

a) Tier 1 - 2025-2028 Performance Framework measures

Code (2025-26)	Title of Performance metric or Action	Business Plan?	Type of Measure	Reporting Tier*	Directorate* / Division	Committee remit*
1.1.1	We will work with schools and community partners to deliver Bristol Future, a city-wide approach to breaking the link between deprivation and poorer educational results. From Early Years to Post-16, settings will be consistently supported to boost inclusion, improve attendance and raise attainment	1.1	Action	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
1.1.2	We will work with partners to fully deliver on our SEND and Inclusion Strategy, including funding and supporting better mainstream inclusion and increasing the supply of specialist places in the city. We will adapt our approach when national government launch their long-term SEND plans later in 2025	1.1	Action	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
1.1.3	We will expand our targeted support for young people who are – or are at risk of being – not in education, employment or training (NEET). We will provide earlier support for secondary school aged young people, especially in areas of deprivation	1.1	Action	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
BPOM230b	Key Stage 2 - increase the % of disadvantaged pupils at KS2 achieving the expected standard in reading, writing & maths (RWM)	1.1	City Outcome	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
BPOM231d	Key Stage 4: Attainment 8 - Reduce the Points gap between Disadvantaged and Non-Disadvantaged pupils	1.1	City Outcome	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
BPPM127	Reduce % of pupils persistently absent i.e. for more than 10% of the year	1.1	KPI	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
BPPM225e	Increase the % of final Education & Health Care Plans (EHCPs) issued within 20 weeks, excluding exception cases	1.1	KPI	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
BPPM263a	Reduce % of young people of academic age 16 to 17 years who are not in education, employment or training (NEET)	1.1	KPI	Tier 1 (Business Plan)	C&E - Education & Skills	CYP
1.2.1	We will work with the Mayoral Combined Authority and employers to boost employment opportunities into key sectors such as construction, health and green skills. We will prioritise personalised employment support and community learning for communities who face additional barriers to employment	1.2	Action	Tier 1 (Business Plan)	C&E - Education & Skills	EcS
1.2.2	Develop a locally targeted economic plan for South Bristol which brings together existing assets and programmes to maximise their impact and identifies new opportunities to boost business development and jobs growth	1.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	EcS
1.2.3	We will work with partners, residents and communities to develop a new 10-year Culture Strategy which will set out a One City approach to boosting access to the diverse culture and creative offer across the city	1.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	SR
BPOM041	Improve the overall employment rate of working age population	1.2	City Outcome	Tier 1 (Business Plan)	G&R - Economy of Place	EcS
BPPM268a	No. of job seekers registered and provided with career coach advice and employment support through Bristol Skills Connect	1.2	KPI	Tier 1 (Business Plan)	C&E - Education & Skills	EcS
BPPM505	Percentage of procurement spend with 'Micro Small and Medium sized Enterprises' (MSME's)	1.2	KPI	Tier 1 (Business Plan)	Resources - Finance	EcS
1.3.1	We will prioritise attracting investment into regeneration across Temple Quarter and Central Bristol to deliver new homes, employment opportunities and improved transport infrastructure. We will plan to maximise space for commercial and industrial opportunities, opening opportunities for small businesses and creating space for much needed housing	1.3	Action	Tier 1 (Business Plan)	G&R - Economy of Place	EcS

