



Market Position statement

Supported Living Services 2016



Introduction and Scope for today

The purpose of the session today is to view extracts from the Market position statement for Supported living for the first 45 minutes followed by a short break. Detailed discussions around the re-commissioning of Community Support services are outside this cope of this meeting.

- 1:00-1:20 Networking
- 1:20-1:45 Introduction
- 1:45-2:30 Presentation of Market Position Statement for Supported Living
- 2:30-3:15 Brief walk through of the current situation in regards to how Housing Benefit is assessed for private sector/profit making landlords and a Q&A which was the main issue that attendees chose.
- 3:15-3:30 Comfort break
- 3:30-4:15 'Gaps and Blockers' based on feedback from attendees wanting to look at;
 - Managing Voids, sharing best practice around matching needs of individuals to accommodation settings – what does your organisation do.
 - Deregistration – BCC currently putting together a pack of resources – what will be useful for your organisation, have you had experience of deregistration.
- 4:15-4:30 Next steps and evaluation forms.



Background context – Part 1

We believe that the best way to achieve a diverse and responsive market place is to communicate with providers, to tell them about our projected demands for services and what we understand to be the gaps in provision in the city.

We have been engaging with current Supported Living providers to understand the challenges in the sector and what information would they consider useful that Bristol City Council could provide.

The re-commissioning of Community Support Services is a catalyst for translating the feedback we have consistently received from providers into work products which have been identified as a way to build the capacity and diversity of the Supported Living provision in Bristol.



This is a summary of what was fed back to us:

- There needs to be clear Pathways for Service users who need Supported Living accommodation.
- The gaps are in provision and trends/patterns of need are not communicated to us.
- Voids (empty tenancies) impact on provider's business model and sustainability of service - there needs to be a better way of matching Service users need to provision to avoid placements breaking down.
- Better transition support is needed for Service users changing accommodation.
- Better information about those in residential college whose destination is Supported Living.
- Lack low level of housing available – what solutions can Bristol City Council bring?
- 60% of providers that responded to the survey both experienced an increase in in demand for their service and intend to expand their capacity.
- We are concerned about the impact of the Housing benefit cap on Supported Living providers
- We welcome a focused provider engagement events in relation to Supported Living.

Background context Part 2

The Market Position statement (MPS) is the initial Work-package within a piece of work to develop the Supported living Market for Adults with an eligible need. The Care Act is also a key driver in the timing for this Market Position statement and states that commissioning and market shaping should be a shared endeavour, including the production of Market Position Statements:

"Local authorities should take the lead to engage with a wide range of stakeholders and citizens in order to develop effective approaches to care and support, including through developing the JSNA and a Market Position Statement". [29]

[29] Department of Health. (2014). Care and Support Statutory Guidance: Issued under the Care Act 2014.



Background Context - Part 3

This will be a Draft Market Position statement which will be re-populated with data gathered from the Tender process. During the Tender process, Providers will be assessed on their responses to Tender questions, those that are successful will be placed on the Framework. All Supported living provision will be purchased through the framework so it is essential that providers apply to be on the Framework if they wish to do business with Bristol City Council

Once all Tender applications have been processed, we will have a clear picture of Supported living provision across the city. When the Framework goes live in early 2017 we will release the Market Position statement so that the Market is aware of Gaps in provision

What is a Market Position statement?

A Market Position Statement is designed to provide intelligence, information and analysis about the supply and demand of services which will enable providers to:

- Have an overview of the Supported living market, for adults that have an eligible need.
- Shape their services to meet the needs of individuals
- Share the Councils thinking and future commissioning intentions.
- Bristol City Council used information from different sources to compile this statement including:
 - The Bristol Joint Strategic Needs Assessment (JSNA)
 - Internal data from Social care database (LAS) and Bristol City Council finance systems
 - Pansi - Projecting Adult Needs and Service Information
 - ASCOF data from the Health and Social care Information centre.
 - Feedback from our providers.
 - Feedback from service users, carers and their families.
 - Information from other services on the care pathway (including homecare)

Who is this document for?

This document is for those that Provide Supported Living service for adults (18+ years) with statutorily assessed eligible social care needs, including but not limited to those with learning disabilities, physical disabilities, sensory impairments and mental ill health.

Supported Living is support provided within someone's home to enable and maintain independent living, where the tenancy and support are intrinsically linked. Supported Living, as described in the community support services specification, tends to be accommodation support alongside support with non-domestic tasks. The provider may or not be the Landlord alongside the service provider but the tenancy and support will be intrinsically linked.

