

**BRISTOL**



# OUR PLAN TO KEEP YOU SAFER



**AVON &  
SOMERSET**  
POLICE & CRIME  
COMMISSIONER







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# welcome

“

***I believe it is our responsibility to take into account the views of our neighbourhoods and that our actions will seek to ensure that our communities remain safe. My commitment, as the Chair of Safer Bristol Partnership and through this plan, is to work with my partners to ensure we have a fair and effective criminal justice system, that provides justice for victims, reduces crime and protects the public from further harm. I wish to see Bristol as a safe city for all its citizens and that we all take a level of responsibility to provide a safe environment for future generations”***

***Alison Comley, Chair of Safer Bristol Partnership***



# WELCOME FROM THE POLICE AND CRIME COMMISSIONER

I promised to bring your voice to policing and I hope that you can see that your views are reflected in this Plan for Bristol. Listening to you is vital to better understand your needs and to make sure that the organisations working on your behalf are improving your experience of them.

As your Police & Crime Commissioner (PCC) I want citizens of Bristol to have confidence in the police and our partners and for you to be safe and feel safe. For these reasons I have agreed to a single plan for the police and other agencies in Bristol who are members of the community safety partnership, to ensure we are working together to achieve the commitments set out in my Police and Crime Plan for Avon & Somerset but to also meet the specific needs of citizens in Bristol.

This plan is our combined commitment to you. We will work hard to ensure that the agencies working on your behalf are open, transparent, operating efficiently and effectively and delivering value for money.

This means that we keep your neighbourhoods safe and, where there are victims, support them to cope and recover from their experience.

Together, we will continue to work hard to fulfil our joint ambition and vision for Bristol: a city where people are safe and feel safe.

***“ Working together we can be more efficient, resolve problems and reduce vulnerability and risk ”***



**SUE MOUNTSTEVENS**

Avon and Somerset  
Police and Crime Commissioner

# THE COMMUNITY SAFETY PARTNERSHIP

**The Safer Bristol Partnership is Bristol's Crime, Disorder & Drug and Alcohol Misuse Reduction Partnership and brings together public, voluntary and community sector interests to work together more effectively for the city of Bristol and all its citizens. The partnership comprises Bristol City Council, Avon and Somerset Police, Avon and Somerset Police and Crime Commissioner, Avon Fire and Rescue Service, Bristol Clinical Commissioning Group, local Community Rehabilitation Company, National Probation Service, and Council of local Voluntary and Community Sector organisations who represent commissioned providers of community safety and substance misuse treatment services.**

The Safer Bristol Partnership has a number of core functions and is responsible for governance of the locally commissioned services to prevent crime, support victims and provide treatment services. To do this, the Partnership board has introduced a series of sub-groups with oversight of key community safety and crime reduction themes – including domestic abuse and sexual violence, drug and alcohol treatment services, hate crime and restorative solutions. Amongst its key functions the Partnership is also responsible for the effective delivery of, and applying learning from, anti-social behaviour reviews and Domestic Homicide Reviews in Bristol.

This Plan ensures the Safer Bristol Partnership's strategy is aligned to the Police & Crime Commissioner's Police & Crime Plan for Avon & Somerset and also the Mayor's vision for Bristol as set out in the City Council's Corporate Strategy.

The Plan also complements the key aims, objectives and activities of other key strategic boards in Bristol, including the Children and Adult Safeguarding Boards, Children and Families Partnership Board, Youth Offending Board, Health & Wellbeing Board and also the force-wide Re-offending Board.

The priorities and key objectives set out in this Plan provide the framework for the Community Safety Partnership to focus its efforts over the coming three years. These are challenging times and public agencies will continue to experience reduced funding and increased pressure on our services. The Safer Bristol Partnership is committed to working collaboratively and understands that in the face of increasing financial pressures and increased demand for services, there are opportunities to do things in different ways.



