road, Clevedon, North Somerset BS21 6LU	01275 872421
Care South	Ground Floor, No 3 The Office Village, Bath Business Park, Roman Way, Peasedown St John, BA2 8SG	01761 422920
Carewatch (Bristol)	2 Russell Grove, Westbury Park, Bristol BS6 7UE	0117 9424848
Carewatch Bath & N E Somerset	125 High Street, The Island, Midsomer Norton, Bath BA3 2HN	01761 411188/99
Carewatch (Weston-Super-Mare)	The Old Waterworks, 141 Milton Road, Weston-super-Mare, North Somerset BS22 8AA	01934 425184

PROVIDER	ADDRESS	TELEPHONE
Care UK (Weston-Super-Mare)	<i>Lower Ground Floor Offices, 35 The Boulevard, Weston-super-Mare, North Somerset BS23 1PE</i>	01934 420636
Care UK	<i>Bridge House, Bridge Road, Kingswood, Bristol, BS15 4FN</i>	0117 9570444
Chrysalis Community Care Ltd	<i>Suite 6, Westbury Court, Church Road, Westbury-on-Trym, Bristol, BS9 3EF</i>	0117 9506027
Chrysalis Community Care Ltd (North Somerset)	<i>21F Somerset Square, 18 Colliers Walk, Nailsea, BS48 1RQ</i>	01275 866225
Clifton Care Services	<i>1 Pembroke Road, Clifton, Bristol BS8 3AU</i>	0117 9741951
CLIC Sargent	<i>Unit 6 Emma-Chris Way, Abbeywood Business Park, Bristol BS34 7JU</i>	0117 93428133
Connect Care Ltd	<i>19 West Walk, Yate, South Glos BS37 4AZ</i>	01454 321957
Crossroads Caring for Carers - B&NES	<i>1 Riverside Cottage, Radstock, BA3 3PS</i>	01761 436673
Dimensions - Keynsham Domiciliary Care Service	<i>Unit 14, Lays Farm Business Centre, Charlton Road, Keynsham, Bristol, BS31 2SE</i>	0117 9864319
Docare Ltd	<i>Wimberley Mills, Brimscombe, Stroud, GL5 2TH</i>	01453 884088
Featherbed Homecare Ltd	<i>1st Floor, 31 High Street, Keynsham, BS31 1DP</i>	0117 9860710
Freedom Social Care Recruitment Ltd	<i>Westpoint, 78 Queens Rd, Clifton, Bristol BS8 1QU</i>	0117 9858777
Greenbanks	<i>188-190 North Street, Bedminster, Bristol BS3 1JF</i>	0117 9662281
Greenbanks Homecare (Western) Ltd	<i>7 New Station Road, Fishponds, Bristol BS16 3RP</i>	0117 9585910
Guardian Homecare Services (Bristol & Avon) Ltd	<i>164 Gloucester Road, Bishopston, Bristol BS7 8NT</i>	0117 9426005
Helping Hands	<i>512 Filton Avenue, Filton, Bristol BS7 0QE</i>	0117 9698080
HFT Avon Domiciliary Care	<i>128 Richmond Road, Montpelier, Bristol BS6 5ER</i>	0117 9243152
Home Instead Senior Care	<i>2 Chapel Court, Long Ashton Business Park, Yanley Lane, Long Ashton, North Somerset BS41 9LB</i>	01275 391300
Housing 21 - Hillside Court	<i>Hillside Court Batten Road, St George, Bristol BS5 8NE</i>	01494 685200
In House	<i>Badger House, Old Mixon Crescent, Weston super Mare BS24 9AU</i>	01934 427 421
KIDS - South Gloucestershire	<i>4a Old School House, Kingswood Foundation Estate, Britannia Road, Kingswood, Bristol, South Glos BS15 8DB</i>	0117 9476111
Kumari Care Ltd	<i>5 Palace Yard Mews, Queen Square, Bath BA1 2NH</i>	01225 428449
Leonard Cheshire	<i>Andil House, Court Street, Trowbridge, Wiltshire BA14 8BR</i>	01225 767303
Lifeline Homecare Ltd	<i>Courtleigh, Westbury Leigh, Westbury BA13 3TA</i>	0845 00 93 123
McKinnons Private Home Care Service Agency	<i>26 High Street, Chipping Sodbury, South Glos BS37 6AH</i>	01454 311984
Mencap North Somerset Supported Living Scheme	<i>Canon Lodge, Canon Street, Taunton TA1 1SW</i>	01823 288061
Medico Nursing & Homecare	<i>75 Whiteladies Road, Clifton, Bristol BS8 2NT</i>	0117 9237575
Mendip Nursing Services	<i>24 Woodborough Road, Winscombe, BS25 1AD,</i>	01934 843002
Milestones Outreach Dementia Services (MODS)	<i>The Portacabin, clo Humphrey Repton House, Brentry Lane, Brentry, Bristol BS10 6NA</i>	0117 9581510
Mobile Care Agency	<i>Prospect House, 24 Bank Street, Melksham, Wilts. SN12 6LG</i>	01225 707666
Nestor Bristol Business Centre DCA	<i>75 Whiteladies Road, Bristol. BS8 2NT</i>	0117 9745684
New Era Domiciliary Care Agency - Bristol	<i>8 New Meadows, Loxton Square, Hengrove, Bristol BS14 9SP</i>	01225 786600

