

Bristol Housing Support Register Directory 2011

Drugs and Alcohol Services

Email: hsr.admin@bristol.gov.uk

Further info : www.bristol.gov.uk/hsr

HSR log on : <http://hsr.bristol.gov.uk>

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Service Definitions

In Treatment Services

These accommodation-based services will provide housing related support to individuals who are beginning to address or re-address their problem drug or alcohol use through access to treatment services.

These services will establish direct referral routes into Tier 3 structured drug treatment facilities and will also link into visiting health & social care services where appropriate. Supporting People funded support staff will assess needs and risk and offer appropriate responses to individual who may have been evicted from 'dry' houses for drug/ alcohol lapses.

Third Stage Housing

These accommodation based services will provide housing related support to individuals who have successfully completed a treatment programme and will benefit from continued support in shared accommodation with others who are fully abstinent in order to help them maintain the positive changes they have made.

Guidance for Referral Agents

Referrals

- It is expected by Safer Bristol that when referring a client to either In Treatment or Third Stage Housing that all three services are selected.

This will ensure that clients are moved into available vacancies as soon as possible. Exceptions may be if a client would be in an at risk area or has previously failed in one of the services.

Prioritisation

- All HSR Referrals will be one of 3 Priority Levels :

P1 Exceptional Priority – Eg. For clients with exceptional circumstances – EG Police requesting urgent move.

Move on referrals from Residential Treatment can request a Priority 1 status.

Referral agents of clients completing Tier 4 Residential drug treatment purchased by Bristol LA (Eg BSDAS, Bristol Residential Treatment Agents) can request a P1 four weeks prior to the Residential Treatment end date.

This ensures that where possible, interviews and placements will be available to a client who does not have suitable accommodation for the end date of their treatment.

To request a P1 email accommodation.services@bristol.gov.uk

P2 Strategic Priority – relating to different strategic referral agents.

P3 All other referrals

For full list of HSR prioritisation criteria see Appendix A

- All D&A referrals will be a priority 3 unless they meet the Drug & Alcohol strategic priority, this should be awarded by a Team Leader:

Applicant is in a drug or alcohol service which is commissioned by Safer Bristol's Drug Strategy Team (clients that are in any Tier 3 Service - Eg Structured day programmes or Tier 4 - Residential treatment.) This also includes referrals from BSDAS Care Coordinators.

For full list of Bristol commissioned Tier 3 & 4 Services see Appendix B

- If you think a client is eligible for a non D&A priority, client should be referred to appropriate referral agency for assessment Eg P2 Rough Sleeper, would be awarded by St Mungos Outreach Team. Eg. Prevention of P7, would be awarded by HAT.

Out of Area Clients

- Situation where a clients' treatment in Bristol is being purchased by another Local Authority :

Where another LA has purchased a treatment package with a Bristol Service, that LA will be responsible for organising the client's move on options. In these cases the client will not be eligible for priority 2 access to HSR services. They may apply to the HSR but will be assessed on P3 and not given any additional priority on HSR waiting lists.

(Clients with no local connection to Bristol are always a priority 3)

Guidance for Service Providers

Referrals

- Clients approaching D&A Services directly:
In Treatment & Third Stage Housing Services can make initial self referrals and referrals to other D&A services. However these referrals would only be at a priority 3.
- Move on:
All HSR services can make move on referrals for existing residents into other HSR services as a priority 2 (move-on priority).

Priority Move On

- In Treatment & Third Stage Housing will have access to the Priority Move On Scheme for clients with no or low support needs (PMO scheme to to be reviewed during 2010). See *Out of Area* guidance below.

Deposit Bond

- HSR Services can access move on via deposit bonds. Advantages of the Private Rented Sector (PRS) are lower waiting times and greater availability of accommodation in central areas of the City. Access to a Deposit Bond is currently via a Common Referral Form to the HAT/HUB.

Out of Area Clients

- Situation where a clients' treatment in Bristol is being purchased by another Local Authority :

Where another LA has purchased a treatment package with a Bristol Service, that LA will be responsible for organising the client's move on options. In these cases the client will not be eligible for priority 2 access to HSR services. They may apply to the HSR but will be assessed on P3 and not given any additional priority on HSR waiting lists.

(Clients with no local connection to Bristol are always a priority 3)

Similarly, the client will not have access to the BCC Priority Move on Scheme following treatment which was purchased by another LA (Eg client with no Bristol connection accommodated in a D&A Service). They may apply to Homes Choice Bristol but will be treated according to their situation - no additional priority will be awarded. If a client wishes to stay in Bristol they can be offered advice and assistance in obtaining a PRS tenancy.

Guidance for BSDAS Care Co-ordinators

Out of Boundary Placements

- Where a BCC manager purchases a treatment package for a Bristol client which is located outside the City's boundary, that manager will be responsible for organising the client's further move on placements, should a return to Bristol be appropriate.

