



## Supporting People Services in Bristol Contact Details



For details of how to apply for Supporting People services please contact the organisations listed below.

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To find services - use the bookmark links or the Adobe PDF search - in the menus use 'Edit > Search'.

This list is in order of Client Group and separated into:

**Accommodation Based Services** – where accommodation and housing support are both provided

**Floating Support Services** – where housing support services are delivered in your own home

**Home Improvement Agencies** – assists with adaptations to your home

**Community or Social Alarm Services** – alarm service only

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## Frail Elderly

### Accommodation Based Services

**Provider: Brunelcare**

**Service Name: Colliers Gardens Warden & Alarm Service**

Client groups: Frail Elderly, Older People with Mental Health Problems / Dementia

Service ID: 18014                      Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL

Phone no: 0117 914 4228

Web-site: [www.brunelcare.org.uk](http://www.brunelcare.org.uk)

**Provider: Brunelcare**

**Service Name: ABC Centre Warden & Alarm Service**

Client groups: Frail Elderly,

Service ID: 18017                      Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL

Phone no: 0117 914 4228

Web-site: [www.brunelcare.org.uk](http://www.brunelcare.org.uk)

**Provider: Guinness Trust (London)**

**Service Name: Lincoln Gardens Warden & Alarm Service (579)**

Client groups: Frail Elderly,

Service ID: 17971                      Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department

Address: Lincoln Street, Lawrence Hill, Bristol BS5 0BJ

Phone no: 0117 304 1720

Email: [clair.wenger@guinness.org.uk](mailto:clair.wenger@guinness.org.uk)

**Provider: Guinness Trust (London)**

**Service Name: The Knowle Complex Warden & Alarm Service**

Client groups: Frail Elderly,

Service ID: 18026

Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: Estune Business Park Block C, Wild Country Lane, Bristol BS41 9AF

Phone no: 01275 395733

Email: sarita.richards@guinness.org.uk

**Provider: Hanover Housing Association**

**Service Name: Blaise Weston Warden & Alarm Service**

Client groups: Frail Elderly,

Service ID: 17970

Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: Broadlands Drive, Lawrence Weston, Bristol BS11 0NT

Phone no: 0117 982 2072

Email: sara.mason@hanover.org.uk

**Provider: Housing 21**

**Service Name: Hillside Court Warden & Alarm Service**

Client groups: Frail Elderly,

Service ID: 18029

Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: Hillside Court, Batten Road, St George, Bristol BS5 8NL

Phone no: 0370 192 4071

Email: Karen.Wood@HOUSING21.CO.UK

**Provider: St Monica Trust**

**Service Name: Monica Wills House Warden & Alarm Service**

Client groups: Frail Elderly,

Service ID: 18020

Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: St Monica Trust, Cromwell Street,, Bedminster, Bristol BS3 3NH

Phone no: 0117 3052350

Email: helen.hill@stmonicastrust.org.uk

**Provider: St Monica Trust**

**Service Name: Sommerville Warden & Alarm Service**

Client groups: Frail Elderly,

Service ID: 18023

Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: St Monica Trust, Cricket Lane, Westbury-on-Trym, Bristol BS10 6TW

Phone no: 0117 377 3700

Email: jeanette.iles@stmonicastrust.org.uk

## Floating Support Services

**Provider: Brunelcare**

**Service Name: ABC Centre In Reach Service**

Client groups: Frail Elderly,

Service ID: 18019

Service Duration: Short

Service Type: Floating Support Service

Referrals: Care Trust, Other Agency, Non-statutory Agency, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral

Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL

Phone no: 0117 914 4228

Web-site: [www.brunelcare.org.uk](http://www.brunelcare.org.uk)

**Provider: Guinness Trust (London)**

**Service Name: The Knowle Complex In Reach Service**

Client groups: Frail Elderly,

Service ID: 18028

Service Duration: Short

Service Type: Floating Support Service

Referrals: Care Trust, Other Agency, Non-statutory Agency, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral

Address: Estune Business Park Block C, Wild Country Lane, Bristol BS41 9AF

Phone no: 01275 395733

Email: [sarita.richards@guinness.org.uk](mailto:sarita.richards@guinness.org.uk)

**Provider: St Monica Trust**

**Service Name: Monica Wills House In Reach Service**

Client groups: Frail Elderly,

Service ID: 18022

Service Duration: Short

Service Type: Floating Support Service

Referrals: Care Trust, Other Agency, Non-statutory Agency, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral

Address: St Monica Trust, Cromwell Street, Bedminster, Bristol BS3 3NH

Phone no: 0117 3052350

Email: [helen.hill@stmonicastrust.org.uk](mailto:helen.hill@stmonicastrust.org.uk)

**Provider: St Monica Trust**

**Service Name: Sommerville In Reach Service**

Client groups: Frail Elderly,

Service ID: 18025

Service Duration: Medium

Service Type: Floating Support Service

Referrals: Social Services Department

Address: St Monica Trust, Cricket Lane, Westbury-on-Trym, Bristol BS10 6TW

Phone no: 0117 377 3700

Email: [jeanette.iles@stmonicastrust.org.uk](mailto:jeanette.iles@stmonicastrust.org.uk)

## Generic Clients

### Floating Support Services

**Provider: Bristol City Council HSC**

**Service Name: HOUSING RELATED SUPPORT SERVICES(573)**

Client groups: Generic,

Service ID: 17948

Service Duration: Short

Service Type: Floating Support Service  
Referrals: Housing Department  
Address: Weir House, 93 Whitby Road, Brislington, Bristol BS4 4AR  
Phone no: Care Direct (0117) 922 2700  
Email: [bridget.poulston@bristol.gov.uk](mailto:bridget.poulston@bristol.gov.uk)  
Web-site: [www.bristol.gov.uk/hrss](http://www.bristol.gov.uk/hrss)

**Provider: Bristol City Council Neighbourhoods**

**Service Name: WELFARE RIGHTS SUPPORT SERVICE(556)**

Client groups: Generic,  
Service ID: 17935 Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust  
Address: 4 York Court, Wilder Street, Bristol BS2 8QH  
Phone no: 0117-37-72863  
Email: [welfarerights@bristol.gov.uk](mailto:welfarerights@bristol.gov.uk)

**Provider: Bristol City Council Neighbourhoods**

**Service Name: Money Advice and Support Service**

Client groups: Generic, Older people with support needs  
Service ID: 17798 Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust  
Address: 4 York Court, Wilder Street, Bristol BS2 8QH  
Phone no: 0117-37-73492  
Email: [BRHOMAS@bristol.gov.uk](mailto:BRHOMAS@bristol.gov.uk)

**Provider: Bristol City Council Neighbourhoods**

**Service Name: TENANT SUPPORT SERVICE(341)**

Client groups: Generic, Teenage Parents  
Service ID: 17811 Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Housing Department  
Address: Guild Heritage House, Braggs Lane, Old Market, Bristol BS2 0DN  
Phone no: 0117 3534008  
Email: [tenantsupportservice@bristol.gov.uk](mailto:tenantsupportservice@bristol.gov.uk)

**Provider: Knightstone Housing Association**

**Service Name: Floating Support**

Client groups: Generic, Complex needs  
Service ID: 17797 Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Other Agency  
Address: Backfields House, Upper York Street, St Pauls, Bristol BS2 8WF  
Phone no: 0117 984 8127  
Email: [sonia.furzland@knightstone.co.uk](mailto:sonia.furzland@knightstone.co.uk)

**Provider: S.A.R.I - Support Against Racist Incidents**

**Service Name: SARI FLOATING SUPPORT(476)**

Client groups: Generic,

Service ID: 17872                      Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust, Self Referral  
Address: Po Box 2454, Bristol BS2 2WX  
Phone no: 0117 942 0060  
Email: director@sariweb.org.uk

**Provider: Solon South West**

**Service Name: TSO - FLOATING SUPPORT(484)**

Client groups: Generic, Complex needs  
Service ID: 17878                      Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust, Self Referral  
Address: 1 Newfoundland Court, Newfoundland Street, Bristol BS2 9AP  
Phone no: 0117 916 7767  
Email: Maria\_Clarke@solonswha.co.uk  
Web-site: www.solonswha.co.uk

## **Homeless Families with Support Needs**

### **Accommodation Based Services**

**Provider: Bristol City Council Neighbourhoods**

**Service Name: TRINITY LODGE(340)**

Client groups: Homeless Families with Support Needs, Young People Leaving Care  
Service ID: 17810                      Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 18 Fairfield Rd., Montpelier, Bristol BS6 5JH  
Phone no: 0117 903 8110  
Email: lisa.lopresti@bristol.gov.uk