PROVIDER	ADDRESS	TELEPHONE
North Somerset Crossroads Ltd	<i>The Carers Centre, 1 Graham Road, Weston Super Mare, North Somerset BS23 1YA</i>	01934 411842
Nursing Solutions	<i>Sterling Buildings, High Street, Worle, Weston-super-Mare BS22 6DJ</i>	01934 522022
On the up	<i>Unit 10 Eclipse Office Park, High Street, Staple Hill, South Glos BS16 5EL</i>	0117 9709300
Options	<i>Windsor House, Greville Road, Bristol BS3 1LL</i>	07792783125
Pertemps Healthcare	<i>40 Old Market Street, Bristol BS2 0EZ</i>	0117 9279307
Poppy's Homecare Ltd	<i>The Old Parlor, Purn House Farm, Bleadon, Weston-super-Mare, BS24 0QE</i>	01934 815025
Premier Homecare	<i>Southfield House, 2 Southfield Road, Westbury-on-Trym, Bristol, BS9 3BH</i>	0117 9625832
Prestige Nursing (domiciliary care)	<i>44 & 47 Montpelier Court, Station Road, Montpelier, Bristol BS6 5EA</i>	0117 9232222
Quality Care Home Care Agency	<i>Greville Mews House, Greville Mews, Bristol BS3 1LN</i>	0117 9426521
Rise & Shine Care	<i>Elizabeth House, 30-32 Boulevard, Weston-super-Mare, North Somerset BS23 1NF</i>	01934 643888
Safe and Sound Home Care Services	<i>1 Frome Road, County Bridge, Radstock, Bath BA3 3AA</i>	01761 434947
Servoca Nursing and Care	<i>10 Park Street, Bristol, BS1 5HX</i>	0845 450 4903
Shaw Community Services	<i>Waverley Court, 2-148 Forth Avenue, Portishead, BS20 7NY</i>	01275 846582
Somerset Care at Home (Mendip)	<i>10 Harris Close, Ellworthy Park, Frome, BA11 5JY</i>	01373 473703
St Monica Trust (North Bristol)	<i>Somerville, Cricket Lane, Westbury on Trym, Bristol BS10 6TW</i>	0117 3773848
St Monica Trust (South Bristol)	<i>Monica Wills House, Cromwell Street, Bristol BS3 3NH</i>	0117 3052350
SGC Home Care Service	<i>Vinney Green House, Emersons Green Lane, Mangotsfield, South Glos BS16 7AT</i>	01454 866115
South Gloucestershire Crossroads	<i>The Vassall Centre, Fishponds, Bristol, BS16 2QQ</i>	0117 9655440
Stepping Stones to Independence	<i>74a Regent Street, Kingswood, Bristol BS15 8JA</i>	0117 9496826
Sure Care (Bristol)	<i>7 Passage Road, Westbury on Trym, Bristol BS9 3HN</i>	0117 3774225
SWALLOW Ltd	<i>The Old Engine House, Old Pit House, Midsomer Norton, Radstock, Bath BA3 4BQ</i>	01761 414034
Tender Home Care Service Ltd	<i>First Floor Office, 82 Broad Street, Chipping Sodbury, South Glos BS37 6AG</i>	01454 323839
The Brandon Trust	<i>Olympus House, Britannia Road, Patchway, South Glos BS34 5TA</i>	0117 9077200
The Home Care Provider	<i>The Workshop, Rickford, near Blagdon, BS40 7AH</i>	0845 2726800
Thornbury Nursing Services Ltd	<i>7 & 9 Whiteladies Road, Clifton, Bristol BS8 1NN</i>	0117 9741538
Visiting Nurse Service for Christ. Scientists - Bristol Field	<i>22 Box Road, Bathford, Bath, BA1 7QD</i>	01225 859501
Way Ahead Community Services Ltd	<i>Chameleon Court, Lower Bristol Road, Bath, BA2 9ES</i>	01225 789161
Willowbank Care Limited	<i>17 St Annes Drive, Coalpit Heath, South Glos BS36 2TH</i>	01454 250606