## PRIORITY 1

### PROTECT THE MOST VULNERABLE FROM HARM

**T**his priority reflects what all partner agencies' core business has to be and recognises the range of needs that many vulnerable people who come into contact with partner agencies have, so that we create a more person-centred approach to vulnerability and victimisation. As such, we would like to see progress in a number of specific crime types and to also see improvements in outcomes for vulnerable individuals involved in any crime type or anti-social behaviour. In this approach we are prioritising children and vulnerable adults as our focus of safeguarding and to create a society free from violence and abuse.

We want to see agencies working across Bristol to take on the challenge set by government policies such as the Home Office Violence Against Women and Girls strategy and the Mental Health Crisis Care Concordat, as well as local initiatives such as Bristol Zero Tolerance and City of Sanctuary, to work together and focus on early interventions under this Plan. We are looking for agencies to learn from models such as Think Family, Offender Management and Multi-Agency Safeguarding Hubs to provide effective multi-agency responses to the most vulnerable in our communities.

This priority aims to improve services for all vulnerable people in contact with partner agencies, including:

- **Victims of domestic abuse and sexual violence - including Female Genital Mutilation (FGM), Forced Marriage and 'honour' based violence**
- **Victims of exploitation including modern slavery and violent extremism**
- **People experiencing a mental health crisis who come into contact with criminal justice agencies**
- **Victims of hate crime**

It should be recognised that these issues do not always occur in isolation: organisations need to be able to support people with multiple and complex needs. In particular we need to see improved responses from partner agencies to address the "toxic trio" of domestic abuse, substance misuse and mental ill-health.

This priority is also aimed to improve the collective partnership response to those individuals with complex needs who are identified as having a negative impact in their community.



Home Office estimates suggest there are potentially

40,000

female survivors of sexual violence  
at any one time in Bristol

## KEY OBJECTIVES

## WHAT DO WE PLAN TO ACHIEVE BY 2020



Understand the pressure facing organisations, ensuring that they are able to use this information to effectively resource their work



Take a preventative approach and raise awareness of these crimes to challenge perpetrators and give victims confidence to report



Ensure the provision of services to enable victims to cope and recover



Deliver high quality effective public sector services that are well informed, person centred, with a focus on early intervention



Tackle the dangerous offenders who perpetrate these crimes to reduce future harm

## WE WILL:

- ✓ **recommission recovery** orientated alcohol and drug treatment services
- ✓ **implement a new complex needs service** for the most chaotic and vulnerable substance misusers
- ✓ **increase engagement with the street community** to divert them away from crime and anti-social behaviour and promote sustainable, safer, healthier outcomes
- ✓ **implement changes to our multi-agency response** to victims of domestic and sexual violence, including an increase in early interventions, improved risk assessment and recommissioning of support services for survivors
- ✓ **tackle all forms of extremist ideology** and focus on safeguarding those at risk of being radicalised.

# PRIORITY 2

## STRENGTHENING AND IMPROVING OUTCOMES IN PRIORITY NEIGHBOURHOODS

**T**his priority reflects the necessity to focus our resources in the right places at the right time. We will support those communities in most need as well as ensure all citizens are empowered to help themselves.

Bristol is a great place to live, work and play; being voted the 'most liveable city' and 'best city in the UK to live'. However, the beauty and creativity in Bristol sits alongside significant levels of poverty and inequality, with 42 areas in the city being among the 10% most deprived in the country and six areas in the 1% most deprived. Sadly 16% of our residents are living in deprivation. We know these communities are more likely to experience crime and young people growing up in these areas are more likely to get involved in crime and anti-social behaviour. In 2015 in response to the annual 'Quality of Life Survey, 24% of people thought anti-social behaviour was a problem in their local neighbourhood and in deprived areas in the city this rose to 41% of residents.

Our vision for the city is aspirational but is tempered by the resources we have to work with which are increasingly scarce for the public sector. The focus of this priority is on intervening early for those most at risk of escalating needs - be that a geographic

neighbourhood or community of interest. It outlines partner agencies increasingly important role as an enabler and facilitator of others as much as their more traditional roles of service providers or commissioners of services.