If the desired move on accommodation and support is a service/s within the HSR administration then the Manager will refer the client to the HSR in accordance with standard procedures. The client will be given level 2 priority on HSR, plus access to the Priority move on scheme(HCB) if appropriate.

P1 Move on referrals from Residential Treatment.

- Referral agents of clients completing Tier 4 Residential drug treatment purchased by Bristol LA (Eg BSDAS, Bristol Residential Treatment Agents) can request a P1 four weeks prior to the Residential Treatment end date.

This ensures that where possible, interviews and placements will be available to a client who does not have suitable accommodation for the end date of their treatment.

To request a P1 email accommodation.services@bristol.gov.uk

F A Q s

- Can Level 1 Emergency Hostels / HSR Homelessness Supported Accommodation Services refer to In Treatment or will this be via BDP? = BDP will make referrals for their Outreach clients in hostels to D&A Services only.
- Do D&A referral agents other than D&A services have access to general HSR Homelessness Services ? =

No existing Homelessness referral and assessment routes remain via the Housing Advice Team (immediate threat of homelessness with support needs) or via Outreach (rough sleepers).

Only D&A accommodation based services & BSDAS Care Co-ordinators will have access to move-on clients into general HSR Homelessness services.

- In addition to referrals being made directly by Residential Treatment programmes Where would the BSDAS - care co-ordinators client's come from prior referral into Third Stage ? =

From Bristol connected clients who have been placed into rehab outside of Bristol.

- If Client evicted from treatment, who refers into HSR Services / re-refers into In Treatment? =

Care Co-ordinator & D&A accommodation based services can completed HSR move on referrals.

If no accommodation secured five days prior to eviction or if immediate discharge a Common Referral Form should be sent to HAT to secure an appointment with a Housing Advisor.

Addiction Recovery Agency - In Treatment (Non Abstinent) Service

Contact Details

King's Court
King Street
Bristol BS1 4EE

Tel: 0117 930 0282

Fax: 0117 929 4810

Web: <http://www.addictionrecovery.org.uk>

Target Group

Men and Women.
18-95+

No specific exclusions: on a case by case basis.

Referral Procedure

Referrals through the HSR only.

At referral, client needs to be currently engaging with a drug treatment provider and be free of non-prescribed class A drugs. Clients should be willing to be drug tested prior to admission and randomly throughout their occupation.

Current engagement with Tier 3 treatment services is a condition of residence.

Use of alcohol or non prescribed drug use in the properties is not permitted.

VACANCIES

Priority system.

Length of Stay

6 – 12 Months maximum up to 2 years

Facilities

TOTAL SPACES: 10

£10 per week service charge required from residents in receipt of benefits.

Shared houses, all clients have their own fully furnished lockable bedrooms, the communal facilities include fully equipped kitchen, laundry room and lounge.

Support Services

For clients who require stable supported housing whilst they actively engage with Bristol based structured treatment providers for support with their drug and/or alcohol misuse problems. Clients need to be willing and motivated to address their drug/alcohol misuse with the aim of reducing or stopping this. On referral clients should be engaged with Tier 3 Structured Drug Treatment Services across the city this might include structured day-care programmes and /or shared care services where regular key working and care planning underpin the support.

The Primary focus of ARA's housing support service will be too:

Assist clients to settle into the accommodation
Manage the responsibility of their License Agreements and house rules

Be able to manage the accommodation re: reporting maintenance, security and safety
Maintain access to/engagement with Treatment Services, liaising with those services where appropriate

Establishing social contacts and activities to prevent isolation

Income maximisation, money management, debt management

Life skills training and practical help with household management, budgeting and paying bills

Providing welfare rights advice and advocacy particularly in relation to income maximisation and debt management.

Resettlement and Move on advice and support

Further Information: Please contact ARA's Housing Team Leader on 0117 9300282 or email: info@addictionrecovery.org.uk stating that your query is about our In Treatment Housing provision

Addiction Recovery Agency - In Treatment (Abstinent) Service

Contact Details

King's Court
King Street
Bristol BS1 4EE

Tel: 0117 930 0282
Fax: 0117 929 4810
Web: <http://www.addictionrecovery.org.uk>

Target Group

Men and Women.
18-95+

No specific exclusions: on a case by case basis.

Referral Procedure

Referrals through the HSR only.

At referral, client needs to be abstinent and engaging with support services e.g attending regular mutual aid programmes or be on the waiting list for or currently engaged with an abstinent based support programme. Consistent engagement with support services is a condition of residence.

VACANCIES
Priority system.

Length of Stay

Maximum 6 months

Facilities

TOTAL SPACES: 5
£10 per week service charge required from residents in receipt of benefits.