Nursing Agencies

PROVIDER	ADDRESS	TELEPHONE	CONTRACTED AGENCY FOR
Aspects and Milestones Care Trust Nurses' Agency	Unit 10 Eclipse Office Park, High St, Staple Hill, South Glos BS16 5BL	0117 970 9300	
Care Share	Waltham House, Stoke Park Road, Stoke Bishop, Bristol BS9 1JF	0117 9682097	
Elite Nursing Services	Gladstone House, Gladstone Drive, Soundwell, South Glos BS16 4RV	0117 956 4511	
Healthcare at Home Ltd	Mercian House, Oaklands Business Park, Armstrong Way, Yate, South Glos BS37	01454 338730	
Knightwood Nursing Services	Knightwood Court, Mead Road, Stoke Gifford, South Glos BS34 8PS	01454 777715	
Medicat Ltd	Thornton House, Richmond Hill, Bristol BS8 1AT	0117 9684474	
Mendip Nursing Services (Nursing Agency)	Mendip House, First Floor, 32 Woodborough Road, Winscombe, North Somerset BS25 1AG	01934 843002	
Metronurse	17 Whiteladies Road, Bristol BS8 1PB	077 6968 1915	
Milestones Outreach Dementia Services	The Bristol Dementia Centre Humphrey Repton House, Brentry Lane, Bristol BS10 6NA	0117 9592255	
National Nightshift	17 Whiteladies Road, Bristol BS8 1PB	07769 681915	
Nationwide Specialist Agency	17 Whiteladies Road, Bristol BS8 1PB	07769 681915	
Nestor Bristol	Business Centre, 75 Whiteladies Road, Bristol BS8 2NT	0117 9055132	
Newcross Healthcare Solutions Ltd	9th Floor, Colston Towers, Colston Street, Bristol BS1 4XE	0117 9340640	
Nursing Solutions Ltd	Sterling Buildings, High Street, Worle, Weston-super-Mare, North Somerset BS22 6JD	01934 522022	North Somerset
Pertemps Healthcare Professionals Ltd	40 Old Market Street, Bristol BS2 0EZ	0117 9279307	
Prestige Nursing Ltd	44 & 47 Montpelier Court, Station Road, Montpelier, Bristol BS6 5EA	0117 9232222	
Pinnacle (Bristol) Business Centre. BNA Glodsborough	75 Whiteladies Rd, Bristol BS8 2NT	0117 9732186	
ProHealthCare Ltd	Technology House, 16 Whiteladies Road, Clifton, Bristol BS8 2LG	0117 9736161	
Robert Sage Ltd	Green Park Offices, James Street West, Bath BA1 2BU	01225 330966	
T/A Prestige Nursing Ltd	Green Park, Bath BA1 2BU		
Servoca Nursing and Care	10 Park Street, Bristol BS1 5HX	0845 2410028	
The Jessie May Trust	35 Old School House, Kingswood Foundation Estate, Britannia Rd, Kingswood, South Glos. BS15 8DB	0117 9616840	
Thornbury Nursing Services Ltd	7-9 Whiteladies Road, Clifton, Bristol BS8 1NN	0117 9741538	
Topcare UK	Kings House 14 Orchard Street, Bristol. BS1 5EH	0845 2410028	

