# PUBLIC PROTECTION ACCOMMODATION PROTOCOL



Avon and Somerset Constabulary and National Probation Service, Bristol, South Gloucestershire and Somerset, working in partnership with:

Bath and North East Somerset Council
Bristol City Council
Mendip District Council
North Somerset Council
Sedgemoor District Council
South Gloucestershire Council
South Somerset District Council
Taunton Deane District Council
West Somerset District Council

#### 1. Introduction

- 1.1 In the interests of public protection it is essential that the Police and the Probation Service are able to control and monitor the behaviour and activities of high risk of harm offenders. It is clearly undesirable for either of these agencies and not in the interests of public protection, if such offenders do not have a fixed address, or are housed in circumstances that make it difficult for the agencies to monitor them appropriately.
- **1.2** This being so, Housing providers in all sectors have a vital role to play in assisting the lead agencies in the field of public protection.
- 1.3 Under the Criminal Justice and Court Services Act 2003 as amended (the Act), the Police, Probation and Prison services must work together under the Multi Agency Public Protection Arrangements (MAPPA) to protect the public from the risk posed by "MAPPA eligible offenders." Under the legislation other agencies relevant to any given case, for example Children's Social Care, Housing providers, and mental health professionals are also directed to cooperate in public protection arrangements.
- 1.4 The aim of this protocol is to ensure inter-agency work which enables all relevant service providers to consider the needs of an offender and take into account the level of risk they may present to the community, with the aim of securing stable accommodation where appropriate. This process does not guarantee the provision of a tenancy.

- 1.5 It is important to note that demand for social housing in the region is extremely high and as such the quantum of offenders who can use the protocol is restricted.
- 1.6 The Homeless Reduction Act (HRA) 2017 requires Local Authorities to deal proactively to prevent, or remedy Homelessness. This protocol is intended to assist them to do so by identifying cases in advance so that appropriate accommodation can be provided prior to release wherever possible.
- 1.7 Given the ethos of the HRA is to prevent and relieve homelessness in a timely manner the expectation is that referring Offender managers (Police and NPS staff) make referrals at least 3 months prior to release from prison or 3 months prior to the client being physically homeless. There may be circumstances beyond the offender managers control, however, it is expected in the majority of cases the release date / homeless date is know well in advance and as such the Local Authority would expect referrals to be made in at the earliest opportunity.

#### 2. Multi Agency Public Protection Arrangements (MAPPA)

- 2.1 The Criminal Justice Act 2003 established Multi Agency Public Protection Arrangements in each of the 42 criminal justice areas in England and Wales. These are designed to protect the public, including previous victims of crime, from serious harm by sexual and violent offenders. They require local criminal justice agencies and other bodies dealing with offenders to work in partnership together dealing with these offenders.
- The statutory arrangements which underpin MAPPA direct that the Police and 2.2 National Probation Service (NPS) are designated as Responsible Authorities and Housing Authorities are a "Duty to Cooperate." The Multi Agency Public Protection Accommodation Protocol in Avon and Somerset has been agreed in recognition of the crucial role Accommodation authorities play in the management of MAPPA eligible offenders and its purpose is to ensure that appropriate accommodation is made available as part of a comprehensive risk management plan, for MAPPA eligible offenders who present a high risk of harm. The national MAPPA guidance recognises that Housing authorities do not necessarily have a specific responsibility to accommodate an offender but the Protocol is a mechanism by which the NPS and the Police can request that housing authorities prioritise offenders for accommodation on the basis of their risk of harm. It is recognised by signatories to the protocol that referrals cannot be made routinely on all MAPPA offenders but will be reserved for priority cases.