One shared house, all clients have their lockable own fully furnished bedrooms, the communal facilities include fully equipped kitchen, laundry room and lounge.

Support Services

For clients in early recovery from drug and alcohol addiction who have completed detoxification and require stable supported housing whilst they actively engage with an abstinent based treatment programme.

At referral clients will need to be engaging with abstinence based support services or to be on a waiting list for services to start or currently be on a programme.

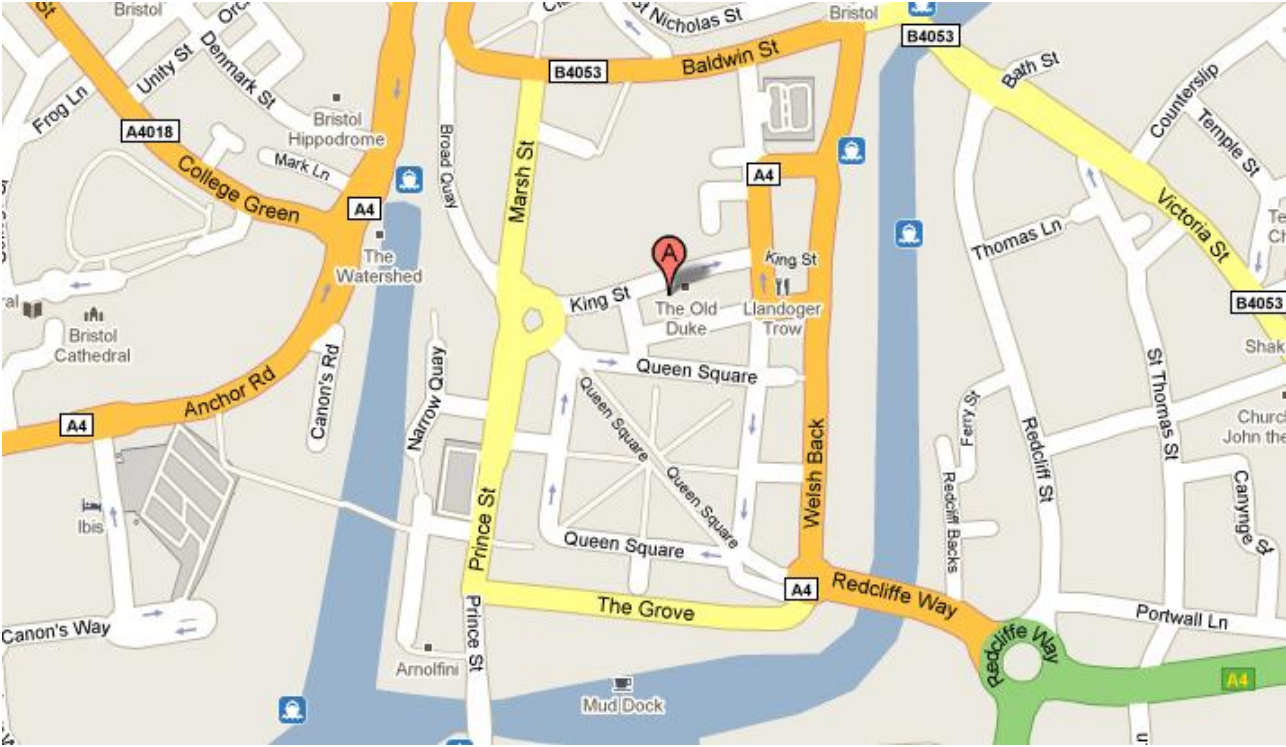
On completion of their recovery journey or support/treatment package. For those clients who do not go onto residential or other treatment settings, ARA will support clients to move on to accommodation that is suitable to their needs at that time.

The Primary focus of ARA's housing support service will be too:

Assist clients to settle into the accommodation
Manage the responsibility of their License Agreements and house rules
Be able to manage the accommodation re: reporting maintenance, security and safety
Maintain access to/engagement with Treatment Services, liaising with those services where appropriate
Establishing social contacts and activities to prevent isolation
Income maximisation, money management, debt management
Life skills training and practical help with household management, budgeting and paying bills
Providing welfare rights advice and advocacy particularly in relation to income maximisation and debt management.
Resettlement and Move on advice and support following completion of the Structured Treatment programme

Further Information: Please contact ARA's Housing Team Leader on 0117 9300282 or email: info@addictionrecovery.org.uk stating that your query is about our Abstinent In Treatment Housing provision

Addiction Recovery Agency - In Treatment / Lapse Service
King's Court
King Street
Bristol BS1 4EE



Novas Scarman Group – Brentry Farm

Contact Details

Ross Hughes
Tel: 0117 951 7763
Web: <http://www.novasscarman.co.uk>

Single People

Target Group

Men only

18-95+

Referral Procedure

Referral is through the HSR

Length of Stay

6 – 12 Months maximum up to 2 years

Facilities

Total Spaces: 9

Based in North Bristol.

