



Tell us what you think about our SENDIAS Service



Easy Read Survey

July 2022

About us



We are **Bristol City Council**. We have a service called **SENDIAS**.



SENDIAS is a service that helps give advice and support to young people with disabilities and their families.



We have 3 SENDIAS services across Bristol, North Somerset and South Gloucestershire's Councils.



We want Bristol, North Somerset and South Gloucestershire's Councils to work together to have 1 service.

About this survey



We have some questions for you to answer on the next few pages. This is called a survey.



We want you to tell us what you think of our idea to have 1 service across 3 councils.



You can also tell us how you want to find out about our services and how you want to contact us and get information from us.

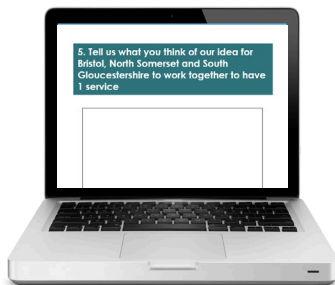


We will use what you tell us to decide how to make our services better.

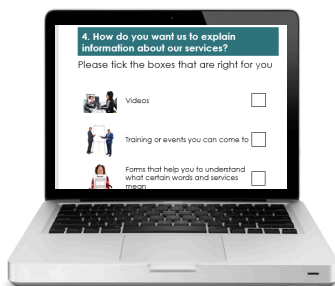
How to fill in this form



You can fill in this form on your computer.



If the question has a large box, click the box under or next to each question and type your answer.



If the question has small boxes, click the box next to the answer you want to choose.



You can tick more than one box if this is right for you.

1. How do you want to find out about our services?

Please tick the boxes that are right for you



Website



Social media such as YouTube and Facebook



Posters and leaflets



Newsletters



Other organisations

Please let us know if there are any other ways you want to find out about our service.



2. How do you want to contact our services?

Please tick the boxes that are right for you



Webchat – this means to message us on our website



Message apps like whatsapp or facebook messenger



Phone



Email



Text



Video call

3. Would you contact our services if your child's school told you about us?

Please tick the box that is right for you



Yes



No

4. How do you want us to explain information about our services?

Please tick the boxes that are right for you



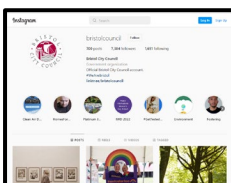
Videos



Training or events you can come to



Forms that help you to understand what certain words and services mean



Infographics – this means information in a picture on social media

5. Tell us what you think of our idea to have 1 service for Bristol, North Somerset and South Gloucestershire's Councils

Thank you for answering our questions.

Thank you to A2i for the words www.a2i.co.uk (reference 35384)