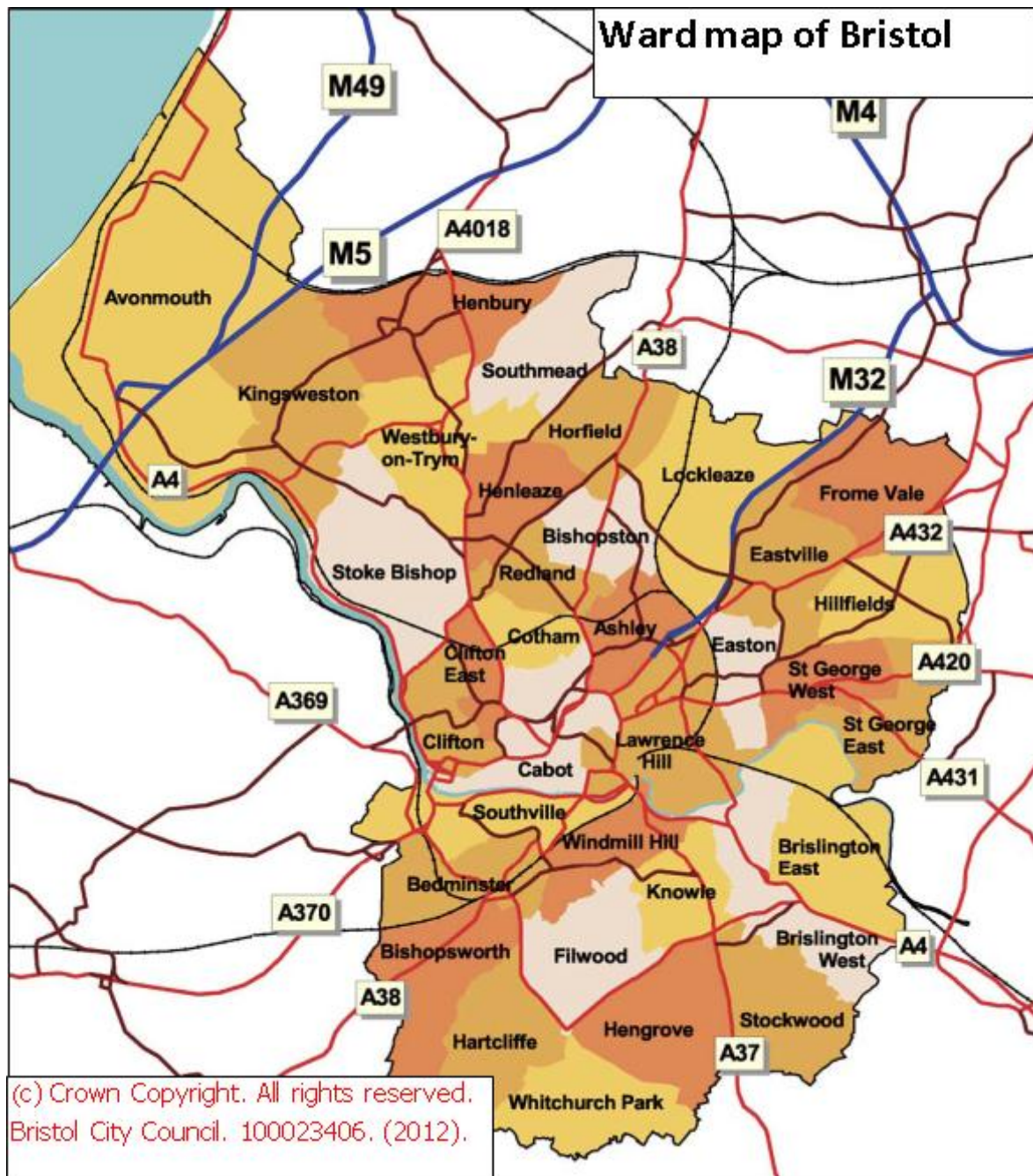




Quality of Life in Bristol

Quality of life in your neighbourhood
survey results 2013

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Quality of Life city wide summary 2013

In March 2014, Bristol was voted the Best Place to Live in Britain by the Sunday Times. This is an accolade to add to others gained in 2013 – 1st in the Quality of Living Index (Opinium Research) European Green Capital 2015, 2013 Social Enterprise City. Evidence from Quality of Life survey 2013 indicates a flourishing, vibrant city, close to good quality green space that is coming out of recession fast. The following summary lists the main indicators against the Mayor's priority themes that illustrate an improving picture, although there are still issues of concern.

Bristol's set of Quality of Life indicators are not national indicators so direct comparison to similar cities is not possible. Also only 44 indicators are included in this report of over 200 collected each year – see www.bristol.gov.uk/qualityoflife for full set and database.

Which indicators are **improving and/or remaining very good**?

- Increasing satisfaction with the council and value for money
- Satisfaction with the neighbourhood and good quality green space
- Outdoor events, culture and leisure activities generally
- Fewer people smoking
- More people cycling and fewer drivers
- Community safety and perception of crime
- Fewer victims of crime
- Community cohesion - getting on well together and volunteering
- Economic indicators – fewer people claiming benefits and more with qualifications

Where is the gap **narrowing** between deprived areas and the rest of the city?

This indicates where there has been a more rapid improvement in quality of life in deprived areas compared to non-deprived areas.

- Community cohesion – respect and consideration for others and levels of volunteering
- Satisfaction with the neighbourhood and good quality of green space
- Availability of jobs.

Which indicators are **deteriorating or staying poor**?

- Exercise levels, obesity and eating healthy local food
- Neighbourhood noise
- Problem dog fouling and street litter
- Satisfaction with jobs
- Concern about climate change is lessening
- Support for unpaid carers

Open comments about dissatisfaction with the council indicated communication and consultation about residents' parking was a top concern in 2013.

Where is the gap **widening** between deprived areas and the rest of the city?

This indicates where there has been a worsening in deprived areas compared to non-deprived.

- Increasing levels of obesity
- Neighbourhood noise.

Trends for each indicator in this report are shown in the following table.

| Summary of Quality of Life Indicator Trends | 2011 | 2012 | 2013 | Change between 2011 - 13 | 9yr trend |
|---|------|------|------|--------------------------|-----------|
| A Flexible and Efficient Council | | | | | |
| How satisfied are you with the way Bristol City Council runs things? Satisfied | 36% | 34% | 37% | ↔ | 😊 |
| Do you agree Bristol City Council provides value for money? Agree | 36% | 36% | 39% | ↔ | 😊 |
| Do you agree you can influence decisions that affect the public services the services you use? Agree | 20% | 17% | 21% | ↔ | 😊 |
| I am happy using the internet whenever I want | | | 76% | | NEW |
| I am keen to learn the internet | | | 4% | | NEW |
| PEOPLE - Healthy and Caring Bristol | | | | | |
| Life satisfaction score and mental wellbeing | | | 69% | | NEW |
| Does anyone smoke in your household? Yes | 25% | 24% | 21% | ↓ | 😊 |
| Body mass Index >30 (obese), based on respondent weight and height | 17% | 17% | 18% | ↔ | 😞 |
| Body mass Index >25 (overweight or obese), based on respondent weight and height | 51% | 50% | 51% | ↔ | 😊 |
| How often do you take moderate exercise? At least 5 x a week | 33% | 34% | 34% | ↔ | 😞 |
| Unpaid carers who are supported by organisations and the government | 39% | 35% | 30% | ↓ | 😞 |
| Have you been a victim of crime in the last 12 months? Yes | 13% | 14% | 12% | ↔ | 😊 |
| How safe do you feel in your neighbourhood outdoors after dark? Safe | 58% | 59% | 67% | ↑ | 😊 |
| Do you agree with the following statements "Locally, antisocial behaviour is a problem" Yes | 31% | 29% | 29% | ↔ | 😊 |
| How big a problem do you think noise from residential neighbours is in your neighbourhood? Problem | 32% | 38% | 39% | ↑ | 😞 |
| How big a problem do you think people being drunk or rowdy in public places is in your neighbourhood? Problem | 52% | 50% | 50% | ↔ | 😊 |
| Do you agree domestic abuse is a private matter. Agree | 18% | 16% | 14% | ↓ | 😊 |
| Do you agree with the following statements "In this neighbourhood people from different backgrounds (eg race, disability, social group) get on well together" | 59% | 60% | 63% | ↑ | 😊 |
| Do you agree with the following statements "People treat other people with respect and consideration in my neighbourhood" | 67% | 67% | 69% | ↔ | 😊 |
| PEOPLE - Keep Bristol Working and Learning | | | | | |
| Are you satisfied with: jobs in your neighbourhood? Satisfied | 31% | 26% | 27% | ↓ | 😞 |
| Are you unemployed and available for work? Yes | 3% | 4% | 3% | ↔ | 😊 |
| Are you in receipt of a means tested benefit? Yes | 17% | 14% | 14% | ↓ | 😊 |
| Do you have any educational or technical qualifications? No | 27% | 25% | 24% | ↔ | 😊 |
| How are you managing financially? With difficulty | | | 13% | | NEW |

| | | | | | |
|---|-----|-----|-----|---|---|
| PLACE - Keep Bristol Moving | | | | | |
| On a typical mid-week day - main form of transport to work? Car driver | 49% | 47% | 49% | ↔ | 😊 |
| On a typical mid-week day - main form of transport to work? Car passenger | 7% | 7% | 7% | ↔ | 😊 |
| On a typical mid-week day = main form of transport to work? Bus | 14% | 13% | 13% | ↔ | 😊 |
| On a typical mid-week day = main form of transport to work? Walk | 16% | 17% | 15% | ↔ | 😊 |
| On a typical mid-week day - main form of transport to work? Cycle | 7% | 8% | 9% | ↔ | 😊 |
| How often do you ride a bicycle? At least once a week | 14% | 15% | 15% | ↔ | 😊 |

| Summary of Quality of Life Indicator Trends | 2011 | 2012 | 2013 | Change between 2011 - 13 | 9yr trend |
|--|------|------|------|--------------------------|-----------|
| PLACE - Building Successful Places | | | | | |
| How satisfied are you with your neighbourhood as a place to live | 83% | 83% | 84% | ↑ | 😊 |
| Neighbourhood better in the last 2 years | 17% | 19% | 21% | ↑ | 😊 |
| Neighbourhood worse in the last 2 years | 22% | 22% | 22% | ↔ | 😊 |
| Are you satisfied with the following: quality of parks & green spaces | 83% | 80% | 84% | ↑ | 😊 |
| How big a problem do you think dog fouling is in your neighbourhood? Problem | 78% | 76% | 78% | ↔ | 😞 |
| How big a problem do you think street litter is in your neighbourhood? Problem | 77% | 76% | 77% | ↔ | 😐 |
| PROSPERITY - Global Green Capital | | | | | |
| Are you concerned about the impact of climate change in the UK? Yes | 70% | 70% | 67% | ↓ | 😞 |
| Have you reduced energy at home to tackle climate change? Yes | 79% | 77% | 75% | ↓ | 😐 |
| Do you eat food grown by yourself or by people you know? Yes | 67% | 56% | 60% | ↓ | 😞 |
| PROSPERITY - Vibrant Bristol | | | | | |
| Are you satisfied with the following: range and quality of outdoor events? Satisfied | 83% | 81% | 83% | ↔ | 😊 |
| Do you think Bristol should have the same number or more outdoor events? Yes | | | 98% | | NEW |
| Have you participated in creative activities in last 12 months? Yes | 29% | 32% | 35% | ↑ | 😊 |
| Active citizens | | | | | |
| Do you agree with the following statements "I can influence decisions that affect my local area" | 26% | 24% | 27% | ↔ | 😊 |
| How often have you volunteered in the last 12 months? At least 3 times | 25% | 27% | 28% | ↑ | 😊 |
| Empowered city | | | | | |
| Do you agree a directly elected Mayor is improving leadership of the city? Agree. | | | 37% | | NEW |

About the Quality of Life survey

The Quality of Life in Your Neighbourhood Survey began in 2001 and provides an annual snapshot of quality of life (QoL) in Bristol. It gives residents an opportunity to voice their opinions about quality of life issues close to their hearts and opinion about public services.

What types of questions are included in the survey?

The survey asks questions about residents' local neighbourhood, their lifestyle, health and personal details including ethnic origin, age and postcode of their home address. Within the survey key questions are asked each year in the same way, so trends over time can be monitored. Question responses are analysed by topic (indicator), by demographic group and by ward and neighbourhood partnership area.

How do residents participate in the survey?

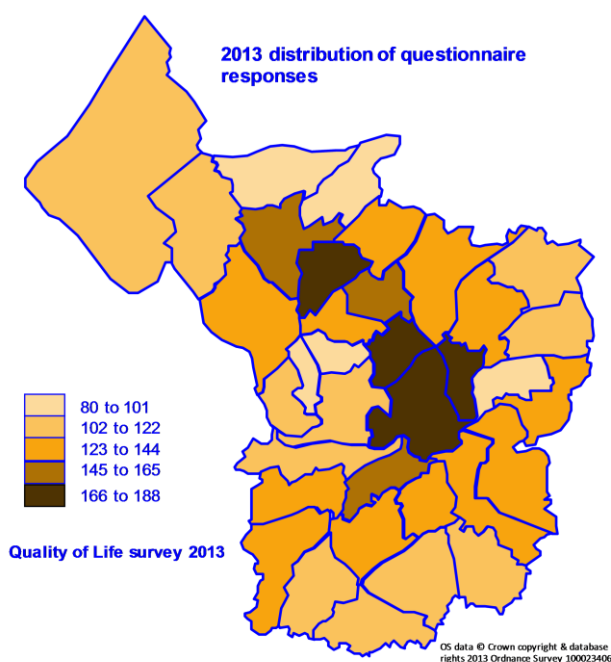
Adult residents are randomly selected from the Electoral Register for this voluntary postal survey every September. Questionnaires are either completed on paper or online. Many who choose to respond have an interest in their quality of life, may have concerns about a particular service and want their opinions to be heard and make a difference.

How many questionnaires are sent and how many people respond?

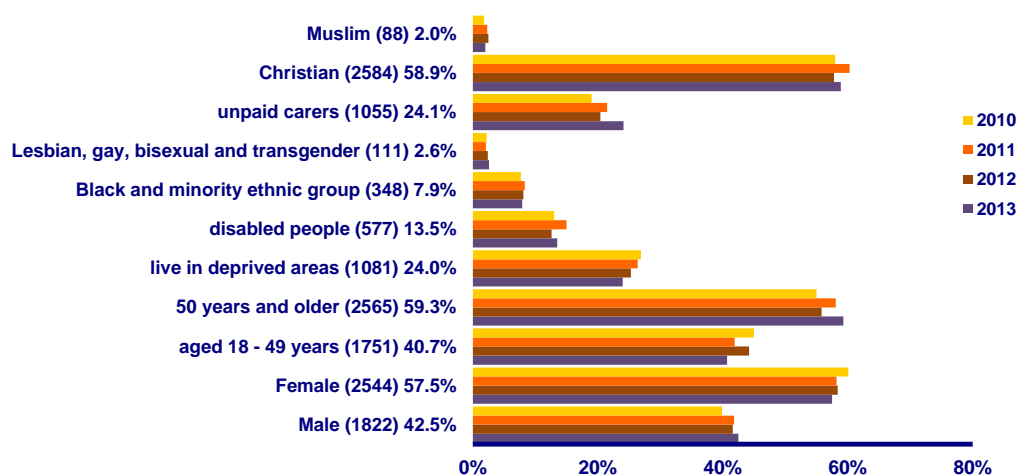
Each year approximately 4-5,000 people respond and in 2013, 4,500 questionnaires were returned with a response rate of 19%. The 2013 survey sample was boosted in the deprived areas of the city and in areas with a higher Black and minority ethnic (BME) population, providing more reliable results from (historically) low responding neighbourhoods. This boost can create bias which is adjusted for during analysis.

Profile of respondents

The ward map shows the distribution of responses to the survey and the following graph shows the profile of respondents broken down by demographic group. The profile in 2013 was very similar to previous years.



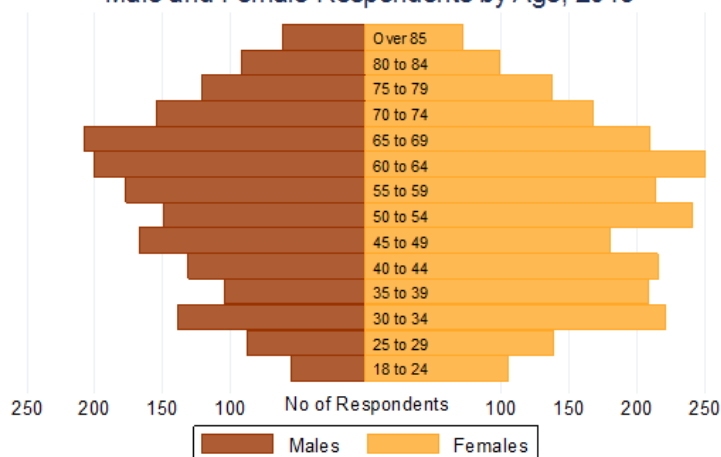
Respondents to the Quality of life survey 2013



Responses to the QOL survey 2013 by Neighbourhood Partnership area

| Neighbourhood Partnership wards | Random selection from the electoral register | Receipts from paper and online | Percentage of sample returned |
|---|--|--------------------------------------|-------------------------------------|
| Ashley, Easton, Lawrence Hill | 3430 | 551 | 16.1 |
| Avonmouth, Kingsweston | 1326 | 221 | 16.7 |
| Bedminster, Southville | 1200 | 251 | 20.9 |
| Bishopston, Cotham, Redland | 1760 | 382 | 21.7 |
| Bishopsworth, Hartcliffe, Whitchurch Park | 2260 | 356 | 15.8 |
| Brislington East, Brislington West | 1200 | 260 | 21.7 |
| Cabot, Clifton, Clifton East | 1760 | 301 | 17.1 |
| Eastville, Hillfields, Frome Vale | 2252 | 371 | 16.5 |
| Filwood, Knowle, Windmill Hill | 2296 | 425 | 18.5 |
| Henbury, Southmead | 1162 | 195 | 16.8 |
| Hengrove, Stockwood | 1242 | 224 | 18.0 |
| Henleaze, Stoke Bishop, Westbury-on-Trym | 1600 | 462 | 28.9 |
| Horfield, Lockleaze | 1446 | 274 | 18.9 |
| St George East , St George West | 1284 | 230 | 17.9 |

Male and Female Respondents by Age, 2013



Source: Bristol Quality of Life Survey 2013

A Flexible and Efficient Council

The council will need to radically change the way it engages with, and delivers services to, the citizens of Bristol. Its focus will be achieving the Mayor's vision through the delivery of excellent services to all of our customers.

Indicators:

% respondents satisfied with how the council runs things 😊

This indicator covers a range of services provided by the council. It is a measure of council productivity as well as general satisfaction and whether the council is spending money wisely on a range of services. The indicator was first asked in the Best Value User Satisfaction survey and 2008 Place survey. These national benchmarking surveys have now ceased and the measure is tracked using the Quality of Life survey.

% respondents satisfied with how the council runs things

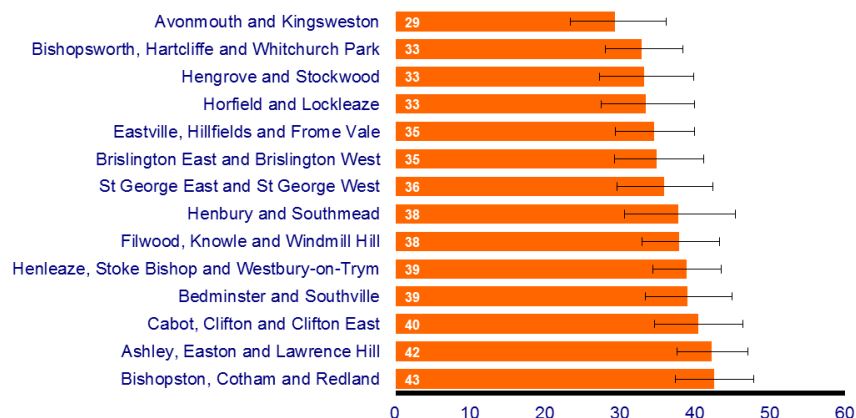
In 2013, this indicator increased significantly to 37% (34% in 2012). The actual proportion of residents dissatisfied with the council dropped from 39% (2009) to 29% (2013).

There was some variation across the city and the lowest estimates, of 30% or below, were in Avonmouth, Hillfields and Hartcliffe, rising to 46% in Redland and 44% in Ashley. This indicator showed no relationship with deprivation.

Lowest levels of satisfaction were measured for unpaid carers at 32% and was highest for the Black and Minority ethnic (BME) groups, at 44%. Further analysis (not shown) suggests that people who live in rented accommodation (43%), have higher educational qualifications or who are aged over 74 years of age are more likely to be satisfied with the way the council runs things.

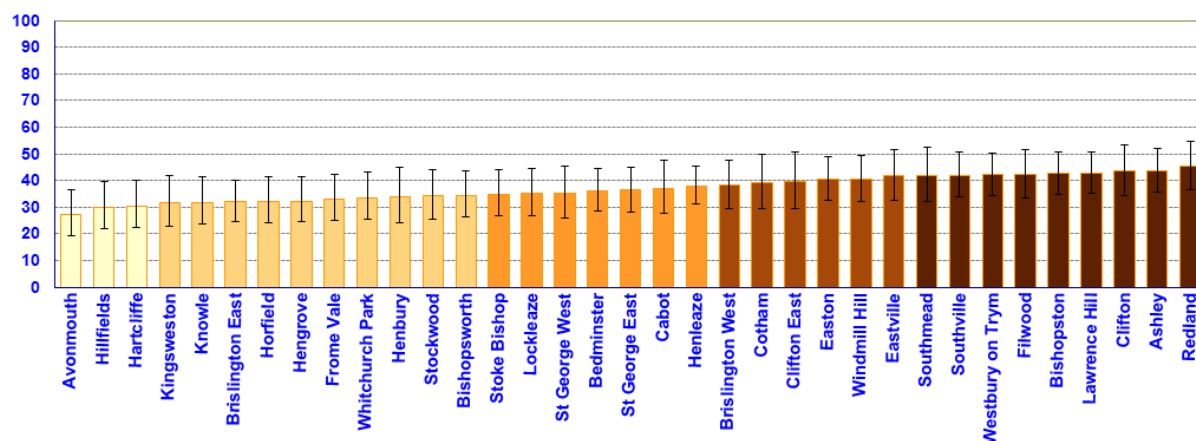
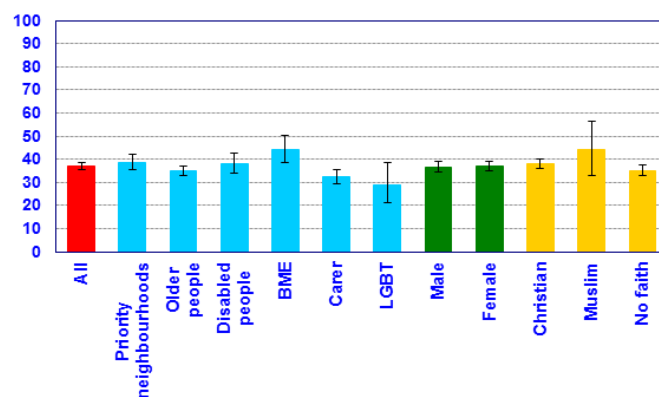
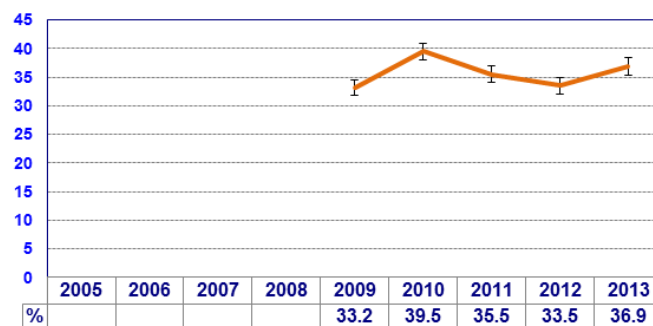
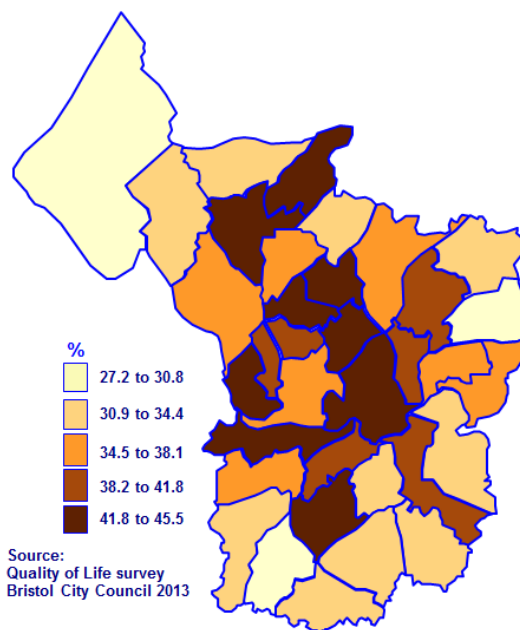
Neighbourhood Partnership Areas

% respondents who are satisfied with the way the council runs things



% respondents who are satisfied with the way the council runs things

| Ward | % | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley | 44 | 35.7 | 52.0 |
| Avonmouth | 27 | 19.4 | 36.6 |
| Bedminster | 36 | 28.7 | 44.3 |
| Bishopston | 43 | 34.8 | 50.5 |
| Bishopsworth | 34 | 26.2 | 43.5 |
| Brislington East | 32 | 24.5 | 40.2 |
| Brislington West | 38 | 29.6 | 47.6 |
| Cabot | 37 | 27.5 | 47.6 |
| Clifton | 44 | 34.2 | 53.3 |
| Clifton East | 40 | 29.3 | 50.8 |
| Cotham | 39 | 29.3 | 49.6 |
| Easton | 40 | 32.4 | 48.7 |
| Eastville | 42 | 32.4 | 51.5 |
| Filwood | 42 | 33.5 | 51.7 |
| Frome Vale | 33 | 24.9 | 42.2 |
| Hartcliffe | 30 | 22.2 | 40.2 |
| Henbury | 34 | 24.1 | 45.0 |
| Hengrove | 32 | 24.4 | 41.3 |
| Henleaze | 38 | 31.1 | 45.5 |
| Hillfields | 30 | 21.8 | 39.8 |
| Horfield | 32 | 24.1 | 41.3 |
| Kingsweston | 32 | 23.0 | 41.9 |
| Knowle | 32 | 23.5 | 41.3 |
| Lawrence Hill | 43 | 35.0 | 50.6 |
| Lockleaze | 35 | 26.9 | 44.4 |
| Redland | 46 | 36.6 | 54.6 |
| Southmead | 42 | 32.1 | 52.6 |
| Southville | 42 | 33.7 | 50.8 |
| St George East | 36 | 28.3 | 45.1 |
| St George West | 35 | 26.0 | 45.5 |
| Stockwood | 34 | 25.6 | 44.0 |
| Stoke Bishop | 35 | 26.6 | 44.0 |
| Westbury-on-Trym | 42 | 34.3 | 50.4 |
| Whitchurch Park | 34 | 25.4 | 43.0 |
| Windmill Hill | 41 | 32.3 | 49.3 |
| BRISTOL | 36.9 | 35.4 | 38.5 |
| Question number | 18b | | |
| Sample size | 4162 | | |
| Year | 2013 | | |
| Priority neighbourhoods | 38.7 | 35.5 | 41.9 |
| Older people | 35 | 33.0 | 37.0 |
| Disabled people | 38 | 33.7 | 42.4 |
| BME | 44 | 38.5 | 50.2 |
| Carer | 32 | 29.3 | 35.3 |
| LGBT | 29 | 21.0 | 38.4 |
| Male | 36.5 | 34.2 | 38.8 |
| Female | 37.2 | 35.2 | 39.2 |
| Christian | 38 | 36.0 | 40.0 |
| Muslim | 44 | 33.1 | 56.2 |
| No faith | 35.1 | 32.7 | 37.6 |



% respondents who agree the council provides value for money 😊

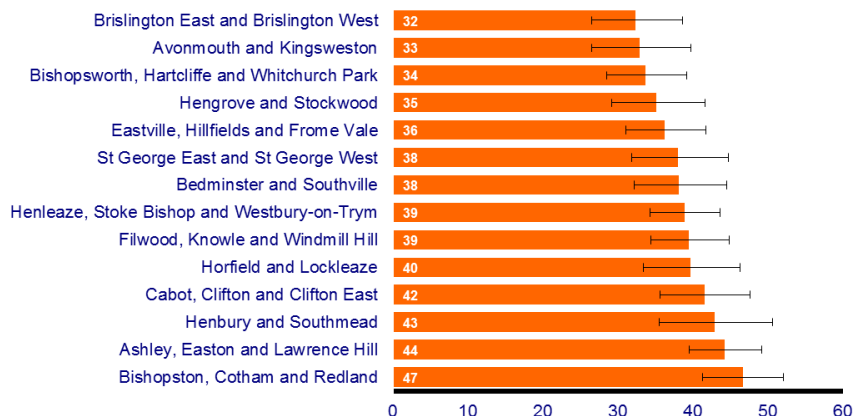
This indicator measures whether the council is spending money wisely on a range of services, maximising financial resources and delivering the required budget reductions. The indicator was first asked in the Best Value User Satisfaction survey and 2008 Place survey. These national benchmarking surveys have now ceased and the measure is tracked using the Quality of Life survey.

This indicator has shown an overall improvement, at 39% (26% in 2009), and the actual proportion of residents who disagree with 'the council provides value for money' has shrunk from 45% (2009) to 31% (2013).

The indicator shows a similar ward pattern to 'satisfaction with the council'. Half or nearly half of respondents in Redland, Ashley and Clifton agreed the council provided value for money, compared to 29% in Hartcliffe. Again similar to the previous indicator, significantly more respondents from Black and minority ethnic groups (47%) agreed the council provided value for money. Further analysis (not shown) suggests that people over 74 years of age, who live in rented accommodation (43%) or have higher educational qualifications are more likely to agree that the council provides value for money.

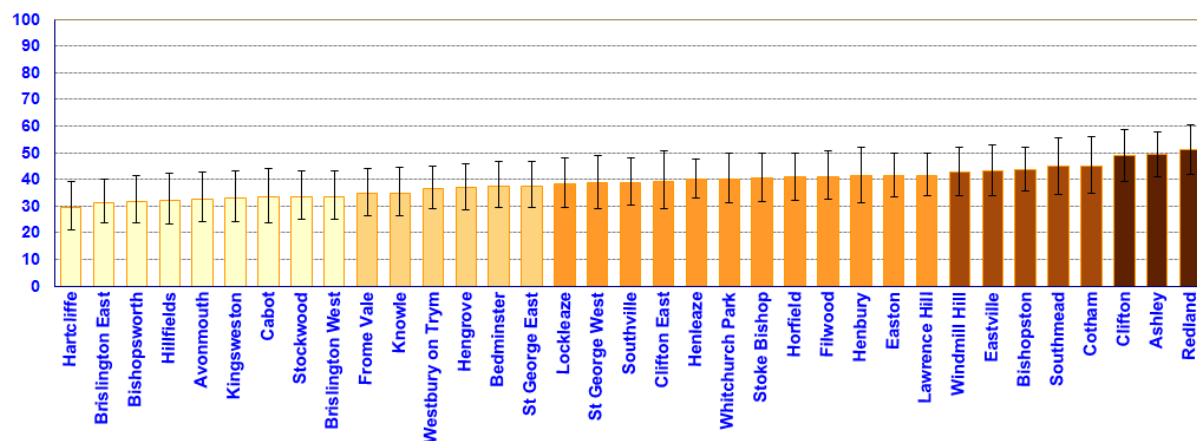
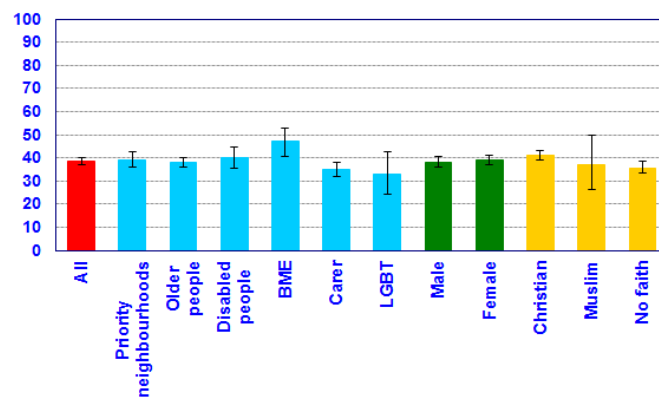
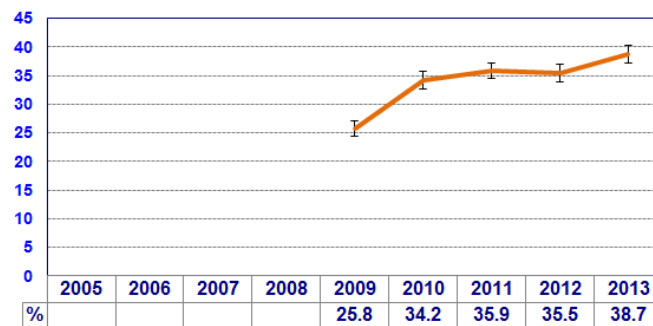
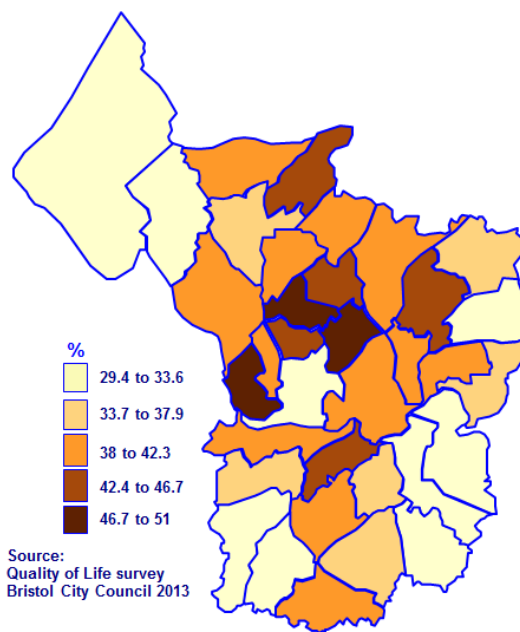
Neighbourhood Partnership Areas

% respondents who agree that the council provides value for money



% respondents who agree that the council provides value for money

| Ward | % | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley | 49 | 41.0 | 57.8 |
| Avonmouth | 33 | 24.0 | 42.5 |
| Bedminster | 38 | 29.5 | 46.5 |
| Bishopston | 44 | 35.7 | 51.8 |
| Bishopsworth | 32 | 23.5 | 41.3 |
| Brislington East | 31 | 23.6 | 39.9 |
| Brislington West | 34 | 25.2 | 43.0 |
| Cabot | 33 | 23.8 | 44.2 |
| Clifton | 49 | 39.3 | 58.8 |
| Clifton East | 39 | 28.8 | 50.5 |
| Cotham | 45 | 34.6 | 55.8 |
| Easton | 41 | 33.4 | 49.6 |
| Eastville | 43 | 33.9 | 52.9 |
| Filwood | 41 | 32.4 | 50.5 |
| Frome Vale | 35 | 26.4 | 43.9 |
| Hartcliffe | 29 | 21.1 | 39.3 |
| Henbury | 41 | 31.0 | 52.2 |
| Hengrove | 37 | 28.7 | 45.7 |
| Henleaze | 40 | 32.8 | 47.6 |
| Hillfields | 32 | 23.4 | 42.1 |
| Horfield | 41 | 32.2 | 49.9 |
| Kingsweston | 33 | 24.3 | 43.0 |
| Knowle | 35 | 26.3 | 44.4 |
| Lawrence Hill | 42 | 33.7 | 49.7 |
| Lockleaze | 38 | 29.3 | 47.8 |
| Redland | 51 | 41.7 | 60.2 |
| Southmead | 45 | 34.4 | 55.6 |
| Southville | 39 | 30.1 | 47.9 |
| St George East | 38 | 29.4 | 46.6 |
| St George West | 39 | 29.2 | 48.7 |
| Stockwood | 33 | 24.8 | 43.1 |
| Stoke Bishop | 40 | 31.6 | 49.7 |
| Westbury-on-Trym | 37 | 29.0 | 44.9 |
| Whitchurch Park | 40 | 31.2 | 49.9 |
| Windmill Hill | 43 | 34.0 | 52.0 |
| BRISTOL | 38.7 | 37.1 | 40.2 |
| Question number | 18a | | |
| Sample size | 4015 | | |
| Year | 2013 | | |
| Priority neighbourhoods | 39.2 | 36.0 | 42.5 |
| Older people | 38 | 36.0 | 40.1 |
| Disabled people | 40 | 35.6 | 44.5 |
| BME | 47 | 40.7 | 52.6 |
| Carer | 35 | 32.0 | 38.2 |
| LGBT | 33 | 24.2 | 42.6 |
| Male | 38.1 | 35.8 | 40.5 |
| Female | 39.1 | 37.1 | 41.2 |
| Christian | 40.9 | 38.9 | 43.0 |
| Muslim | 37 | 26.4 | 49.6 |
| No faith | 35.7 | 33.2 | 38.3 |



% respondents who agree they can influence decisions that affect the public services the services they use 😊

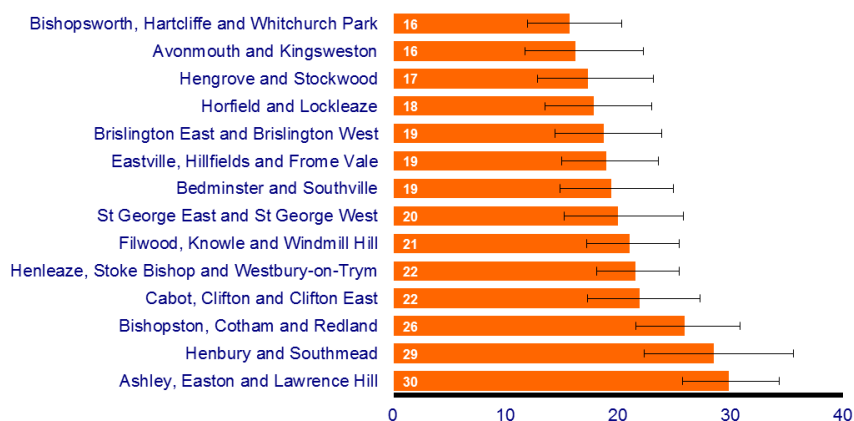
Many services are now delivered or commissioned in an integrated manner, where the council shares or co-ordinates services or facilities with partner organisations. This indicator can relate to a number of different services provided by the council and partners. It measures responsiveness to individual need, personalised care, and the extent to which citizens can influence and control the services they receive. A high or increasing value will indicate a responsive and enabling council.

One in five residents felt they could influence decisions about the services they use, at 21% and this figure has risen in the last eight years (18% in 2006). There was little variation across the city, with Southmead, Bishopston, Ashley and Lawrence Hill residents feeling most influential (30% and over). These wards, along with Hillfields have experienced an improvement with this indicator over the last few years. Equalities analysis indicated the Black and minority ethnic group (BME) felt most influential at 34% and also people of Muslim faith (33%).

In both Lawrence Hill and Southmead there are higher than average proportions of residents on means tested benefits (page 65) and more citizens with limiting long term illness and disability likely to be making more use of a range of council services, see www.bristol.gov.uk/census . Also the highest proportion of BME residents is in Lawrence Hill (55% in 2011 Census).

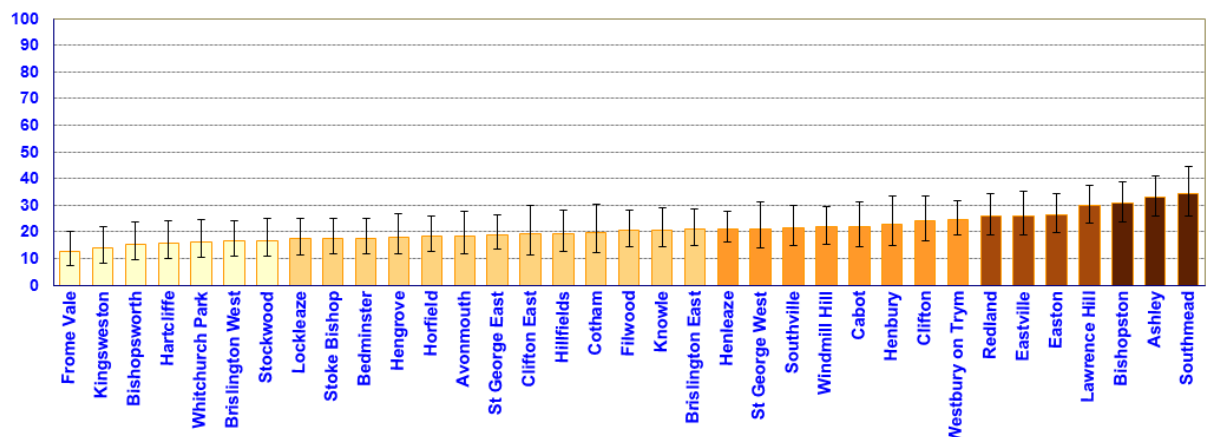
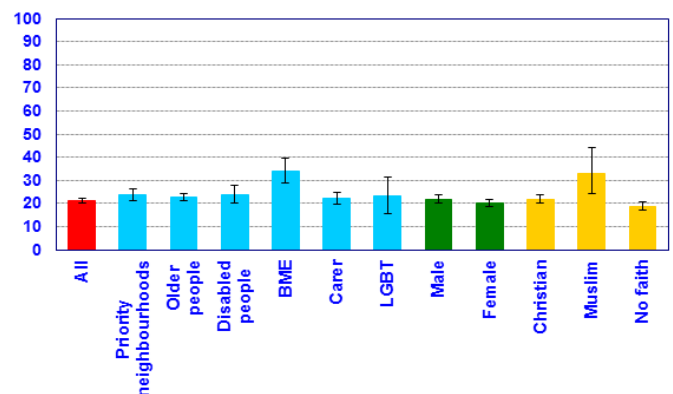
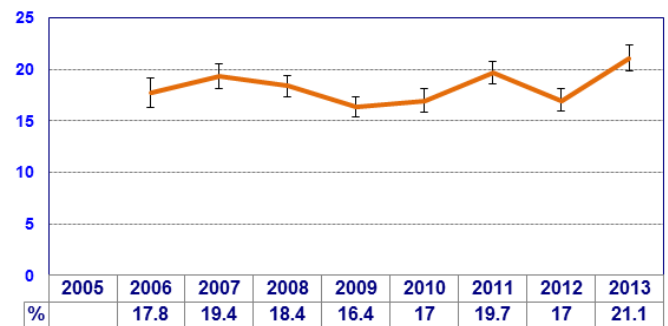
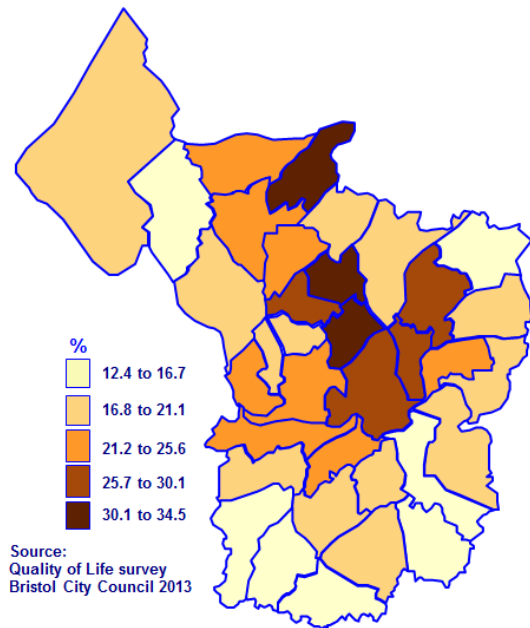
Neighbourhood Partnership Areas

% respondents who agree they can influence decisions that affect public services they use



% respondents who agree they can influence decisions that affect public services they use

| Ward | % | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley | 33 | 25.8 | 40.9 |
| Avonmouth | 19 | 11.9 | 27.7 |
| Bedminster | 17 | 11.7 | 25.2 |
| Bishopston | 31 | 23.8 | 38.7 |
| Bishopsworth | 15 | 9.3 | 23.8 |
| Brislington East | 21 | 14.8 | 28.5 |
| Brislington West | 17 | 11.0 | 24.2 |
| Cabot | 22 | 14.6 | 31.3 |
| Clifton | 24 | 16.6 | 33.2 |
| Clifton East | 19 | 11.5 | 30.0 |
| Cotham | 20 | 12.2 | 30.2 |
| Easton | 27 | 19.8 | 34.5 |
| Eastville | 26 | 18.6 | 35.3 |
| Filwood | 21 | 14.5 | 28.2 |
| Frome Vale | 12 | 7.4 | 20.0 |
| Hartcliffe | 16 | 9.8 | 24.3 |
| Henbury | 23 | 14.9 | 33.4 |
| Hengrove | 18 | 11.8 | 26.7 |
| Henleaze | 21 | 16.0 | 27.6 |
| Hillfields | 19 | 12.5 | 28.3 |
| Horfield | 18 | 12.5 | 25.7 |
| Kingsweston | 14 | 8.3 | 22.1 |
| Knowle | 21 | 14.4 | 29.0 |
| Lawrence Hill | 30 | 23.3 | 37.3 |
| Lockleaze | 17 | 11.5 | 25.0 |
| Redland | 26 | 18.9 | 34.2 |
| Southmead | 35 | 25.7 | 44.6 |
| Southville | 21 | 14.8 | 29.7 |
| St George East | 19 | 13.4 | 26.4 |
| St George West | 21 | 13.8 | 31.1 |
| Stockwood | 17 | 10.7 | 24.9 |
| Stoke Bishop | 17 | 11.6 | 25.1 |
| Westbury-on-Trym | 25 | 18.7 | 31.5 |
| Whitchurch Park | 16 | 10.3 | 24.5 |
| Windmill Hill | 22 | 15.4 | 29.6 |
| BRISTOL | 21.1 | 19.9 | 22.4 |
| Question number | 6b | | |
| Sample size | 4326 | | |
| Year | 2013 | | |
| Priority neighbourhoods | 23.6 | 21.0 | 26.4 |
| Older people | 22.6 | 21.0 | 24.4 |
| Disabled people | 23.6 | 20.0 | 27.6 |
| BME | 34 | 28.7 | 39.3 |
| Carer | 22 | 19.7 | 25.0 |
| LGBT | 23 | 15.6 | 31.6 |
| Male | 21.8 | 20.0 | 23.8 |
| Female | 20.3 | 18.7 | 21.9 |
| Christian | 21.7 | 20.1 | 23.5 |
| Muslim | 33 | 24.0 | 44.1 |
| No faith | 18.7 | 16.9 | 20.8 |



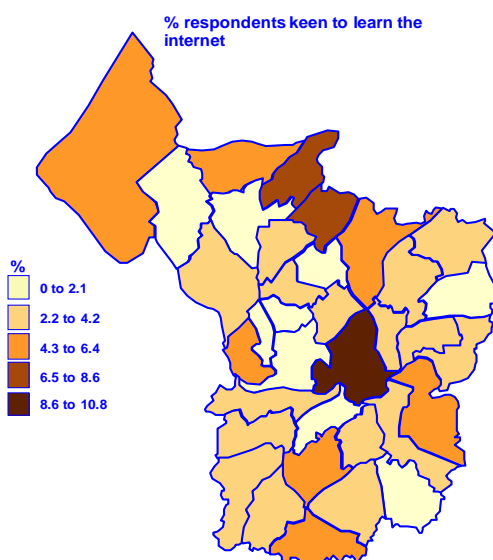
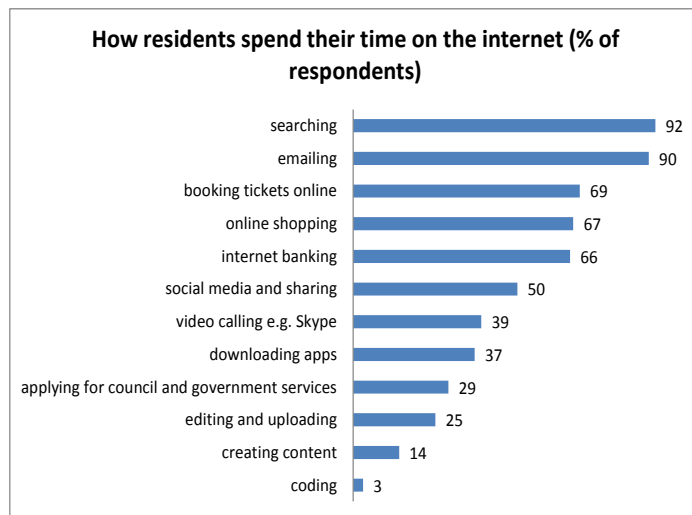
% respondents who are happy to use the internet whenever they want

% respondents keen to learn the internet

These indicators are new and measure the proportion of respondents who are happy to use the internet and those who are not. Regular use of the internet and digital connectivity of households can facilitate communication - with the council or other organisations and with friends and family. Use of the internet can save time and money and has expanded due to the use of social media (Facebook and Twitter), smart phones and mobile apps. Some areas of Bristol have varying broadband speeds and broadband is a costly facility for some households. Free Wi-Fi (wireless) connectivity is increasingly available in central areas of the city.

