



Bristol Housing Support Register Directory

All HSR Services for singles/couples without children 2021

Email: hsr.admin@bristol.gov.uk

HSR log on: <http://hsr.bristol.gov.uk>

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Introduction

The Housing Support Register (HSR) Directory is designed to give guidance on services available within the HSR. It is a guide and should assist when completing referrals to services with a client. Consider contacting the provider directly if you are unsure of what service they offer or require more detailed information than is available here.

Inappropriate referrals to providers cause confusion and loss of time to both clients and providers alike. Where a referral is clearly inappropriate, it will be withdrawn by ISAT. Please use the directory with care and, if unsure, please speak to a potential provider before completing a referral on the HSR system.

The Commissioning & Contracts Team indicate that they expect providers to consider all referrals on a case by case basis. Therefore, it is in the best interests of the client to provide as much information as possible.

Where a client has been refused by a service, the referrer can contact the service to appeal the decision using the service's own internal appeal process.

Levels of Support

Level 1 (High Support)

These services are staffed 24 hours, offer a high level of support and have vacancies more often, if your client needs to be housed quickly and has a high level of support needs, these would be the most appropriate services.

Level 2 (Secondary Stage, High Support)

These services are mostly for move-on from the Emergency Level One Services. They are not staffed 24 hours but offer a high level of support. Many of these services are small projects or shared houses; some have staff onsite but not all so please check carefully before referring.

Level 3 (Medium Support)

These services offer a medium level of support to complex needs clients. They are mostly small shared houses with no staff onsite, only visiting support.

Level 4 (Low Support)

These services offer a low level of support, 1-2 hours per week. There is no staff on site, only visiting support.

(Exception being Ron Jones House and Phoenix Place, staff on site Monday – Friday, 9am-5pm)

Summary of Accommodation Services

Level 1 (High Support)

- * Dean Crescent, St Mungo's – Female Only**
- * Logos House, The Salvation Army – Male Only
- * 27a Stonebridge Park, Places for People – Male Only
- * Jamaica Street, Riverside ECHG – Mixed
- * Longhills, St Mungo's – Mixed
- * Longhills High Stability Flats, St Mungo's - Mixed
- * Toll House Court, Second Step (Hospital Discharge Service) – Mixed
- * St George's House, 1625 Independent People – Mixed, Young People (16-21 only, unless exceptional reasons for referring 22-24 year olds)
- * 1625 I.P. Dispersed High Support Flats (Managed By St George's House) – Mixed, Young People (16-21 only, unless exceptional reasons for referring 22-24 year olds)
- * Bristol Foyer, 1625 Independent People – Mixed, Young People (16-21 only, unless exceptional reasons for referring 22-24 year olds)
- * Supported Lodgings, BCC – Mixed, Young People

Level 2 (Secondary Stage, High Support)

- * New Ways House, St Mungo's – Female Only
- * Britannia Road, St Mungo's – Female Only
- * Judith Herman House, St Mungo's – Female Only
- * Hawthorn Croft, St Mungo's – Female Only
- * Park Place, Places for People – Male Only
- * Egerton Road, Places for People – Male Only
- * Hampton Place, Places for People – Male Only
- * 1 Hillside Street, St Mungo's – Mixed
- * Kensington House, St Mungo's – Mixed**
- * Toll House Court, Second Step – Mixed
- * Homefield Court, Second Step – Male Only**
- * Wayland Court, Second Step – Male Only**
- * Bristol Foyer, 1625 Independent People – Mixed, Young People (16-21 only, unless exceptional reasons for referring 22-24 year olds)

Level 3 (Medium Support)

- * Second Step – Male Only**
- * Second Step – Mixed
- * Missing Link Women's Medium Support Service – Female Only
- * Youth Projects – Blenheim Road
- * Youth Projects – Cheltenham Road & Kingsdown Parade

Level 4 (Low Support)

- * Places for People Women's Low Support Service – Female Only**
- * Phoenix Place, Elim – Female Only
- * Livewest Male Only Low Support Service – Male Only
- * Places for People Low Support Service – Mixed
- * Ron Jones House, Elim – Male Only
- * Self Help Low Support Service – Male Only
- * 1625 Independent People Low Support Service – Mixed, Young People
- * Livewest Young People's Low Support Service – Mixed, Young People
- * Supported Lodgings, BCC – Mixed, Young People

* Youth Projects – Flats

Non-Pathway service

Supported Move-on (BCC)

Supported Move-on (St Mungo's)

Bristol Respite Rooms

**Services which take dogs. Places for dogs are very limited

Male Only Pathway

LEVEL 1

Logos House

The Salvation Army, Logos House, Wade Street, St Jude's, Bristol, BS2 9EL

| | |
|--|---|
| Phone Number | 01179552821 |
| Main Email contact | richard.sayer@salvationarmy.org.uk |
| Client Profile | |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 56 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | No |
| Site on gradient/hill? | No, access is level |
| Stairs within the site to access accommodation | 84 rooms are on the upper 4 floors and are accessed by a lift or 3 staircases |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | 9 rooms are on the ground floor with no steps or stair access |
| Lifts available | Yes |
| Accommodation wheelchair adapted? | The ground floor has good wheelchair access with 007 as a designated room with greater access to accommodate use of a chair, also has wet room style shower room and wide door access. |
| Rooms above ground floor | 84 rooms are on the upper 4 floors and are accessed by a lift or 3 staircases |
| Ground floor units | 9 rooms are on the ground floor with no steps or stair access |
| Level of self-containment within rooms | 83 rooms are self-contained with ensuite shower room each cluster of 5 have access to shared kitchen. 5 rooms are ensuite as above but don't have access to the shared kitchens 4 rooms are not ensuite and have shared bathroom facilities |
| Shared facilities | There are 10 shared kitchens in the building. |
| Pets allowed | No |
| Visitors allowed | Yes |
| Furnished | Yes |
| Support offered by service | Support services on site with engagement as part of tenancy agreement |
| Local Facilities | In centre of Bristol with good access to all bus routes, Small local high streets close by. Large central shopping outlet close by |

| | |
|-----------------|-----|
| Service Charge? | Yes |
|-----------------|-----|

27a Stonebridge Park

27a Stonebridge Park, Eastville, Bristol, BS5 6RP

| | |
|--|---|
| Phone Number | 01179517763 |
| Main Email contact | BristolComplexNeeds@placesforpeople.co.uk |
| Client Profile | Single males with complex needs |
| Age Range | 20+ |
| Exclusions | Sex offenders in some cases due to proximity to neighbours and mother and baby unit |
| Number of Units | 27 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | No |
| Site on gradient/hill? | Yes |
| Stairs within the site to access accommodation | Yes. Site has a lift. However fire protocol dictate that wheelchair users and those with mobility concerns should be housed on the ground floor. |
| Wheelchair Accessible? | Yes, however the road and driveway make it difficult for customers using wheelchairs. |
| Specific wheelchair accessible rooms | Units 1-10, which are located on ground floor |
| Lifts available | Yes |
| Accommodation wheelchair adapted? | 2 specific units for disabled use - Rooms 6 & 7 |
| Rooms above ground floor | |
| Ground floor units | Units 1-10 |
| Level of self-containment within rooms | No self-contained |
| Shared facilities | Laundry, all bathrooms and showers, toilets |
| Pets allowed | No |
| Visitors Allowed | Yes, certain hours |
| Furnished | Furnished |
| Support offered by service | Yes, weekly / daily contact with all customers. Detailing support plans to address customers' needs and progress move on. It is a mandatory requirement as part of the customer licence agreement that they engage in support. |
| Local Facilities | On main bus routes Local shops and post office Local eateries Main shopping centre Tesco 10 minutes away |
| Service Charge? | Yes |

LEVEL 2

Egerton Road

61-63 Egerton Road, Bishopston, Bristol, BS7 8HN

| | |
|--|---|
| Phone Number | 0117 942 6598 |
| Main Email contact | BristolComplexNeeds@placesforpeople.co.uk |
| Client Profile | The service works with homeless males to address a range of support needs including substance misuse, homelessness and mental health problems |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 12 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | 3 |
| Site on gradient/hill? | Located on a steep hill |
| Stairs within the site to access accommodation | Units 1,2,3,4,7,8,9,10,11,12 are accessible via stairs |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | All |
| Ground floor units | No |
| Level of self-containment within rooms | 4 fully self-contained units 8 semi self-contained units 1 single bedroom, 1 single bathroom, cooker/cooking facilities |
| Shared facilities | One communal shared lounge One communal shared kitchen One communal shared garden |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | <ul style="list-style-type: none"> Accommodation-based support Daily customer contact Nominated Key-Worker |
| Local Facilities | Local amenities Post Office, 46 Gloucester Road Bristol BS7 8AR 0345 722 3355. Sood Chemists Ltd, 25 Gloucester Road Bishopston Bristol BS7 8AA 0117 949 1143 Boots Chemist 47-49 Gloucester Road Bristol BS7 9AD 0117 924 6076 Tesco Express 171 Gloucester Road Bishopston Bristol BS7 8BE 0345 026 9443 |

| | |
|-----------------|---|
| | The following buses leaving from Gloucester Road to Bristol City Centre 73,75,76,T2 |
| Service Charge? | Yes |

Park Place

27 Stonebridge Park, Eastville, Bristol, BS5 6RP

| | |
|--|--|
| Phone Number | 0117 9517763 |
| Main Email contact | BristolComplexNeeds@placesforpeople.co.uk |
| Client Profile | The service works with homeless males to address a range of support needs including substance misuse, homelessness mental health problems or a combination of these support needs. |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 5 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | 3 |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | Yes |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | |
| Ground floor units | No |
| Level of self-containment within rooms | 5 single rooms within shared accommodation. |
| Shared facilities | 1 shared communal kitchen 1 shared communal bathroom 1 shared communal garden |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | All units/accommodation are fully furnished |
| Support offered by service | <ul style="list-style-type: none"> • Accommodation-based support • Daily customer contact • Nominated Key-Worker |
| Local Facilities | On main bus routes Local shops and post office Local eateries Main shopping centre Tesco 10 minutes away |
| Service Charge? | Yes |

Homefield Court

Homefield Court, 1 Harveys Lane, St George, Bristol, BS5 8HP

| | |
|--|--|
| Phone Number | 0117 9411000 |
| Main Email contact | Mark.robison@second-step.co.uk |
| Client Profile | Males with complex needs (would consider same sex couple) |
| Age Range | 22+ |
| Exclusions | Assessed on individual basis |
| Number of Units | 8 |
| Accept Curfew-limited clients | Subject to individual assessment |
| Steps to entrance? /How many? | No |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | 2 small flights of stairs to access flats on first floor Level access to 3 flats on ground floor |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | Yes - Flats 1,2,3. These ground floor flats are wheelchair accessible |
| Lifts available | No |
| Accommodation wheelchair adapted? | Flat 2 fully adapted with wet room Flat 5 (1 st floor) has wet room |
| Rooms above ground floor | 2 small flights of stairs to access flats on first floor |
| Ground floor units | Level access to 3 flats on ground floor |
| Level of self-containment within rooms | Self-contained, each flat consists of 1 double bedroom, kitchen / lounge area & bathroom |
| Shared facilities | Communal lounge & garden |
| Pets allowed | Yes (flats 1-3) ((have capacity for dogs as they have a fenced external area) |
| Visitors Allowed | Yes |
| Furnished | Fully furnished |
| Support offered by service | Staff team based on-site provide housing related support: - maximising income, budgeting, debt management, healthy living (ie diet) - practical/emotional support (ie how to manage emotions) - referral to other agencies (ie drug & alcohol services) - encouraging harm minimisation approach to substance misuse - assisting to develop tenancy management skills (ie how to be a good neighbour) in preparation for independent living - assisting to access move on accommodation - access to community facilities, training, education, volunteering |

| | |
|------------------|---|
| Local Facilities | Situated in St George close to all amenities (GP, green spaces, social venues and supermarkets) with good transport links to the city centre. |
| Service Charge? | No service charge. Tenants are responsible for all bills including TV licence. |