**Provider: Places for People**

**Service Name: FORTFIELD ROAD(300)**

Client groups: Homeless Families with Support Needs, Single Homeless with Support Needs  
Service ID: 17791                      Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 118 Fortfield Road, Whitchurch, Bristol BS14 9NS  
Phone no: 01275 833300  
Email: becky.silvester@placesforpeople.co.uk  
Web-site: www.placesforpeople.co.uk

**Provider: Places for People**

**Service Name: Fortfield Road Resettlement(391)**

Client groups: Homeless Families with Support Needs, People with a Physical or Sensory Disability  
Service ID: 17833                      Service Duration: Medium  
Service Type: Floating Support Service  
Referrals: Other Agency

Address: 118 Fortfield Road, Whitchurch, Bristol BS14 9NS  
Phone no: 01275 833300  
Email: becky.silvester@placesforpeople.co.uk  
Web-site: www.placesforpeople.co.uk

### **Floating Support Services**

**Provider: Shelter**

**Service Name: HOMELESS TO HOME(278)**

Client groups: Homeless Families with Support Needs, Older people with support needs

Service ID: 17777 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: 34 Portland Square, St Pauls, Bristol BS2 8RG

Phone no: 0844 515 1430

Email: peter\_whitfield@shelter.org.uk

## **Offenders or People at risk of Offending**

### **Accommodation Based Services**

**Provider: Alabare Christian Care Centres**

**Service Name: LAZARUS HOUSE(344)**

Client groups: Offenders or People at risk of Offending,

Service ID: 17814 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Probation, Other Agency, Self Referral

Address: PO Box 2163, Bristol BS99 7PS

Phone no: 01722 322882

Email: g.nokes@alabare.co.uk

Web-site: www.alabare.co.uk

### **Floating Support Services**

**Provider: Novas Scarman Group**

**Service Name: FLOATING SUPPORT SERVICE (OFFENDERS)(534)**

Client groups: Offenders or People at risk of Offending, People with Drug Problems

Service ID: 17915 Service Duration: Short

Service Type: Floating Support Service

Referrals: Probation

Address: 10 - 12 Picton Street, Montpellier, Bristol BS6 5QA

Phone no: 0117 9244290

Email: paul.housden@novas.org

## **Older People with Mental Health Problems / Dementia**

### **Floating Support Services**

**Provider: Brunelcare**

**Service Name: Floating Support for Older People with Dementia(446)**

Client groups: Older People with Mental Health Problems / Dementia, Older people with support needs

Service ID: 17966 Service Duration: Short

Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Care Trust, Non-statutory Agency, Citizens Advice Bureau  
Address: Kingsley House, Greenbank, Bristol BS5 6HE  
Phone no: 0117 9525 325  
Email: crees@brunelcare.org.uk  
Web-site: www.brunelcare.org.uk

## **Older people with support needs**

### **Accommodation Based Services**

**Provider: Abbeyfield Bristol Society**

**Service Name: Sheltered Housing**

Client groups: Older people with support needs,  
Service ID: 18010 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 29 Alma Vale Road, Clifton, Bristol BS8 2HL  
Phone no: 0117 973 6997  
Email: e-mail@abbeyfield-bristol.co.uk  
Web-site: www.abbeyfield-bristol.co.uk  
Notes: Not taking new SP referrals at present (Sept 2009)

**Provider: Anchor Trust**

**Service Name: PENFIELD COURT(104)**

Client groups: Older people with support needs,  
Service ID: 17711 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust  
Address: 2nd Floor, 25 Bedford Street, LONDON WC2E 9ES  
Phone no: 01274 381600  
Web-site: www.anchor.org.uk

**Provider: Bristol Charities**

**Service Name: ORCHARD HOMES(130)**

Client groups: Older people with support needs, Single Homeless with Support Needs  
Service ID: 17733 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department, Non-statutory Agency, Health, Social Services Department  
Address: 17 St Augustines Parade, Bristol BS1 4UL  
Phone no: 0117 9300303  
Email: davidjones@bristolcharities.org.uk

**Provider: Bristol Charities**

**Service Name: Lady Haberfield(516)**

Client groups: Older people with support needs, People with Mental Health Problems  
Service ID: 17897 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department, Care Trust, Health, Social Services Department  
Address: 17 St Augustines Parade, Bristol BS1 4UL

Phone no: 0117 9300303  
Email: davidjones@bristolcharities.org.uk

**Provider: Bristol Charities**

**Service Name: Bristol AND ANCHOR ALMSHOUSE(517)**

Client groups: Older people with support needs, Single Homeless with Support Needs  
Service ID: 17898 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department, Citizens Advice Bureau, Non-statutory Agency, Social Services Department  
Address: 17 St Augustines Parade, Bristol BS1 4UL  
Phone no: 0117 9300303  
Email: davidjones@bristolcharities.org.uk

**Provider: Bristol City Council Neighbourhoods**

**Service Name: Supported Housing for Older People**

Client groups: Older people with support needs,  
Service ID: 18045 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: Brunel House, St Georges Road, City Centre, Bristol BS1 5UY  
Phone no: 0117 3525044  
Email: steve.durnell@bristol.gov.uk

**Provider: Brunelcare**

**Service Name: Sheltered Housing Accommodation Service(575)**

Client groups: Older people with support needs,  
Service ID: 17961 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Social Services Department, Housing Department, Health, Care Trust, Self Referral  
Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL  
Phone no: 0117 914 4251  
Email: msantosuosso@brunelcare.org.uk  
Web-site: www.brunelcare.org.uk

**Provider: Guinness Trust (London)**

**Service Name: GHA - Sheltered Housing with Warden support(550a)**

Client groups: Older people with support needs,  
Service ID: 17956 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Care Trust, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral  
Address: Estune Business Park Block C, Wild Country Lane, Bristol BS41 9AF  
Phone no: 01275 395733  
Email: sarita.richards@guinness.org.uk

**Provider: Guinness Trust (London)**

**Service Name: Rockingham Gardens**

Client groups: Older people with support needs, Teenage Parents  
Service ID: 17927 Service Duration: Permanent  
Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Non-statutory Agency, Self Referral, Care Trust  
Address: Estune Business Park Block C, Wild Country Lane, Bristol BS41 9AF  
Phone no: 01275 395733  
Email: sarita.richards@guinness.org.uk

**Provider: Housing 21**

**Service Name: Housing 21 Sheltered Housing(338a)**

Client groups: Older people with support needs,  
Service ID: 17952 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Health, Housing Department, Social Services Department  
Address: Long Wood House, Love Lane, CIRENCESTER GL7 1YG  
Phone no: 0870 1924368  
Email: Jacqueline.Dean@housing21.co.uk

**Provider: Knightstone Housing Association**

**Service Name: Sheltered Housing(122a)**

Client groups: Older people with support needs,  
Service ID: 17950 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: Station Road, Worle, Weston Super Mare BS22 6AP  
Phone no: 01934 524409  
Email: darrell.jackson@knightstone.co.uk

**Provider: Knightstone Housing Association**

**Service Name: KNIGHTSTONE MOUNT(121)**

Client groups: Older people with support needs, Complex needs  
Service ID: 17726 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department, Non-statutory Agency  
Address: Station Road, Worle, Weston Super Mare BS22 6AP  
Phone no: 01934 524409  
Email: darrell.jackson@knightstone.co.uk  
Notes: Not taking new SP referrals at present (Sept 2009)

**Provider: Places for People**

**Service Name: Sheltered Housing - Warden Support (567)**

Client groups: Older people with support needs, Young People Leaving Care  
Service ID: 17944 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust  
Address: County House, 1-3 Surrey Street, St Pauls, Bristol BS2 8PS  
Phone no: 0117 9704542  
Email: Rob.Douglass@Placesforpeople.co.uk  
Web-site: www.placesforpeople.co.uk

**Provider: St Monica Trust**

**Service Name: ST MONICA TRUST SHELTERED HOUSING(83)**

Client groups: Older people with support needs, Older people with support needs

Service ID: 17693                      Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Other Agency, Care Trust  
Address: St Monica Home Of Rest, Head Office Cote Lane, Westbury, Bristol BS9 3UN  
Phone no: 0117 949 4016  
Email: shelley.bailey@stmonicastrust.org.uk  
Notes: Not taking new SP referrals at present (Sept 2009)

**Provider: United Housing Association**

**Service Name: Roshni Ghar Alarm Service**

Client groups: Older people with support needs,  
Service ID: 18041                      Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Housing Department, Other Agency  
Address: 174 Cheltenham Road, Cotham, Bristol BS6 5RE  
Phone no: 0117 9440540  
Email: Charlie.Mosse@unitedha.org.uk