Three quarters of respondents said they were happy to use the internet, at 76%, but a further 12% said they were not interested in using. The majority used the internet at home (96%) and 42% used the internet out an about with mobile devices. When asked about how residents spent their time on the internet, over 90% used email and search facilities.

Internet use was highest in Cotham at 97% and lowest in Whitchurch Park, Lawrence Hill and Filwood (61% or less). The variation by equalities groups was greater with only 44% of disabled people online and 67% of people over the age of 75 happy to use the internet. In contrast, internet use was highest (95%) with lesbian, gay, bisexual and transgender respondents.



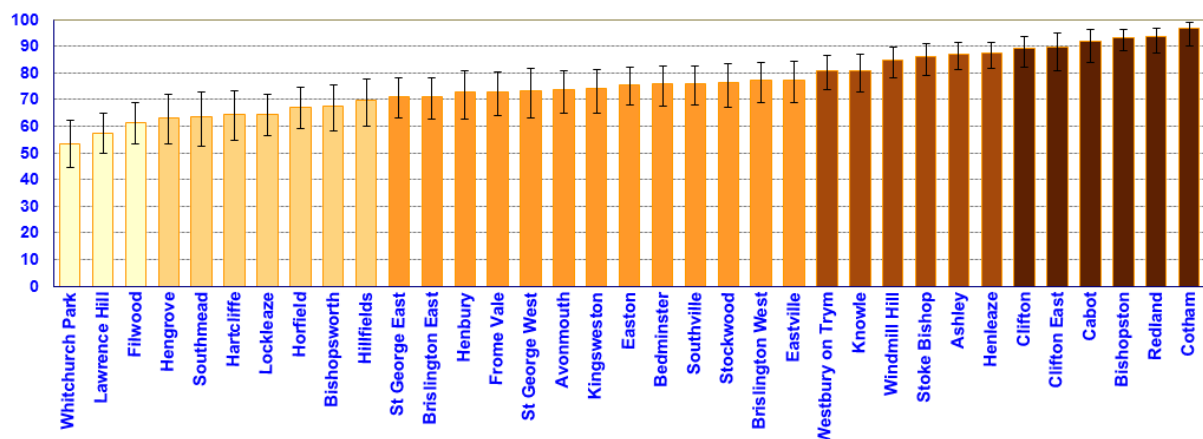
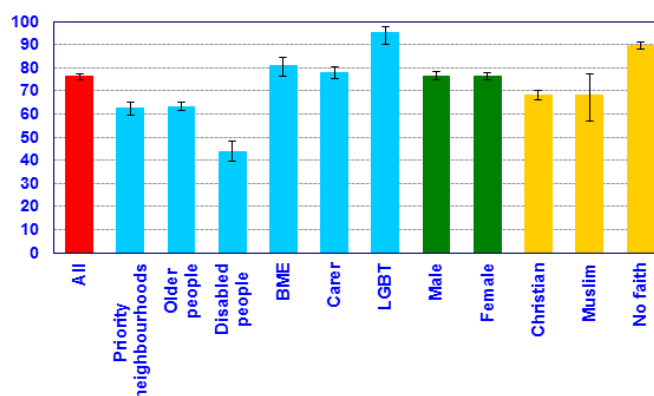
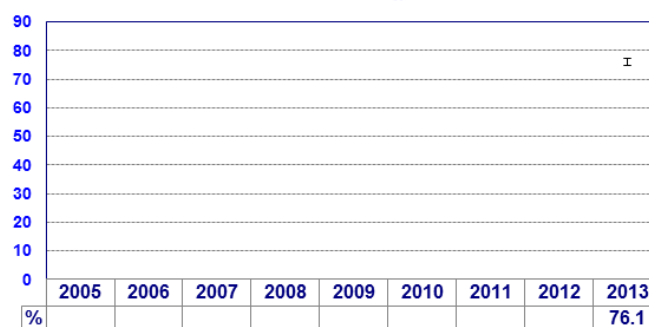
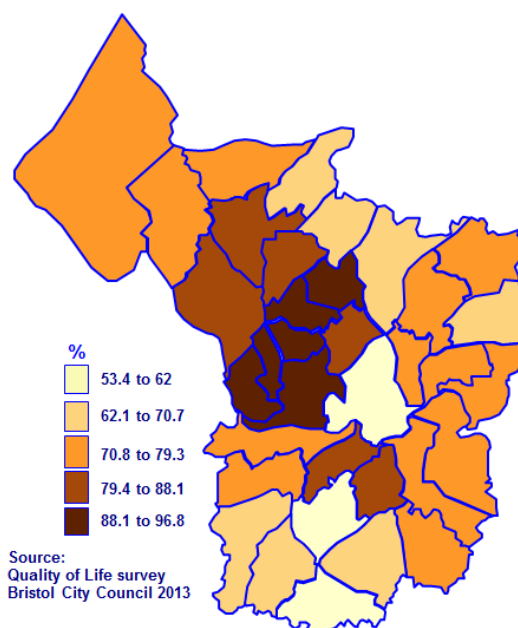
% keen to learn the internet

% who can't afford the internet

Of non-users, 4% were keen to use the internet (map opposite) with up to 11% in Lawrence Hill and 7% in Horfield and Southmead. In Lawrence Hill, Hillfields, Whitchurch Park and Filwood over 9% of residents said they could not afford the internet. In these wards provision of the internet in public libraries and other public offices can provide digital connectivity and easier access to some services.

% respondents happy using the internet

| Ward | % | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley | 87 | 81.1 | 91.4 |
| Avonmouth | 74 | 64.7 | 80.7 |
| Bedminster | 76 | 67.3 | 82.5 |
| Bishopston | 93 | 88.2 | 96.2 |
| Bishopsworth | 67 | 58.3 | 75.3 |
| Brislington East | 71 | 62.7 | 78.3 |
| Brislington West | 77 | 68.7 | 83.7 |
| Cabot | 92 | 84.0 | 96.1 |
| Clifton | 89 | 82.2 | 93.8 |
| Clifton East | 90 | 80.6 | 94.9 |
| Cotham | 97 | 90.2 | 99.0 |
| Easton | 76 | 68.0 | 81.9 |
| Eastville | 77 | 68.6 | 84.1 |
| Filwood | 61 | 53.1 | 68.9 |
| Frome Vale | 73 | 63.9 | 80.5 |
| Hartcliffe | 64 | 54.5 | 73.1 |
| Henbury | 73 | 62.7 | 80.9 |
| Hengrove | 63 | 53.4 | 71.7 |
| Henleaze | 87 | 81.7 | 91.5 |
| Hillfields | 70 | 59.9 | 77.8 |
| Horfield | 67 | 58.9 | 74.6 |
| Kingsweston | 74 | 64.9 | 81.3 |
| Knowle | 81 | 73.0 | 86.8 |
| Lawrence Hill | 58 | 49.8 | 64.9 |
| Lockleaze | 64 | 56.3 | 71.8 |
| Redland | 93 | 87.4 | 96.7 |
| Southmead | 63 | 52.6 | 72.8 |
| Southville | 76 | 67.9 | 82.7 |
| St George East | 71 | 62.9 | 78.1 |
| St George West | 73 | 63.2 | 81.6 |
| Stockwood | 76 | 66.9 | 83.6 |
| Stoke Bishop | 86 | 79.0 | 90.9 |
| Westbury-on-Trym | 81 | 73.5 | 86.3 |
| Whitchurch Park | 53 | 44.4 | 62.1 |
| Windmill Hill | 85 | 78.0 | 89.8 |
| BRISTOL | 76.1 | 74.8 | 77.3 |
| Question number | 36i | | |
| Sample size | 4420 | | |
| Year | 2013 | | |
| Priority neighbourhoods | 62.3 | 59.3 | 65.3 |
| Older people | 63.2 | 61.3 | 65.1 |
| Disabled people | 43.8 | 39.6 | 48.1 |
| BME | 80.9 | 76.4 | 84.6 |
| Carer | 78 | 75.1 | 80.2 |
| LGBT | 95.4 | 90.2 | 97.9 |
| Male | 76.5 | 74.5 | 78.4 |
| Female | 76.2 | 74.5 | 77.9 |
| Christian | 68.1 | 66.3 | 70.0 |
| Muslim | 68 | 56.9 | 77.3 |
| No faith | 89.6 | 87.9 | 91.0 |



What single thing would improve your satisfaction with how the council runs things

This was an open question in the survey and residents could comment on any topic or service. This question is asked every year and comments are themed.

In 2013, approximately 1,500 comments were received, categorised and trends shown opposite, compared with 2012 and 2012.

The **Top 5** specific issues of dissatisfaction across all categories in the 2013 survey are:

- General issues with public transport service (*increased since 2012*)
- Level of communication from the council (*increased since 2012*)
- Litter and street cleaning (*increased since 2012*)
- Congestion and traffic management (*decreased since 2012*)
- Weekly waste collection and size of bins (*increased since 2012*).

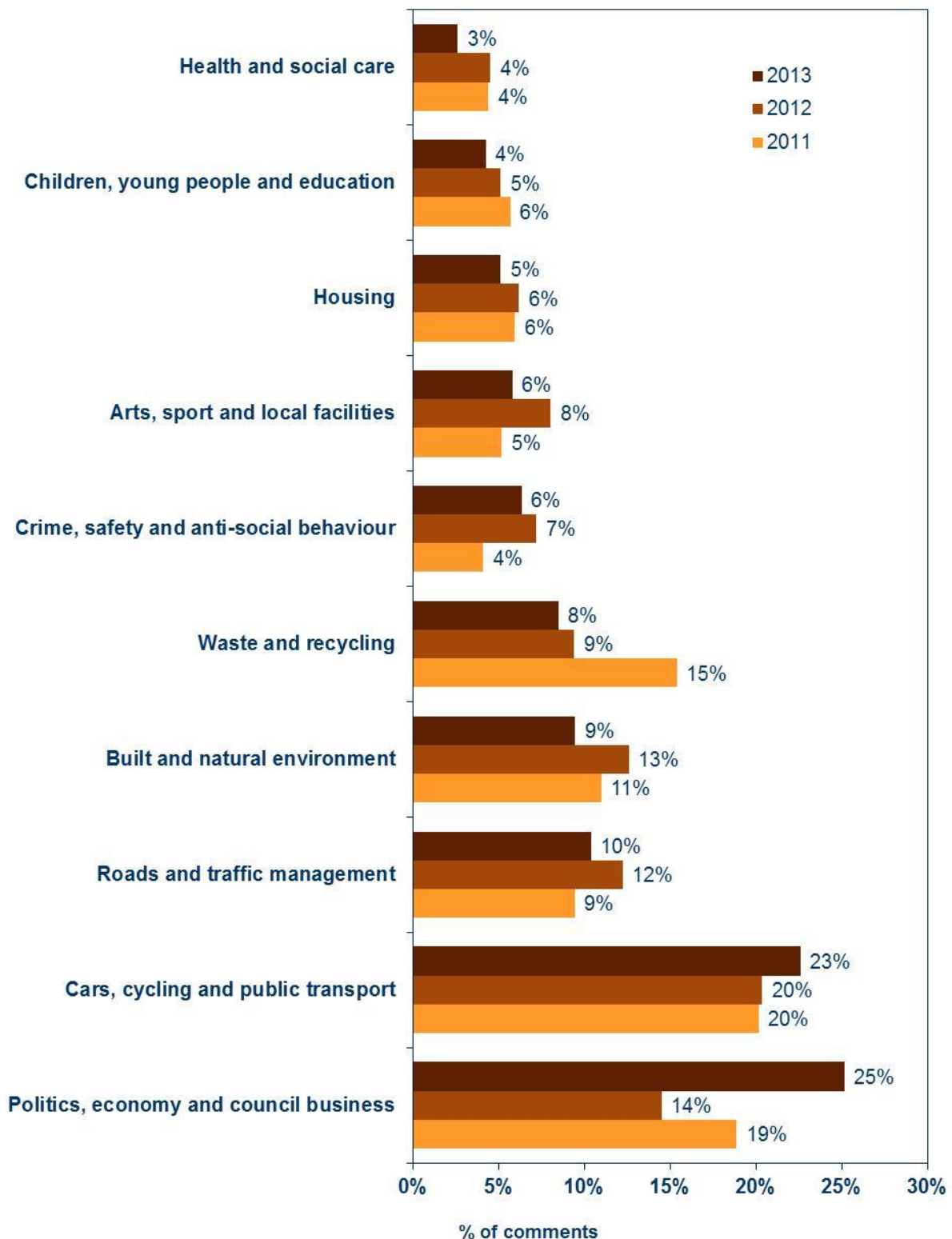
The two general issues in 2013 that received the largest increase in the number of comments were communication/consultation and parking (categorised under 'Politics, economy and council business' and 'Cars, cycling and public transport'). This was mostly due to dissatisfaction with the Residents' Parking Zone consultation process.

There were fewer comments about issues concerning health and social care and children, young people and education, compared to earlier years.

The word cloud below indicates the words that were most frequently used in the open comments about 'dissatisfaction'.



Proportion of dissatisfied comments by category compared across 2011, 2012 and 2013



Healthy and Caring

Bristol will be a place where the cared for and the caring, young and old, are respected and valued members of our society; and where healthy, happy and safe lives and homes are shared aspirations for every citizen.

Indicators:

% respondents satisfied with life

Mental wellbeing

These are key indicators of general wellbeing as well as proxy measures of overall happiness, mental health and depression. Life satisfaction is a national indicator

% respondents satisfied with life

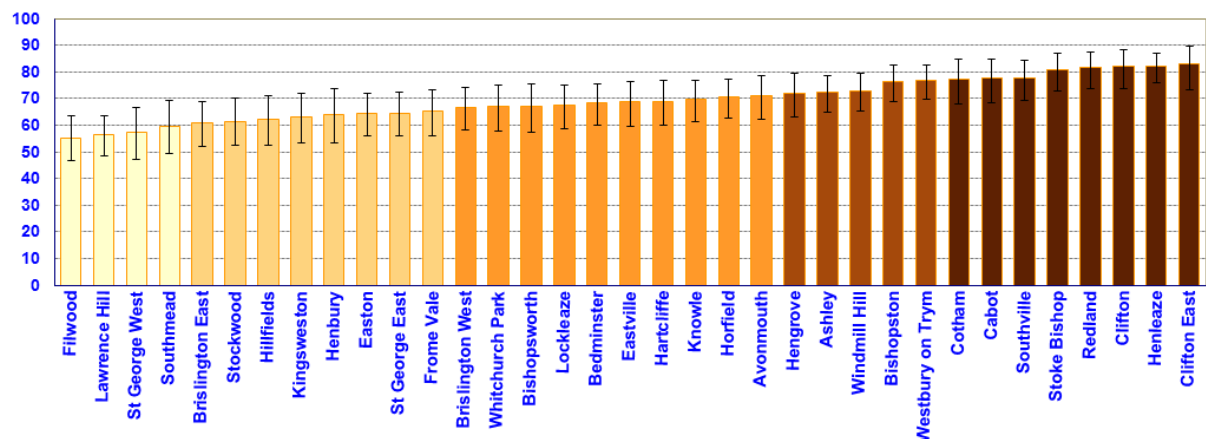
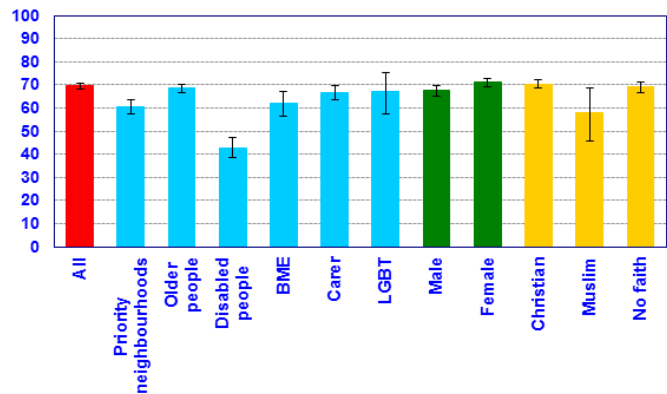
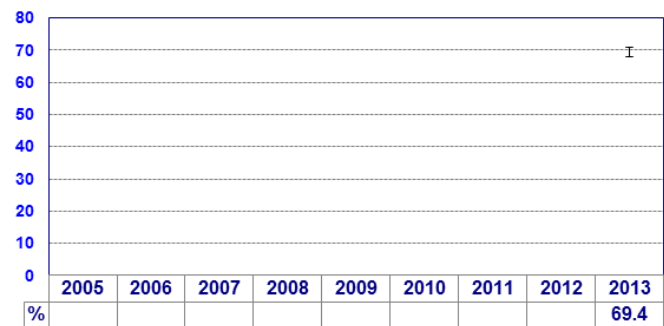
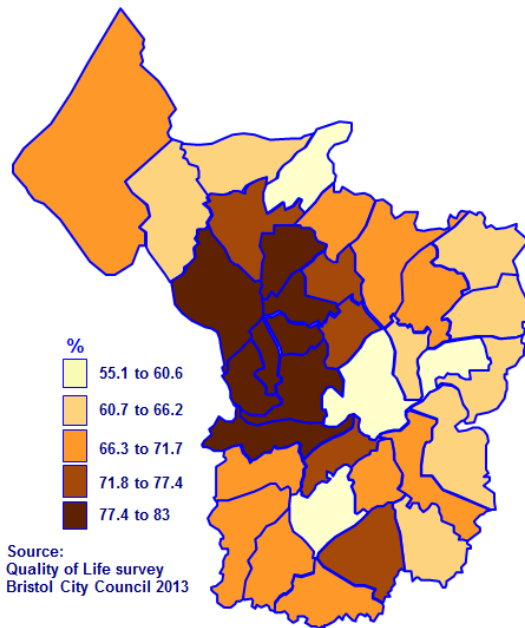
Response to this indicator was likely to reflect wider quality of life issues such as social, economic and environmental circumstances. The satisfaction scale was extended to allow comparison with national surveys, however comparability with previous years was lost. In 2013 69% of respondents said they were satisfied with life, lower than the UK average, which was 77% (2012/2013 Annual Population Survey, Office for National Statistics). There was generally more life satisfaction in the more affluent areas of the city but the biggest variation was between the equalities groups. The lowest satisfaction was recorded for disabled people (43%). Further analysis (not shown) suggests that people living in rented accommodation (54%), with lower educational qualifications or in receipt of a means tested benefit (47%) were less likely to be satisfied with life. People in their early thirties, at 80%, were most likely to be satisfied with life.

Mental wellbeing

A measure of positive mental health and wellbeing called the Short Warwick-Edinburgh Mental Wellbeing Scale, or SWEMWBS (NHS Health Scotland, University of Warwick and University of Edinburgh) was introduced in 2013. Scores range from 7 to 35, with a higher score reflecting a higher level of mental wellbeing. The mean SWEMWBS score in Bristol is 24.9, close to the national figure of 25.3 (Understanding Society, the UK's Household longitudinal study 2011). Mental wellbeing was lower in deprived areas (23.9), notably Bishopsworth (23.3), Hartcliffe (23.6), Lawrence Hill (23.6) and Filwood (23.6). Disabled people had the lowest mean SWEMWBS score of all groups, at 21.9. Further analysis (not shown) suggests that having higher qualifications was associated with higher levels of mental wellbeing. Groups with lower levels of mental wellbeing were people of no faith (24.6), on means tested benefits (22.9), living in social housing (22.6), living alone (24.1), in their late forties or fifties (24.3) and men (24.5).

% respondents with medium or high life satisfaction

| Ward | % | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley | 72 | 65.0 | 78.5 |
| Avonmouth | 71 | 62.0 | 78.4 |
| Bedminster | 68 | 60.1 | 75.6 |
| Bishopston | 76 | 68.9 | 82.5 |
| Bishopsworth | 67 | 57.5 | 75.3 |
| Brislington East | 61 | 51.8 | 69.0 |
| Brislington West | 67 | 58.2 | 74.1 |
| Cabot | 78 | 68.5 | 84.9 |
| Clifton | 82 | 73.5 | 88.1 |
| Clifton East | 83 | 73.2 | 89.8 |
| Cotham | 77 | 67.9 | 84.7 |
| Easton | 64 | 56.0 | 72.0 |
| Eastville | 69 | 59.5 | 76.5 |
| Filwood | 55 | 46.5 | 63.4 |
| Frome Vale | 65 | 56.1 | 73.4 |
| Hartcliffe | 69 | 59.8 | 76.7 |
| Henbury | 64 | 53.2 | 73.6 |
| Hengrove | 72 | 62.9 | 79.6 |
| Henleaze | 82 | 75.7 | 86.9 |
| Hillfields | 62 | 52.6 | 71.1 |
| Horfield | 71 | 62.7 | 77.4 |
| Kingsweston | 63 | 53.4 | 71.7 |
| Knowle | 70 | 61.2 | 76.8 |
| Lawrence Hill | 56 | 48.4 | 63.7 |
| Lockleaze | 67 | 58.8 | 75.1 |
| Redland | 82 | 73.7 | 87.4 |
| Southmead | 60 | 49.4 | 69.2 |
| Southville | 78 | 69.4 | 84.4 |
| St George East | 65 | 56.0 | 72.2 |
| St George West | 57 | 47.2 | 66.8 |
| Stockwood | 62 | 52.3 | 70.0 |
| Stoke Bishop | 81 | 72.6 | 86.8 |
| Westbury-on-Trym | 77 | 69.9 | 82.5 |
| Whitchurch Park | 67 | 57.7 | 74.9 |
| Windmill Hill | 73 | 65.3 | 79.4 |
| BRISTOL | 69.4 | 68.0 | 70.8 |
| Question number | 39 | | |
| Sample size | 4396 | | |
| Year | 2013 | | |
| Priority neighbourhoods | 60.6 | 57.4 | 63.7 |
| Older people | 68.5 | 66.6 | 70.3 |
| Disabled people | 42.7 | 38.5 | 47.1 |
| BME | 62 | 56.2 | 67.3 |
| Carer | 67 | 63.6 | 69.4 |
| LGBT | 67 | 57.5 | 75.3 |
| Male | 67.5 | 65.3 | 69.6 |
| Female | 71 | 69.1 | 72.7 |
| Christian | 70.3 | 68.5 | 72.1 |
| Muslim | 58 | 45.7 | 68.4 |
| No faith | 69.2 | 66.8 | 71.4 |



% respondents who live in households with a smoker 😊

Smoking is the principal avoidable cause of premature death in England and is the single biggest cause of the difference in death rate between the rich and poor. This indicator measures the proportion of residents who smoke as well as additional household members who are smokers. Reducing smoking and exposure to second hand smoke is a key priority for the City Council and NHS Bristol. An indicator decrease will lead to improved health for residents.

Smoking habits are changing and this indicator has significantly improved over the last nine years and there were fewer households with a smoker in 2013, at 21%. This indicator has been measured for the past eleven years and between 2003-2006 it had remained steady at approximately 30%. Then the percentage of residents living in a household with a smoker fell to 27% in 2007, probably as a result of the smoking ban in public places encouraging more people to quit. Since 2007, this indicator has further declined.

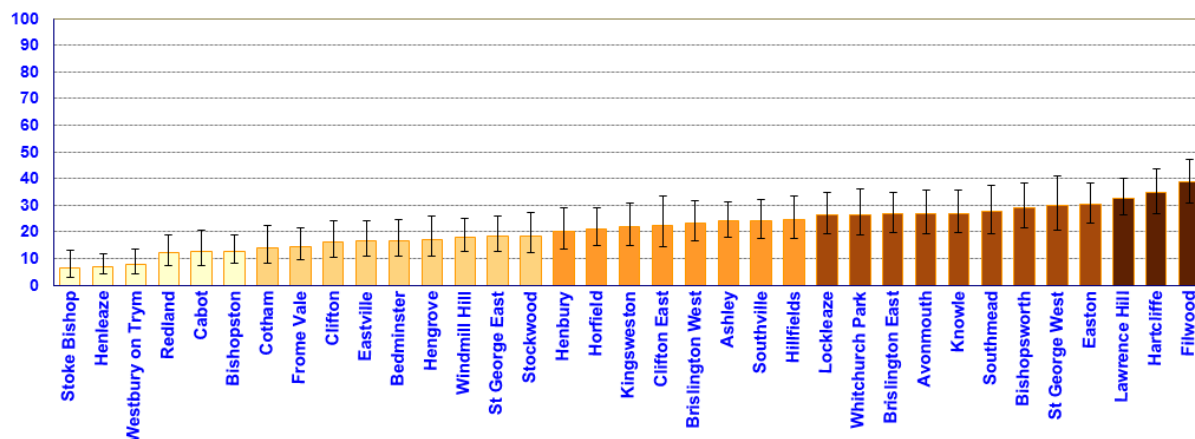
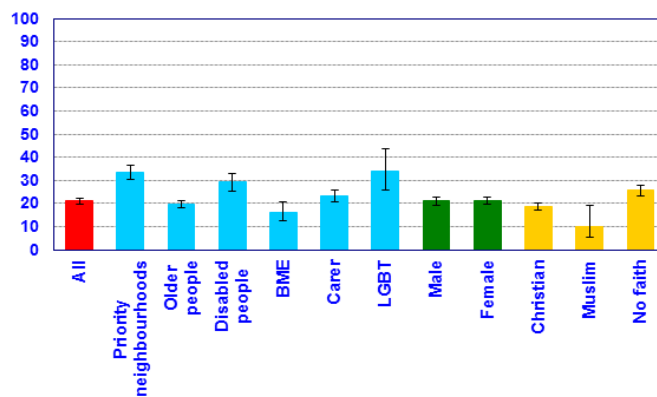
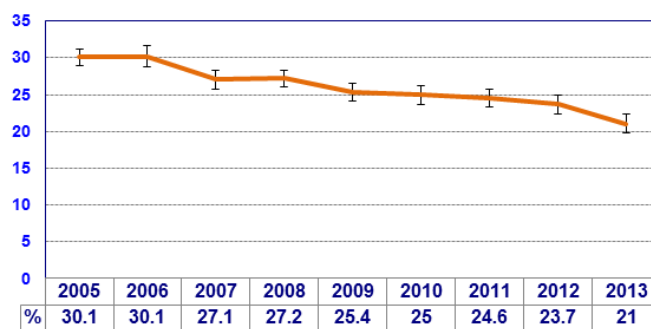
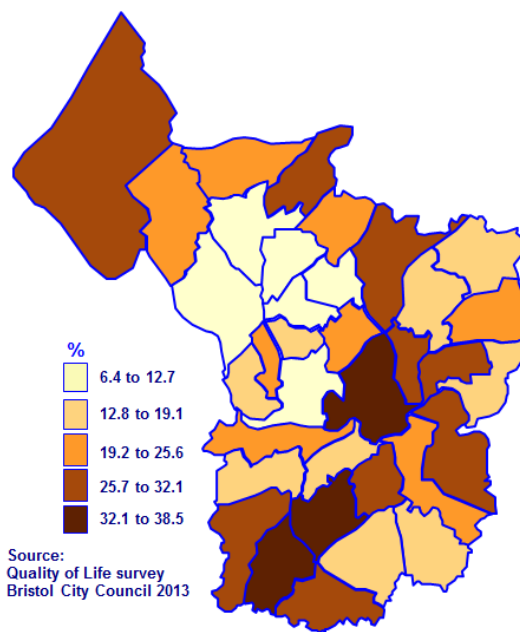
Responses to supplementary smoking questions 'Do you smoke?' and 'Do you smoke regularly indoors?' confirm the same trend. In 2013 approximately 12% said they smoked (18% in 2006) and 9% of households had someone regularly smoking indoors (16% in 2006).

Spatial analysis indicated far more smokers lived in deprived parts of the city, where 34% of households had a smoker and again a significant drop (improvement) was measured since 2006, when it was 46%. The wards with the highest prevalence of households with a smoker were Filwood (39%), Hartcliffe (35%), Lawrence Hill (33%), Easton and St George West (both 30%). Whitchurch Park recorded the largest fall in smoking prevalence (52% in 2006 to 26% in 2013), a 50% drop, followed by Ashley (40% in 2006 to 24% in 2013).

Analysis by equalities groups indicated more younger people, aged 18 to 24 years, (33%) and people in their forties and fifties (25%) lived in households with a smoker, and the same was true for people who say that they are of no religion (26%), lesbian, gay, bisexual or transgender (34%) and disabled people (29%). Further analysis (not shown) suggests that the most important predictor for living in a household with a smoker is having lower or no educational qualifications, followed by living in social housing (38%). People in privately rented accommodation (28%) and carers (23%) were also more likely to live in a household with a smoker. Black and minority ethnic groups (16%), people who live alone (17%) and people aged 65 years and over (14%) were less likely to live in a household with a smoker.

% respondents who live in households with a smoker

| Ward | % | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley | 24 | 18.1 | 31.2 |
| Avonmouth | 27 | 19.4 | 35.5 |
| Bedminster | 17 | 10.9 | 24.7 |
| Bishopston | 13 | 8.2 | 19.0 |
| Bishopsworth | 29 | 21.4 | 38.2 |
| Brislington East | 27 | 19.7 | 34.7 |
| Brislington West | 23 | 16.5 | 31.5 |
| Cabot | 13 | 7.4 | 20.4 |
| Clifton | 16 | 10.5 | 24.2 |
| Clifton East | 22 | 14.2 | 33.4 |
| Cotham | 14 | 8.2 | 22.3 |
| Easton | 30 | 23.2 | 38.1 |
| Eastville | 16 | 10.8 | 24.1 |
| Filwood | 39 | 30.6 | 47.0 |
| Frome Vale | 14 | 9.3 | 21.4 |
| Hartcliffe | 35 | 26.7 | 43.4 |
| Henbury | 20 | 13.4 | 29.0 |
| Hengrove | 17 | 11.0 | 25.9 |
| Henleaze | 7 | 4.0 | 11.6 |
| Hillfields | 24 | 17.3 | 33.2 |
| Horfield | 21 | 14.8 | 29.1 |
| Kingsweston | 22 | 14.9 | 30.7 |
| Knowle | 27 | 19.5 | 35.4 |
| Lawrence Hill | 33 | 26.2 | 40.0 |
| Lockleaze | 26 | 19.4 | 34.9 |
| Redland | 12 | 7.4 | 18.9 |
| Southmead | 28 | 19.3 | 37.4 |
| Southville | 24 | 17.6 | 32.2 |
| St George East | 18 | 12.7 | 25.9 |
| St George West | 30 | 20.5 | 40.9 |
| Stockwood | 19 | 12.1 | 27.4 |
| Stoke Bishop | 6 | 3.0 | 13.1 |
| Westbury-on-Trym | 8 | 4.4 | 13.6 |
| Whitchurch Park | 26 | 18.7 | 35.9 |
| Windmill Hill | 18 | 12.5 | 25.1 |
| BRISTOL | 21.0 | 19.8 | 22.3 |
| Question number | 44a | | |
| Sample size | 4417 | | |
| Year | 2013 | | |
| Priority neighbourhoods | 33.5 | 30.6 | 36.5 |
| Older people | 19.5 | 17.9 | 21.1 |
| Disabled people | 29.1 | 25.4 | 33.0 |
| BME | 16 | 12.3 | 20.5 |
| Carer | 23 | 20.8 | 26.0 |
| LGBT | 34 | 25.6 | 43.8 |
| Male | 21 | 19.2 | 22.9 |
| Female | 21.2 | 19.6 | 22.8 |
| Christian | 18.4 | 16.9 | 20.0 |
| Muslim | 10 | 5.4 | 18.9 |
| No faith | 25.6 | 23.4 | 27.8 |



% respondents who are obese or overweight 😊

% respondents who are obese 😞

Being obese or overweight is a key indicator of health and wellbeing and obesity carries greater risks from diabetes, circulatory problems and, often, poor mental health. In the Quality of Life survey, the indicator for being overweight or obese is based on residents' self recorded weight and height from which the Body Mass Index (BMI) is calculated. A person with a BMI over 25 is considered overweight and one with a BMI over 30 is obese.

Obesity is rising nationally and tends to be higher in urban than in rural areas. Promoting healthy eating, taking more exercise and reducing obesity are priorities for the City Council.

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## % respondents who are overweight and obese 😊

In 2013, 51% of respondents to the survey were overweight or obese. Significantly more residents (58%) in deprived wards were obese and overweight. This indicator has stayed relatively stable over the last nine years compared to the proportion obese (see below). Stockwood is the exception, where there has been a significant increase over the last nine years. Equalities analysis has shown significantly more disabled people (67%), older people (57%) and people with lower educational qualifications (not shown) were overweight or obese in 2013.

There was a gender difference with more men (58%) than women (46%) overweight and obese. People who said they had 'no religion' (43%) were less likely to be overweight or obese.

## % respondents who are obese 😞

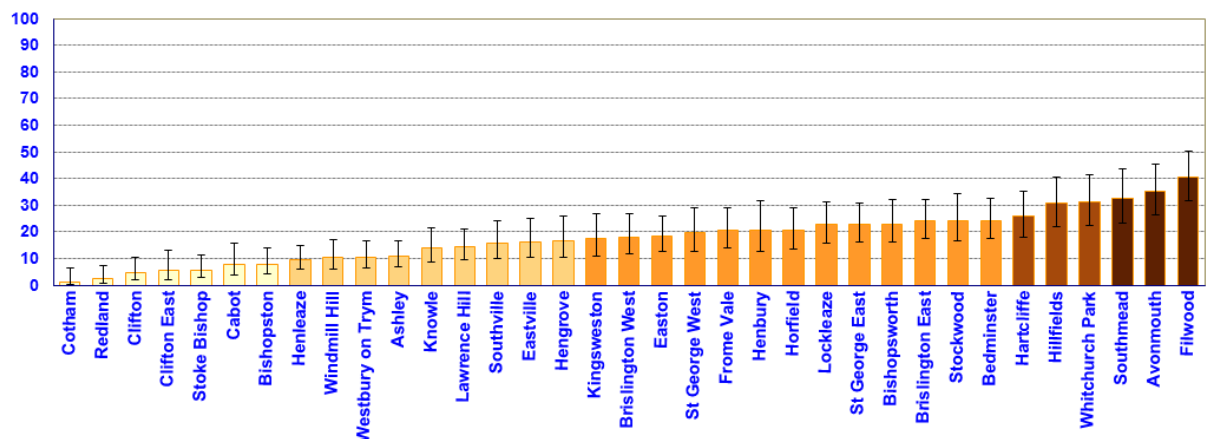
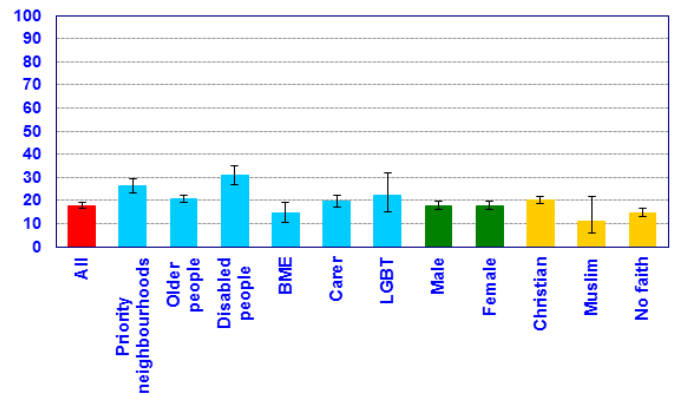
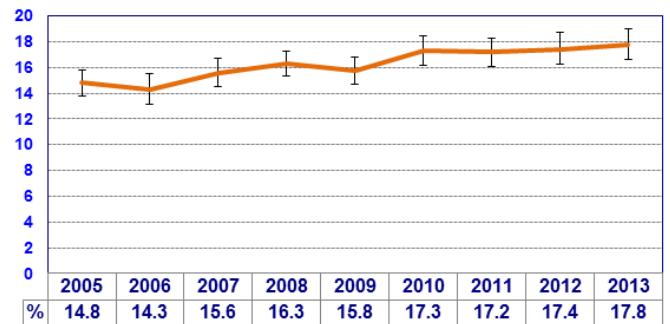
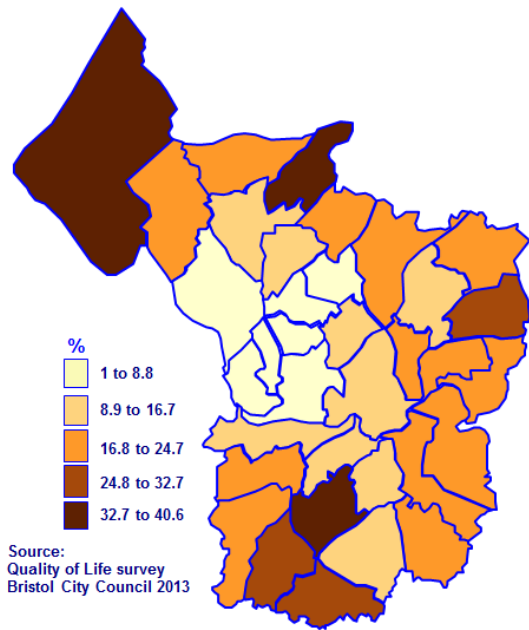
The proportion of obese people significantly increased in 2013 to 18%, significantly higher than it was in 2005 (15%). Over the same period there was an increase in obesity in deprived wards from 19% to 26% and the gap with the rest of the city had widened. The level has also remained high at 31% for disabled people. At a ward level there were significant increases in obesity in Filwood (41%), Avonmouth (35%) and Southmead (33%).

Obesity increases with age and peaks just before retirement, rising sharply from 7% for people aged 18-24 years, to 23% for people aged 55-64 years.



## % respondents who are obese

| Ward                    | %            | lower confidence limit | upper confidence limit |
|-------------------------|--------------|------------------------|------------------------|
| Ashley                  | 11           | 6.8                    | 16.7                   |
| Avonmouth               | 35           | 26.3                   | 45.3                   |
| Bedminster              | 24           | 17.6                   | 32.6                   |
| Bishopston              | 8            | 4.4                    | 13.8                   |
| Bishopsworth            | 23           | 16.0                   | 31.9                   |
| Brislington East        | 24           | 17.3                   | 32.3                   |
| Brislington West        | 18           | 11.7                   | 26.7                   |
| Cabot                   | 8            | 3.6                    | 15.8                   |
| Clifton                 | 5            | 1.9                    | 10.6                   |
| Clifton East            | 6            | 2.2                    | 13.2                   |
| Cotham                  | 1            | 0.1                    | 6.6                    |
| Easton                  | 18           | 12.5                   | 25.7                   |
| Eastville               | 16           | 10.2                   | 24.9                   |
| Filwood                 | 41           | 31.6                   | 50.2                   |
| Frome Vale              | 20           | 13.9                   | 28.9                   |
| Hartcliffe              | 26           | 18.1                   | 35.3                   |
| Henbury                 | 20           | 12.5                   | 31.5                   |
| Hengrove                | 17           | 10.4                   | 25.8                   |
| Henleaze                | 9            | 5.8                    | 14.7                   |
| Hillfields              | 31           | 22.1                   | 40.6                   |
| Horfield                | 20           | 13.7                   | 29.2                   |
| Kingsweston             | 17           | 10.8                   | 26.8                   |
| Knowle                  | 14           | 8.6                    | 21.6                   |
| Lawrence Hill           | 14           | 9.6                    | 20.9                   |
| Lockleaze               | 23           | 15.7                   | 31.4                   |
| Redland                 | 2            | 0.8                    | 7.2                    |
| Southmead               | 33           | 23.3                   | 43.6                   |
| Southville              | 16           | 10.1                   | 23.9                   |
| St George East          | 23           | 16.2                   | 30.8                   |
| St George West          | 20           | 12.4                   | 29.2                   |
| Stockwood               | 24           | 16.5                   | 34.1                   |
| Stoke Bishop            | 6            | 2.8                    | 11.4                   |
| Westbury-on-Trym        | 11           | 6.4                    | 16.7                   |
| Whitchurch Park         | 31           | 22.4                   | 41.2                   |
| Windmill Hill           | 10           | 6.0                    | 17.2                   |
| <b>BRISTOL</b>          | <b>17.8</b>  | <b>16.6</b>            | <b>19.0</b>            |
| Question number         | <b>46-47</b> |                        |                        |
| Sample size             | <b>4000</b>  |                        |                        |
| Year                    | <b>2013</b>  |                        |                        |
| Priority neighbourhoods | 26.3         | 23.4                   | 29.4                   |
| Older people            | 20.6         | 19.0                   | 22.3                   |
| Disabled people         | 30.7         | 26.7                   | 35.1                   |
| BME                     | 14.3         | 10.6                   | 18.9                   |
| Carer                   | 20           | 17.2                   | 22.4                   |
| LGBT                    | 22           | 15.0                   | 32.0                   |
| Male                    | 17.8         | 16.1                   | 19.8                   |
| Female                  | 17.8         | 16.3                   | 19.5                   |
| Christian               | 20.1         | 18.5                   | 21.9                   |
| Muslim                  | 11           | 5.7                    | 21.7                   |
| No faith                | 14.6         | 12.8                   | 16.6                   |



## % respondents taking moderate exercise at least 5 times a week 😞

Moderate exercise can include brisk walking, a sport or leisure activity, heavy gardening, heavy housework or DIY. Such exercise for 30 minutes a day, five times a week is beneficial for health and wellbeing and will help reduce the risk of obesity, heart disease, stroke, diabetes, some cancers, high blood pressure and improve psychological wellbeing.

### % respondents taking moderate exercise at least 5 times a week 😞

This indicator has decreased and 34% of residents said they took moderate exercise in 2013 (39% in 2006), although it has been stable at 33%-34% since 2008.

