

Privacy Notice LiveWell Bristol Clients

Bristol City Council is the data controller for the purposes of the Data Protection Act 1998 and other relevant regulations. The purpose of this privacy policy is to tell you about what information we collect about you when you use our service, how we use that information and who we may share it with.

The contact details of the data controller is Rachel Metcalfe; 0117 922 2920.

What data we need to collect and the legal basis for processing it:

To deliver this service, we will process

- Name, Date of birth, Gender, Whether you are pregnant or given birth in the last 26 weeks, The name of your GP surgery, Your address and contact details including email and phone numbers, Whether you are currently working and details of your work status, Your spoken, preferred written and reading language, Your sexual orientation, Your ethnicity, religion and whether you have any disability and if so, details.

For Weight Management on Referral - Your NHS Number , Your height/weight/Body Mass Index (BMI), Co-morbidities (e.g. Type II Diabetes, Heart Disease).

For Stop Smoking Services - Carbon Monoxide levels, If you have a mental health condition, Whether anyone in your household smokes, If you're currently breastfeeding, If you're currently hospitalised and if so, your expected discharge date (so we call you when you're back home).

We are collecting this data *because* consent of the data subject and processing is necessary for the purposes, the provision of health or social care or treatment requires it.

Collecting this data is necessary to carry out the service you wish to receive. Failure to allow this operation to process this data will result in you being unable to receive a service.

How long we will keep your data for:

We will hold this information for the seven years after end of the intervention received as per Bristol City Council retention policy. Other partners with whom your information has been shared may have different retention policies that will apply to your information

Why we need to collect your data:

We will use this information to enable Bristol City Council and our commissioned providers to provide you with the service you have asked for or been referred. For example to access for example support with stop smoking, weight management on referral, signposting to other lifestyle services, strength and balance classes. We use the data to check your eligibility for the services we offer and to monitor the effectiveness of these services

Who we share your data with and why:

This data will be disclosed to our commissioned service providers who are currently Weight Watchers, Slimming World, Pharmacies, GP Practices, Knowle West Health Park, Hartcliffe Health and Environment Action Group, Working in Southmead for Health so that they can provide your healthy lifestyle service.

Where we have obtained your data from a third party:

We obtained this data from health professionals and community organisations. The data we have obtained is listed in the above section.

Yours rights as a data subject:

You have the right to request access to your data and where data is found to be inaccurate to have that data corrected. In certain circumstances you have the right to have data held about you erased, or the use of it restricted, you may be able to object to processing as well as the right to have your data transferred to another data controller.

You have the right to object to the processing of your information and to have any inaccurate information corrected. You also have a right of complaint to the Information Commissioner's Office (ICO) at www.ico.org.uk if you think we have dealt with your information in an inappropriate manner.

You can ask to see what information we hold about you and have access to it. You can do this, by contacting:

Senior Data Protection Officer
Bristol City Council
ICT Commissioning and Information Governance
P O Box 3176
BRISTOL
BS3 9FS

Data.protection@bristol.gov.uk

Any further questions regarding the data being processed may also be sent to the above address or to the data controller.