Single rooms with shared kitchen and cooking facilities, Bathroom/WC.

Support Services

For clients who require stable supported housing whilst they actively engage with Bristol based structured treatment providers for support with their drug and/or alcohol misuse problems. Clients need to be willing to address their drug/alcohol misuse through access to Tier 3 Treatment Services across the city, including Structured Day-care programmes and Shared Care Services where regular key working and care planning underpin the support.

The accommodation is usually staffed from Monday-Friday daytimes with flexibility as appropriate when activities and evenings necessitate.

The project is not abstinence based and a lapse in treatment will not automatically lead to eviction. However it is not a 'wet' provision and following any lapse a customer would need to show willingness to work with support workers and other treatment agencies to re- gain control.

We realise that any approach to drug and alcohol use needs to be holistic in nature. Customers will need to be prepared to engage in regular key work and group sessions with their support worker. We place a high level importance of developing skills around maintaining a healthy diet, leisure and exercise as an aid to recovery. We also require customers to have some sense of how they might wish to structure their time, possibly through training, voluntary and paid work coupled with a preparedness to work with support staff to achieve these objectives.

Part of any post referral interview will include a discussion with the individual as to why they might want to make life changes, what are their values and how do they see their present drug/alcohol use is affecting life changes in the direction of these values. This is an important aspect of the philosophy of the project as it is recognised that part of reducing drug/alcohol usage involves a willingness to experience often quite uncomfortable thoughts and experiences. Exploring why someone might be willing to do this is an important aspect of support and often key to a successful placement outcome.

Friends, family and partners are very welcome to visit the project and adult visitors are allowed to occasionally stay over in a client's room. However this is strictly with the permission and at the discretion of the support worker running the project and must be agreed in advance.

Further Information

Please contact Ross Hughes on the above number for further information.

Or contact the project direct on 0117 950 5500 and speak to Alan to arrange a visit/look around

