



Notice of termination

What are your rights if you are served with a notice of termination?

If you receive a notice, it means that after 28 days we intend to apply to the county court for a Possession Order and you will be evicted. As an introductory tenant you have the right to request a review of our decision. To do this you should fill out the form attached to the notice and return it to any Customer Service Point within 14 days of the date the notice was served on you.

- We will send you a letter within three days of receiving your form, telling you we have received your request for a review.
- A review will be arranged at least five days after your request form was received unless there are any special circumstances.
- You will be notified of the review panels decision before the date indicated on the notice i.e. the date we can apply to court.

Tenancy review

The review will be carried out by senior officers who were not involved in the decision to evict you. Your case will be based on your statement on the review request form and evidence provided by the Estate or Rent Management Services. If you do not want to go to the review in person, a written application will be considered. If you request a personal hearing and do not attend, a decision may be made without you.

You will be told in writing of the panels' decision. This will be before the date we can apply to court, as indicated on the notice. If the review is in your favour, your introductory tenancy will continue. If the review is not in your favour, a Possession Order will then be obtained from the county court and you will be notified of your eviction date.