In terms of working towards cleaner, safer streets, we all have a responsibility - people need to change their behaviour, from volunteering for litter picks or mediation to simply not dropping litter or causing a neighbour nuisance in the first place.

The Safer Bristol Partnership will listen to and support local communities to ensure the community safety and crime priorities they identify are addressed. As current models of community engagement

are refined we will support local decision makers in setting and resourcing emerging crime and community safety priorities and, where possible, provide the appropriate support to enable communities to help themselves.

Through better use of information and technology, problem solving techniques and engagement of community members to co-create crime prevention solutions, the Community Safety Partnership will focus on those issues having the most serious impact on citizen's daily life. By working with communities the Partnership will combine education, enforcement and treatment to give us the best possible opportunity of diverting offenders away from crime and anti-social behaviour.



## KEY OBJECTIVES

## WHAT DO WE PLAN TO ACHIEVE BY 2020



Increase community involvement to deliver the Safer Bristol Partnership Crime Plan



Victims are satisfied with the service they have received



Local community safety priorities are addressed



Improve crime prevention and reduce re-offending

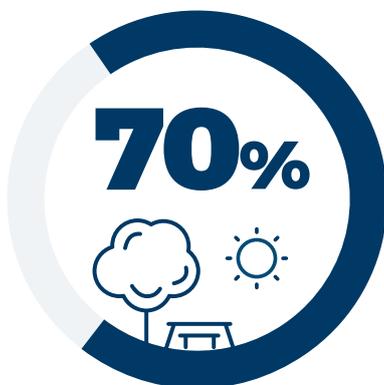


Strengthen effective partnerships to intervene early and build safer, stronger and more cohesive communities

## WE WILL:

- ✓ **empower local communities** to deliver their own neighbourhood conflict resolution and restorative interventions
- ✓ **implement a new street conflict strategy** to improve outcomes for young people at risk of involvement in crime and anti-social behaviour
- ✓ **set up new Community Recovery Services** to support people needing substance misuse treatment services where they live
- ✓ **enhance the funding of Police Community Support Officers** in the city to increase the capacity in tackling issues in areas of high demand

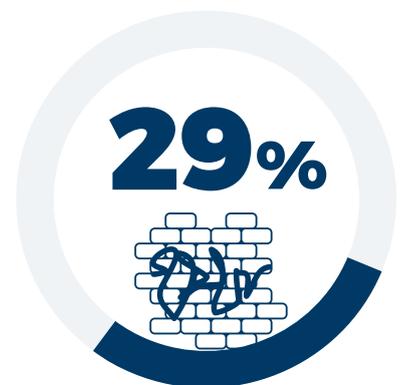
## BRISTOL RESIDENTS



feel safe outdoors



feel fear of crime affects their daily lives



feel locally anti-social behaviour is a problem\*

## PRIORITY 3

### TACKLING INEQUALITY - THROUGHOUT ALL THE PARTNERSHIP DELIVERS

In achieving our aim of keeping communities safe and feeling safe, it is essential this Plan contributes towards making Bristol a more equal, aspirational and resilient city where everyone can share in its success. Bristol celebrates its diversity. The city has a population of around 450,000; 16% is Black and Minority Ethnic and 6% other non-white British. Bristol has large populations of people from China, India, Pakistan, Bangladesh, Somalia and Poland.