These providers will include;

- Independent and private providers
- Voluntary and community sector providers
- Providers who are not currently working with Bristol City Council and who wish to work with Bristol City Council in the future.

Third sector and independent sector

We hope that all sectors including Voluntary and Community organisations can learn about potential opportunities which may encourage this sector to build on its knowledge of local needs in order to develop new activities and services.

Bristol City Council fund Voscur to deliver the Support Hub which helps Bristol-based voluntary and community sector (VCS) groups and organisations improve their performance, capacity, sustainability and quality and the Voice and Influence service, representing VCS groups and organisations in Bristol to help influence decisions on policy and development in the city.



Key messages

Commissioning intentions

- Bristol City Council will align services with need, encouraging those who are able to do so to make the transition to greater independence.
- Where possible (especially for people with LD), Bristol City Council will look to move capacity from care homes to Supported Living in the community.

What current data is telling us

- There has been a 34% increase over 3 years in the number of individuals in Supported living accommodation compared to just a 10% increase in the total number of adults living in Residential care.
- There is a gap in Supported Living services that offering specialist support for adults with moderate to severe mental health and learning disabilities which is a national supply issue.
- There is a gap in adequate, good quality 'move on' provision in Bristol
- Location is an important consideration for individuals moving into Supported living. Factors that will be considered will be links to transport, distance to College/training or employment and distance to Family/Friends/support network.



Financial messages

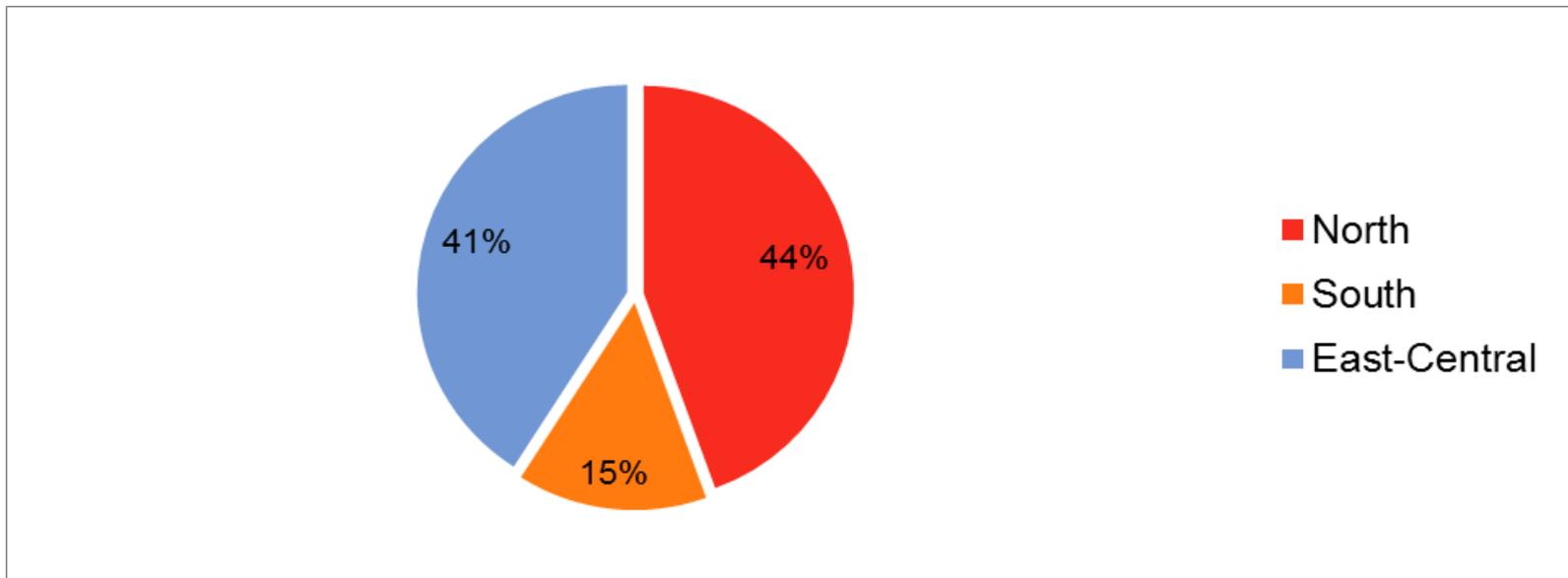
The total budget for Community Support services is 14.4 million pounds. Supported Living services account for 6.1 million pounds and represents the biggest over-spend within the CSS Budget. It is a fact that the council and our partners face an unprecedented challenge today, with resources shrinking right across the public sector, as demand increases for the services we provide.