#### 3. MAPPA Eligible Offenders

MAPPA eligible offenders fall in to three categories:

- **Category 1** Registered Sex Offenders
- Category 2 Violent and other sex offenders (convicted of an offence in Part 2 of Sch.15 of the CJA 2003 and who have received a custodial sentence of 12 months or more or have been made the subject of a Hospital Order.
- **Category 3 -** Offenders who have been identified as a serious risk of harm by a Responsible Authority and have a previous conviction or formal caution.
- 3.1 There are three levels of MAPPA management. The vast majority of offenders are managed at Level 1. There are no formal MAPPA meetings at this level and the lead agency (normally the NPS, Police or Mental Health) coordinates the risk management of the offender. Cases at Level 2 are identified as requiring "active multi agency management " and formal Level 2 MAPPA meetings are convened chaired by the Police and NPS. Again at MAPPA level 3 formal meetings are held and cases managed at this level are deemed to present the highest level of risk or are high profile. MAPPA Level 3 meetings are chaired by Police and NPS Senior managers.
- 3.2 Although a referral to Housing Authorities via the Multi Agency Public Protection Accommodation Protocol will be open to MAPPA offenders in any category and managed at any level, it is anticipated that it will mainly apply to offenders who are being actively managed at MAPPA level 2 and 3.

#### 4. Referral Criteria

As well as being MAPPA eligible Offenders referred under the Multi Agency Public Protection Accommodation Protocol should meet the following criteria:

- High risk of harm to the public, including known adults or children.
- No suitable accommodation which increases the offender's risk of harm to the public.
- The offender is able to sustain a tenancy, and if required, will accept support to sustain a tenancy
- The offender is likely to be owed a main homelessness duty by one or more of the partner local authorities.
- The offender has a local connection to the region covered by the partnership or if there is no regional local connection is unable to return to their original location.

#### 5. Referral Process - Police and NPS

5.1 Both the Police and the NPS will be eligible to make referrals under the protocol although where an offender is under probation management it will be the probation offender manager's responsibility to make the referral. Should the offender be solely managed by a Police Offender Manager then it will the responsibility of the Police Offender Manager to make a referral, approved by his or her manager.

Although the Police and the NPS will have their own processes for utilising the Public Protection Accommodation Protocol, referrals should and must adhere to the following guidelines:

- **5.2** Referrals from the National Probation Service should be made via the NPS Accommodation PSO (APSO):-
  - The APSO will review the referral and access additional NPS information available to them on NPS Systems. They will then confirm to the referring officer whether it meets the criteria for the Protocol. She /He will also identify which is the appropriate local authority and liaise directly with the Local Authority point of contact including using the referral form detailed in Appendix 1.
  - If in custody a referral should be made 3 months prior to release
  - If in an Approved premises a referral should be made on admission
  - When a Local Authority suggests a property the Police will advise on the suitability of the accommodation within 48 hours. This check will be requested by the APSO using the agreed process.
  - 5.3 Referrals from a Police Offender Manager should be approved by a Police Supervisor and brought to the attention of the MAPPA Admin Team / MAPPA Co-ordinator for recording and monitoring. It is expected that the numbers of direct referrals from the police will be extremely low in numbers, as the vast majority of offenders will be managed by the National Probation Service. Following the Police Supervisor's approval the Police Offender Manager will liaise directly with the Local Authority point of contact using the referral form detailed in Appendix 1. The process will then follow the same principles as a National Probation Service referral.

#### 6. Referral Process – Local Authority

6.1 In order to protect victims if is often necessary to ensure that High Risk offenders do not return to their original locality. As such partner Local Authorities will not request a local connection before accepting the referral. This is to assist the police and probation services avoid moving people around the country unnecessarily and complicating the risk management process.