Wayland Court

Wayland Court, 11 Guinea Lane, Fishponds, Bristol, BS16 2JE

| | |
|--|--|
| Phone Number | 0117 9657471 |
| Main Email contact | Mark.robinson@second-step.co.uk |
| Client Profile | Male – complex needs (would consider same sex couple) |
| Age Range | 22 + |
| Exclusions | Assessed on individual basis |
| Number of Units | 11 |
| Accept Curfew-limited clients | Subject to individual assessment |
| Steps to entrance? /How many? | No steps – ramp / walkway with small incline |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | 2 small flights of stairs to access flats on first floor 2 small flights of stairs to access flats on lower ground floor Level access to 3 flats on ground floor |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | Yes – ground floor flats are wheelchair accessible |
| Lifts available | No |
| Accommodation wheelchair adapted? | Flat 3 is fully adapted with level access shower |
| Rooms above ground floor | Yes - Flats 3, 4 & 5 |
| Ground floor units | Level access to 3 flats on ground floor |
| Level of self-containment within rooms | Each flat consist of 1 double bedroom, kitchen / lounge area & bathroom. No garden |
| Shared facilities | Communal lounge & communal dining room |
| Pets allowed | Yes- Flats 1&2 (lower ground have capacity for dogs as they have a fenced area) |
| Visitors Allowed | Yes |
| Furnished | Fully furnished |
| Support offered by service | Staff team based on-site provide housing related support: - maximising income, budgeting, debt management - healthy living (ie diet) - practical/emotional support (ie how to manage emotions) - referral to other agencies (ie drug & alcohol services) - encouraging harm minimisation approach to substance misuse - assisting to develop tenancy management skills (ie how to be a good neighbour) in preparation for independent living – assisting to access move on accommodation - access to community facilities, training, education, volunteering |

| | |
|------------------|--|
| Local Facilities | Situated in the heart of Fishponds, close to all amenities (GP, green spaces, social venues and super markets) with good transport links to the city centre. |
| Service Charge? | Yes – personal service charge covers gas, electric, water. Tenants are responsible for TV licence |

Hampton Place

182 Shirehampton Road, Sea Mills, Bristol, BS9 2EF

| | |
|--|---|
| Phone Number | 0117 9426598 / 0117 9517763 |
| Main Email contact | egertonhopetounteam@placesforpeople.co.uk |
| Client Profile | <p>We offer a range of housing options and associated services through the Men's Bristol Pathway. We provide accommodation and support to help vulnerable people live independently and move to their own accommodation.</p> <p>The accommodation is for those that are addressing their issues and engaging in the services in order to promote a good outcome built on strength-based approaches for themselves .</p> <p>The service supports 5 single males at any one-time providing advice and assistance to vulnerable men who are referred to the service with a range of presenting issues.</p> |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 5 |
| Accept Curfew-limited clients | |
| Steps to entrance? /How many? | |
| Site on gradient/hill? | |
| Stairs within the site to access accommodation | |
| Wheelchair Accessible? | |
| Specific wheelchair accessible rooms | |
| Lifts available | |
| Accommodation wheelchair adapted? | |
| Rooms above ground floor | |
| Ground floor units | |
| Level of self-containment within rooms | 1 bedroom is en-suite |
| Shared facilities | 1 shared kitchen 1 shared bathroom 1 large communal lounge |
| Pets allowed | No |
| Visitors allowed | Yes |
| Furnished | Yes |
| Support offered by service | <p>We work with each individual on a strength-based approach to address their support needs and prepare them ready to move to their own permanent accommodation. Typical tasks carried out to support customers include:</p> <ul style="list-style-type: none"> • Help applying for benefits • Opportunities for training or employment • Managing issues with tenancy / Licence • Budgeting and managing finances |

| | |
|------------------|--|
| | <ul style="list-style-type: none"> • Keeping personal appointments • Applying for re-housing • Making and maintaining contact with children and family • Engaging with abstinence services |
| Local Facilities | <p>The property is located in the Sea Mills area of the city, approximately 4.5 miles from the City Centre. The area of the city and benefits from its out of town location with close link to the M4 & M5 corridors as well as transport links to Bristol City Centre by either bus or train. The area has many local amenities including local shops and medical practices. The site offers a peaceful aspect despite being on a busy junction with garden space to the rear of the property to think and relax.</p> |
| Service Charge? | Yes |

LEVEL 3

Second Step Male Only Medium Support

Various properties in BS1, BS3,BS5, BS6

| | | | | |
|--|--|-----------------------|---------------|---|
| Phone Number | 0117 909 6630 | | | |
| Main Email contact | admin@second-step.co.uk | | | |
| Client Profile | | | | |
| Age Range | 18+ | | | |
| Exclusions | No specific exclusions | | | |
| Number of Units | 39 | | | |
| Accept Curfew-limited clients | Yes | | | |
| | Scheme | Self Contained | Shared | Mobility access |
| | 41 Arley Hill, BS6 | | 5 | 1 ground floor room with approx 5 steps up to communal front door |
| | 95-97 Clouds Hill Road, BS5 | 5 | | 1 ground floor flat with level access |
| | 79 Cobourg Road, BS6 | | 5 | 1 ground floor room with approx 5 steps up to communal front door |
| | Kiln Court, 182 Easton Road, BS5 | 8 | | 3 ground floor flats with level access |
| | Kings Quarter Apts, Charles St, BS1 | 5 | | 5 ground floor flats with level access |
| | 56 Richmond St, Totterdown, BS3 | | 4 | 1 ground floor room with 3 steps to communal front door. Kitchen and lounge in basement (stairs). |
| | 62 Shaftesbury Ave, BS6 | | 4 | 1 ground floor room with 2 steps up to communal front door |
| | 1 Wood Street, BS5 | | 4 | 1 ground floor room with 1 step up to communal front door |
| Steps to entrance? /How many? | Yes, at some properties (see table above) | | | |
| Site on gradient/hill? | Yes, at some properties | | | |
| Stairs within the site to access accommodation | Yes, at most properties (see table above) | | | |
| Wheelchair Accessible? | Some units accessible but not full wheelchair standard (see table above) | | | |

| | |
|--|---|
| Specific wheelchair accessible rooms | Some units accessible but not full wheelchair standard (see table above) |
| Lifts available | Yes, at some properties |
| Accommodation wheelchair adapted? | Some units accessible but not full wheelchair standard (see table above) |
| Rooms above ground floor | |
| Rooms below ground floor | |
| Level of self-containment within rooms | 18 self-contained units – Mostly 1-bed properties |
| Shared facilities | 21 shared units. Usually shared lounge, kitchen & bathroom |
| Pets allowed | <ul style="list-style-type: none"> • Small pets are accepted subject to permission in advance, in line with individual tenancy agreement. • Cats or dogs are accepted in self-contained accommodation that has dedicated direct access to garden area and subject to tenancy restrictions. • No cats or dogs accepted in shared accommodation. |
| Visitors Allowed | Yes |
| Furnished | All units are furnished |
| Support offered by service | <p>The role of supported housing is to act as a stepping stone to independent living. The average stay within the accommodation is 9 months and staff provide help and support to residents in finding suitable long term accommodation.</p> <p>In addition to this, each resident will be allocated a key worker to support residents to create an individual Recovery Plan based on individual needs and interests, including life skills, employment and move-on.</p> <p>Residents are encouraged to take part in a range of group work options including “Good Neighbour”, “Move On” and “Managing Emotions”.</p> |
| Local Facilities | All schemes are easily accessible by public transport |
| Service Charge? | Yes, in shared accommodation and some self-contained units |

LEVEL 4

Self Help Male Only Low Support

Various properties in BS2, BS3, BS5, BS6

| | | | | |
|-------------------------------|--|-----------------------|---------------|---|
| Phone Number | 0117 970 5400 | | | |
| Main Email contact | housing@selfhelpha.co.uk | | | |
| Client Profile | Single men who have experienced homelessness | | | |
| Age Range | 22+ | | | |
| Exclusions | Dogs | | | |
| Number of Units | 69 | | | |
| Accept Curfew-limited clients | Yes | | | |
| | Scheme | Self Contained | Shared | Mobility access |
| | 110 Robertson Road, Eastville, BRISTOL, BS5 6JW | | 4 | 5 steps to entrance Located on hill Stairs to first floor Ground floor rooms No level access Shared kitchen & bathroom |
| | 16 Agate Street, Bedminster, BRISTOL, BS3 3AG | | 3 | 3 steps to entrance Located on hill Stairs to first floor Ground floor rooms No level access Shared kitchen & bathroom |
| | 18 Blenheim Street, Easton, BRISTOL, BS5 0NS | | 4 | 3 steps to entrance Stairs to basement & first floor Ground floor rooms No level access Shared kitchen & bathroom |
| | 18 Elmgrove Avenue, Easton, BRISTOL, BS5 0HS | | 4 | Small lip to doorway Ground floor rooms Shared kitchen & bathroom |
| | 2 Thistle Street, Bedminster, BRISTOL, BS3 3EF | | 4 | Small lip to doorway Ground floor rooms Shared kitchen & bathroom |
| | 21 Whitehouse Lane, Bedminster, BRISTOL, BS3 4DW | | 3 | 3 steps to entrance Ground floor rooms No level access Shared kitchen & bathroom |
| | 22a Brighton Street, St Pauls, | | 4 | 4 steps to entrance Located on hill Ground floor rooms No level access |

| | | | | |
|--|--|---|---|--|
| | BRISTOL, BS2 8XA | | | Shared kitchen & bathroom |
| | 22b Brighton Street, St Pauls, Bristol, BS2 8XA | 1 | | 10 steps to entrance Located on hill Stairs to access as basement flat |
| | 23 Whitehouse Lane, Bedminster, BRISTOL, BS3 4DW | | 3 | 3 steps to entrance Ground floor rooms No level access Shared kitchen & bathroom |
| | 28 Albert Park Place, Montpelier, Bristol, BS6 5ND | | 4 | 8 steps to entrance Ground floor rooms No level access Shared kitchen & bathroom |
| | 28 Goodhind Street, Easton, BRISTOL, BS5 0ST | | 4 | Small lip to doorway Ground floor rooms Shared kitchen & bathroom |
| | 29 Cairns Crescent, St Pauls, BRISTOL, BS2 9QD | | 4 | Small lip to doorway Ground floor rooms Shared kitchen & bathroom |
| | 34 Quantock Road, Bedminster, BRISTOL, BS3 4PF | | 4 | Small lip to doorway Located on hill Ground floor rooms Shared kitchen & bathroom |
| | 39 Nicholas Road, Easton, BRISTOL, BS5 0LX | | 4 | Small lip to doorway Located on hill Ground floor rooms Shared kitchen & bathroom |
| | 41 Gatton Road, St Werburghs, BRISTOL, BS2 9TF | | 4 | Small lip to doorway Ground floor rooms Shared kitchen & bathroom |
| | 51 All Hallows Road, Easton, Bristol, BS5 0HW | | 3 | Small lip to doorway Located on hill Ground floor rooms Shared kitchen & bathroom |
| | 55 All Hallows Road, Easton, BRISTOL, BS5 0HW | | 4 | Small lip to doorway Located on hill Ground floor rooms Shared kitchen & bathroom |

| | | | | |
|--|---|--|---|--|
| | 6 Windsor Grove, Easton, BRISTOL, BS5 0EQ | | 4 | Small lip to doorway Located on hill Ground floor rooms Shared kitchen & bathroom |
| | 68 Chaplin Road, Easton, BRISTOL, BS5 0JZ | | 4 | Small lip to doorway Ground floor rooms Shared kitchen & bathroom |
| Steps to entrance? /How many? | See above table | | | |
| Site on gradient/hill? | See above table | | | |
| Stairs within the site to access accommodation | See above table | | | |
| Wheelchair Accessible? | Not known | | | |
| Specific wheelchair accessible rooms | Not known | | | |
| Lifts available | None | | | |
| Accommodation wheelchair adapted? | No disability adapted | | | |
| Rooms above ground floor | Not known | | | |
| Ground floor units | Yes (see above table) | | | |
| Level of self-containment within rooms | | | | |
| Shared facilities | See above table | | | |
| Pets allowed | No | | | |
| Visitors Allowed | Yes | | | |
| Furnished | Yes | | | |
| Support offered by service | Low level support | | | |
| Local Facilities | All properties are near local shops and bus routes to central Bristol | | | |
| Service Charge? | No | | | |

Ron Jones House Male Only Low Support

Ron Jones House, 22-30 Jamaica St, Bristol, BS2 8JW

| | |
|--|--|
| Phone Number | 0117 9425500 |
| Main Email contact | info@elimhousing.co.uk |
| Client Profile | Single male |
| Age Range | 22+ |
| Exclusions | All referrals are risk assessed on their own merits in partnership with the relevant agencies |
| Number of Units | 42 |
| Accept Curfew-limited clients | This depends on whether a phone line is needed |
| Steps to entrance? /How many? | One small step |
| Site on gradient/hill? | Yes, a slight gradient on Jamaica St |
| Stairs within the site to access accommodation | Three steps to access the ground floor rooms and the computer room There are another two levels on the upper floors, which would not be suitable for the mobility impaired or the infirm |
| Wheelchair Accessible? | No, There are six units on the ground floor but you still need to climb three steps for the ground floor accommodation |
| Specific wheelchair accessible rooms | None |
| Lifts available | No |
| Accommodation wheelchair adapted? | None |
| Rooms above ground floor | The accommodation is across three floors but there is no lift |
| Ground floor units | There are six units on the ground floor but you still need to climb three steps for the ground floor accommodation |
| Level of self-containment within rooms | It is shared accommodation, comprising of 42 rooms with communal facilities |
| Shared facilities | Toilet, kitchen and shower rooms |
| Pets allowed | No |
| Visitors Allowed | Yes – Max 2 per resident |
| Furnished | Furnished – Each room has the following: Bed, mattress, wardrobe, table, chair, fridge, carpet |
| Support offered by service | Housing related support and support towards living independently Claiming benefits Managing your licence Employment and training Budgeting Support on health issues Cultural needs Move on to permanent accommodation |
| Local Facilities | We are less than ten minutes' walk to Bristol City Centre and the bus station |
| Service Charge? | Yes, £1.71 per week |