The following graphs shows the current spend across Bristol for Accommodation Based services. It shows that highest spend is in North Bristol, followed by East-Central and then South.

Supported living services spend across Bristol 2015-2016

These charts represent the percentage of Supported living spend and are not indicative of volume of care as care costs vary between individuals and between primary need. It is important to recognise that the spend is dictated by the availability of services in the respective areas and is not directly linked to the needs of these localities.

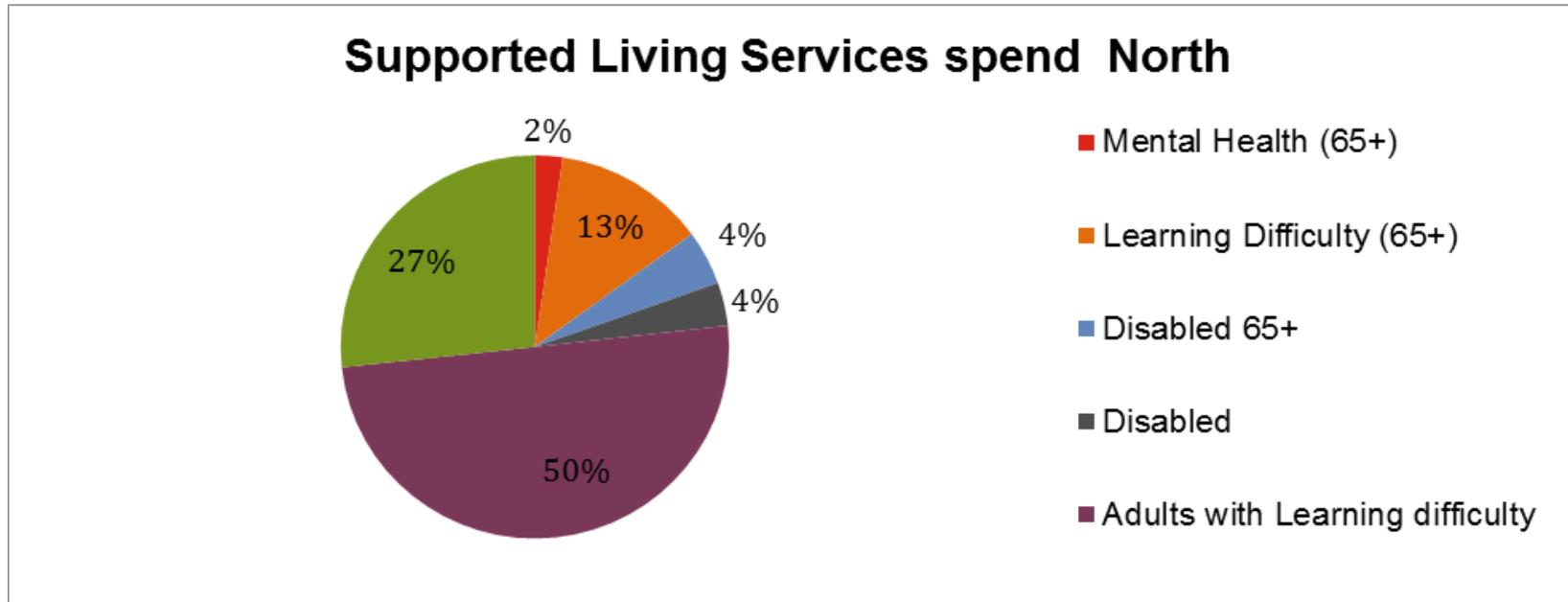
Fig 1. Commissioned services across Bristol by spend.



North Bristol

The breakdown of spend in North, representing 44% of total Supported living spend across the city shows that the majority of Commissioned services spend is on Adults with a Learning difficulty as their primary need, followed by Adults with identified Mental health needs.

