

CSS Provider Forum

06/02/2017



Welcome and Introductions



Agenda

1. Welcome and Introductions
2. Update from lead commissioners
3. Outcome of tender
4. Implementation of new contract
 - a) Successful tenders
 - b) Unsuccessful tenders & Non-bidders
5. Next Steps
6. Group discussions

Update from Lead Commissioner

- First forum meeting since launch of the tender process
- Opportunity for commissioners and providers to regroup and look to the future
- Recognise providers have had some concerns about recent communication and engagement
- Objective of today is to update on current progress and next steps

Update from lead commissioner (2)

- Challenging time for the Authority – public budget consultation
- Focus remains on £2 million saving target
- However recognise the complexity of this sector and the diversity of need.
- CSS commissioning strategy is outcome focused and seeks to maximise independence where appropriate and safe to do so.
- New commissioning model, significant change to status quo – can't sustain current expectations
- Conscious of provider sustainability, multiple impact due changes in Supporting People funded services

Outcome of tender

- First tender process for these services since 2008
- 68 providers submitted a tender across 4 lots – many providers applied for multiple lots.
- Out of the 68 providers 34 passed the tender after round 2 in total. This equates to:
 - Day Services – 16 providers
 - Support to Access the Community – 30 providers
 - Supported Living – 12 providers
 - Time for You – 3 providers
- BCC want to encourage new and current providers to be success in their tender submission.

Outcome of the tender (2)

- Thorough evaluation and moderation process
 - Evaluation and moderation took place between October and January 2017
 - Involved officers from Bristol City Council and Clinical Commissioning Group
- Additional governance has delayed the notification
- Providers were informed of the outcome on the 27th Feb, this included feedback and information on resubmissions.
- Commissioning team are calling providers that have been unsuccessful or have not submitted a bid to provide further clarification is required.

Implementation

- The commissioning plan document describes how the contract will be implemented, which includes;
 - New service users
 - Existing service users
- Pace and implementation will vary depending on outcome of tender
- Anticipate using framework Feb 2016 for new service users (process for cases already in progress – to be confirmed)
- Joint working with providers on application of pricing tool to conduct individual reviews and support plan reviews/reassessment (including flexible/variable hours)
- Working in partnership with care management
- Reminder that there are exceptions to the new process as detailed in the commissioning plan – particularly around wellbeing and individual tenancies

Successful Tenders

- New placement process will be used using ProContract
 - New service users – Feb 2017
 - Existing service users - Phased implementation – BCC TBC
- DPS training sessions taken place 19th and 24th January
- Documents will be issued
 - Guidance documents for process
 - Contract
 - Workbook to measure KPIs and workbook guidance
- Acknowledge the shift in practice for both BCC and providers

Unsuccessful Tenders and Non-Bidders

- Resubmit tender through ProContract
- Rounds close every Friday
- BCC will evaluate all submissions
- Timeframe for the outcome of the evaluation TBC however prioritisation to minor failures (i.e. below requirements on 1 question)
- Once framework is live, BCC will only use providers on the framework for new service users unless an exception applies
- Current CSS contract expires December 2017 – has implications for current providers that have not submitted a bid

Next Steps

- Valued providers – we want you on the framework as long as quality assured and sign up to price ranges
- Agree comprehensive review timescale with care management – top priority
- Pricing review using the CSS pricing tools to commence with involvement from providers
- Need to work in partnership with you to communicate changes to service users

Group Discussions

- How can you work with us to complete the pricing tool reviews?
- Do you have any questions on the DPS process

Thank you for your time