For Bristol, being resilient means “flourishing for all in the face of future uncertainty”. A resilient city is one that is able to cope not just with acute shocks, such as civil unrest, but also chronic stresses that can weaken the fabric of the city. Examples of such stresses are health inequalities and high levels of crime affecting whole communities. By addressing both shocks and stresses, a city

can respond better to adverse events, and is overall better able to deliver basic functions in both the good times and bad, to all citizens. For Bristol to be truly resilient, we need to be:

- **Fair - every person in Bristol has the opportunities to enjoy a good life**
- **Liveable - the city centre and neighbourhoods are great places for people of all ages to live, work, learn and play**
- **Agile - Bristol citizens and leaders make decisions based on shared priorities and real-time information**
- **Connected - a strong network of local communities and organisations promotes trust, cooperation and shared action across the city**

Strong communities are weakened by inequality but strengthened by tolerance and understanding. There can never be any excuse for hate crime in any shape or form and this criminality will not be tolerated in Bristol. We need to be an inclusive city, accepting and welcoming and to celebrate the difference that makes our communities so rich, rather than letting it divide us.



#### KEY OBJECTIVES WHAT DO WE PLAN TO ACHIEVE BY 2020



Tackle inequality to support those most vulnerable victims to sustain safer, healthier outcomes



Support the delivery of a resilient city which is fair, liveable, agile and connected



Give strength to the voice of citizens in shaping services and holding the partnership to account



Actively monitor community tensions to ensure all citizens and communities are kept safe and feel safe



As the nation prepares and adjusts for its exit from the European Union, it is more important than ever that we promote an inclusive city where we continue to celebrate the strength of our diversity.

Around 1,700 hate crimes were recorded in 2016, a sharp increase compared to the previous year. Race is recorded as the motivating factor in a high number of offences, though proportionally there have been large increases in disability hate crime reports. It is widely accepted that under-reporting is an issue in hate crime offences and police recorded crime statistics are unlikely to be an accurate reflection of the true extent of offending.

Hate crime will not be tolerated in the city and we will support equalities groups to report these insidious crimes when they occur and bring offenders to justice. We will work with communities and across the Partnership to introduce innovative ways to challenge discrimination. We will actively monitor and respond to community tensions in an informed way.

The voices of citizens as service users are all too often overlooked and more needs to be done by the Partnership to harness those quiet voices to inform services and effect change. We will involve service users in all future commissioning activity as we continue to shape service provision to meet Bristol's changing needs.

We will empower citizens to hold the Partnership to account by actively promoting the Community Trigger case review to ensure anti-social behaviour and hate crime is addressed in a victim and person-centred way.

Safer Bristol Partnership will re-double efforts to work with the street community and those facing homelessness to ensure they have access to safe, alternative pathways and can access appropriate, well-resourced support when it is needed.

## WE WILL:

- ✓ introduce **new and inclusive hate crime support services**
- ✓ introduce new models of service user engagement to **ensure a strong voice to all victims** and stakeholders and to promote continuous improvement in service delivery
- ✓ **utilise mutual aid** to sustain individuals recovery from substance misuse
- ✓ **contribute towards the development** of a Resilient City Equality Charter

## PRIORITY 4

### WORKING TOGETHER EFFECTIVELY - 'MAKE EVERY CONTACT COUNT'

**S**afer Bristol Partnership recognises that close and effective partnership working is essential in ensuring support for victims and communities, bringing offenders to justice and ensuring effective sanctions and rehabilitation of offenders. But we accept the crime prevention and criminal justice system is complex, expensive, time-consuming and often inefficient. Now, more than ever, the Partnership needs to focus its efforts and resources to 'make every contact count'.

We know Bristol has the largest estimated rate of opiate and crack cocaine users of the major UK cities outside London. Though Bristol has the highest treatment success rate for opiate users compared to these other cities, we do not perform as well for those leaving non-opiate and alcohol treatment services. Crime Survey estimates suggest that offenders are under the influence of alcohol

in over half of all violent incidents and alcohol is particularly prevalent in violent incidents between strangers.

In Bristol in the year ending June 2016, the rate of first time entrants into the Youth Justice System was 520 per 100,000 population. Though rates have been decreasing since 2015 more needs to be done to protect young people from becoming involved in crime.



A service to help the police assess and respond to mental health issues better has been running from September 2016 and since going live around 1,200 callers from Bristol have been flagged for the service. This service has prevented the unnecessary use of police powers to detain people under the Mental Health Act and the advice given to callers has helped to prevent police deployment in around 10 per cent of cases.