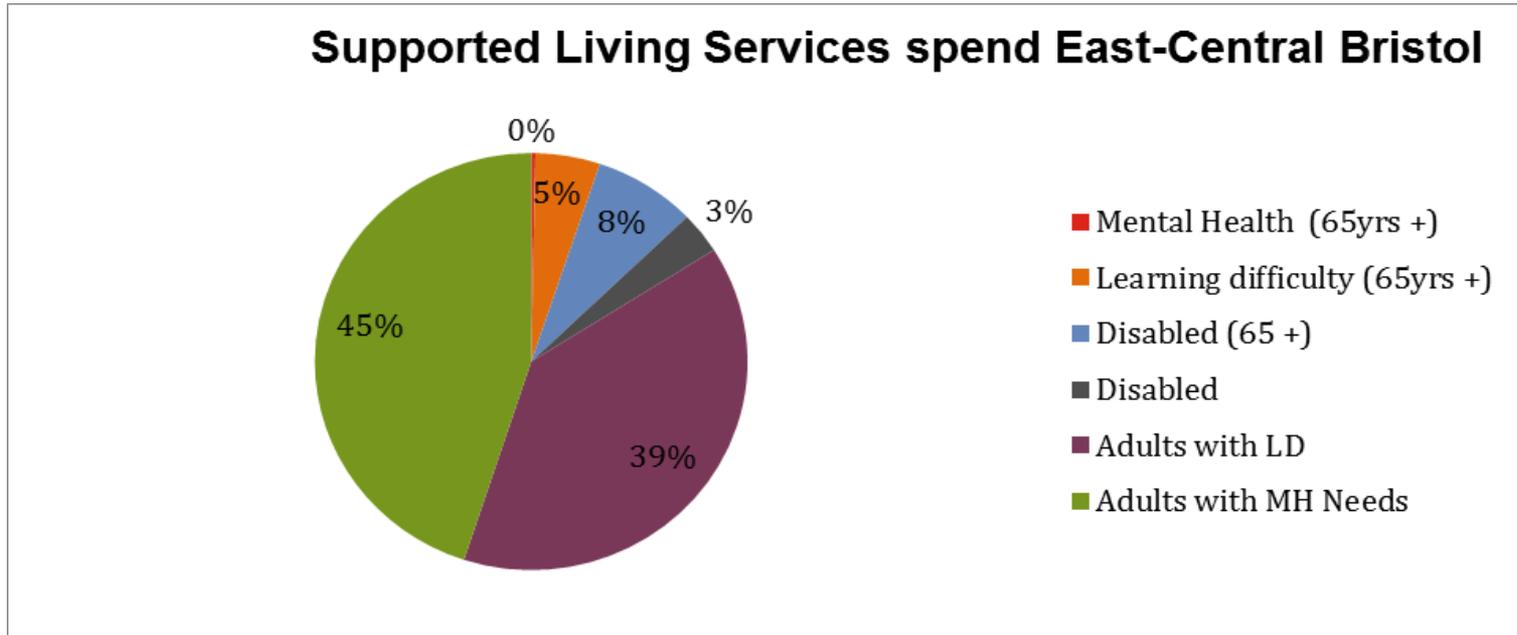
Fig 2. Commissioned services in North Bristol by spend.



East-Central Bristol

The breakdown of spend in East-Central representing 41% of Supported living spend shows that the majority of Commissioned services spend is on Adults with a Mental Health needs as their primary need, followed by Adults with Learning difficulties. There are less Commissioned resources for Adults with a Learning disability that are 65yrs+