In 2013, the difference in the proportions of people taking moderate exercise in deprived areas (32%), compared with non-deprived (34%) areas, further narrowed. At a ward level, there has been a significant reduction in the amount of exercise being taken by respondents living in Whitchurch Park, at 22% (40% in 2005).

Significantly less exercise was taken in 2013 by disabled people (20%), Black and minority ethnic groups (23%) and people of Muslim faith (17%). Whilst significantly more exercise was taken by unpaid carers (38%). This pattern has been seen in previous surveys. Further analysis (not shown) suggests that women were less likely to take exercise. Lesbian, gay, bisexual or transgender people and carers (38%) were more likely to exercise five times a week or more.

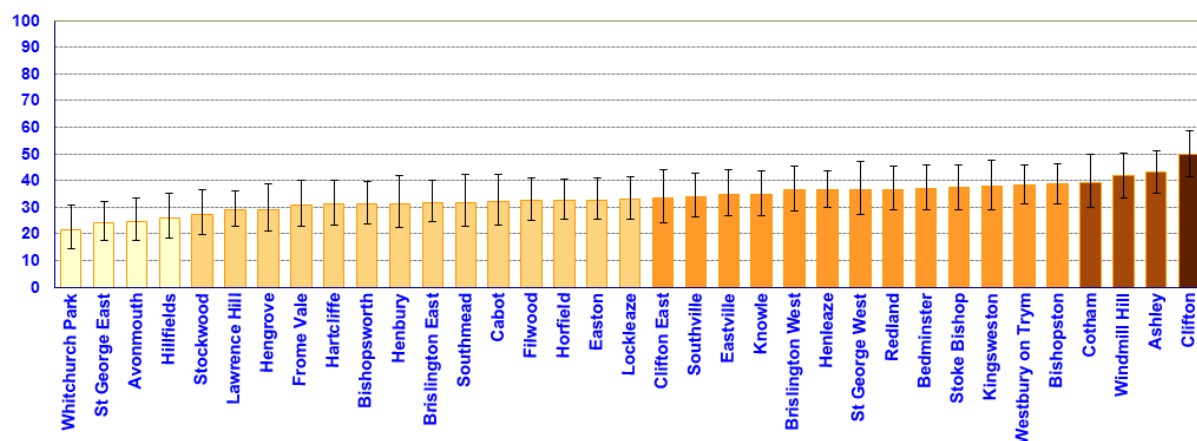
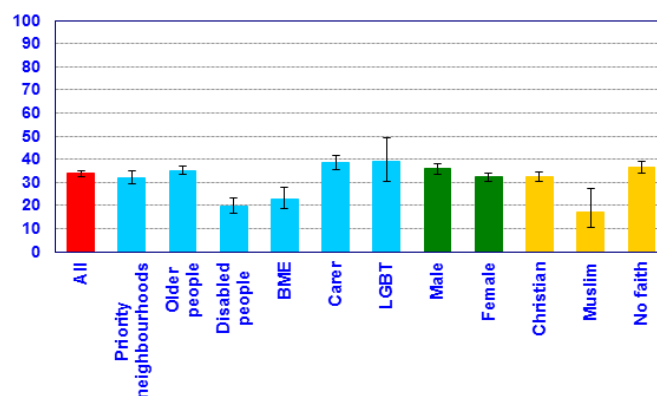
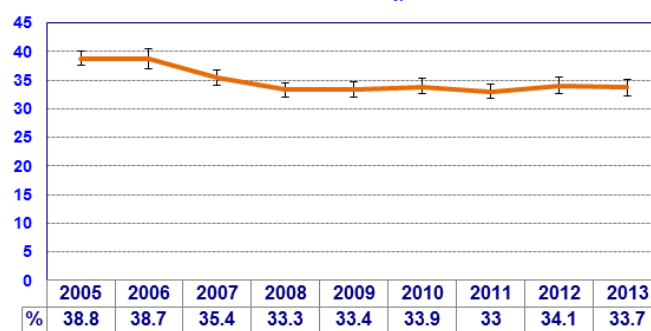
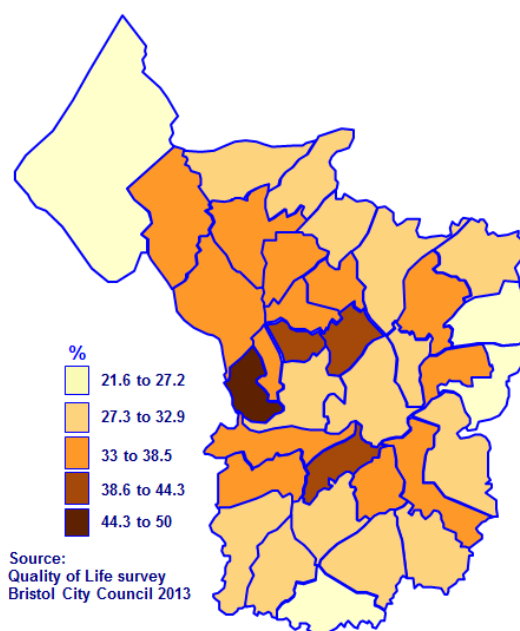
#### Neighbourhood Partnership Areas

% respondents taking exercise at least 5 times a week



## % respondents taking exercise at least 5 times a week

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 43          | 35.3                   | 51.1                   |
| Avonmouth               | 24          | 17.3                   | 33.2                   |
| Bedminster              | 37          | 29.2                   | 45.8                   |
| Bishopston              | 39          | 31.4                   | 46.1                   |
| Bishopsworth            | 31          | 23.6                   | 39.8                   |
| Brislington East        | 32          | 24.5                   | 40.1                   |
| Brislington West        | 37          | 28.4                   | 45.4                   |
| Cabot                   | 32          | 23.3                   | 42.2                   |
| Clifton                 | 50          | 41.3                   | 58.6                   |
| Clifton East            | 33          | 23.9                   | 44.1                   |
| Cotham                  | 39          | 29.8                   | 49.6                   |
| Easton                  | 33          | 25.6                   | 40.8                   |
| Eastville               | 35          | 26.6                   | 43.9                   |
| Filwood                 | 32          | 24.9                   | 41.1                   |
| Frome Vale              | 31          | 23.0                   | 40.0                   |
| Hartcliffe              | 31          | 23.2                   | 39.9                   |
| Henbury                 | 31          | 22.5                   | 41.8                   |
| Hengrove                | 29          | 21.2                   | 38.6                   |
| Henleaze                | 37          | 29.9                   | 43.8                   |
| Hillfields              | 26          | 18.2                   | 35.0                   |
| Horfield                | 33          | 25.4                   | 40.6                   |
| Kingsweston             | 38          | 29.1                   | 47.5                   |
| Knowle                  | 35          | 26.6                   | 43.8                   |
| Lawrence Hill           | 29          | 22.9                   | 35.9                   |
| Lockleaze               | 33          | 25.5                   | 41.3                   |
| Redland                 | 37          | 28.8                   | 45.5                   |
| Southmead               | 32          | 22.8                   | 42.1                   |
| Southville              | 34          | 26.3                   | 42.5                   |
| St George East          | 24          | 17.5                   | 32.0                   |
| St George West          | 37          | 27.2                   | 47.1                   |
| Stockwood               | 27          | 19.8                   | 36.5                   |
| Stoke Bishop            | 37          | 29.2                   | 45.9                   |
| Westbury-on-Trym        | 38          | 31.0                   | 46.0                   |
| Whitchurch Park         | 22          | 14.6                   | 30.6                   |
| Windmill Hill           | 42          | 33.6                   | 50.1                   |
| <b>BRISTOL</b>          | <b>33.7</b> | <b>32.3</b>            | <b>35.1</b>            |
| Question number         | 21          |                        |                        |
| Sample size             | 4447        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 32          | 29.1                   | 35.0                   |
| Older people            | 35.1        | 33.2                   | 37.0                   |
| Disabled people         | 19.7        | 16.6                   | 23.3                   |
| BME                     | 22.7        | 18.4                   | 27.7                   |
| Carer                   | 38          | 35.3                   | 41.4                   |
| LGBT                    | 39          | 30.2                   | 49.0                   |
| Male                    | 35.8        | 33.6                   | 38.1                   |
| Female                  | 32.2        | 30.4                   | 34.1                   |
| Christian               | 32.3        | 30.4                   | 34.2                   |
| Muslim                  | 17          | 10.6                   | 27.4                   |
| No faith                | 36.4        | 34.0                   | 38.8                   |



## % unpaid carers who are supported by organisations and the Government 😞

An unpaid carer is someone who, without payment, provides help and support for a child, relative, friend or neighbour, who could not manage without their support. Unpaid carers are the main providers of care in the community, on whom the health and social care system relies and they need to be adequately supported by the local authority and caring organisations.

All parts of the UK will see significant increases in the demand for carers due to increasing numbers of people living with limiting long term illness, disability and dementia. Caring responsibilities can also have an impact on the physical and mental health of carers and they are included as one of the equalities groups for every indicator in this report.

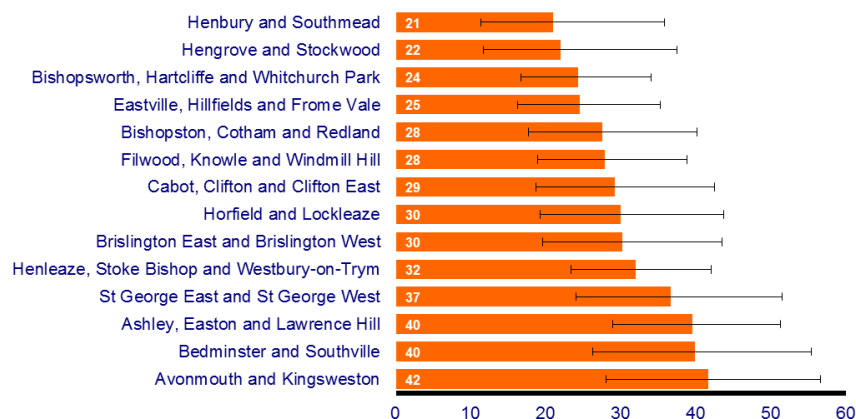
Support from organisations and the Government dropped to 30% in 2013. There is evidence (not shown) that this decrease in support has been borne by people providing “supplementary” care (i.e. not the main care provider) and people providing non-personal care. Ward variation was wide and ranged from 13% in Hartcliffe to 49% in Kingsweston. The ward pattern has been patchy and inconsistent each year. This may be because caring is often a transitional status, with many people entering and exiting caring roles each year.

Further analysis (not shown) suggests that the main care provider (35%), providers of personal care (40%), men (32%) and people on means tested benefits (42%) are more likely to receive assistance from organisations and the Government.

At 79%, in 2013, the percentage of carers who get a lot of or some support from family and friends has not changed significantly over the past five years. There is evidence (not shown) that the main care provider (71%), providers of personal care (72%), people in their late sixties (68%) or people who live in social housing (66%) are less likely to be supported by family and friends.

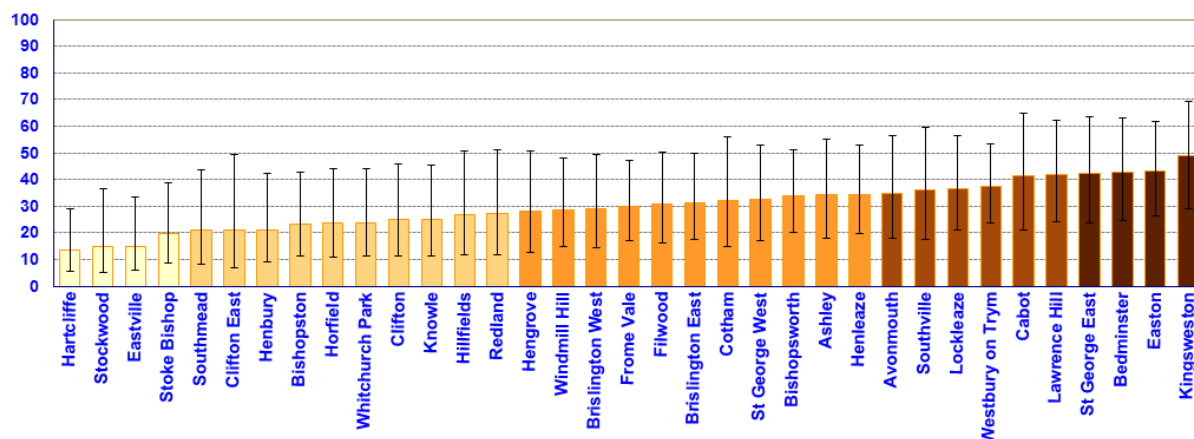
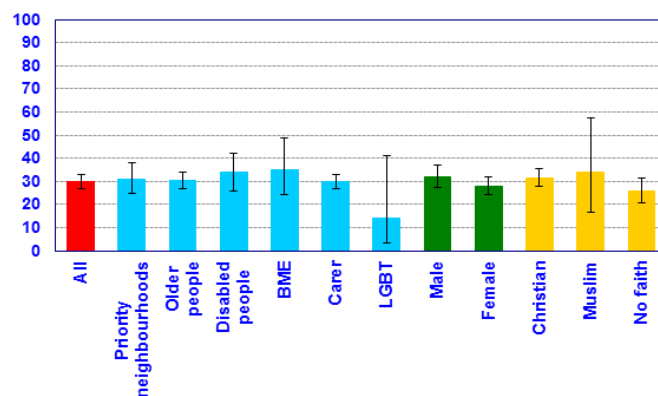
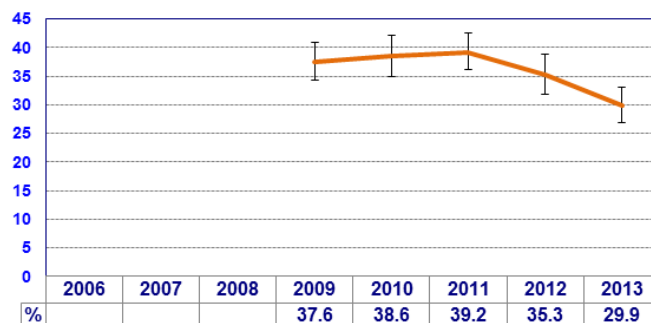
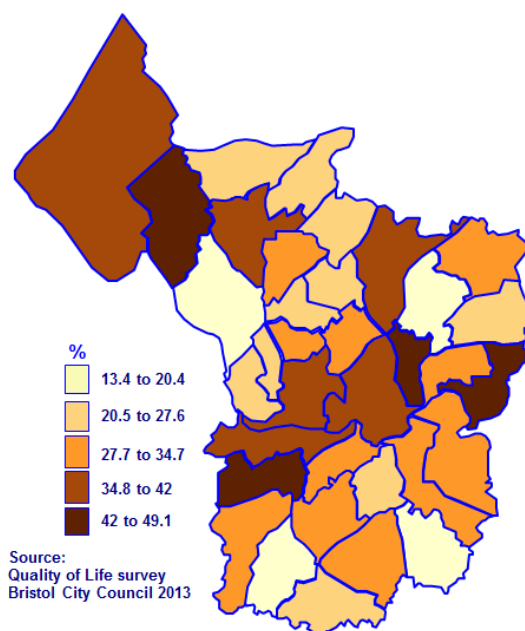
### Neighbourhood Partnership Areas

% respondents who are carers who get a lot or some assistance from organisations and the Government



## % respondents who are carers who get a lot or some assistance from organisations and the Government

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 34          | 18.1                   | 55.0                   |
| Avonmouth               | 35          | 18.1                   | 56.2                   |
| Bedminster              | 43          | 24.6                   | 63.2                   |
| Bishopston              | 23          | 11.1                   | 42.8                   |
| Bishopsworth            | 34          | 20.2                   | 51.1                   |
| Brislington East        | 31          | 17.6                   | 49.6                   |
| Brislington West        | 29          | 14.5                   | 49.3                   |
| Cabot                   | 41          | 21.2                   | 64.7                   |
| Clifton                 | 25          | 11.3                   | 45.9                   |
| Clifton East            | 21          | 6.8                    | 49.2                   |
| Cotham                  | 32          | 14.8                   | 56.1                   |
| Easton                  | 43          | 26.3                   | 61.7                   |
| Eastville               | 15          | 5.8                    | 33.3                   |
| Filwood                 | 31          | 16.0                   | 50.4                   |
| Frome Vale              | 30          | 16.9                   | 47.2                   |
| Hartcliffe              | 13          | 5.6                    | 29.0                   |
| Henbury                 | 21          | 8.9                    | 42.4                   |
| Hengrove                | 28          | 12.8                   | 50.8                   |
| Henleaze                | 34          | 19.7                   | 52.7                   |
| Hillfields              | 27          | 11.6                   | 50.6                   |
| Horfield                | 24          | 10.9                   | 44.1                   |
| Kingsweston             | 49          | 29.2                   | 69.2                   |
| Knowle                  | 25          | 11.5                   | 45.4                   |
| Lawrence Hill           | 42          | 23.9                   | 62.3                   |
| Lockleaze               | 37          | 20.8                   | 56.2                   |
| Redland                 | 27          | 11.7                   | 51.2                   |
| Southmead               | 21          | 8.2                    | 43.8                   |
| Southville              | 36          | 17.6                   | 59.7                   |
| St George East          | 42          | 23.5                   | 63.3                   |
| St George West          | 32          | 16.9                   | 53.0                   |
| Stockwood               | 15          | 4.9                    | 36.7                   |
| Stoke Bishop            | 20          | 8.8                    | 38.8                   |
| Westbury-on-Trym        | 37          | 23.5                   | 53.3                   |
| Whitchurch Park         | 24          | 11.1                   | 43.9                   |
| Windmill Hill           | 29          | 14.7                   | 47.9                   |
| <b>BRISTOL</b>          | <b>29.9</b> | <b>26.9</b>            | <b>33.1</b>            |
| Question number 63b     |             |                        |                        |
| Sample size 877         |             |                        |                        |
| Year 2013               |             |                        |                        |
| Priority neighbourhoods | 31          | 25.0                   | 37.9                   |
| Older people            | 30.2        | 26.6                   | 34.1                   |
| Disabled people         | 34          | 25.7                   | 42.2                   |
| BME                     | 35          | 24.0                   | 48.5                   |
| Carer                   | 30          | 26.9                   | 33.1                   |
| LGBT                    | 14          | 3.5                    | 41.2                   |
| Male                    | 31.9        | 27.4                   | 36.9                   |
| Female                  | 27.9        | 24.1                   | 32.1                   |
| Christian               | 31.5        | 27.7                   | 35.6                   |
| Muslim                  | 34          | 16.5                   | 57.6                   |
| No faith                | 26          | 20.7                   | 31.4                   |





## % who have been a victim of crime in the last 12 months 😊

Freedom from crime is fundamental to our quality of life. This indicator measures the level of crime in the neighbourhood affecting individuals. This indicator will drop as fewer people become victims of crime and reflect the success of crime reduction measures.

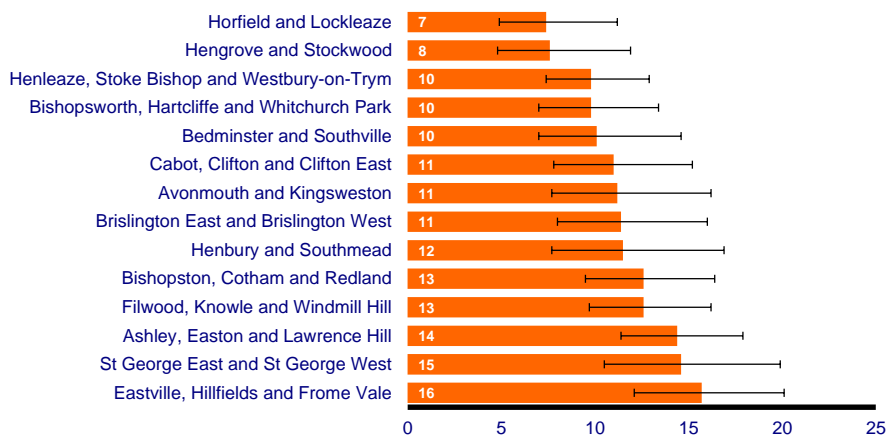
In 2013, 12% of residents said they had been victims of crime in the last 12 months, a significant improvement compared to 2006 when twice as many (24%) of residents said they had been victims. This indicator was similar in deprived and non-deprived areas and the gap between these areas has closed.

In general there was little variation between wards, and nearly all wards recorded fewer victims of crime over the last eight years. This is also a national trend. But the survey has identified the east of the city tends to have more victims of crime, particularly Frome Vale (18%). However, the number of victims of crime was also declining in east Bristol.

Equalities analysis indicated there were fewer victims of crime amongst older people, at 9%, compared with people less than 50 years of age, at 15%. Further analysis (not shown) suggested that disabled people and carers were more likely to be victims of crime. There were more men (13%) who were victims of crime compared to women (10%) and more victims amongst people who said they were lesbian, gay, bisexual or transgender (23%).

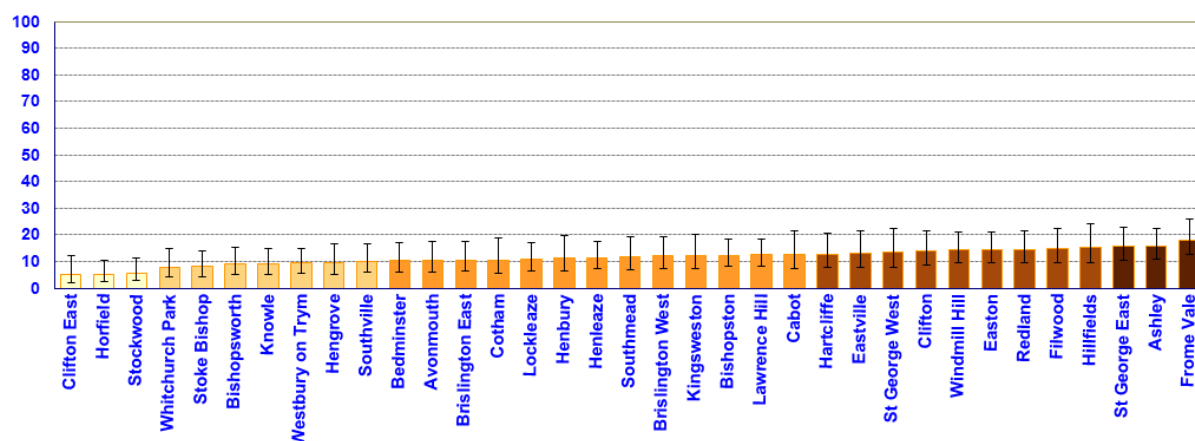
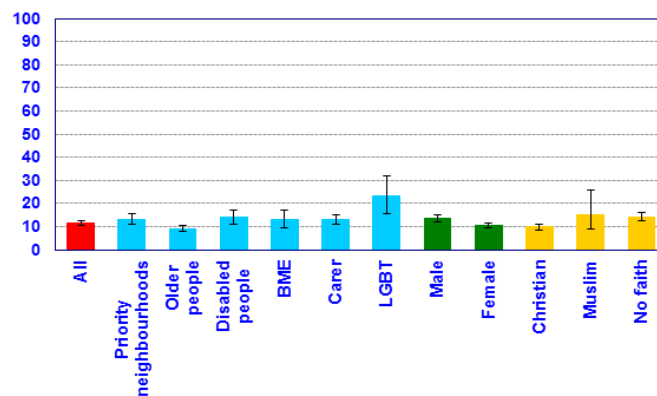
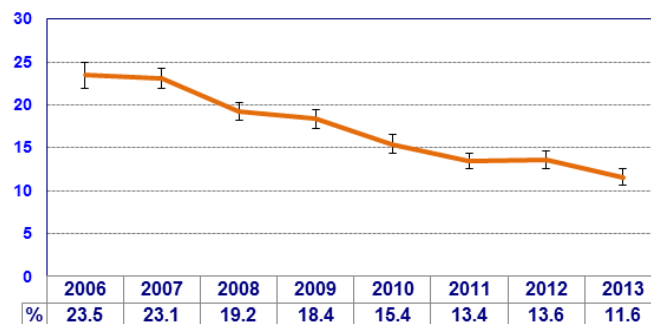
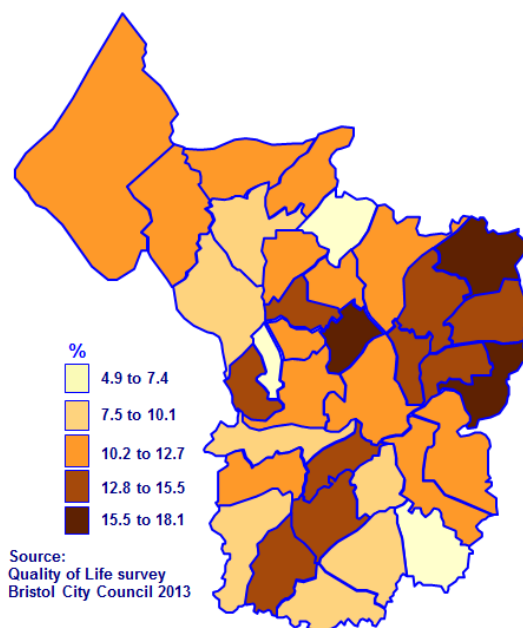
### Neighbourhood Partnership Areas

% respondents who have been a victims of crime in the last 12 months



## % respondents who have been a victims of crime in the last 12 months

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 16          | 11.0                   | 22.4                   |
| Avonmouth               | 10          | 5.9                    | 17.4                   |
| Bedminster              | 10          | 6.0                    | 16.9                   |
| Bishopston              | 12          | 8.0                    | 18.4                   |
| Bishopsworth            | 9           | 5.0                    | 15.4                   |
| Brislington East        | 11          | 6.3                    | 17.5                   |
| Brislington West        | 12          | 7.4                    | 19.1                   |
| Cabot                   | 13          | 7.1                    | 21.4                   |
| Clifton                 | 14          | 8.7                    | 21.5                   |
| Clifton East            | 5           | 1.9                    | 12.2                   |
| Cotham                  | 11          | 5.6                    | 19.0                   |
| Easton                  | 14          | 9.5                    | 21.2                   |
| Eastville               | 13          | 7.8                    | 21.6                   |
| Filwood                 | 15          | 9.7                    | 22.4                   |
| Frome Vale              | 18          | 12.4                   | 25.8                   |
| Hartcliffe              | 13          | 7.7                    | 20.4                   |
| Henbury                 | 11          | 6.3                    | 19.8                   |
| Hengrove                | 10          | 5.3                    | 16.7                   |
| Henleaze                | 12          | 7.4                    | 17.3                   |
| Hillfields              | 15          | 9.4                    | 24.0                   |
| Horfield                | 5           | 2.3                    | 10.3                   |
| Kingsweston             | 12          | 7.1                    | 20.1                   |
| Knowle                  | 9           | 5.1                    | 15.0                   |
| Lawrence Hill           | 13          | 8.2                    | 18.4                   |
| Lockleaze               | 11          | 6.5                    | 17.2                   |
| Redland                 | 14          | 9.3                    | 21.6                   |
| Southmead               | 12          | 6.7                    | 19.4                   |
| Southville              | 10          | 5.8                    | 16.7                   |
| St George East          | 16          | 10.3                   | 22.8                   |
| St George West          | 13          | 7.7                    | 22.3                   |
| Stockwood               | 6           | 2.7                    | 11.5                   |
| Stoke Bishop            | 8           | 4.4                    | 14.1                   |
| Westbury-on-Trym        | 9           | 5.6                    | 14.8                   |
| Whitchurch Park         | 8           | 4.1                    | 14.7                   |
| Windmill Hill           | 14          | 9.5                    | 20.9                   |
| <b>BRISTOL</b>          | <b>11.6</b> | <b>10.7</b>            | <b>12.6</b>            |
| Question number         | 8a          |                        |                        |
| Sample size             | 4430        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 13.1        | 11.1                   | 15.4                   |
| Older people            | 9           | 7.9                    | 10.3                   |
| Disabled people         | 13.8        | 11.1                   | 17.0                   |
| BME                     | 12.8        | 9.4                    | 17.3                   |
| Carer                   | 13          | 11.0                   | 15.1                   |
| LGBT                    | 23          | 15.7                   | 31.9                   |
| Male                    | 13.3        | 11.8                   | 15.0                   |
| Female                  | 10.3        | 9.2                    | 11.6                   |
| Christian               | 9.8         | 8.6                    | 11.0                   |
| Muslim                  | 15          | 8.7                    | 25.8                   |
| No faith                | 14.2        | 12.5                   | 16.1                   |



## % respondents who say personal safety is a problem in their neighbourhood 😊

## % respondents who feel safe outside in their neighbourhood after dark 😊

These indicators measure general fear of crime in the neighbourhood and vulnerability. Fear of crime and vulnerability may limit how residents interact in their community and venture out from their homes during the day or night. An improvement with these indicators will reflect lower crime levels in the neighbourhood, confidence in measures to tackle crime and anti-social behaviour, neighbourhood policing and improved community cohesion.

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% respondents who say personal safety is a problem in their neighbourhood 😊

Fewer residents in 2013 (22%) reported their personal safety was a problem in their neighbourhood compared to 2005 (42%). This improvement was statistically significant in most wards. The pattern across the city was consistent with previous years with more people in Lawrence Hill being afraid than elsewhere, at 52%, whilst fewer residents (6% to 14%) in affluent wards in the west/northwest of the city declared personal safety to be a problem.

Equalities analysis suggests that people with lower educational qualifications, disabled people (35%), people living in deprived areas (35%), lesbian gay, bisexual or transgender people (32%), young people aged 18 to 24 years (32%), Black and minority ethnic groups (38%) and carers (25%) were more likely to fear for their personal safety. People of no faith, at 19%, were less likely to fear for their personal safety.

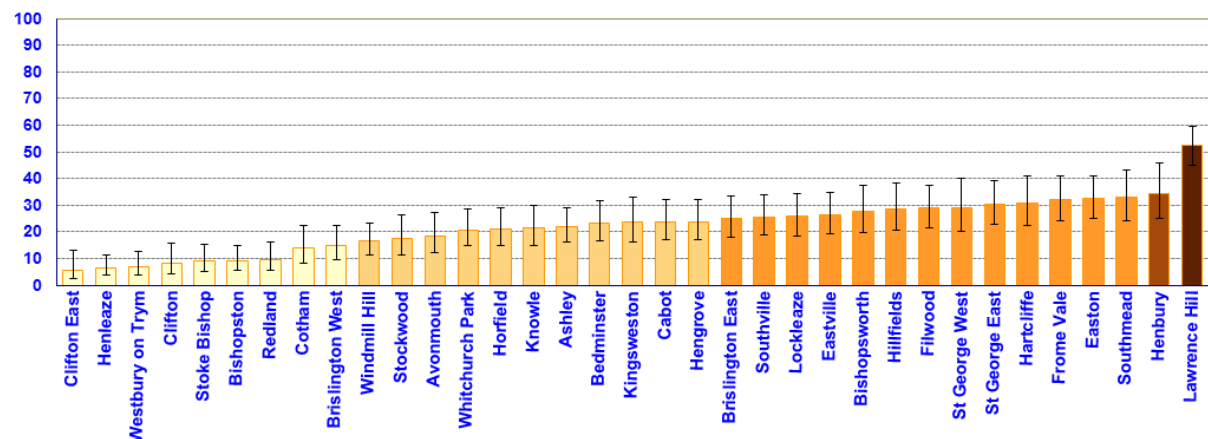
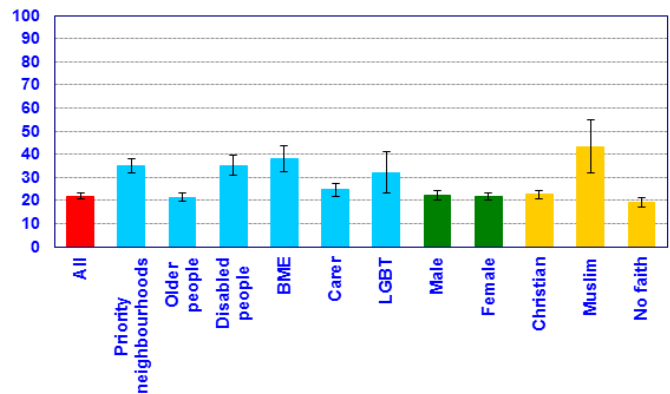
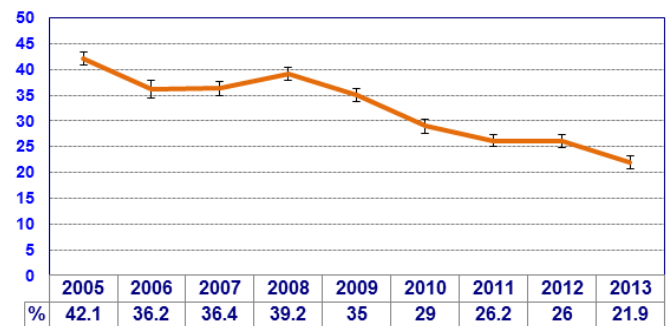
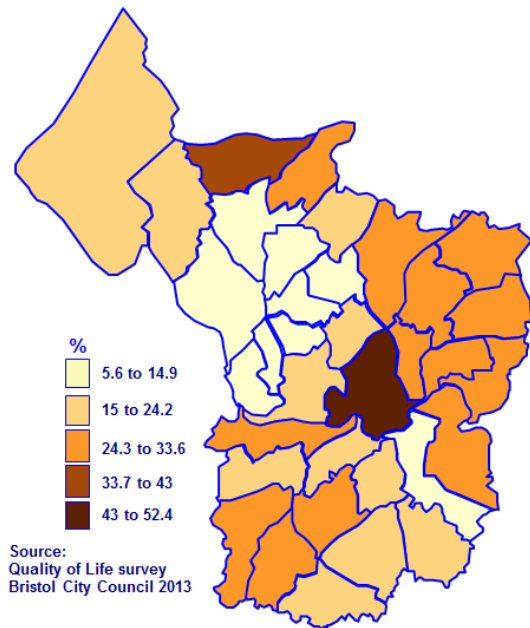
% respondents who feel safe outside in their neighbourhood after dark 😊

In 2013, 67% of residents felt safe outside in their neighbourhood at night. This indicator has been measured for the past 11 years and there has been a significant improvement (from 44% in 2003). The ward pattern for the last 11 years was the same with residents living in wards in the west/northwest of the city feeling safest and since 2005, there has been a significant improvement in all wards. Lowest perception of safety still occurs in the wards of Lawrence Hill (43% feel safe) and Easton (47% feel safe), but these areas indicate a marked improvement compared to 2005 (when 25% and 33% were measured respectively).

The results from equalities analysis were also similar to previous years with significantly fewer residents living in deprived areas (51%) and disabled people (54%) feeling safe when outside in their neighbourhood at night. The gender gap was still large but narrowing with 64% of women compared to 72% of men feeling safe outside after dark (the gender gap was 15% in 2012). There was also an age gap with 56% of young people aged 18 to 29 years compared with 69% of people aged 30 years and over feeling safe. Further analysis (not shown) indicated that people with lower educational qualifications tended to feel less safe outside after dark.

% respondents who say personal safety is a problem in their neighbourhood

| Ward | % | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley | 22 | 16.2 | 29.1 |
| Avonmouth | 19 | 12.2 | 27.1 |
| Bedminster | 23 | 16.4 | 31.6 |
| Bishopston | 9 | 5.5 | 14.9 |
| Bishopsworth | 28 | 19.6 | 37.2 |
| Brislington East | 25 | 17.8 | 33.4 |
| Brislington West | 15 | 9.6 | 22.5 |
| Cabot | 24 | 17.2 | 31.9 |
| Clifton | 8 | 4.3 | 15.6 |
| Clifton East | 6 | 2.3 | 13.1 |
| Cotham | 14 | 8.2 | 22.3 |
| Easton | 32 | 24.9 | 41.0 |
| Eastville | 26 | 19.2 | 34.9 |
| Filwood | 29 | 21.6 | 37.4 |
| Frome Vale | 32 | 24.0 | 41.0 |
| Hartcliffe | 31 | 22.4 | 40.8 |
| Henbury | 35 | 24.9 | 45.7 |
| Hengrove | 24 | 17.1 | 32.1 |
| Henleaze | 7 | 3.7 | 11.2 |
| Hillfields | 29 | 20.6 | 38.4 |
| Horfield | 21 | 14.8 | 28.9 |
| Kingsweston | 24 | 16.1 | 33.0 |
| Knowle | 21 | 14.7 | 29.8 |
| Lawrence Hill | 52 | 44.9 | 59.7 |
| Lockleaze | 26 | 18.5 | 34.5 |
| Redland | 10 | 5.6 | 16.2 |
| Southmead | 33 | 24.1 | 43.2 |
| Southville | 26 | 18.7 | 33.9 |
| St George East | 30 | 22.8 | 39.3 |
| St George West | 29 | 20.3 | 40.2 |
| Stockwood | 18 | 11.1 | 26.5 |
| Stoke Bishop | 9 | 5.2 | 15.2 |
| Westbury-on-Trym | 7 | 3.7 | 12.4 |
| Whitchurch Park | 21 | 14.7 | 28.4 |
| Windmill Hill | 16 | 11.3 | 23.3 |
| BRISTOL | 21.9 | 20.7 | 23.2 |
| Question number | 14g | | |
| Sample size | 4135 | | |
| Year | 2013 | | |
| Priority neighbourhoods | 34.8 | 31.8 | 37.9 |
| Older people | 21.2 | 19.6 | 23.0 |
| Disabled people | 35 | 30.7 | 39.5 |
| BME | 38 | 32.2 | 43.4 |
| Carer | 25 | 21.9 | 27.4 |
| LGBT | 32 | 23.1 | 41.3 |
| Male | 22.1 | 20.3 | 24.2 |
| Female | 21.5 | 19.9 | 23.2 |
| Christian | 22.6 | 20.9 | 24.3 |
| Muslim | 43 | 31.8 | 55.1 |
| No faith | 19 | 17.1 | 21.1 |



% respondents who feel locally, anti-social behaviour is a problem 😊

% respondents with a problem from drunk and rowdy behaviour 😊

These indicators measure concern with anti-social behaviour (ASB) in the neighbourhood that is likely to include vandalism, graffiti, rowdiness, drunkenness, harassment, drug dealing, prostitution etc. They also reflect public confidence in local agencies in tackling community safety issues that matter to local people.

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### **% respondents who feel locally, anti-social behaviour is a problem** 😊

In 2013, 29% of residents thought anti-social behaviour was a problem in their local neighbourhood (same as in 2012). This indicator has shown a significant improvement compared with 2005 when 49% of residents felt this was a local problem. The improvement is seen in the deprived areas of the city, where the proportion of residents with a problem from anti-social behaviour has dropped from 70% in 2005, to 49% in 2013. Spatial variation was large across the city but generally showed a significant drop in most wards. The pattern is the same as previous years with the lowest levels of anti-social behaviour reported in the affluent west/northwest (5% to 15% in 2013). Wards where the proportion of residents who feel anti-social behaviour is a problem is consistently above average include Henbury and Southmead, Lawrence Hill, Easton, Filwood, Hartcliffe and Bishopsworth and Avonmouth (42% to 60% in 2012).

Equalities analysis suggests that people with lower educational qualifications, Black and minority ethnic people (43%), disabled people (40%), people aged 18 to 29 years (35%), people living in social housing (47%), men (32%) and carers (31%) were more likely to report anti-social behaviour was a problem in the local area.

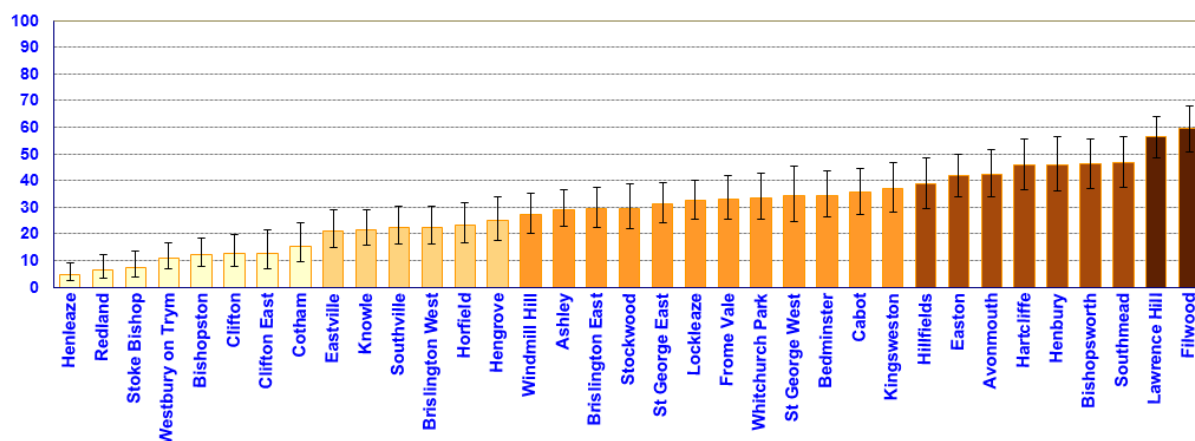
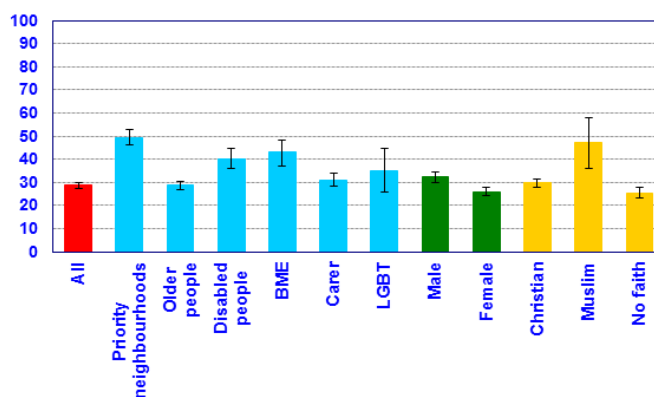
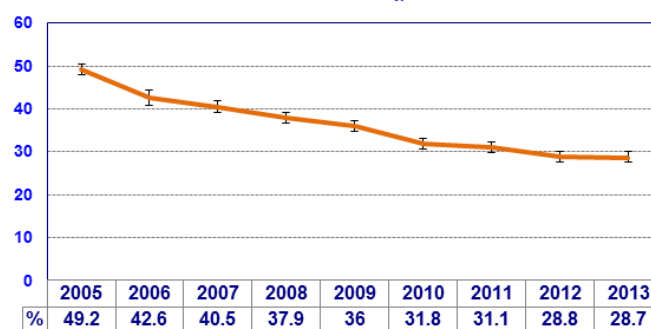
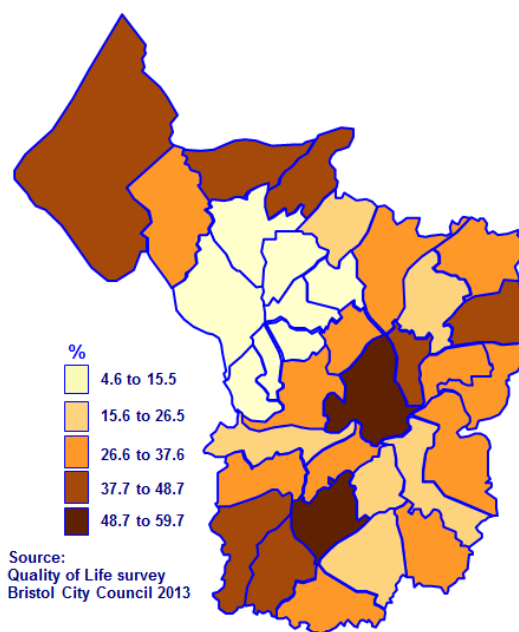
### **% respondents with a problem from drunk and rowdy behaviour** 😊

Half, or 50%, of all respondents thought drunk and rowdy behaviour was a problem in the city. This represents a significant improvement since 2009, when the indicator measured 54%. Over this period the spatial pattern has been consistent, with the proportion of respondents who were concerned about drunk or rowdy behaviour above average (over 70%) in Lawrence Hill, Cabot and Ashley (indicating a particular problem in the inner city where there are more licensed premises) and Filwood. The least nuisance was reported in Stoke Bishop, Henleaze and Westbury-on-Trym (14% to 23% in 2013). Residents experiencing the greatest problem from drunk and rowdy behaviour lived in deprived areas of the city (66%) or social housing (69%), were lesbian, gay, bisexual or transgender (64%), had lower educational qualifications, were in their twenties (61%), lived in privately rented accommodation (58%), were disabled (59%) or carers (54%).