Brentry Farm

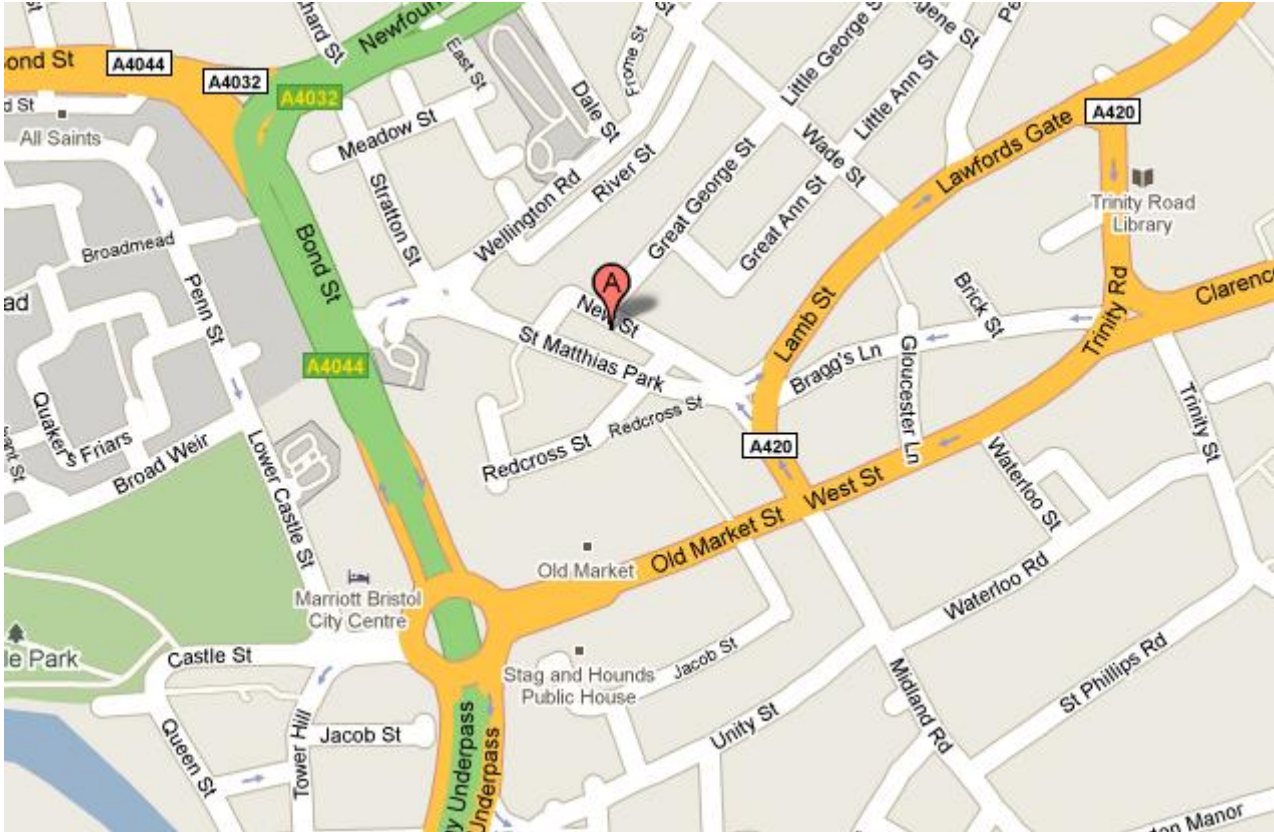
1 New Street

St Judes

Bristol

BS2 9UD

Head Office



The Junction – Supported Housing

Contact Details

Amanda Pywell
Tel: 0117 967 1893
Web: www.thejunctionproject.org.uk

Single People

Target Group

Men and Women.

18-95+

Exclusions

Clients on methadone scripts above 50mls.
Clients presenting with florid mental health difficulties
Clients wishing to remain on long term maintenance scripts or who are unwilling to reduce from 50mls to 0mls, unless there are special circumstances advised by a Doctor.
Clients who are currently prescribed benzodiazepines
Clients who test positive for illicit drugs & alcohol following admission period.
Clients who are unwilling to engage with a support plan

Referral Procedure

Referral through the HSR only.

Length of Stay

Up to 2 years

Facilities

Total Spaces: 19
Rooms – Cost Per Week

This service has 19 beds in 4 clean, nicely decorated, well furnished houses. A budget is provided for 6 weekly house activities
External coach provides individual fitness programmes
Access to in - house Hepatitis C screening

Support Services

We provide accommodation & individually tailored support to men and women who are recently drug free or on substitute therapy, such as methadone or subutex. There is an expectation to reduce this, which is undertaken in conjunction with their GP and/or shared care worker. Clients are expected to be abstinent from other street drugs, alcohol and other medications which would test positive when drug tested. We undertake a comprehensive needs and risk assessment, providing a structured support programme, regular 1 to 1 support sessions, weekly house meetings, workshops, general residential support & advocacy, 24 hr access to a support worker, assistance with daily living skills, assistance with accessing the correct benefits, a service user involvement forum, support accessing voluntary work, training, education & employment and advice and assistance in accessing move on accommodation.

Further Information

What we expect from you:

A commitment to abstain from alcohol and illicit drugs whilst at the project;
To engage constructively with staff in order to achieve the goals you have set;
To abide by the House Rules and expectations.

The Junction – Supported Housing

408 Speedwell Road

Speedwell

Bristol

BS15 1ES

Head Office



Addiction Recovery Agency – Third Stage Housing

Contact Details

King's Court
King Street
Bristol BS1 4EE

Tel: 0117 930 0282
Fax: 0117 929 4810
Web: <http://www.addictionrecovery.org.uk>

Target Group

Men and Women.

18-95+

Exclusions to Service: People who are not abstinent from using drugs & alcohol.

Referral Procedure

Referrals through the HSR only.

This service is for clients who have been fully abstinent from drugs and alcohol for 6+ months and are stable in their recovery having completed an abstinent based treatment programme such as Tier 3 Structured Day Programme or Tier 4 Residential Rehabilitation Programme

Length of Stay

Up to 2 years

Facilities

TOTAL SPACES: 26

One 10 bed shared house (Clifton). All clients have their own fully furnished bedrooms, the communal facilities include 3 fully equipped kitchens, laundry room and lounge with TV, digital set top box, stereo at £10.00. per week service charge required from residents in receipt of benefits.

10 self contained flats (Old Market Area) 6 studio flats (Totterdown). In these flats clients are responsible for their own utility bills. The flats are fully furnished. The Totterdown flats have a communal laundry and lounge (inc TV/Stereo) If clients want TV etc in their flat they will need to supply.

Support Services

Clients will receive up to 2 hours per week housing related support to:

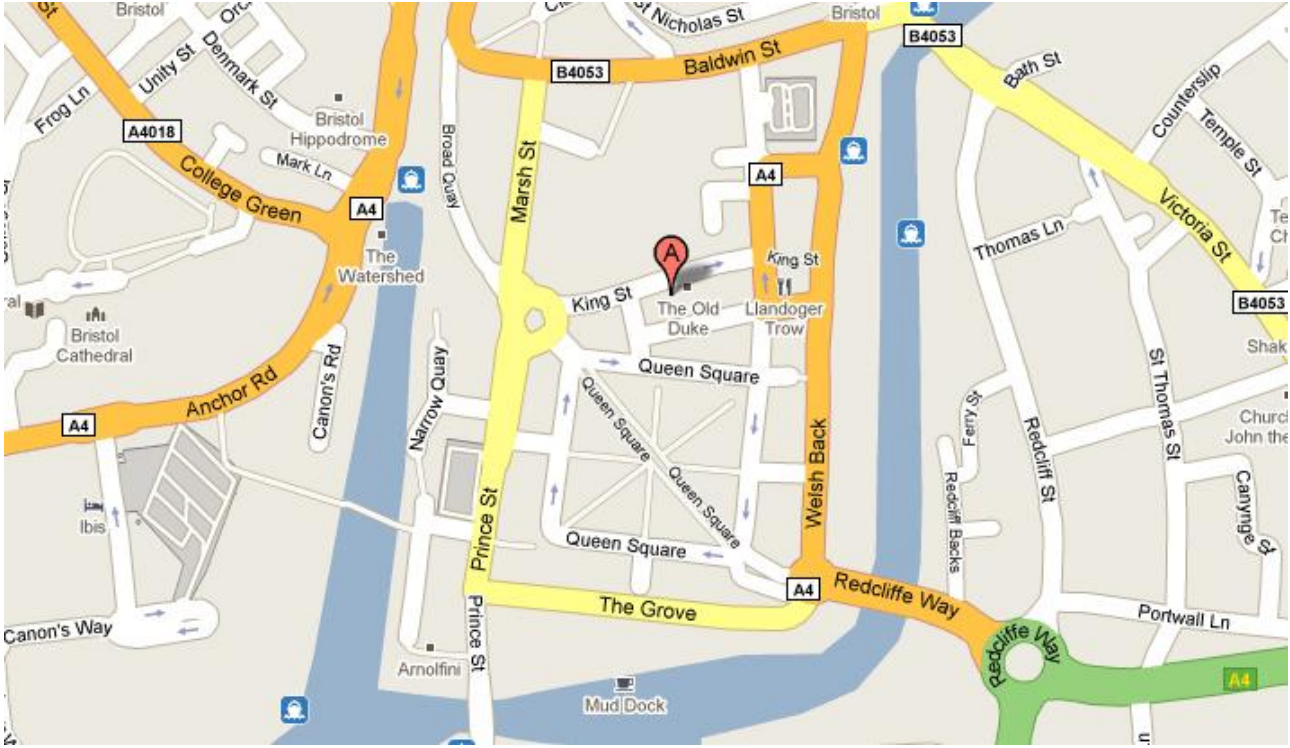
Move and settle into the accommodation
Manage the responsibility of their License Agreements and house rules
Be able to manage the accommodation re: reporting maintenance, security and safety
Maintenance of Abstinence
Facilitating access to other specialist support services and liaising with those services as appropriate (primary health services or other treatment services)
Life skills training and practical help with household management, budgeting and paying bills
Providing welfare rights advice and advocacy particularly in relation to income maximisation and debt management
Signposting and support in seeking meaningful occupation and a structured lifestyle through engagement with Training, Recreation, Employment and Educational services.
Resettlement and Move on advice and support

Further Information

Addiction Recovery Agency – Third Stage Housing

King's Court
King Street
Bristol BS1 4EE

Head Office



St James Priory Project – St James House

Contact Details

St James House

Tel: 0117 933 8945

Web: www.stjamesprioryproject.org.uk/3.html

Target Group

Men and Women.

18-95+

Exclusions to Service : People who are not abstinent from using drugs & alcohol.

Referral Procedure

Referrals through the HSR only.

This service is for clients who have been fully abstinent from drugs and alcohol for 6+ months and are stable in their recovery having completed an abstinent based treatment programme such as Tier 3 Structured day Programme or Tier 4 Residential Rehabilitation Programme.

Length of Stay

Up to 2 years

Facilities

Total Spaces: 10

Rooms – Cost per week

Support Services

Clients will receive up to 2 hours per week housing related support to:

Move and settle into the accommodation
Manage the responsibility of their License Agreements and house rules

Be able to manage the accommodation re: reporting maintenance, security and safety
Maintenance of Abstinence

Facilitating access to other specialist support services and liaising with those services as appropriate (primary health services or other treatment services)

Life skills training and practical help with household management, budgeting and paying bills

Providing welfare rights advice and advocacy particularly in relation to income maximisation and debt management