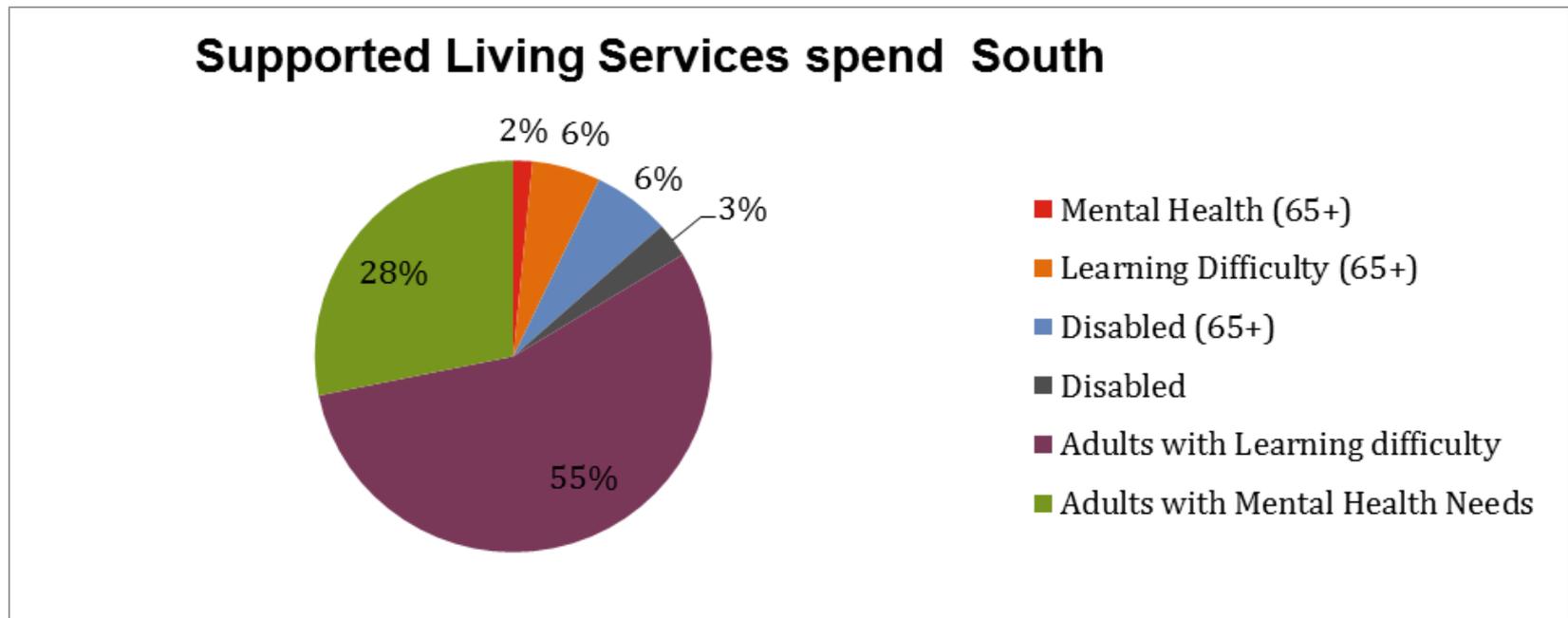
Fig 3. Commissioned services in East-Central Bristol by spend.



South

The breakdown of spend in South representing 15% of Supported living spend across the city shows that the majority of this spend is on Adults with a Learning difficulty as their primary need, followed by Adults with identified Mental health needs.

Fig 4. Commissioned services in South Bristol by spend.



Summary of Area Spend

Area spend

South Bristol currently has the smallest spend for Supported living despite being the largest geographic area. East-central being the smallest Geographical area has a spend that is similar to North Bristol.

Primary need

These pie charts represent the proportion of spend and are not indicative of the volume of care as care costs vary between individuals depending on their primary need. Adults with a learning difficulty account for the largest element of spend in Supported living accounting for 48% of spend across the city. Mental health as a primary need accounts for the second largest spend accounting for 33% of spend. Spend for Adults with a disability and older people (65+) in all primary need groups across areas represent similar proportions of spend.

