



Strategic Commissioning & Commercial Relations

Adult Commissioning

AGENDA

<i>Meeting</i>	<i>Date</i>	<i>Time</i>	<i>Location</i>
Community Support Services Provider Forum	05/06/2017	14:00 – 16:00	City Hall – The Conference Hall

1. Update on CSS Framework
2. Update on use of DPS for new packages
3. Emerging issues commissioners are aware of and working on
4. Update on reviews
5. Update on recent core support review
6. Communication for service users and families about potential changes to their packages
7. AOB

<i>Distribution</i>	
To:	CSS Providers
CC:	Lucia Dorrington

Attendees:

- Laura Oliver – Brunelcare
- Simon Smith – 3Trees
- Paul Thomas – CTS
- Karen Dickenson – Turning Point
- Matt Britt – Freeways
- Esther Moore – Brandon Trust
- Trina Ford – Dimensions
- David Smallacombe – Care and Support West
- Ken Kennedy – Volunteering Matters
- Ashley Henry – Care 1st Homecare
- Deian Glynn – Manor Community
- Sophie Chester Glynn – Manor Community
- Neil Singleton-Campbell – Your Lifestyle
- Tracy Dowling – Bristol Charities

- Tina Slade – Headway Bristol
- Marie Reynolds – Age UK
- Zehra Haq – Dhek Bahl
- Miranda Wells – Studio Upstairs
- Sam Lloyd-Smith – Windmill Hill City Farm
- Jonathan Simmons – Maples Community Care
- Laura Ladd – United Response
- Hilary Rapp – Studio Upstairs
- Sharon Moore – Silva Care Ltd
- Matt Moore – Silva Care Ltd
- Linda Phelps – Milestones Trust
- Same Jones – Options
- Mike Birkenstow – Options
- Marcus Can-Tintelen – Alzheimers Society
- Joanne Griffiths – Voyage Care
- Lucia Dorrington - Bristol City Council
- Lynsey Winterton - Bristol City Council
- Dave Toole - Bristol City Council
- Stephen Beet - Bristol City Council
- Catherine Martin - Bristol City Council

BCC officers gave a presentation covering all items on the agenda.

1. Update on CSS Framework

The presentation showed the number of providers on the framework and not on the framework.

2. Update on use of DPS for new packages

The presentation showed use of DPS including number of support packages that have been advertised, the number of support packages that have been advertised to different lots and demand per lot.

Further information on the use of the DPS will be provided as BCC officers continue to work on the reports.

3. Emerging issues commissioners are aware of and working on

The presentation also acknowledged where issues arise, the commissioning team are reviewing these issues and taking action where appropriate.

Providers raised the following concerns:

- In some cases support plans do not include requirements in relation to location or when the service is required (i.e. if the service is required at a certain date)
- Some social workers still seem to go outside of the DPS process i.e. social workers visiting supported living properties before

4. Update on reviews

Stephen Beet gave an update on service user reviews.

Providers queried the numbers presented on slide 14 of the presentation. Catherine Martin to review information presented on the slide and confirm the accuracy of the information.

5. Update on recent core support review

Lucia Dorrington gave an update on the review of core support charges. Providers raised concerns about the core support review and the impact it will have on certain providers in the market. Further information to be provided end of June.

6. Communication for service users and families about potential changes to their packages

Catherine Martin has emailed all providers for information on communication needs of service users. Information needs to be provided by 6th June.

7. AOB

The presentation included a number of AOBs. No other AOBs were raised.