### **Community or Social Alarm Services**

**Provider: Guinness Trust (London)**

**Service Name: AVONDOWN CLOSE(535)**

Client groups: Older people with support needs, People with Alcohol Problems  
Service ID: 17916                      Service Duration: Permanent  
Service Type: Community or Social Alarm Service  
Referrals: Social Services Department, Housing Department, Health, Non-statutory Agency, Care Trust, Citizens Advice Bureau, Self Referral  
Address: Estune Business Park Block C, Wild Country Lane, Bristol BS41 9AF  
Phone no: 01275 395733  
Email: sarita.richards@guinness.org.uk

**Provider: Guinness Trust (London)**

**Service Name: GT Community Alarm Services(536a)**

Client groups: Older people with support needs,  
Service ID: 17955                      Service Duration: Permanent  
Service Type: Community or Social Alarm Service  
Referrals: Care Trust, Non-statutory Agency, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral  
Address: Estune Business Park Block C, Wild Country Lane, Bristol BS41 9AF  
Phone no: 01275 395733  
Email: sarita.richards@guinness.org.uk

**Provider: Places for People**

**Service Name: Sheltered Housing Alarm Only (566)**

Client groups: Older people with support needs, Generic  
Service ID: 17943                      Service Duration: Permanent  
Service Type: Community or Social Alarm Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust  
Address: 1 - 3 Surrey Street, St. Paul's, Bristol BS2 8PS  
Phone no: 0117 970 4540  
Email: paul.hale@placesforpeople.co.uk

**Provider: Redland Housing Association**

**Service Name: Sheltered Housing - Alarm Only**

Client groups: Older people with support needs,  
Service ID: 18009                      Service Duration: Permanent  
Service Type: Community or Social Alarm Service  
Referrals: Care Trust, Health, Housing Department, Social Services Department  
Address: Holly House, Corbet Close, Lawrence Weston, Bristol BS11 0TA  
Phone no: 0117 9382700  
Email: david.clarke@redlandha.co.uk

**Provider: Sovereign Housing Association Ltd**

**Service Name: Sovereign Community Alarm Service**

Client groups: Older people with support needs,  
Service ID: 18013                      Service Duration: Permanent  
Service Type: Community or Social Alarm Service  
Referrals: Housing Department  
Address: Berkshire House, 17-24 Bartholomew Street, Newbury RG14 5LL  
Phone no: 01635 572 129  
Email: lorraine.mcgregor@sovereign.org.uk

**Provider: William Sutton Trust**

**Service Name: William Sutton Homes Community Alarm services**

Client groups: Older people with support needs,  
Service ID: 17951                      Service Duration: Permanent  
Service Type: Community or Social Alarm Service  
Referrals: Housing Department  
Address: Sutton Court, Hertfordshire, TRING HP23 5BB  
Phone no: 0208 2854122  
Email: richard.bellis@broomleigh.org.uk

## **Floating Support Services**

**Provider: Age Concern (Bristol)**

**Service Name: FLOATING SUPPORT(410)**

Client groups: Older people with support needs, People with a Physical or Sensory Disability  
Service ID: 17840                      Service Duration: Medium  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust  
Address: Canningford House, 38 Victoria Street, Redcliff, Bristol BS1 6BY  
Phone no: 0117 9281546/7  
Email: suewallwork@ageconcernbristol.org.uk  
Web-site: www.ageconcernbristol.org.uk

**Provider: Aspects & Milestones Trust**

**Service Name: 37a Milestones Floating Support Service (variable hours)**

Client groups: People with Mental Health Problems  
Service ID: 17995                      Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Housing Department, Social Services Department  
Address: Unit 10, Eclipse Office Park High Street, Staple Hill, Bristol BS16 5EL

Phone no: 0117 9709328  
Email: gill@aspectsandmilestones.org.uk

**Provider: Bristol City Council Neighbourhoods**

**Service Name: Older People Floating Support Service**

Client groups: Older people with support needs,  
Service ID: 18039 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Housing Department  
Address: Brunel House, St Georges Road, City Centre, Bristol BS1 5UY  
Phone no: 0117 3525044  
Email: steve.durnell@bristol.gov.uk

**Provider: Bristol North Crossroads**

**Service Name: FLOATING SUPPORT(444)**

Client groups: Older people with support needs, Older people with support needs  
Service ID: 17852 Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Care Trust  
Address: Greenway Business Centre, Doncaster Road, Southmead, Bristol BS10 5PY  
Phone no: 0117 983 9955  
Email: enquiries@bristolnorthcrossroads.org.uk  
Web-site: [www.crossroads.org.uk/bristolnorth](http://www.crossroads.org.uk/bristolnorth)

**Provider: Bristol South Crossroads**

**Service Name: FLOATING SUPPORT(447)**

Client groups: Older people with support needs,  
Service ID: 17854 Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Care Trust  
Address: The Park, Daventry Road, Knowle, Bristol BS4 1DQ  
Phone no: 0117 353 3135  
Email: sue@bristolsouthcrossroads.co.uk

**Provider: Brunelcare**

**Service Name: Sheltered Housing Floating Support(576)**

Client groups: Older people with support needs,  
Service ID: 17962 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Care Trust, Other Agency  
Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL  
Phone no: 0117 914 4251  
Email: msantosuosso@brunelcare.org.uk  
Web-site: [www.brunelcare.org.uk](http://www.brunelcare.org.uk)

**Provider: Brunelcare**

**Service Name: Colliers Gardens Housing Support Service**

Client groups: Older people with support needs,  
Service ID: 18015 Service Duration: Permanent

Service Type: Floating Support Service  
Referrals: Social Services Department  
Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL  
Phone no: 0117 914 4228  
Web-site: www.brunelcare.org.uk  
Notes: VSH scheme. Must live in accommodation to be eligible.

**Provider: Brunelcare**

**Service Name: Colliers Gardens In Reach Service**

Client groups: Older people with support needs,  
Service ID: 18016 Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Care Trust, Other Agency, Non-statutory Agency, Citizens Advice Bureau,  
Health, Housing Department, Social Services Department, Self Referral  
Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL  
Phone no: 0117 914 4228  
Web-site: www.brunelcare.org.uk

**Provider: Brunelcare**

**Service Name: ABC Centre Housing Support Service**

Client groups: Older people with support needs,  
Service ID: 18018 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department  
Address: 3-8 Redcliffe Parade West, Bristol BS1 6SL  
Phone no: 0117 914 4228  
Web-site: www.brunelcare.org.uk  
Notes: VSH scheme. Must live in accommodation to be eligible.

**Provider: Carr-Gomm**

**Service Name: FLOATING SUPPORT(384)**

Client groups: Older people with support needs, People with Learning Difficulties  
Service ID: 17832 Service Duration: Medium  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice  
Bureau, Non-statutory Agency, Probation, Care Trust  
Address: 14-16 St Mary's Street, Bridgewater TA6 6LT  
Phone no: 01278 446308  
Email: tara.rufus@carr-gomm.org.uk

**Provider: Guinness Trust (London)**

**Service Name: The Knowle Complex Housing Support Service**

Client groups: Older people with support needs,  
Service ID: 18027 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department  
Address: Estune Business Park Block C, Wild Country Lane, Bristol BS41 9AF  
Phone no: 01275 395733  
Email: sarita.richards@guinness.org.uk  
Notes: VSH scheme. Must live in accommodation to be eligible.

**Provider: Housing 21**

**Service Name: Lincoln Gardens In Reach Service**

Client groups: Older people with support needs, People with Learning Disabilities

Service ID: 17999                      Service Duration: Short

Service Type: Floating Support Service

Referrals: Care Trust, Other Agency, Non-statutory Agency, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral

Address: Hillside Court, Batten Road, St George, Bristol BS5 8NL

Phone no: 0370 192 4071

Email: Karen.Wood@HOUSING21.CO.UK

**Provider: Housing 21**

**Service Name: Lincoln Gardens Housing Support Service**

Client groups: Older people with support needs, Frail Elderly

Service ID: 17996                      Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Social Services Department

Address: Hillside Court, Batten Road, St George, Bristol BS5 8NL

Phone no: 0370 192 4071

Email: Karen.Wood@HOUSING21.CO.UK

Notes: VSH scheme. Must live in accommodation to be eligible.

**Provider: Housing 21**

**Service Name: Hillside Court Housing Support Service**

Client groups: Older people with support needs,

Service ID: 18030                      Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Social Services Department

Address: Hillside Court, Batten Road, St George, Bristol BS5 8NL

Phone no: 0370 192 4071

Email: Karen.Wood@HOUSING21.CO.UK

Notes: VSH scheme. Must live in accommodation to be eligible.