Supported Living market in Bristol

Need and Provision

Service user needs within Supported living provision

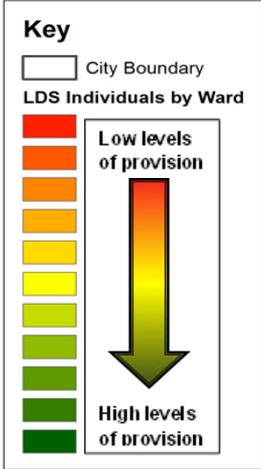
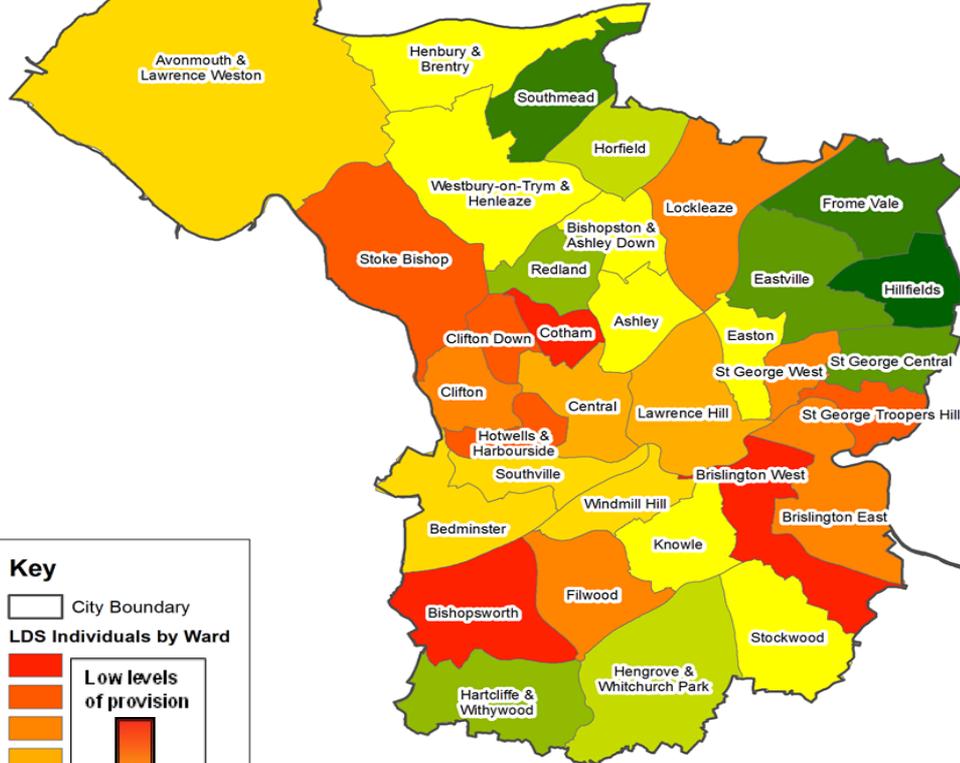
Supported Living services are currently delivered in a variety of schemes designed to provide both housing and support to enable vulnerable people to live as independently as possible in their community. The majority of providers offer Supported living services to support both individuals that have a Learning difficulty and those that require Mental health support.

Supported living Provision across the city

Currently the provision of Supported living across the city is uneven. The following graph represents Learning disability services and with colours identifying where there is low provision through to high provision. It shows that there are wards in Bristol that have a distinctly different offer with little Supported living services being offered in Cotham, Bishopsworth and Brislington West.



Commissioned Supported living services by ward for
Adults with a Learning difficulty identified as their Primary need