Livewest Male Only Low Support Service

Various properties in BS2, BS5, BS13

| | | | | |
|-------------------------------|--|-----------------------|---------------|--|
| Phone Number | 07989699051 | | | |
| Main Email contact | Gary.fagg@livewest.co.uk | | | |
| Client Profile | | | | |
| Age Range | 25+ | | | |
| Exclusions | <p>Individuals who do not meet the service specification for level 4 Pathways accommodation</p> <p>Couples</p> <p>People whose drug, alcohol or behaviour is too chaotic to be able to effectively manage a tenancy and move on to long term independent accommodation</p> | | | |
| Number of Units | 41 | | | |
| Accept Curfew-limited clients | Yes | | | |
| | Scheme | Self Contained | Shared | Mobility access |
| | 778 -788 Bishport Ave, Withywood, Bristol BS13 9EJ | 6 | | Level access to building Some Ground Floor flats |
| | Ground Floor Flat (A) Chaplin Road, Easton, Bristol BS5 0JZ | 1 | | Level access Ground Floor |
| | Flat 1-8 Pirie Court, Stapleton Rd, Easton, BS5 | 8 | | Level access Some Ground Floor flats |
| | Flat 1-4, 71 Plummers Hill, Whitehall, Bristol BS5 7JH | 4 | | Level access Some Ground Floor flats |
| | Flat 1-4, 41 Whitehall Ave, Whitehall, Bristol BS5 7DE | 4 | | Level access Some Ground Floor flats |
| | Flat 1 & 2, Croft End House, Whitehall Ave, Whitehall, Bristol BS5 7DE | 2 | | Level access Some Ground Floor flats |
| | St Gabriels Court, 17-20 All Hallows Rd, Easton, Bristol BS5 0HR | 7 | | 2 steps to building Some Ground Floor flats |
| | 49 St Marks Road, Easton, Bristol, BS5 0LR | 5 | | 12 steps to building Located on hill No level access |

| | | | | | |
|--|---|---|--|---|--|
| | Wilder Court, Wilder Street, St Pauls, Bristol BS2 8QD | 4 | | 4 steps to building Internal steps to all flats No level access | |
| Steps to entrance? /How many? | See above table | | | | |
| | | | | | |
| Site on gradient/hill? | See above table | | | | |
| Stairs within the site to access accommodation | See above table | | | | |
| Wheelchair Accessible? | See above table | | | | |
| Specific wheelchair accessible rooms | None | | | | |
| Lifts available | None | | | | |
| Accommodation wheelchair adapted? | None | | | | |
| Rooms above ground floor | See above table | | | | |
| Ground floor units | See above table | | | | |
| Level of self-containment within rooms | All self-contained | | | | |
| Shared facilities | None, though some buildings have shared entrances and/or laundry | | | | |
| Pets allowed | Where appropriate on a case by case basis – Not in all buildings | | | | |
| Visitors Allowed | Yes | | | | |
| Furnished | Part Furnished - Bed, cooker, fridge/freezer, and carpets and curtains (bedroom and lounge), lampshades | | | | |
| Support offered by service | | | | | |
| Local Facilities | | | | | |
| Service Charge? | No | | | | |

Mixed Pathway

LEVEL 1

Jamaica Street Hostel

1 Jamaica Street, Kingsdown, Bristol, BS2 8JP

| | |
|--|--|
| Phone Number | 0117 924 6415 |
| Main Email contact | Woz.james-synnott@riverside.org.uk , james.wilkinson@riverside.org.uk , david.wainfur@riverside.org.uk |
| Client Profile | Mixed and diverse gender and ethnicity |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 56 |
| Accept Curfew-limited clients | |
| Steps to entrance? /How many? | Yes, one small set of steps at the front of the building. Wheelchair accessible via a ramp. |
| Site on gradient/hill? | No, however there are slight gradients/hills where roads lead off from Jamaica Street. |
| Stairs within the site to access accommodation | Yes, there are flights of stairs to each floor. |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | Yes, the 1 st floor is accessible due to a ramp installation |
| Lifts available | Yes |
| Accommodation wheelchair adapted? | Yes, the 1 st floor is accessible due to a ramp installation |
| Rooms above ground floor | All |
| Ground floor units | None |
| Level of self-containment within rooms | 41 self-contained, 15 shared rooms |
| Shared facilities | Kitchen, toilets, showers |
| Pets allowed | Yes, subject to agreement with the service |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes |
| Local Facilities | Very accessible to central Bristol, newsagents, coffee shops, Tesco, regular bus routes and all amenities within 5-10 minute walking distance. |
| Service Charge? | Yes |

Longhills

Longhills, 160 Whitefield Road, Speedwell, Bristol, BS5 7TZ

| | |
|--|--|
| Phone Number | 0117 958 9160 |
| Main Email contact | Matthew.fowles@mungos.org Helen.roper@mungos.org |
| Client Profile | Mixed and diverse gender and ethnicity |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 22 x Level 1, 4 x Level 1 Outreach Assistance Beds |
| Accept Curfew-limited clients | |
| Steps to entrance? /How many? | No |
| Site on gradient/hill? | 26 |
| Stairs within the site to access accommodation | Yes, there is a flight of stairs leading to the 1 st floor |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | |
| Lifts available | |
| Accommodation wheelchair adapted? | |
| Rooms above ground floor | |
| Ground floor units | Some ground floor units |
| Level of self-containment within rooms | |
| Shared facilities | 13 units are self-contained. The rest share kitchens and bathrooms |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes |
| Local Facilities | There are local shops and regular bus routes into central Bristol. |
| Service Charge? | Yes |

Longhills High Stability Flats – CRG referrals only

Longhills, 160 Whitefield Road, Speedwell, Bristol, BS5 7TZ

| | |
|--|---|
| Phone Number | 0117 958 9160 |
| Main Email contact | Matthew.fowles@mungos.org Helen.roper@mungos.org |
| Client Profile | <p>Mixed and diverse gender and ethnicity</p> <p>The service will pilot a new approach to accommodation with support. The model is informed by the Housing First approach and provides stable self-contained accommodation for service users with Care Act eligible needs and who are experiencing multiple disadvantage. The service will not have strict move on timescales but provide a stable basis for recovery with trauma-informed, restorative support.</p> <p>The overall purpose of the Service is to provide an alternative supported accommodation option for people where other options of accommodation have not worked. For example, individuals who have not been able to thrive in an environment with multiple occupancy and/or have a history of circling housing, social care and mental health systems and returning on to the streets. The stable and tolerant approach to accommodation in this service will provide a solid foundation for recovery.</p> |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 5 self-contained units |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | No |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | Flat 24- 12 steps approx. up to flat |

| | |
|--|--|
| Wheelchair Accessible? | Yes- Flat 26 fully adapted |
| Specific wheelchair accessible rooms | Flat 26 |
| Lifts available | No |
| Accommodation wheelchair adapted? | Flat 26 |
| Rooms above ground floor | Yes – Flat 24 |
| Ground floor units | Yes |
| Level of self-containment within rooms | All self-contained |
| Shared facilities | All self-contained |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes |
| Local Facilities | There are local shops and regular bus routes into central Bristol. |
| Service Charge? | Yes |

Toll House Court – Level 1 Hospital Discharge Service

Toll House Court, 308-312 North Street, Southville, BS3 1JY

| | |
|--|--|
| Phone Number | 0117 953 9732 |
| Main Email contact | Simon.holliday@second-step.co.uk , ben.greenwood@second-step.co.uk , andy.mennell@second-step.co.uk |
| Client Profile | Those having recently been discharged from a psychiatric facility Mixed and diverse gender and ethnicity |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 10 |
| Accept Curfew-limited clients | |
| Steps to entrance? /How many? | Yes, one small set of steps between the entrance and reception hatch |
| Site on gradient/hill? | Yes, at the bottom of a hill with a slight gradient |
| Stairs within the site to access accommodation | Yes, there are flights of stairs to each floor |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | Yes, some units are located on the ground floor |
| Lifts available | No |
| Accommodation wheelchair adapted? | A small number |
| Rooms above ground floor | Yes |
| Ground floor units | Yes |
| Level of self-containment within rooms | All self-contained |
| Shared facilities | None |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes |
| Local Facilities | Very accessible to central Bristol, newsagents, coffee shops, multiple supermarkets, regular bus routes and all amenities within 5-10 minute walking distance. |
| Service Charge? | Yes |

LEVEL 2

Toll House Court – Level 2

Toll House Court, 308-312 North Street, Southville, BS3 1JY

| | |
|--|--|
| Phone Number | 0117 953 9732 |
| Main Email contact | Simon.holliday@second-step.co.uk , ben.greenwood@second-step.co.uk , andy.mennell@second-step.co.uk |
| Client Profile | Mixed and diverse gender and ethnicity |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 10 |
| Accept Curfew-limited clients | |
| Steps to entrance? /How many? | Yes, one small set of steps between the entrance and reception hatch |
| Site on gradient/hill? | Yes, at the bottom of a hill with a slight gradient |
| Stairs within the site to access accommodation | Yes, there are flights of stairs to each floor |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | Yes, some units are located on the ground floor. |
| Lifts available | No |
| Accommodation wheelchair adapted? | A small number |
| Rooms above ground floor | Yes |
| Ground floor units | Yes |
| Level of self-containment within rooms | All self-contained |
| Shared facilities | None |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes |
| Local Facilities | Very accessible to central Bristol, newsagents, coffee shops, multiple supermarkets, regular bus routes and all amenities within 5-10 minute walking distance. |
| Service Charge? | Yes |

1 Hillside Street

1 Hillside Street, Totterdown, Bristol, BS4 3AU

| | |
|--|--|
| Phone Number | 0117 972 3360 |
| Main Email contact | Matthew.fowles@mungos.org Helen.roper@mungos.org |
| Client Profile | Mixed and diverse gender and ethnicity, no dependents (children) |
| Age Range | 22+ |
| Exclusions | Mixed and diverse ethnicity and gender |
| Number of Units | 6 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | 4 steps leading down to the level of the main front door and office |
| Site on gradient/hill? | Yes, at the bottom of a very steep road |
| Stairs within the site to access accommodation | There is a flight of stairs leading to the 1 st floor |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | |
| Ground floor units | We have one self contained flat (flat 1) situated on the ground floor |
| Level of self-containment within rooms | Flat 1 is self-contained accommodation which consists of a kitchen, bedroom and a separate bathroom. It also has its own front door and is located at the front of the house |
| Shared facilities | 5 bedrooms - Communal bathroom, toilet, shower room, kitchen and lounge area |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Furnished |
| Support offered by service | Yes |
| Local Facilities | There are local shops and regular bus routes into central Bristol. |
| Service Charge? | Yes |

Kensington House

Kensington House, Kensington Road, Bristol, BS5 7NB

| | |
|--|--|
| Phone Number | 0117 947 5258 |
| Main Email contact | Matthew.fowles@mungos.org Helen.roper@mungos.org |
| Client Profile | Mixed and diverse gender and ethnicity |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 10 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | 4 steps |
| Site on gradient/hill? | Yes, on a road with a slight uphill gradient. |
| Stairs within the site to access accommodation | There is a flight of stairs leading to the 1st floor where 6 of the rooms and the two bathrooms are. There is also a flight of stairs within the self-contained flat |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | |
| Ground floor units | There are 3 rooms on the ground floor. Note that in order to access bathrooms there is a flight of stairs |
| Level of self-containment within rooms | One flat with its own kitchen, lounge, bathroom and bedroom. Kitchen is on the ground floor, other rooms are on the first floor |
| Shared facilities | There are 9 bedrooms with access to shared facilities – kitchen, bathrooms, lounge. Kitchen, two bathrooms, lounge, computer room |
| Pets allowed | Yes – only with the prior approval of the building landlord, Sanctuary Housing |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes |
| Local Facilities | There are local shops and the building is very close to regular bus routes into central Bristol and Kingswood |
| Service Charge? | Yes |