**Provider: Housing 21**

**Service Name: Hillside Court In Reach Service**

Client groups: Older people with support needs,

Service ID: 18031                      Service Duration: Short

Service Type: Floating Support Service

Referrals: Care Trust, Other Agency, Non-statutory Agency, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral

Address: Hillside Court, Batten Road, St George, Bristol BS5 8NL

Phone no: 0370 192 4071

Email: Karen.Wood@HOUSING21.CO.UK

**Provider: St Monica Trust**

**Service Name: Monica Wills House Housing Support Service**

Client groups: Older people with support needs,

Service ID: 18021                      Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Social Services Department

Address: St Monica Trust, Cromwell Street,, Bedminster, Bristol BS3 3NH

Phone no: 0117 3052350

Email: helen.hill@stmonicastrust.org.uk

Notes: VSH scheme. Must live in accommodation to be eligible.

**Provider: St Monica Trust**

**Service Name: Sommerville Housing Support Service**

Client groups: Older people with support needs,

Service ID: 18024 Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Social Services Department

Address: St Monica Trust, Cricket Lane, Westbury-on-Trym, Bristol BS10 6TW

Phone no: 0117 377 3700

Email: jeanette.iles@stmonicastrust.org.uk

Notes: VSH scheme. Must live in accommodation to be eligible.

**Provider: Supportacare Ltd**

**Service Name: Blaise Weston Housing Support Service**

Client groups: Older people with support needs, Frail Elderly

Service ID: 17997 Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Social Services Department

Address: Eversheds House, 70 Great Bridgewater Street, Manchester M1 5ES

Phone no: 0117 9382912

Email: Sue.Appoo@supportapl.com

**Provider: Supportacare Ltd**

**Service Name: Blaise Weston In Reach Service**

Client groups: Older people with support needs, Frail Elderly

Service ID: 17998 Service Duration: Short

Service Type: Floating Support Service

Referrals: Care Trust, Other Agency, Non-statutory Agency, Citizens Advice Bureau, Health, Housing Department, Social Services Department, Self Referral

Address: Eversheds House, 70 Great Bridgewater Street, Manchester M1 5ES

Phone no: 0117 9382912

Email: Sue.Appoo@supportapl.com

**Provider: United Housing Association**

**Service Name: Roshni Ghar Floating Support**

Client groups: Older people with support needs,

Service ID: 18042 Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Housing Department

Address: 174 Cheltenham Road, Cotham, Bristol BS6 5RE

Phone no: 0117 9440540

Email: Charlie.Mosse@unitedha.org.uk

**Provider: United Housing Association**

**Service Name: Community Support**

Client groups: Older people with support needs,

Service ID: 18044 Service Duration: Medium

Service Type: Floating Support Service

Referrals: Housing Department

Address: 174 Cheltenham Road, Cotham, Bristol BS6 5RE

Phone no: 0117 9440540  
Email: Charlie.Mosse@unitedha.org.uk

**Provider: William Sutton Trust**

**Service Name: Bush Court Floating Support Service**

Client groups: Older people with support needs,  
Service ID: 18033 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Housing Department  
Address: Sutton Court, Hertfordshire, TRING HP23 5BB  
Phone no: 0208 2854122  
Email: richard.bellis@broomleigh.org.uk

## **Home Improvement Agency (HIA) Services**

**Provider: Bristol Care And Repair**

**Service Name: Repairs and Adaptation Service for Home Owners(247)**

Client groups: Older people with support needs, Older people with support needs  
Service ID: 17760 Service Duration: Medium  
Service Type: Home Improvement Agency (HIA) Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Other Agency, Care Trust, Probation, Self Referral  
Address: 5 Hide Market Waterloo Street, Old Market, Bristol BS2 0BH  
Phone no: 0117 9543895  
Email: Lindsay.Hay@bristolcareandrepair.org.uk

## **People with a Physical or Sensory Disability**

### **Accommodation Based Services**

**Provider: Bristol City Council HSC**

**Service Name: BUCKLEY COURT(574)**

Client groups: People with a Physical or Sensory Disability,  
Service ID: 17949 Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Social Services Department  
Address: RNIB, 11 Stillhouse Lane, Bedminster, Bristol BS3 4EB  
Phone no: Care Direct (0117) 922 2700  
Email: lisa.tucker@bristol.gov.uk  
Web-site: [www.bristol.gov.uk/hrss](http://www.bristol.gov.uk/hrss)

**Provider: Habinteg Housing Association**

**Service Name: WHITCHURCH(120)**

Client groups: People with a Physical or Sensory Disability, Refugees  
Service ID: 17725 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Social Services Department, Housing Department, Health  
Address: 20-21 Red Lion Court, LONDON EC4A 3EB  
Phone no: 020 7822 8700  
Email: mdavies@habinteg.org.uk

**Provider: Livability Housing (John Grooms Housing Association)**

**Service Name: WHITE TREE ROAD AND FALLODON WAY(342)**

Client groups: People with a Physical or Sensory Disability,

Service ID: 17812 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department

Address: John Grooms Housing Association, 50 Scrutton Street, LONDON EC2A 4XQ

Phone no: 0207 4522061

Email: GJohnson@livability.org.uk

**Provider: Livability Housing (John Grooms Housing Association)**

**Service Name: THE Bristol(226)**

Client groups: People with a Physical or Sensory Disability, People with a Physical or Sensory Disability

Service ID: 17755 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: John Grooms Housing Association, 50 Scrutton Street, LONDON EC2A 4XQ

Phone no: 0207 4522061

Email: GJohnson@livability.org.uk

## **Floating Support Services**

**Provider: Bristol City Council HSC**

**Service Name: SENSORY SUPPORT SERVICE -FLTG(471)**

Client groups: People with a Physical or Sensory Disability,

Service ID: 17868 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: RNIB, 11 Stillhouse Lane, Bedminster, Bristol BS3 4EB

Phone no: Care Direct (0117) 922 2700

Email: lisa.tucker@bristol.gov.uk

Web-site: [www.bristol.gov.uk/hrss](http://www.bristol.gov.uk/hrss)

## **People with Alcohol Problems**

### **Accommodation Based Services**

**Provider: Dickinson, James (Mr)**

**Service Name: Redland Supported Housing**

Client groups: People with Alcohol Problems, People with Drug Problems

Service ID: 17978 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 36 Chandos Road, Redland, Bristol BS6 6PF

Phone no: 0117 924 3071

Email: info@chandoshouse.org

**Provider: Novas Scarman Group**

**Service Name: Brentry Farm**

Client groups: People with Alcohol Problems, People with Drug Problems

Service ID: 17985 Service Duration: Short

Service Type: Accommodation Based Service  
Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department  
Address: 1, New Street, St. Judes, Bristol BS2 9UD  
Phone no: 0117 9517763  
Email: ross.hughes@novas.org  
Notes: Men only

## **People with Drug Problems**

### **Accommodation Based Services**

**Provider: Addiction Recovery Agency**

**Service Name: Residential Rehabilitation Programme**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17980                      Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 11-12 King Street, City Centre, Bristol BS1 4EQ

Phone no: 0117 9300282

Email: info@addictionrecovery.org.uk

Web-site: www.addictionrecovery.org.uk

**Provider: Addiction Recovery Agency**

**Service Name: In Treatment / Lapse Service**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17981                      Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 11-12 King Street, City Centre, Bristol BS1 4EQ

Phone no: 0117 9300282

Email: info@addictionrecovery.org.uk

Web-site: www.addictionrecovery.org.uk

**Provider: Addiction Recovery Agency**

**Service Name: 3rd Stage Housing**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17982                      Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 11-12 King Street, City Centre, Bristol BS1 4EQ

Phone no: 0117 9300282

Email: info@addictionrecovery.org.uk

Web-site: www.addictionrecovery.org.uk

**Provider: The Salvation Army**

**Service Name: The Bridge Programme**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17979                      Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Other Agency, Probation, Non-statutory Agency, Health, Housing Department  
Address: Logos House, Wade Street, Bristol, BS2 9EL  
Phone no: 0117 955 2821  
Email: matt.albury@salvationarmy.org.uk

**Provider: St. James Priory Project**

**Service Name: ST. JAMES HOUSE**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17989 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Other Agency, Housing Department, Social Services Department, Probation, Non-statutory Agency, Health

Address: St James Priory, Whitson St, City Centre, Bristol BS1 3NZ

Phone no: 0117 9338945

Email: john@stjamesprioryproject.org.uk

**Provider: St. James Priory Project**

**Service Name: WALSINGHAM HOUSE**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17990 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Probation, Other Agency, Non-statutory Agency

Address: St James Priory, Whitson St, City Centre, Bristol BS1 3NZ

Phone no: 0117 9338945

Email: john@stjamesprioryproject.org.uk

**Provider: The Junction**

**Service Name: Supported Housing**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17976 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 408 Speedwell Rd, Stapleton, Bristol BS15 1ES

