

# **External Resources**

The following list provides a source of external organisations which may be able to help. They can provide a range of local information, advice and community support to enable you to stay as independent as possible for as long as possible.

# Health and wellbeing

# Wellaware

Information on health and wellbeing services, support organisations, activities and groups in Bristol, South Gloucestershire, Bath & North East Somerset, North Somerset and Somerset.

Tel: 0808 808 5252 Web: <u>www.wellaware.org.uk</u>

# **Carers' organisations**

# **Carers' Trust – Carers Support Centre Bristol and South Gloucestershire**

Provides a confidential carers' support line, a team of carer support officers, and a variety of workshops, training and events.

Tel: Carersline 0117 965 2200 Fax: 0117 965 5847 Email: <u>info@carerssupportcentre.org.uk</u> Web: <u>www.carerssupportcentre.org.uk</u>

# **Bristol Black Carers**

Regular support group meetings, organised trips and activities to give carers a break, support, information and advice can be provided.

Tel: 0117 3144664/6/7 (operates Monday to Friday 9: 30am to 4: 30pm) Email: <u>admin@bristolblackcarers.org.uk</u> Web: <u>www.bristolblackcarers.co.uk</u>



For more information contact Care Direct on 0117 922 2700 or visit www.bristol.gov.uk/careandsupport

## **Bristol Young Carers**

A project helping to meet the needs of young people who are caring for an adult.

Tel: Carersline 0117 965 2200 Email: <u>mail@bristolyoungcarers.org.uk</u> Web: <u>www.bristolyoungcarers.co.uk</u>

# Advice centres - including advice on money matters and benefits

Citizen's Advice Bureau Tel: 0844 499 4718 Web: <u>www.bristolcab.org.uk</u>

East Bristol Advice Centre Tel: 0117 9655133 Email: <u>info@eastbristoladvice.org.uk</u> Web: <u>www.eastbristoladvice.org.uk</u>

North Bristol Advice Centre Tel: 0117 951 5751 Email: team@northbristoladvice.org.uk Web: www.northbristoladvice.org.uk

St Paul's Advice Centre Tel: 0117 955 2981 Email: <u>enquiry@stpaulsadvice.org.uk</u> Web: www.stpaulsadvice.org.uk

South Bristol Advice Services Tel: 0117 985 1122 Email: <u>admin@southbristoladvice.org.uk</u> Web: www.withywoodcentre.co.uk/Centre-Hire-and-Community-

# **Other organisations**

Age UK Bristol Advice, information and services for older people and carers. Tel: 0117 922 5353

**Blue Badges** Parking concessions for disabled people. Tel: 0117 922 2600

#### **Bristol and Avon Chinese Women's Group**

Help, advice and services for Chinese women including carers. Tel: 0117 935 1462

## **Bristol Care and Repair**

A home repair agency for older and disabled people. Tel: 0117 954 2222

## **Bristol Dial-a-Ride**

Door-to-door transport for anyone with a mobility impairment. Covers most parts of the city. Tel: 0845 130 1875

# **Bristol and South Gloucestershire People First**

Advice and support for people with learning difficulties. Tel: 0117 941 5842

**Crossroads South Bristol** Respite, sitting and befriending services. Tel: 0117 965 5440

# **Dementia Care Trust**

Respite and other services for those with dementia and carers. Tel: 0117 952 5325

# **Dhek Bhal**

Information and respite care for Asian older people. Tel: 0117 914 6671

# NHS

Health advice and information from 24 hours a day Tel: Out of Hours 111 NHS Choices website: www.nhs.uk

## **Bristol Shopmobility**

Help with getting around and shopping in Broadmead/Cabot Circus. Tel: 0117 955 9083

# Where can I find out more?

Website: www.bristol.gov.uk/careandsupport

Email: <u>adult.care@bristol.gov.uk</u>

Tel: 0117 922 2700

Fax: 0117 903 6688

The following Frequently Asked Questions factsheets are available:

- Care Act General Questions
- Needs and Eligibility
- Support for Carers
- Deferred Payment Agreement
- Ordinary Residence
- Cap on Care Costs
- External Resources

We can provide this information in another format like large print, audio or Braille. Or in a language other than English. Telephone 0117 922 2700.