LEVEL 3

Second Step Mixed Medium Support

Various properties in BS5, BS6, BS8, BS11

| | | | | |
|--|---|-----------------------|---------------|--|
| Phone number | 0117 909 6630 | | | |
| Main Email contact | Tim.day@second-step.co.uk Andy.mennell@second-step.co.uk | | | |
| Client Profile | Mixed and diverse gender and ethnicity | | | |
| Age Range | 22+ | | | |
| Exclusions | | | | |
| Number of Units | 20 | | | |
| Accept Curfew-limited clients | | | | |
| | Scheme | Self Contained | Shared | Mobility access |
| | 10 Cranbrook Road, BS6 | | 7 | 1 ground floor room with 1 step up to communal front door |
| | 374 Hotwells Road, BS8 | 4 | | 1 ground floor flat with 3 steps at communal front entrance |
| | Severn View, Lawrence Weston, BS11 | 4 | | 2 ground floor flats with level access |
| | 38 St Marks Road, BS5 | | 5 | 1 ground floor room with appx. 5 steps up to communal front door |
| Steps to entrance? /How many? | Yes, at some properties (see above table\0 | | | |
| Site on gradient/hill? | Yes, at some properties | | | |
| Stairs within the site to access accommodation | See above table | | | |
| Wheelchair Accessible? | Some units accessible but not full wheelchair standard | | | |
| Specific wheelchair accessible rooms | Some units accessible but not full wheelchair standard | | | |
| Lifts available | No | | | |
| Accommodation wheelchair adapted? | | | | |
| Rooms above ground floor | See above table | | | |
| Ground floor units | See above table | | | |
| Level of self-containment within rooms | | | | |
| Shared facilities | See above table | | | |
| Pets allowed | <p>* Small pets are accepted subject to permission in advance, in line with individual tenancy agreement.</p> <ul style="list-style-type: none"> • Cats or dogs are accepted in self-contained accommodation that has dedicated direct access to garden area and subject to tenancy restrictions. • No cats or dogs accepted in shared accommodation. | | | |

| | |
|----------------------------|---|
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | <p>The role of supported housing is to act as a stepping stone to independent living. The average stay within the accommodation is 9 months and staff provide help and support to residents in finding suitable long term accommodation.</p> <p>In addition to this, each resident will be allocated a key worker to support residents to create an individual Recovery Plan based on individual needs and interests, including life skills, employment and move-on.</p> <p>Residents are encouraged to take part in a range of group work options including “Good Neighbour”, “Move On” and “Managing Emotions”.</p> |
| Local Facilities | All schemes are easily accessible by public transport |
| Service Charge? | Yes |

LEVEL 4

Places for People - Mixed Low Support Service

Various properties in BS3, BS4, BS5, BS6, BS8, BS13

| | | | | |
|-------------------------------|--|-----------------------|---------------|---|
| Main Email contact | Leann.hart@placesforpeople.co.uk Karen.potter@placesforpeople.co.uk | | | |
| Client Profile | Mixed and diverse gender and ethnicity | | | |
| Age Range | 22+ | | | |
| Exclusions | | | | |
| Number of Units | 93 | | | |
| Accept Curfew-limited clients | | | | |
| | Scheme | Self-Contained | Shared | Mobility access |
| | 2 Trelawney Road, BS6 | | 11 | Steps to front door Not wheelchair accessible Stairs to all floors Shared kitchen, living area and bathrooms On street parking with permit from council |
| | Charles Court, 1 Charles Place, BS8 | 6 | | Steps up to front door Not wheelchair accessible Flats spread across 3 floors, stairs to all floors 2 parking spaces, first come first served |
| | New Walls, Totterdown, BS3 | | 5 | One ground floor flat, the other 4 are spread over 2 floors, stairs to each floor. Own kitchen and living area. Shared bathrooms Parking available |
| | 3 Goldney Road, BS8 | | 5 | Property is based at the bottom of a steep hill. Steps up to front door. Not wheelchair accessible Rooms spread over three floors with stairs to each. Own living area and kitchens, shared bathrooms. On street parking, no permit needed |
| | Three Oaks Close, BS16 | 7 | | Ground and first floor flats in cul-de-sac. Not adapted for wheelchairs |

| | | | | |
|---|--------------------------------|---|---|---|
| | | | | Parking available |
| | Elm Hayes, BS13 | 7 | | Ground and first floor flats in cul-de-sac. Not adapted for wheelchairs Parking available |
| | Angers Road, BS3 | | 5 | One ground floor flat, the other 4 are spread over 2 floors, stairs to each floor. Own kitchen and living area. Shared bathrooms Parking available |
| | 1 Cobden Street, BS5 | 6 | | Flats are spread over three floors including ground. Stairs to first and second floor. Not wheelchair accessible. Limited parking available ----- Steps to front door. Not wheelchair accessible. Shared bathroom, kitchen and garden. 2 flights of steep stairs inside house. On street parking available, no permit needed ----- |
| | 240 Bath Road, BS4 | | 2 | Steps to front door Two flights of stairs within house. Two basement flats with own entrance, steps down to these. No parking. Not wheelchair accessible. Shared garden |
| | 191 Cheltenham Road, BS6 | 6 | | |
| Steps to entrance? /How many? | See above table | | | |
| Site on gradient/hill? | | | | |
| Stairs within the site to access accommodation | See above table | | | |
| Wheelchair Accessible? | See above table | | | |
| Specific wheelchair accessible rooms | | | | |
| Lifts available | No | | | |
| Accommodation wheelchair adapted? | See above table | | | |

| | |
|--|-----------------|
| Rooms above ground floor | See above table |
| Ground floor units | See above table |
| Level of self-containment within rooms | |
| Shared facilities | See above table |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes |
| Local Facilities | |
| Service Charge? | Yes |

PLEASE NOTE: All accommodation with only one unit has not been added as there are over 40. For further details of these, please use the following contact information:

| | |
|--------------------|--|
| Phone Number | 0117 970 4543 |
| Main Email contact | Leann.hart@placesforpeople.co.uk Karen.potter@placesforpeople.co.uk |
| Website | www.livingplus.co.uk/about-us |

Female Only

LEVEL 1

Dean Crescent

11 Dean Crescent, Southville, Bristol. BS3 1AG

| | |
|--|---|
| Phone Number | 0117 987 2055 |
| Main Email contact | Dean.Crescent@mungos.org |
| Client Profile | The project accommodates single women who are defined as homeless due to reasons such as fleeing an abusive relationship, family breakdown, leaving hospital, care or prison or being evicted by another hostel or landlord/lady. Women may have additional complex needs such as suffering from harassment due to race or sexuality, family problems, mental health needs, substance misuse/addictions such as alcohol or drugs, or sex working. |
| Age Range | 22+ |
| Exclusions | If arson is a risk, then a separate assessment must take place before admission. Depending on the score this can take a few days. |
| Number of Units | 21 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | No |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | Yes. Building over 3 floors. Rooms 5-14 on first floor with one flight of stairs to access, rooms 15 – 21 on second floor with 2 flights of stairs to access. |
| Wheelchair Accessible? | Yes |
| Specific wheelchair accessible rooms | Rooms 1-4 are wheelchair accessible |
| Lifts available | Lift to 2 nd & 3 rd floors |
| Accommodation wheelchair adapted? | Flats 1-4 are adapted with emergency alarms fitted |
| Rooms above ground floor | Rooms 5-21 |
| Ground floor units | Rooms 1-4 |
| Level of self-containment within rooms | 21 Individual rooms with a kitchenette fitted, room 21 is without a kitchenette. |
| Shared facilities | Bathrooms are shared between 2 rooms, except rooms 19,20+21 who all share a bathroom. The crash pad shares the bathroom with rooms 1+2. Shared kitchen & lounge |
| Pets allowed | Yes. Will be accepted on a case by case basis, usually maximum of 2 dogs |
| Visitors Allowed | Yes, Female only |
| Furnished | Yes |

| | |
|----------------------------|---|
| Support offered by service | Yes. Residents are allocated a key worker and are offered weekly support sessions. Other staff on site 24 hours a day. |
| Local Facilities | Located very near to East Street in Bedminster which has a range of shops including an Asda superstore. A number of GP & dental surgeries also near. Bus stops outside building & Temple Meads Train Station is approx. a 15 mins walk |
| Service Charge? | £19.01 a week |

New Ways House

New Ways House, 97 Cromwell Road, St Andrews, Bristol, BS6 5EX

| | |
|--|---|
| Phone Number | 0117 925 1811 |
| Main Email contact | enquiries@missinglinkhousing.co.uk |
| Client Profile | Female only |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 6 |
| Accept Curfew-limited clients | |
| Steps to entrance? /How many? | Yes, 6 |
| Site on gradient/hill? | Yes |
| Stairs within the site to access accommodation | Steps to the basement, first and second floor |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | On four levels – basement, ground, first and second |
| Ground floor units | Yes, but will need to manage 6 steep steps to access the front door |
| Level of self-containment within rooms | |
| Shared facilities | Kitchen, lounge, bathroom |
| Pets allowed | No |
| Visitors Allowed | No |
| Furnished | Yes |
| Support offered by service | Staffed Monday – Friday 9 – 8pm and Saturday 10 – 4pm |
| Local Facilities | Can access the number 70 bus outside. This bus will take you to Muller Road where you can shop at Aldi and Lidl. Will also take you directly to the town centre |
| Service Charge? | Yes |

Britannia Road

1 Britannia Road, Easton, Bristol, BS5 6BZ

| | |
|--|--|
| Phone Number | 01179412734 |
| Main Email contact | |
| Client Profile | Single women with complex support needs who are homeless |
| Age Range | 22+ |
| Exclusions | |
| Number of Units | 5 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | 1 small step |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | Yes, Britannia Road has accommodation on the first and second floor which are accessed via either one or two sets of stairs. Rooms 2-5 are only accessible via the stairs. |
| Ground floor units | 1 ground floor room |
| Level of self-containment within rooms | |
| Shared facilities | Bathrooms, lounge area, garden and kitchen |
| Pets allowed | Assessed on a case by case basis. We may be able to accept 1 dog, only in the GF room |
| Visitors Allowed | Yes, female only |
| Furnished | Yes |
| Support offered by service | <p>Women being referred into the St Mungo's Women's services will be assessed on support need. Britannia Road is designed as accommodation with support for women with complex needs who are most suited to Level 2 provision.</p> <p>For example, women accessing Britannia Road will be required to actively engage in appropriate support such as, (where appropriate) engaging in mental health support, drug and alcohol support and to be actively involved in the community they live in to help support their steps to independent living.</p> <p>Britannia Road offers housing related support during the day from support staff (key workers), to ensure residents have access to support services and agencies to facilitate their move on to suitable accommodation.</p> |

| | |
|------------------|--|
| | There is the addition of out of hours support attached to the service and on call protocols in place and CCTV security links to Longhills – staffed 24 hrs. |
| Local Facilities | Britannia Road is situated very close to St Mark's Road with easy access to shops, places of worship and bus routes. Stapleton Road train station is a short walk. |
| Service Charge? | Yes |

Judith Herman House

7 Alexandra Park, Fishponds, Bristol, BS16 2BG

| | |
|--|--|
| Phone Number | 01179657027 |
| Main Email contact | judithhermanhouse@mungos.org |
| Client Profile | Single women with complex support needs who are homeless |
| Age Range | 18+ |
| Exclusions | We do not exclusively exclude anyone, all referrals are assessed as individuals |
| Number of Units | 7 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | 1 step |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | Yes, to most bedrooms |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | 6 rooms upstairs, communal areas downstairs |
| Ground floor units | 1 ground floor bedroom |
| Level of self-containment within rooms | 7 bedrooms but none are self-contained |
| Shared facilities | Bathrooms, lounge area, garden and kitchen |
| Pets allowed | No |
| Visitors Allowed | Yes, female only over 18 |
| Furnished | Yes |
| Support offered by service | <p>Women being referred into the St Mungo's Women's services will be assessed on support need, JHH is designed as accommodation with support for women with complex needs who are most suited to Level 2 provision.</p> <p>For example, women accessing JHH will be required to actively engage in appropriate support such as, (where appropriate) engaging in mental health support, drug and alcohol support and to be actively involved in the community they live in to help support their steps to independent living.</p> <p>JHH offers housing related support during the day from support staff (key workers), to ensure residents have access to support services and agencies to facilitate their move on to suitable accommodation.</p> <p>There is the addition of out of hours support attached to the service and on call protocols in place and CCTV security links to Longhills – staffed 24 hrs.</p> |

| | |
|------------------|---|
| Local Facilities | JHH is situated very close to Fishponds Road with easy access to shops, places of worship and bus routes. Stapleton Road train station is a short bus journey away. |
| Service Charge? | Yes |