Phone no: 0117 9603326/0117 9671893

Email: amanda.pywell@thejunctionproject.org.uk

Web-site: www.thejunctionproject.org.uk

**Provider: The Junction**

**Service Name: Third Stage Housing**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17977 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 408 Speedwell Rd, Stapleton, Bristol BS15 1ES

Phone no: 0117 9603326/0117 9671893

Email: amanda.pywell@thejunctionproject.org.uk

Web-site: www.thejunctionproject.org.uk

## Floating Support Services

**Provider: Addiction Recovery Agency**

**Service Name: Floating Support Service**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17986 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 23-25 Midland Road, Old Market, Bristol BS2 0JT

Phone no: 0117 9542235

Email: info@addictionrecovery.org.uk

Web-site: www.addictionrecovery.org.uk

**Provider: Bristol Drugs Project**

**Service Name: BDP Housing (Floating) Support Service**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17987 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department, Other Agency, Probation, Non-statutory Agency, Health, Social Services Department

Address: 11 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9876016

Email: simon.greaves@bdp.org.uk

**Provider: Novas Scarman Group**

**Service Name: Drug and Alcohol Floating Support Service**

Client groups: People with Drug Problems, People with Alcohol Problems

Service ID: 17988 Service Duration: Short

Service Type: Floating Support Service

Referrals: Other Agency, Probation, Non-statutory Agency, Health, Housing Department, Social Services Department

Address: 1, New Street, St. Judes, Bristol BS2 9UD

Phone no: 0117 954 2950

Email: info.TST@novasscarman.org

Web-site: www.novasscarman.org

## People with HIV / AIDS

### Floating Support Services

**Provider: Brigstowe Project**

**Service Name: FLOATING SUPPORT(308)**

Client groups: People with HIV / AIDS, People with Mental Health Problems

Service ID: 17794 Service Duration: Short

Service Type: Floating Support Service

Referrals: Social Services Department, Housing Department, Health, Non-statutory Agency, Probation, Other Agency

Address: 176 180 Easton Road, Easton, Bristol BS5 0ES

Phone no: 0117 941 5188

Email: jillturner@brigstowe.org

# People with Learning Disabilities

## Accommodation Based Services

**Provider: Aspects & Milestones Trust**

**Service Name: ASPECTS(36)**

Client groups: People with Learning Disabilities,

Service ID: 17656 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: Unit 10, Eclipse Office Park High Street, Staple Hill, Bristol BS16 5EL

Phone no: 0117 970 9393

Email: Lindap@aspectsandmilestones.org.uk.

**Provider: Brandon Trust**

**Service Name: Monks Park Ave(435)**

Client groups: People with Learning Disabilities, Older people with support needs

Service ID: 17849 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Care Trust

Address: Olympus House, Britannia Road, Patchway, Bristol BS34 5TA

Phone no: 0117 9528264

Email: tina.curtis@brandontrust.org

**Provider: Brandon Trust**

**Service Name: Falcondale Road(436)**

Client groups: People with Learning Disabilities,

Service ID: 17850 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Care Trust

Address: Olympus House, Britannia Road, Patchway, Bristol BS34 5TA

Phone no: 0117 9528264

Email: tina.curtis@brandontrust.org

**Provider: Bristol City Council HSC**

**Service Name: ADULT PLACEMENT SCHEME(554)**

Client groups: People with Learning Disabilities,

Service ID: 17967 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: Amelia Court, Pipe Lane, City Centre, Bristol BS1 5AJ

Phone no: 0117 9031526

Email: jane.macdonald@bristol.gov.uk

**Provider: Dimensions (UK)**

**Service Name: Dimensions Support Services**

Client groups: People with Learning Disabilities, People with Alcohol Problems

Service ID: 17702 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department

Address: Flat 6 St Marks Church House, Easton, Bristol BS5 6JH

Phone no: 0845 160 2242

Email: tina.dibble@dimensions.co.uk

**Provider: Freeways Trust Ltd**

**Service Name: Dorian Close(414)**

Client groups: People with Learning Disabilities, People with Mental Health Problems

Service ID: 17842 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Non-statutory Agency, Care Trust

Address: Leigh Court Day Centre, Pill Road, Abbots Leigh, Bristol BS8 3QY

Phone no: 01275372109

Email: chris@freewaystrust.co.uk

**Provider: Home Farm Trust Ltd**

**Service Name: Apsley Garden Apartments(411)**

Client groups: People with Learning Disabilities, Offenders or People at risk of Offending

Service ID: 17841 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department

Address: 5/6 Brook Business Park, Folly Brook Road, Emersons Green, Bristol BS16 7FL

Phone no: 0117 924 3152

Email: paul.newington-wise@hft.org.uk

**Provider: Kentwood Support Services Ltd**

**Service Name: SUPPORTED HOUSING(508)**

Client groups: People with Learning Disabilities, Older people with support needs

Service ID: 17892 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Care Trust

Address: Prospect House, Suite 3 Bath Road Trading Estate, Lightpill, STROUD GL5 3QF

Phone no: 01453 766441

Email: martin.cobern@lifeways.co.uk

Web-site: www.lifeways.co.uk

**Provider: Keyring-Living Support Network**

**Service Name: Keyring Networks(84a)**

Client groups: People with Learning Disabilities,

Service ID: 17958 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: UNIT 21C EASTON BUSINESS CENTRE, FELIX ROAD, EASTON, Bristol BS5 0HE

Phone no: 01179 415 355

Email: Maria.Armstrong@keyring.org

**Provider: Knightstone Housing Association**

**Service Name: STRATHEARN DRIVE(328)**

Client groups: People with Learning Disabilities, Single Homeless with Support Needs

Service ID: 17804 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: Backfields House, Upper York Street, St Pauls, Bristol BS2 8WF  
Phone no: 0117 984 8127  
Email: sonia.furzland@knightstone.co.uk

**Provider: Raphael House**

**Service Name: RAPHAEL HOUSE(421)**

Client groups: People with Learning Disabilities,  
Service ID: 17844 Service Duration: Permanent  
Service Type: Accommodation Based Service  
Referrals: Social Services Department  
Address: Confidential, Confidential, Confidential, Confidential Confidential  
Phone no: 0117 974 5297  
Email: raphaelcentre@tiscali.co.uk

**Provider: Willowbank Care Ltd**

**Service Name: Filwood, the Bungalow & the Flat(522a)**

**Client groups: People with Learning Disabilities,**  
**Service ID: 17954 Service Duration: Permanent**  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 17 St Anne's Drive, Coalpit Heath, South Gloucestershire, Bristol BS36 2TH  
Phone no: 01454 250606  
Email: griffithsjgriff@aol.com

### **Floating Support Services**

**Provider: Aspects & Milestones Trust**

**Service Name: ASPECTS - Floating Support**

Client groups: People with Learning Disabilities, People with Mental Health Problems  
Service ID: 17758 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Probation, Care Trust  
Address: Unit 10, Eclipse Office Park High Street, Staple Hill, Bristol BS16 5EL  
Phone no: 0117 970 9393  
Email: Lindap@aspectsandmilestones.org.uk.

**Provider: Brandon Trust**

**Service Name: The Brandon Trust Floating Support Service**

Client groups: People with Learning Disabilities,  
Service ID: 18000 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Housing Department, Care Trust, Health, Social Services Department  
Address: Olympus House, Britannia Road, Patchway, Bristol BS34 5TA  
Phone no: 0117 9528264  
Email: tina.curtis@brandontrust.org

**Provider: Bristol City Council HSC**

**Service Name: LEARNING DIFFICULTIES SUPPORTED LIVING TEAM(561)**

Client groups: People with Learning Disabilities,  
Service ID: 17939 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department

Address: Redhouse Social Services, Heggard Close, Withywood, Bristol BS13 7SE  
Phone no: Care Direct (0117) 922 2700  
Email: [carol.griffiths@bristol.gov.uk](mailto:carol.griffiths@bristol.gov.uk)  
Web site: [www.bristol.gov.uk/hrss](http://www.bristol.gov.uk/hrss)

**Provider: Cintre Community**

**Service Name: Cintre Reachout(271)**

Client groups: People with Learning Disabilities,  
Service ID: 17771 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Probation, Care Trust, Non-statutory Agency  
Address: 23 Montpelier Court, Station Road, Montpelier, Bristol BS6 5EA  
Phone no: 0117 924 4654  
Email: [kerryn.bell@cintre.org](mailto:kerryn.bell@cintre.org)  
Web-site: [www.cintre.org](http://www.cintre.org)

