



Easy
Read



Home Improvement Agency

Tell us what you think



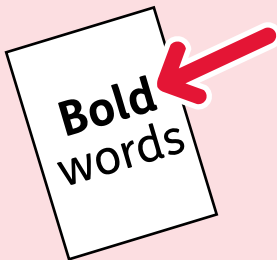
Easy Read



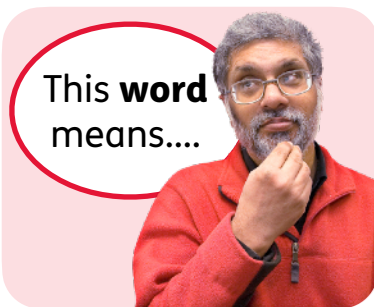
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

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About this survey



This is a survey from Bristol City Council about the **Home Improvement Agency** services.



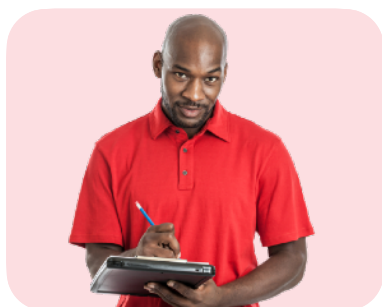
The **Home Improvement Agency** service mostly supports older people and Disabled people to:



- Improve their home.



- Do more for themselves in their own home.



We are looking at what services we need now and in the future.



We want to know what you think about our plans for the Home Improvement Agency services.



Please read the information and answer the questions to tell us what you think.

About the service

The Home Improvement Agency has different services to help with things like:



- Information and advice on how to improve your home.



- Checking what changes could be made to your home.



- Repair person services to fix small items in your home.



- Helping you to manage big changes to your home.



£900,000

The council spends nearly £900,000 a year on Home Improvement Agency services.



We buy this service from another organisation.



We need to make sure it is spending money in the best way to get the right services for the people of Bristol.



We are thinking about how we can make changes to the Home Improvement Agency services to make sure we can do these things.



We want to know what people think before we make any changes.



We want to hear from as many different people as possible.

Questions for you to answer



Question 1: Are you...

Please tick all boxes that apply to you.

- Someone who lives in Bristol
- Someone who has been supported by the Home Improvement Agency service now or in the past
- A carer for someone who has been supported by the Home Improvement Agency service now or in the past
- A friend or family member of someone who has been supported by the Home Improvement Agency service now or in the past

There are more answers on the next page.

A professional who has worked for the Home Improvement Agency service now or in the past

A social worker or social care professional

Someone who works for the NHS or health services

Someone who works in housing

Someone who works in Public Health

Other - please tell us:

Questions about saving money on services



The council needs to save money on the Home Improvement Agency services.



We are planning to spend up to £300,000 less on these services next year.



This is about a third of the total amount of money we spend on these services.



We have thought about different ideas that would mean we do not have to save this money.



But we cannot keep running these services without spending less money on them.



We think we will spend more on Adult Social Care than we have available to spend between April 2024 and April 2025.



We know that we will have less money to help us run these services.



We have some different ideas about how we can save money.



Please tell us how much you agree or disagree with each idea.



Question 1: We are thinking about spending up to £300,000 less on the Home Improvement Agency service. This is about a third of what we spend on it now.



How much do you agree or disagree with this idea?

Agree a lot



Agree



Neither



Disagree



Disagree a lot



Which services are important to you

The Home Improvement Agency provides 2 main services:



1. Helping people to leave hospital and live in their home safely.



This service makes sure that people's homes are safe to move back into.



This helps to lower the time that people have to stay in hospital.



It means others can get into hospital quicker.



2. Support services to help people do more for themselves in their home.



This service helps with making changes to someone's home, like changing their bathroom so they can use it safely.



This helps to lower the need for people to go into hospital or a care home.



Question 2: Which service do you think is the most important to keep providing?

Please tick one box.

Helping people to leave hospital and live in their home safely.

Support services to help people do more for themselves in their home.

Questions about other services

Hoarding behaviours service



Hoarding behaviours are when someone has too many things in their home and cannot use their home well.



A lot of people need support with hoarding behaviours.



So there is a long wait for people to get the support they need.

The long wait means that:



- People's health gets worse.



- The council has to spend more money on other services to support them.



We are thinking about giving more money to Hoarding Behaviours Services.



Question 3: How much do you agree or disagree with this idea?

Agree a lot



Agree



Neither



Disagree



Disagree a lot



Home Independence Centre



The **Home Independence Centre** is a place where people can try out equipment that could help them do more for themselves in their home.



Question 4: Do you agree or disagree that we should keep having a Home Independence Centre?

Agree a lot



Agree



Neither



Disagree



Disagree a lot





Question 5: Thinking about the plan to spend less money on the Home Improvement Agency service, please tell us how it can best support you or people you know in the future.