Hawthorn Croft

Borleyton Walk, Bishopsworth, Bristol, BS13 8SJ

| | |
|--|---|
| Phone Number | |
| Main Email contact | |
| Client Profile | Single women with complex support needs who are homeless |
| Age Range | 18+ |
| Exclusions | <ul style="list-style-type: none"> - Individuals that require personal care - Individuals that are not willing to engage with support and recovery services - Individuals that cannot be lone worked |
| Number of Units | 9 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | None |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | 1 flight to first floor rooms |
| Wheelchair Accessible? | None, though we are able to accommodate those with lesser mobility |
| Specific wheelchair accessible rooms | None |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | 4 |
| Ground floor units | 6 |
| Level of self-containment within rooms | All units are self-contained |
| Shared facilities | None |
| Pets allowed | No |
| Visitors Allowed | Yes, female only over 18 |
| Furnished | Yes |
| Support offered by service | <p>Women being referred into the St Mungo's Women's services will be assessed on support need, Hawthorn Croft is designed as accommodation with support for women with complex needs who are most suited to Level 2 provision.</p> <p>For example, women accessing JHH will be required to actively engage in appropriate support such as, (where appropriate) engaging in mental health support, drug and alcohol support and to be actively involved in the community they live in to help support their steps to independent living.</p> <p>Hawthorn Croft offers housing related support during the day from support staff (key workers), to ensure residents have access to support services and agencies to facilitate their move on to suitable accommodation.</p> |

| | |
|------------------|---|
| | There is the addition of out of hours support attached to the service and on call protocols in place and CCTV security links to Longhills – staffed 24 hrs. |
| Local Facilities | Yes, all a short distance away |
| Service Charge? | Yes |

LEVEL 3

Missing Link – Women’s Medium Support Service

Various properties in BS3, BS4, BS5, BS6, BS8, BS10, BS14

| | |
|--|---|
| Phone Number | 0117 925 1811 |
| Main Email contact | enquiries@missinglinkhousing.co.uk |
| Client Profile | |
| Age Range | 22+ |
| Exclusions | None |
| Number of Units | 30 |
| Accept Curfew-limited clients | |
| Steps to entrance? /How many? | Out of the 8 properties, 5 are street level and 3 have 6 – 8 steps to climb |
| Site on gradient/hill? | 3 properties are located on a hill – Holmesdale Road, Lilymead and Summer Court – Upper Bryon Place |
| Stairs within the site to access accommodation | Stairs in all properties |
| Wheelchair Accessible? | Passage into the houses are quite narrow for a wheel chair |
| Specific wheelchair accessible rooms | No – too narrow for wheelchair access |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | Most are on two floors with the exception of Holmesdale Road and St Luke’s Crescent. St Luke’s kitchen is in the basement and Holmesdale lounge and kitchen are in the basement |
| Ground floor units | Ground floor level access at Robertson Road, 5 and 6 New Meadows, St Luke’s Crescent and Home Close |
| Level of self-containment within rooms | 6 self-contained units at Summer Court |
| Shared facilities | All shared with the exception of Summer Court – 6 self contained units |
| Pets allowed | No |
| Visitors Allowed | Only in the self contained properties |
| Furnished | Yes |
| Support offered by service | Weekly support |
| Local Facilities | All properties are in central areas with good bus routes, plenty of shops and supermarkets, GP surgeries |
| Service Charge? | Yes – but not for the self contained |

LEVEL 4

Places For People Women's Low Support Service

Various properties in BS5, BS16

| | | | | |
|--|---|-----------------------|---------------|---|
| Phone Number | 01772 667002 | | | |
| Main Email contact | Kitty.considine@placesforpeople.co.uk | | | |
| Client Profile | | | | |
| Age Range | 18+ | | | |
| Exclusions | | | | |
| Number of Units | 16 | | | |
| Accept Curfew-limited clients | No | | | |
| | Scheme | Self Contained | Shared | Mobility access |
| | 241 Wick Road, BS16 | 3 | | 1 step to entrance 2 ground floor units Shared garden No visitors |
| | John Willis House, 20 Air Balloon Road, BS5 | 8 | | On a slight hill 4 ground floor units |
| | 70 New Station Road, BS16 | 5 | | 1 step to entrance On a slight hill 2 ground floor units Shared garden |
| Steps to entrance? /How many? | See above table | | | |
| Site on gradient/hill? | See above table | | | |
| Stairs within the site to access accommodation | See above table | | | |
| Wheelchair Accessible? | None | | | |
| Specific wheelchair accessible rooms | None | | | |
| Lifts available | No | | | |
| Accommodation wheelchair adapted? | None | | | |
| Rooms above ground floor | Yes (see above table) | | | |
| Ground floor units | Yes (see above table) | | | |
| Level of self-containment within rooms | All self-contained flats | | | |
| Shared facilities | None | | | |
| Pets allowed | In some units | | | |
| Visitors Allowed | Varies (see above table) | | | |
| Furnished | Flats are provided with bed, curtains, cooker, washing machine, and an under counter fridge freezer | | | |

| | |
|----------------------------|--|
| Support offered by service | Yes each customer is assigned a support worker who manages the block. We offer a low support service |
| Local Facilities | |
| Service Charge? | Yes |

Phoenix Place - Women's Low Support Service

Phoenix Place, Pump Lane, Redcliffe, Bristol, BS1 6NW

| | |
|--------------------|---|
| Phone Number | 01179273844 |
| Main Email contact | phoenix@elimhousing.co.uk |
| Client Profile | |
| Age Range | 22-64 |
| Exclusions | <p>We believe each applicant has the right to be assessed on an individual basis and on their own merit. We work constructively with risk to ensure our service is inclusive and accessible. A thorough risk assessment process is undertaken with residents and relevant others to assist us in determining the suitability of our service for each applicant, along with considering the current dynamic of the project.</p> <p>Women with drug and alcohol issues, serious offenders or offenders with a history of violence and related convictions will need to show a degree of motivation towards change and ongoing engagement with relevant specialist services will need to be evidenced prior to interview, for example women with alcohol and substance misuse we would be looking for applicants to show they have been stable for 8-12 weeks and on some form of recovery plan.</p> <p>Convictions of arson would be considered very carefully on a case by case basis.</p> <p>All decisions are based on full disclosure of information and where available previous risk management plans. The causes of behaviours and risks are treated in a considered and balanced way by trained and experienced staff. Our assessment of need and suitability will also where appropriate include multi agency meetings if it is felt this will aid a more informed decision and generate a successful outcome. Due to Phoenix Place also having provision to house women with babies, women with an offending history & convictions of harm towards children and young people will not be deemed suitable for housing and support at Phoenix Place.</p> <p>If it is clear that an applicant can not be housed and supported safely at Phoenix Place, we will provide advice and guidance on other services</p> |

| | |
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| | which may be more relevant to meet their needs. |
| Number of Units | 30 (+ 25 for mother & baby) |
| Accept Curfew-limited clients | Will be considered on case by case basis |
| Steps to entrance? /How many? | 1 – up the curb from the road then ramp provided to gain access to the building |
| Site on gradient/hill? | Slight hill which is cobble stoned |
| Stairs within the site to access accommodation | |
| Wheelchair Accessible? | Only the ground floor communal areas. The actual accommodation are not accessible |
| Specific wheelchair accessible rooms | None |
| Lifts available | No |
| Accommodation wheelchair adapted? | None |
| Rooms above ground floor | Yes |
| Ground floor units | Yes, some |
| Level of self-containment within rooms | Shared – 51 – a mixture of 2, 3 & 5 beds Bed sits – 3 Self contained – 1 |
| Shared facilities | Shared – 51 – a mixture of 2, 3 & 5 beds Bed sits – 3 Self contained – 1 Sharing kitchen, bathroom, living room |
| Pets allowed | No |
| Visitors Allowed | Yes visitors are allowed into the building from 9:30am – midnight 7 days a week. Those visitors under the age of 16 may visit up until 5pm. Residents are can have visitors over the age of 16 to stay the night 3 nights per week – this must be preapproved by staff |
| Furnished | Furnished – curtains, bed. mattress, , built in wardrobe, curtains, In communal areas - cooker, fridge/ freezer (bigger flats have more than one), sofa – looking to purchase table & chairs |
| Support offered by service | The staff team at phoenix Place provide tailored support to women, enabling them to build the necessary independent living skills and confidence to secure and maintain more independent living, through various routes such as; <ul style="list-style-type: none"> • Further supported housing • Private Renting • Other Housing Associations • Local Authority Housing |

| | |
|--|--|
| | <ul style="list-style-type: none"> • Young Parents and / or Mother and Baby accommodation <p>Where appropriate and safe we also work and support residents to return home to family members and /or friends.</p> <p>Support is focussed on individual goals and aspirations for the future and staff are trained to deliver this with a psychological awareness to individual need. Support covers the following areas;</p> <ul style="list-style-type: none"> • Housing: Independent living skills & Move on options • Work, Training & Education: Meaningful activities, training, education & employment options. • Relationships: Starting and maintaining healthy relationships, Improving family / peer relationships, recognising and ending damaging relationships. • Choices and behaviour: Making positive change in behaviour patterns, addressing offending, drug and alcohol misuse, staying safe and ASB. • Health: mental & psychological wellbeing, physical and sexual health. Access to healthcare services. • Money management: Managing rent / bills / debt, budgeting and maximising income. • Self esteem, confidence and coping: Building self esteem and resilience, taking positive risks and building self reliance. <p>We are on site Monday to Friday 9am – 5pm but can be flexible to meet our residents needs. A security company is employed overnight to ensure that the residents and the building are safe when staff are not on site.</p> |
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| | <p>Monday – Thursday 8pm – 4am</p> <p>Friday – Sunday 8pm – 6am</p> <p>Residents can access a 24hrs out of hours on call service.</p> <p>We encourage and support residents in owning planned fun activities.</p> <p>Strong working partnerships are in place with other support & education providers in Bristol.</p> |
| Local Facilities | Close to supermarkets, pharmacies, bus routes, GP, dentist |
| Service Charge? | Yes |

Young People

LEVEL 1

1625 I.P. Dispersed High Support Flats (Managed By St George's House)

2 properties in BS5

| Phone Number | | | | | | | | | | | | | | | | |
|--|--|--------|---|--------|-----------------|------------------------|---|--|--|-----------------------|---|--|---|--|--|--|
| Main Email contact | | | | | | | | | | | | | | | | |
| Client Profile | <p>Young people must have first been referred for (or previously have lived in) a hostel environment such as St George's House or similar, and this has been deemed unsuitable. Exceptional circumstances around vulnerability/complex needs must be demonstrated by referrer to evidence why the usual youth housing options are not appropriate.</p> <p>Referral to complex case panel also required.</p> <p>Approx 6 month stay</p> | | | | | | | | | | | | | | | |
| Age Range | 16-21 (with some exceptional cases aged 22-24) | | | | | | | | | | | | | | | |
| Exclusions | | | | | | | | | | | | | | | | |
| Number of Units | 2 | | | | | | | | | | | | | | | |
| Accept Curfew-limited clients | | | | | | | | | | | | | | | | |
| | <table border="1"> <thead> <tr> <th>Scheme</th> <th>Self Contained</th> <th>Shared</th> <th>Mobility access</th> </tr> </thead> <tbody> <tr> <td>14 Greenbank View, BS5</td> <td>1</td> <td></td> <td>Ground floor No steps to access Wet room</td> </tr> <tr> <td>24a Hayward Road, BS5</td> <td>1</td> <td></td> <td>1 step to front door Maisonette Stairs inside</td> </tr> </tbody> </table> | Scheme | Self Contained | Shared | Mobility access | 14 Greenbank View, BS5 | 1 | | Ground floor No steps to access Wet room | 24a Hayward Road, BS5 | 1 | | 1 step to front door Maisonette Stairs inside | | | |
| Scheme | Self Contained | Shared | Mobility access | | | | | | | | | | | | | |
| 14 Greenbank View, BS5 | 1 | | Ground floor No steps to access Wet room | | | | | | | | | | | | | |
| 24a Hayward Road, BS5 | 1 | | 1 step to front door Maisonette Stairs inside | | | | | | | | | | | | | |
| Steps to entrance? /How many? | See above table | | | | | | | | | | | | | | | |
| Site on gradient/hill? | | | | | | | | | | | | | | | | |
| Stairs within the site to access accommodation | See above table | | | | | | | | | | | | | | | |
| Wheelchair Accessible? | See above table | | | | | | | | | | | | | | | |
| Specific wheelchair accessible rooms | See above table | | | | | | | | | | | | | | | |
| Lifts available | No | | | | | | | | | | | | | | | |
| Accommodation wheelchair adapted? | See above table | | | | | | | | | | | | | | | |
| Rooms above ground floor | See above table | | | | | | | | | | | | | | | |
| Ground floor units | See above table | | | | | | | | | | | | | | | |

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| Level of self-containment within rooms | Self-contained |
| Shared facilities | |
| Pets allowed | No |
| Visitors Allowed | |
| Furnished | White goods and basic furnishings |
| Support offered by service | No staff on site. Allocated support hours max. 10 per week (weekdays only), including back end work such as admin/staff travel. This is used flexibly and tailored to individual needs with a view to gradually decrease over the 6 month period to allow a planned ending. Young people also have access to 24-hour out of hours telephone support at St George's House. |
| Local Facilities | |
| Service Charge? | |