INDEX

A

Abletone Nursing Home	33
Abberleigh Grove	39
Abberleigh House	39
Abbey Gate	39
Abbey Grange (advert)	40
Abbey Grange Nursing & Residential Care Home	46
Abbeyfield	29
Abbeyfield Society	39
Abbi Lodge	39
Abbots Leigh Manor (advert)	28
Abbots Leigh Manor Nursing Home	46
AbleCare Homes (advert)	17
Agincare Ltd	57
Albert House	46
32 Albert Road	46
Alexandra Homes Ltd	29
Alexandra Way EPH	50
Allied Healthcare Group Ltd	57
Allied Healthcare Group Ltd	57
Alvony House	39
Amber Home Care Ltd	57
Ambleside	46
Ambleside Nursing Home (advert)	40
Amerind Grove, Picador Regal, Embassy, Capstan & Kingsway	33
Anchor House	27
Angel Care Support Ltd	57
Annabel House Care Centre	46
Arch Care Services Ltd	57
Arrigadeen	46
Ash View House	29
Ash View House	50
Ashbourne House	29
Ashclyst	50
Ashcombe Court	39
60 Ashcombe Road	39
Ashley House	39
Ashley/Phoenix Unit	22
Ashworthy	33
Aspects and Milestones Care Trust - Dom Care	57
Aspects and Milestones Care Trust Nurses' Agency	60
Aspects and Milestones Trust (advert)	17
Avenue House	29
Avon Home Carers (Inc. Home Care Bristol)	57
Avon Lodge Care Centre	53

B

B & S Healthcare Ltd	57
B&NES Intake, Assessment and Re-enablement Service	57
B&NES Supported Living Service	57
B&NES Supported Living Service	57
1-3 Badger Close	50
Bamfield Lodge	33
Barron/Winnicott Unit	22
42 Barry Road	50
Barton Grange	39
Bath & Mendip Home Care	57
Bath Community Care	57

46 Bath Road	50
Bathampton Manor	22
Bay View Nursing & Residential Care Home	46
2 Bayham Road	29
Beach Lawns	46
Beaufort Hall Nursing Home	46
Beaufort House (advert)	51
Beaufort House Care Home	50
Beck House	50
Bedrock Court	50
Bedrock Lodge	50
Bedrock Mews	50
Beech House	53
Beechcroft House	22
Begbrook House	29
Begbrook House	33
Belvedere Lodge	29
Bennett Street	22
Bernash	29
Birchwood	29
Birnbeck House	39
Bishopsmead Lodge Care Home	33
Blaise Weston Court	27
Blenheim House	29
Blenheim House	33
Blenheim Lodge	29
Bloomfield Care Centre	22
Bloomfield Care Centre	24
Bowmead	29
Bradbury House	29
Bradley House	29
Bradley House Home Care Services	57
Brambledene	39
Brandon Trust	57
Brandon Trust (advert)	11
Branwell	29
Brentry	29
Bridge House	50
Bridgemead	22
Bridgemead	24
Brightbow Lodge & Brightbow Court	33
Bristol North Crossroads - Caring for Carers	57
Bristol South Crossroads	57
35/37 Britannia Road	50
Broadway Lodge	46
Brockley Court Home	39
Broomfield	22
Broomhill	29
Brunelcare (Portishead) Domiciliary Care Agency	57
Brunelcare Community Services	57
Butterfly Home Help	57
Byways	50