1.3.2	We will work with residents and communities to develop plans for the regeneration of key priority areas such as Lawrence Hill, Filwood and Hartcliffe. We will prioritise the delivery of affordable homes, thriving high-streets, green spaces and community facilities	1.3	Action	Tier 1 (Business Plan)	G&R - Economy of Place	EcS
2.1.1	We will complete inspections and works within target for the seven main health and safety compliance areas for our council housing. These areas are asbestos, electrical safety, fire safety, gas safety, lifts, water safety, and damp and mould	2.1	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
2.1.2	We will work with residents to design and deliver enhanced walking and cycling measures as part of our wider strategy to deliver clean air, particularly for those who are most significantly impacted	2.1	Action	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
2.1.3	We will take a One Council approach to improving access to healthy food and activity through 'Why Weight?' We will particularly focus on communities and groups who experience the poorest health outcomes	2.1	Action	Tier 1 (Business Plan)	A&C - Communities & Public Health	PHC
BPOM253	Reduce the percentage of children with excess weight (10-11 year-olds)	2.1	City Outcome	Tier 1 (Business Plan)	A&C - Communities & Public Health	PHC
BPOM259	% of households in the most deprived areas using a food bank or charity in the last year (QoL)	2.1	City Outcome	Tier 1 (Business Plan)	A&C - Communities & Public Health	PHC
BPOM281a	Prevent increase in life expectancy gap between men living in deprived & wealthy areas of Bristol	2.1	City Outcome	Tier 1 (Business Plan)	A&C - Communities & Public Health	PHC
BPOM281b	Prevent increase in life expectancy gap between women living in deprived & wealthy areas of Bristol	2.1	City Outcome	Tier 1 (Business Plan)	A&C - Communities & Public Health	PHC
2.2.1	We will work with partners to develop and deliver our early help strategy for children, young people and families. This includes our Best Start in Life offer, expanding our Family Hub offer, improving data sharing with partners, developing our youth offer and piloting our approach in South Bristol	2.2	Action	Tier 1 (Business Plan)	C&E - Strategic Improvement and Collaboration	CYP
2.2.2	We will test new approaches to prevention in adult social care. We will explore piloting local and regional approaches to both creating environments which keep people independent and healthy, and supporting people as early as possible when they need it	2.2	Action	Tier 1 (Business Plan)	A&C - Adult Social Care	ASC
2.2.3	We will develop a stronger partnership approach to homelessness prevention and develop new ways of working with the wider sector to reduce the number of households and individuals who are homeless or rough sleeping	2.2	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
BPOM211	Reduce % of children living in poverty (low income families)	2.2	City Outcome	Tier 1 (Business Plan)	C&E - Strategic Improvement and Collaboration	CYP
BPPM047	Reduce percentage of repeat referrals to children's social work	2.2	KPI	Tier 1 (Business Plan)	C&E - Children & Families	CYP
BPPM260	Reduce the average wait time for an initial Care Act Assessment	2.2	KPI	Tier 1 (Business Plan)	A&C - Adult Social Care	ASC
2.3.1	We will support children to remain safely at or as close to home as possible through earlier engagement and support with families, improving our recruitment and retention of foster carers, and increasing the supply of good quality housing for children in care and care leavers	2.3	Action	Tier 1 (Business Plan)	C&E - Strategic Improvement and Collaboration	CYP

2.3.2	We will work with our housing delivery partners to increase the supply and improve the quality of supported living schemes for adults with learning disabilities and mental health needs. We will focus on enabling Registered Providers to purchase and upgrade homes to meet people's specific needs	2.3	Action	Tier 1 (Business Plan)	A&C - Commissioning (ASC)	ASC
2.3.3	We will develop our city-wide approach to delivering health, care and wellbeing support within neighbourhoods. We will work to consolidate and strengthen the city's existing community-based activity, with an emphasis on consistent neighbourhood presence	2.3	Action	Tier 1 (Business Plan)	A&C - Communities & Public Health	PHC
BPPM202	Decrease the percentage of children in care placed out of area	2.3	KPI	Tier 1 (Business Plan)	C&E - Children & Families	CYP
BPPM218	Improve the % of 19 - 21 year old care leavers in employment, education and training (EET) (statutory return)	2.3	KPI	Tier 1 (Business Plan)	C&E - Children & Families	CYP
BPPM307	Increase the number of people enabled to live independently through home adaptations	2.3	KPI	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	ASC
3.1.1	We will improve the quality of the information on condition of our homes and use that data to determine how we invest in our estates in the long-term	3.1	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
3.1.2	We will co-produce with residents a 'resident voice' strategy which sets out our approach to resident involvement, engagement, consultation and scrutiny	3.1	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
3.1.3	We will deliver the first stage of our long-term Heat Decarbonisation Strategy for our council homes. We will focus on making sure our homes are ready for the installation of low carbon heating and will proactively replace gas boilers that are nearing the end of life	3.1	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
BPPM01	Increase the overall satisfaction of residents with BCC as their landlord	3.1	KPI	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
BPPM321	% of response repairs completed within target timescale time	3.1	KPI	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
BPPM368	Proportion of homes that do not meet the Decent Homes Standard	3.1	KPI	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
3.2.1	We will directly deliver new social and affordable housing for the city through the council's Housing Revenue Account Business Plan. We will maximise the use of council owned land and assets, and the use of Homes England and Right to Buy receipts	3.2	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
3.2.2	We will work with our Registered Provider partners and developers – including Goram Homes – to increase our supply of social and affordable housing. We'll take a proactive role in ensuring all affordable housing delivery is supported through a One Council approach. We will develop a longer-term delivery plan during 2027	3.2	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
3.2.3	We will pursue the creation of a council owned Registered Provider to increase the supply of local and high-quality temporary accommodation and supported housing. The creation of a company would be completed if a Full Business Case is approved	3.2	Action	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
BPOM425	Number of completions of affordable, specialist or supported homes in the city	3.2	City Outcome	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD

BPPM353	Increase the number of households where homelessness is prevented	3.2	KPI	Tier 1 (Business Plan)	HSG - Housing & Landlord Services	HHD
3.3.1	We will deliver our program of capital investment to improve play provision, increase food growing opportunities and improve access to green space in areas where satisfaction levels are lower. We will work with residents and communities when making decisions on improvements	3.3	Action	Tier 1 (Business Plan)	G&R - Management of Place	PHC
3.3.2	We will listen to communities and library users to develop and deliver a new Library Strategy. The strategy will focus on how we can provide well run libraries which reach into communities and meet a range of needs and opportunities in the future	3.3	Action	Tier 1 (Business Plan)	G&R - Management of Place	PHC
3.3.3	We will work with partners – including young people and their communities – to prioritise the safety of public spaces and reduce serious youth violence. We will do this through more effective sharing of information with partners and working with young people to make improvements within their communities	3.3	Action	Tier 1 (Business Plan)	C&E - Children & Families	CYP
BPOM213	Reduce incidents of serious violence involving children and young people	3.3	City Outcome	Tier 1 (Business Plan)	C&E - Children & Families	CYP
BPOM334	Improve the percentage of residents satisfied with parks and open spaces (QoL)	3.3	City Outcome	Tier 1 (Business Plan)	G&R - Management of Place	PHC
BPOM555	Improve street and environmental cleanliness (percentage meeting acceptable standard) - litter	3.3	City Outcome	Tier 1 (Business Plan)	G&R- Property Assets & Infrastructure	ENV
BPPM545	Number of incidents of flytipping that are reported and removed	3.3	KPI	Tier 1 (Business Plan)	G&R- Property Assets & Infrastructure	ENV
4.1.1	We will deliver significant changes to transport routes in the city centre to make it easier to take public transport, walk, wheel and cycle. This includes improving road layouts to open up improved bus routes, introducing new segregated cycle lanes and introducing new pedestrian spaces	4.1	Action	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
4.1.2	We will develop business cases for Resident Parking Zones expansion and a Workplace Parking Levy to support reinvestment into a wider range of travel improvements which support more accessible, reliable, affordable and sustainable choices	4.1	Action	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
4.1.3	We will draw in funding to remove barriers to accessible travel and transport for Disabled people and work with Disabled people to identify the most impactful changes to new and existing transport projects	4.1	Action	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
BPOM474	Increase the number of journeys on Park & Ride into Bristol	4.1	City Outcome	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
BPOM475	Increase the number of passenger journeys on buses	4.1	City Outcome	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
BPOM476	Increase the number of people travelling actively to work by walking and cycling (QoL)	4.1	City Outcome	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
4.2.1	We will enable the delivery of major improvements to the Portway and the A37/A4018 to support more reliable bus travel and safer cycling, wheeling and walking routes between areas further out of the city centre	4.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
4.2.2	We will deliver our program of local transport changes – including School Streets, traffic calming and installing cycle lanes – across the city to make it safer and more accessible for residents to get to work, school and leisure opportunities	4.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	T&C