**EVERY £1 SPENT ON THE LOCAL DRUG AND ALCOHOL TREATMENT SYSTEM GIVES A RETURN OF £2.97**



SPENT



GAINED

Think Family is an approach used to encourage services to deal with families as a whole, rather than responding to each problem, or person, separately. In Bristol we are working with over 4,000 families who experience a number of issues including involvement in crime and anti-social behaviour or who are affected by domestic violence and abuse. This work is bringing about a new approach to managing risk and vulnerability across the city which should in turn have an effect on the numbers of families accessing costly crisis services. We have a clear ambition to develop our partnership working to improve efficiency and value for money and look at ways public services are delivered with these families.

Our vision across all services is to ensure those who need assistance are identified and can receive the appropriate intervention or support early; the correct pathways and processes are defined across agencies to meet citizens' needs and interventions and support continues for those citizens for as long as is required. Underpinning our Plan is a focus on the following strands which will be used to improve delivery across partner agencies' daily business:

**IDENTIFICATION**

Early identification and response to threat, harm, risk, vulnerability and service user needs

**SYSTEMIC**

Robust systems, procedures and pathways that cut-across services and are tailored to improving service users' outcomes

**INTERVENTION**

High quality, evidence based service provision that is accessible to all

On average each young offender costs **£8,000** per year to the criminal justice system



**40%** of youth offenders have an identified special educational need

# OUR PRIORITIES

The task of supporting vulnerable people and helping the communities of Bristol to be safe and feel safe cannot be achieved alone. Working closely as a partnership, we will provide strong local leadership and forge effective collaborations with other stakeholders, including the Youth Offending Team, Safeguarding Boards, Health Wellbeing Board, Children and Families Partnership Board, Clinical Commissioning Board, and other members of the virtual 'City Office', to make best use of resources by:

- **Strengthening our approach to sharing information, expertise and evidence-based practice to shift focus onto prevention and early intervention**
- **Supporting the development of integrated services to break down silos, reduce costs, transforming services and improving outcomes**
- **Maximising opportunities through a changing partnership landscape, such as the West of England 'Devolution deal' and changes to Youth Justice arising from the Taylor Review**

## KEY OBJECTIVES

## WHAT DO WE PLAN TO ACHIEVE BY 2020



Organisations work together to provide integrated services and share information and intelligence to provide an effective person-centred response



Adopt a 'One Team' approach with a focus on early intervention and shared response to vulnerability, threat, harm and risk

## WE WILL:

- ✓ adopt a common approach to risk assessment to **better understand and respond to threat, harm and risk**
- ✓ use new and innovative data tools including predictive analysis to **better target resources where they can have most impact**
- ✓ **undertake Domestic Homicide Review** to identify shared learning and improve services for survivors
- ✓ **undertake anti-social behaviour case reviews** and learn lessons and improve the quality of our partnership response
- ✓ realign directly delivered and commissioned services to **focus on early help**, utilising well established Think Family and Offender Management methods.
- ✓ **deliver a multi-agency approach** to reducing risk of harm in the harbourside and surrounding Bristol waterways
- ✓ work across children and adult offender management to **reduce re-offending in households** where there is a history of multi-generational offending.



# EVALUATION & PERFORMANCE MEASURES

It is important the Partnership contributes to efficiencies and is increasingly effective in meeting the changing needs of citizens. To measure how successfully the Community Safety Partnership is performing against this Plan a number of key measures will be routinely used and outcomes against these will be shared.

The Safer Bristol Partnership Executive Board and its Delivery Groups play a key role in managing performance and direction. These groups actively measure performance through monitoring reports and performance scorecards which enable us to identify how we are performing and where greater efficiency can be made.