## % respondents who feel locally, antisocial behaviour is a problem

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 29          | 22.8                   | 36.5                   |
| Avonmouth               | 42          | 33.7                   | 51.6                   |
| Bedminster              | 35          | 26.5                   | 43.6                   |
| Bishopston              | 12          | 7.9                    | 18.4                   |
| Bishopsworth            | 46          | 37.0                   | 55.5                   |
| Brislington East        | 29          | 22.3                   | 37.5                   |
| Brislington West        | 23          | 16.2                   | 30.4                   |
| Cabot                   | 35          | 27.1                   | 44.6                   |
| Clifton                 | 13          | 7.7                    | 19.8                   |
| Clifton East            | 13          | 7.0                    | 21.6                   |
| Cotham                  | 15          | 9.4                    | 24.1                   |
| Easton                  | 42          | 33.8                   | 49.9                   |
| Eastville               | 21          | 14.9                   | 29.0                   |
| Filwood                 | 60          | 50.8                   | 68.0                   |
| Frome Vale              | 33          | 25.4                   | 41.9                   |
| Hartcliffe              | 46          | 36.5                   | 55.4                   |
| Henbury                 | 46          | 36.0                   | 56.3                   |
| Hengrove                | 25          | 17.5                   | 33.9                   |
| Henleaze                | 5           | 2.3                    | 8.9                    |
| Hillfields              | 39          | 29.5                   | 48.3                   |
| Horfield                | 23          | 16.8                   | 31.6                   |
| Kingsweston             | 37          | 28.1                   | 46.5                   |
| Knowle                  | 22          | 15.5                   | 29.2                   |
| Lawrence Hill           | 56          | 48.6                   | 63.8                   |
| Lockleaze               | 32          | 25.5                   | 40.2                   |
| Redland                 | 6           | 3.2                    | 12.3                   |
| Southmead               | 47          | 37.2                   | 56.5                   |
| Southville              | 22          | 16.1                   | 30.3                   |
| St George East          | 31          | 24.0                   | 39.0                   |
| St George West          | 34          | 24.5                   | 45.2                   |
| Stockwood               | 30          | 22.0                   | 38.6                   |
| Stoke Bishop            | 7           | 3.9                    | 13.4                   |
| Westbury-on-Trym        | 11          | 6.9                    | 16.6                   |
| Whitchurch Park         | 33          | 25.4                   | 42.5                   |
| Windmill Hill           | 27          | 20.3                   | 35.0                   |
| <b>BRISTOL</b>          | <b>28.7</b> | <b>27.5</b>            | <b>30.1</b>            |
| Question number         | 6g          |                        |                        |
| Sample size             | 4344        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 49.4        | 46.3                   | 52.6                   |
| Older people            | 28.7        | 27.0                   | 30.5                   |
| Disabled people         | 40.2        | 35.9                   | 44.5                   |
| BME                     | 43          | 37.2                   | 48.1                   |
| Carer                   | 31          | 28.3                   | 34.1                   |
| LGBT                    | 35          | 26.0                   | 44.6                   |
| Male                    | 32.2        | 30.1                   | 34.3                   |
| Female                  | 25.9        | 24.2                   | 27.6                   |
| Christian               | 29.8        | 28.0                   | 31.6                   |
| Muslim                  | 47          | 36.2                   | 57.9                   |
| No faith                | 25.4        | 23.3                   | 27.7                   |



## % respondents who have noise from neighbours 😞

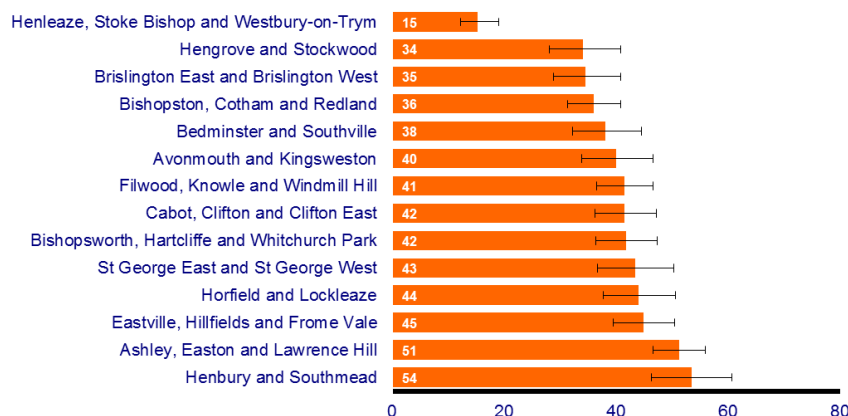
Noise from neighbours is one of the most intrusive nuisances in the city that can lead to sleep loss, interrupted study, stress and poor emotional health. Noise is often more problematic in the summer months when residents have their windows open and spend more time outdoors. An increasing value will reflect more noisy neighbours, warmer weather and a lack of enforcement action to control noise.

In 2013, problem noisy neighbours were reported by 39% of residents, a significant increase since 2005 when it was only 28%. This problem was more marked in deprived neighbourhoods, where 54% of residents said they had a problem and the gap between the rest of the city has widened.

Lawrence Hill, Southmead, Hillfields, Hartcliffe, Cabot and Easton experienced a much steeper increase in problematic noise from 2005 to 2013 with more than 50% of residents reporting a problem. This reflects some areas of the city where there is high density population and flats. Equalities analysis indicated disabled people (48%) experienced a greater problem. Further analysis (not shown) suggests that people living in social housing (59%) and carers (43%) were more likely to report a problem. People aged 65 years and over, at 31%, were less likely to say there was a problem with noise.

### Neighbourhood Partnership Areas

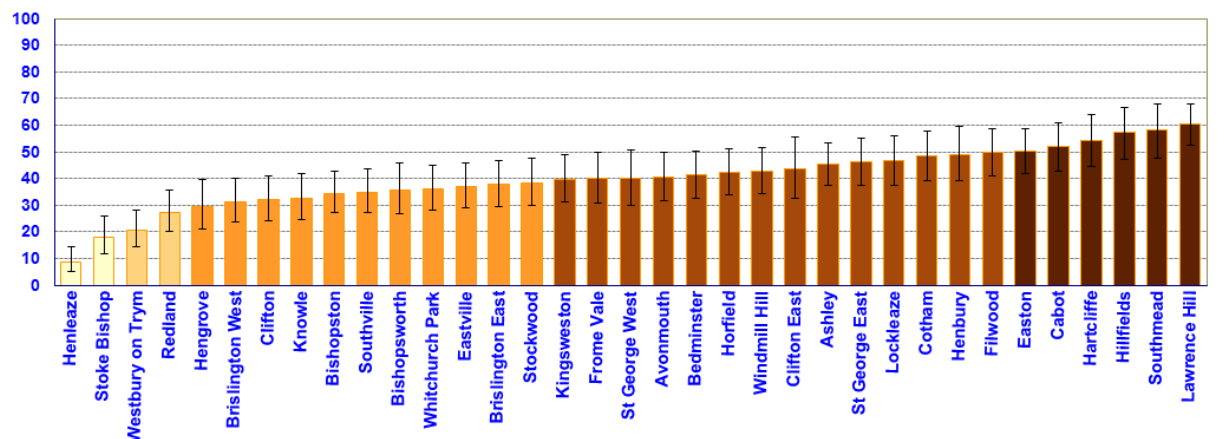
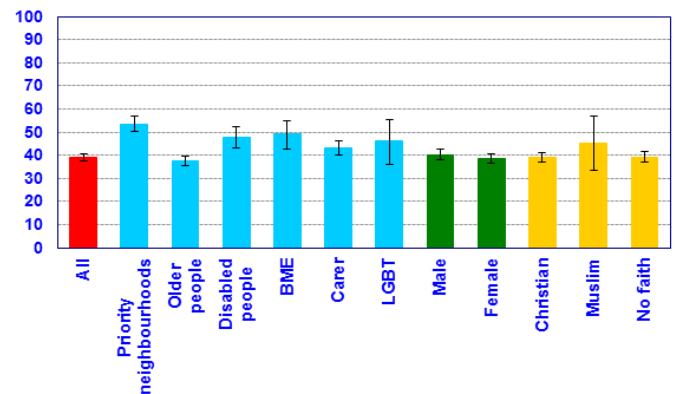
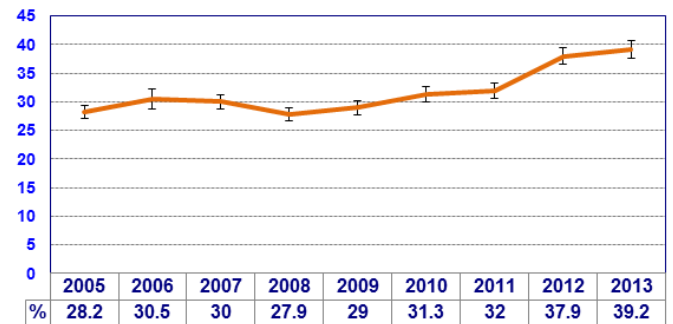
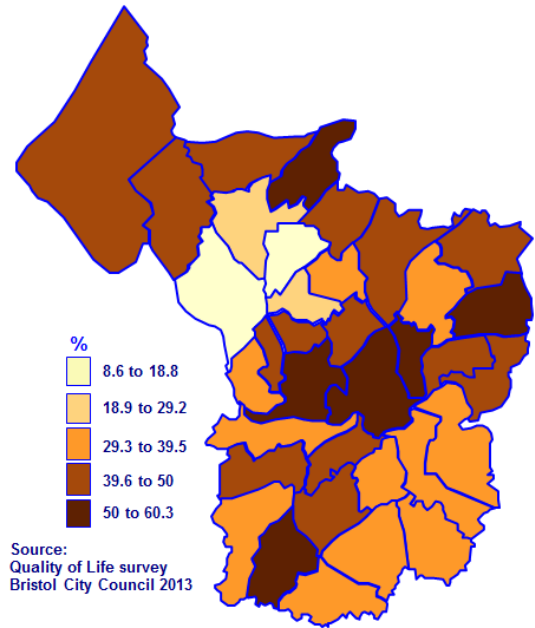
% respondents who have noise from neighbours



A further question asked residents if they experienced problematic noise from pubs, clubs and entertainment venues. 21% said they did, and this level has increased since 2011, when the indicator was first measured and was at 19%.

## % respondents who have noise from neighbours

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 45          | 37.4                   | 53.3                   |
| Avonmouth               | 40          | 31.8                   | 49.6                   |
| Bedminster              | 41          | 32.6                   | 50.3                   |
| Bishopston              | 35          | 27.3                   | 42.5                   |
| Bishopsworth            | 36          | 26.7                   | 45.8                   |
| Brislington East        | 38          | 29.6                   | 46.9                   |
| Brislington West        | 31          | 23.7                   | 39.9                   |
| Cabot                   | 52          | 42.5                   | 60.9                   |
| Clifton                 | 32          | 24.2                   | 40.9                   |
| Clifton East            | 44          | 32.6                   | 55.4                   |
| Cotham                  | 48          | 39.2                   | 57.6                   |
| Easton                  | 50          | 42.0                   | 58.8                   |
| Eastville               | 37          | 28.9                   | 45.8                   |
| Filwood                 | 50          | 41.1                   | 58.5                   |
| Frome Vale              | 40          | 30.8                   | 49.7                   |
| Hartcliffe              | 54          | 44.5                   | 63.9                   |
| Henbury                 | 49          | 39.1                   | 59.3                   |
| Hengrove                | 29          | 21.1                   | 39.4                   |
| Henleaze                | 9           | 5.0                    | 14.4                   |
| Hillfields              | 57          | 47.3                   | 66.5                   |
| Horfield                | 42          | 33.9                   | 51.1                   |
| Kingsweston             | 40          | 31.0                   | 48.8                   |
| Knowle                  | 33          | 24.7                   | 41.8                   |
| Lawrence Hill           | 60          | 52.3                   | 67.8                   |
| Lockleaze               | 47          | 37.2                   | 56.0                   |
| Redland                 | 27          | 20.3                   | 35.8                   |
| Southmead               | 58          | 47.4                   | 68.0                   |
| Southville              | 35          | 27.0                   | 43.8                   |
| St George East          | 46          | 37.2                   | 55.2                   |
| St George West          | 40          | 30.0                   | 50.8                   |
| Stockwood               | 38          | 29.9                   | 47.4                   |
| Stoke Bishop            | 18          | 11.7                   | 25.9                   |
| Westbury-on-Trym        | 20          | 14.5                   | 27.9                   |
| Whitchurch Park         | 36          | 27.9                   | 45.0                   |
| Windmill Hill           | 43          | 34.4                   | 51.4                   |
| <b>BRISTOL</b>          | <b>39.2</b> | <b>37.7</b>            | <b>40.7</b>            |
| Question number         | 14j         |                        |                        |
| Sample size             | 4104        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 53.5        | 50.3                   | 56.8                   |
| Older people            | 37.7        | 35.7                   | 39.7                   |
| Disabled people         | 47.9        | 43.3                   | 52.5                   |
| BME                     | 49          | 42.6                   | 54.6                   |
| Carer                   | 43          | 39.8                   | 46.1                   |
| LGBT                    | 46          | 36.2                   | 55.6                   |
| Male                    | 40.2        | 37.9                   | 42.5                   |
| Female                  | 38.5        | 36.5                   | 40.5                   |
| Christian               | 38.9        | 36.9                   | 40.9                   |
| Muslim                  | 45          | 33.5                   | 57.0                   |
| No faith                | 39.2        | 36.8                   | 41.8                   |



## % respondents who have been discriminated or harassed

Persistent discrimination and harassment can affect our quality of life, perception of safety in the community and can have longer lasting effects of depression and low self-esteem.

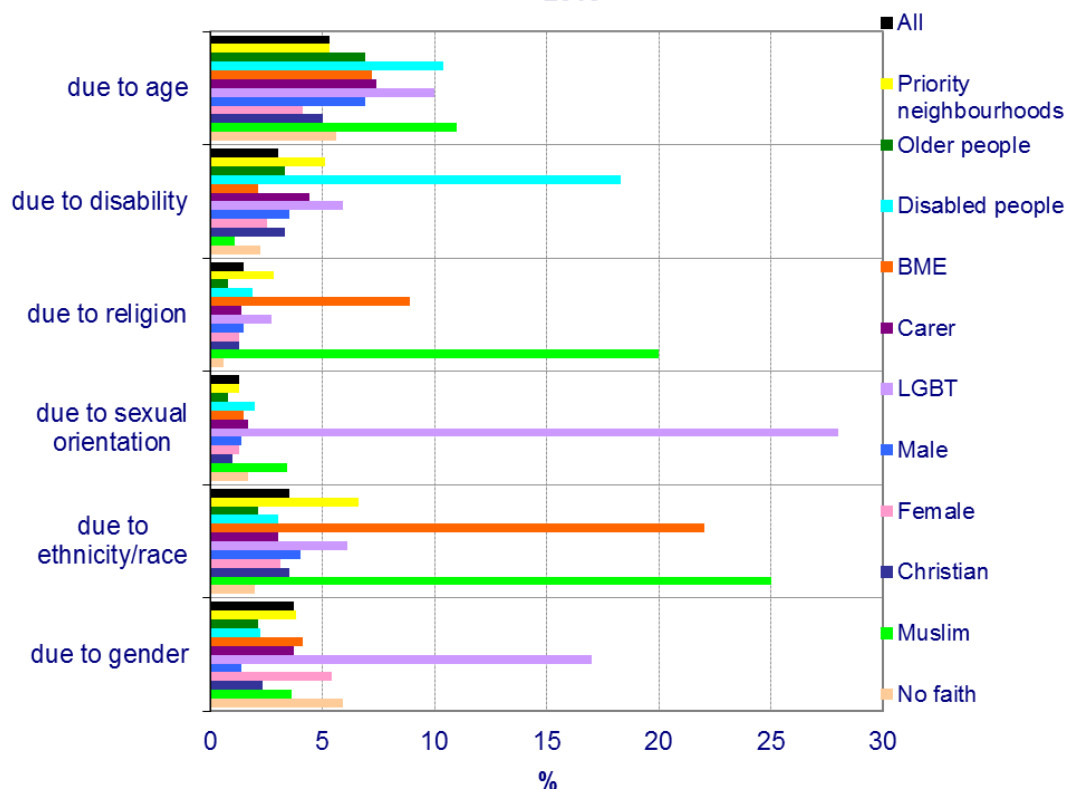
This indicator is made up of 6 parts (sub-indicators) and residents are asked about discrimination and harassment in relation to age, disability, religion, sexual orientation, ethnicity/race and gender.

This indicator was first measured in 2006. Between 2006 and 2013 a very small proportion of the total population said they have suffered different types of discrimination and harassment (5% or less). Of the sub-indicators, all have remained stable each year. Some residents in certain wards tend to suffer more discrimination and harassment, particularly in Lawrence Hill.

Equalities analysis (graph below) showed people of Muslim faith, Black and minority ethnic groups, lesbian, gay, bisexual and transgender people and disabled people experienced discrimination and harassment. Generally men, compared to women experience more discrimination and harassment, except for gender discrimination.

In 2013, a new indicator was introduced into the survey, '**% who agree sexual harassment is an issue in Bristol**'. A fifth of respondents (20%) agreed with this statement, rising to 37% in Easton ward.

% of residents who have been discriminated against or harassed, 2013



## % respondents who agree that domestic abuse is a private matter 😊

## % respondents who agree women's behaviour can attract and provoke domestic abuse 😊

Tackling domestic violence is a local and national concern and it can account for a quarter of all violent crime. A priority for this Council and its partners is to reduce the number of people who become repeat victims of domestic abuse.

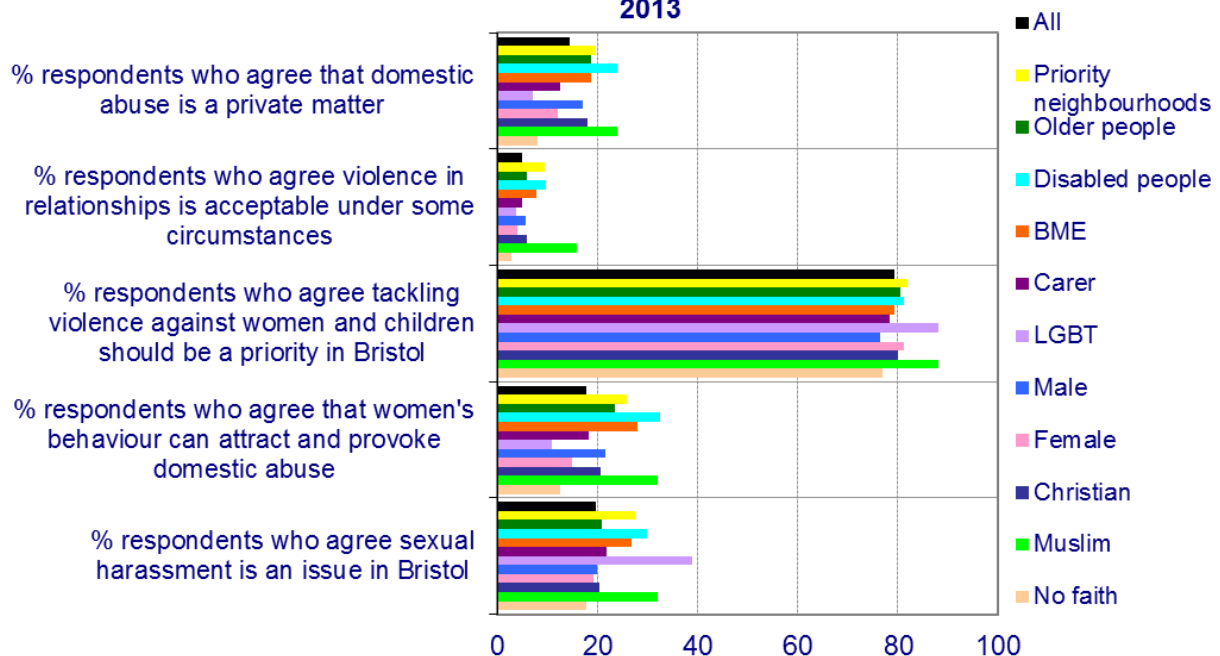
In 2008, the Quality of Life survey introduced a number of indicators of domestic abuse, and responses can help explain people's attitudes towards this issue and why some of these crimes go unreported. In the most recent survey -

- 14% agreed domestic violence was a private matter
- 4.9 % agree violence in relationships is acceptable under some circumstances
- 20 % agree sexual harassment is an issue in Bristol
- 18% agreed women's behaviour can attract and provoke domestic abuse
- 79% % agree tackling violence against women and children should be a priority in Bristol.

Trends since 2008 are available for two of these indicators: '% who agree domestic violence was a private matter' has dropped, at 14% (18% in 2008), indicating more people would be inclined to report an incident; '% who agree women's behaviour can attract and provoke domestic abuse' has also dropped, at 18% (23% in 2008). Spatially there were significantly more residents in deprived areas who agreed with these statements, and this has been seen in previous years.

Equalities analysis of all the indicators is shown in the graph below and suggests more disabled people, older people, men, BME and people of Muslim faith agreed with these issues.

**Causes of domestic abuse - residents who agree with these statements, 2013**





## % respondents who agree people from different backgrounds get on well together 😊

This indicator is a measure of community cohesion and a high or increasing value will reflect a neighbourhood where people are respectful, tolerant of difference and demonstrate consideration towards others.

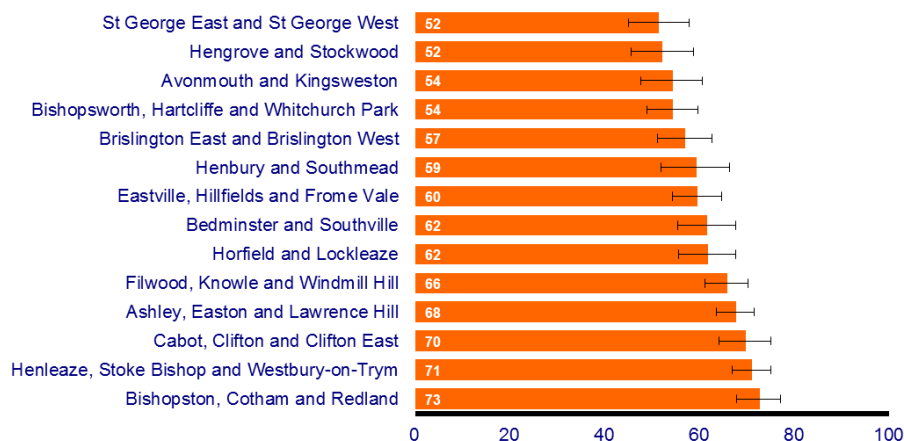
This indicator has risen from 53% in 2005 to 62% in 2013, representing a significant improvement.

The ward pattern has been similar in recent years. Ashley, Bishopston and Windmill Hill have some of the highest values of the indicator (at least 74% in 2013) and there is now little difference between areas and equalities groups. Some of the biggest improvements in recent years have been in Hillfields, with 57% of respondents who said people got on well together (35% in 2011) and in Kingsweston where 62% said the same (42% in 2012).

Further analysis (not shown) suggests that more respondents with a degree level qualification (68%), Black and minority ethnic residents (66%), people of Muslim faith (73%), people aged eighty-five and over (75%) and people living in privately rented accommodation thought people in their neighbourhood get on well together. People living in deprived areas (58%), disabled people and young people aged 18 to 24 years (48%) were less likely to agree that people get on well together.

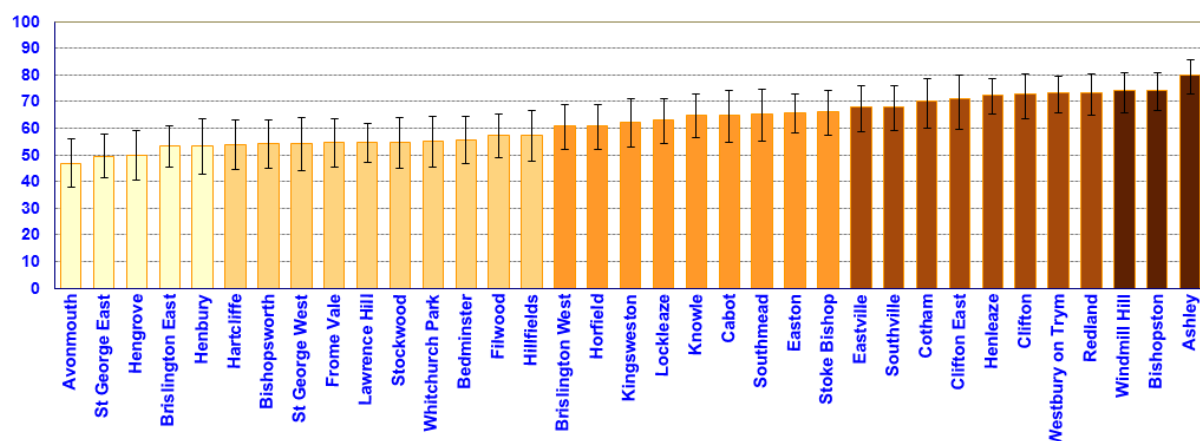
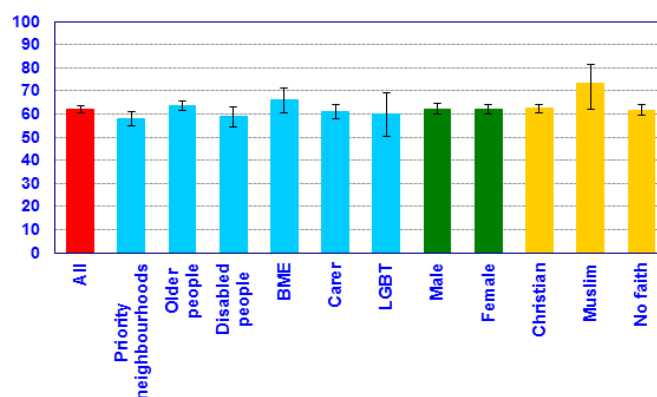
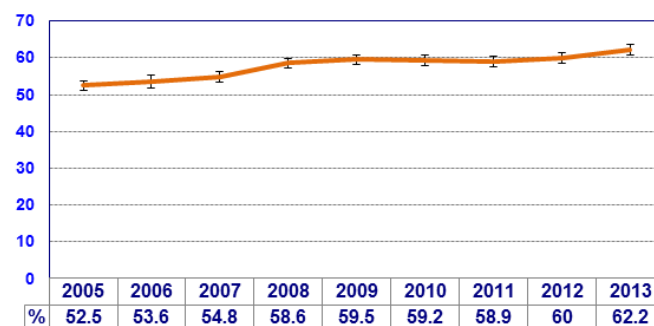
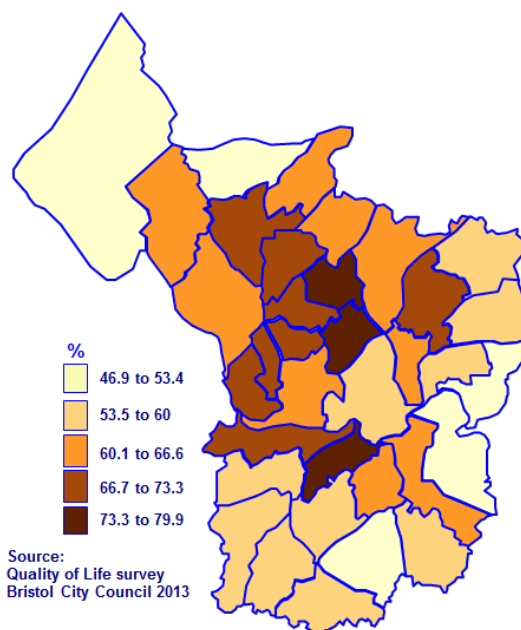
### Neighbourhood Partnership Areas

% respondents who agree people from different backgrounds get on well together



## % respondents who agree people from different backgrounds get on well together

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 80          | 72.7                   | 85.6                   |
| Avonmouth               | 47          | 38.0                   | 56.1                   |
| Bedminster              | 56          | 46.7                   | 64.2                   |
| Bishopston              | 74          | 66.6                   | 80.6                   |
| Bishopsworth            | 54          | 44.9                   | 63.2                   |
| Brislington East        | 53          | 45.4                   | 60.9                   |
| Brislington West        | 61          | 52.2                   | 68.7                   |
| Cabot                   | 65          | 54.7                   | 74.1                   |
| Clifton                 | 73          | 63.5                   | 80.5                   |
| Clifton East            | 71          | 59.7                   | 79.8                   |
| Cotham                  | 70          | 60.1                   | 78.7                   |
| Easton                  | 66          | 58.1                   | 72.6                   |
| Eastville               | 68          | 58.8                   | 75.7                   |
| Filwood                 | 57          | 48.8                   | 65.3                   |
| Frome Vale              | 55          | 45.5                   | 63.4                   |
| Hartcliffe              | 54          | 44.6                   | 63.0                   |
| Henbury                 | 53          | 42.7                   | 63.6                   |
| Hengrove                | 50          | 40.4                   | 59.0                   |
| Henleaze                | 72          | 65.1                   | 78.5                   |
| Hillfields              | 57          | 47.6                   | 66.7                   |
| Horfield                | 61          | 52.1                   | 69.0                   |
| Kingsweston             | 62          | 52.8                   | 70.9                   |
| Knowle                  | 65          | 56.4                   | 72.6                   |
| Lawrence Hill           | 55          | 47.3                   | 61.7                   |
| Lockleaze               | 63          | 54.1                   | 71.1                   |
| Redland                 | 73          | 64.7                   | 80.2                   |
| Southmead               | 65          | 55.0                   | 74.5                   |
| Southville              | 68          | 59.0                   | 76.0                   |
| St George East          | 50          | 41.3                   | 57.6                   |
| St George West          | 54          | 43.9                   | 64.1                   |
| Stockwood               | 55          | 45.1                   | 64.0                   |
| Stoke Bishop            | 66          | 57.5                   | 73.9                   |
| Westbury-on-Trym        | 73          | 65.6                   | 79.5                   |
| Whitchurch Park         | 55          | 45.4                   | 64.2                   |
| Windmill Hill           | 74          | 65.9                   | 80.7                   |
| <b>BRISTOL</b>          | <b>62.2</b> | <b>60.7</b>            | <b>63.6</b>            |
| Question number         | 6c          |                        |                        |
| Sample size             | 4358        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 57.8        | 54.7                   | 60.9                   |
| Older people            | 63.5        | 61.5                   | 65.4                   |
| Disabled people         | 58.7        | 54.3                   | 63.0                   |
| BME                     | 66          | 60.6                   | 71.2                   |
| Carer                   | 61          | 58.1                   | 64.1                   |
| LGBT                    | 60          | 50.2                   | 69.1                   |
| Male                    | 62.1        | 59.8                   | 64.4                   |
| Female                  | 62          | 60.0                   | 63.9                   |
| Christian               | 62.3        | 60.3                   | 64.2                   |
| Muslim                  | 73          | 61.8                   | 81.4                   |
| No faith                | 61.7        | 59.2                   | 64.2                   |



## % respondents who agree people treat each other people with respect in their neighbourhood 😊

This indicator is a measure of community cohesion and a high or increasing value will reflect a neighbourhood where people are respectful, tolerant of difference and demonstrate consideration towards others.

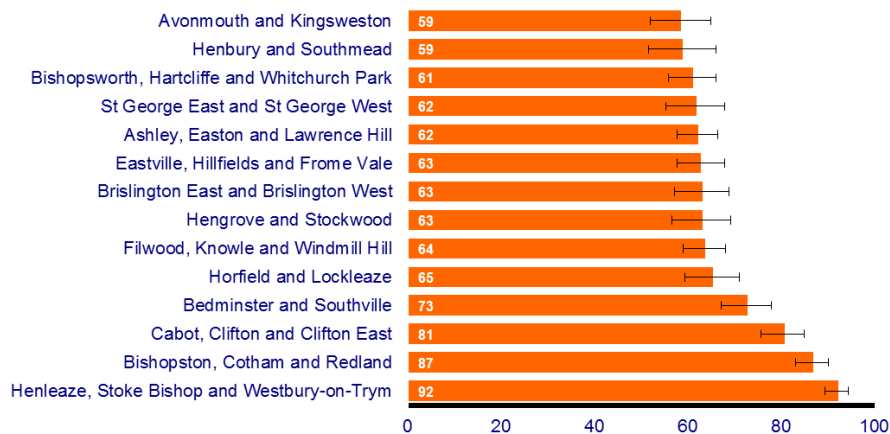
This indicator has steadily increased from 57% in 2006 to 69% in 2013, indicating a significant improvement.

The indicator pattern is similar each year with a good deal of variation across the city, from 44% Filwood to 95% in Henleaze. Over the past eight years, the indicator has shown a significant improvement in Brislington West, Eastville, Kingsweston, Lockleaze, Southmead and St George West. This improvement has narrowed the gap between deprived areas and the rest of the city. Still significantly fewer people (53%) in deprived areas agreed people treat each other with respect and consideration in their neighbourhood.

Further analysis (not shown) suggests that people with a degree level qualification (77%), people of Muslim faith (73%), Black or minority ethnic groups, people in their seventies (77%) or aged 80 and over (84%) and women were more likely to agree people are treated with respect. People who live in social housing (56%), disabled people (65%) and carers (67%) are less likely to agree that people are treated with respect.

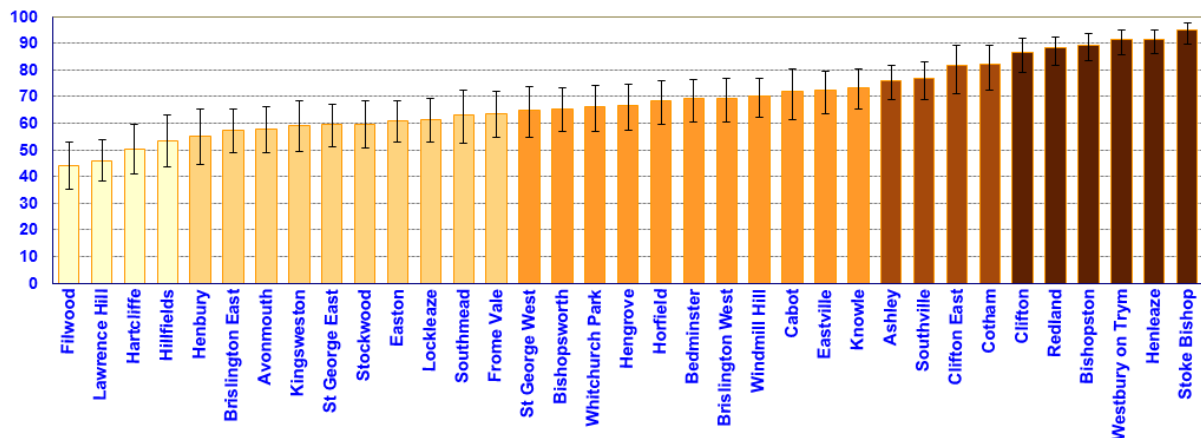
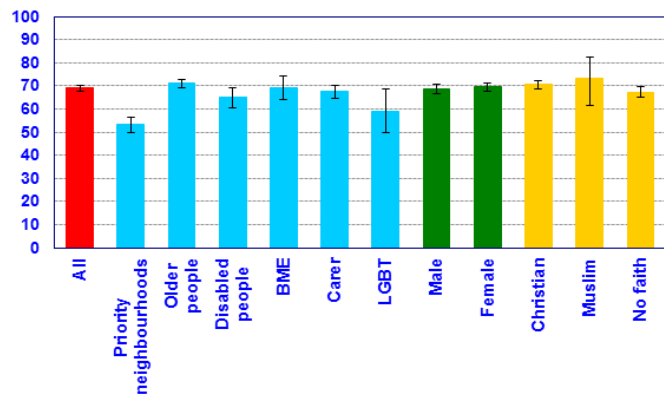
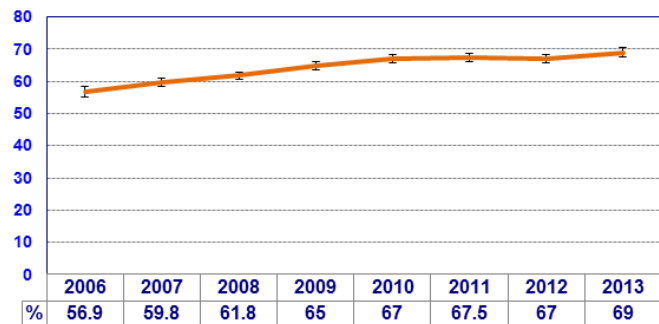
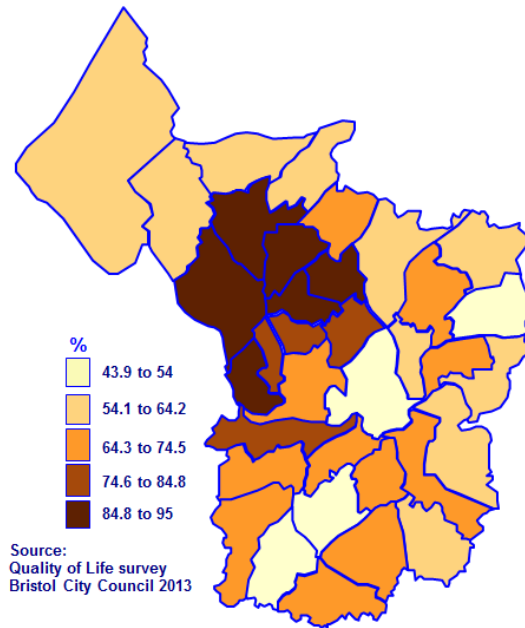
### Neighbourhood Partnership Areas

% respondents who agree that people treat other people with respect in their neighbourhood



## % respondents who agree that people treat other people with respect in their neighbourhood

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 76          | 68.6                   | 81.7                   |
| Avonmouth               | 58          | 48.9                   | 66.2                   |
| Bedminster              | 69          | 60.5                   | 76.5                   |
| Bishopston              | 89          | 83.2                   | 93.4                   |
| Bishopsworth            | 65          | 56.8                   | 73.1                   |
| Brislington East        | 57          | 48.8                   | 65.3                   |
| Brislington West        | 69          | 60.6                   | 76.8                   |
| Cabot                   | 72          | 61.5                   | 80.3                   |
| Clifton                 | 87          | 78.8                   | 91.8                   |
| Clifton East            | 82          | 71.1                   | 89.1                   |
| Cotham                  | 82          | 72.2                   | 89.3                   |
| Easton                  | 61          | 52.8                   | 68.5                   |
| Eastville               | 72          | 63.6                   | 79.5                   |
| Filwood                 | 44          | 35.2                   | 53.0                   |
| Frome Vale              | 64          | 54.7                   | 71.9                   |
| Hartcliffe              | 50          | 41.1                   | 59.6                   |
| Henbury                 | 55          | 44.5                   | 65.1                   |
| Hengrove                | 66          | 57.1                   | 74.6                   |
| Henleaze                | 91          | 85.9                   | 94.9                   |
| Hillfields              | 54          | 43.8                   | 62.9                   |
| Horfield                | 68          | 59.7                   | 75.9                   |
| Kingsweston             | 59          | 49.4                   | 68.4                   |
| Knowle                  | 73          | 65.2                   | 80.1                   |
| Lawrence Hill           | 46          | 38.4                   | 53.8                   |
| Lockleaze               | 61          | 52.9                   | 69.2                   |
| Redland                 | 88          | 81.7                   | 92.4                   |
| Southmead               | 63          | 52.6                   | 72.3                   |
| Southville              | 77          | 68.8                   | 83.0                   |
| St George East          | 59          | 51.0                   | 67.1                   |
| St George West          | 65          | 54.5                   | 73.8                   |
| Stockwood               | 60          | 50.5                   | 68.2                   |
| Stoke Bishop            | 95          | 89.4                   | 97.7                   |
| Westbury-on-Trym        | 91          | 85.8                   | 94.7                   |
| Whitchurch Park         | 66          | 57.0                   | 74.0                   |
| Windmill Hill           | 70          | 62.3                   | 76.7                   |
| <b>BRISTOL</b>          | <b>69.0</b> | <b>67.7</b>            | <b>70.4</b>            |
| Question number         | 6d          |                        |                        |
| Sample size             | 4380        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 53.1        | 49.9                   | 56.2                   |
| Older people            | 71          | 69.2                   | 72.8                   |
| Disabled people         | 64.9        | 60.6                   | 68.9                   |
| BME                     | 69          | 63.9                   | 74.4                   |
| Carer                   | 67          | 64.4                   | 70.2                   |
| LGBT                    | 59          | 49.6                   | 68.5                   |
| Male                    | 68.6        | 66.5                   | 70.7                   |
| Female                  | 69.6        | 67.8                   | 71.4                   |
| Christian               | 70.5        | 68.7                   | 72.2                   |
| Muslim                  | 73          | 61.5                   | 82.2                   |
| No faith                | 67.2        | 64.8                   | 69.5                   |



# Keep Bristol Working and Learning

*A learning city where every citizen has access to good education and is able to acquire the skills they need to join Bristol's world class workforce*

## % satisfied with jobs in the neighbourhood 😞

### % satisfied with your present job

These indicators measure satisfaction with job opportunities in the neighborhood as well as satisfaction with current employment. If these estimates increase it can indicate more suitable employment close to people's homes as well as increasing job satisfaction.

## % satisfied with jobs in the neighbourhood 😞

In 2013, 27% of residents were satisfied with jobs in the neighbourhood, a significant drop since 2011 when nearly a third of respondents (31%) were satisfied. The economic recession was likely to have affected this indicator.

Satisfaction was highest in the central/north west area where there was more employment, particularly in the centre and Whiteladies Road corridor, also in the Greater Bedminster neighbourhood (over 33% satisfied), but lowest in Hartcliffe (14%) and the St George area (16%). Some wards showed a marked improvement over the last two years with a doubling of this satisfaction measure, particularly Hillfields, at 32% and Filwood, at 23%.

In the past, there was a 8 percentage point difference in satisfaction between deprived areas and the rest of the city. This gap has now narrowed, to 3 percentage points, as more job opportunities have arisen in deprived areas in the last year.

Further analysis (not shown) suggests that people with a degree were most satisfied with jobs, at 31%. Disabled people (18%), people living in social housing (21%), carers (23%) and people on means tested benefits (21%) were less likely to be satisfied with jobs in the neighbourhood

### % satisfied with your present job

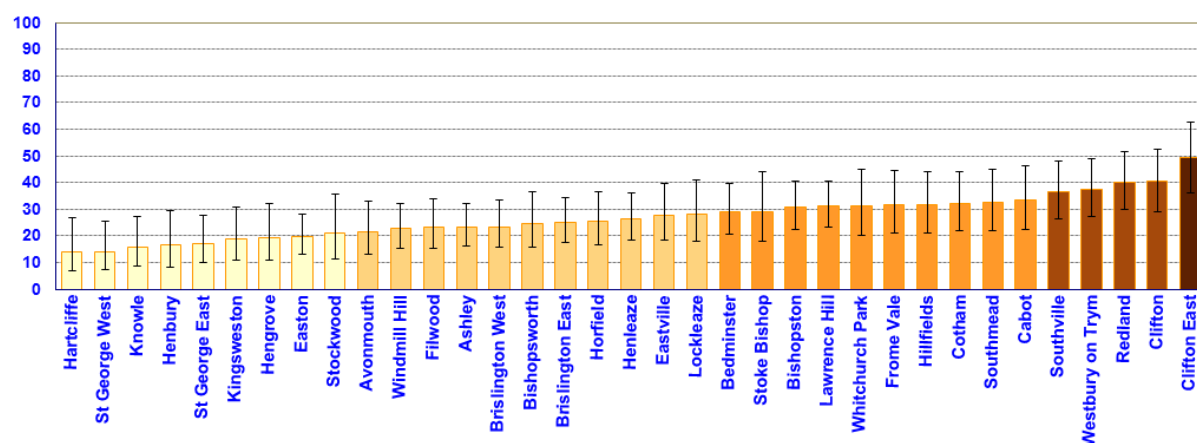
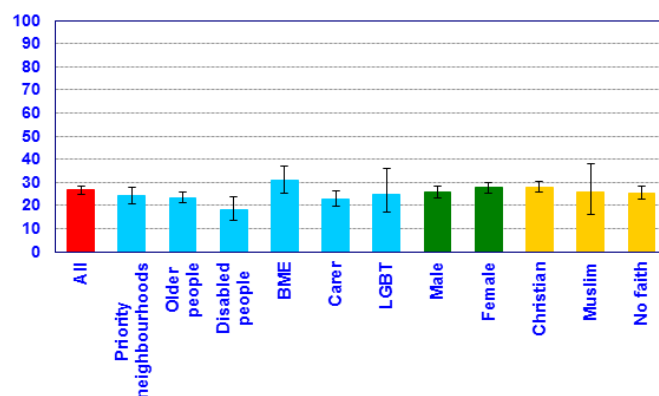
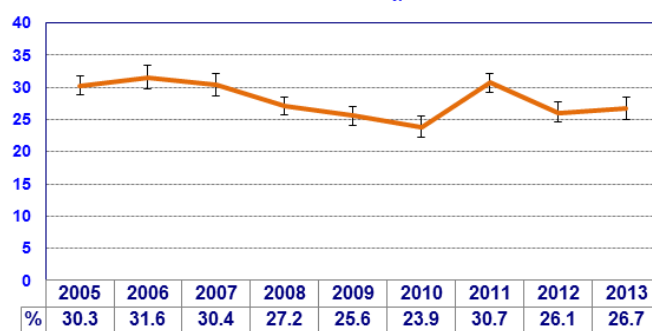
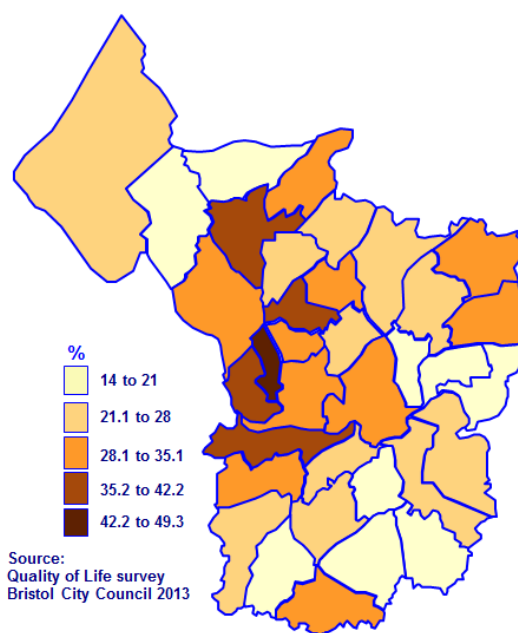
Three quarters (76%) said they were satisfied with their current job. This indicator was introduced in 2013, so there is no trend information.

