

CSS Provider Forum

April 26th 2017

City Hall

10:00 – 13:00

Strategic Commissioning

Adult Commissioning

Slide 1



Agenda

- Update on CSS Reviewing Strategy & Plan – Stephen Beet, Head of Service
- Framework and use of DPS for new packages
- Update on recent core support meetings with supported living providers and on meeting with providers of day services
- Care and Support West letter to BCC
- Communication to service users and families about future potential changes

CSS Reviewing Strategy & Plan

- Key part of CSS re-commissioning = reviews and reassessments of existing service user packages
- Statutory duty for BCC & one means to safely reduce the volume of care commissioned, where appropriate, based on social work assessment of need and principles of the Three Tier Model
- Re-commissioning has started with new packages only
- Between April 2017 – April 2018 aim is to review all existing packages of care
- Social workers are now being assigned CSS reviews
- First priority is reviews of packages with providers not on the CSS Framework

CSS Reviewing Strategy & Plan

- Order in which reviews will happen:
 - Urgent cases needing a review
 - Providers that are not on the Framework
 - Providers that are on the Framework (Support to Access the Community and Day Services)
 - Supported Living providers
- Reviewing CSS packages is on top of other day to day work for social workers
- Want providers to be part of the reviewing process

Framework and use of DPS for new packages

47 providers on the framework	Number of support plans have gone through the DPS
18 Day Services	16 Day Service
30 Supported Living	47 Supported Living
37 Support to access the community	24 Support to access the community
6 Time for You	0 Time for You

- Useful provider feedback on use of DPS e.g. issues with support plan information and with the system e.g. geographical location of service user, no bandings on support plans, late notifications of successful offers
- We are actively taking this feedback and improving the process

Update on core support meeting

- £2.2m per annum (over 10% of CSS spend) is spent on core/ shared support in supported living
- 11 providers receive this currently out of 41
- 2 providers receive the majority of this money
- It is paid in addition to individual support costs e.g. 1:1s and covers the fixed & shared costs of accommodation based support
- Review underway and due to be complete end of this month/ early next
- Need to apply principles of transparency and equity to this money
- Will be clear eligibility criteria for this spend moving forward

Update on day services meeting

- Day services providers requested meeting to discuss issues, in particular fixed costs for day services
- Fitting some existing services into the new specification e.g. Brandon Trust's Farm (employment related outcomes)
- Transport and the price ranges
- 2:1 rate and price ranges
- Practical issues with DPS
- Choice and advocates
- Providers understanding the exceptions process
- Longer term move to outcomes based commissioning and payment

Care and Support Letter about CSS

- Letter received and responded to
- Key points about provider's being heard, costs of providing services, pricing model, lack of understanding (e.g. core support), use of DPS, uncertainty of provision
- Positive changes have been made by commissioners as a result of listening to providers e.g. sleeping nights rate increase
- Issues raised in the letter have been considered or are under consideration by commissioners, senior management and elected members

Communication to service users and families about potential changes

- Not done this yet as not made any changes to existing service users
- With the onset of reviews, this needs to be considered now
- Need to work alongside providers to design the right communication that does not unduly alarm people and needs to be linked to when individual reviews take place
- Inputs and ideas from providers on this are welcome