C

Cambrian Lodge	39
Campania	39
Candlelight Homecare	57
Cardell House	29

Care & Attention	57		
Care & Continuity	57		
Care Futures (advert)	36		
Care Horizons Ltd	57		
Care Share	60		
Care South	57		
Care UK	58		
Care UK (Weston-Super-Mare)	58		
Careforce - South Glos.	57		
Caremark North Somerset	57		
Careplus Agency Ltd	57		
Carewatch (Bristol)	57		
Carewatch (Weston-Super-Mare)	57		
Carewatch Bath & N E Somerset	57		
Carlton Mansions	29		
Caspar House	29		
Cedar Care Homes (advert)		inside front cover	
Cedar Park Nursing Home	24		
Chandos House	29		
Channel View	41		
Charlton	50		
Charlton House	41		
Charlton House	50		
Charlton House (advert)	51		
Charlton House Care Home	22		
76 Charlton Park	22		
33 Charnhill Crescent	50		
Chase Lodge (advert)	40		
Chase Lodge Care Home Ltd	41		
Chasefield House	29		
Chasefield House	33		
Chatsworth House	29		
Cheddar Grove	33		
Cherry Orchard	41		
Cherry Orchards Camphill Community Ltd	30		
Cherrywood House	41		
Chescombe Lodge	30		
Chestnut House	30		
8 Chestnut Road	50		
64 Chilcompton Road	22		
Cholwell House	24		
Chrysalis Community Care Ltd	58		
Chrysalis Community Care Ltd (North Somerset)	58		
26 Church Road	50		
87 Church Road	50		
Cintre Community	30		
Clarence Park Lodge	41		
Clarence Park Nursing Home	46		
Cleeve Court	22		
Cleeve Court	46		
16 Cleeve Hill	50		
Cleeve Lodge Rest Home	50		
Clevedon Court	41		
Clevedon Court	47		
Clevedon House	41		
CLIC Sargent	58		
Clifton Care Services	58		
Cloverdown	33		
College House			30
Colliers Gardens			27
Collingwood			50
95 Collinson Road			30
Colour-Lit View			30
Combe Lea Residential Care Home			22
1 Combermere			50
Connect Care Ltd			58
Coombe			30
114 Coronation Road			30
63 Coronation Road			30
Cossham Gardens			33
Cote Charity (advert)			28
89 Court Farm Road			30
2a Court Road			50
46a Court Road			50
Court View			50
Cowlin House			30
35 Cranbrook Road			30
Cranhill			24
58 Crantock Drive			50
1 Cranwell Grove			30
Cricklade House			30
Crossley House			50
Crossroads Caring for Carers - B&NES			58
Culverhayes Care Centre			24
Cypress Lodge			22
Cypress Lodge			30
D			
Deerhurst			53
Dewdown House			41
Diamond Court			38
Dimensions - Keynsham Domciliary Care Service			58
Do Care (advert)			56
Docare Ltd			58
29 & 30 Dominion Road			22
Druid Stoke Nursing Home			33
Druid Stoke Residential Home			30
46 Ducie Road			50
E			
Earlfield Lodge			41
Edgecumbe Lodge Rest Home for the Elderly			52
Edgemont House			52
17-19 Edgeware Road			52
Elite Nursing Services			60
Ellenborough Court			41
4 Ellenborough Park Road			46
Elm Tree House			22
Elm View Nursing Home			47
Elysian Villas			33
Englishcombe House			22
Evergreen			30
F			
Fairburn			53
Fairview			52