A lower proportion of disabled people were satisfied (49%) and people of Muslim faith (61%). The indicator also varied with gender and only 71% of men were satisfied compared to 80% of women. At a ward level, the highest satisfaction was in Hartcliffe and Bishopston (over 88% satisfied), and the lowest in St George West and Lawrence Hill (below 68%). Despite high satisfaction for those in employment in Hartcliffe, ward residents considered the availability of jobs in the area to be poor (see above).



## % respondents satisfied with jobs in the neighbourhood

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 23          | 16.1                   | 32.2                   |
| Avonmouth               | 21          | 13.1                   | 32.9                   |
| Bedminster              | 29          | 20.4                   | 39.6                   |
| Bishopston              | 31          | 22.5                   | 40.7                   |
| Bishopsworth            | 25          | 15.5                   | 36.7                   |
| Brislington East        | 25          | 17.5                   | 34.3                   |
| Brislington West        | 23          | 15.6                   | 33.2                   |
| Cabot                   | 33          | 22.4                   | 46.1                   |
| Clifton                 | 40          | 29.1                   | 52.6                   |
| Clifton East            | 49          | 36.2                   | 62.5                   |
| Cotham                  | 32          | 22.1                   | 44.2                   |
| Easton                  | 20          | 13.2                   | 28.0                   |
| Eastville               | 28          | 18.2                   | 39.7                   |
| Filwood                 | 23          | 15.1                   | 33.7                   |
| Frome Vale              | 32          | 20.9                   | 44.4                   |
| Hartcliffe              | 14          | 6.7                    | 26.9                   |
| Henbury                 | 16          | 8.4                    | 29.4                   |
| Hengrove                | 19          | 10.7                   | 32.3                   |
| Henleaze                | 26          | 18.5                   | 36.0                   |
| Hillfields              | 32          | 21.2                   | 44.1                   |
| Horfield                | 25          | 16.6                   | 36.5                   |
| Kingsweston             | 19          | 10.7                   | 30.7                   |
| Knowle                  | 16          | 8.5                    | 27.1                   |
| Lawrence Hill           | 31          | 23.1                   | 40.7                   |
| Lockleaze               | 28          | 17.9                   | 41.1                   |
| Redland                 | 40          | 29.8                   | 51.5                   |
| Southmead               | 33          | 22.0                   | 45.1                   |
| Southville              | 37          | 26.5                   | 47.8                   |
| St George East          | 17          | 9.8                    | 27.8                   |
| St George West          | 14          | 7.3                    | 25.6                   |
| Stockwood               | 21          | 11.1                   | 35.6                   |
| Stoke Bishop            | 29          | 17.9                   | 43.9                   |
| Westbury-on-Trym        | 37          | 27.2                   | 49.0                   |
| Whitchurch Park         | 31          | 20.2                   | 44.7                   |
| Windmill Hill           | 23          | 15.4                   | 32.2                   |
| <b>BRISTOL</b>          | <b>26.7</b> | <b>25.0</b>            | <b>28.4</b>            |
| Question number         | <b>16a</b>  |                        |                        |
| Sample size             | <b>2688</b> |                        |                        |
| Year                    | <b>2013</b> |                        |                        |
| Priority neighbourhoods | 24          | 20.8                   | 27.6                   |
| Older people            | 23.4        | 21.0                   | 26.0                   |
| Disabled people         | 18          | 13.5                   | 23.6                   |
| BME                     | 31          | 25.1                   | 37.2                   |
| Carer                   | 23          | 19.7                   | 26.4                   |
| LGBT                    | 25          | 17.2                   | 36.0                   |
| Male                    | 25.6        | 23.1                   | 28.3                   |
| Female                  | 27.7        | 25.4                   | 30.1                   |
| Christian               | 28          | 25.6                   | 30.5                   |
| Muslim                  | 26          | 16.2                   | 37.8                   |
| No faith                | 25.3        | 22.7                   | 28.1                   |



## % respondents with no educational or technical qualifications 😊

This indicator is a measure of the skills level in the population. It reflects educational achievement and access to/take-up of further education and training. Residents with a low skills level will have limited access to job opportunities and earning potential.

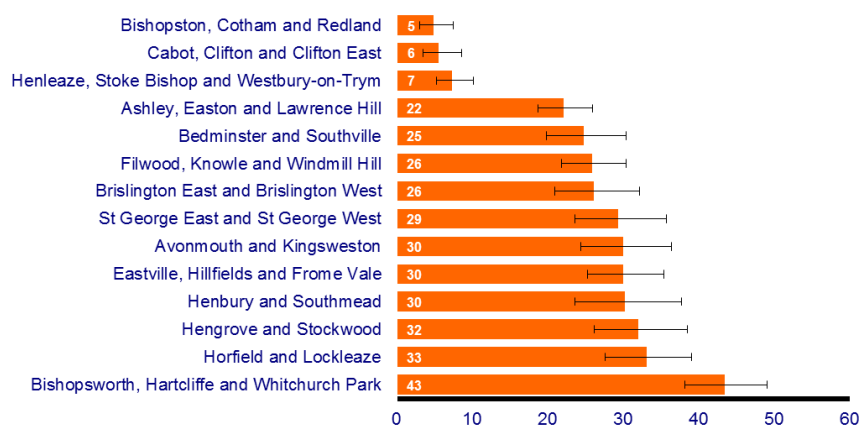
In Bristol in 2013, approximately 24% of respondents said they had no educational or technical qualifications and this is now a significant drop (improvement) compared to the level recorded in 2007/2008 (30%). For comparison, 20% said they had no educational or technical qualifications in the 2011 Census.

This indicator showed a very large range across the city. The ward pattern is consistent each year with residents living in Hartcliffe, Whitchurch Park and Filwood having the highest proportion of residents with no qualifications, at 43% or above. This compares with less than 5% with no qualifications in Cotham, Clifton, Redland and Stoke Bishop. This pattern reflected poverty and deprivation in areas where overall 38% of residents had no qualifications. See also the Deprivation in Bristol report 2010 [www.bristol.gov.uk/page/deprivation](http://www.bristol.gov.uk/page/deprivation)

Variation between equalities groups was also large. Significantly more disabled people (56%) and older people (36%) had a lower qualification level compared with the city average. Further analysis (not shown) suggests that people living in social housing (52%) and on means tested benefits (42%) possess lower educational qualifications. Equalities groups with higher qualifications, i.e. fewer respondents had 'no qualifications', were Black and minority ethnic groups (11%), people of Muslim faith (10%) and people who say they have no religion (13%).

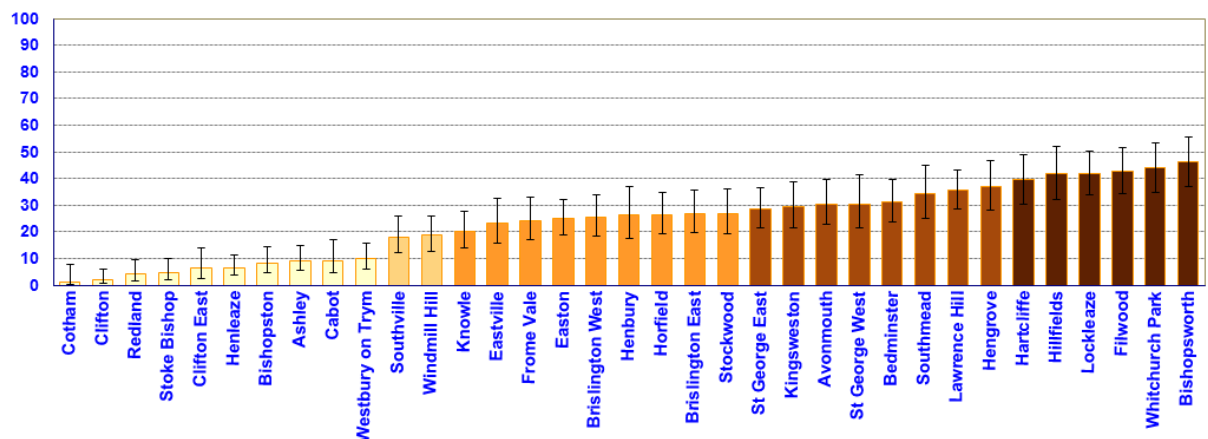
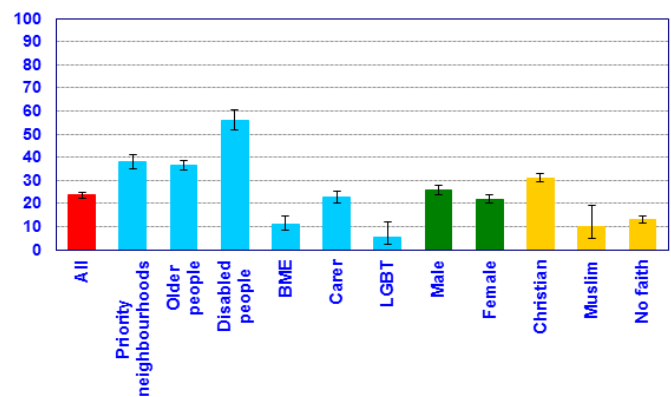
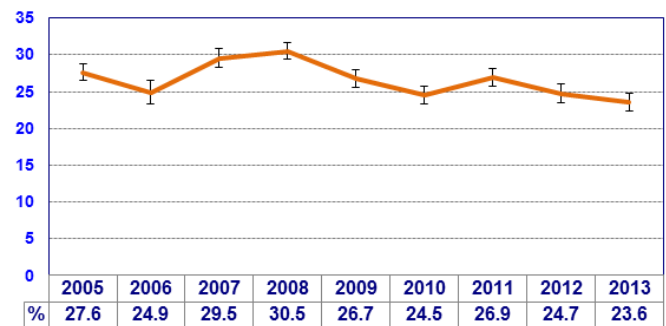
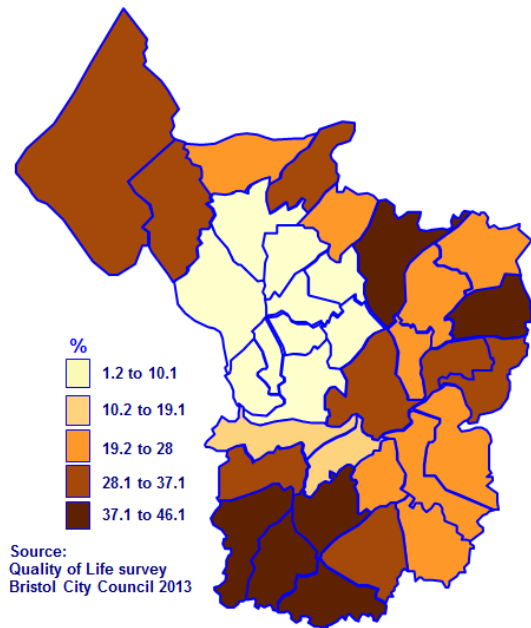
### Neighbourhood Partnership Areas

% respondents with no educational or technical qualifications



## % respondents with no educational or technical qualifications

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 9           | 5.4                    | 14.9                   |
| Avonmouth               | 31          | 22.8                   | 39.5                   |
| Bedminster              | 31          | 23.6                   | 39.5                   |
| Bishopston              | 8           | 4.8                    | 14.2                   |
| Bishopsworth            | 46          | 37.0                   | 55.6                   |
| Brislington East        | 27          | 19.6                   | 35.6                   |
| Brislington West        | 25          | 18.4                   | 34.0                   |
| Cabot                   | 9           | 4.7                    | 16.9                   |
| Clifton                 | 2           | 0.7                    | 6.1                    |
| Clifton East            | 6           | 2.6                    | 14.1                   |
| Cotham                  | 1           | 0.2                    | 7.7                    |
| Easton                  | 25          | 18.6                   | 32.2                   |
| Eastville               | 23          | 15.9                   | 32.7                   |
| Filwood                 | 43          | 34.2                   | 51.5                   |
| Frome Vale              | 24          | 17.2                   | 33.0                   |
| Hartcliffe              | 39          | 30.4                   | 49.1                   |
| Henbury                 | 26          | 17.6                   | 37.1                   |
| Hengrove                | 37          | 28.2                   | 46.5                   |
| Henleaze                | 7           | 3.7                    | 11.3                   |
| Hillfields              | 42          | 32.2                   | 51.8                   |
| Horfield                | 26          | 19.1                   | 34.7                   |
| Kingsweston             | 29          | 21.4                   | 38.8                   |
| Knowle                  | 20          | 13.9                   | 27.8                   |
| Lawrence Hill           | 35          | 28.4                   | 43.0                   |
| Lockleaze               | 42          | 33.9                   | 50.3                   |
| Redland                 | 4           | 1.7                    | 9.3                    |
| Southmead               | 34          | 24.8                   | 45.0                   |
| Southville              | 18          | 12.0                   | 25.9                   |
| St George East          | 28          | 21.4                   | 36.6                   |
| St George West          | 31          | 21.6                   | 41.2                   |
| Stockwood               | 27          | 19.3                   | 36.1                   |
| Stoke Bishop            | 5           | 2.2                    | 10.1                   |
| Westbury-on-Trym        | 10          | 6.0                    | 15.7                   |
| Whitchurch Park         | 44          | 34.9                   | 53.4                   |
| Windmill Hill           | 19          | 12.8                   | 26.1                   |
| <b>BRISTOL</b>          | <b>23.6</b> | <b>22.3</b>            | <b>24.8</b>            |
| Question number         | 57          |                        |                        |
| Sample size             | 4301        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 38.2        | 35.2                   | 41.3                   |
| Older people            | 36.4        | 34.5                   | 38.3                   |
| Disabled people         | 56.1        | 51.7                   | 60.4                   |
| BME                     | 11          | 8.2                    | 14.7                   |
| Carer                   | 23          | 20.1                   | 25.4                   |
| LGBT                    | 5.5         | 2.4                    | 12.2                   |
| Male                    | 25.6        | 23.7                   | 27.7                   |
| Female                  | 21.9        | 20.3                   | 23.6                   |
| Christian               | 31          | 29.2                   | 32.9                   |
| Muslim                  | 10          | 5.0                    | 19.0                   |
| No faith                | 12.9        | 11.4                   | 14.7                   |



## % respondents on means tested benefits 😊

## % respondents unemployed 😞

These indicators are proxy measures for poverty and deprivation based on the sample that responded to this survey. They are also measured nationally and recently in the 2011 Census. Low values and decreasing trends will reflect less deprivation with more employment opportunities and less dependency on benefits.

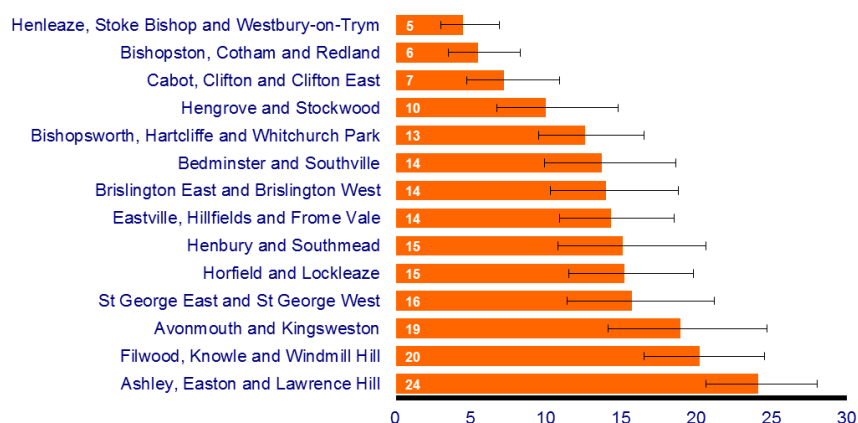
## % respondents on means tested benefits 😊

In 2013, 14% said they received a means tested benefit – an overall decrease and significantly lower than levels in 2007/2008 when there were 18%. There was a large variation across the city, ranging from only 5% in the Henleaze/Stoke Bishop/Westbury-on-Trym neighbourhood to a third of people in Lawrence Hill (35%) and Filwood (31%). Nearly twice as many residents (26%) are claiming benefits in deprived areas overall.

Analysis by equalities groups also showed a wide variation, with 33% of disabled people and 32% of people with Muslim faith claiming benefits.

### Neighbourhood Partnership Areas

% respondents in receipt of a means tested benefit



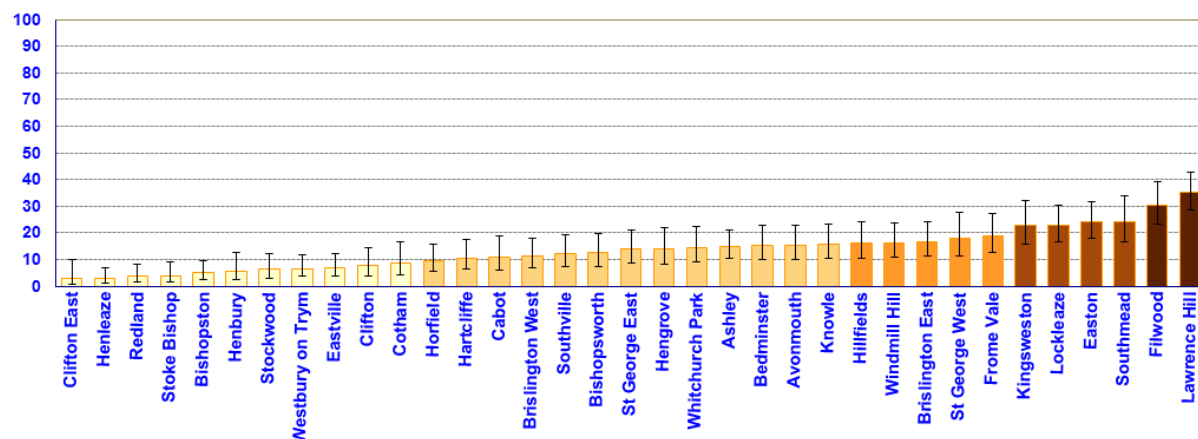
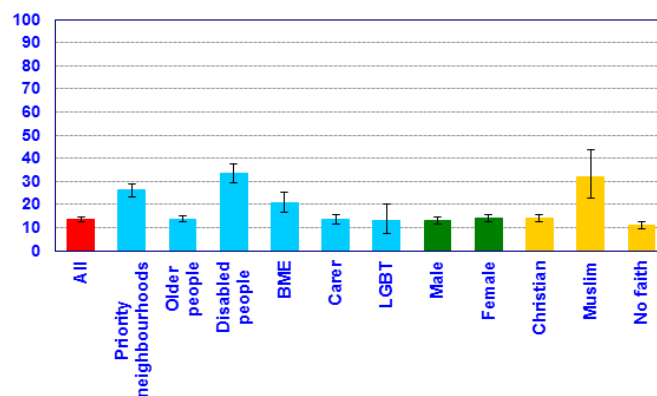
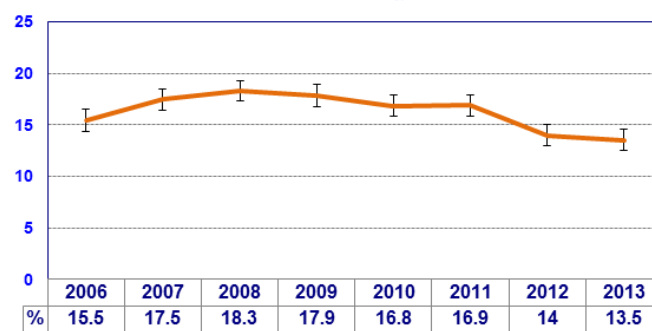
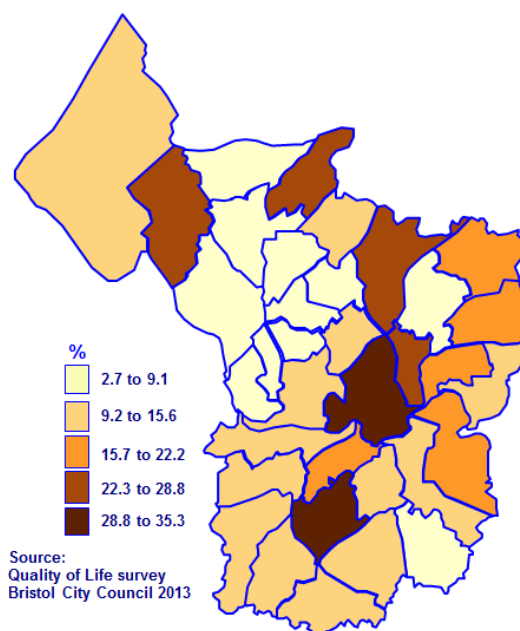
## % economically active respondents unemployed and available for work 😞

A small proportion, at 3% said they were unemployed and looking for work. This figure is close to the 2011 Census figure of 4% that referred to the whole city population in the age group 16-74 years. There was little variation across wards and the biggest difference was between equalities groups, with 5% of people from Black and minority ethnic groups and 8% of people of Muslim faith unemployed (although both of these figures have dropped in the last year).

Both these indicators reflect a city that is moving out of the recession.

## % respondents in receipt of a means tested benefit

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 15          | 10.6                   | 20.8                   |
| Avonmouth               | 15          | 9.8                    | 23.0                   |
| Bedminster              | 15          | 9.9                    | 22.6                   |
| Bishopston              | 5           | 2.5                    | 9.5                    |
| Bishopsworth            | 12          | 7.5                    | 19.6                   |
| Brislington East        | 17          | 11.2                   | 24.0                   |
| Brislington West        | 11          | 6.9                    | 18.0                   |
| Cabot                   | 11          | 5.8                    | 18.9                   |
| Clifton                 | 8           | 3.9                    | 14.4                   |
| Clifton East            | 3           | 0.7                    | 10.1                   |
| Cotham                  | 9           | 4.1                    | 16.8                   |
| Easton                  | 24          | 18.0                   | 31.8                   |
| Eastville               | 7           | 3.8                    | 12.3                   |
| Filwood                 | 31          | 23.1                   | 39.1                   |
| Frome Vale              | 19          | 12.4                   | 27.4                   |
| Hartcliffe              | 11          | 6.4                    | 17.3                   |
| Henbury                 | 6           | 2.5                    | 12.4                   |
| Hengrove                | 14          | 8.4                    | 22.0                   |
| Henleaze                | 3           | 1.3                    | 6.8                    |
| Hillfields              | 16          | 10.2                   | 24.2                   |
| Horfield                | 10          | 5.6                    | 15.7                   |
| Kingsweston             | 23          | 15.5                   | 32.2                   |
| Knowle                  | 16          | 10.2                   | 23.3                   |
| Lawrence Hill           | 35          | 28.5                   | 42.8                   |
| Lockleaze               | 23          | 16.6                   | 30.4                   |
| Redland                 | 4           | 1.5                    | 8.3                    |
| Southmead               | 24          | 16.7                   | 33.8                   |
| Southville              | 12          | 7.1                    | 19.3                   |
| St George East          | 14          | 8.8                    | 20.8                   |
| St George West          | 18          | 11.4                   | 27.5                   |
| Stockwood               | 6           | 3.0                    | 12.2                   |
| Stoke Bishop            | 4           | 1.6                    | 9.2                    |
| Westbury-on-Trym        | 7           | 3.6                    | 11.7                   |
| Whitchurch Park         | 15          | 9.2                    | 22.5                   |
| Windmill Hill           | 16          | 10.9                   | 23.6                   |
| <b>BRISTOL</b>          | <b>13.5</b> | <b>12.5</b>            | <b>14.6</b>            |
| Question number         | <b>58a</b>  |                        |                        |
| Sample size             | <b>4389</b> |                        |                        |
| Year                    | <b>2013</b> |                        |                        |
| Priority neighbourhoods | 26.1        | 23.4                   | 28.9                   |
| Older people            | 13.7        | 12.4                   | 15.1                   |
| Disabled people         | 33.2        | 29.2                   | 37.4                   |
| BME                     | 20.5        | 16.4                   | 25.4                   |
| Carer                   | 13          | 11.4                   | 15.6                   |
| LGBT                    | 13          | 7.6                    | 19.9                   |
| Male                    | 12.8        | 11.3                   | 14.4                   |
| Female                  | 14          | 12.7                   | 15.4                   |
| Christian               | 14          | 12.7                   | 15.4                   |
| Muslim                  | 32          | 22.5                   | 43.4                   |
| No faith                | 10.9        | 9.5                    | 12.6                   |





## % respondents who find it difficult to manage financially

Having difficulty managing your finances is an indicator general wellbeing and stress. It is also a proxy measure for poverty and deprivation based on the sample that responded to this survey.

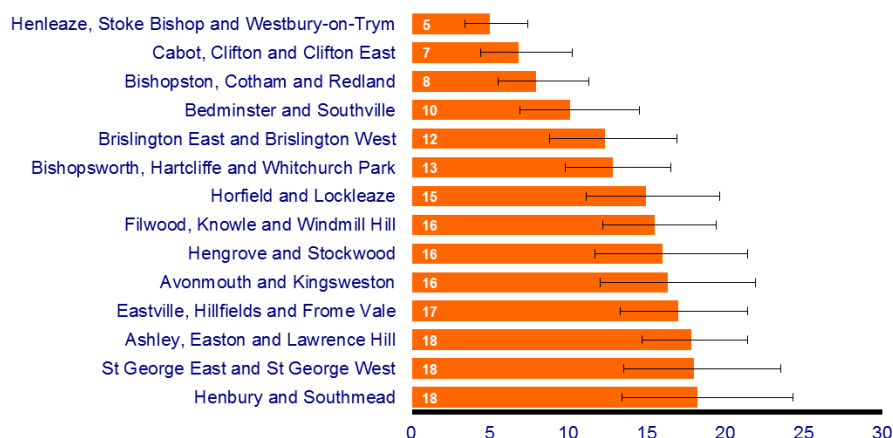
The question ‘How well would you say you yourself are managing financially these days?’ was asked for the first time in the 2013 survey. A small proportion, at 13% said they found it quite or very difficult to get by.

A quarter of residents in Southmead (25%) and Hillfields (21%), said they had difficulty managing their finances. The pattern across the city reflected the areas of deprivation, see [www.bristol.gov.uk/page/deprivation](http://www.bristol.gov.uk/page/deprivation). In contrast, the proportion financially struggling in Henleaze and Clifton East was 3% or less. The variation by equalities groups was greater than that by ward. One in five (20%) disabled people have difficulty managing finances as well as 21% of people from Black and Minority ethnic groups. People aged 60 years and over, of whom only 8% said they are struggling, felt most comfortable financially.

Further analysis (not shown) suggests that people whose highest educational qualification is an ‘A’ level or below are more likely to be experiencing financial difficulties, at 16%, compared with people who have a degree level qualification, at 8%. Other groups more likely to be finding it difficult to manage financially include people on means tested benefits (30%), unemployed (43%), living in rented accommodation (25%) and carers (16%).

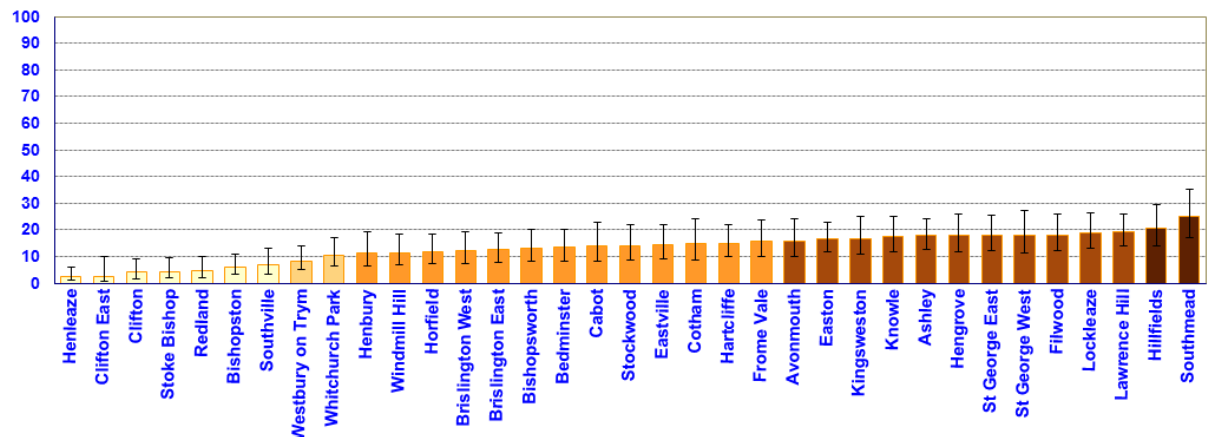
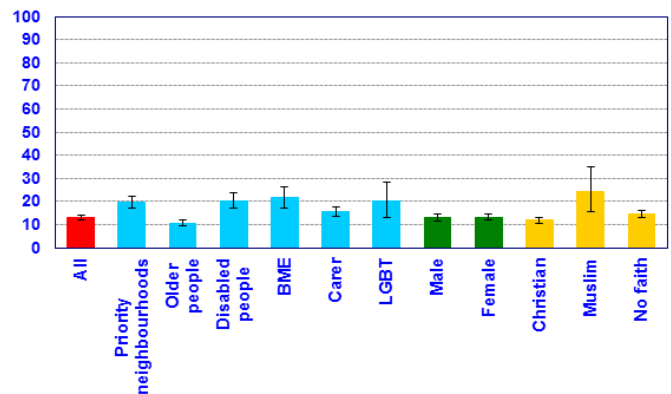
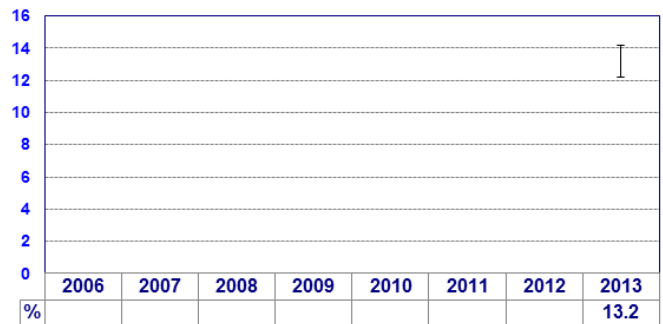
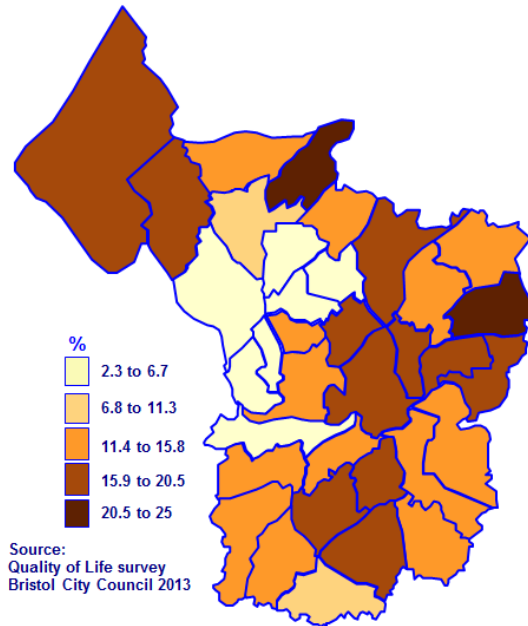
### Neighbourhood Partnership Areas

% respondents who find it difficult to get by financially



## % respondents who find it difficult to get by financially

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 18          | 12.7                   | 24.2                   |
| Avonmouth               | 16          | 10.1                   | 24.2                   |
| Bedminster              | 13          | 8.4                    | 20.2                   |
| Bishopston              | 6           | 3.1                    | 10.8                   |
| Bishopsworth            | 13          | 8.1                    | 20.0                   |
| Brislington East        | 12          | 7.9                    | 19.0                   |
| Brislington West        | 12          | 7.4                    | 19.4                   |
| Cabot                   | 14          | 8.3                    | 23.0                   |
| Clifton                 | 4           | 1.7                    | 9.2                    |
| Clifton East            | 3           | 0.6                    | 9.8                    |
| Cotham                  | 15          | 8.8                    | 24.2                   |
| Easton                  | 17          | 11.7                   | 23.0                   |
| Eastville               | 14          | 9.0                    | 22.1                   |
| Filwood                 | 18          | 12.3                   | 25.8                   |
| Frome Vale              | 16          | 10.1                   | 23.6                   |
| Hartcliffe              | 15          | 10.0                   | 21.9                   |
| Henbury                 | 11          | 6.5                    | 19.3                   |
| Hengrove                | 18          | 11.7                   | 26.0                   |
| Henleaze                | 2           | 0.9                    | 6.0                    |
| Hillfields              | 21          | 13.9                   | 29.4                   |
| Horfield                | 12          | 7.5                    | 18.3                   |
| Kingsweston             | 17          | 10.9                   | 24.9                   |
| Knowle                  | 17          | 11.7                   | 24.8                   |
| Lawrence Hill           | 19          | 14.0                   | 25.9                   |
| Lockleaze               | 19          | 13.0                   | 26.5                   |
| Redland                 | 5           | 2.1                    | 9.9                    |
| Southmead               | 25          | 17.2                   | 35.0                   |
| Southville              | 7           | 3.4                    | 13.1                   |
| St George East          | 18          | 12.3                   | 25.3                   |
| St George West          | 18          | 11.5                   | 27.0                   |
| Stockwood               | 14          | 8.8                    | 21.8                   |
| Stoke Bishop            | 4           | 1.8                    | 9.3                    |
| Westbury-on-Trym        | 8           | 5.0                    | 13.8                   |
| Whitchurch Park         | 10          | 6.2                    | 17.1                   |
| Windmill Hill           | 12          | 7.0                    | 18.2                   |
| <b>BRISTOL</b>          | <b>13.2</b> | <b>12.2</b>            | <b>14.2</b>            |
| Question number         | 29          |                        |                        |
| Sample size             | 4458        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 19.4        | 17.1                   | 22.0                   |
| Older people            | 10.6        | 9.4                    | 11.9                   |
| Disabled people         | 20.2        | 17.0                   | 23.8                   |
| BME                     | 21.5        | 17.3                   | 26.4                   |
| Carer                   | 16          | 13.3                   | 17.8                   |
| LGBT                    | 20          | 13.0                   | 28.2                   |
| Male                    | 13          | 11.5                   | 14.6                   |
| Female                  | 13.2        | 11.9                   | 14.6                   |
| Christian               | 11.8        | 10.5                   | 13.1                   |
| Muslim                  | 24          | 15.8                   | 35.2                   |
| No faith                | 14.5        | 12.8                   | 16.3                   |



# Keep Bristol moving

*A city where public transport provides an affordable quality alternative to the car, where streets are no longer clogged with traffic, our air is cleaner, and it is increasingly attractive to walk and cycle*

**% respondents who go to work by car (as driver) 😊**

**% respondents who go to work by other means**

This indicator measures the proportion of residents who are regular car drivers, as well as regular users of other modes of transport. It is a proxy measure for traffic congestion and traffic-related air pollution. It also measures if there is behavioural change to more sustainable modes (car sharing, bus, cycle, walk) in preference to cars for regular, short journeys.

Significantly fewer residents (49%) travelled by car to work as drivers in 2013 compared to previous years (57% in 2001) and this indicates a sustainable trend to use other modes. Significantly fewer residents were drivers in the deprived parts of the city (41%) and the most regular car drivers lived in the peripheral wards like Stoke Bishop (72%) and St George East (67%). Not surprisingly, less than a 29% of residents in the central areas of Ashley, Lawrence Hill and Cabot drove to work. The wards showing the biggest drop in drivers were Ashley at 25% (42% in 2005) and Westbury on Trym at 55% (74% in 2005). But there was a slight increase in car use in Clifton at 41% (24% in 2012).

Equalities analysis indicated there were fewer disabled people (38%) driving, but more people of Muslim faith (56%) and carers (54%). Further analysis (not shown) suggests that fewer people who live in rented accommodation (34%), on means tested benefits (40%), who say they have 'no religion' (48%) or who belong to Black and minority ethnic groups (46%) drove to work. More people whose highest qualification is a GCSE, NVQ levels 1 & 2 or equivalent (58%) and men (51%) drove to work.

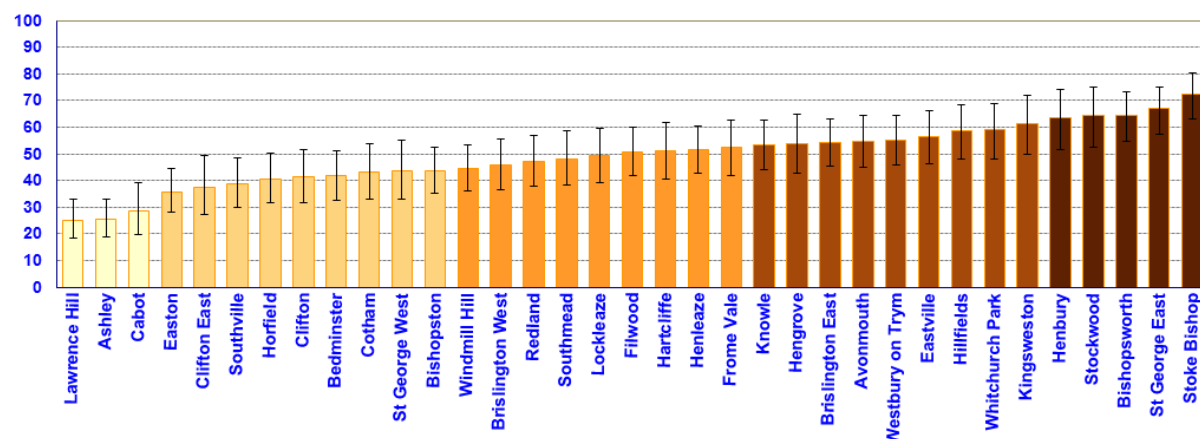
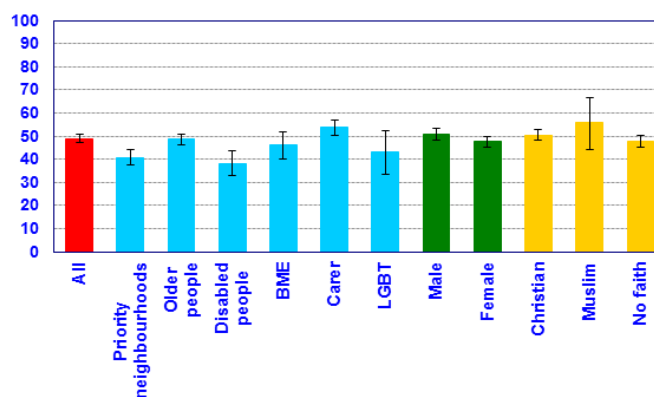
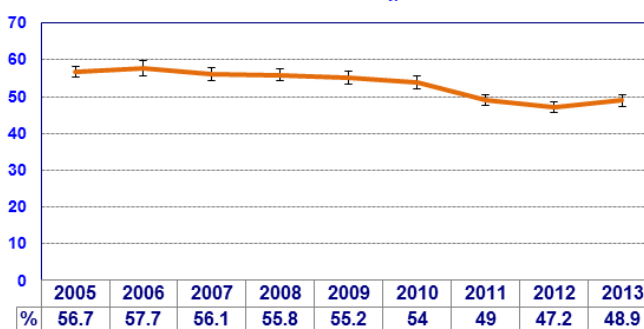
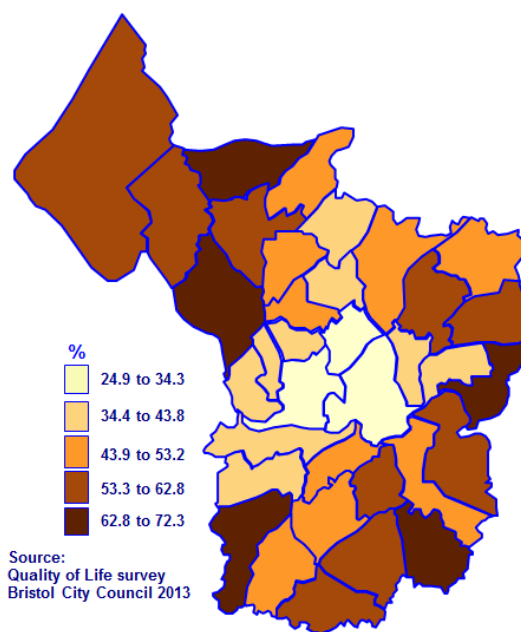
## Other modes of transport to work:

Some related indicators have shown the same behavioural change over the same period (since 2005); residents who travelled as a car passenger to work had increased from 5% to 7% and residents who travelled to work by bus increased from 10% to 13%. A higher proportion of people in deprived areas were regular bus users (18%) as well as residents in St George West (23%) and Lawrence Hill (27%). Walking levels dropped in 2013, at 15% (17% in 2012), but this change was not significant. The biggest drop in walking to work was in Clifton East ward at 25% (39% in 2012). Cycling levels, at 9% have slowly improved (7% in 2005). These indicators were also measured in the 2011 Census and recorded similar levels for modes of travel to work. The Census provides a national comparison and in Bristol (in 2011) we had a higher proportion of people walking and cycling to work, compared to similar cities in England and Wales.

Equalities analysis revealed that, compared to men, women were more likely to travel to work by bus (15% vs. 10%), walk (17% vs. 13%) or as car passengers (9% vs. 5%). Women were less likely to cycle to work (7% vs. 12%).

## % respondents who go to work (as driver) by car

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 25          | 18.8                   | 33.1                   |
| Avonmouth               | 55          | 44.7                   | 64.5                   |
| Bedminster              | 42          | 32.7                   | 51.1                   |
| Bishopston              | 44          | 35.3                   | 52.5                   |
| Bishopsworth            | 65          | 54.6                   | 73.4                   |
| Brislington East        | 54          | 45.2                   | 63.2                   |
| Brislington West        | 46          | 36.6                   | 55.4                   |
| Cabot                   | 29          | 19.9                   | 39.0                   |
| Clifton                 | 41          | 31.6                   | 51.6                   |
| Clifton East            | 38          | 27.0                   | 49.5                   |
| Cotham                  | 43          | 33.0                   | 53.7                   |
| Easton                  | 36          | 28.0                   | 44.3                   |
| Eastville               | 57          | 46.4                   | 66.2                   |
| Filwood                 | 51          | 41.8                   | 59.8                   |
| Frome Vale              | 52          | 41.8                   | 62.6                   |
| Hartcliffe              | 51          | 40.7                   | 61.6                   |
| Henbury                 | 63          | 51.4                   | 73.9                   |
| Hengrove                | 54          | 42.5                   | 64.8                   |
| Henleaze                | 51          | 42.5                   | 60.2                   |
| Hillfields              | 59          | 47.8                   | 68.5                   |
| Horfield                | 41          | 31.6                   | 50.4                   |
| Kingsweston             | 61          | 49.8                   | 71.7                   |
| Knowle                  | 53          | 44.0                   | 62.6                   |
| Lawrence Hill           | 25          | 18.4                   | 32.9                   |
| Lockleaze               | 49          | 39.3                   | 59.6                   |
| Redland                 | 47          | 37.8                   | 56.7                   |
| Southmead               | 48          | 38.1                   | 58.5                   |
| Southville              | 39          | 29.9                   | 48.5                   |
| St George East          | 67          | 57.5                   | 75.2                   |
| St George West          | 44          | 32.9                   | 55.0                   |
| Stockwood               | 64          | 52.4                   | 74.9                   |
| Stoke Bishop            | 72          | 62.9                   | 80.1                   |
| Westbury-on-Trym        | 55          | 45.9                   | 64.2                   |
| Whitchurch Park         | 59          | 48.1                   | 69.0                   |
| Windmill Hill           | 45          | 36.1                   | 53.4                   |
| <b>BRISTOL</b>          | <b>48.9</b> | <b>47.3</b>            | <b>50.6</b>            |
| Question number         | 25          |                        |                        |
| Sample size             | 3599        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 40.6        | 37.3                   | 44.0                   |
| Older people            | 48.6        | 46.2                   | 51.0                   |
| Disabled people         | 38          | 33.0                   | 43.8                   |
| BME                     | 46          | 40.3                   | 51.8                   |
| Carer                   | 54          | 50.3                   | 57.0                   |
| LGBT                    | 43          | 33.3                   | 52.3                   |
| Male                    | 50.8        | 48.3                   | 53.4                   |
| Female                  | 47.6        | 45.4                   | 49.8                   |
| Christian               | 50.4        | 48.2                   | 52.7                   |
| Muslim                  | 56          | 43.9                   | 66.8                   |
| No faith                | 47.6        | 45.0                   | 50.3                   |



## % respondents who ride a bicycle – at least once a week 😊

## % respondents who go to work by cycle 😊

Riding a bike is recognised as an important alternative mode of transport in the city that has less of an impact on the environment and is cheaper than most other types. It is also proven to be beneficial for improving health and fitness. It helps to lower both blood pressure and improves heart health, as well as improving mental health and wellbeing. This is an important measure for Bristol and the success of the “Cycling City” initiative.

## % respondents who ride a bicycle - at least once a week 😊

This indicator was recorded for the first time in the 2009 survey and in 2013, 15.3% of respondents said they cycled at least once a week (15.5% in 2009) and there has been little change. Several factors influence cycling such as proximity to services, gradient of hills, cycle lanes and concern for personal safety. Seven times as many people in Ashley, Easton, Bishopston said they cycled at least once a week, at over 28%, compared with Bishopsworth, Whitchurch park and Hengrove where less than 4% cycled regularly.