St George's House

St George's House, 101 St Georges Road, Bristol, BS1 5UP

| | |
|--|--|
| Phone Number | 0117 9276600 |
| Main Email contact | stgeorghouse@1625ip.co.uk |
| Client Profile | |
| Age Range | 16 – 21 (can consider 22-25 on case by case basis based on needs) |
| Exclusions | All referrals considered on case by case basis. If needs/risks can be supported/mitigated to ensure safety of all at the project, then referral can be considered. If needs/risks can not be satisfactorily supported/mitigated, we will advise what actions/support needs to happen to be considered. |
| Number of Units | 25 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | Yes, but ramp available |
| Site on gradient/hill? | |
| Stairs within the site to access accommodation | Rooms spread over several floors |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | Rooms spread over several floors |
| Ground floor units | 1 disability-adapted self-contained unit on ground floor, but 3 steps lead to this |
| Level of self-containment within rooms | 1 unit |
| Shared facilities | <ul style="list-style-type: none"> • 24 rooms are fully furnished with own shower and toilet • Shared kitchen facilities • TV lounge & communal space • Small communal garden • Communal laundry • Activity room including training kitchen |
| Pets allowed | No |
| Visitors Allowed | No |
| Furnished | Yes |
| Support offered by service | <p>24 hours staffing with a minimum of two staff on shifts at all times. Named Key worker at service start date. Minimum of weekly 1:1 support session but can be increased deepening of needs of young people.</p> <p>Young people can seek support on adhoc basis at any time.</p> <p>Key worker is main point of support and contact and will sign post to more specialised support as required, including in house Participation &</p> |

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| | <p>Learning, Mental Health & wellbeing and Transitions and resilience services. Will sign post to external services as applicable</p> <p>Support provided (target group):</p> <p>Primary support: St Georges House is short-term emergency accommodation only, addressing immediate and priority needs only, especially move on planning</p> <p>Secondary support: Accommodation, Work & Learning, People & Support, Health & Wellbeing, Choices & Behaviour, Money & Rent, Practical Life Skills</p> |
| Local Facilities | |
| Service Charge? | Yes |

LEVEL 1/2

Bristol Foyer

Bristol Foyer, 2a Victoria Street, Bristol, BS1 6DT

| | |
|--|---|
| Phone Number | 0117 927 6805 |
| Main Email contact | BristolFoyer.Referrals@livewest.co.uk |
| Client Profile | |
| Age Range | 16-21 (up to 25 for care leavers) |
| Exclusions | All applications will be considered |
| Number of Units | 31 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | No |
| Site on gradient/hill? | |
| Stairs within the site to access accommodation | Yes |
| Wheelchair Accessible? | Yes although this is dependent on the lift not being out of order as the only other exit is a stairwell from the disabled flat |
| Specific wheelchair accessible rooms | Yes, one disability adapted flat with wet room, no hoist from the bathroom and no washing chair. We are happy to work with external providers to ensure the appropriate equipment is in place if required |
| Lifts available | Yes |
| Accommodation wheelchair adapted? | Yes, one disability adapted flat with wet room, no hoist from the bathroom and no washing chair. We are happy to work with external providers to ensure the appropriate equipment is in place if required |
| Rooms above ground floor | All units |
| Ground floor units | None |
| Level of self-containment within rooms | |
| Shared facilities | 31 bedrooms in cluster flats. Each flat has a shared kitchen and shared bathroom. Meeting rooms x 3, communal lounge x 2, media suite x 1, laundry x 1, onsite training kitchen x 1. |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | |
| Support offered by service | <p>The Service offers secure and safe accommodation with 24/7 access to staff/security. Each young person will be assigned a Youth Development Worker who will work with them during their stay.</p> <p>Each young person is required to engage in support each week and a minimum of 10 hours meaningful activity. This can be anything from</p> |

| | |
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| | <p>college, work or engaging in the Foyer programme and workshops.</p> <p>Our service delivery model is designed to motivate, engage and promote recovery independence and well-being of young people connecting them with education, training and employment pathways, together with the housing stability, finance, health and wellbeing and social footprint that supports a more sustainable adult life.</p> <p>During their stay at the Foyer we will offer:</p> <ul style="list-style-type: none"> • support with independent living skills • money management • living with others and being a good neighbour, • assess new opportunities and experiences that inspire YP to set ambitious goals for themselves • Address barriers to education, employment and training • Referrals to specialist services • Skills and confidence to live independent lives |
| Local Facilities | Service on a main bus route and near Temple Meads station |
| Service Charge? | Yes there is a personal service charge payment of £5.08 since April 2020 (variable to change) |

LEVEL 3

Youth Projects – Blenheim Road

15 Blenheim Road, Redland, Bristol BS6 7JL

| | |
|--|--|
| Phone Number | |
| Main Email contact | |
| Client Profile | <p>All young people who access this service will:</p> <ul style="list-style-type: none"> • Have recourse to public funds; • Be owed a duty to accommodate by the Council under the Children Act 1989, the Children (Leaving Care) Act 2000, or the Housing Act 1996; • Not have care of any dependents; • Be aged 16-21, or 22-25 if they are disabled, continuing in education or particularly vulnerable; • Have support needs such that they would benefit from the service. <p>Referrals onto the HSR for this service are restricted to BCC Through Care, HPT & Locality Social Work Teams (LSWT).</p> |
| Age Range | 16-21 (22-24 in exceptional circumstances) |
| Exclusions | The service does not have a policy of automatic exclusion; each applicant will be assessed on a case by case basis. In cases where a young person presents with high risk behaviours / needs the service will try to work with them, provided it is safe to do so. |
| Number of Units | 7 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | Yes |
| Site on gradient/hill? | |
| Stairs within the site to access accommodation | Stairs to higher floor |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | Yes |
| Ground floor units | |
| Level of self-containment within rooms | 7 bedrooms |
| Shared facilities | 2 shared living areas (one used as meeting space when required), 2 shared kitchens, 4 toilets/3 bathrooms, smart TV's in living rooms for shared use and WIFI, monitored entry system –key fob controlled |
| Pets allowed | No |

| | |
|----------------------------|--|
| Visitors Allowed | Yes, agreed on a case by case basis |
| Furnished | Yes (wardrobe, drawers, bedside cabinet, fridge freezer provided – temporary bed provided if required) |
| Support offered by service | 2 hours of 1:1 support available per week per young person. Overnight sleep-in (1 member of staff) most nights for on-call support. On-call support available during daytime hours floating between the 3 Youth Projects properties. Welfare checks every 3 days or more frequent if needed. Daily text to be arranged if agreed. Office in the property but is not staffed 24 hours. Staff lone work. |
| Local Facilities | Property close to shops and other local amenities and close to bus routes |
| Service Charge? | Yes, £8.35 per week |

Youth Projects – Cheltenham Road & Kingsdown Parade

2 properties in BS6

| Main Email contact | | | | |
|--|--|----------------|--------|---|
| Client Profile | <p>All young people who access this service will:</p> <ul style="list-style-type: none"> • Have recourse to public funds; • Be owed a duty to accommodate by the Council under the Children Act 1989, the Children (Leaving Care) Act 2000, or the Housing Act 1996; • Not have care of any dependents; • Be aged 18-21, or 22-25 if they are disabled, continuing in education or particularly vulnerable; • Have support needs such that they would benefit from the service. <p>Referrals onto the HSR for this service are restricted to BCC Through Care, HPT & Locality Social Work Teams (LSWT).</p> | | | |
| Age Range | 18-21 (22-24 in exceptional circumstances) | | | |
| Exclusions | The service does not have a policy of automatic exclusion; each applicant will be assessed on a case by case basis. In cases where a young person presents with high risk behaviours / needs the service will try to work with them, provided it is safe to do so. | | | |
| Number of Units | 8 | | | |
| Accept Curfew-limited clients | Yes | | | |
| | Scheme | Self Contained | Shared | Mobility access |
| | 181 Cheltenham Road, BS6 | | 4 | 2 small shared kitchens, 1 shared living area, 3 toilets/2 bathrooms, smart TV's in living room for shared use and WIFI, monitored entry system –key fob controlled |
| | 66 Kingsdown Parade, BS6 | | 4 | 1 large shared kitchen/living area, 4 toilets/3 bathrooms, smart TV's in living room for shared use and WIFI, monitored entry system –key fob controlled |
| Steps to entrance? /How many? | Yes | | | |
| Site on gradient/hill? | | | | |
| Stairs within the site to access accommodation | Stairs to higher floor | | | |
| Wheelchair Accessible? | No | | | |

| | |
|--|---|
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | Yes |
| Ground floor units | |
| Level of self-containment within rooms | |
| Shared facilities | See above table |
| Pets allowed | No |
| Visitors Allowed | Yes, agreed on a case by case basis |
| Furnished | |
| Support offered by service | 1.5 hours 1:1 support available per week per young person. On call emergency support available 24 hours. Daytime floating support between the 3 Youth Projects properties. Welfare checks every 3 days or more frequent if needed, daily text to be arranged if agreed. |
| Local Facilities | Both properties close to shops and other local amenities and close to bus routes |
| Service Charge? | Yes, £8.35 per week |

LEVEL 4

Youth Projects – Flats

2 properties in BS6

| Main Email contact | | | | | | | | | | | | | | | | | | | | |
|--|--|--------|-----------------|--------|-----------------|-----------------------|---|--|--|--------------------------|---|--|--|--------------------------|---|--|--|--|--|--|
| Client Profile | <p>All young people who access this service will:</p> <ul style="list-style-type: none"> • Have recourse to public funds; • Be owed a duty to accommodate by the Council under the Children Act 1989, the Children (Leaving Care) Act 2000, or the Housing Act 1996; • Not have care of any dependents; • Be aged 16-21, or 22-25 if they are disabled, continuing in education or particularly vulnerable; • Have support needs such that they would benefit from the service. <p>Referrals onto the HSR for this service are restricted to BCC Through Care, HPT & Locality Social Work Teams (LSWT).</p> | | | | | | | | | | | | | | | | | | | |
| Age Range | 16-21 (22-24 in exceptional circumstances) | | | | | | | | | | | | | | | | | | | |
| Exclusions | The service does not have a policy of automatic exclusion; each applicant will be assessed on a case by case basis. In cases where a young person presents with high risk behaviours / needs the service will try to work with them, provided it is safe to do so. | | | | | | | | | | | | | | | | | | | |
| Number of Units | 9 | | | | | | | | | | | | | | | | | | | |
| Accept Curfew-limited clients | Yes | | | | | | | | | | | | | | | | | | | |
| | <table border="1"> <thead> <tr> <th>Scheme</th> <th>Self Contained</th> <th>Shared</th> <th>Mobility access</th> </tr> </thead> <tbody> <tr> <td>15 Blenheim Road, BS6</td> <td>3</td> <td></td> <td></td> </tr> <tr> <td>181 Cheltenham Road, BS6</td> <td>3</td> <td></td> <td></td> </tr> <tr> <td>66 Kingsdown Parade, BS6</td> <td>3</td> <td></td> <td></td> </tr> </tbody> </table> | Scheme | Self Contained | Shared | Mobility access | 15 Blenheim Road, BS6 | 3 | | | 181 Cheltenham Road, BS6 | 3 | | | 66 Kingsdown Parade, BS6 | 3 | | | | | |
| Scheme | Self Contained | Shared | Mobility access | | | | | | | | | | | | | | | | | |
| 15 Blenheim Road, BS6 | 3 | | | | | | | | | | | | | | | | | | | |
| 181 Cheltenham Road, BS6 | 3 | | | | | | | | | | | | | | | | | | | |
| 66 Kingsdown Parade, BS6 | 3 | | | | | | | | | | | | | | | | | | | |
| Steps to entrance? /How many? | Yes | | | | | | | | | | | | | | | | | | | |
| Site on gradient/hill? | | | | | | | | | | | | | | | | | | | | |
| Stairs within the site to access accommodation | | | | | | | | | | | | | | | | | | | | |
| Wheelchair Accessible? | | | | | | | | | | | | | | | | | | | | |
| Specific wheelchair accessible rooms | No | | | | | | | | | | | | | | | | | | | |
| Lifts available | No | | | | | | | | | | | | | | | | | | | |

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|--|---|
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | No |
| Ground floor units | Yes but all have steps leading down to them |
| Level of self-containment within rooms | Shared living areas at each property address with Smart TVs and WIFI (one used as meeting space when required), kitchen area and shower room/toilet in each flat, monitored entry system –key fob controlled |
| Shared facilities | Shared living areas at each property address with Smart TVs and WIFI (one used as meeting space when required), kitchen area and shower room/toilet in each flat, monitored entry system –key fob controlled |
| Pets allowed | No |
| Visitors Allowed | Yes, agreed on a case by case basis |
| Furnished | Yes (wardrobe, drawers, bedside cabinet, fridge freezer provided – temporary bed provided if required) |
| Support offered by service | <p>1 hour 1:1 support available per week per young person, on call support available during daytime hours floating between the 3 Youth Projects properties, welfare checks every 3 days or more frequent if needed, daily text to be arranged if agreed.</p> <p>Support provided (target group):</p> <p>Young people aged 16-21 (22+ considered if additional vulnerability) who present low risk and who are homeless, or threatened with homelessness, or who are needing to move on from medium or high support accommodation within the Young People’s Housing and Independence Pathway, or who are leaving care.</p> |
| Local Facilities | Properties are close to shops and other local amenities and close to bus routes |
| Service Charge? | Yes, £8.35 per week |