Fairview Court	52	Haven Lodge Nursing Home	47
Fairview Court	53	Hayleigh	30
Faith House	52	Hazelhurst	52
Featherbed Homecare Ltd	58	Healthcare at Home Ltd	60
Ferndown	30	Heather House Nursing Home	24
Field House	33	Heathwood Care Home	41
Fir Lodge	22	Helping Hands	58
Firgrove House	52	Hengrove Lodge	30
Firgrove House (advert)	51	3 Hesding Close	52
Flaxpits House	52	HFT Avon Domiciliary Care	58
Flowerdown House	41	Highcroft	47
33a Forest Road	53	Hillsborough House	22
Fountain House	22	Hillsborough House	30
Four Seasons Health Care (advert)	4	1, 3 & 5 Hillside Avenue	30
Freedom Social Care Recruitment Ltd	58	Hillside Court	27
Freeways Trust (advert)	6	Hillside House	33
Frenchay House	41	Hilltop Residential Care Home	41
Frenchay House	52	Hollybrook	30
Frenchay Mews	41	Hollywell House	41
Frenchay Park Nursing Home	33	40 Holmes Grove	30
21 Frome Court House	52	Holmwood House	33
Frome House	52	Home Instead Senior Care	58
120 Furber Road	30	Honeymead Care Home	33
G		Housing 21 - Hillside Court	58
Gables Residential Care Home Ltd	52	Humphrey Repton House	33
Gallaudet Unit	22	1-2 Hunts Lane	33
3 Gerard Road	39	I	
Gilbert Scott House	41	In House	58
Glebe House	53	Innisfree Residential Care Home	41
Glebe Villa	30	Ivybank House Residential Home	22
Gleeson House	30	J	
Glenavon House	33	Jasmine Court	47
224 Glenfrome Road	30	Jasmine Court Nursing Home (advert)	43
6 Golf Club Lane	22	Jonathan House	30
Gordena	52	K	
Gorselands	41	Kelston Rise	23
Gough House	41	Kendall House	52
Gracelands	30	Kenneth House	31
8 Graeme Close	33	Kenver House	52
Granada House	41	Kerr House	52
Grand Panorama Nursing Home	47	KIDS - South Gloucestershire	58
Greenbanks	58	Kilvie House	53
Greenbanks Homecare (Western) Ltd	58	Kingscourt	31
Greengates	53	Kingsmead Lodge Care Home	33
Greenhill House Cheshire Home	24	218 Kingsway	31
Greville	30	Kingswood	42
Greystones	22	Kingswood Court	53
Guardian Homecare Services (Bristol & Avon) Ltd	58	Kintyre	42
Gwendoline House	52	Kismet House	42
H		Knightwood Nursing Services	60
33a Hampstead Road	33	Kumari Care Ltd	58
76-78 Hampstead Road	30	L	
Harbour House	41	Lakeside Court	38
Harefield Hall	52	63 Lambrook Road	31
Harewood House	41		
Hartcliffe Nursing Home	33		

Lampton House	42	Neva Manor	42
Lampton House (advert)	36	New Cote Rest Home	31
Lansdown View	23	New Era Domiciliary Care Agency - Bristol	58
Larkhall Springs	23	Newbridge Hill	23
Larkhall Springs	24	Newbridge Towers	23
Larkhill	42	Newcross Healthcare Solutions Ltd	60
Laurel Court	47	Newton House EPH	52
4 Laurel Drive	39	NHFA (advert)	14
Leonard Cheshire	58	Norewood Lodge	47
Leopold Muller Unit	24	North Somerset Crossroads Ltd	59
Lifeline Homecare Ltd	58	6 Northumberland Road	31
35 Lilymead Avenue	31	Nursing Solutions	59
Lincoln Gardens	27	Nursing Solutions Ltd	60
Littlecroft Residential Home	52		
24a Lower Hanham Road	52	O	
Lower Oldfield Park	23	Oak Bank	42
Lyddington Road VSH	27	Oak Tree House	53
Lyndhurst Park Nursing & Residential Care Home	47	Oak Tree Lodge	42
Lynwood House	23	Oakfield	24
		Oakleigh	33
M		Oakley House	42
Madeira Lodge	42	On the up	59
Maesknoll	31	Options	59
Manor Community Care Home	31	Oriel Lodge	23
Manor Park Care Home	42	Osa Residential Care Home	31
Manor Park Care Home (advert)	48	Osborne House	42
114 Marshfield Road	31		
45 Mayfield Park North	31	P	
Mayo House	52	Park Farm House	52
McKinnons Private Home Care Service Agency	58	Park House Residential Home	42
Meadowcare Home	33	Park Street Home For The Elderly	23
Medicat Ltd	60	185 Passage Road	31
Medico Nursing & Homecare	58	261 Passage Road	31
Meijer House	42	Patron House	31
Mencap North Somerset Supported Living Scheme	58	Peel and Sumachs House	42
Mendip Lodge	42	127 Pembroke Road	31
Mendip Nursing Services	58	Penhill Residential Home	31
Mendip Nursing Services (Nursing Agency)	60	Penlee	47
Metronurse	60	Penleigh House	52
Milestones Outreach Dementia Services	60	Pertemps Healthcare	59
Milestones Outreach Dementia Services (MODS)	58	Pertemps Healthcare Professionals Ltd	60
Miller Farm	42	Petersfield	42
Mobile Care Agency	58	Phillips House	42
Monica Wills House	27	Pine Croft	52
1 Moor Lane	39	Pine Lodge	42
Morley House	31	Pine Lodge Care Home (advert)	36
Mostyn Lodge	23	Pinnacle (Bristol) Business Centre. BNA Glodsborough	60
Mount Elton	47	Poppyfields	42
Mulberry House	52	Portree House	31
15 Murford Avenue (advert)	25	Premier Homecare	59
		Prestige Nursing (domiciliary care)	59
N		Prestige Nursing Ltd	60
Nashley House Retirement Home	42	Primrose Villa	31
Nataro Care Homes (advert)	3	2 Princess Close	23
National Nightshift	60	1 Prioory Road	31
Nationwide Specialist Agency	60	Proctor Residential Home	31
Nestor Bristol	60	ProHealthCare Ltd	60
Nestor Bristol Business Centre DCA	58		