4.2.3	We will work with the Mayoral Combined Authority and operators to provide supported bus services so that areas with less transport options have more reliable and affordable options available	4.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
4.3.1	We will secure funding to deliver major repairs to the city's harbour infrastructure. This includes vital upgrades to the harbour's lock gates, the Underfall Yard Sluices, bridges and the ferry landing stage at Cascade Steps	4.3	Action	Tier 1 (Business Plan)	G&R - Management of Place	EcS
4.3.2	We will secure funding to support the refurbishment and repair of major roads to support our wider travel and regeneration objectives	4.3	Action	Tier 1 (Business Plan)	G&R - Management of Place	T&C
4.3.3	We will carry out our proactive and reactive repair programmes and deliver our extensive resurfacing to prevent damage to roads and footpaths as part of our wider road safety strategy	4.3	Action	Tier 1 (Business Plan)	G&R - Management of Place	T&C
BPOM120	Road Safety: reduce the number of people killed or seriously injured in road traffic incidents	4.3	City Outcome	Tier 1 (Business Plan)	G&R - Economy of Place	T&C
BPPM119	Reduce the percentage of bridges where unprogrammed maintenance should be considered	4.3	KPI	Tier 1 (Business Plan)	G&R - Management of Place	T&C
BPPM170	Increase the satisfaction with the condition of road surfaces (NHT Satisfaction Survey)	4.3	KPI	Tier 1 (Business Plan)	G&R - Management of Place	T&C
BPPM171	Number of potholes reported (indicative of the road network condition)	4.3	KPI	Tier 1 (Business Plan)	G&R - Management of Place	T&C
5.1.1	We will work with our City Leap partners to expand the Bristol Heat Network to connect thousands of new residential and commercial properties to low-carbon heat and hot water	5.1	Action	Tier 1 (Business Plan)	G&R-Property Assets & Infrastructure	ENV
5.1.2	We will carry out works to the council's most carbon-emitting buildings to significantly reduce the amount of carbon emissions from the council's estate. Works include replacing old heating systems, draught proofing, installation of smart building controls and insulation works	5.1	Action	Tier 1 (Business Plan)	G&R-Property Assets & Infrastructure	ENV
5.1.3	We will work with partners like Core Cities and the Local Government Association to secure more national and international investment for large scale carbon reduction projects	5.1	Action	Tier 1 (Business Plan)	Resources - Policy Strategy & Digital	ENV
BPOM433	Reduce the total CO2 emissions in Bristol City (k tonnes)	5.1	City Outcome	Tier 1 (Business Plan)	G&R - Economy of Place	ENV
BPPM420a	Reduce the council's direct emissions of carbon dioxide (tonnes of CO2 equivalent)	5.1	KPI	Tier 1 (Business Plan)	G&R - Economy of Place	ENV
5.2.1	We will engage with communities and businesses to complete designs for our city's flood defences and be on course to receive appropriate approvals to start works	5.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	EcS
5.2.2	We will deliver improvements to the city's natural landscape to support the city's wider flood strategy and provide new protection against extreme heat. These improvements will be guided by the development and delivery of a Green and Blue Infrastructure Strategy for the city	5.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	ENV
5.2.3	We will improve the resilience of council operations and services so we are able to support residents and communities who are most at risk of the impacts of climate change	5.2	Action	Tier 1 (Business Plan)	G&R - Economy of Place	ENV
5.3.1	We will work with communities to deliver the Bristol Nature Together project to improve the quality and access of natural spaces in the city. We will fund and support local communities to lead on improvements within their neighbourhoods	5.3	Action	Tier 1 (Business Plan)	G&R - Economy of Place	ENV
5.3.2	We will deliver a pilot to explore ways of managing our parks and green spaces to increase the amount of land that is managed for nature	5.3	Action	Tier 1 (Business Plan)	G&R - Management of Place	PHC

5.3.3	We will lead and partner on a range of tree planting projects, focusing our schemes where there are opportunities to plant trees in the three wards - St. George Central, Bishopston and Ashley Down, Easton - where the tree canopy is lowest	5.3	Action	Tier 1 (Business Plan)	G&R - Management of Place	PHC
BPOM330	Increase the percentage of citizens who have created space for nature (QoL)	5.3	City Outcome	Tier 1 (Business Plan)	G&R - Economy of Place	ENV
BPOM335	Increase the city's tree canopy cover	5.3	City Outcome	Tier 1 (Business Plan)	G&R - Management of Place	ENV
BPPM336	Increase % of Council's land managed for the benefit of wildlife	5.3	KPI	Tier 1 (Business Plan)	G&R - Management of Place	ENV
PB016	The rate of children per 10,000 children who are in Care		City Outcome	Tier 1 (High-Level)	C&E - Children & Families	CYP
PB100a	Average weekly cost of service users (aged 18-64) in Tier 3 (long term care) [snapshot]		KPI	Tier 1 (High-Level)	A&C - Commissioning (ASC)	ASC
PB100b	Average weekly cost of service users (aged 65+) in Tier 3 (long term care) [snapshot]		KPI	Tier 1 (High-Level)	A&C - Commissioning (ASC)	ASC
PB101	Improve the average wait time for a Section 42.2 (Safeguarding) enquiry decision		KPI	Tier 1 (High-Level)	A&C - Adult Social Care	ASC
PB109	IT Security monitoring score		KPI	Tier 1 (High-Level)	Resources - Policy Strategy & Digital	SR
PB110	System availability rate for key IT systems during working hours		KPI	Tier 1 (High-Level)	Resources - Policy Strategy & Digital	SR
PB124	% of major planning applications processed within 13 weeks or as agreed		KPI	Tier 1 (High-Level)	G&R - Economy of Place	EcS
PB125	Improve the Bristol Schools' pupil attendance rate		KPI	Tier 1 (High-Level)	C&E - Education & Skills	CYP
PB324a	Increase the % of applicants offered a place at a preferred school - Reception		KPI	Tier 1 (High-Level)	C&E - Education & Skills	CYP
PB324b	Increase the % of applicants offered a place at a preferred school - Secondary transfer		KPI	Tier 1 (High-Level)	C&E - Education & Skills	CYP
PB357	Reduce the number of households in temporary accommodation		KPI	Tier 1 (High-Level)	HSG - Housing & Landlord Services	HHD
PB370	Rent arrears as a % of the annual rent debit across all Housing Directorate Services		KPI	Tier 1 (High-Level)	HSG - Housing & Landlord Services	HHD
PB371	% compliance with the social landlord health & safety related statutory requirements		KPI	Tier 1 (High-Level)	HSG - Housing & Landlord Services	HHD
PB374a	Reduce average relet times (all properties)		KPI	Tier 1 (High-Level)	HSG - Housing & Landlord Services	HHD
PB541	Increase the percentage of household waste sent for reuse recycling and composting		KPI	Tier 1 (High-Level)	G&R- Property Assets & Infrastructure	ENV

