HSP criteria for prioritising scrutiny projects

Criteria	For Example	Notes
1. Evidence of what has been done so far, by whom and when	*Has the issue already been raised at a Service User Group? Has this issue been dealt with under fair comment?*	
2. What was the result?		
3. Evidence to demonstrate the extent of the problem	*Evidence of under performance Evidence of service failure A community call for action*	
4. Number of tenants affected	*Suggestion only: Under 10 10 - 100 100 - 500 500 – 1000 1000 – 5000 10,000+*	
5. Is there a degree of danger or urgency (risk of serious detriment to tenants, health & Safety or damage to property)	*Yes / No - Evidence*	
6. Length of time the problem has persisted.		

Notes:

a) Members to seek expert opinion or advice on matters of health and safety.

b) Matters of a serious nature that are not relevant for the scrutiny panel, should be brought to the attention of a Council officer.
In such cases, the panel should continue its response to the tenant/s recommending use of an alternative channel e.g. Fair Comment.