**Provider: S.I.L.S Stepping Stones To Ind**

**Service Name: S.I.L.S STEPPING STONES TO INDEPENDENCE(16)**

Client groups: People with Learning Disabilities,  
Service ID: 17643 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust, Self Referral  
Address: 90 High Street, Hanham, Bristol BS15 3EJ  
Phone no: 0117 960 8855  
Email: [justin.rodway@mysils.co.uk](mailto:justin.rodway@mysils.co.uk)

**Provider: Stepping Stones**

**Service Name: FLOATING SUPPORT TO COUNCIL TENANTS(510)**

Client groups: People with Learning Disabilities,  
Service ID: 17893 Service Duration: Permanent  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust  
Address: 74a Regent Street, Kingswood, Bristol BS15 8JA  
Phone no: 0117 947 4620  
Email: [murie.England@ssti.org.uk](mailto:murie.England@ssti.org.uk)

**Provider: Supported Independence**

**Service Name: KINGSCOURT - FLOATING SUPPORT(292)**

Client groups: People with Learning Disabilities, Single Homeless with Support Needs  
Service ID: 17787 Service Duration: Medium  
Service Type: Floating Support Service  
Referrals: Social Services Department, Health, Other Agency, Care Trust  
Address: The Basement, 120 Chesterfield Road, St Andrews, Bristol BS6 5DU  
Phone no: 0117 924 8764  
Email: [nstanworth@supportedindependence.co.uk](mailto:nstanworth@supportedindependence.co.uk)  
Web-site:

# People with Mental Health Problems

## Accommodation Based Services

**Provider: Ainger, Declan (Mr)**

**Service Name: CLARE HOUSE(531)**

Client groups: People with Mental Health Problems, Single Homeless with Support Needs

Service ID: 17912 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: 245 Forest Road, Fishponds, Bristol BS16 3QY

Phone no: 0117 9652267

Email: marianeainger@btinternet.com

**Provider: Aspects & Milestones Trust**

**Service Name: 398a Milestones Accommodation Service**

Client groups: People with Mental Health Problems,

Service ID: 17994 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: Unit 10, Eclipse Office Park High Street, Staple Hill, Bristol BS16 5EL

Phone no: 0117 9709328

Email: gill@aspectsandmilestones.org.uk

**Provider: Carr-Gomm**

**Service Name: STONELEIGH HOUSE(131)**

Client groups: People with Mental Health Problems, Single Homeless with Support Needs

Service ID: 17734 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust

Address: 14-16 St Mary's Street, Bridgewater TA6 6LT

Phone no: 01278 446308

Email: tara.rufus@carr-gomm.org.uk

**Provider: Carr-Gomm**

**Service Name: KENSINGTON HOUSE(132)**

Client groups: People with Mental Health Problems, Complex needs

Service ID: 17735 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust, Self Referral

Address: 14-16 St Mary's Street, Bridgewater TA6 6LT

Phone no: 01278 446308

Email: tara.rufus@carr-gomm.org.uk

**Provider: Maples Community Housing Ltd**

**Service Name: MAPLES COMMUNITY HOUSING LTD(103)**

Client groups: People with Mental Health Problems, People with Drug Problems

Service ID: 17710 Service Duration: Medium

Service Type: Accommodation Based Service

Referrals: Social Services Department  
Address: 123 Downend Road, Fishponds, Bristol BS16 5BE  
Phone no: 0117 302 6160  
Email: simond@maplescare.co.uk  
Web-site: [www.maplescare.co.uk](http://www.maplescare.co.uk)

**Provider: Missing Link**

**Service Name: MISSING LINK MENTAL HEALTH SERVICE(57)**

Client groups: People with Mental Health Problems, Single Homeless with Support Needs

Service ID: 17674 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust, Self Referral

Address: Confidential, Confidential, Confidential, Confidential Confidential

Phone no: 0117 925 1811

Email: pommy.harmer@nextlinkhousing.co.uk

**Provider: Novas Scarman Group**

**Service Name: 27 STONEBRIDGE PARK(261)**

Client groups: Single Homeless with Support Needs

Service ID: 17770 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 1 New Street, St Judes, Bristol BS2 9UD

Phone no: 0117 954 2958

Email: Sarah.Minns@novasscarman.org

Web-site: [www.novasscarman.org](http://www.novasscarman.org)

**Provider: Rethink**

**Service Name: The Vale Long Term Accommodation Service**

Client groups: People with Mental Health Problems, People with Mental Health Problems

Service ID: 17838 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department

Address: 44 -46 Oakfield Road, Clifton, Bristol BS8 2BG

Phone no: 0117 973 6229

Email: kim.mulford@rethink.org

Web-site:

**Provider: Second Step Housing Association**

**Service Name: SUPPORTED HOUSING - PERMANENT(506a)**

Client groups: People with Mental Health Problems, Single Homeless with Support Needs

Service ID: 17965 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Care Trust, Probation

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: [www.second-step.co.uk](http://www.second-step.co.uk)

## Floating Support Services

**Provider: Carr-Gomm**

**Service Name: ITSS Bristol F/S (133)**

Client groups: People with Mental Health Problems, Single Homeless with Support Needs

Service ID: 17736 Service Duration: Short

Service Type: Floating Support Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust

Address: 14-16 St Mary's Street, Bridgewater TA6 6LT

Phone no: 01278 446308

Email: tara.rufus@carr-gomm.org.uk

**Provider: Missing Link**

**Service Name: FLOATING SUPPORT SCHEME(256)**

Client groups: People with Mental Health Problems,

Service ID: 17766 Service Duration: Short

Service Type: Floating Support Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust

Address: Confidential, Confidential, Confidential, Confidential Confidential

Phone no: 0117 925 1811

Email: pommy.harmar@nextlinkhousing.co.uk

**Provider: Rethink**

**Service Name: Rethink Long Term Floating Support Service**

Client groups: People with Mental Health Problems,

Service ID: 18048 Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Social Services Department

Address: 44 -46 Oakfield Road, Clifton, Bristol BS8 2BG

Phone no: 0117 973 6229

Email: kim.mulford@rethink.org

**Provider: Second Step Housing Association**

**Service Name: Intensive Tenancy Support (Long Term) (581)**

Client groups: People with Mental Health Problems,

Service ID: 17968 Service Duration: Permanent

Service Type: Floating Support Service

Referrals: Probation, Health, Housing Department, Social Services Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: www.second-step.co.uk

**Provider: Second Step Housing Association**

**Service Name: INTENSIVE TENANCY SUPPORT - FLOATING**

Client groups: People with Mental Health Problems, Complex needs

Service ID: 17931 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE  
Phone no: 0117 9096630  
Email: admin@second-step.co.uk  
Web-site: www.second-step.co.uk

**Provider: Second Step Housing Association**

**Service Name: FLOATING SUPPORT - RESETTLEMENT & TENANCY SUPPORT(253)**

Client groups: People with Mental Health Problems, Complex needs

Service ID: 17764 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: www.second-step.co.uk

**Provider: Second Step Housing Association**

**Service Name: Assertive Outreach (378)**

Client groups: People with Mental Health Problems, Young People Leaving Care

Service ID: 17826 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: www.second-step.co.uk

## **Rough Sleepers**

### **Accommodation Based Services**

**Provider: Missing Link**

**Service Name: DEDICATED ROUGH SLEEPERS UNIT(324)**

Client groups: Rough Sleeper,

Service ID: 17800 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice

Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust, Self Referral

Address: Confidential, Confidential, Confidential, Confidential Confidential

Phone no: 0117 925 1811

Email: pommy.harmar@nextlinkhousing.co.uk

### **Floating Support Services**

**Provider: Places for People**

**Service Name: RSI Floating Support**

Client groups: Rough Sleeper,

Service ID: 17761 Service Duration: Short

Service Type: Floating Support Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice

Bureau, Probation, Self Referral

Address: County House, 1 - 3 Surrey Street, Bristol BS2 8PS

Phone no: 0117 970 4541

Email: emma.dawson@placesforpeople.co.uk

Web-site: www.placesforpeople.co.uk

### **Client groups: Resettlement Services**

**Provider: Missing Link**

**Service Name: RSI RESETTLEMENT SERVICE(257)**

Client groups: Rough Sleeper, Single Homeless with Support Needs

Service ID: 17767 Service Duration: Short

Service Type: Resettlement Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust

Address: Confidential, Confidential, Confidential, Confidential Confidential

Phone no: 0117 925 1811

Email: pommy.harmar@nextlinkhousing.co.uk

## **Single Homeless with Support Needs**

### **Accommodation Based Services**

**Provider: Alabare Christian Care Centres**

**Service Name: THE WELL - VULNERABLE WOMEN(343)**

Client groups: Single Homeless with Support Needs, Offenders or People at risk of Offending