OHM001	Reduce the percentage of complaints escalated from Stage 1 to Stage 2 (BCC)		KPI	Tier 1 (OHM)	Resources - Legal and Dem Services	SR
OHM002	Increase the % of Freedom of Information (Fol) requests responded to within 20 working days (BCC)		KPI	Tier 1 (OHM)	Resources - Legal and Dem Services	SR
OHM003	Increase the percentage of invoices paid on time (date received) (BCC)		KPI	Tier 1 (OHM)	Resources - Legal and Dem Services	SR
OHM004	Increase compliance rates with Subject Access Request (SAR) deadlines (BCC)		KPI	Tier 1 (OHM)	Resources - Legal and Dem Services	SR
OHM005	Increase the percentage of agreed management actions implemented within agreed timelines (BCC)		KPI	Tier 1 (OHM)	Resources - Finance	SR
OHM006(z)	Reduce spending on agency staffing (BCC)		KPI	Tier 1 (OHM)	Resources - Finance	SR
OHM007	Increase procurement compliance (BCC)		KPI	Tier 1 (OHM)	Resources - Finance	SR
OHM008	Percentage of agreed savings delivered in year (BCC)		KPI	Tier 1 (OHM)	Resources - Finance	SR
OHM009	Revenue Budget Forecast Variance (BCC)		KPI	Tier 1 (OHM)	Resources - Finance	SR
OHM010	Increase % of all Equality Action Plan actions reporting expected progress (or better) (BCC)		KPI	Tier 1 (OHM)	Resources - Policy Strategy & Digital	SR
OHM011	Reduce the average number of working days lost to sickness (BCC)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM012	Maintain appropriate staff turnover (BCC)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM013	Reduce the percentage of projects/programmes remaining in exception for more than 3 months (BCC)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM014	Increase the Staff Survey "Employee engagement score" (BCC)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM015	Reduce the level of risk for all Health & Safety risks (BCC only)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM016	Reduce the gender pay gap (BCC only)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM017	Reduce the race pay gap (BCC only)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM018	Reduce the disability pay gap (BCC only)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR
OHM019	Reduce the Lesbian Gay & Bisexual pay gap (BCC only)		KPI	Tier 1 (OHM)	Resources - Workforce & Change	SR

***Key to abbreviations used**

Reporting Tier: OHM = Organisational Health Metric

Directorates: A&C= Adults & Communities / C&E= Children & Education / G&R= Growth & Regeneration / HSG= Housing

Policy Committees: ASC = Adult Social Care / CYP = Children & Young People / EcS = Economy & Skills

ENV = Environment & Sustainability / HHD = Homes & Housing Development / PHC = Public Health & Communities

SR = Strategy & Resources / T&C = Transport & Connectivity

b) Tier 2 - 2025-2028 Performance Framework measures

(Tier 2 reported to Committee, listed by Committee)

