

Mobility scooter storage - Further information

Can I apply if I have any outstanding debts?

- Yes you can. But you won't be offered a tenancy if you have any outstanding debts.

What can the storage space be used for?

- The storage spaces should only be used to store and charge your mobility scooter in.
- It should not be used for any other purpose and nothing else should be stored there.

How much does a storage space cost to rent?

- The storage spaces cost £3 per week to rent.
- The charges are subject to a yearly rent increase in April.

Licence Agreement

- If you are granted a space you will be asked to sign a Licence Agreement. This sets out the rights and responsibilities of both tenants and the council.

Insurance

- It is not compulsory to insure most types of mobility scooters, but we would strongly recommend it to cover:
 - The cost of replacing or repairing the vehicle in case it is stolen or accidentally damaged.
 - Any accidental harm or damage you could cause in the event you are involved in an accident with a person or property.
- **Please note that we do not except responsibility for the theft or damage to any scooter.**

What if I owe rent?

- If you miss a payment or have any queries about your mobility scooter space rent you must contact the Rent Management Service on 0117 922 2000 as soon as possible.
- **Failure to pay your storage space rent could result in your space being repossessed.**

What if I wish to end my tenancy?

- You must give us one weeks notice in writing before 12noon on a Monday. You need to send this to the Estate Management Service at Estates North or Estates South, PO Box 595, Bristol, BS99 2AW or take it to any Customer Service Point.
- At the end of the period of notice you must:
 - Make sure that you have removed all your personal things.
 - Return the keys to any Customer Service Point.
 - Pay all rent due up to the date your notice to quit expires.
- We can also serve a Notice to Quit, ending the tenancy of storage facility for the following reasons:
 - Non payment of rent.
 - Non compliance with the tenancy agreement.
 - Redevelopment of the site.
 - Repairs required are not cost effective.
 - Abandonment.
- If we serve a notice to quit, you must vacate your storage space in one week. If we do serve a Notice to Quit we will send you a letter explaining why we have taken this action.