Service ID: 17813 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Self Referral

Address: PO Box 2163, Bristol BS99 7PS

Phone no: 01722 322882

Email: g.nokes@alabare.co.uk

Web-site: www.alabare.co.uk

**Provider: Elim Housing Association**

**Service Name: LANERCOST AND WIGTON(568)**

Client groups: Single Homeless with Support Needs,

Service ID: 17633 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency

Address: UNITS 3 - 4 PINKERS COURT, BRIARLANDS OFFICE PARK,  
GLOUCESTER ROAD, Bristol BS35 3QU

Phone no: 0117 9592529

Email: d.navruz@elimhousing.co.uk

Web-site: www.elimhousing.co.uk

**Provider: Elim Housing Association**

**Service Name: HATHAWAY HOUSE(18)**

Client groups: Single Homeless with Support Needs, Older people with support needs

Service ID: 17645 Service Duration: Permanent

Service Type: Accommodation Based Service

Referrals: Housing Department, Other Agency, Self Referral

Address: UNITS 3 - 4 PINKERS COURT, BRIARLANDS OFFICE PARK,  
GLOUCESTER ROAD, Bristol BS35 3QU

Phone no: 0117 9425445

Email: r.campbell@elimhousing.co.uk

Web-site: www.elimhousing.co.uk

**Provider: Elim Housing Association**

**Service Name: Elim Second Stage Housing**

Client groups: Single Homeless with Support Needs,

Service ID: 18035 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: UNITS 3 - 4 PINKERS COURT, BRIARLANDS OFFICE PARK,  
GLOUCESTER ROAD, Bristol BS35 3QU

Phone no: 0117 942 5500

Email: m.mukwaya@elimhousing.co.uk

Web-site: www.elimhousing.co.uk

**Provider: Emmaus Bristol**

**Service Name: SHAFTESBURY HOUSE (376)**

Client groups: Single Homeless with Support Needs, Rough Sleeper

Service ID: 17824 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice  
Bureau, Non-statutory Agency, Probation, Care Trust, Self Referral

Address: Shaftesbury House, Kingsland Road, St Philips, Bristol BS2 0QW

Phone no: 0117 9540886

Email: community@emmausbristol.org.uk

Web-site: www.emmausbristol.org.uk

**Provider: English Churches Housing Group**

**Service Name: Victoria Street Hostel**

Client groups: Single Homeless with Support Needs, Refugees

Service ID: 17782 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 1 Jamaica Street, Kingsdown, Bristol BS2 8JR

Phone no: 0117 9246415

Email: mark.bearcroft@echg.org.uk

Web-site: www.riverside.org.uk

**Provider: English Churches Housing Group**

**Service Name: Jamaica Street Hostel**

Client groups: Single Homeless with Support Needs, Complex needs

Service ID: 17749 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice  
Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust, Self Referral

Address: 1 Jamaica Street, Kingsdown, Bristol BS2 8JR

Phone no: 0117 9246415

Email: mark.bearcroft@echg.org.uk

Web-site: www.riverside.org.uk

**Provider: English Churches Housing Group**

**Service Name: Longhills**

Client groups: Single Homeless with Support Needs,  
Service ID: 18011 Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 160 Whitefiled Road, Fishponds, Bristol BS5 7TZ  
Phone no: 01749 346739/0117 9589160  
Email: Gary.Kingman@echg.org.uk  
Web-site: www.riverside.org.uk

Provider: Home Group Limited  
Service Name: Egerton Road  
Client groups: Single Homeless with Support Needs, People with Mental Health Problems  
Service ID: 17640 Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 3rd Floor, 1 Unity St, Bristol BS1 5HH  
Phone no: 0117 9256575  
Email: Sarah.Lidbury@homegroup.org.uk

**Provider: Home Group Limited**

**Service Name: Home Group Homelessness Service**

Client groups: Single Homeless with Support Needs, Offenders or People at risk of Offending  
Service ID: 17974 Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 3rd Floor, 1 Unity St, Bristol BS1 5HH  
Phone no: 0117 9256575  
Email: Sarah.Lidbury@homegroup.org.uk  
Web-site:

**Provider: Knightstone Housing Association**

**Service Name: Supported Housing**

Client groups: Single Homeless with Support Needs,  
Service ID: 17666 Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department, Non-statutory Agency, Other Agency  
Address: Backfields House, Upper York Street, St Pauls, Bristol BS2 8WF  
Phone no: 0117 984 8127  
Email: sonia.furzland@knightstone.co.uk

**Provider: Knightstone Housing Association**

**Service Name: Bristol FOYER, 2A VICTORIA STREET(119)**

Client groups: Single Homeless with Support Needs, Young People at Risk  
Service ID: 17724 Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency  
Address: 2a Victoria Street, Bristol BS1 6DT  
Phone no: 0117 317 7600  
Email: Dave.Arnott@knightstone.co.uk

**Provider: Novas Scarman Group**

**Service Name: 27A STONEBRIDGE PARK(293)**

Client groups: Single Homeless with Support Needs, Complex needs

Service ID: 17788 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Non-statutory Agency

Address: 1, New Street, St. Judes, Bristol BS2 9UD

Phone no: 0117 9517763

Email: ross.hughes@novas.org

**Provider: Novas Scarman Group**

**Service Name: 191 CHELTENHAM ROAD(58)**

Client groups: Single Homeless with Support Needs, Single Homeless with Support Needs

Service ID: 17675 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust, Self Referral

Address: 1, New Street, St. Judes, Bristol BS2 9UD

Phone no: 0117 9872055

Email: Tracey.tudor@novasscarman.org

Web-site: www.novasscarman.org.uk

**Provider: Novas Scarman Group**

**Service Name: DEAN CRESCENT(61)**

Client groups: Single Homeless with Support Needs

Service ID: 17678 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Self Referral

Address: 1, New Street, St. Judes, Bristol BS2 9UD

Phone no: 0117 9872055

Email: Tracey.tudor@novasscarman.org

Web-site: www.novasscarman.org.uk

Notes: Women only

**Provider: Novas Scarman Group**

**Service Name: SPRING HOUSE(68)**

Client groups: Single Homeless with Support Needs, Complex needs

Service ID: 17683 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 1, New Street, St. Judes, Bristol BS2 9UD

Phone no: 0117 9533816

Email: [tracey.tudor@novasscarman.org](mailto:tracey.tudor@novasscarman.org)

Web-site: [www.novasscarman.org.uk](http://www.novasscarman.org.uk)

Notes: Women only

**Provider: Places for People**

**Service Name: Dispersed Accommodation**

Client groups: Single Homeless with Support Needs, People with Mental Health Problems

Service ID: 17632 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: County House, 1-3 Surrey Street, St Pauls, Bristol BS2 8PS

Phone no: 0117 9704542

Email: Rob.Douglass@Placesforpeople.co.uk

Web-site: www.placesforpeople.co.uk

**Provider: Places for People**

**Service Name: Redwood House**

Client groups: Single Homeless with Support Needs, Rough Sleeper

Service ID: 17665 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Self Referral

Address: 1 Wade Street, St Judes, Bristol BS2 9DS

Phone no: 0117 9071100

Email: dave.peregrine@placesforpeople.co.uk

Web-site: www.placesforpeople.co.uk

**Provider: Places for People**

**Service Name: 2 Trelawney Road**

Client groups: Single Homeless with Support Needs, Refugees

Service ID: 17670 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: County House, 1-3 Surrey Street, St Pauls, Bristol BS2 8PS

Phone no: 0117 9704542

Email: Rob.Douglass@Placesforpeople.co.uk

Web-site: www.placesforpeople.co.uk

**Provider: Priority Youth Housing**

**Service Name: Dispersed Accommodation**

Client groups: Single Homeless with Support Needs, Young People at Risk

Service ID: 17668 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 62 Bedminster Parade, Bedminster, Bristol BS3 4HL

Phone no: 0117 953 0404

Email: howard.symonds@priorityyouth.co.uk

**Provider: Priority Youth Housing**

**Service Name: St Georges House**

Client groups: Single Homeless with Support Needs, Young People at Risk

Service ID: 18012 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 62 Bedminster Parade, Bedminster, Bristol BS3 4HL

Phone no: 0117 953 0404

Email: howard.symonds@priorityyouth.co.uk

**Provider: Priority Youth Housing**

**Service Name: Bread Street**

Client groups: Single Homeless with Support Needs, Young People at Risk

Service ID: 18046 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 62 Bedminster Parade, Bedminster, Bristol BS3 4HL

Phone no: 0117 953 0404

Email: howard.symonds@priorityyouth.co.uk

**Provider: Rethink**

**Service Name: RETHINK SEVERN VIEW SUPPORT HOUSING SERVICE(89)**

Client groups: Single Homeless with Support Needs, People with Mental Health Problems