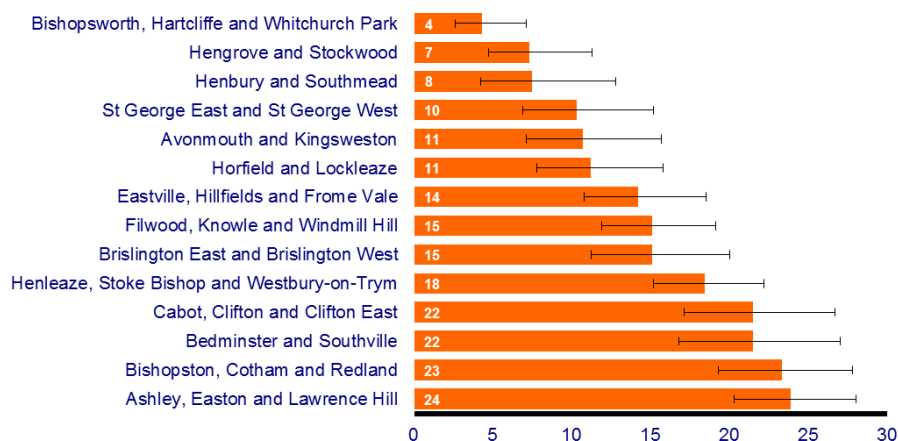
Significantly more men cycled than women (21% and 11% respectively) and more people who said they had ‘no religion’ cycled regularly, at 23%. There were fewer older people (10%), disabled people (3%), people of Muslim faith (8%) who rode a bike. Cycling is related to educational qualifications ranging from 4% of people with no qualifications to 28% of people with a higher degree. People living in social housing were less likely to cycle, at 7%.

## % respondents who cycle to work 😊

Cycling to work has improved at 9%, higher than the level recorded in 2005/2006 when it was 7%. Nearly twice as many men cycled to work in 2013 (at 12%) compared to women (at 7%). Cycling to work was lower amongst older (5%) and disabled (1%) people and Black and minority ethnic groups (4%), but higher for people who stated their religion was ‘no faith’, at 13%. Further analysis (not shown) suggests cycling to work is associated with educational attainment ranging from 3% of people with no qualifications to 17% of people with a higher degree.

### Neighbourhood Partnership Areas

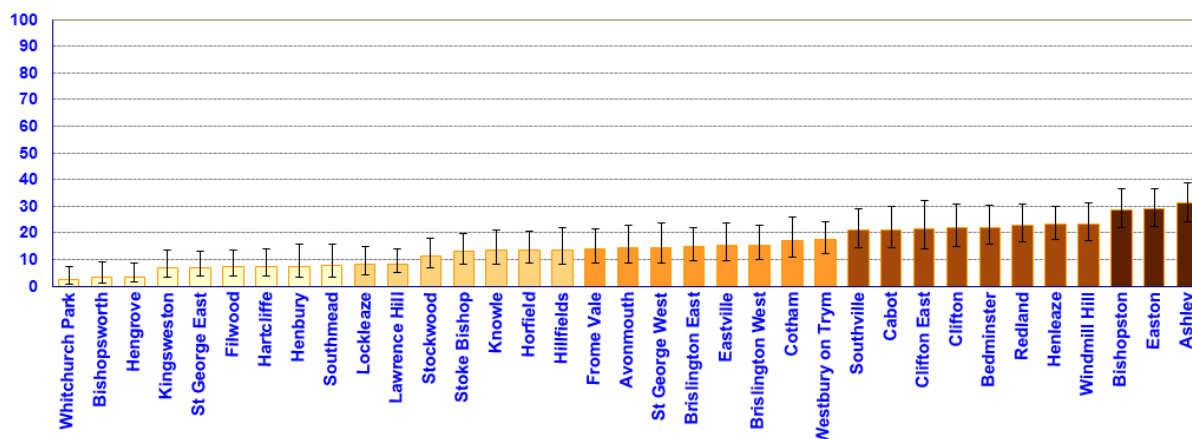
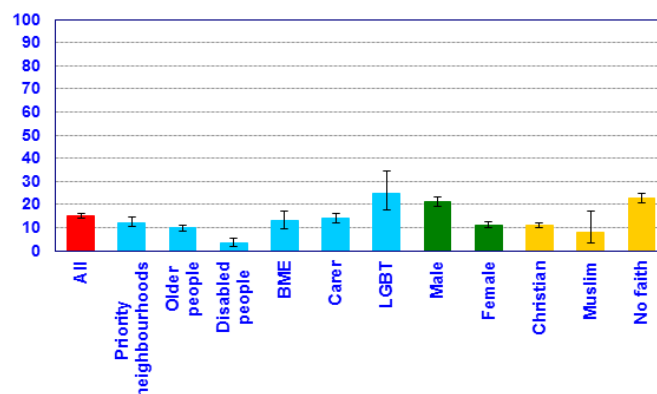
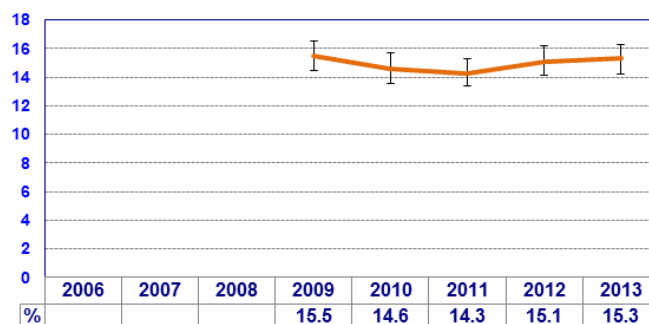
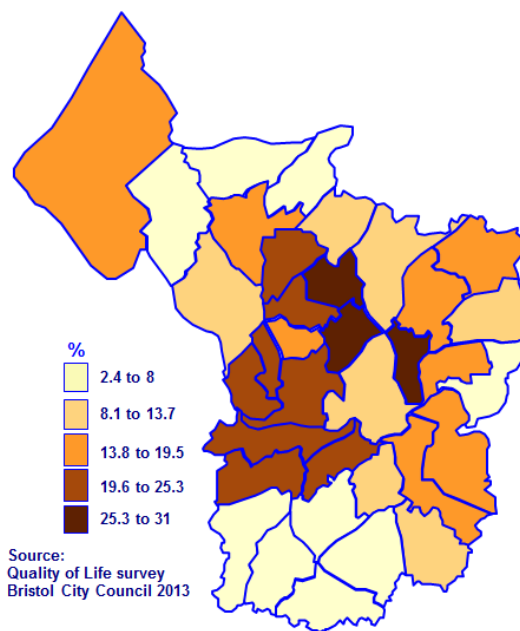
% respondents who ride a bicycle- at least once a week





## % respondents who ride a bicycle- at least once a week

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 31          | 24.3                   | 38.6                   |
| Avonmouth               | 14          | 8.7                    | 22.6                   |
| Bedminster              | 22          | 15.6                   | 30.3                   |
| Bishopston              | 29          | 22.1                   | 36.5                   |
| Bishopsworth            | 4           | 1.3                    | 9.2                    |
| Brislington East        | 15          | 9.7                    | 22.0                   |
| Brislington West        | 15          | 10.1                   | 22.8                   |
| Cabot                   | 21          | 14.4                   | 29.8                   |
| Clifton                 | 22          | 14.7                   | 30.9                   |
| Clifton East            | 22          | 13.9                   | 32.0                   |
| Cotham                  | 17          | 10.8                   | 25.7                   |
| Easton                  | 29          | 22.5                   | 36.4                   |
| Eastville               | 15          | 9.7                    | 23.5                   |
| Filwood                 | 7           | 3.6                    | 13.4                   |
| Frome Vale              | 14          | 8.7                    | 21.3                   |
| Hartcliffe              | 7           | 3.6                    | 13.9                   |
| Henbury                 | 7           | 3.2                    | 15.8                   |
| Hengrove                | 4           | 1.4                    | 8.6                    |
| Henleaze                | 23          | 17.6                   | 29.8                   |
| Hillfields              | 14          | 8.3                    | 21.9                   |
| Horfield                | 14          | 8.7                    | 20.6                   |
| Kingsweston             | 7           | 3.3                    | 13.6                   |
| Knowle                  | 13          | 8.4                    | 20.8                   |
| Lawrence Hill           | 8           | 4.9                    | 13.9                   |
| Lockleaze               | 8           | 4.3                    | 14.7                   |
| Redland                 | 23          | 16.4                   | 30.8                   |
| Southmead               | 8           | 3.5                    | 15.8                   |
| Southville              | 21          | 14.6                   | 28.9                   |
| St George East          | 7           | 3.7                    | 13.0                   |
| St George West          | 15          | 8.6                    | 23.5                   |
| Stockwood               | 11          | 6.7                    | 17.9                   |
| Stoke Bishop            | 13          | 8.1                    | 19.8                   |
| Westbury-on-Trym        | 17          | 12.2                   | 24.2                   |
| Whitchurch Park         | 2           | 0.8                    | 7.1                    |
| Windmill Hill           | 23          | 17.0                   | 31.1                   |
| <b>BRISTOL</b>          | <b>15.3</b> | <b>14.2</b>            | <b>16.3</b>            |
| Question number         | 24          |                        |                        |
| Sample size             | 4301        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 12.2        | 10.3                   | 14.3                   |
| Older people            | 9.7         | 8.6                    | 11.0                   |
| Disabled people         | 3.2         | 2.0                    | 5.2                    |
| BME                     | 12.8        | 9.4                    | 17.2                   |
| Carer                   | 14          | 11.9                   | 16.2                   |
| LGBT                    | 25          | 17.7                   | 34.4                   |
| Male                    | 21.1        | 19.2                   | 23.0                   |
| Female                  | 11.1        | 9.9                    | 12.4                   |
| Christian               | 10.9        | 9.7                    | 12.2                   |
| Muslim                  | 8           | 3.3                    | 16.9                   |
| No faith                | 22.6        | 20.6                   | 24.7                   |



# Building successful places

*A city of well-connected neighbourhoods with a strong sense of identity and belonging, where a diverse mix of housing types and tenures ensures that homes are increasingly affordable to all that need them including the most vulnerable*

## % respondents satisfied with their local neighbourhood (or area) as a place to live 😊

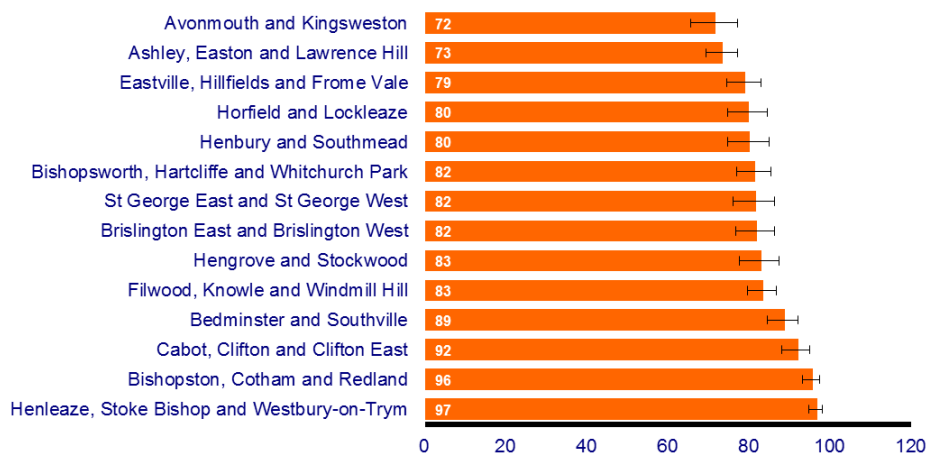
This is a complex indicator and can reflect many issues that can make an area a good place to live. In Bristol, satisfaction with the neighbourhood has been measured since 2001 and an increase reflects an improving trend. This has also been a national indicator and is still measured in many local authorities.

In 2013, 84% of residents said they were satisfied with their neighbourhood, a steady and significant improvement since 2005, when 77% of residents said the same.

Satisfaction was significantly lower in deprived areas of the city (71%) but the gap between deprived areas and the rest of the city has narrowed since 2005. Satisfaction was also lower for disabled people (79%), carers (80%) and people on means tested benefits (77%). Satisfaction varied with age and was lowest for people aged 18 to 24 years (73%), but was highest for people aged 75 years and over (89%) and people with a degree level qualification (89%). Most satisfied residents lived in Henleaze, at 99% and the least satisfied lived in Lawrence Hill at 60%.

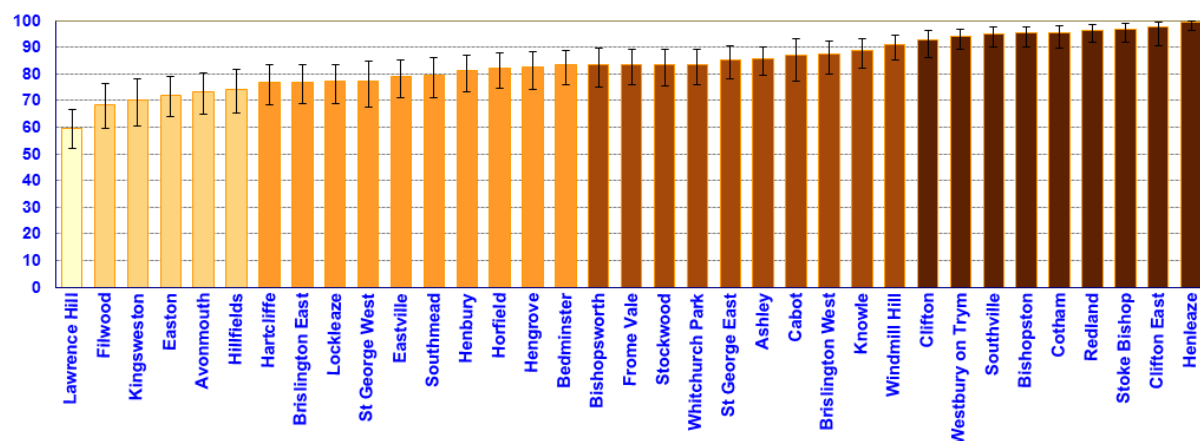
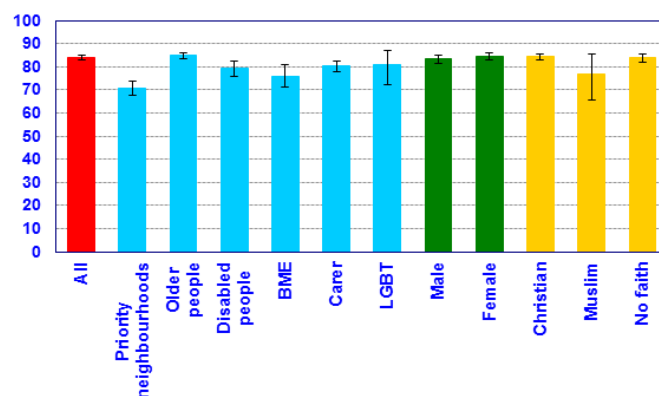
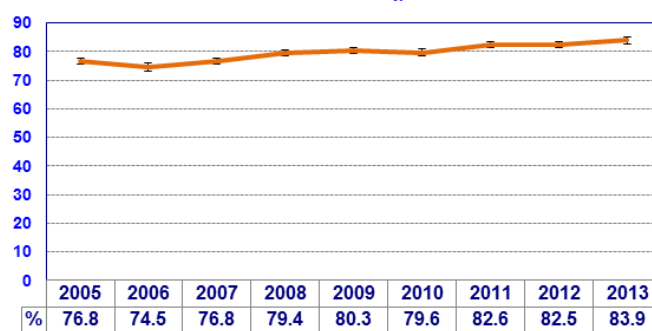
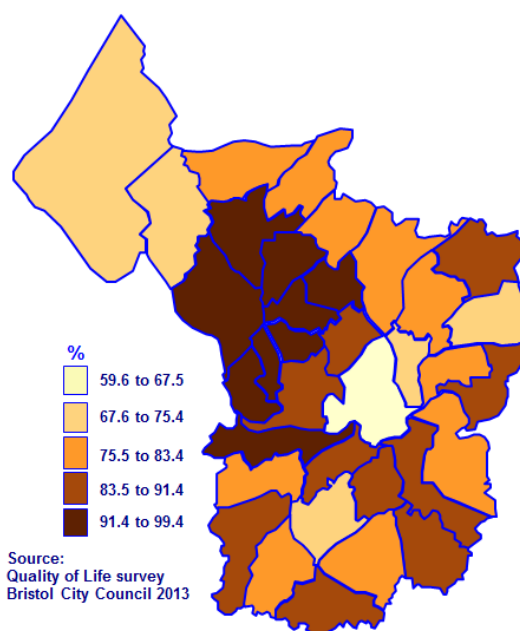
### Neighbourhood Partnership Areas

% respondents satisfied with neighbourhood



## % respondents satisfied with neighbourhood

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 86          | 79.5                   | 90.1                   |
| Avonmouth               | 73          | 64.7                   | 80.2                   |
| Bedminster              | 83          | 75.7                   | 88.9                   |
| Bishopston              | 95          | 90.2                   | 97.7                   |
| Bishopsworth            | 84          | 75.2                   | 89.5                   |
| Brislington East        | 77          | 68.8                   | 83.4                   |
| Brislington West        | 87          | 79.9                   | 92.1                   |
| Cabot                   | 87          | 77.1                   | 93.2                   |
| Clifton                 | 93          | 86.1                   | 96.1                   |
| Clifton East            | 97          | 90.7                   | 99.3                   |
| Cotham                  | 95          | 89.8                   | 98.0                   |
| Easton                  | 72          | 64.1                   | 79.0                   |
| Eastville               | 79          | 71.1                   | 85.0                   |
| Filwood                 | 69          | 59.5                   | 76.2                   |
| Frome Vale              | 84          | 75.9                   | 89.0                   |
| Hartcliffe              | 77          | 68.2                   | 83.6                   |
| Henbury                 | 81          | 73.1                   | 87.0                   |
| Hengrove                | 82          | 74.3                   | 88.3                   |
| Henleaze                | 99          | 96.3                   | 99.9                   |
| Hillfields              | 74          | 65.2                   | 81.7                   |
| Horfield                | 82          | 74.5                   | 88.0                   |
| Kingsweston             | 70          | 60.5                   | 78.2                   |
| Knowle                  | 89          | 82.3                   | 93.0                   |
| Lawrence Hill           | 60          | 51.9                   | 66.8                   |
| Lockleaze               | 77          | 69.0                   | 83.6                   |
| Redland                 | 96          | 91.8                   | 98.4                   |
| Southmead               | 79          | 70.8                   | 86.0                   |
| Southville              | 95          | 89.9                   | 97.4                   |
| St George East          | 85          | 78.3                   | 90.3                   |
| St George West          | 77          | 67.5                   | 84.7                   |
| Stockwood               | 84          | 75.6                   | 89.3                   |
| Stoke Bishop            | 97          | 91.9                   | 98.8                   |
| Westbury-on-Trym        | 94          | 89.2                   | 96.7                   |
| Whitchurch Park         | 84          | 75.8                   | 89.2                   |
| Windmill Hill           | 91          | 85.3                   | 94.5                   |
| <b>BRISTOL</b>          | <b>83.9</b> | <b>82.8</b>            | <b>85.0</b>            |
| Question number         | 2           |                        |                        |
| Sample size             | 4422        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 70.7        | 67.8                   | 73.5                   |
| Older people            | 84.7        | 83.2                   | 86.1                   |
| Disabled people         | 79.3        | 75.6                   | 82.6                   |
| BME                     | 76          | 71.0                   | 80.8                   |
| Carer                   | 80          | 77.6                   | 82.6                   |
| LGBT                    | 81          | 72.0                   | 87.0                   |
| Male                    | 83.3        | 81.5                   | 84.9                   |
| Female                  | 84.6        | 83.1                   | 85.9                   |
| Christian               | 84.3        | 82.9                   | 85.7                   |
| Muslim                  | 77          | 65.8                   | 85.5                   |
| No faith                | 83.8        | 81.9                   | 85.6                   |

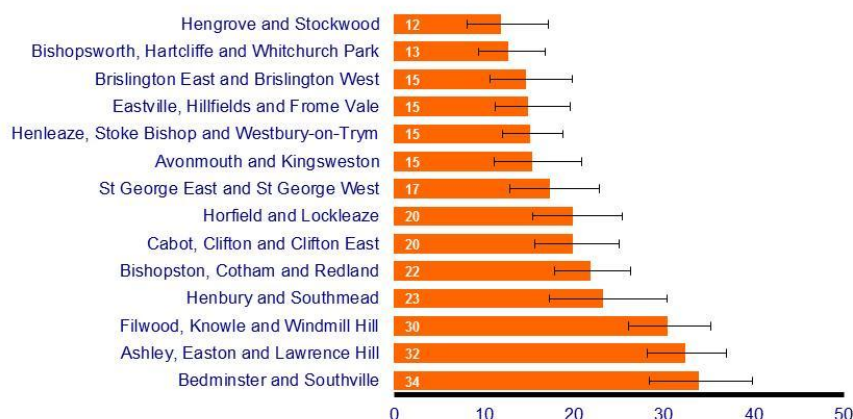


## % respondents who feel their neighbourhood has got better/worse/not changed in the last 2 years 😊

Questions were also asked about neighbourhood change in the last 2 years (graphs below).

### Neighbourhood Partnership Areas

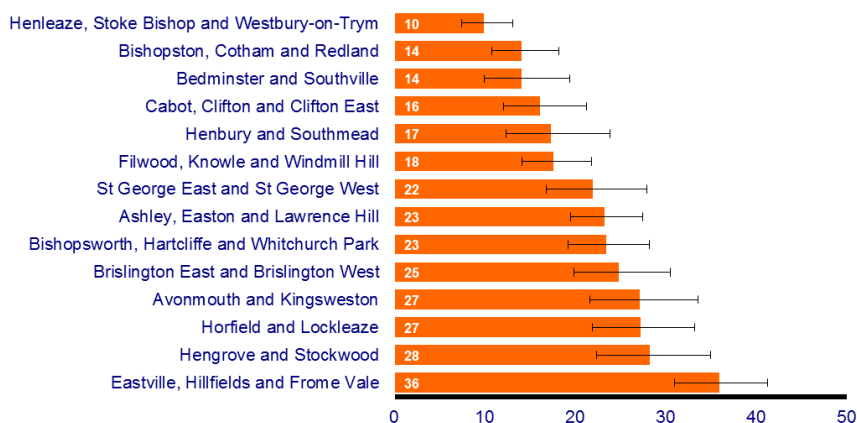
% respondents who say their neighbourhood is getting better



One in five people thought their neighborhood was getting better and this was an improving trend. The Greater Bedminster neighbourhood (Bedminster and Southville) had seen most improvement with 34% of residents agreeing it was better. The Greater Fishponds neighbourhood (Hillfields, Eastville and Frome Vale) had a higher proportion of residents who said their neighbourhood had got worse (36%).

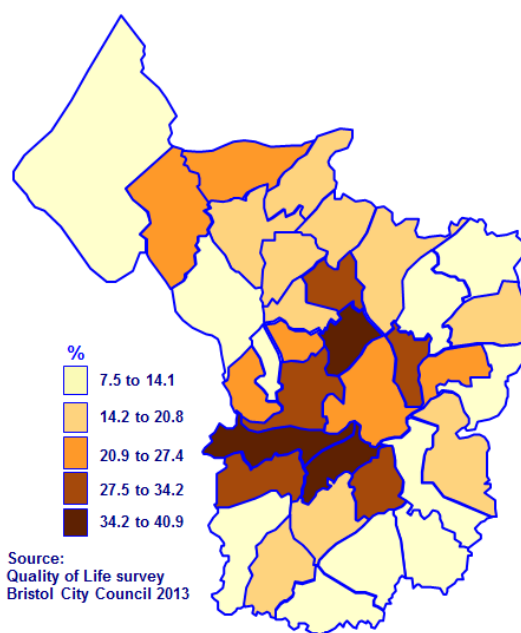
### Neighbourhood Partnership Areas

% respondents who think their neighbourhood has got worse over the last 2 years

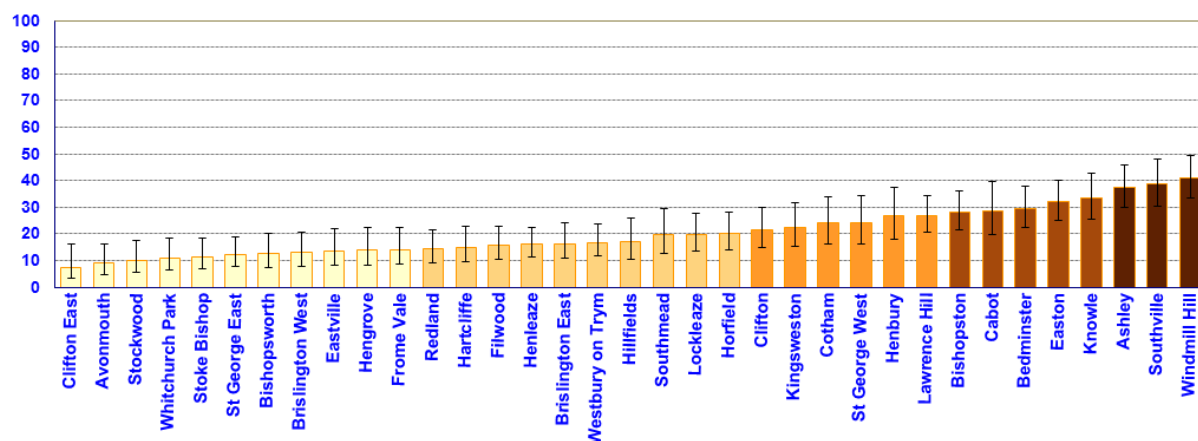
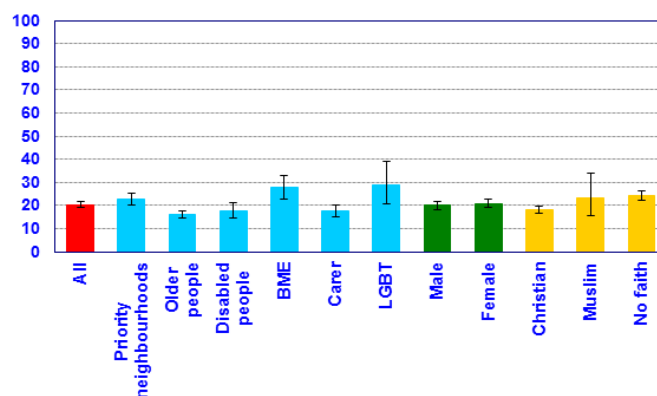
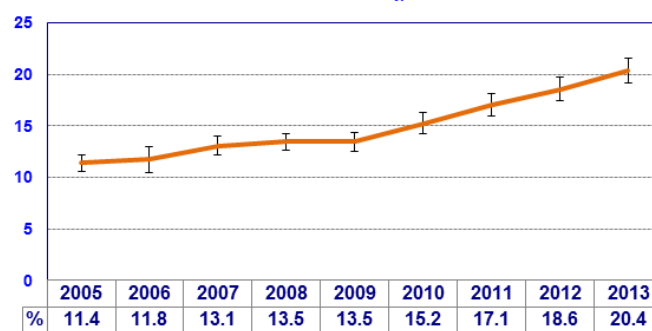


## % respondents who say their neighbourhood is getting better

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 38          | 29.7                   | 45.9                   |
| Avonmouth               | 9           | 4.8                    | 16.1                   |
| Bedminster              | 30          | 22.4                   | 37.9                   |
| Bishopston              | 28          | 21.3                   | 36.0                   |
| Bishopsworth            | 12          | 7.3                    | 20.2                   |
| Brislington East        | 16          | 10.7                   | 24.0                   |
| Brislington West        | 13          | 7.9                    | 20.5                   |
| Cabot                   | 29          | 19.9                   | 39.6                   |
| Clifton                 | 21          | 14.9                   | 29.9                   |
| Clifton East            | 8           | 3.3                    | 16.3                   |
| Cotham                  | 24          | 16.3                   | 33.9                   |
| Easton                  | 32          | 24.8                   | 39.9                   |
| Eastville               | 14          | 8.3                    | 21.8                   |
| Filwood                 | 16          | 10.3                   | 22.8                   |
| Frome Vale              | 14          | 8.5                    | 22.4                   |
| Hartcliffe              | 15          | 9.4                    | 22.9                   |
| Henbury                 | 27          | 17.9                   | 37.6                   |
| Hengrove                | 14          | 8.2                    | 22.5                   |
| Henleaze                | 16          | 11.3                   | 22.4                   |
| Hillfields              | 17          | 10.6                   | 26.0                   |
| Horfield                | 20          | 14.0                   | 28.0                   |
| Kingsweston             | 22          | 15.3                   | 31.6                   |
| Knowle                  | 34          | 25.3                   | 42.8                   |
| Lawrence Hill           | 27          | 20.5                   | 34.2                   |
| Lockleaze               | 20          | 13.7                   | 27.7                   |
| Redland                 | 14          | 9.1                    | 21.5                   |
| Southmead               | 20          | 12.6                   | 29.6                   |
| Southville              | 39          | 30.5                   | 47.8                   |
| St George East          | 12          | 7.6                    | 18.6                   |
| St George West          | 24          | 16.3                   | 34.4                   |
| Stockwood               | 10          | 5.5                    | 17.3                   |
| Stoke Bishop            | 11          | 6.9                    | 18.2                   |
| Westbury-on-Trym        | 17          | 11.6                   | 23.7                   |
| Whitchurch Park         | 11          | 6.2                    | 18.3                   |
| Windmill Hill           | 41          | 33.2                   | 49.2                   |
| <b>BRISTOL</b>          | <b>20.4</b> | <b>19.2</b>            | <b>21.6</b>            |
| Question number         | <b>3</b>    |                        |                        |
| Sample size             | <b>4200</b> |                        |                        |
| Year                    | <b>2013</b> |                        |                        |
| Priority neighbourhoods | 22.7        | 20.2                   | 25.4                   |
| Older people            | 16.1        | 14.7                   | 17.7                   |
| Disabled people         | 17.6        | 14.5                   | 21.1                   |
| BME                     | 28          | 22.8                   | 32.9                   |
| Carer                   | 17          | 15.2                   | 19.9                   |
| LGBT                    | 29          | 20.8                   | 38.9                   |
| Male                    | 19.9        | 18.1                   | 21.8                   |
| Female                  | 20.8        | 19.2                   | 22.5                   |
| Christian               | 17.9        | 16.4                   | 19.5                   |
| Muslim                  | 23          | 15.5                   | 33.8                   |
| No faith                | 24.2        | 22.0                   | 26.5                   |



Source:  
Quality of Life survey  
Bristol City Council 2013





## % respondents who are satisfied with Bristol parks and green spaces 😊 % respondents who are satisfied with the quality of parks and green spaces 😊

In the 2008 national Place (resident satisfaction) survey and more recently in the Citizens' Panel 2013, residents told us good quality parks and open spaces were very important to their quality of life in Bristol. Improving the quality of our local parks and open spaces is a key service priority for the Council. A high or increasing value can indicate improvements to park facilities, cleanliness and attractiveness.

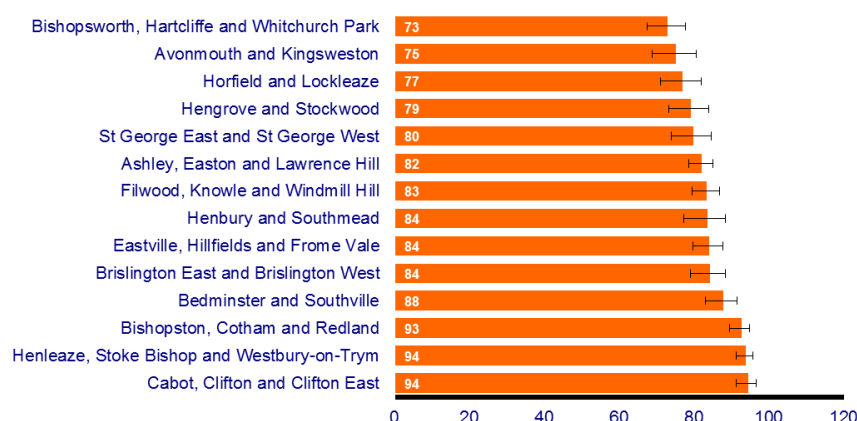
In 2013, 85% of respondents were satisfied with Bristol parks and open spaces and this high level of satisfaction has not changed for the past four years. A similar indicator 'percentage of respondents satisfied with the quality of parks and green spaces' has also remained high at 84% with an improving trend since 2005, when only 68% of residents were satisfied.

Geographically, higher satisfaction with the quality of parks and green spaces was recorded in the more affluent leafy central suburbs but there was little variation across the city; in all wards at least 72% of residents were satisfied.

Improving trends in satisfaction were measured in all of wards and the gap between the deprived areas (76%) and the rest of the city (86%) has narrowed, indicating a more rapid improvement in deprived areas. Satisfaction with the quality of parks measured for disabled people was significantly lower than average, at 74%, although this group shows a similar trend of improving satisfaction. Satisfaction was higher for people with a degree (90%) and people living in privately rented accommodation (88%), but lower for Black and minority ethnic groups (80%).

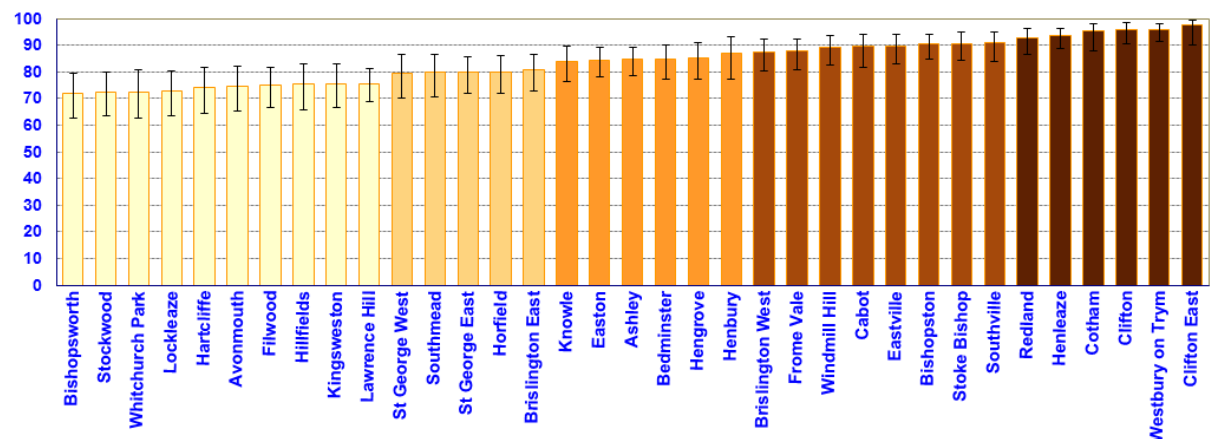
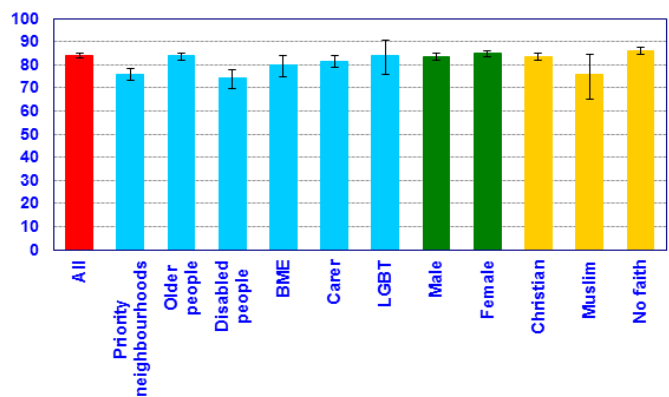
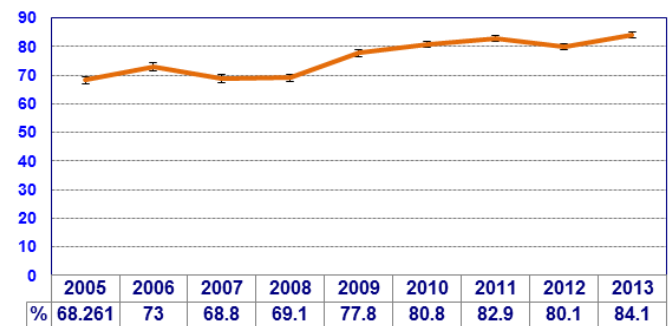
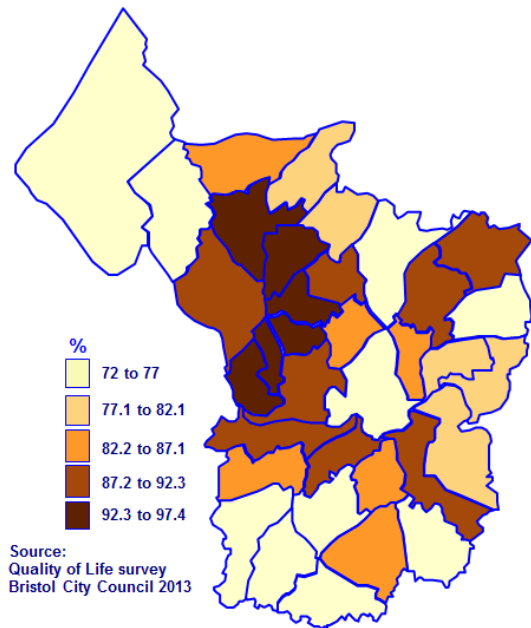
### Neighbourhood Partnership Areas

% respondents satisfied with quality of parks and green spaces



## % respondents satisfied with quality of parks and green spaces

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 85          | 78.6                   | 89.3                   |
| Avonmouth               | 75          | 65.4                   | 82.0                   |
| Bedminster              | 85          | 77.1                   | 90.1                   |
| Bishopston              | 90          | 84.6                   | 94.0                   |
| Bishopsworth            | 72          | 62.8                   | 79.6                   |
| Brislington East        | 81          | 72.8                   | 86.7                   |
| Brislington West        | 87          | 80.1                   | 92.3                   |
| Cabot                   | 90          | 81.7                   | 94.2                   |
| Clifton                 | 96          | 90.4                   | 98.3                   |
| Clifton East            | 97          | 90.0                   | 99.3                   |
| Cotham                  | 95          | 87.9                   | 98.2                   |
| Easton                  | 84          | 78.1                   | 89.0                   |
| Eastville               | 90          | 82.9                   | 94.1                   |
| Filwood                 | 75          | 66.4                   | 81.6                   |
| Frome Vale              | 88          | 80.6                   | 92.4                   |
| Hartcliffe              | 74          | 64.2                   | 81.7                   |
| Henbury                 | 87          | 77.4                   | 93.1                   |
| Hengrove                | 85          | 77.0                   | 90.9                   |
| Henleaze                | 94          | 88.9                   | 96.4                   |
| Hillfields              | 75          | 65.7                   | 82.9                   |
| Horfield                | 80          | 71.9                   | 86.1                   |
| Kingsweston             | 76          | 66.4                   | 82.8                   |
| Knowle                  | 84          | 76.5                   | 89.5                   |
| Lawrence Hill           | 76          | 68.6                   | 81.4                   |
| Lockleaze               | 73          | 63.5                   | 80.5                   |
| Redland                 | 93          | 86.5                   | 96.1                   |
| Southmead               | 80          | 70.6                   | 86.5                   |
| Southville              | 91          | 84.0                   | 94.9                   |
| St George East          | 80          | 72.0                   | 85.8                   |
| St George West          | 80          | 70.1                   | 86.5                   |
| Stockwood               | 72          | 63.4                   | 79.9                   |
| Stoke Bishop            | 91          | 84.1                   | 94.8                   |
| Westbury-on-Trym        | 96          | 91.3                   | 98.2                   |
| Whitchurch Park         | 73          | 62.4                   | 80.8                   |
| Windmill Hill           | 89          | 82.6                   | 93.4                   |
| <b>BRISTOL</b>          | <b>84.1</b> | <b>83.0</b>            | <b>85.2</b>            |
| Question number         | 16i         |                        |                        |
| Sample size             | 4195        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 75.9        | 73.0                   | 78.5                   |
| Older people            | 83.7        | 82.1                   | 85.1                   |
| Disabled people         | 74.1        | 69.8                   | 78.0                   |
| BME                     | 79.8        | 74.9                   | 84.0                   |
| Carer                   | 82          | 78.9                   | 83.8                   |
| LGBT                    | 84          | 75.6                   | 90.5                   |
| Male                    | 83.5        | 81.7                   | 85.2                   |
| Female                  | 84.7        | 83.2                   | 86.1                   |
| Christian               | 83.6        | 82.0                   | 85.0                   |
| Muslim                  | 76          | 65.2                   | 84.4                   |
| No faith                | 86          | 84.2                   | 87.7                   |



## % respondents who feel street litter is a problem 😊

## % respondents who feel dog fouling is a problem ☹️

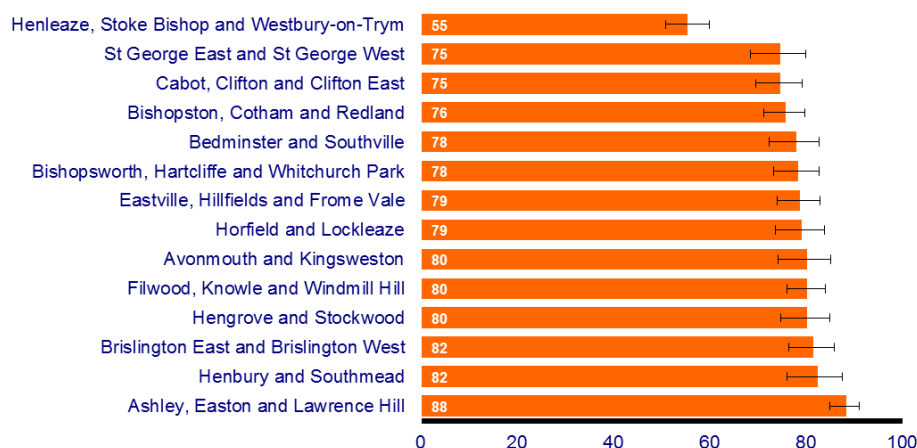
Problems from street litter/dog fouling, are measures of cleanliness of the environment. They can indicate poor services to clean streets as well as irresponsible disposal of litter and irresponsible dog owners. They are also indicators of liveability as they have a big impact on how residents feel about living in their neighbourhood.

## % respondents who feel street litter is a problem 😊

The deterioration recorded in the last few years has halted and the proportion of residents saying they have problem street litter is similar to 2005/2006 levels. However, over three quarters (77%) of respondents still say they experience a problem. The most acute problem is experienced in the Ashley, Easton and Lawrence Hill neighbourhood (88% of residents).

### Neighbourhood Partnership Areas

% respondents who say street litter is a problem

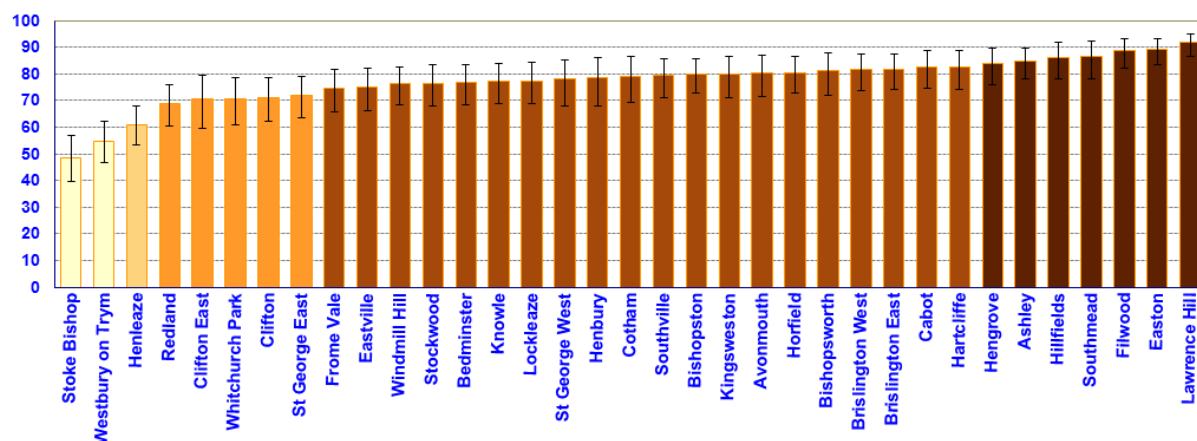
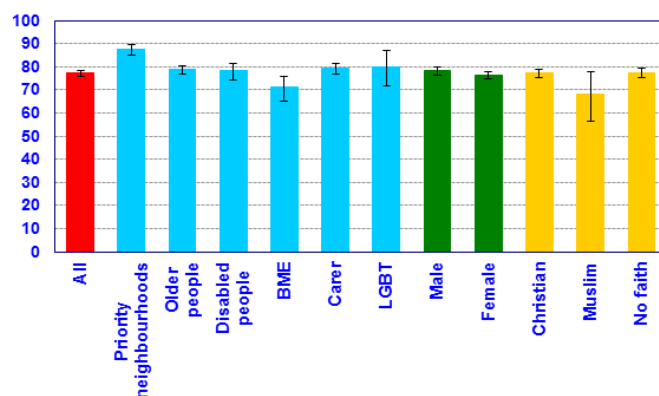
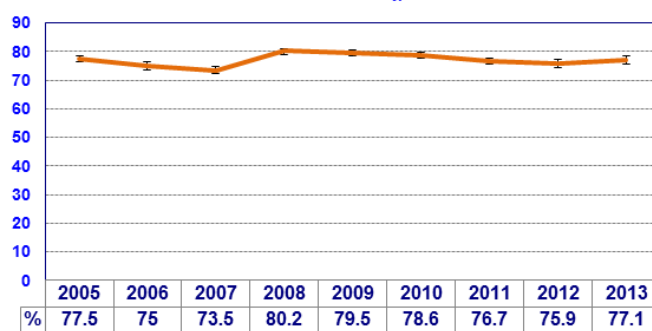
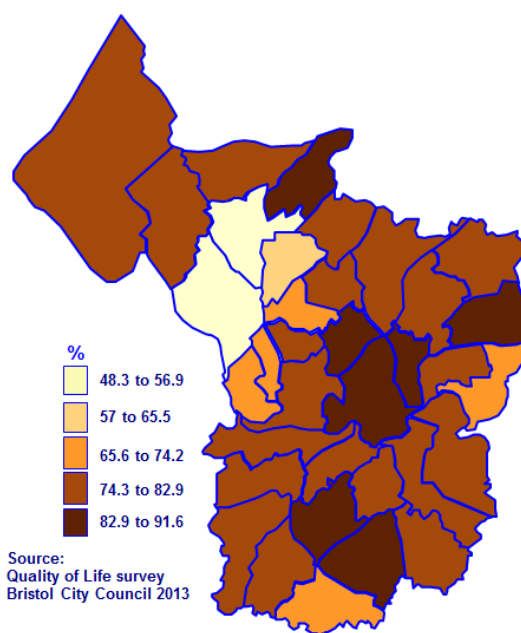


## % respondents who feel dog fouling is a problem ☹️

Over three quarters of respondents (78%) said dog fouling was a problem. This indicator has worsened since 2006, when 63% of residents said the same. Dog fouling was thought to be one of the most problematic liveability issues, along with street litter. Significantly more residents in deprived parts of the city reported a dog fouling problem at 87% (73% in 2006). Filwood experienced the biggest problem (92%) and Stoke Bishop the least (58%), a pattern identified in previous years.