Code (2025-26)	Title of Performance metric or Action	Type of Measure	Reporting Tier	Directorate* / Division	Committee remit*
ASC020	Percentage of adult social care service users who feel that they have control over their daily life	City Outcome	Tier 2	A&C - Adult Social Care	ASC
ASC002	Increase the percentage of adults receiving direct payments	KPI	Tier 2	A&C - Adult Social Care	ASC
ASC003	Increase the % of young people who have received transitional planning from (YATS) Transitions	KPI	Tier 2	A&C - Adult Social Care	ASC
ASC005	% of older people at home 91 days after discharge from hospital into reablement/rehabilitation	KPI	Tier 2	A&C - Commissioning (ASC)	ASC
ASC007	Increase % of adults with learning difficulties known to social care who are in paid employment	KPI	Tier 2	A&C - Adult Social Care	ASC
ASC022a	Reduce the percentage of contacts to Adult Social Care (aged 18-64) starting services	KPI	Tier 2	A&C - Adult Social Care	ASC
ASC022b	Reduce the percentage of contacts to Adult Social Care (aged 65+) starting services	KPI	Tier 2	A&C - Adult Social Care	ASC
ASC023a	Number of service users (aged 18-64) in Tier 3 (long term care) [Snapshot]	KPI	Tier 2	A&C - Commissioning (ASC)	ASC
ASC023b	Number of service users (aged 65+) in long term care [Snapshot]	KPI	Tier 2	A&C - Commissioning (ASC)	ASC
ASC025	Maintain % of BCC regulated CQC Care Service providers where provision is rated 'Good or Better'	KPI	Tier 2	A&C - Commissioning (ASC)	ASC
GR308	Increase number of people able to access care & support through the use of Technology Enabled Care	KPI	Tier 2	HSG - Housing & Landlord Services	ASC
CE061	Number of contacts	City Outcome	Tier 2	C&E - Children & Families	CYP
CE062	Number of referrals	City Outcome	Tier 2	C&E - Children & Families	CYP
CE063	Total number of Child Protection Plans	City Outcome	Tier 2	C&E - Children & Families	CYP
CE064	Total number of children in care	City Outcome	Tier 2	C&E - Children & Families	CYP
CE018	Increase the % of Children in Care who had a CIC Review within required timescales [snapshot] *	KPI	Tier 2	C&E - Children & Families	CYP
CE022	Percentage of Single Assessments for children's social care completed within 45 days	KPI	Tier 2	C&E - Children & Families	CYP
CE041	Percentage children becoming the subject of a child protection plan for a second / subsequent time	KPI	Tier 2	C&E - Children & Families	CYP
CE059	Increase % of Successful outcomes in Family Help	KPI	Tier 2	C&E - Children & Families	CYP
CE067	Percentage of audited children's social work records rated good or better	KPI	Tier 2	C&E - Children & Families	CYP
CE068	Increase the percentage of children placed with in-house provision	KPI	Tier 2	C&E - Children & Families	CYP
CE071a	Stability of placement of Children in Care: number of moves	KPI	Tier 2	C&E - Children & Families	CYP
CE071b	Improve the stability of placement of Children in Care: length of placement	KPI	Tier 2	C&E - Children & Families	CYP
CE080	Increase the take-up of free early educational entitlement for 3 & 4 year olds	KPI	Tier 2	C&E - Education & Skills	CYP