Q			
Quality Care Home Care Agency	59		
20 Queens Road	31		
20 Queens Road	33		
R			
Ravenswood Care Home (advert)	43		
Ravenswood Nursing Home	47		
69 Redcatch Road	31		
Redhouse	27		
Ridgeway House	31		
Rise & Shine Care	59		
Rivers Street	23		
Riversway Nursing Home	34		
Robert Sage Ltd T/A Prestige Nursing Ltd	60		
2-3 Robin Close	31		
Robinson House	34		
Robleaze	31		
Rockleaze	52		
Rockwell	31		
Rodney House	42		
Rookery Radstock Satellite	23		
Rosamar	42		
Rosedale House	31		
Rosemary Residential Care Home	31		
Rosewell Country Home	23		
Rosewell Country Home	24		
Rosewood House	31		
Rosewood Lodge Retirement Home	45		
Russell House	53		
S			
Safe and Sound Home Care Services	59		
Saffron Homes	34		
Sanctuary Care (advert)	44		
Sandford Station	38		
Sandpiper	45		
Sandringham Villa	47		
Saville Manor Nursing Home	34		
40 School Road	32		
Sefton Park	45		
Serenita	45		
Servoca Nursing and Care	59		
Servoca Nursing and Care	60		
46 Severn Avenue	39		
Severn Oaks	45		
SGC Home Care Service	59		
Shaldon House	32		
Shallcott Hall	45		
Shaw Community Services	59		
34 Sheepwood Road	32		
Shockerwick House	23		
Shockerwick House	24		
Silver Tree Lodge	45		
Smallcombe House	23		
Somerset Care at Home (Mendip)	59		
Somerset House	45		
Somerset Lodge	47		
Sommerville		27	
Southern Cross Healthcare (advert)		inside back cover	
South Gloucestershire Council (advert)		back cover	
South Gloucestershire Crossroads		59	
Southlands		27	
384-386 Southmead Road		32	
Southside House		45	
Springbank		32	
Springfield House		23	
St Agnes Retirement Home		45	
St Angelas Clifton Down Convent		32	
St Anthony's Court Nursing & Residential Home		47	
St Anthony's Nursing Home		47	
St Bathens		23	
St Brigas		45	
St Chads House		23	
St Davids		45	
St Davids Lodge		32	
St George Care Centre (advert)		28	
St George's Care Home		34	
St Joseph's Home		34	
St Mary's Residential Home		32	
St Monica Trust (advert)		34	
St Monica Trust (North Bristol)		59	
St Monica Trust (South Bristol)		59	
St Monica's Trust: Garden House		34	
St Monica's Trust: John Wills House		34	
St Peter's		32	
St Phillips & St James Residential Home		23	
St Teresa's Nursing Home		24	
Stanshawes		53	
Stanton Court		23	
Stanton Court		24	
Stanton Nursing Home		47	
Stella Maris		45	
Stepping Stones to Independence		59	
Stibbs House		34	
Stokeleigh Lodge		32	
Stokeleigh Residential Home		32	
Stoneleigh		45	
Stratton House		23	
Stratton House Residential Care (advert)		25	
Stuart House		45	
Summer Lane Care Home		47	
Sunnymead Manor		34	
Sunnymede Nursing Home		24	
Sure Care (Bristol)		59	
SWALLOW Ltd		59	
T			
10 Tanners Walk		23	
27 Teewell Avenue		52	
Tender Home Care Service Ltd		59	
The ABC Centre		27	
The Alexander		29	
The Ann Coleman Centre		29	
The Avenue		23	
The Bath Clinic		24	