## % respondents who say street litter is a problem

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 85          | 77.9                   | 89.8                   |
| Avonmouth               | 80          | 71.5                   | 86.9                   |
| Bedminster              | 77          | 68.3                   | 83.2                   |
| Bishopston              | 80          | 73.0                   | 85.4                   |
| Bishopsworth            | 81          | 71.7                   | 87.7                   |
| Brislington East        | 82          | 74.3                   | 87.2                   |
| Brislington West        | 82          | 73.5                   | 87.5                   |
| Cabot                   | 83          | 74.5                   | 88.5                   |
| Clifton                 | 71          | 62.2                   | 78.7                   |
| Clifton East            | 71          | 59.6                   | 79.6                   |
| Cotham                  | 79          | 69.4                   | 86.3                   |
| Easton                  | 89          | 83.4                   | 93.3                   |
| Eastville               | 75          | 66.1                   | 82.3                   |
| Filwood                 | 89          | 82.1                   | 93.1                   |
| Frome Vale              | 75          | 65.8                   | 81.8                   |
| Hartcliffe              | 83          | 74.0                   | 88.8                   |
| Henbury                 | 79          | 68.1                   | 86.2                   |
| Hengrove                | 84          | 76.1                   | 89.5                   |
| Henleaze                | 61          | 53.2                   | 67.7                   |
| Hillfields              | 86          | 78.1                   | 91.6                   |
| Horfield                | 80          | 72.8                   | 86.3                   |
| Kingsweston             | 80          | 70.9                   | 86.6                   |
| Knowle                  | 77          | 68.9                   | 83.7                   |
| Lawrence Hill           | 92          | 86.3                   | 95.0                   |
| Lockleaze               | 77          | 68.7                   | 84.1                   |
| Redland                 | 69          | 60.5                   | 75.9                   |
| Southmead               | 87          | 78.0                   | 92.1                   |
| Southville              | 79          | 70.9                   | 85.7                   |
| St George East          | 72          | 63.6                   | 78.8                   |
| St George West          | 78          | 68.1                   | 85.3                   |
| Stockwood               | 77          | 67.8                   | 83.5                   |
| Stoke Bishop            | 48          | 39.8                   | 56.9                   |
| Westbury-on-Trym        | 55          | 46.7                   | 62.0                   |
| Whitchurch Park         | 71          | 60.8                   | 78.7                   |
| Windmill Hill           | 76          | 68.2                   | 82.7                   |
| <b>BRISTOL</b>          | <b>77.1</b> | <b>75.8</b>            | <b>78.4</b>            |
| Question number         | 14b         |                        |                        |
| Sample size             | 4334        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 87.5        | 85.2                   | 89.5                   |
| Older people            | 78.6        | 76.9                   | 80.2                   |
| Disabled people         | 78.2        | 74.3                   | 81.6                   |
| BME                     | 71          | 65.2                   | 75.7                   |
| Carer                   | 79          | 76.6                   | 81.6                   |
| LGBT                    | 80          | 71.5                   | 86.8                   |
| Male                    | 78.1        | 76.1                   | 79.9                   |
| Female                  | 76.3        | 74.6                   | 78.0                   |
| Christian               | 77.1        | 75.4                   | 78.7                   |
| Muslim                  | 68          | 56.2                   | 77.6                   |
| No faith                | 77.3        | 75.2                   | 79.4                   |



# Global Green Capital

*To harness the energy of everyone in the city to maximise the opportunity of our Green Capital year of 2015 as a platform for promoting the city on the world stage, to attract investment and jobs*

## % respondents who are concerned about the impact of climate change in the UK ☹️

This indicator measures the proportion of residents who are concerned about the warming climate and sustainable development. Results indicate those areas and communities with raised awareness about climate change, where initiatives and actions to save energy, recycle waste and adopt greener lifestyles are more likely to be successful. Bristol has now been awarded the European Green Capital for 2015 and this will be an important indicator to track progress.

The indicator was measured for the first time in 2007. In 2013, 67% of residents were concerned about the impact of climate change in the UK. This indicator has fallen since 2007 when 78% were concerned, and it is the proportion of residents who said they were 'very' concerned that has fallen most (from 30% in 2007 to 22% in 2013). This downturn in 'concern' corresponds to the economic recession.

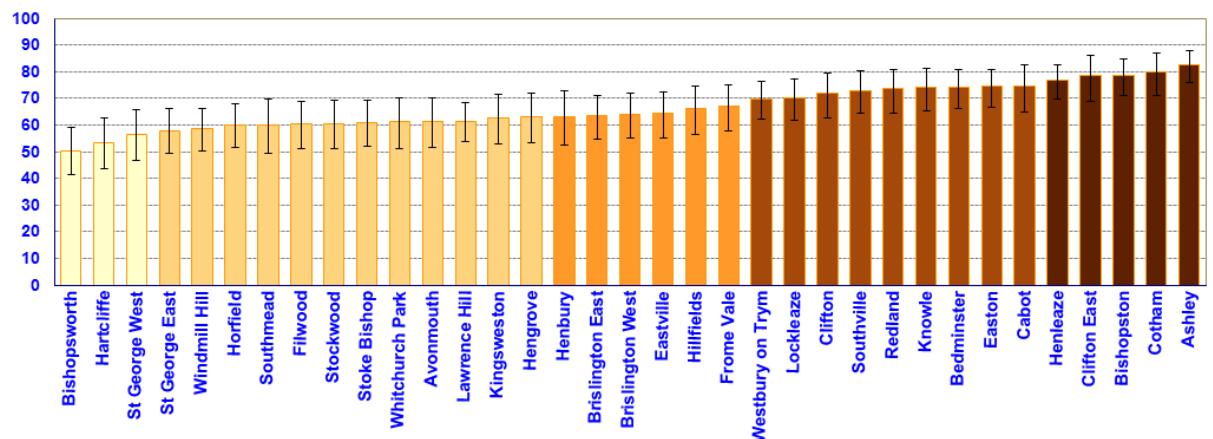
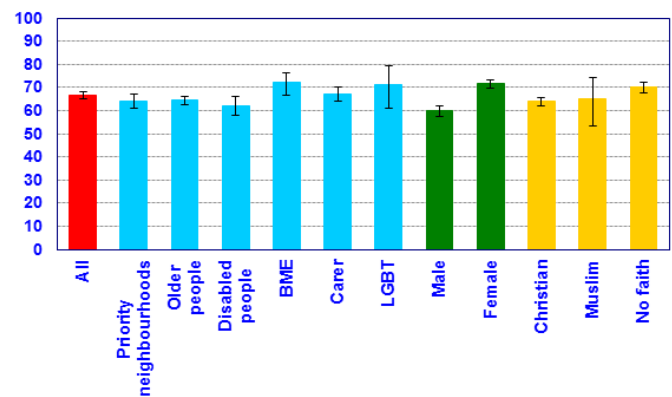
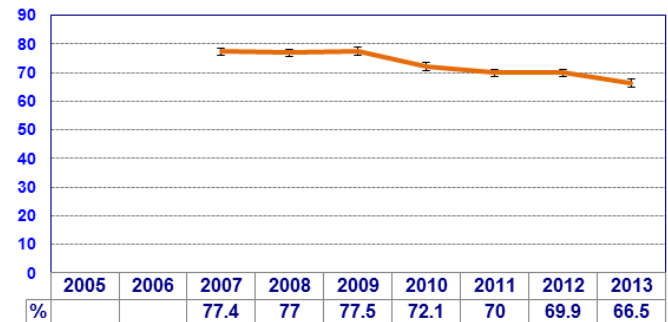
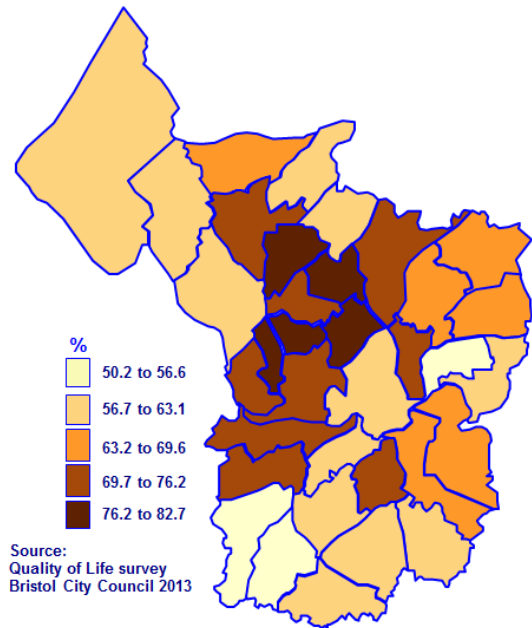
Concern was highest in Ashley and Cotham where over 80% of respondents were very or fairly concerned. Generally concern was lowest in Bishopsworth, Hartcliffe and Whitchurch Park neighbourhood, where 54% were concerned about climate change.

Equalities analysis indicates the biggest difference was by gender – only 60% of men were concerned compared to 72% of women. This pattern was also found in previous surveys. Concern about climate change varied according to age with people in their thirties, forties and fifties most concerned, at 72%. In contrast people aged 65 years and over were least concerned, at 58%. Further analysis (not shown) suggested that concern about climate change was directly related to educational attainment. The higher a person's qualifications, the greater the likelihood of being concerned, from 57% of people without qualifications to 76% of people with a degree. Most of the respondents who were Buddhist (96%) or followers of the Hindu religion (91%) were concerned about climate change.

For further information on action to tackle climate change in the city and Bristol's Green Capital initiative see [www.bristolgreencapital.org](http://www.bristolgreencapital.org)

## % respondents who are fairly and very concerned about the impact of climate change in the UK

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 83          | 76.1                   | 87.8                   |
| Avonmouth               | 61          | 51.7                   | 70.0                   |
| Bedminster              | 74          | 66.3                   | 80.8                   |
| Bishopston              | 79          | 71.2                   | 84.6                   |
| Bishopsworth            | 50          | 41.3                   | 59.0                   |
| Brislington East        | 63          | 54.7                   | 71.0                   |
| Brislington West        | 64          | 55.1                   | 72.0                   |
| Cabot                   | 75          | 64.7                   | 82.4                   |
| Clifton                 | 72          | 62.5                   | 79.3                   |
| Clifton East            | 79          | 68.6                   | 85.9                   |
| Cotham                  | 80          | 70.8                   | 86.9                   |
| Easton                  | 74          | 66.7                   | 80.8                   |
| Eastville               | 64          | 55.1                   | 72.5                   |
| Filwood                 | 60          | 51.3                   | 68.7                   |
| Frome Vale              | 67          | 57.8                   | 75.1                   |
| Hartcliffe              | 53          | 43.7                   | 62.7                   |
| Henbury                 | 63          | 52.6                   | 72.8                   |
| Hengrove                | 63          | 53.4                   | 71.9                   |
| Henleaze                | 77          | 69.9                   | 82.4                   |
| Hillfields              | 66          | 56.2                   | 74.6                   |
| Horfield                | 60          | 51.4                   | 67.7                   |
| Kingsweston             | 63          | 52.9                   | 71.4                   |
| Knowle                  | 74          | 65.3                   | 81.2                   |
| Lawrence Hill           | 61          | 53.6                   | 68.5                   |
| Lockleaze               | 70          | 61.8                   | 77.3                   |
| Redland                 | 74          | 64.4                   | 80.9                   |
| Southmead               | 60          | 49.2                   | 69.8                   |
| Southville              | 73          | 64.3                   | 80.1                   |
| St George East          | 58          | 49.3                   | 66.0                   |
| St George West          | 56          | 46.5                   | 65.7                   |
| Stockwood               | 60          | 50.9                   | 69.3                   |
| Stoke Bishop            | 61          | 51.8                   | 69.2                   |
| Westbury-on-Trym        | 70          | 62.2                   | 76.4                   |
| Whitchurch Park         | 61          | 51.0                   | 70.3                   |
| Windmill Hill           | 59          | 50.3                   | 66.2                   |
| <b>BRISTOL</b>          | <b>66.5</b> | <b>65.1</b>            | <b>68.0</b>            |
| Question number         | 30          |                        |                        |
| Sample size             | 4434        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 63.9        | 60.8                   | 66.9                   |
| Older people            | 64.3        | 62.3                   | 66.2                   |
| Disabled people         | 62.1        | 57.8                   | 66.1                   |
| BME                     | 72          | 66.4                   | 76.5                   |
| Carer                   | 67          | 64.1                   | 70.0                   |
| LGBT                    | 71          | 61.1                   | 79.1                   |
| Male                    | 59.9        | 57.6                   | 62.2                   |
| Female                  | 71.6        | 69.7                   | 73.3                   |
| Christian               | 63.9        | 61.9                   | 65.8                   |
| Muslim                  | 65          | 53.4                   | 74.2                   |
| No faith                | 70.1        | 67.8                   | 72.4                   |





## % respondents who have reduced energy use at home to tackle climate change 😊

This indicator measures the proportion of residents who are concerned about the warming climate and sustainable development and have already taken action to reduce their home energy consumption.

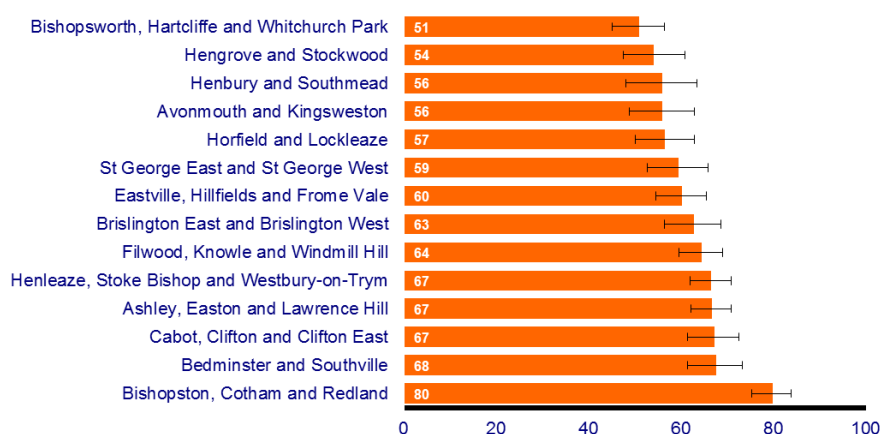
The majority, at 75% said they had reduced energy use at home to help tackle climate change and this indicator has not significantly changed since 2007 when the question was first asked. During the recession years (2008-2010) this indicator increased to 83%, as more residents saved energy and energy costs.

Variation across the city indicated residents living in deprived areas and disabled people were least likely to reduce home energy, at 70% and 65% respectively.

Residents were asked supplementary questions on whether they had **changed the way they travelled, reduced their household waste, and chosen local food/changed their diet to help tackle climate change**. Most of these indicators had stayed the same since 2007. The exception was the indicator 'changed the way I travel' and more residents had done so, at 35% (31% in 2007). Willingness to reduce household waste was high in most wards (83%). Women were more likely to have reduced household waste and chosen locally grown food, whilst more men had changed the way they travelled. When residents were asked if they would like to take more action to change their lifestyle to help tackle climate change, significantly fewer said they would like to take specific measures, compared to several years ago.

### Neighbourhood Partnership Areas

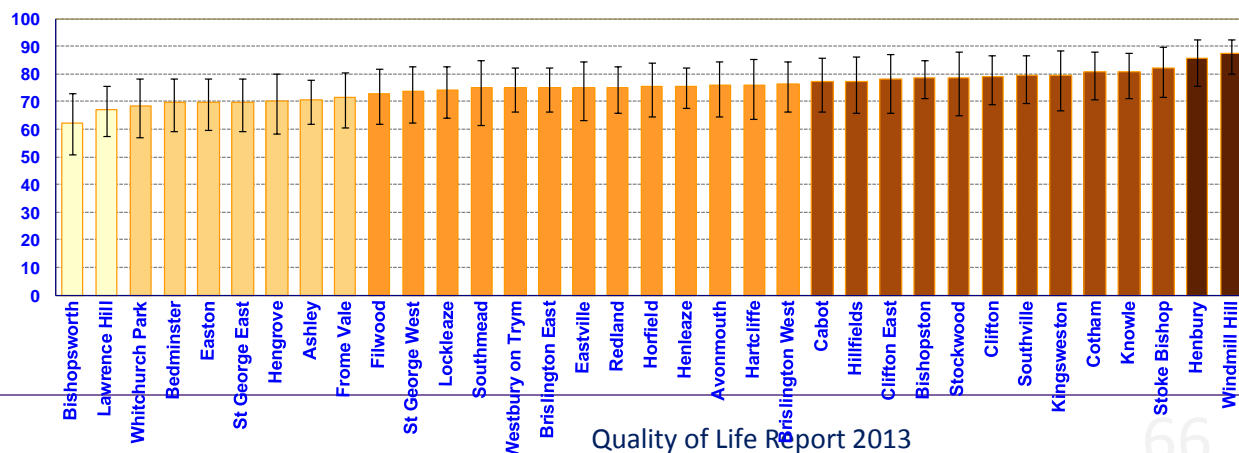
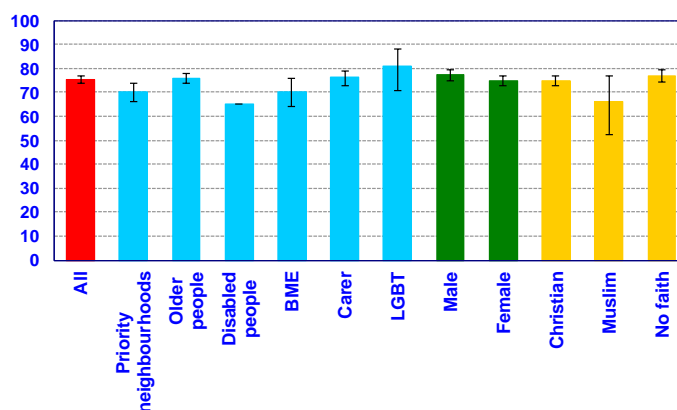
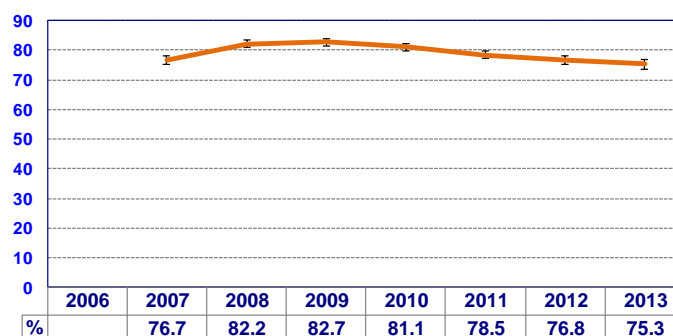
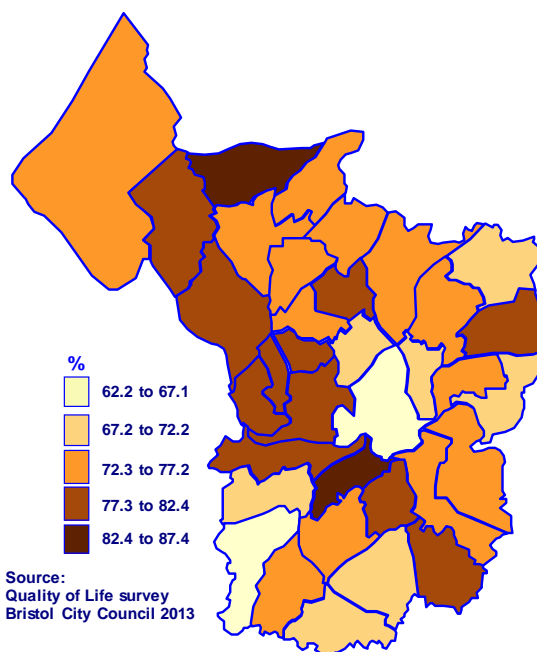
% respondents who have or intend to take action to tackle climate change



## % respondents who have reduced energy use in the home to tackle climate change

| Ward             | %           | lower confidence limit | upper confidence limit |
|------------------|-------------|------------------------|------------------------|
| Ashley           | 70          | 61.8                   | 77.7                   |
| Avonmouth        | 76          | 64.5                   | 84.3                   |
| Bedminster       | 70          | 59.1                   | 78.1                   |
| Bishopston       | 79          | 70.8                   | 84.8                   |
| Bishopsworth     | 62          | 50.5                   | 72.6                   |
| Brislington East | 75          | 66.0                   | 82.3                   |
| Brislington West | 77          | 66.1                   | 84.4                   |
| Cabot            | 77          | 66.1                   | 85.8                   |
| Clifton          | 79          | 68.6                   | 86.6                   |
| Clifton East     | 78          | 65.5                   | 87.0                   |
| Cotham           | 81          | 70.6                   | 87.8                   |
| Easton           | 70          | 59.4                   | 77.9                   |
| Eastville        | 75          | 63.2                   | 84.3                   |
| Filwood          | 73          | 61.6                   | 81.8                   |
| Frome Vale       | 71          | 60.3                   | 80.3                   |
| Hartcliffe       | 76          | 63.4                   | 85.0                   |
| Henbury          | 86          | 75.4                   | 92.3                   |
| Hengrove         | 70          | 58.3                   | 79.8                   |
| Henleaze         | 76          | 67.6                   | 82.1                   |
| Hillfields       | 77          | 65.9                   | 85.9                   |
| Horfield         | 75          | 64.5                   | 83.8                   |
| Kingsweston      | 80          | 66.7                   | 88.2                   |
| Knowle           | 81          | 71.2                   | 87.4                   |
| Lawrence Hill    | 67          | 57.3                   | 75.5                   |
| Lockleaze        | 74          | 64.0                   | 82.5                   |
| Redland          | 75          | 65.9                   | 82.6                   |
| Southmead        | 75          | 61.2                   | 84.9                   |
| Southville       | 79          | 69.4                   | 86.7                   |
| St George East   | 70          | 59.1                   | 78.3                   |
| St George West   | 74          | 62.3                   | 82.7                   |
| Stockwood        | 79          | 64.8                   | 88.0                   |
| Stoke Bishop     | 82          | 71.5                   | 89.5                   |
| Westbury-on-Trym | 75          | 66.1                   | 82.1                   |
| Whitchurch Park  | 69          | 56.9                   | 78.2                   |
| Windmill Hill    | 87          | 79.9                   | 92.4                   |
| <b>BRISTOL</b>   | <b>75.3</b> | <b>73.7</b>            | <b>76.9</b>            |

|                         |             |      |      |
|-------------------------|-------------|------|------|
| Question number         | <b>31b</b>  |      |      |
| Sample size             | <b>3040</b> |      |      |
| Year                    | <b>2013</b> |      |      |
| Priority neighbourhoods | 70          | 66.2 | 73.5 |
| Older people            | 75.9        | 73.7 | 78.0 |
| Disabled people         | 65.3        | 65.3 | 65.3 |
| BME                     | 70          | 63.8 | 76.0 |
| Carer                   | 76          | 72.8 | 79.0 |
| LGBT                    | 81          | 70.5 | 88.2 |
| Male                    | 77.2        | 74.6 | 79.5 |
| Female                  | 74.7        | 72.6 | 76.7 |
| Christian               | 74.7        | 72.5 | 76.8 |
| Muslim                  | 66          | 52.1 | 76.9 |
| No faith                | 76.7        | 74.0 | 79.1 |



## % respondents who eat food grown by themselves or by people they know 🙄

This indicator measures the proportion of residents who are eating a healthy diet, have access to fresh fruit and vegetables and can prepare and/or cook fresh produce. An increase will indicate an improving healthy balanced diet. This indicator will measure the success the Food strand in the Green Capital 2015 see [www.bristolgreencapital.org](http://www.bristolgreencapital.org). It will also measure the progress of a new initiative in Bristol being developed for the Bloomberg Mayor's Challenge 'Learn, Grow, Eat Revolution' to improve diet and access to fresh food in deprived areas of the city.

This indicator was first measured in 2010 as a measure of progress for the Bristol Food Network. It is now also relevant for the Bloomberg initiative to improve diet and access to food with Good Food Markets in deprived parts of the city.

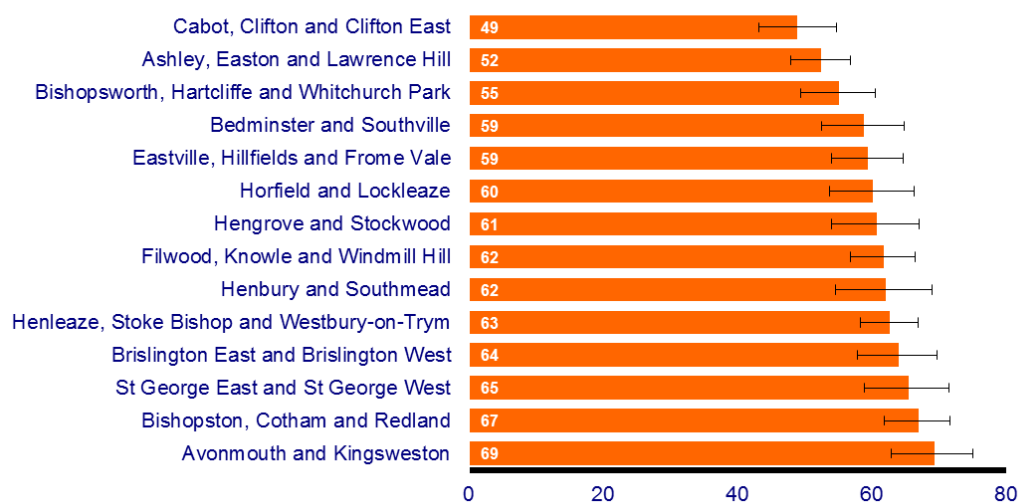
In 2013, 60% of residents ate fresh food with significantly fewer (53%) in deprived areas. There was also a declining trend with 68% eating such food in 2010.

The indicator was particularly low in one of the most deprived wards – Lawrence Hill, with only a third (36%) of residents said they grew their own or ate locally grown food. This also reflects the type of accommodation in the inner city where there are many households without gardens. In some deprived areas where most homes have gardens (Filwood, Hartcliffe, Whitchurch Park), 52-54% of residents ate home grown food, compared to over 70% in Westbury on Trym and Bishopston.

Equalities analysis indicated fewer disabled people and BME people ate fresh local produce (both 47%) and only 39% of people of Muslim faith. There was also a gender difference with 64% of women eating such a diet compared to 56% of men. The indicator had declined for all equalities groups over the last four years.

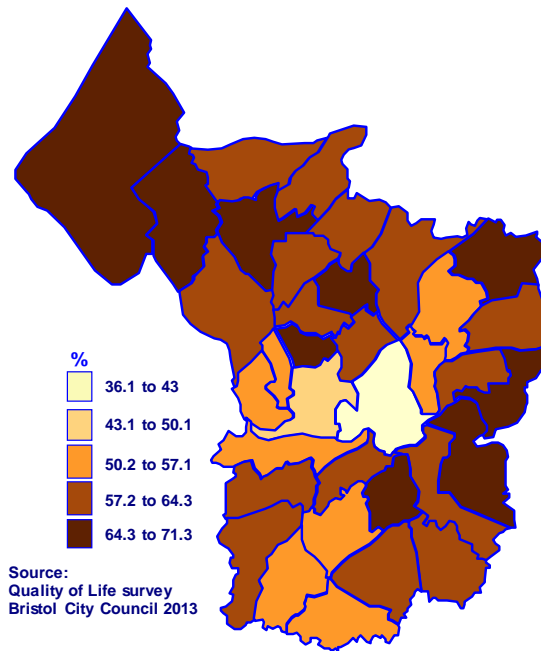
### Neighbourhood Partnership Areas

% respondents who eat food grown by themselves or by people they know

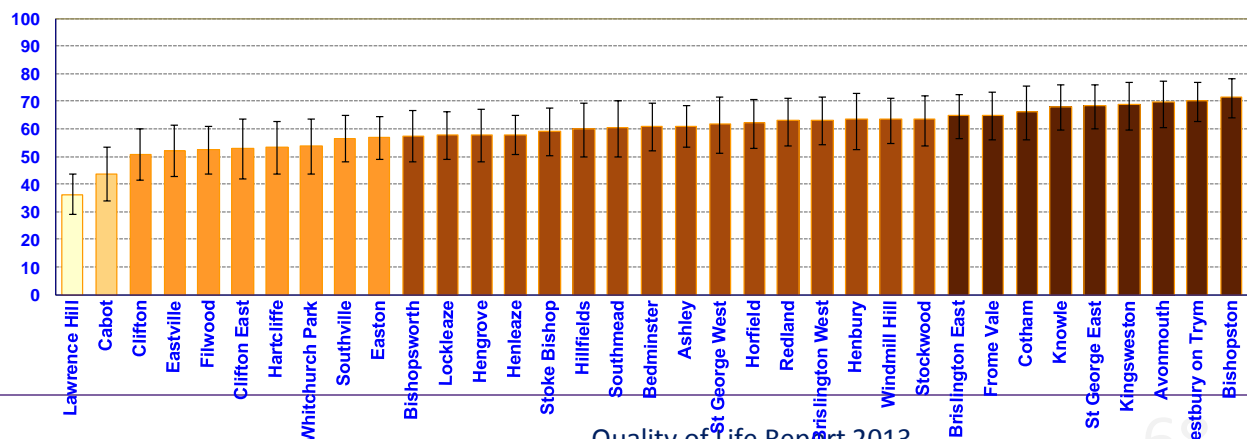
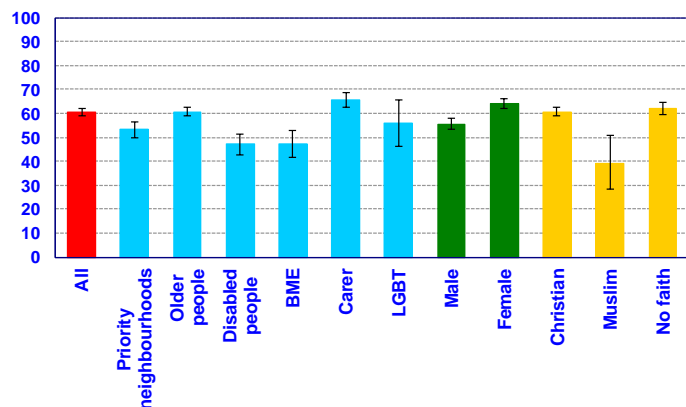
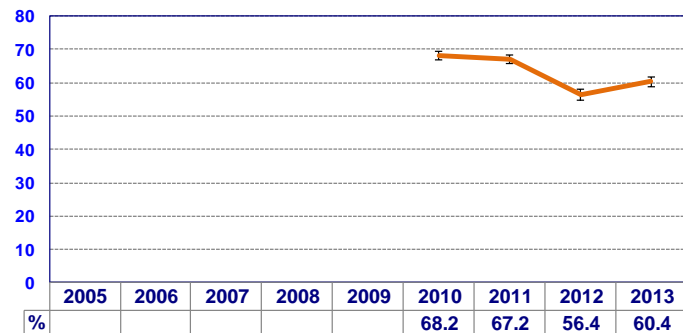


## % respondents who eat food grown by themselves or by people they know

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 61          | 53.1                   | 68.3                   |
| Avonmouth               | 70          | 60.6                   | 77.4                   |
| Bedminster              | 61          | 51.8                   | 69.1                   |
| Bishopston              | 71          | 63.8                   | 77.9                   |
| Bishopsworth            | 58          | 47.8                   | 66.6                   |
| Brislington East        | 65          | 56.3                   | 72.4                   |
| Brislington West        | 63          | 54.1                   | 71.5                   |
| Cabot                   | 43          | 34.0                   | 53.3                   |
| Clifton                 | 51          | 41.3                   | 60.0                   |
| Clifton East            | 53          | 41.7                   | 63.5                   |
| Cotham                  | 66          | 55.9                   | 75.3                   |
| Easton                  | 57          | 48.8                   | 64.6                   |
| Eastville               | 52          | 42.8                   | 61.3                   |
| Filwood                 | 52          | 43.6                   | 60.9                   |
| Frome Vale              | 65          | 55.8                   | 73.3                   |
| Hartcliffe              | 53          | 43.8                   | 62.4                   |
| Henbury                 | 63          | 52.6                   | 72.9                   |
| Hengrove                | 58          | 48.2                   | 67.1                   |
| Henleaze                | 58          | 50.6                   | 64.9                   |
| Hillfields              | 60          | 50.0                   | 69.2                   |
| Horfield                | 62          | 52.9                   | 70.5                   |
| Kingsweston             | 69          | 59.6                   | 76.8                   |
| Knowle                  | 68          | 59.3                   | 75.8                   |
| Lawrence Hill           | 36          | 29.2                   | 43.6                   |
| Lockleaze               | 58          | 48.7                   | 66.1                   |
| Redland                 | 63          | 53.8                   | 71.1                   |
| Southmead               | 61          | 50.0                   | 70.1                   |
| Southville              | 57          | 47.9                   | 65.0                   |
| St George East          | 68          | 59.9                   | 75.7                   |
| St George West          | 62          | 51.3                   | 71.4                   |
| Stockwood               | 63          | 53.9                   | 71.9                   |
| Stoke Bishop            | 59          | 50.3                   | 67.5                   |
| Westbury-on-Trym        | 70          | 62.5                   | 76.8                   |
| Whitchurch Park         | 54          | 43.8                   | 63.3                   |
| Windmill Hill           | 63          | 54.8                   | 71.0                   |
| <b>BRISTOL</b>          | <b>60.4</b> | <b>58.9</b>            | <b>61.9</b>            |
| Question number         | <b>33a</b>  |                        |                        |
| Sample size             | <b>4416</b> |                        |                        |
| Year                    | <b>2013</b> |                        |                        |
| Priority neighbourhoods | 53.2        | 50.0                   | 56.3                   |
| Older people            | 60.6        | 58.7                   | 62.6                   |
| Disabled people         | 47          | 42.7                   | 51.3                   |
| BME                     | 47          | 41.7                   | 53.0                   |
| Carer                   | 66          | 62.6                   | 68.6                   |
| LGBT                    | 56          | 46.2                   | 65.4                   |
| Male                    | 55.5        | 53.2                   | 57.8                   |
| Female                  | 64.1        | 62.2                   | 66.0                   |
| Christian               | 60.7        | 58.8                   | 62.7                   |
| Muslim                  | 39          | 28.1                   | 50.6                   |
| No faith                | 61.9        | 59.4                   | 64.3                   |



Source:  
Quality of Life survey  
Bristol City Council 2013



# Vibrant Bristol

*A place where the streets are alive with activity, and where every citizen and community participates in the cultural life of our city*

## % respondents satisfied with the range and quality of outdoor events in Bristol 😊

### % respondents who would like more or same amount of outdoor events

These indicators measure satisfaction with outdoor events and facilities in the city. A wide range of events take place in Bristol throughout the year including street parties, major festivals (e.g. Balloon Festival, Harbourside, St Paul's Festival), park events, sports and science events.

Satisfaction will decrease if residents are less happy with these events and facilities in Bristol and in their local neighbourhood i.e. if they are of poor quality, seldom occur, have poor access and if they are poor value for money. The weather can affect this indicator, with decreasing satisfaction during poor weather.

## % respondents satisfied with the range and quality of outdoor events in Bristol 😊

There was increasing satisfaction with the range and quality of outdoor events in Bristol in 2013, at 83% (74% in 2005). This significant improvement over the last nine years was also experienced in many wards and was most noticeable in St George West where 91% of residents were satisfied (70% in 2005).

Positive change was also very apparent in deprived areas and for the equalities groups. Satisfaction in deprived areas had risen to 78% (64% in 2005) and amongst Black and minority ethnic groups to 76% (66% in 2005), older people at 80% (68% in 2005) and disabled people at 70% (55% in 2005). There was also a gender difference and more women (85%) were satisfied with events compared to men (80%).

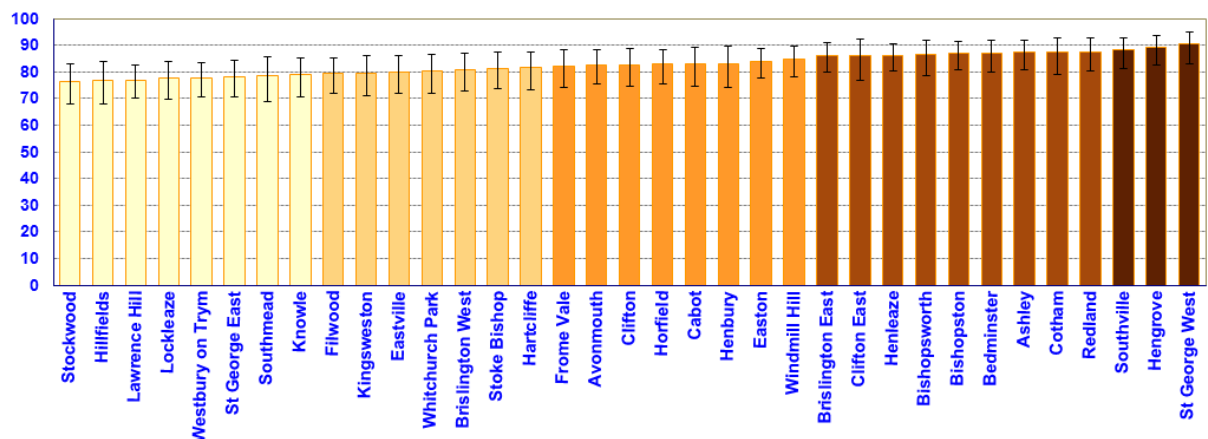
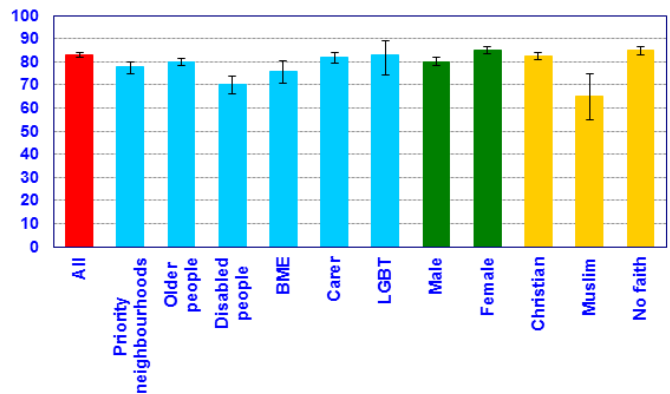
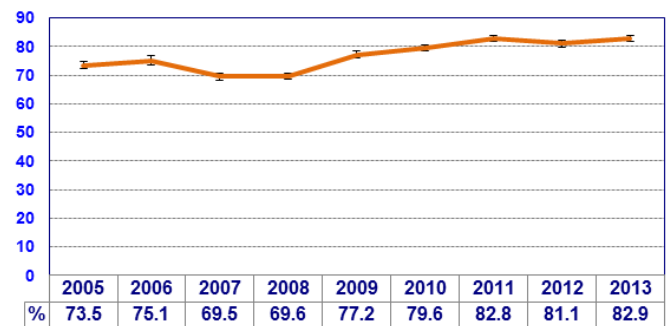
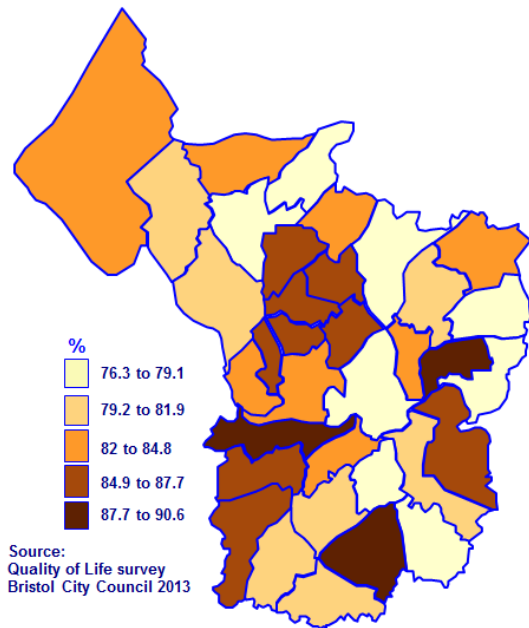
Further analysis (not shown) suggests that, on average, Black and minority ethnic groups, disabled people, people living in deprived areas and people aged 80 years and over (71%) are less likely to be satisfied with outdoor events. People with a degree level qualification (87%), who live in privately rented accommodation (88%) or in their twenties or thirties (89%) are more likely to be satisfied.

### % respondents who would like more or same amount of outdoor events

This was a supplementary question asked in 2013, and a total of 98% of residents said we should have about the same amount or more events. The majority said 'about the same', but 41% wanted more events and this was highest in Filwood, Avonmouth and Brislington East where over 50% of residents wanted more events.

## % respondents satisfied with the range and quality of outdoor events in Bristol

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 87          | 80.9                   | 91.7                   |
| Avonmouth               | 83          | 75.4                   | 88.1                   |
| Bedminster              | 87          | 79.8                   | 92.0                   |
| Bishopston              | 87          | 80.6                   | 91.2                   |
| Bishopsworth            | 87          | 78.5                   | 91.8                   |
| Brislington East        | 86          | 79.8                   | 90.8                   |
| Brislington West        | 81          | 72.8                   | 86.8                   |
| Cabot                   | 83          | 74.4                   | 89.3                   |
| Clifton                 | 83          | 74.4                   | 88.8                   |
| Clifton East            | 86          | 76.8                   | 92.2                   |
| Cotham                  | 87          | 79.1                   | 92.5                   |
| Easton                  | 84          | 77.6                   | 88.6                   |
| Eastville               | 80          | 71.7                   | 85.9                   |
| Filwood                 | 79          | 71.9                   | 85.2                   |
| Frome Vale              | 82          | 74.0                   | 88.1                   |
| Hartcliffe              | 82          | 73.4                   | 87.6                   |
| Henbury                 | 83          | 74.0                   | 89.5                   |
| Hengrove                | 89          | 82.4                   | 93.7                   |
| Henleaze                | 86          | 80.3                   | 90.5                   |
| Hillfields              | 77          | 68.0                   | 83.7                   |
| Horfield                | 83          | 75.3                   | 88.4                   |
| Kingsweston             | 80          | 70.9                   | 86.0                   |
| Knowle                  | 79          | 70.5                   | 85.2                   |
| Lawrence Hill           | 77          | 70.2                   | 82.4                   |
| Lockleaze               | 78          | 69.7                   | 84.0                   |
| Redland                 | 88          | 80.4                   | 92.5                   |
| Southmead               | 79          | 69.0                   | 85.7                   |
| Southville              | 88          | 81.2                   | 92.6                   |
| St George East          | 78          | 70.4                   | 84.2                   |
| St George West          | 91          | 83.1                   | 95.0                   |
| Stockwood               | 76          | 67.8                   | 83.1                   |
| Stoke Bishop            | 81          | 73.6                   | 87.3                   |
| Westbury-on-Trym        | 78          | 70.7                   | 83.6                   |
| Whitchurch Park         | 80          | 71.9                   | 86.5                   |
| Windmill Hill           | 85          | 77.9                   | 89.6                   |
| <b>BRISTOL</b>          | <b>82.9</b> | <b>81.7</b>            | <b>83.9</b>            |
| Question number         | 27          |                        |                        |
| Sample size             | 4437        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 77.6        | 74.9                   | 80.1                   |
| Older people            | 80.1        | 78.5                   | 81.6                   |
| Disabled people         | 70.1        | 66.1                   | 73.9                   |
| BME                     | 75.7        | 70.6                   | 80.2                   |
| Carer                   | 82          | 79.4                   | 84.1                   |
| LGBT                    | 83          | 74.0                   | 89.0                   |
| Male                    | 80.1        | 78.2                   | 81.9                   |
| Female                  | 85.1        | 83.6                   | 86.4                   |
| Christian               | 82.6        | 81.1                   | 84.0                   |
| Muslim                  | 65          | 54.7                   | 74.8                   |
| No faith                | 84.8        | 82.9                   | 86.5                   |





## % respondents who have participated in creative activities in the last 12 months 😊

Creative activities are an important part of human development and mental health and wellbeing. They can often include physical activity and promote a positive outlook and sense of achievement. Creative activities are often used as therapy with older people and those with mental impairment. In the Quality of Life survey creative activities were referred to as drama/theatre, dance, art/design/crafts, music, digital media - video/film/photography, spoken word/creative writing.