CE083	Percentage of children achieving a good level of development at Early Years Foundation Stage	KPI	Tier 2	C&E - Education & Skills	CYP
CE127a	% of pupils severely absent i.e. for more than 50% of the year	KPI	Tier 2	C&E - Education & Skills	CYP
CE128a	Number of children missing education (CME)	KPI	Tier 2	C&E - Education & Skills	CYP
CE128b	Number of children electively home educated (EHE)	KPI	Tier 2	C&E - Education & Skills	CYP
CE200	Increase the percentage of children in care who have a full time suitable educational provision	KPI	Tier 2	C&E - Education & Skills	CYP
CE219a	Dental checks for Children in Care	KPI	Tier 2	C&E - Children & Families	CYP
CE219b	Health assessments for Children in Care (Snapshot)	KPI	Tier 2	C&E - Children & Families	CYP
CE222	Increase the take-up of free early educational entitlement by eligible 2 year olds	KPI	Tier 2	C&E - Education & Skills	CYP
CE225f	No. of new Education & Health Care Plans (EHCPs) finalised in the period for the first time	KPI	Tier 2	C&E - Education & Skills	CYP
CE226	No. of new Education & Health Care (EHC) needs assessment requests received	KPI	Tier 2	C&E - Education & Skills	CYP
CE227	No. of live Education & Health Care (EHC) Needs Assessments	KPI	Tier 2	C&E - Education & Skills	CYP
CE232	No. of children with an Education & Health Care Plan (EHCP) requiring a special school placement	KPI	Tier 2	C&E - Education & Skills	CYP
CE243	Number of pupils excluded	KPI	Tier 2	C&E - Education & Skills	CYP
CE244	Overall rate of suspensions	KPI	Tier 2	C&E - Education & Skills	CYP
CE245d	Reduce suspension rate for black Caribbean, mixed white & black Caribbeans and Gypsy, Roma & Traveller (GRT) pupils in secondary schools	KPI	Tier 2	C&E - Education & Skills	CYP
CE253	Increase the participation of Children in Care in reviews (Snapshot)	KPI	Tier 2	C&E - Children & Families	CYP
CE262	Number of young people aged 17-21 engaged in Bristol youth guarantee	KPI	Tier 2	C&E - Education & Skills	CYP
GR104a	Commercial property vacancy rates for high streets and local centres	City Outcome	Tier 2	G&R - Economy of Place	EcS
GR141	Increase the number of organisations headquartered in Bristol which are Living Wage accredited	City Outcome	Tier 2	G&R - Economy of Place	EcS
GR417a	Maintain the proportion of new business registrations per 1000 working age population	City Outcome	Tier 2	G&R - Economy of Place	EcS
GR417b	Maintain the percentage survival rate of new businesses	City Outcome	Tier 2	G&R - Economy of Place	EcS
CE264	Improve the % of 16 /17 year olds (academic age) meeting their duty to participate in employment, education and training (EET) - Sept Guarantee	KPI	Tier 2	C&E - Education & Skills	EcS

CE269	No of adults aged 19+ who progress from all employment support activities into employment or better	KPI	Tier 2	C&E - Education & Skills	EcS
CE270	Increase experience of work opportunities for young people from priority groups	KPI	Tier 2	C&E - Education & Skills	EcS
CE271	Increase no. of people with learning difficulties/autism receiving support via We Work for Everyone	KPI	Tier 2	C&E - Education & Skills	EcS
CE300a	Improve the percentage of young people of academic age 16-17 years in learning	KPI	Tier 2	C&E - Education & Skills	EcS
GR105	Track the number of entrepreneurs or businesses supported who are from disadvantaged neighbourhoods	KPI	Tier 2	G&R - Economy of Place	EcS
GR204	Reduce the % of planning appeal decisions allowed	KPI	Tier 2	G&R - Economy of Place	EcS
GR210a	Customer Satisfaction with Development Management	KPI	Tier 2	G&R - Economy of Place	EcS
GR210b	Customer Satisfaction with Building Regulations	KPI	Tier 2	G&R - Economy of Place	EcS
GR315	The percentage of Listed Building consents determined within 8 weeks	KPI	Tier 2	G&R - Economy of Place	EcS
GR331	Percentage enforcement cases closed (where a breach is identified) where formal notices were served	KPI	Tier 2	G&R - Economy of Place	EcS
GR331a	Reduce number of open enforcement cases where a breach has been identified	KPI	Tier 2	G&R - Economy of Place	EcS
GR338	Building Regulations Full Plans applications decisions notified within statutory time limits	KPI	Tier 2	G&R - Economy of Place	EcS
GR349a	Improve the percentage of "5 day notices" decisions issued within the statutory timescale	KPI	Tier 2	G&R - Economy of Place	EcS
GR349b	Improve the percentage of S211 applications determined within 6 weeks	KPI	Tier 2	G&R - Economy of Place	EcS
RE477	Increase the percentage of new contracts which contain Social Value commitments	KPI	Tier 2	Resources - Finance	EcS
GR415a	Number of Bristol City Leap projects approved for delivery on the Council's estate	City Outcome	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR480	Increase the % of monitoring sites that meet the annual air quality target for nitrogen dioxide	City Outcome	Tier 2	G&R - Economy of Place	ENV
GR559	% of fly tips removed from the highway within 72 hours	City Outcome	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR194	Numbers of citizens participating in community clear-ups per quarter	KPI	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR420e	Reduce the amount of gas consumed within BCC's operational estate	KPI	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR420f	increase the proportion of electric vehicles within the fleet	KPI	Tier 2	G&R-Property Assets & Infrastructure	ENV

