

Terms and Conditions

Covid-19 Parking Concession - Digital Permit

It is important to us to provide help and support to NHS staff and critical key workers. See the following link for details of the Government backed Covid-19 parking permit. <https://www.gov.uk/government/publications/covid-19-health-care-and-volunteer-workers-parking-pass-and-concessions>

Bristol City Council have created a digital permit as an exemption for NHS staff and critical key workers to use in on-street parking places and council owned public car parks within Bristol without having to worry about cost or time restrictions.

This is a digital permit issued through our permit provider, MiPermit. Once an application has been submitted, one of our team will process your request within 24 hours. You will be notified by email when the digital permit has been created. Once the permit has been created, nothing needs to be displayed within the vehicle because it is a digital permit.

For more information and details of how to apply, please visit <https://www.bristol.gov.uk/parking/covid-19-free-parking-for-nhs-staff-and-care-workers>

Please take time to read these Term and conditions, as they may prevent you receiving a Penalty Charge Notice for improper use of the permit.

Who can apply for the permit?

Guidance from Central Government directs Local Authorities to offer exemptions to NHS staff members, health and social care workers or NHS Volunteer Responders for use when on official duty.

Please note it is a serious offence to make a false statement in order to obtain a permit. You cannot obtain a permit for anyone else – they must apply themselves. All permits issued are subject to verification and following any investigations, may result in a permit being revoked at the discretion of Bristol City Council.

Permits remain the property of Bristol City Council.

Where can I park?

This permit will enable the vehicle to be parked in on-street parking places and council owned car parks without having to worry about cost or time restrictions. On-street parking places are limited to;

- Pay and display bays,
- Limited waiting bays,
- Permit holders and shared use parking bays in Resident Parking Scheme areas,
- Council operated public car parks

For the benefit of traffic flow and public safety, this permit does not enable the vehicle to be parked dangerously or obstructively.

Concessions **do not apply** in the following places:

- parking at your normal place of residence or other locations whilst not at work or volunteering
- on double yellow lines
- on single yellow lines within 10 metres of a junction
- where loading and unloading restrictions (kerb markings) are in operation
- zig zag lines at pedestrian crossings
- keep clear markings outside a school, a hospital or fire, police or ambulance station
- dropped kerbs
- bus stops
- suspended bays
- disabled bays
- police bays
- ambulance bays
- car club bays
- electric vehicles bays
- red routes

The issue of a permit does not carry with it any guarantee that parking space will always be available, and you cannot reserve a space. Parking in a place not permitted may result in a Penalty Charge Notice being served to your vehicle.

Permit duration

The duration of permits is at the Council's discretion and is dependent on the prevailing conditions regarding Covid-19 restrictions. You can view the expiry date of your permit by logging into your MiPermit account.

If your permit is extended you will receive an email notification from MiPermit advising you of the new expiry date.

When the Covid-19 Parking Concessions are withdrawn, you will receive an email notification advising you of this.

Eligible Vehicles

A maximum of two vehicles can be added to one Covid-19 Parking Concession Permit; however the Permit can only be used in one of those vehicles at a time. It is the permit holder's responsibility to nominate the active vehicle using the MiPermit Smartphone App, through their online MiPermit account, or by calling MiPermit on 0345 5207007. (Current opening hours are shown online).

A Covid-19 Parking Concession Permit can only be issued to passenger vehicles or car derived vans (with a maximum laden weight less than 3.5 tonnes). Permits for other vehicles can only be issued at the Council's **discretion**.

Verification

The Council or its agent (Chipside Ltd is the Council's Data Processor), may, at any time, require a permit holder to supply evidence to verify any information given to it.

What if I change my vehicle?

If you change your vehicle you will need to call MiPermit on 0345 5207007 with your new vehicle details.

Permit Renewal

Covid-19 Parking Concession Permits will be reviewed regularly in line with government guidance and local requirements. Your permit may be extended automatically or you may be invited to renew your permit or to apply for a different kind of permit depending on the circumstances at that time.

Permit Cancellation / Withdrawal

Bristol City Council reserves the right to cancel your permit or withdraw or amend the Covid-19 Parking Concession Scheme Terms and Conditions at any time. If we need to make changes to your permit, or to the scheme, we will contact you using the email address supplied when you register with MiPermit to explain any changes.

What if I receive a Penalty Charge Notice?

If you do receive a Penalty Charge Notice (PCN), please challenge this making sure to explain you have a Covid-19 Parking Concession Digital Permit.

If you receive a PCN before you have a digital permit, you should challenge the PCN on the grounds that you are a Key Worker. Please detail why you were parked and provide a copy of your Key Worker letter. All challenges will be looked at favourably and we will aim to respond confirming the outcome of your challenge as soon as possible.