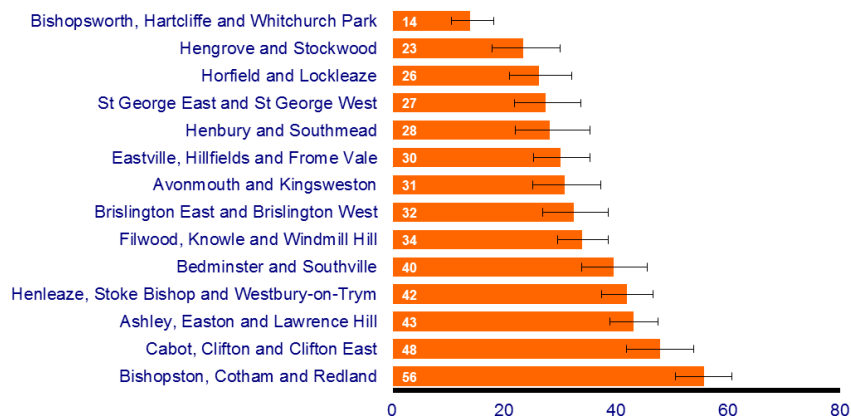
This indicator has now improved to 2008 levels and 35% said they participated in creative events in the last year (after a decline during the economic recession).

This indicator had a big variation across the city with only 14% of residents in Hartcliffe/Bishopsworth/Whitchurch Park and Filwood participating in creative events, compared to 56% in Bishopston/Redland/Cotham neighbourhood.

Analysis by equalities groups showed that fewer disabled people were involved in creative activities (21%), as well as fewer people living in deprived areas (24%), people of Muslim faith (14%), men (31%) and older people (30%). Further analysis (not shown) suggested a strong relationship of educational level with participation in creative activities from 13% of people with no qualifications rising to 53% of people with a degree level qualification. A higher proportion of people who said they had no religion (41%) participated in creative activities. Fewer people from Black and minority ethnic groups (29%) or who live in social housing (18%) participated in creative activities.

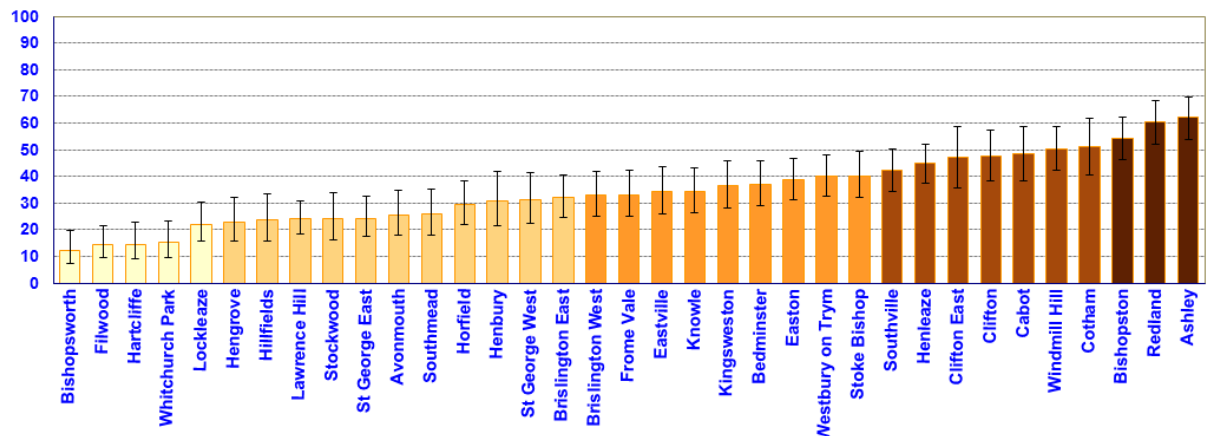
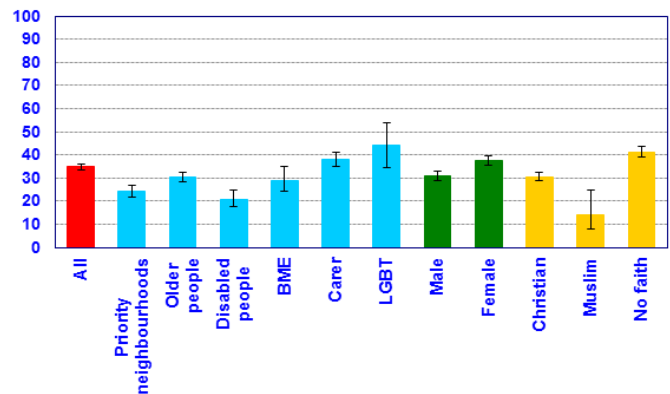
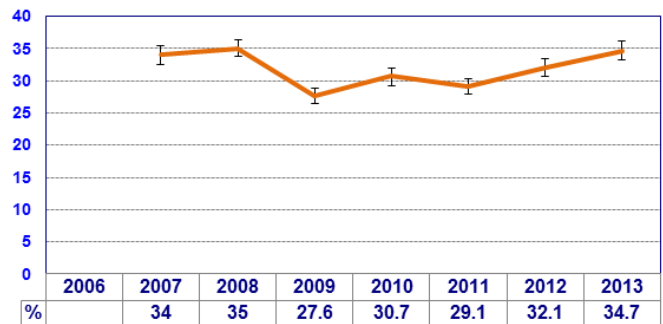
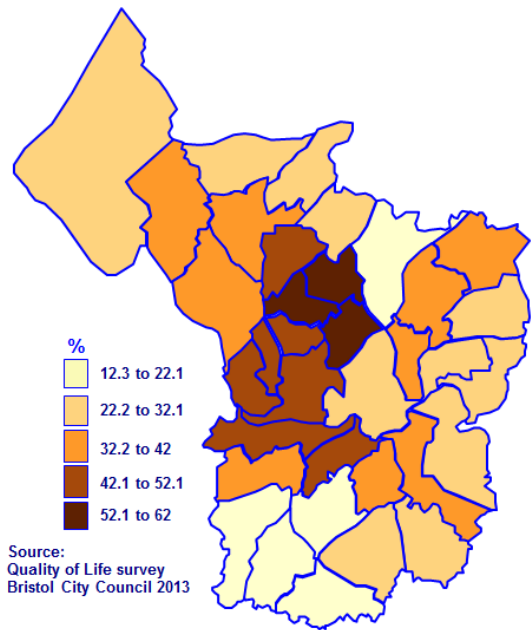
### Neighbourhood Partnership Areas

% respondents who have participated in creative activities in the last 12 months



## % respondents who have participated in creative activities in the last 12 months

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 62          | 53.9                   | 69.6                   |
| Avonmouth               | 26          | 18.0                   | 34.9                   |
| Bedminster              | 37          | 29.2                   | 45.8                   |
| Bishopston              | 54          | 46.1                   | 62.2                   |
| Bishopsworth            | 12          | 7.5                    | 19.6                   |
| Brislington East        | 32          | 24.5                   | 40.5                   |
| Brislington West        | 33          | 25.0                   | 41.9                   |
| Cabot                   | 49          | 38.3                   | 58.8                   |
| Clifton                 | 48          | 38.3                   | 57.3                   |
| Clifton East            | 47          | 35.6                   | 58.7                   |
| Cotham                  | 51          | 40.3                   | 61.7                   |
| Easton                  | 39          | 31.4                   | 46.6                   |
| Eastville               | 34          | 25.8                   | 43.5                   |
| Filwood                 | 14          | 9.3                    | 21.5                   |
| Frome Vale              | 33          | 24.9                   | 42.1                   |
| Hartcliffe              | 15          | 9.0                    | 22.6                   |
| Henbury                 | 31          | 21.3                   | 41.8                   |
| Hengrove                | 23          | 15.6                   | 32.2                   |
| Henleaze                | 45          | 37.4                   | 52.2                   |
| Hillfields              | 24          | 15.9                   | 33.4                   |
| Horfield                | 29          | 22.0                   | 38.2                   |
| Kingsweston             | 36          | 28.0                   | 45.7                   |
| Knowle                  | 34          | 26.4                   | 43.1                   |
| Lawrence Hill           | 24          | 18.3                   | 30.6                   |
| Lockleaze               | 22          | 15.5                   | 30.2                   |
| Redland                 | 61          | 52.1                   | 68.3                   |
| Southmead               | 26          | 18.1                   | 35.2                   |
| Southville              | 42          | 34.1                   | 50.4                   |
| St George East          | 24          | 17.6                   | 32.6                   |
| St George West          | 31          | 22.4                   | 41.3                   |
| Stockwood               | 24          | 16.1                   | 34.0                   |
| Stoke Bishop            | 40          | 31.9                   | 49.2                   |
| Westbury-on-Trym        | 40          | 32.5                   | 48.1                   |
| Whitchurch Park         | 15          | 9.4                    | 23.4                   |
| Windmill Hill           | 50          | 42.1                   | 58.5                   |
| <b>BRISTOL</b>          | <b>34.7</b> | <b>33.3</b>            | <b>36.1</b>            |
| Question number         | 20a         |                        |                        |
| Sample size             | 4249        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 24.3        | 21.8                   | 27.0                   |
| Older people            | 30.3        | 28.5                   | 32.2                   |
| Disabled people         | 20.8        | 17.5                   | 24.5                   |
| BME                     | 29          | 24.2                   | 34.7                   |
| Carer                   | 38          | 34.8                   | 40.9                   |
| LGBT                    | 44          | 34.2                   | 54.0                   |
| Male                    | 30.7        | 28.6                   | 32.9                   |
| Female                  | 37.6        | 35.7                   | 39.6                   |
| Christian               | 30.4        | 28.6                   | 32.3                   |
| Muslim                  | 14          | 8.0                    | 24.5                   |
| No faith                | 41.3        | 38.9                   | 43.8                   |



# Active citizens

*Bristol to be a place where we celebrate and champion the diversity of our population and every individual, organisation, business and community is encouraged to play an active role in the life of the city.*

## % respondents who feel they can influence decisions in their local neighbourhood 😊

This indicator of community cohesion measures whether residents feel empowered to make a difference both to their own lives and to the area in which they live. A high level would indicate a strong, active community, vital in supporting a range of activity undertaken by the third sector organisations and the success of neighbourhood partnerships.

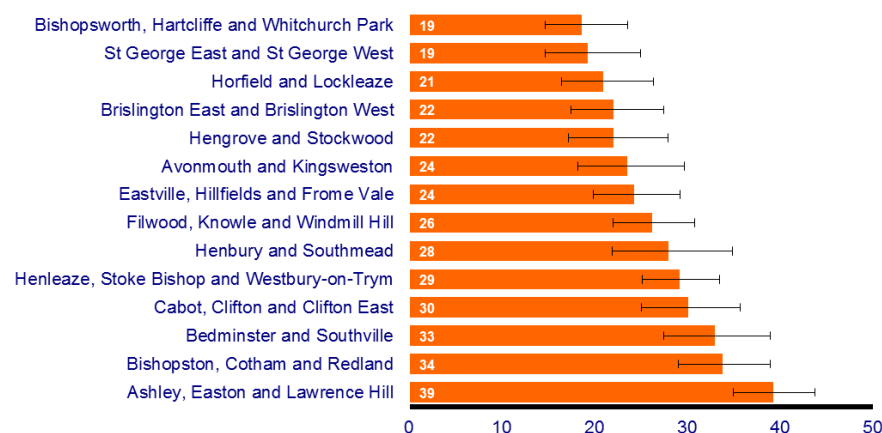
More than a quarter, at 27% of residents felt influential, a significant improvement from the situation in 2005, when 22% of respondents felt they could influence local decisions.

Apart from Ashley ward, there is little variation across the city for this indicator. In Ashley, nearly double the amount of residents, at 52% felt influential and 40% overall for the Ashley, Lawrence Hill and Easton neighbourhood partnership area. Bishopsworth, Hartcliffe and Whitchurch Park neighbourhood and St George East and West neighbourhood partnerships, had the smallest proportion of residents feeling influential at 19%.

Further analysis (not shown) suggests people with a degree level qualification (34%), Black and minority ethnic groups (35%) and people of Muslim faith (36%) were more likely to feel influential. Younger people aged 18 to 29 years (17%) and disabled people were less likely to feel influential.

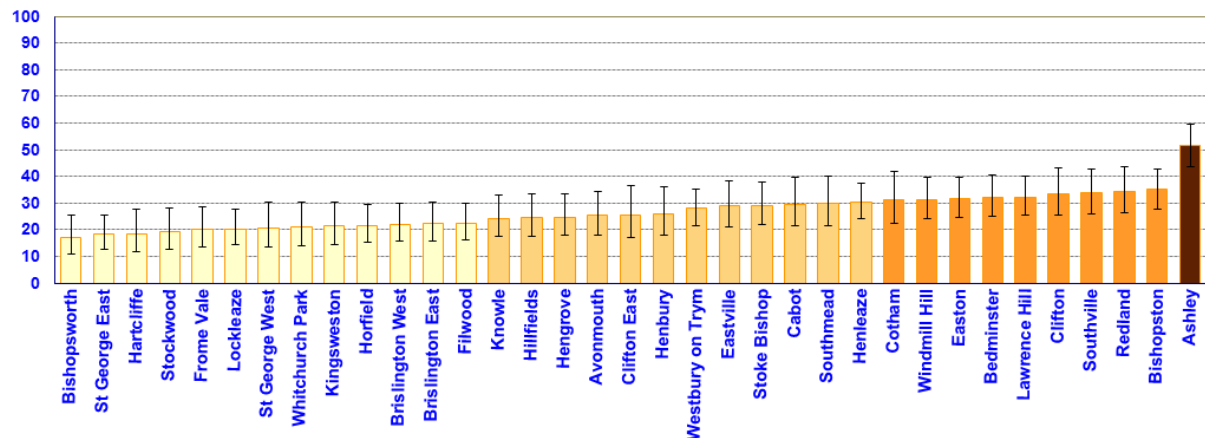
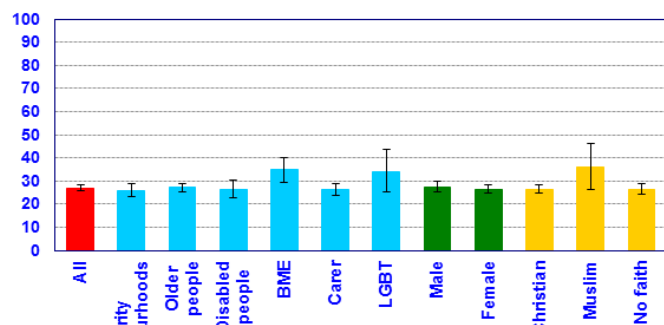
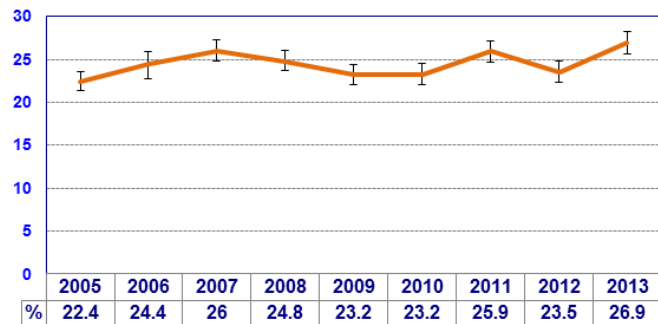
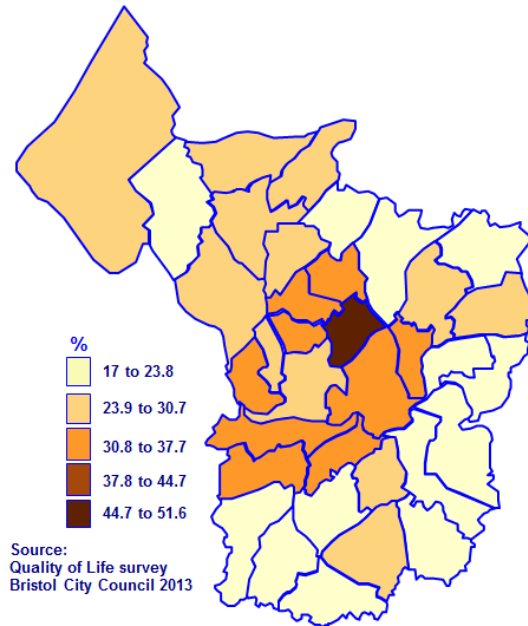
### Neighbourhood Partnership Areas

% respondents who feel they can influence decisions



## % respondents who feel they can influence decisions

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 52          | 43.7                   | 59.4                   |
| Avonmouth               | 25          | 18.1                   | 34.4                   |
| Bedminster              | 32          | 24.8                   | 40.4                   |
| Bishopston              | 35          | 27.8                   | 42.9                   |
| Bishopsworth            | 17          | 11.0                   | 25.3                   |
| Brislington East        | 22          | 15.9                   | 30.1                   |
| Brislington West        | 22          | 15.5                   | 29.8                   |
| Cabot                   | 30          | 21.3                   | 39.6                   |
| Clifton                 | 34          | 25.4                   | 43.0                   |
| Clifton East            | 26          | 17.1                   | 36.6                   |
| Cotham                  | 31          | 22.5                   | 41.9                   |
| Easton                  | 32          | 24.6                   | 39.8                   |
| Eastville               | 29          | 20.9                   | 38.2                   |
| Filwood                 | 22          | 16.3                   | 30.0                   |
| Frome Vale              | 20          | 13.5                   | 28.6                   |
| Hartcliffe              | 19          | 11.9                   | 27.6                   |
| Henbury                 | 26          | 17.9                   | 36.0                   |
| Hengrove                | 25          | 17.7                   | 33.3                   |
| Henleaze                | 30          | 23.9                   | 37.3                   |
| Hillfields              | 25          | 17.3                   | 33.4                   |
| Horfield                | 22          | 15.3                   | 29.4                   |
| Kingsweston             | 21          | 14.4                   | 30.3                   |
| Knowle                  | 24          | 17.3                   | 32.8                   |
| Lawrence Hill           | 32          | 25.5                   | 40.0                   |
| Lockleaze               | 20          | 14.2                   | 27.8                   |
| Redland                 | 34          | 26.5                   | 43.4                   |
| Southmead               | 30          | 21.6                   | 39.9                   |
| Southville              | 34          | 25.9                   | 42.8                   |
| St George East          | 18          | 12.6                   | 25.6                   |
| St George West          | 21          | 13.4                   | 30.2                   |
| Stockwood               | 19          | 12.8                   | 27.9                   |
| Stoke Bishop            | 29          | 21.8                   | 37.8                   |
| Westbury-on-Trym        | 28          | 21.6                   | 35.2                   |
| Whitchurch Park         | 21          | 14.0                   | 30.1                   |
| Windmill Hill           | 31          | 24.0                   | 39.8                   |
| <b>BRISTOL</b>          | <b>26.9</b> | <b>25.6</b>            | <b>28.2</b>            |
| Question number         | <b>6a</b>   |                        |                        |
| Sample size             | <b>4352</b> |                        |                        |
| Year                    | <b>2013</b> |                        |                        |
| Priority neighbourhoods | 26          | 23.3                   | 28.8                   |
| Older people            | 27.1        | 25.3                   | 28.9                   |
| Disabled people         | 26.2        | 22.5                   | 30.3                   |
| BME                     | 35          | 29.5                   | 40.1                   |
| Carer                   | 26          | 23.5                   | 29.0                   |
| LGBT                    | 34          | 25.3                   | 43.5                   |
| Male                    | 27.5        | 25.5                   | 29.7                   |
| Female                  | 26.3        | 24.6                   | 28.1                   |
| Christian               | 26.5        | 24.8                   | 28.3                   |
| Muslim                  | 36          | 26.2                   | 46.3                   |
| No faith                | 26.5        | 24.4                   | 28.8                   |



## % respondents who volunteer for a charity or local community at least 3 times a year 😊

This is an indicator of community cohesion and measures whether residents feel empowered to make a difference both to their own lives and to the area in which they live. A high level of volunteering is a sign of strong, active communities, vital in supporting a range of activity undertaken by the third sector organisations and the success of neighbourhood partnerships.

### % respondents who volunteer for a charity or local community at least 3 times a year

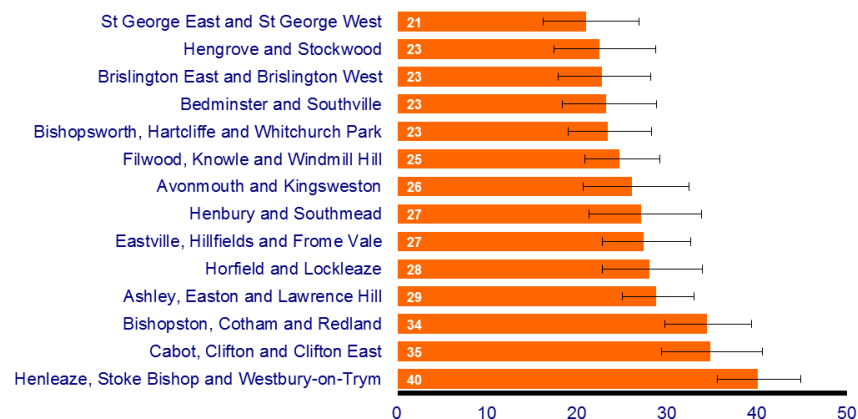
A significant improvement was measured for this indicator, rising from 23% of residents volunteering in 2005 to 28% in 2013. The gap in the levels of volunteering between deprived areas and the city average narrowed, as the percentage of respondents in deprived areas who said they volunteered increased from 17% (2005) to 24% (2013).

The pattern across the city has remained broadly the same with volunteering highest in affluent Western wards, particularly Henleaze, and Westbury-on-Trym (over 40%). St George East, Stockwood, Filwood and Hartcliffe stand out in recent years as wards where fewer people than the average volunteer (at most 21%, 2013).

Further analysis (not shown) suggests that volunteering is strongly associated with educational level from 23% of people with no qualifications to 34% of people with a degree. People of Muslim faith (37%), carers (39%) and people aged 65 to 74 years (34%) were more likely to volunteer. People in their twenties (18%), people of no faith (24%) and men (26%) were less likely to volunteer. The frequency of volunteering is strongly related to the frequency of meeting friends and family. People who volunteer tend to meet family and friends more often.

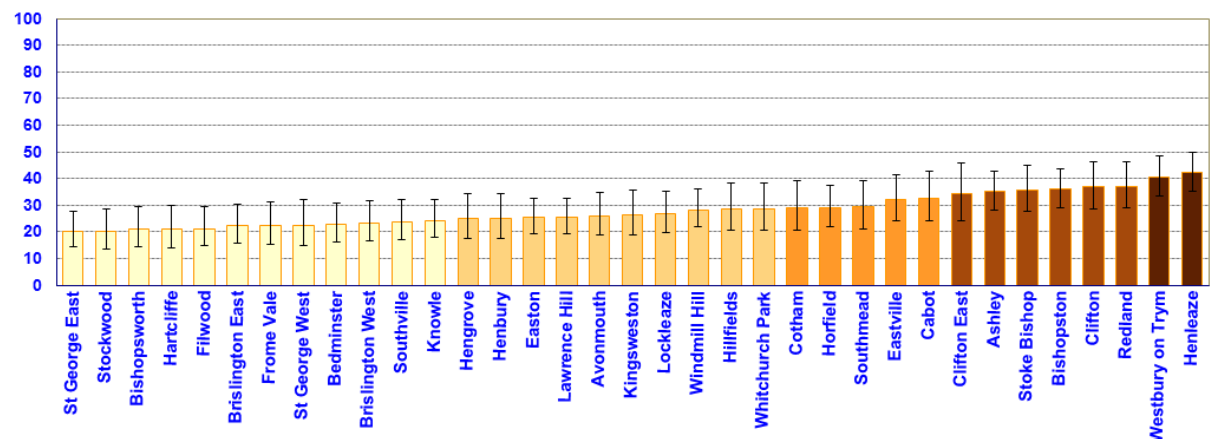
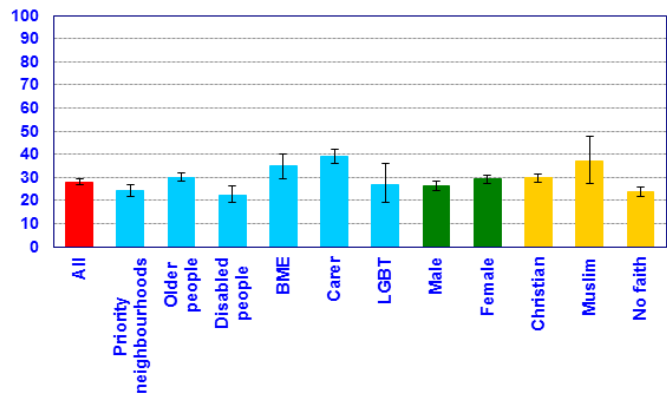
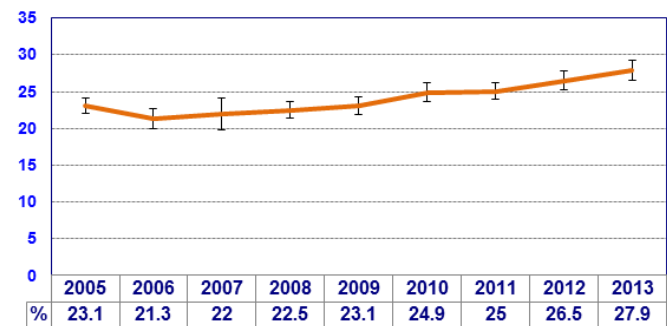
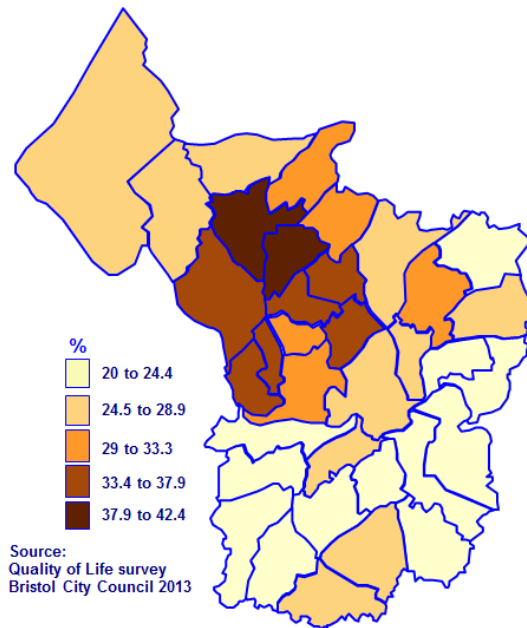
#### Neighbourhood Partnership Areas

% respondents who volunteer for charity or their local community at least 3 times a year



## % respondents who volunteer for charity or their local community at least 3 times a year

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 35          | 28.2                   | 42.7                   |
| Avonmouth               | 26          | 18.6                   | 34.9                   |
| Bedminster              | 23          | 16.1                   | 30.7                   |
| Bishopston              | 36          | 29.1                   | 43.5                   |
| Bishopsworth            | 21          | 14.5                   | 29.3                   |
| Brislington East        | 22          | 15.9                   | 30.1                   |
| Brislington West        | 23          | 16.5                   | 31.5                   |
| Cabot                   | 33          | 24.0                   | 42.9                   |
| Clifton                 | 37          | 28.4                   | 46.3                   |
| Clifton East            | 34          | 24.2                   | 45.6                   |
| Cotham                  | 29          | 20.5                   | 39.2                   |
| Easton                  | 25          | 19.1                   | 32.5                   |
| Eastville               | 32          | 24.1                   | 41.3                   |
| Filwood                 | 21          | 14.7                   | 29.4                   |
| Frome Vale              | 22          | 15.4                   | 31.0                   |
| Hartcliffe              | 21          | 14.1                   | 29.9                   |
| Henbury                 | 25          | 17.3                   | 34.5                   |
| Hengrove                | 25          | 17.3                   | 34.2                   |
| Henleaze                | 42          | 35.1                   | 50.0                   |
| Hillfields              | 29          | 20.7                   | 38.2                   |
| Horfield                | 29          | 21.8                   | 37.4                   |
| Kingsweston             | 26          | 18.9                   | 35.5                   |
| Knowle                  | 24          | 17.8                   | 32.3                   |
| Lawrence Hill           | 25          | 19.3                   | 32.5                   |
| Lockleaze               | 27          | 19.8                   | 35.2                   |
| Redland                 | 37          | 28.9                   | 46.2                   |
| Southmead               | 29          | 21.0                   | 39.1                   |
| Southville              | 24          | 17.0                   | 32.1                   |
| St George East          | 20          | 14.2                   | 27.5                   |
| St George West          | 22          | 14.8                   | 32.3                   |
| Stockwood               | 20          | 13.7                   | 28.6                   |
| Stoke Bishop            | 36          | 27.7                   | 44.8                   |
| Westbury-on-Trym        | 41          | 33.3                   | 48.6                   |
| Whitchurch Park         | 29          | 20.6                   | 38.3                   |
| Windmill Hill           | 28          | 21.8                   | 35.9                   |
| <b>BRISTOL</b>          | <b>27.9</b> | <b>26.6</b>            | <b>29.3</b>            |
| Question number         | 11          |                        |                        |
| Sample size             | 4428        |                        |                        |
| Year                    | 2013        |                        |                        |
| Priority neighbourhoods | 24.2        | 21.6                   | 26.9                   |
| Older people            | 30.1        | 28.3                   | 32.0                   |
| Disabled people         | 22.4        | 19.1                   | 26.2                   |
| BME                     | 35          | 29.5                   | 39.9                   |
| Carer                   | 39          | 36.0                   | 42.1                   |
| LGBT                    | 27          | 19.0                   | 36.1                   |
| Male                    | 26.3        | 24.3                   | 28.3                   |
| Female                  | 29.2        | 27.4                   | 31.0                   |
| Christian               | 29.7        | 27.9                   | 31.5                   |
| Muslim                  | 37          | 27.4                   | 47.5                   |
| No faith                | 23.8        | 21.7                   | 26.0                   |





# Empowered city

*A city more in control of its own future and where its governance is modernised to fit the mayoral model as a platform for seeking greater freedoms and flexibilities and resources from national Government.*

## % who agree a directly elected Mayor is improving leadership of the city

Bristol residents elected a Mayor in November 2012. A Mayor can be a leader of the city, not just the city council, promote the distinctiveness of the city and the mayoral model can provide a platform for seeking greater freedoms, flexibilities and resources from national Government. A mayoral model can reduce bureaucracy that many associate with the workings of the council to provide the citizens of Bristol with a more responsive and accountable system of local democracy.

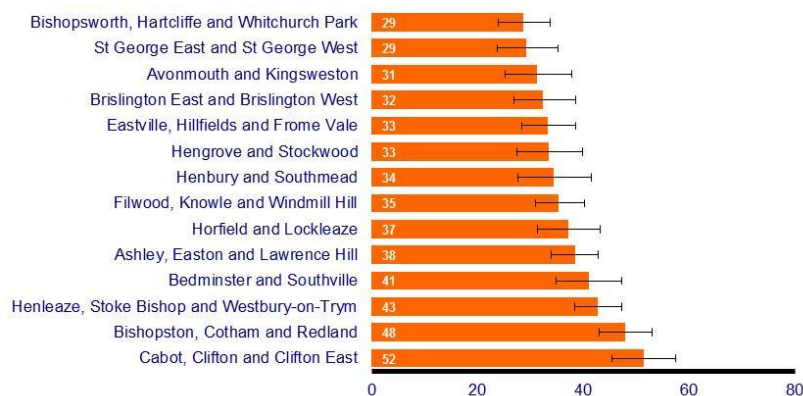
In 2013, a new question was asked in the survey on whether a directly elected Mayor was improving leadership of the city. At this time, the Mayor had been in office 10 months and the Mayor's Vision and priorities had yet to be launched.

Over a third of residents, at 37% agreed the Mayor was improving leadership of the city. The wards with most agreement were in the central west and north west areas of Bristol, often associated with more wealth and residents with higher qualifications. Variation across the city was not large and least agreement was generally in peripheral wards (Whitchurch Park, St George East, Avonmouth).

Equalities analysis indicated disabled people had least agreement with the Mayor improving leadership, at 29%. There was also a gender difference – 41% of men agreed compared to 35% of women.

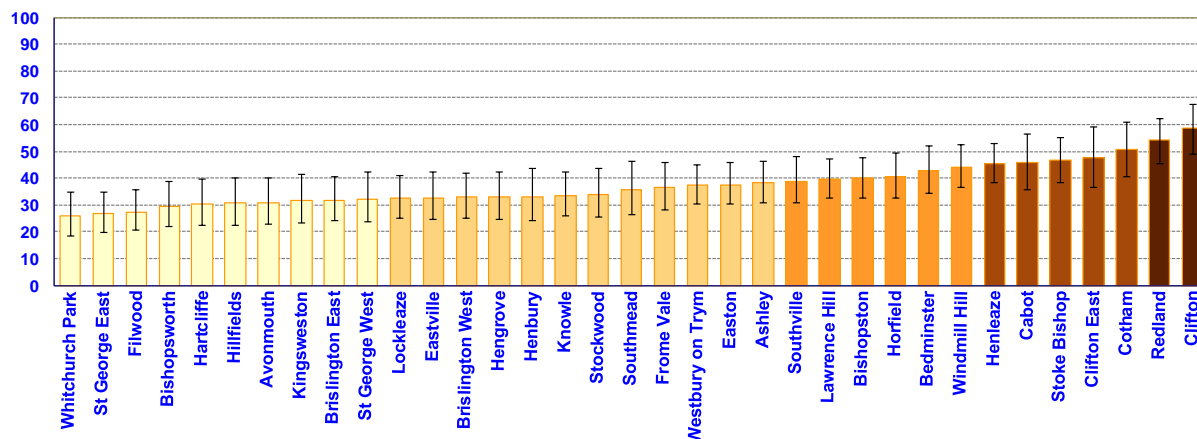
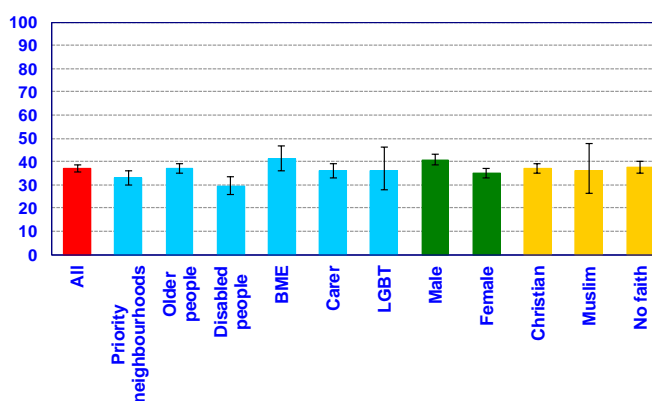
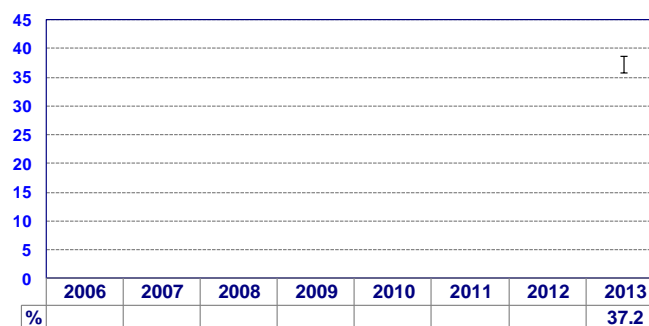
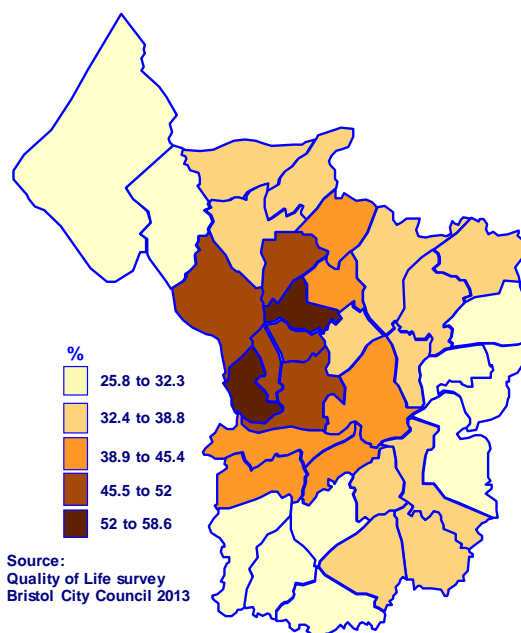
### Neighbourhood Partnership Areas

% who agree that a directly elected mayor is improving the leadership of the city



## % who agree that a directly elected mayor is improving the leadership of the city

| Ward                    | %           | lower confidence limit | upper confidence limit |
|-------------------------|-------------|------------------------|------------------------|
| Ashley                  | 38          | 30.9                   | 46.2                   |
| Avonmouth               | 31          | 22.7                   | 40.0                   |
| Bedminster              | 43          | 34.3                   | 51.8                   |
| Bishopston              | 40          | 32.6                   | 47.7                   |
| Bishopsworth            | 30          | 21.9                   | 38.7                   |
| Brislington East        | 32          | 24.2                   | 40.5                   |
| Brislington West        | 33          | 25.1                   | 41.8                   |
| Cabot                   | 46          | 35.4                   | 56.3                   |
| Clifton                 | 59          | 49.1                   | 67.6                   |
| Clifton East            | 48          | 36.6                   | 58.9                   |
| Cotham                  | 51          | 40.6                   | 60.7                   |
| Easton                  | 38          | 30.2                   | 45.7                   |
| Eastville               | 33          | 24.4                   | 42.1                   |
| Filwood                 | 27          | 20.5                   | 35.7                   |
| Frome Vale              | 37          | 28.1                   | 45.8                   |
| Hartcliffe              | 30          | 22.3                   | 39.7                   |
| Henbury                 | 33          | 24.0                   | 43.4                   |
| Hengrove                | 33          | 24.7                   | 42.2                   |
| Henleaze                | 46          | 38.4                   | 52.8                   |
| Hillfields              | 31          | 22.5                   | 40.1                   |
| Horfield                | 41          | 32.5                   | 49.2                   |
| Kingsweston             | 32          | 23.3                   | 41.3                   |
| Knowle                  | 33          | 25.7                   | 42.2                   |
| Lawrence Hill           | 39          | 32.4                   | 47.0                   |
| Lockleaze               | 32          | 24.8                   | 41.1                   |
| Redland                 | 54          | 45.5                   | 62.3                   |
| Southmead               | 36          | 26.3                   | 46.1                   |
| Southville              | 39          | 30.7                   | 47.9                   |
| St George East          | 27          | 19.8                   | 34.7                   |
| St George West          | 32          | 23.8                   | 42.1                   |
| Stockwood               | 34          | 25.5                   | 43.4                   |
| Stoke Bishop            | 47          | 38.1                   | 55.2                   |
| Westbury-on-Trym        | 38          | 30.4                   | 45.1                   |
| Whitchurch Park         | 26          | 18.4                   | 34.9                   |
| Windmill Hill           | 44          | 36.3                   | 52.5                   |
| <b>BRISTOL</b>          | <b>37.2</b> | <b>35.7</b>            | <b>38.7</b>            |
| Question number         | <b>19</b>   |                        |                        |
| Sample size             | <b>4442</b> |                        |                        |
| Year                    | <b>2013</b> |                        |                        |
| Priority neighbourhoods | 32.8        | 29.9                   | 35.9                   |
| Older people            | 36.8        | 34.9                   | 38.8                   |
| Disabled people         | 29.4        | 25.7                   | 33.5                   |
| BME                     | 41          | 35.8                   | 46.9                   |
| Carer                   | 36          | 32.9                   | 38.8                   |
| LGBT                    | 36          | 27.7                   | 46.2                   |
| Male                    | 40.6        | 38.4                   | 42.9                   |
| Female                  | 34.9        | 33.0                   | 36.8                   |
| Christian               | 36.9        | 35.0                   | 38.8                   |
| Muslim                  | 36          | 26.4                   | 47.7                   |
| No faith                | 37.5        | 35.1                   | 40.0                   |



## Understanding the results

Each question asked in the survey is measuring a quality of life indicator and these indicators are described in this report. Only a limited selection of results from the 2013 Quality of Life survey are included here and for the complete collection of results for the past 9 years and more information about the survey see [www.bristol.gov.uk/qualityoflife](http://www.bristol.gov.uk/qualityoflife) and <http://profiles.bristol.gov.uk/>

### Trend analysis

It is possible to show trends for indicators that have been measured using the same survey question for at least 3 years. Trend graphs, traffic light colours and 'smiley face' symbols are used in this report to illustrate trends that are of statistical significance. The symbols reflect the following trends.

Getting worse, remaining poor  Standing still, no trend  Getting better, staying good 

These traffic light symbols change colour when an indicator estimate (measured in the 2013 survey) is significantly different from an earlier year and is based on confidence limits. Statistical analysis including the measurement of confidence limits was introduced in 2005 and trends have been illustrated between 2005 and 2013 in this report. Some indicators were measured in 2004 and earlier and, where appropriate, these trends have also been mentioned.

### Confidence limits

Confidence limits help us interpret results from sample surveys that are meant to reflect the whole population. A 95% confidence interval is used, which is the range within which the true population would fall for 95% of the time the sample survey was repeated. Confidence limits depend on the amount of variation in the underlying population and the sample size. They are the standard way of expressing statistical accuracy of survey-based estimates (results). In 2013, the survey confidence interval was approximately 3% (or plus or minus 1.5%). Thus a citywide estimate for 2013 will be significantly different from earlier years if there is a difference of at least 3%.

### Ward and neighbourhood partnership area analysis

Ward maps are presented in 5 colours of equal intervals. The number of responses per ward averages 129 residents, and confidence intervals for the smaller ward samples are large (between 10-20%). The number of responses by neighbourhood partnership area averages 321 with narrower confidence intervals. Care should be taken when looking at the maps and comparing wards, as often differences between wards are not statistically significant unless there is a difference of at least 20%. It is possible to see this scale of variation for many ward indicators.

### Equalities analysis

Each indicator is analysed to show the differences for each 'equalities' group (groups of special interest including minority groups). The following groups have been chosen for further analysis:

## **Gender – Male and Female**

**Residents living in priority neighbourhoods** (deprived areas previously known as neighbourhood renewal areas)

**Older people** – people aged 50 years or more

**Disabled people** – people who think of themselves as disabled

**BME** – Black and minority ethnic groups

**Carer** – people who provide unpaid care for someone with long term physical or mental health illness or disability, or problems related to old age

**LGBT** – people who say their sexuality is lesbian, gay or bisexual or they are transgender

**Christian** – people who say they are of Christian faith

**Muslim** – people who say they are of Muslim faith

**No faith** – people who say they have no faith/religion.

Regression models are used to explore the association between the indicators and the 'equalities' groups. This is referred to as "Further analysis" in the text. Additional variables included in the models are educational qualifications and housing tenure, which are of interest in themselves and as socio-economic measures.

## **How are the results used?**

### **Mayor's Vision and Corporate Plan**

The Mayor's vision is based on six priorities organized by three core themes, and used as chapters in this report – People (healthy and caring, keep Bristol working and learning), Place (keep Bristol moving, building successful places), Prosperity (global Green Capital, vibrant Bristol). The Corporate Plan illustrates the council's contribution towards achieving the Mayor's vision. This report is part of the evidence base for the Mayor's vision and includes performance indicators from the corporate plan to help us measure progress.

### **As an evidence base for service planning**

The results provide a quality of life context and form part of the evidence base to inform service planning by the City Council. The indicators will help answer the question 'how well do our corporate priorities address community needs and aspirations?' They can be used alongside other performance statistics, support the self-assessment of the council, neighbourhood decision-making and assist with equalities impact assessments.

### **Neighbourhood Partnership Statistical Profiles 2013**

Neighbourhood Partnership Statistical Profiles combine information from the 2011 census with information on deprivation, crime, education, health and the Quality of Life survey. These profiles help inform neighbourhood plans. The 14 Neighbourhood Partnership Statistical Profiles can be found at [www.bristol.gov.uk/statistics](http://www.bristol.gov.uk/statistics).

### **Source of information for the public**

Quality of life reports, web pages and databases are accessible by the public who require access under the Freedom of Information Act 2000. Documented findings from the survey are also used as feedback for the thousands of residents who participate in the survey each year, as well as providing an update on quality of life in the city for interested voluntary, community and business sectors, academics and researchers.

**For further information** about the Quality of Life survey and the complete set of results 2013 see [www.bristol.gov.uk/qualityoflife](http://www.bristol.gov.uk/qualityoflife). There is also an Excel spreadsheet tool to download with all results of over 200 indicators.

Statistics are also available from the Bristol Data Profiles website <http://profiles.bristol.gov.uk/> where there are tools to produce maps and graphs from the data, or provide in CSV format.

See also Bristol's **14 Neighbourhood Partnership Statistical profiles**, at [www.bristol.gov.uk/statistics](http://www.bristol.gov.uk/statistics)

### **Or contact for help or other formats:**

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