GR436	Reduce Bristol City Council's use of pesticides	KPI	Tier 2	G&R - Economy of Place	ENV
GR477	Increase the number of electric vehicle (EV) charging points installed by or on behalf of the council within Bristol	KPI	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR548	Number of sessions of community payback activity delivered (waste and street scene)	KPI	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR549	Reduce total household waste	KPI	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR556	Reduce the number of dropped roads (refuse & recycling)	KPI	Tier 2	G&R-Property Assets & Infrastructure	ENV
GR426	Total no. of starts-on-site of affordable housing units specialist or supported homes for the city	City Outcome	Tier 2	HSG - Housing & Landlord Services	HHD
GR430a	Increase the number of new homes delivered in Bristol	City Outcome	Tier 2	G&R - Economy of Place	HHD
GR352b	Reduce the number of people sleeping rough on a single night in Bristol - BCC quarterly Count	KPI	Tier 2	HSG - Housing & Landlord Services	HHD
GR358a	Number of households moved on into settled accommodation	KPI	Tier 2	HSG - Housing & Landlord Services	HHD
GR377a	Proportion of homes rated Energy Performance Certificate (EPC) C and above	KPI	Tier 2	HSG - Housing & Landlord Services	HHD
GR379	Reduce empty council houses as a percentage of total stock	KPI	Tier 2	HSG - Housing & Landlord Services	HHD
PHC150	Number of hate crimes	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC153	Track the number of Anti-Social Behaviour incidents reported	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC200a	Improve healthy life expectancy for men	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC200b	Improve healthy life expectancy for women	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC260	Reduce the percentage of the population living in Fuel Poverty	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC263	Reduce the Suicide Rate per 100,000 population	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC266	Reduce the rate of alcohol-related hospital admissions per 100,000 population	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC280a	Increase breastfeeding rates in the most deprived areas in Bristol	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC282	Prevalence of excess weight (overweight and very overweight) in children 4-5 yrs (Year Reception)	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC287	Reduce the % of people aged 15 and over presenting with HIV at a late stage of infection in the UK	City Outcome	Tier 2	A&C - Communities & Public Health	PHC

PHC290	Increase the uptake of first dose of MMR vaccine by age 2	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC291	Increase the percentage coverage of MMR2 vaccination coverage in 5 year olds	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC294	Percentage of food establishments which are broadly compliant with food hygiene law	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC513	Increase the number of adults in drugs and alcohol structured treatment	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC514	Increase the percentage of continuity of care for prison leavers within 3 weeks of release	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC528	Smoking in pregnancy: Reduce the percentage of women smoking at time of delivery	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
PHC568	Reduce drug-related deaths per 100,000 population	City Outcome	Tier 2	A&C - Communities & Public Health	PHC
GR490c	Number of visitors to all library sites	KPI	Tier 2	G&R - Management of Place	PHC
PHC180	Maintain the levels of engagement with community development work	KPI	Tier 2	A&C - Communities & Public Health	PHC
PHC251	Increase the number of attendances at BCC leisure centres and swimming pools	KPI	Tier 2	A&C - Communities & Public Health	PHC
RE506	Increase the % of young people (16-29) in the Council's workforce	KPI	Tier 2	Resources - Workforce & Change	SR
RE517	Increase the percentage of stage 1 non-statutory complaints that we respond to within 15 days	KPI	Tier 2	Resources - Legal and Dem Services	SR
GR353	Satisfaction with the local bus service	City Outcome	Tier 2	G&R - Economy of Place	T&C
GR354	Satisfaction with the condition of bus stops	City Outcome	Tier 2	G&R - Economy of Place	T&C
GR007	Increase the overall satisfaction with Highways and Transport	KPI	Tier 2	G&R - Economy of Place	T&C
GR118	Reduce percentage of Principal roads where maintenance should be considered	KPI	Tier 2	G&R - Management of Place	T&C
GR128	Increase the distance of cycle paths physically separated from motorised traffic and pedestrians	KPI	Tier 2	G&R - Economy of Place	T&C
GR169	Non-principal classified roads where maintenance should be considered (%)	KPI	Tier 2	G&R - Management of Place	T&C

***Key to abbreviations**

Directorates: A&C= Adults & Communities / C&E= Children & Education / G&R= Growth & Regeneration / HSG= Housing

Policy Committees: ASC = Adult Social Care / CYP = Children & Young People / EcS = Economy & Skills

ENV = Environment & Sustainability / HHD = Homes & Housing Development / PHC = Public Health & Communities

SR = Strategy & Resources / T&C = Transport & Connectivity