

Privacy Notice

Parking Services – Blue Badges

Bristol City Council is the data controller for the purposes of the Data Protection Act 1998 and other regulations including the General Data Protection Regulation (Regulation (EU) 2016/679), which means it determines what your data is used for and why it is collected. The purpose of this privacy notice is to tell you about what information we collect about you when you use our service, how we use that information and who we may share it with.

The contact details of the data controller are Bristol City Council – Parking Services

What data we need to collect and the legal basis for processing it:

To provide this service, we will process name, address, email address, telephone numbers, national insurance number and personal medical details. We are collecting this data because we are required to under the Chronically Sick and Disabled Persons Act 1970.

If you don't allow us to use your data this will mean that Bristol City Council cannot fulfil its obligations under the Chronically Sick and Disabled Persons Act 1970 and provide eligible persons with a Blue Disabled Persons Badge.

How long we will keep your data for:

The period of time that we will hold this data for will depend on the status of the Blue Badge issued. The normally life of a blue Badge is 3 years, but relevant data may be held for up to 6 years to assist in any appeal process, renewal process and/or for the purpose of any enforcement action against fraudulent use. After this, your information will be deleted or archived.

Why we need to collect your data:

We will use this information for the management, assessment and enforcement of Blue Disabled Persons Badges under the Chronically Sick and Disabled Persons Act 1970.

Who we share your data with and why:

This data will/may be shared with appointed medical practitioners including any nominated GP so that an assessment of eligibility can be made as required to meet set criteria's. Additionally data may be shared with enforcement teams, so that they can carry out investigations into unauthorised and fraudulent use.

If we have your consent to use your data:

You can withdraw your consent for us to process your information at any time.

Your rights as a data subject:

You have the right to ask for access to your data and where data is found to be inaccurate to have that data corrected. In certain circumstances you have the right to have data held about you erased, or the use of it restricted. You may be able to object to processing and may also have the right to have your data transferred to another data controller.

You also have a right of complaint to the Information Commissioner's Office (ICO) at www.ico.org.uk if you think we have not dealt with your information in a proper manner.

You can ask to see what information we hold about you and have access to it. You can do this by contacting:

Senior Data Protection Officer
Bristol City Council
ICT Commissioning and Information Governance
P O Box 3176
BRISTOL
BS3 9FS
Data.protection@bristol.gov.uk

Other questions about the data being processed may also be sent to the above address.

Fraud Prevention and Detection:

Bristol City Council is required by law to protect the public funds it administers. It may share information provided to it with other bodies responsible for auditing, administering public funds, or where undertaking a public function, in order to prevent and detect fraud. For more information visit www.bristol.gov.uk/data-protection-foi/fraud-prevention-and-detection.