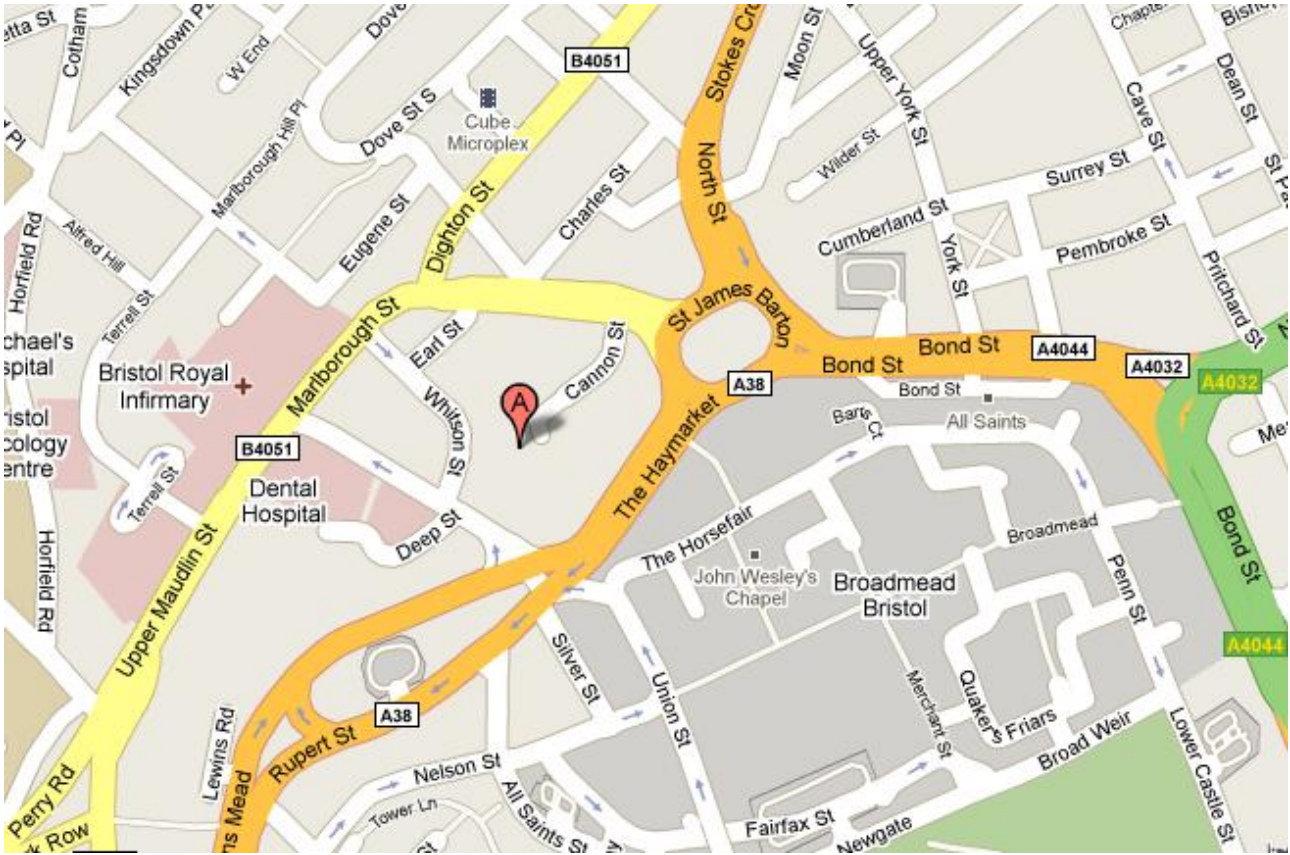
Signposting and support in seeking meaningful occupation and a structured lifestyle through engagement with Training, Recreation, Employment and Educational services.

Resettlement and Move on advice and support

Further Information

St James House
Whitson Street
Bristol
BS1 3NZ

Head Office



The Junction – Third Stage Housing

Contact Details

Amanda Pywell
Tel: 0117 967 1893
Web: www.thejunctionproject.org.uk

Single People

Target Group

Men and Women.

18-95+

Exclusions to Service

Clients who are less than 28 days free from drugs that would provide a positive drug screen and alcohol.

Clients presenting with florid mental health difficulties

Clients who are unwilling to engage with a support plan

Referral Procedure

Referral through the HSR only.

Length of Stay

Up to 2 years

Facilities

Total spaces: 21
Rooms – cost per week

This service has 21 beds in 4 clean, nicely decorated, well furnished houses. A budget is provided for 6 weekly house activities
External coach provides individual fitness programmes. Access to in-house Hepatitis C screening

Support Services

We provide accommodation & individually tailored support to men and women who have been abstinent from alcohol, street drugs, substitute prescriptions and other medication which would test positive when drug tested for 28 days plus.

We undertake a comprehensive needs and risk assessment, providing a structured support programme, regular 1 to 1 support sessions, weekly house meetings, workshops, general residential support & advocacy, 24 hr access to a support worker, assistance with daily living skills, assistance with accessing the correct benefits, a service user involvement forum, support accessing voluntary work, training, education & employment and advice and assistance in accessing move on accommodation.