1625 I.P. Young People's Low Support Accommodation

Various properties in BS1, BS2, BS3, BS4, BS5, BS6, BS7, BS10, BS11, BS13, BS16

| | |
|--|---|
| Main Email contact | enquiries@1625ip.co.uk |
| Client Profile | |
| Age Range | 16-21 (with some exceptional cases 22-24) |
| Exclusions | Referrals will be assessed on a case-by-case basis |
| Number of Units | 150 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | In some properties |
| Site on gradient/hill? | |
| Stairs within the site to access accommodation | |
| Wheelchair Accessible? | None |
| Specific wheelchair accessible rooms | |
| Lifts available | |
| Accommodation wheelchair adapted? | None specifically adapted, access requirements considered on case by case basis |
| Rooms above ground floor | Yes |
| Ground floor units | Yes |
| Level of self-containment within rooms | 50 self-contained units |
| Shared facilities | 100 shared units |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | |
| Support offered by service | <p>Visiting Support, regular support sessions and property visits, a 9-5 Drop in service and a 24-hour crisis/emergency repair service.</p> <p>Support provided (target group):</p> <p>Primary support: Single homeless with support needs</p> <p>Secondary support: Young person leaving care</p> <p>Allocated Support Worker</p> <p>Weekly support</p> <p>Guidance and support to young people in the following areas, to facilitate and develop independence (including move on and resettlement support):</p> <ul style="list-style-type: none"> • Accommodation • Work and learning • How you feel • People and support • Choices and behaviour • Health • Money and rent |

| | |
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| | <ul style="list-style-type: none"> • Practical life skills <p>We offer low to medium support. Applicants should be ready and willing to move towards independence with appropriate support. EET workers offering access to education, employment, training and volunteering opportunities. Accredited life skills training/groupwork and positive activities. Facilitate communication between young people and their families to prevent break up or to help them to return to the family home.</p> <p>Independent People can also provide additional support through the Transitions and Resilience Service.</p> |
| Local Facilities | |
| Service Charge? | Yes |

Livewest Young People's Low Support Service

Various properties in BS2, BS3, BS4, BS5, BS6, BS7

| | |
|--|---|
| Phone Number | 01934526000 |
| Main Email contact | SupportedAdminTeam@livewest.co.uk |
| Client Profile | |
| Age Range | 16-21 |
| Exclusions | We would consider all applicants |
| Number of Units | 45 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | In most properties |
| Site on gradient/hill? | |
| Stairs within the site to access accommodation | In most properties |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | Yes |
| Ground floor units | Some ground floor units |
| Level of self-containment within rooms | 39 units |
| Shared facilities | 6 units |
| Pets allowed | Yes, but only in 3 units that don't share an entrance with others. Any request for a dog would also have to be approved by a LiveWest housing officer. |
| Visitors Allowed | Yes |
| Furnished | |
| Support offered by service | <p>Support Picture : Weekly floating support</p> <p>We provide accommodation and specialist housing related support and advice for individuals with diverse strengths, needs, and aspirations to develop confidence and resilience through a wide range of opportunities. This is generally 1-2 hours a week low support. We work closely with other agencies around specific needs including mental health, domestic violence and others. We support our customers to create a personalised support/action plan that recognises their strengths and talents as well as their needs. We can:</p> <ul style="list-style-type: none"> • support people to access the benefits they are entitled and manage their finances (including debt management); • provide tailored support and coaching to empower an individual's progress; • provide education, employability and healthy living skills that develop an individual's potential; |

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| | <ul style="list-style-type: none"> enable people to live safely in their own homes by providing home safety advice and arranging repairs and adaptations. |
| Local Facilities | Properties are based around Easton, St Pauls, Bedminster, but all on bus routes and central. |
| Service Charge? | |

Specialist Young People

LEVEL 4

Supported Lodgings Service

Various properties with hosts

| | |
|--|---|
| Phone Number | 0117 353 4094 |
| Main Email contact | branchoutsupportedlodgings@bristol.gov.uk |
| Client Profile | Support provided (target group): Primary support: Care Leavers/Children in Care aged 16+ Secondary support: Part 7 Homeless Young People |
| Age Range | 16-21 |
| Exclusions | High risk, NEET |
| Number of Units | 29 |
| Accept Curfew-limited clients | No |
| Steps to entrance? /How many? | Varies depending on the Host – most do have steps to the entrance |
| Site on gradient/hill? | |
| Stairs within the site to access accommodation | |
| Wheelchair Accessible? | Varies depending on the Host, but most would present access issue to a wheelchair user or someone with limited mobility |
| Specific wheelchair accessible rooms | No |
| Lifts available | |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | Yes |
| Ground floor units | In some of the available Hosts' homes there is ground floor accommodation |
| Level of self-containment within rooms | |
| Shared facilities | Bedroom, sharing facilities |
| Pets allowed | Only in special circumstances |
| Visitors Allowed | Yes – including overnight visitors. Individual arrangements are made between a Host and YP but the standard is usually that it is fine provided the YP has asked permission for the guest to be there and that they are aware that they would be expected to show the same standards of behaviour expected from a YP. |
| Furnished | Yes |
| Support offered by service | Support Picture: Young people are housed semi-independently in a family setting with at least one appropriately trained/experienced adult. |

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| | The support is largely 1:1, flexible and depends on the needs of the young person but is aimed at developing the independence skills to successfully manage their own tenancy. |
| Local Facilities | |
| Service Charge? | £15 per week, which covers bills and food |

Substance Misuse

ARA Preparation Housing Service

Various properties in BS4, BS5, BS6, BS7, BS8, BS9, BS15, BS16

| | |
|--|--|
| Phone Number | ARA - 0330 134 0286 The Junction Project – 0117 967 1893 |
| Main Email contact | ARAHM@recovery4all.co.uk info@thejunctionproject.org.uk |
| Client Profile | Male and female clients who need accommodation and support to address their substance misuse issues Preparation (Prep) Service is led by Ara with support from The Junction Project. For Referrals to the service, clients need a script in place where required, with no upper limit of script (but need to be committed to reducing in Junction properties). Clients need to provide a negative test to Class As upon or close to admission,. No alcohol or other drug use for The Junction Project accommodation, No problematic use of alcohol/cannabis for Ara accommodation. Accommodation is provided across thirteen properties around Bristol, each with psychologically informed environments to facilitate recovery. |
| Age Range | 18+ |
| Exclusions | <ul style="list-style-type: none"> - People not wishing to address substance misuse issues - High levels of substance misuse - Severe and enduring mental health problems - Very high risk offenders (e.g. arson/serious violence/sexual offences) |
| Number of Units | 71 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | Level access accommodation available at Brentry Farm, Stapleton Road, Wellington Hill West, Overndale Road, 240 Charlton Road |
| Site on gradient/hill? | Varies according to the property, contact for details of specific properties |
| Stairs within the site to access accommodation | Except properties identified above, accommodation is on more than one floor |
| Wheelchair Accessible? | Accessible accommodation available at Brentry Farm, Wellington Hill West, Overndale Road |
| Specific wheelchair accessible rooms | Adapted accommodation available at Wellington Hill West |
| Lifts available | No |

| | |
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| Accommodation wheelchair adapted? | Adapted accommodation available at Wellington Hill West |
| Rooms above ground floor | |
| Ground floor units | Level access accommodation available at Stapleton Road, Wellington Hill West, Overndale Road, 240 Charlton Road |
| Level of self-containment within rooms | |
| Shared facilities | All units are shared Shared communal areas e.g. lounge, kitchen, bathrooms. Ensuite bathrooms are available in some properties |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes, support is provided via: <ul style="list-style-type: none"> • Regular key working sessions focusing on individual needs • Activities and workshops • Breakfast clubs • House meetings / house meals / house outings • Weekend and evening support • On call • Support intervention policy for breaches of licence/tenancy agreement Level of support varies, contact for details of specific properties |
| Local Facilities | Properties are located in various parts of Bristol, local facilities vary according to the property, contact for details of specific properties |
| Service Charge? | Yes |

ARA Preparation Intake Service

Various properties in BS1, BS2, BS5, BS10, BS16

| | |
|--|--|
| Phone Number | ARA - 0330 134 0286 The Junction Project – 0117 967 1893 The Salvation Army Bridge Programme – 0117 955 2821 |
| Main Email contact | ARAHM@recovery4all.co.uk info@thejunctionproject.org.uk |
| Client Profile | Male and female clients who need accommodation and support to address their substance misuse issues Prep Intake Service is led by Ara with support from the Salvation Army Bridge Project. For Referrals to the service, clients need a script to already be in place (or actively seeking one) where required, with no upper limit of script. There must be no uncontrolled drinking, without detox support in place For Ara accommodation, clients are expected to give a negative test one week after admission. Accommodation is provided across three properties across Bristol, each with psychologically informed environments to facilitate recovery. |
| Age Range | 18+ |
| Exclusions | <ul style="list-style-type: none"> - People not wishing to address substance misuse issues - High levels of substance misuse - Severe and enduring mental health problems - Very high risk offenders (e.g. arson/serious violence/sexual offences) |
| Number of Units | 24 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | Level access accommodation available at Brentry Farm, and Hurstwood Road |
| Site on gradient/hill? | Varies according to the property, contact for details of specific properties |
| Stairs within the site to access accommodation | Except properties identified above, accommodation is on more than one floor |
| Wheelchair Accessible? | Accessible accommodation available at Brentry Farm and Hurstwood Road |
| Specific wheelchair accessible rooms | Adapted accommodation available at Hurstwood Road |
| Lifts available | Only at Salvation Army Bridge Programme |
| Accommodation wheelchair adapted? | Adapted accommodation available at Hurstwood Road |
| Rooms above ground floor | |
| Ground floor units | Level access accommodation available at Brentry Farm, and Hurstwood Road |
| Level of self-containment within rooms | |

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|----------------------------|---|
| Shared facilities | All units are shared Shared communal areas e.g. lounge, kitchen, bathrooms. Ensuite bathrooms are available in some properties |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes, support is provided via: <ul style="list-style-type: none"> • Regular key working sessions focusing on individual needs • Activities and workshops • Breakfast clubs • House meetings / house meals / house outings • Weekend and evening support • On call • Support intervention policy for breaches of licence/tenancy agreement Level of support varies, contact for details of specific properties |
| Local Facilities | Properties are located in various parts of Bristol, local facilities vary according to the property, contact for details of specific properties |
| Service Charge? | Yes |

ARA In-Treatment Housing

Various properties in BS2, BS4, BS5, BS8, BS9, BS15, BS16

| | |
|--|--|
| Phone Number | ARA - 0330 134 0286 The Junction Project – 0117 967 1893 |
| Main Email contact | ARAHM@recovery4all.co.uk info@thejunctionproject.org.uk |
| Client Profile | Male and female clients who need accommodation and support to continue their recovery from substance misuse, need to be abstinent from drugs and alcohol, can be on low-level substitute prescribing for some properties |
| Age Range | 18+ |
| Exclusions | - Current substance misuse - High level substitute prescribing - Severe and enduring mental health problems - Very high risk offenders (e.g. arson/serious violence/sexual offences) |
| Number of Units | 62 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | Level access accommodation available at Old Bread Street and 490 Fishponds Road |
| Site on gradient/hill? | Varies according to the property, contact for details of specific properties |
| Stairs within the site to access accommodation | Level access accommodation available at Old Bread Street and 490 Fishponds Road Except properties identified above accommodation is on more than one floor |
| Wheelchair Accessible? | Accessible accommodation available at Old Bread Street (self-contained flat) |
| Specific wheelchair accessible rooms | Accessible accommodation available at Old Bread Street (self-contained flat) |
| Lifts available | No |
| Accommodation wheelchair adapted? | Adapted accommodation available at Old Bread Street (self-contained flat) |
| Rooms above ground floor | Except properties identified above accommodation is on more than one floor |
| Ground floor units | Level access accommodation available at Old Bread Street and 490 Fishponds Road |
| Level of self-containment within rooms | 16 self-contained units |
| Shared facilities | 46 shared units Shared communal areas e.g. lounge, kitchen, bathrooms. Ensuite bathrooms are available in some properties |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Yes, support is provided via regular key working sessions focusing on individual needs. House |

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| | <p>meals and house outings are also provided at some properties.</p> <p>Staff are available for support during weekends and some evenings</p> <p>Support intervention policy for breaches of licence/tenancy agreement</p> |
| Local Facilities | Properties are located in various parts of Bristol, local facilities vary according to the property, contact for details of specific properties |
| Service Charge? | Yes |

Non-Pathway Services

Supported Move-on (BCC)