Service ID: 17699 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 44 -46 Oakfield Road, Clifton, Bristol BS8 2BG

Phone no: 0117 973 6229

Email: kim.mulford@rethink.org

**Provider: Rethink**

**Service Name: The Vale Short Term Accommodation Service**

Client groups: Single Homeless with Support Needs, People with Mental Health Problems

Service ID: 17839 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 44 -46 Oakfield Road, Clifton, Bristol BS8 2BG

Phone no: 0117 973 6229

Email: kim.mulford@rethink.org

**Provider: The Salvation Army**

**Service Name: LOGOS HOUSE (126)**

Client groups: Single Homeless with Support Needs,

Service ID: 17730 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: Logos House, Wade Street, Bristol, BS2 9EL

Phone no: 0117 955 2821

Email: matt.albury@salvationarmy.org.uk

**Provider: Second Step Housing Association**

**Service Name: Hospital Move On Scheme**

Client groups: Single Homeless with Support Needs, People with Mental Health Problems

Service ID: 17919 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: www.second-step.co.uk

**Provider: Second Step Housing Association**

**Service Name: TOLL HOUSE COURT(352)**

Client groups: Single Homeless with Support Needs, People with Mental Health Problems

Service ID: 17818 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: www.second-step.co.uk

**Provider: Second Step Housing Association**

**Service Name: RSI PROJECTS(194)**

Client groups: Single Homeless with Support Needs, Rough Sleeper

Service ID: 17747 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: www.second-step.co.uk

**Provider: Second Step Housing Association**

**Service Name: SUPPORTED HOUSING - TEMPORARY(19)**

Client groups: Single Homeless with Support Needs, People with Mental Health Problems

Service ID: 17646 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 9096630

Email: admin@second-step.co.uk

Web-site: www.second-step.co.uk

**Provider: Second Step Housing Association**

**Service Name: 1 HILLSIDE STREET(60)**

Client groups: Single Homeless with Support Needs, People with Mental Health Problems

Service ID: 18003 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Housing Department

Address: 9 Brunswick Square, St Pauls, Bristol BS2 8PE

Phone no: 0117 909 6630

Email: aileen.edwards@second-step.co.uk

**Provider: Wayahead**

**Service Name: Medium Support for Care Leavers & More Vulnerable People**

Client groups: Single Homeless with Support Needs, Young People Leaving Care

Service ID: 17801                      Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 58-59 Old Market Street, St Philips, Bristol BS2 0ER  
Phone no: 0117 317 8800  
Email: ssyscamore@wayaheadhousing.org

**Provider: Wayahead**

**Service Name: MOVE ON SELF CONTAINED SERVICE**

Client groups: Single Homeless with Support Needs, Young People Leaving Care  
Service ID: 17802                      Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 58-59 Old Market Street, St Philips, Bristol BS2 0ER  
Phone no: 0117 317 8800  
Email: ssyscamore@wayaheadhousing.org

**Provider: Wayahead**

**Service Name: SUPPORTED SHARED HOUSING**

Client groups: Single Homeless with Support Needs, Young People at Risk  
Service ID: 17649                      Service Duration: Short  
Service Type: Accommodation Based Service  
Referrals: Housing Department  
Address: 58-59 Old Market Street, St Philips, Bristol BS2 0ER  
Phone no: 0117 317 8800  
Email: ssyscamore@wayaheadhousing.org

**Provider: Self Help Community Housing Association**

**Service Name: Temporary Housing For Homeless People With Support(15)**

Client groups: Single Homeless with Support Needs, Homeless Families with Support Needs  
Service ID: 17642                      Service Duration: Short  
Service Type: Accommodation based with floating/resettlement/outreach support  
Referrals: Housing Department, Citizens Advice Bureau, Non-statutory Agency, Probation, Self Referral  
Address: 118 GROSVENOR ROAD, ST PAULS, Bristol BS2 8YA  
Phone no: 0117 955 3446  
Email: michaela.fudge-quinlen@selfhelpha.co.uk

## **Floating Support Services**

**Provider: Novas Scarman Group**

**Service Name: Tenancy Sustainment Team (Single Homeless) Low Sup(259)**

Client groups: Single Homeless with Support Needs, People with a Physical or Sensory Disability  
Service ID: 17769                      Service Duration: Short  
Service Type: Floating Support Service  
Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Other Agency, Care Trust  
Address: 1, New Street, St. Judes, Bristol BS2 9UD  
Phone no: 0117 954 2950  
Email: info.TST@novasscarman.org  
Web-site: www.novasscarman.org

**Provider: The Salvation Army**

**Service Name: TENANCY SUSTAINMENT AND RESETTLEMENT TEAM(273)**

Client groups: Single Homeless with Support Needs,

Service ID: 17773 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: Logos House, Wade Street, Bristol, BS2 9EL

Phone no: 0117 9351255

Email: charles.skinner@salvationarmy.org.uk

**Provider: Wayahead**

**Service Name: FLOATING SUPPORT TO LA & RSL TENANTS**

Client groups: Single Homeless with Support Needs,

Service ID: 17817 Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: 58-59 Old Market Street, St Philips, Bristol BS2 0ER

Phone no: 0117 317 8800

Email: ssyamore@wayaheadhousing.org

## **Teenage Parents**

### **Accommodation Based Services**

**Provider: Orbit Housing Association**

**Service Name: Bristol MOTHER & BABY PROJECT (21**

Client groups: Teenage Parents,

Service ID: 17648 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department

Address: 5-7 Dormer Place, Leamington Spa, Warwickshire, CV32 5AA

Phone no: 01926 884142

Email: carol.barthorpe@orbit.org.uk

**Provider: Young Mothers Group Trust Ltd**

**Service Name: Supported Accommodation(3a)**

Client groups: Teenage Parents,

Service ID: 17953 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Care Trust, Health, Social Services Department

Address: Kilburn Court, 3 Owen St, Easton, Bristol BS5 6AP

Phone no: 0117 954 0020

Email: manager@ymgt.org.uk

### **Floating Support Services**

**Provider: Places for People**

**Service Name: Floating Support for Teenage Parents(309)**

Client groups: Teenage Parents,

Service ID: 17795 Service Duration: Short

Service Type: Floating Support Service

Referrals: Social Services Department, Housing Department, Health, Probation

Address: 1 - 3 Surrey Street, St. Paul's, Bristol BS2 8PS  
Phone no: 0117 970 4540  
Email: paul.hale@placesforpeople.co.uk

## **Women at Risk of Domestic Violence**

### **Accommodation Based Services**

**Provider: Missing Link**

**Service Name: NEXT LINK SAFE HOUSES(56)**

Client groups: Women at Risk of Domestic Violence,

Service ID: 17673 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Probation, Care Trust, Self Referral

Address: Confidential, Confidential, Confidential, Confidential Confidential

Phone no: 0117 925 0680

Email: enquiries@nextlinkhousing.co.uk

Web-site: www.nextlinkhousing.co.uk

### **Resettlement Services**

**Provider: Missing Link**

**Service Name: NEXT LINK SAFE HOUSES RESETTLEMENT(321)**

Client groups: Women at Risk of Domestic Violence,

Service ID: 17799 Service Duration: Short

Service Type: Resettlement Service

Referrals: Social Services Department, Housing Department, Health, Citizens Advice Bureau, Non-statutory Agency, Care Trust

Address: Confidential, Confidential, Confidential, Confidential Confidential

Phone no: 0117 925 0680

Email: enquiries@nextlinkhousing.co.uk

Web-site: www.nextlinkhousing.co.uk

## **Young People at Risk**

### **Accommodation Based Services**

**Provider: Knightstone Housing Association**

**Service Name: ASHLEY RD(49)**

Client groups: Young People at Risk, Young People Leaving Care

Service ID: 17667 Service Duration: Short

Service Type: Accommodation Based Service

Referrals: Social Services Department, Housing Department, Non-statutory Agency, Self Referral

Address: Backfields House, Upper York Street, St Pauls, Bristol BS2 8WF

Phone no: 0117 984 8127

Email: sonia.furzland@knightstone.co.uk

## **Floating Support Services**

**Provider: Priority Youth Housing**

**Service Name: FLOATING SUPPORT(241)**

Client groups: Young People at Risk, Single Homeless with Support Needs

Service ID: 17759                      Service Duration: Short

Service Type: Floating Support Service

Referrals: Housing Department

Address: 62 Bedminster Parade, Bedminster, Bristol BS3 4HL

Phone no: 0117 953 0404

Email: [howard.symonds@priorityyouth.co.uk](mailto:howard.symonds@priorityyouth.co.uk)