**The key cross-cutting indicators for this Plan are:**

**REDUCING THE NUMBER OF UNPLANNED EXITS AND RE-PRESENTATION RATE IN SUBSTANCE MISUSE TREATMENT SERVICES INCLUDING ALCOHOL**

**REDUCING RE-OFFENDING RATES FOR ADULTS AND YOUNG PEOPLE**

**REDUCING HIGH RISK VICTIMS AND REPEAT VICTIMISATION OF DOMESTIC AND SEXUAL ABUSE**

**REDUCING THE NUMBER OF DRUG RELATED DEATHS AND DOMESTIC HOMICIDES**

**REDUCING THE NUMBER OF FIRST TIME ENTRANTS INTO THE CRIMINAL JUSTICE SYSTEM**

**INCREASE COMMUNITY RESILIENCE AND EMPOWERMENT AS MEASURED IN THE ANNUAL QUALITY OF LIFE SURVEY**

**IMPROVED PUBLIC PERCEPTIONS OF CRIME, ANTI-SOCIAL BEHAVIOUR AND COMMUNITY SAFETY AS MEASURED IN THE ANNUAL QUALITY OF LIFE SURVEY**

In addition to the above the Community Safety Partnership is committed to contributing to key performance indicators and outcomes of other governance bodies in Bristol. Partner agencies will actively contribute to external performance frameworks including but not limited to area and thematic inspections undertaken by OFSTED, HMIP, HMIC and PHE.

# USEFUL CONTACT INFORMATION

BELOW ARE CONTACT DETAILS FOR THE CORE MEMBERS OF THE SAFER BRISTOL COMMUNITY SAFETY PARTNERSHIP:

SERVICE	CONTACT INFORMATION
THE POLICE	web: <a href="http://avonandsomerset.police.uk">avonandsomerset.police.uk</a>
THE POLICE & CRIME COMMISSIONER	web: <a href="http://avonandsomerset-pcc.gov.uk">avonandsomerset-pcc.gov.uk</a>
BRISTOL CITY COUNCIL	web: <a href="http://bristol.gov.uk">bristol.gov.uk</a>
PROBATION - COMMUNITY REHABILITATION COMPANY	web: <a href="http://bgswwrc.co.uk">bgswwrc.co.uk</a>
NATIONAL PROBATION SERVICE	web: <a href="http://gov.uk/government/organisations/national-probation-service">gov.uk/government/organisations/national-probation-service</a>
AVON FIRE & RESCUE	web: <a href="http://avonfire.gov.uk">avonfire.gov.uk</a>
BRISTOL COMMUNITY MENTAL HEALTH	web: <a href="http://awp.nhs">awp.nhs</a>
VOLUNTARY AND COMMUNITY SECTOR	web: <a href="http://voscur.org">voscur.org</a>

## REPORT A CRIME

Visit [avonandsomerset.police.uk/contact-us/report-a-crime-or-incident](http://avonandsomerset.police.uk/contact-us/report-a-crime-or-incident) or call **101**  
In an emergency call **999**

## REPORT A SAFEGUARDING CONCERN FOR A VULNERABLE ADULT

Care Direct - **0117 9222700**

## REPORT A SAFEGUARDING CONCERN FOR A CHILD

First Response - **0117 9036444**

## ACCESS SUBSTANCE MISUSE TREATMENT SERVICES

ROADS - **0117 987 6000**

## ACCESS DOMESTIC VIOLENCE AND ABUSE SUPPORT SERVICES

Next Link - **0117 925 0680**

## ACCESS SEXUAL VIOLENCE SUPPORT

SARSAS - **0808 801 0456** (women & girls), **0808 801 0464** (men & boys)

## REPORT A HATE CRIME AND ACCESS VICTIM SUPPORT

Bristol Hate Crime Services - **0800 171 2272**

## REPORT A CRIME ANONYMOUSLY

Crimestoppers - **0800 555 111**

You may want to seek support yourself, or have concerns about somebody you know such as a friend, family member or neighbour. If so the list of contacts to the left may be of help. You can contact these services for advice and information or where you have a concern, to make a confidential referral.



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