

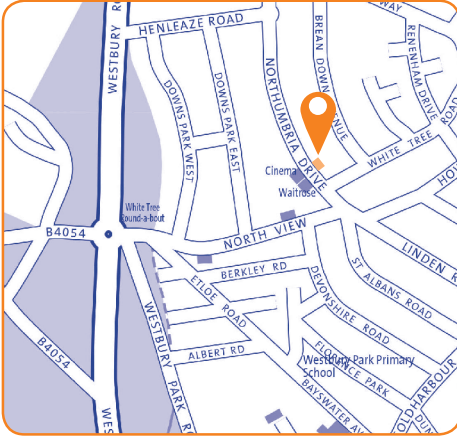
# Henleaze Library

Northumbria Drive,

Bristol, BS9 4HP

Tel: 0117 903 8541

Email: [henleaze.library@bristol.gov.uk](mailto:henleaze.library@bristol.gov.uk)



## Ward:

Westbury-on-Trym and Henleaze

## Transport links:

Good location, major supermarket and busy main road. Bus stop close by on major routes.

## Building condition:

Built in the 1970s, extended and fully refurbished in 2008.

## Accessibility:

Library is accessible though cramped as heavily used. No accessible toilet.

## Opening hours:

Mon	11:00 – 17:00
Tue	11:00 – 17:00
Wed	13:00 – 19:00
Thurs	11:00 – 17:00
Fri	13:00 – 19:00
Sat	10:00 – 17:00
Sun	closed

## Total hours open:

37 hours per week

## Number of public computers:

10

## Self-service kiosks:

4

## Usage figures (1 April 2017 – 31 March 2018)

Visits <sup>1</sup>	137,478
Items borrowed	200,618
Computer uses <sup>2</sup>	9,841
Active membership <sup>3</sup> (at 31 March 2018)	6,537

## Indicative running costs of building<sup>4</sup>

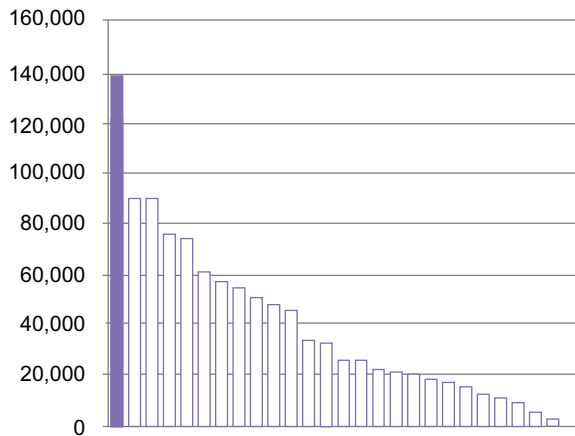
£25,690
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# Henleaze Library

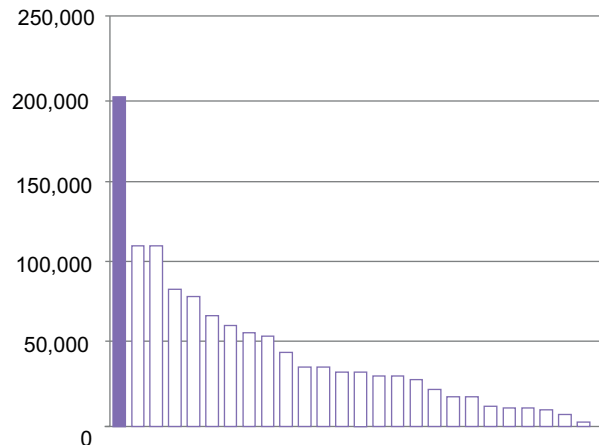
## Usage compared to other Bristol branch libraries<sup>5</sup> April 2017-March 2018

Other libraries   
This library 

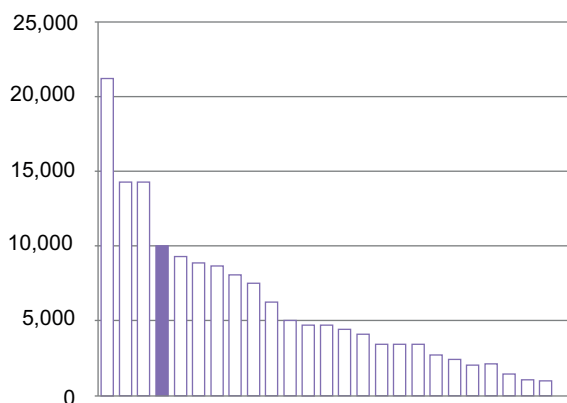
### Total visits<sup>1</sup>



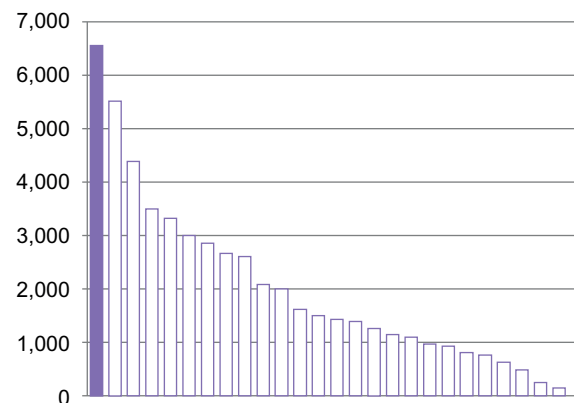
### Total items borrowed



### Total computer uses<sup>2</sup>



### Total active members<sup>3</sup>



## Notes on usage figures, costs and charts

1. Visits = door count of visitors to the library via use of electronic door counter during the period.
2. Computer uses = number of computer bookings during the period.
3. Active members as of 31 March 2018. Active members are those who have issued, renewed, returned or reserved an item, or have booked a computer session in the past 12 months.
4. Running costs for the library building include rates, utilities, cleaning, waste management, rent, service charges, repairs and maintenance contracts and call outs, security alarms and security call outs. These figures do not include library staffing costs.
5. Usage charts do not include Central Library.

# Henleaze Library

## community conversation

### 2017

#### What you said you liked...

- Cultural events
- Supporting literacy and learning for all
- Variety & quality of stock available
- Advice sessions / surgeries
- Good location
- Community space / a social hub especially for people who are isolated, source of community information
- Free access to computers & the internet, especially for those who don't have access at home and job seekers
- Friendly and helpful staff
- Range of books for children & activities for children, families & schools
- Quality of building

### 2017

#### What you didn't like...

- Idea of closing any library
- Proposal to close this library
- Reduced opening hours

#### Specific proposals and suggestions:

- Expand Extended Access to more libraries
- Partnership with the universities - to deliver services, share space in buildings and/or fund public libraries
- Generate more income to fund the service / protect libraries e.g. space hire, coffee machine, parcel pick up/drop off, café
- Expand volunteering programme and/or have volunteers working alongside staff
- Mobile or pop-up libraries
- Fundraising / donations / crowd-funding to fund the service / protect libraries
- Charge for computer use
- Reservation pick up points in the community or home delivery
- Community-run libraries
- Business sponsorship to fund the service / protect libraries
- Share space in buildings with other services e.g. post office, council services