Please note:

- Due to the high volume of work, you may not be seen during the Drop-In session. You may be asked to come back to another Drop-In session or you may be offered an appointment.

- We are aiming to organize 4 workshops per year on matters important to you - please contact Ramona Amuza to suggest ideas for these workshops.

WELLSPRING HEALTHY LIVING CENTRE
Beam Street
Barton Hill
Bristol
BS5 9QY
Contact: Ramona Amuza, Community Engagement Worker
Email: Ramona.amuza@wellspringhlc.org
Tel: 07956 409 982

Roma Drop-In
Every Tuesday between 1.00-3.00pm
**What we do:**

- Provide sign posting services and support to Romanian speaking clients (debts, welfare, social care and housing).
- Liaise with various agencies on your behalf.
- Liaise with schools around access, attendance, attainment, behavioural and equalities issues.
- Support with GP and dentist registration.
- Support with making/changing hospital/clinic appointments.
- Support with other issues (mental health problems, parenting skills etc.).
- Support to stop smoking.
- Arrange referrals towards other agencies.
- Support with ESOL registration.
- Support with other issues (mental health problems, parenting skills etc.).

**What we don’t do:**

- We are unable to help you fill in forms (such as Child Benefit forms, Tax Credits forms, Personal Independence form (PIP), Court forms, income statements etc).
- We cannot advise you on financial, welfare or legal issues.

**How does it work?**

* The Drop-In operates on a first come, first served basis.
* Each client will be seen on an individual basis whilst the rest of the clients wait in the Reception area.
* Your situation will be assessed and any necessary referrals or arrangements to ensure your access to mainstream services will be made.
* If the issue presented requires multiple interventions or further referrals, a further 1-2-1 appointment will be arranged for you to discuss an Action Plan.
* The Action Plan will contain the steps you need to take to resolve the situation, which you will sign and receive a copy of.