Further Information

The Junction – Third Stage Housing

408 Speedwell Road

Speedwell

Bristol

BS15 1ES

Head Office



Appendix A

Priority Criteria Bristol HSR

<p>Q7.1 Do you (the referrer) wish to claim Level One - Exceptional Priority Status for the applicant? Please note that this will only be awarded in exceptional circumstances - see criteria.</p>	<p>Yes/No</p>
<p>Q7.2 If "Yes", please provide full supporting information in the space below, which can be lengthened to fit. If you want to attach supporting documents to this application, please list the additional documents provided here.</p>	
<p>Q7.3 Do you (the referrer) wish to claim Level Two - Strategic Priority status for the applicant?</p>	<p>Yes/No</p>
<p>Q7.4 If "Yes", please indicate which of the following Strategic Priority Criteria the applicant meets. More than one may apply. Please see Guidance Notes for full information.</p> <p>Applicant is currently in hospital with a discharge plan which identifies the need for housing-related support and cannot be discharged until this support is in place.</p> <p>Applicant has been assessed by the SPOT Team as a current rough sleeper and has a clear history of rough sleeping in Bristol.</p> <p>BCC is investigating for, or has accepted a statutory duty under Part 7 of the Housing Act 1996.</p> <p>A BCC 4th Tier Manager responsible for the assessment of homeless people under Part 7 of the Housing Act 1996 (or delegated officer) may award the applicant a 'Level Two - Strategic Priority' status if they have evidence which satisfies them that the applicant may be owed a statutory homelessness duty (Prevention of Part 7). This would include care leavers.</p> <p>Applicant has been assessed by a Prison Resettlement Officer as meeting the Gate Way eligibility and priority criteria.</p> <p>Applicant is in a drug or alcohol service which is commissioned by Safer Bristol's Drug Strategy Team (clients that are in any Tier 3 Service - Eg Structured day programmes or Tier 4 - Residential treatment.) This also includes referrals from BSDAS Care Coordinators.</p> <p>Applicant is in an SP-funded service and they are applying for an alternative SP-funded service which is better able to meet their needs (move-on).</p>	

Appendix B

Bristol Commissioned Tier 3 & 4 Services

The Tier 3

Structured Day Programme, delivered by ARA, BDP and Nilaari

Psycho social interventions(1:1 counselling) delivered by BDP, CAAAD, and Nilaari

Community detox- BDP

Family support service- working with parents that are drug users

Maternity drug service- BDP and BSDAS

Shared Care- BDP

Specialist prescribing- BSDAS

Community detox- BSDAS

Preparation for detox- Salvation Army

Tier 4

Inpatient detox- BSDAS

In patient stabilisation- BSDAS

In patient detox- Salvation Army

Tier 4 residential services, which require a Community Care Assessment:

The Bridge – Residential Treatment

Chandos Hse – Residential Treatment

ARA – Residential Treatment

Walsingham Hse – Residential Treatment

Appendix C

National Treatment Agency - Tier system Overview

In Models of Care, the NTA groups treatment into four “tiers” or levels. These reflect increasing intensities of intervention.

Tier 1

This level mainly involves interventions from general healthcare and other services that are not specialist drugs services, for example hospital A&E departments, pharmacies, GPs, antenatal wards and social care agencies. Tier 1 services offer facilities such as information and advice, screening for drug misuse and referral to specialist drugs services.

Tier 2

This is open-access drug treatment (such as drop-in services) that does not always need a care plan. Tier 2 covers things like triage assessment, advice and information and harm reduction given by specialist drug treatment services.

Tier 3

This is drug treatment in the community with regular sessions to attend, undertaken as part of a care plan. Prescribing, structured day programmes and structured psychosocial interventions (counselling, therapy etc) are always Tier 3. Advice, information and harm reduction can be Tier 3 if they are part of a care plan.

Tier 4

This is residential drug treatment – inpatient treatment and residential rehabilitation. Treatment should include arrangements for further treatment or aftercare for clients finishing treatment and returning to the community.

Appendix D

- **Ongoing training for HSR Drugs & Alcohol online referral include:**

In Treatment Services

Third Stage Housing Services

St Mungos

HAT (Includes Cjit Workers)

Prison Resettlement Officers

BDP - Floating Support Team & Detached Team.

BSDAS – Care Co-ordinators

Nilaari

IMPACT

The Bridge - Residential Treatment

Walsingham House - Residential Treatment

Chandos House - Residential Treatment

The Junction - Residential Treatment

CAAAD

Useful Contacts

HSR

IT Support & helpdesk email :

hsr.admin@bristol.gov.uk

Transfer of ownership and P1 requests email :

accommodation.services@bristol.gov.uk

Request for further training & phone support during D&A go live:

Will.penberthy@bristol.gov.uk

Tel 0117 9143330

Homelessness

Clients with support needs who are at immediate risk of homelessness

housing.advice@bristol.gov.uk

Tel 0117 9141188

Clients who are Rough Sleeping, contact :

St Mungos Outreach Team

Tel 0117 9440581