



# Our new drug and alcohol support service

What do you think?



Easy  
Read

# Easy Read



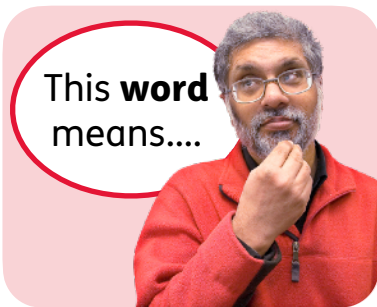
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. You may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

# What is in this booklet

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# About this survey



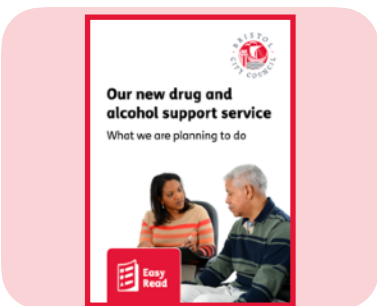
Bristol City Council is thinking about our service for people who have drug and alcohol problems.



We are going to work with a new organisation, called a **provider**, who will provide this service for us.



We have thought about how the drugs and alcohol service should work.



We have written a plan, which you can read here:

[bristol.gov.uk/substance-plan](https://bristol.gov.uk/substance-plan)



We want to know what you think of our plan.



Please read the plan, and then answer the questions in this survey.



You can send us your answers by email, to:

[inclusionhealth@bristol.gov.uk](mailto:inclusionhealth@bristol.gov.uk)



Please send your answers by **24 December 2023**.

# Questions



**Question 1:** If you are answering for an organisation or group, please write its name here:



We want 1 organisation, called a **lead provider**, to organise the new drugs and alcohol service.



This could include different organisations working together.



The lead provider will make sure the services are easy to use.



**Question 2:** Do you agree with our plan to have a **lead provider**?

Agree a lot

Agree

Not sure

Disagree

Disagree a lot



Please tell us why you said this:



We want to change how people get started with our drugs and alcohol service, so it is easier and quicker.



This would mean you should be able to get help at any time without:

- Having to wait.



- Needing to say the same information to lots of different people.



**Question 3:** What do you think about this, and how can we make it work well?



We plan to provide drugs and alcohol services in people's local area.



**Question 4:** How can we get better at providing drugs and alcohol services in people's local areas?



We are thinking of starting a service that is like **rehab**, but for people who cannot stay away from home for a long time.



**Rehab** is where you stay in a place to help you get better from your drug or alcohol problems.



With this new service, people could get a lot of help during the day, but go home at night.



**Question 5:** What do you think of this idea?



We want the new provider to help people go to rehab if they need it.



This means:

- Checking if it is right for them.



- Deciding how to pay for it.



- Finding a place for them to go.



- Checking how they are doing.



**Question 6:** Do you have any thoughts about how the new provider can help people go to rehab?



Some people need medicines to help them get better from drug or alcohol problems.



Usually, local doctors give them these medicines.



But some people need extra help, like people who have left prison, or people who are homeless.



We would like to have a special service for people when they need extra help.



**Question 7:** What do you think about this idea?



We want to carry on supporting people who have stopped using drugs or alcohol.



We want to help them not start using drugs or alcohol again.



**Question 8:** What do you think might make this difficult for us?

We want drugs and alcohol services to be:



- Easy to use.



- Right for people from different groups and different parts of Bristol.



**Question 9:** Do you have any ideas for how we can make our drugs and alcohol services right for people from different groups and different parts of Bristol?



We want our new drugs and alcohol service to include services for children and young people.



**Question 10:** How can we make these services work well for children and young people?



We provide support for families and carers who have been affected by another person's problems with drugs or alcohol.



**Question 11:** Do you think we should carry on providing this support, or can people get this support from other places?



**Question 12:** Is there anything else you would like to say about our plan?

A large, empty rectangular box with a red border, intended for the user to provide their answer to Question 12.

# About you



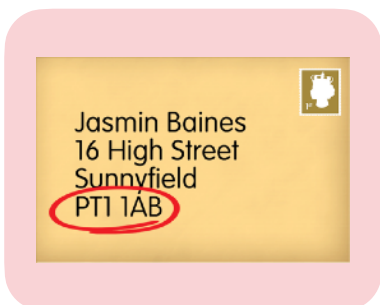
We want to make sure we hear from lots of different groups of people from across Bristol.



Please answer these questions about you.



We will follow the law about keeping your information safe and private.



**Question 13:** What is your postcode?



**Question 14:** How old are you?

I do not want to say

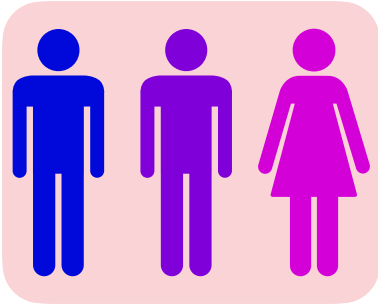


**Question 15:** Are you a disabled person?

Yes

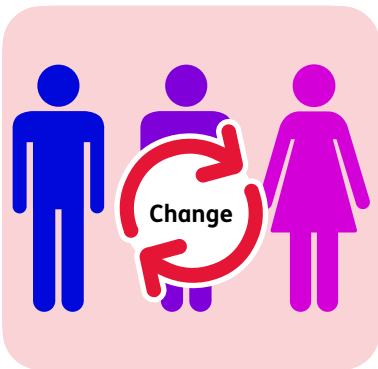
No

I do not want to say



**Question 16:** What is your sex?

- Female
- Male
- I do not want to say
- Other (please say)



**Question 17:** Have you changed your **gender**, or are you thinking of doing this?

**Gender** is whether you are a man, woman or something else.

- Yes
- No
- I do not want to say



### Question 18: What is your **ethnic group**?

Your **ethnic group** means your race, background or the country you or your family come from.

- Asian or Asian British
- Black, Black British, Caribbean or African
- More than 1 ethnic group
- White British
- Other White Background
- Gypsy, Roma or Traveller
- I do not want to say
- Other ethnic group (please say)



**Question 19:** What is your religion?

- No religion
- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- Pagan
- Sikh
- I do not want to say
- Other (please say)



**Question 20: Are you...**

- Bi or Bisexual - this means you are attracted to people of any gender
- Gay or Lesbian - this means you are attracted to people of the same gender as you
- Heterosexual or Straight - this means you are attracted to people of a different gender to you
- I do not want to say
- I use another word (please say)



**Question 21:** Are you pregnant, or do you have a new baby?

- Yes
- No
- I do not want to say



**Question 22:** Are you a carer for someone else?

- Yes
- No
- I do not want to say



**Question 23: Are you a **refugee** or **asylum seeker**?**

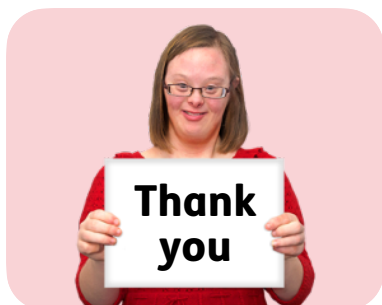
A **refugee** or **asylum seeker** is someone who has left their own country and asked to live in a new country to stay safe.

Yes

No

I do not want to say

# Thank you



Thank you for answering our questions.



You can send your answers to us by email, at:

[inclusionhealth@bristol.gov.uk](mailto:inclusionhealth@bristol.gov.uk)



Please send your answers to us by **24 December 2023**.

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