The Beeches	50
The Brandon Trust	59
The Cedars	45
The Chase	50
The Chestnuts	50
The Copse	47
The Ellenborough Nursing & Residential Care Home	47
The Elms	30
The Glebe (advert)	16
The Gloucester	52
The Granary	47
The Granary (advert)	40
The Grove	52
The Heathers Nursing Home	53
The Heathers Nursing Home (advert)	51
The Hollies	47
The Home Care Provider	59
The Jessie May Trust	60
The Laurels Nursing Home	24
The Leonard Elms	47
The Links	45
The Manor Cottage	52
The Manor Farm House	23
The Manor House	47
The Manor House	52
The Manor House Nursing Home (advert)	43
The Mendips	31
The Old Manse	31
The Old Vicarage	31
The Old Vicarage	33
The Old Vicarage	45
The Rambles	48
The Red House	52
The Rookery	23
The Russetts	48
The Sheiling School	52
The Susan Hampshire House	52
The Thomas Moore Project	32
The Turrets	32
The Watery Lane Project	23
The Westbury Nursing Home	34
The Willows	48
The Willows Dementia Care Home	45
The Windbound	53
The Worthies	32
Theobald House	23
Thornbury Nursing Services Ltd	59
Thornbury Nursing Services Ltd	60
Tilsley House	45
Tollington Lodge Rest Home	45
Topcare UK	60
Tramways	34
Treetops	23
3 Trinity Close	23
U	
Underhay House	32
Uphill Grange	48
Upton Cottage	45
Urmston House	34
V	
35 Valley Road	39
50 Vassal Road	32
Ventura	45
Victoria Court	45
Visiting Nurse Service for Christ. Scientists - Bristol Field	59
Vissions	32
W	
Walliscote Manor	45
88 Walliscote Road	39
Wapley Court Care Home	52
Warmley House	53
Warmley House	53
121 Watley's End	53
63 Watleys End Road	53
Waverley Court	38
Waverley Lodge	46
Way Ahead Community Services Ltd	59
Wayside	53
Wellhay Resource Centre	32
Wellington Hill West	32
Westbury Gardens (Residential Suites)	32
Westcliffe House	46
Westcroft	24
Westgate	46
Westleigh	32
Whitchurch Christian Nursing Home	24
Whitehaven	23
Whiteladies Residential Home	32
Whitelodge	32
Whites	32
Wickwar Nursing & Residential Home	53
Willow Cottage	53
Willow Cottage (advert)	51
Willowbank Care Limited	59
Winash Rest Home	46
Windmill House	53
Winscombe Hall Care Centre	48
Woodhouse	32
Woodland Grove	23
Woodland Grove (advert)	25
Woodlands Manor	53
Woodleaze EMI Unit	53
Woodside Nursing Home	24
Woodwell House	32
Worcester Lodge	46
Worcester Lodge (advert)	43
2-4 Wraxall Road	53
Wyvern Lodge	46
Wyvern Lodge	46
Y	
Yatton Hall	48