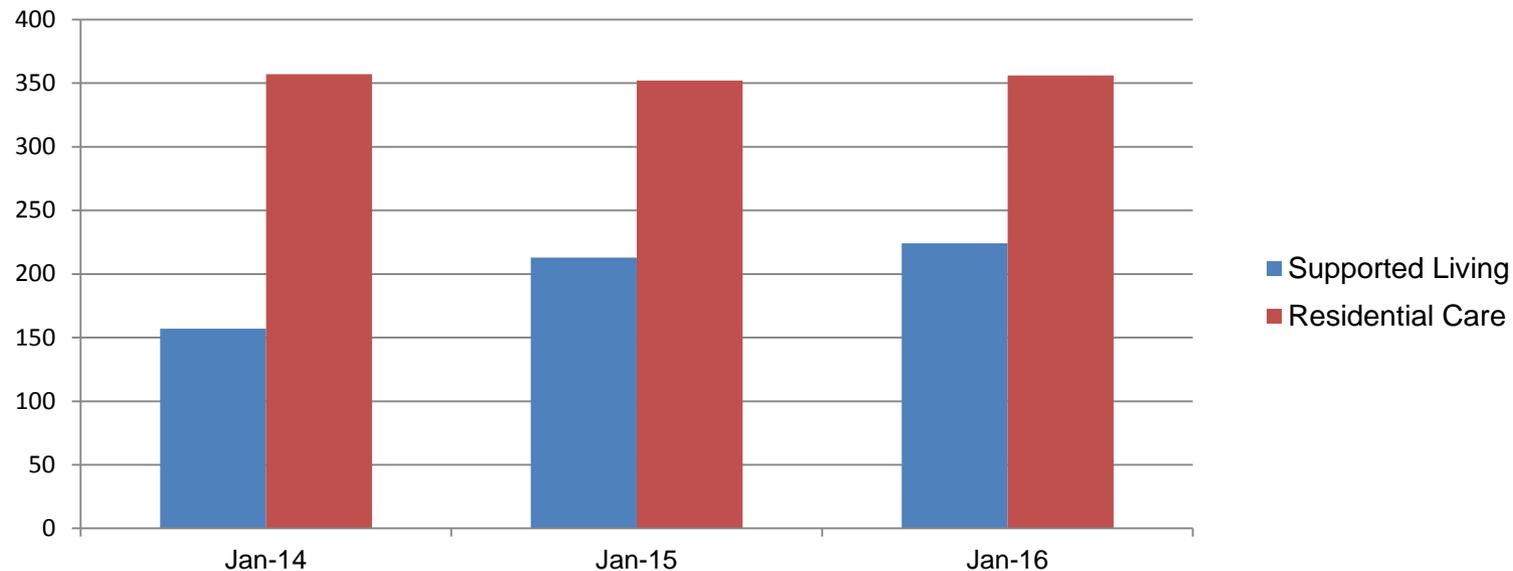


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Learning difficulty provision

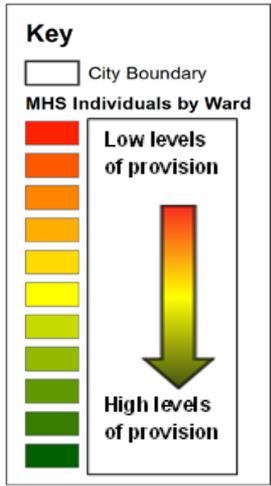
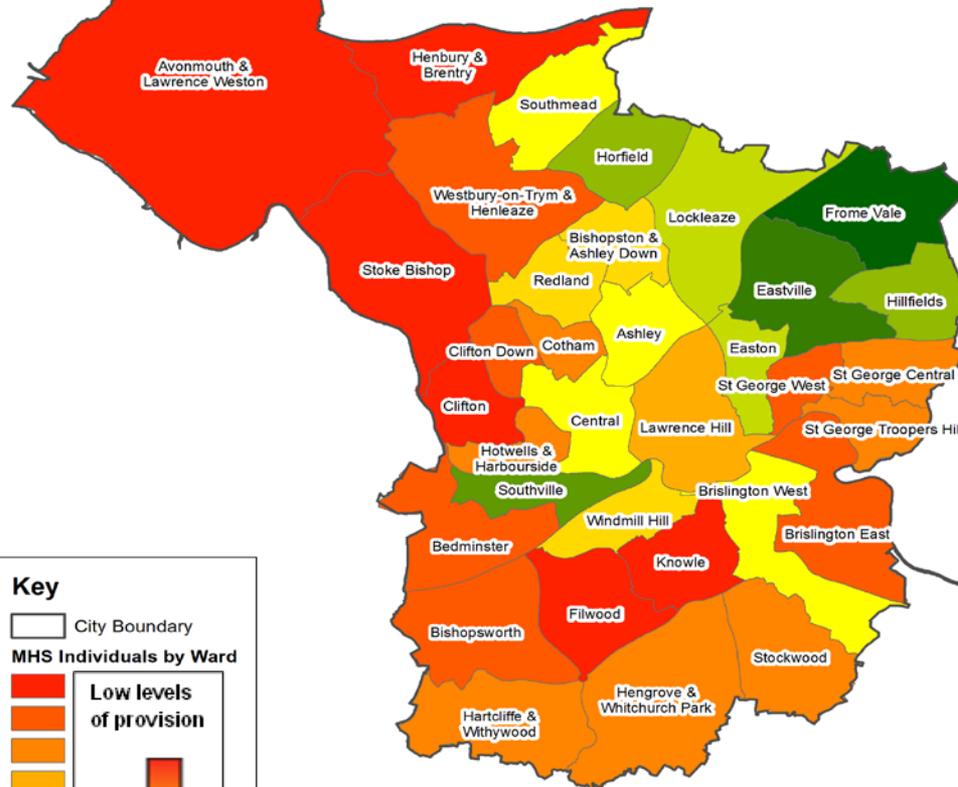
Supported living Provision for adults with increased steadily in Supported living since 2014, whilst the amount of individuals in Residential care has changed very little.