Various properties in BS2, BS3, BS4, BS5, BS6, BS16

| | |
|-------------------------------|--|
| Phone Number | Lisa Lopresti 07557 587495 Katherine Dance 07385 642195 |
| Main Email contact | lisa.lopresti@bristol.gov.uk Katherine.Dance@bristol.gov.uk |
| Client Profile | Mixed and diverse gender and ethnicity |
| Age Range | 18+ |
| Exclusions | |
| Number of Units | 26 |
| Accept Curfew-limited clients | |

| Property | Type | Further Info | | | |
|---------------------------------------|-------------|---|--|--|--|
| 38A Morgan Street, St Pauls, BS2 9LQ | 2 x studios | One small step to main entrance. No. 38A is ground floor flat with garden, no. 38B is first floor flat via indoor communal staircase. Both studios: kitchen, lounge/bedroom, bathroom. BCC are landlords, Non-secure tenancy issued. | | | |
| 38B Morgan Street, St Pauls, BS2 9LQ | | | | | |
| 42A Lanaway Road, Fishponds, BS16 2NN | 1 studio | 2 above ground level flats. Staircase outside property to both flats and one indoor communal staircase for 42B. 42A: Kitchen, lounge/bedroom, shower room, balcony, no garden. | | | |
| | 1 one bed | | | | |

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|--|--------------|--|--|--|
| 42B Lanaway Road, Fishponds, BS16 2NN | | 42B One bed: kitchen, bathroom and separate lounge and bedroom, no outdoor space. BCC are landlords, Non-secure tenancy issued. | | |
| 1A Kingsley Road, Greenbank, BS6 6HF 1B Kingsley Road, Greenbank, BS6 6HF | 2 x studios | One small step to entrance. No. 1A is ground floor flat with garden. No. 1B is first floor flat via indoor communal staircase. Both studios: kitchen, lounge/bedroom, shower room. BCC are landlords, Non-secure tenancy issued. | | |
| 14A Sherborne Street, St George, BS5 8EH 14B Sherborne Street, St George, BS5 8EH | 2 x studios | One small step to entrance. Street on slight incline. No. 14A is ground floor flat with garden and no. 14B is first floor flat via indoor communal staircase. Both studios: kitchen, lounge/bedroom, shower room for no. 14B has a bathroom. BCC are landlords, Non-secure tenancy issued. | | |
| 9A Nicholas Road, Lawrence Hill, BS5 0LX 9B Nicholas Road, Lawrence Hill, BS5 0LX | 2 x one beds | 2 steps to entrance. No. 9A is ground floor flat with garden and no. 9B is first floor flat via indoor communal staircase. Both flats: Kitchen, bedroom, lounge, shower room. | | |

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| | | BCC are landlords, Non-secure tenancy issued. | | |
| Flat 1, Alderman House, 63 Ashton rise, BS3 2DG | 8 x one beds | 8 flats across 4 levels (Only no. 1 Alderman House and no. 1 Micklewright House have ground floor access). Access via elevator lift in block. | | |
| Flat 4, Alderman House, 63 Ashton rise, BS3 2DG | | All flats have: Kitchen, bedroom, lounge, bathroom, no garden. | | |
| Flat 5, Alderman House, 63 Ashton rise, BS3 2DG | | BCC are landlords, Non-secure tenancy issued. | | |
| Flat 8, Alderman House, 63 Ashton rise, BS3 2DG | | | | |
| Flat 1, Micklewright House, 64 Ashton Rise, BS3 2EH | | | | |
| Flat 4, Micklewright House, 64 Ashton Rise, BS3 2EH | | | | |
| Flat 5, Micklewright House, 64 Ashton Rise, BS3 2EH | | | | |
| Flat 8, Micklewright House, 64 Ashton Rise, BS3 2EH | | | | |
| 3 Burlington Court, Burlington Road, | Studio flat | With bath, Multiple steps to Front Door, Communal Garden, controlled entry | | |

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|--|---|--|--|--|
| Redland, Bristol BS6 6TN | | BCC are landlords, Non-secure tenancy issued. | | |
| 6 Burnell Drive, St Pauls, Bristol BS2 9JU | 1 bed flat | One step to Front Door, small garden, bath BCC are landlords, Non-secure tenancy issued. | | |
| 21A Villiers Road, BS5 0JH | Self-contained ground floor flat | 1 step to main entrance. Garden. | | |
| 21B Villiers Road BS5 0JH | Self-contained first floor flat | 1 step to main entrance. No garden. Brighter Places are landlords, AST's issued. | | |
| 21A Fitzroy Street, BS4 3BY | Self-contained studio basement flat. Separate bedroom and living kitchen/ dining room | 13 steps down to main entrance. No garden but small private outside area to front of flat at the bottom of the steps. (Rear garden is for the sole use of the upstairs family maisonette). Brighter Places are landlords, AST's issued. | | |
| 106 Feeder Road, BS2 0UB | Shared House – 3 bed spaces | 1 step to main entrance. Shared kitchen and living areas. Brighter Places are landlords, AST's issued. | | |
| Steps to entrance? /How many? | | | See above table | |
| Site on gradient/hill? | | | Sherbourne St and Nicolas Road and Fitzroy St are on a small hill. All the others are on flat roads. | |

| | |
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| Stairs within the site to access accommodation | See above table |
| Wheelchair Accessible? | None |
| Specific wheelchair accessible rooms | None |
| Lifts available | See above table |
| Accommodation wheelchair adapted? | None – But could be according to need |
| Rooms above ground floor | See above table |
| Ground floor units | See above table |
| Level of self-containment within rooms | All self-contained only apart from Feeder Road which is a 3 bed sharer property |
| Shared facilities | <p>All self-contained only apart from Feeder Road which is a 3 bed sharer property</p> <p>Only communal staircases in all flat blocks. No gardens are shared.</p> <p>See above table re Feeder Road</p> |
| Pets allowed | Generally no, but this will be property specific, some properties will allow pets. |
| Visitors Allowed | Yes |
| Furnished | Yes |
| Support offered by service | Floating support is offered through the Temporary Accommodation Team |
| Local Facilities | All flats are dispersed across central, south and |

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| | east parts of Bristol (BS2, BS3, BS5, BS6, BS16) |
| Service Charge? | This depends on the landlord of the properties. Please ask support service when someone is referred to a specific property |

Supported Move-on (St Mungo's)

Various properties in

| | | | |
|-------------------------------|---|-------------------------|--|
| Phone Number | Maddy Brown: 07764958918 | | |
| Main Email contact | madeleine.brown@mungos.org; bristolmoveon@mungos.org | | |
| Client Profile | Mixed and diverse gender and ethnicity | | |
| Age Range | 18+ | | |
| Exclusions | | | |
| Number of Units | 13 | | |
| Accept Curfew-limited clients | | | |
| | Property | Type | Mobility access |
| | Ground floor front flat, 191 Whitehall Road, Bristol BS5 9BT | 1xbed | Street level Cooker fridge freezer and washing machine provided |
| | Ground Floor Rear Flat 191 Whitehall Road, Bristol BS5 9BT | 1xbed | 3xSteps down to entrance Cooker fridge freezer and washing machine provided |
| | First floor flat 191 Whitehall Road, Bristol BS5 9BT | 2xbed first floor flat | Communal entrance with second floor flat. Stairs. Cooker fridge freezer and washing machine provided Separate fridges in tenants rooms |
| | Second floor flat 191 Whitehall Road, Bristol BS5 9BT | 2xbed second floor flat | Communal entrance with first floor flat. Stairs Cooker fridge freezer and washing machine provided Separate fridges in tenants rooms |
| | Ground Floor Front Flat, 193 Whitehall Road, Bristol, BS5 9BT | 1xbed | Street level entrance, 3xsteps in entrance hallway Cooker fridge freezer and washing machine provided |
| | Ground Floor Rear Flat, 193 Whitehall | 1xbed | 3xSteps down to entrance Cooker fridge freezer and washing machine provided |

| | | | | |
|--|---|--------|---|--|
| | Road, Bristol, BS5 9BT | | | |
| | Second Floor Flat, 193 Whitehall Road, Bristol, BS5 9BT | 1xbed | Stairs to second floor Cooker fridge freezer and washing machine provided | |
| | Ground Floor Front Studio, 195 Whitehall Road, Bristol, BS5 9BT | Studio | Street level entrance Cooker fridge freezer and washing machine provided | |
| | Ground Floor Rear Flat, 195 Whitehall Road, Bristol, BS5 9BT | 1xbed | 3xSteps down to entrance Cooker fridge freezer and washing machine provided | |
| | First Floor Maisonette, 195 Whitehall Road, Bristol, BS5 9BT | 2xbed | Steps down to entrance, stairs to first floor. Cooker fridge freezer and washing machine provided Separate fridges in tenants rooms | |
| | First Floor Rear Flat, 193 whitehall Road, Bristol, BS5 9BT | 1 bed | Steps down to entrance, stairs to first floor. Cooker fridge freezer and washing machine provided | |
| | Flat 4, Rhian Place, Hanham Road, Kingswood, Bristol BS15 8PH | 1xbed | Ground floor flat | |
| | 1 Machin Mews, 80 Standfast Road, Brentry, Bristol BS10 7HJ | 1xbed | Ground floor flat | |

| | | | |
|--|--|-------|--|
| | Flat 2, Park Edge, 359A Church Road, St George, Bristol BS5 8AQ | 1xbed | First floor flat |
| | 4 Cedar Hill Court, Staple Hill, BS16 5EX | 1 bed | Ground floor flat, communal hallway – |
| | 11 Crates Close, Kingswood, Bristol BS15 4BU | 1xbed | First floor, communal hallway. No lift |
| | 22 Standon Way, Henbury, Bristol BS10 6NE | 1xbed | Ground floor |
| | 45 Lansdown House, Lansdown Close, Kingswood, Bristol BS15 1YA | 1xbed | Second floor flat in a block: two flights of stairs, no lift. |
| | Flat 2, Star Apartments, 526 Fishponds Road, Fishponds, Bristol BS16 3DW | 1xbed | Ground floor flat in a block |
| | Flat 63, Moravian Point Moravian Road, Kingswood, Bristol, BS15 8LY | 1xbed | Ground floor |
| Steps to entrance? /How many? | See above | | |
| Site on gradient/hill? | No | | |
| Stairs within the site to access accommodation | See above | | |
| Wheelchair Accessible? | None of the flats are – there are steps within all properties | | |
| Specific wheelchair accessible rooms | None | | |
| Lifts available | None | | |

| | |
|--|---|
| Accommodation wheelchair adapted? | None of the flats are – there are steps within all properties |
| Rooms above ground floor | See above |
| Ground floor units | See above |
| Level of self-containment within rooms | All self-contained, no shared |
| Shared facilities | Communal staircases |
| Pets allowed | No |
| Visitors Allowed | Yes |
| Furnished | Part Furnished: Cooker, fridge Freezer and washing machine and gifted starter park with basic items only. |
| Support offered by service | Yes, floating support is offered by the St Mungos Move on services team |
| Local Facilities | Dispersed locations |
| Service Charge? | No |

Bristol Respite Rooms

Confidential address

| | |
|--|---|
| Phone Number | |
| Main Email contact | |
| Client Profile | <p>Service is for women at risk of DV The referral criteria are:</p> <ul style="list-style-type: none"> • Female • Over 18 • No children with them • Can be pregnant up to 32 weeks but awareness that plans to be made for the women after baby is born • Homeless or risk of homelessness • Additional support – substance misuse, mental health, immigration, NRPF |
| Age Range | 18+ |
| Exclusions | We do not exclusively exclude anyone, all referrals are assessed as individuals |
| Number of Units | 10 |
| Accept Curfew-limited clients | Yes |
| Steps to entrance? /How many? | 1 step |
| Site on gradient/hill? | No |
| Stairs within the site to access accommodation | Yes, to upstairs bedrooms |
| Wheelchair Accessible? | No |
| Specific wheelchair accessible rooms | No |
| Lifts available | No |
| Accommodation wheelchair adapted? | No |
| Rooms above ground floor | 6 bedrooms upstairs, communal areas are downstairs |
| Ground floor units | 4 ground floor bedrooms |
| Level of self-containment within rooms | No self-contained |
| Shared facilities | Kitchen, bathroom, communal lounge |
| Pets allowed | No |
| Visitors Allowed | Yes, female only over 18 |
| Furnished | Yes |
| Support offered by service | <p>Women being referred into the St Mungo's Women's services will be assessed on support need. Designed as accommodation with support for women with complex needs who are most suited to Level 2 provision.</p> <p>For example, women will be required to actively engage in appropriate support such as, (where appropriate) engaging in mental health support, drug and alcohol support and to be actively involved in the community they live in to help support their steps to independent living.</p> |

| | |
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| | <p>We offer housing related support during the day from support staff (key workers), to ensure residents have access to support services and agencies to facilitate their move on to suitable accommodation.</p> <p>There is the addition of out of hours support attached to the service and on call protocols in place and CCTV security links to Longhills – staffed 24 hrs.</p> |
| Local Facilities | Easy access to shops, places of worship and bus routes |
| Service Charge? | Yes |