A large, empty rectangular area with a red border, intended for the user to provide their response to the question.

Questions about you



We want to make sure we hear from as many different people as possible.



Please answer these questions about you to help us make sure we are hearing from different groups of people.



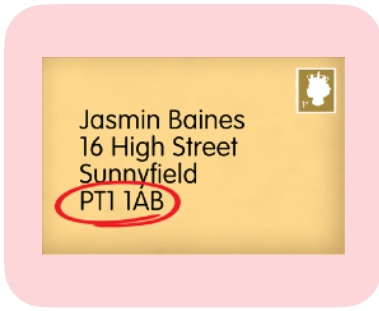
You do not have to answer any of these questions if you do not want to.



We will follow the law about keeping your information safe and private.

You can read more about how we keep your information safe on our website:

www.bristol.gov.uk/privacypolicy



Question 12: What is your postcode?

Write your answer in the box below.

If you are answering for an organisation, please write their postcode.



Question 13: How old are you?

- 0 to 10
- 11 to 15
- 16 to 17
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 to 84
- 85 or over
- I do not want to say



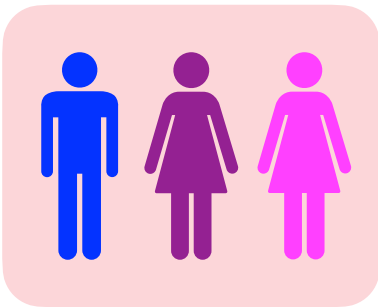
Question 14: Are you Disabled?

Only tick 1 box.

Yes

No

I do not want to say



Question 15: What is your sex?

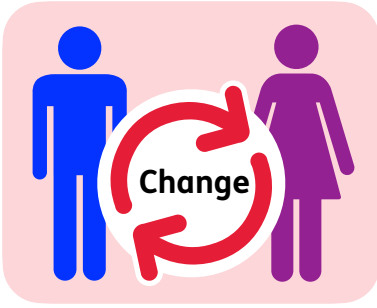
Only tick 1 box.

Female

Male

I do not want to say

Other - please tell us:



Question 16: Have you changed your **gender** or do you plan to?

Only tick 1 box.

Gender is whether you are a man, a woman or something else.

Yes

No

I do not want to say



Question 17: What is your **ethnic group**? *Only tick 1 box.*

Your **ethnic group** means your race, background or the country you or your family comes from.

- White British
- White Irish
- White Other
- Black, African, Caribbean or Black British
- Asian or Asian British
- More than 1 ethnic background
- Gypsy, Roma or Irish Traveller
- I do not want to say
- Any other ethnic background - please tell us:



Question 18: Are you...

Only tick 1 box.

- Bisexual - you are attracted to both men and women
- A Gay Man - you are a man who is attracted to men
- A Gay Woman or Lesbian - you are a woman who is attracted to women
- Heterosexual or Straight - you are attracted to people who are the opposite gender to you
- I do not want to say
- Other - please tell us:



Question 19: What is your religion?

Only tick 1 box.

No religion

Buddhist

Christian

Hindu

Jewish

Muslim

Pagan

Sikh

I do not want to say

Any other religion - please tell us:



Question 20: Are you pregnant or do you have a new baby?

Only tick 1 box.

Yes

No

I do not want to say



Question 21: Are you a carer?

Only tick 1 box.

Yes

No

I do not want to say



Question 22: Are you a **refugee or asylum seeker? *Only tick 1 box.***

A refugee or asylum seeker is someone who has left their own country for their safety and asks to live in a new country.

Yes

No

I do not want to say



Question 23: Do you think you will be affected by our plans because of who you are? Like your sex or ethnicity.

Only tick 1 box.

I would be affected in a very bad way

I would be affected in a bad way

I would not be affected

I would be affected in a good way

I would be affected in a very good way

If you think you would be affected, please tell us how:

Sending the survey back to us



Please send this survey to:

Private and Confidential
FAO Community Based Care Team
Adult Commissioning (CH)
Bristol City Council
PO Box 3399
Bristol
BS1 9NE

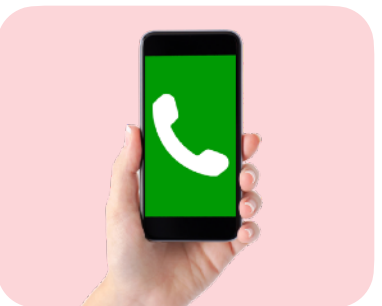


Please send the form back to us by
Tuesday 17 September 2024.



If you would like this survey in a
different way, like large print or braille,
you can contact us by:

- Email:
adultcommissioning@bristol.gov.uk



- Phone: 0117 92 22945

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