Fig 2. Table showing Service users with a Learning disability, by accommodation 2014-2016





Commissioned Supported living services by ward for
Adults with Mental health identified as their Primary need

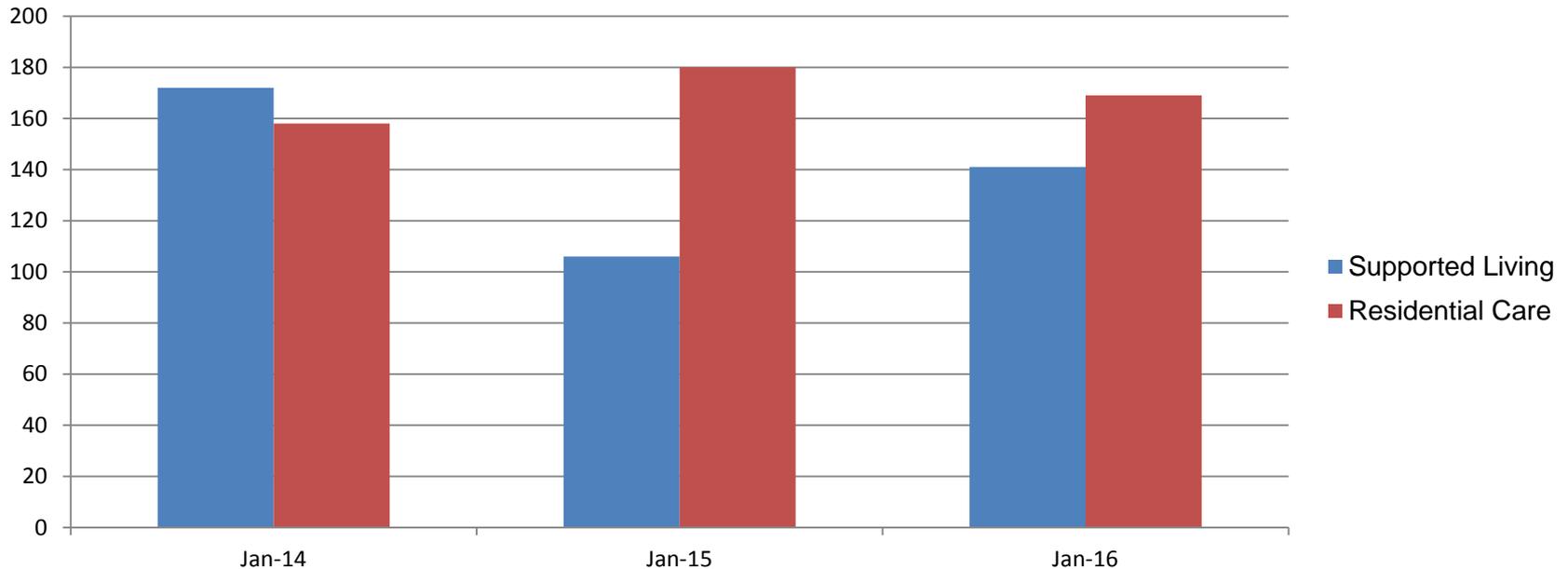


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Mental Health provision

Mental health Supported living Provision for adults with decreased overall whilst the amount of individuals in Residential care increasing slightly.

Fig 3. Table showing Service users with Mental Health needs, by accommodation 2014-2016



Current situation in Bristol – Population and Statistics

Detailed information on several sections of the Market Position Statement for supported living have been omitted due to the length of the sections.

The full document will be available on the Bristol Community support services web page: <https://www.bristol.gov.uk/social-care-health/support-to-live-at-home/bristol-community-support-services>



Meeting future Demand

Bristol City Council will address the issue of gaps by encouraging providers to consider what skills and expertise their organisation can bring to the Bristol market. Bristol City Council will be using a Dynamic purchasing system to purchase Supported living so it is essential that providers apply to be on the Framework.

- Current data shows that across the city there is patchy provision for Supported living, especially for adults with Mental health needs as their primary need. We know proximity to support networks, education, employment and transport links are an important factor for individuals when considering where to live.
- Current data shows that the Supported living sector has been steadily growing over the last 3 years. We want to encourage and stimulate this growth through our partnership working.
- One of the key gaps identified through public consultation was the gap in services for the transition to adulthood and this will be an area of focus for further market development work. Providers of Community Support Services may therefore wish to consider dual registration for under 18s to support this aim.
- The Community Support Tender process will provide further information about the Supported living provision we commission. Once the framework is live (early 2017), Bristol City Council will have further intelligence around demand, such as what people's needs are and what support they need from a provider. We will also have a clear picture of the Supported living provider base across Bristol which may identify further gaps.

Housing benefit

Brief walk through of the current situation in regards to how Housing Benefit is assessed for private sector/profit making landlords and Q&A