- 6.2 Whilst the offender is *likely* to be owned a main housing duty by one or more of the partner Local Authorities this is not the principal consideration by which partner Local Authorities engage. Local Authorities engage in the partnership on the basis that it helps to keep their communities and residents safe. As such it is not expected that a Local Authority partner will require verification that a statutory housing duty is owed to the offender.
- 6.3 It is acknowledged that partner Local Authorities operate differing models and schemes for the nomination and allocation of social housing. Therefore this protocol does not aim to be prescriptive in how the partners operate in the allocation of housing. For example some partners may take a "direct allocation" approach and allocate a property to an offender before it is advertised. Other partners may wish to give referrals the highest priority on CBL schemes and automatically bid on behalf of the offender. The important point is that whichever operational model is used the principals of this protocol are complied with, that is, eligible offenders are provided with an appropriate social housing tenancy in a reasonable period of time.
- **6.4** Each Local Authority should nominate a manager with Housing Needs responsibilities to be responsible for receiving referrals under this protocol. Once a referral is received the Housing Provider will, within 3 days:
  - Check the Housing Register for any existing Housing application from the offender;
  - Create a record that the application is pending;
  - Record any special precautions staff should take when interviewing or visiting the applicant at home, and note that any offers must be made via the NPS Accommodation PSO
  - Acknowledge safe receipt and acceptance of the referral to the NPS Accommodation PSO within 5 working days.
  - In accepting referrals the Local Authority accepts responsibility to seek Social Housing in their LA area. This is to prevent applications to multiple LA's / referrals being made to another LA area.
- Where a Local Authority refers a case onto an Registered Provider (RP) often also referred to as a housing association either through a common register, a nomination agreement, or because they do not have any stock of their own they will pass on to the receiving RP the details of the APSO and the Public Protection Protocol Referral form. The RP will be invited to any further MAPPA meetings relating to the case.
- All offers should be made via the APSO and not direct to the offender. This will enable appropriate final checks to be made before the offer is passed on to the offender.
- 6.7 It is important to remember that the quantum of offenders who can use the protocol is restricted. More details on the agreed likely referral rates can be found in section 8 below.

- 6.8 In circumstances where a Local Authority refuses a referral, a clear rationale will be forwarded to the APSO.
- **6.9** Where concerns arise about the operation of the protocol, issues should be escalated by either contacting the relevant Housing Manager or the MAPPA Coordinator

#### 7. Police Address checks

7.1 When an address has been identified the relevant Housing authority will notify the APSO. Using the agreed process the APSO will email the request for a check to <a href="PPU@avonandsomerset.pnn.police.uk">PPU@avonandsomerset.pnn.police.uk</a>. The Police will provide a response within two working days.

#### 8. Risk to the Authority

- 8.1 The Probation Service, the Police or both will monitor all High Risk offenders very closely. In no case will housing providers be left with a tenant who presents a risk to the public that is not being very carefully managed. It follows that any behaviour giving rise to concern must be immediately reported to offender management and assessment team and this will usually trigger another MAPPA level 2 meeting to decide how to manage the risk in the future.
- 8.2 Where it is known that individuals circumstances are known to have changed or be changing, the information be confidentially delivered to the Public Protection Unit at Police HQ Telephone number 01278 646358/646359/646357/646360 particularly where tenants require transfer or exchange.

#### 9. Confidentiality

- 9.1 Relevant risk information will be included in the Referral form submitted to the Local Authority. This can be shared with Housing Authorities, Registered Social Landlords and Housing Providers as necessary. If further disclosure is required by a potential landlord or housing provider, liaison should take place between the referring Offender Manager and the APSO to consider this request and to decide how this disclosure can be made.
- **9.2** Each Agency must agree that they will comply with the General data Protection Regulations (GDPR)

#### 10. Likely rehousing Rates

**10.1** This table is provided as an indication of the likely numbers of applicants rehoused per annum per authority area. However, it cannot be entirely accurate, and should be used only as a guide.

Authority	Population <sup>1</sup>	% of Avon	Expected number of
		and	referrals that result in the
		Somerset	MAPPA nominal being

		population	provided with suitable housing.
B&NES	176,015	10.9	5
Bristol	428,100	26.6	12
North Somerset	193,000	12.0	6
South Gloucestershire	274,700	17.0	7
Mendip	122,500	7.6	3
Sedgemoor	114,588	7.1	3
South Somerset	158.000	9.8	4
Taunton Deane	110,200	6.8	3
West Somerset	35,300	2.2	1

Notes: Source = Census 2011, ONS data.

Based on total referrals of 45 per year.

#### 11. Review

- **11.1** The MAPPA Coordinator will meet with the MAPPA Strategic Management Board representatives annually to review the Protocol and to prepare a report for the SMB.
- **11.2** The MAPPA Coordinator will meet with the Housing Managers annually to review the operation of the protocol and in particular the number and distribution of referrals.
- 11.3 The Local Authorities will collate the following data quarterly to help monitor numbers of referrals, outcomes and to ensure APSOs are distributing cases across the geographical area of Avon & Somerset. This data will be submitted to the MAPPA co-ordinator quarterly in arrears within 1 month following the end of each quarter.

Qtr	LA name	Total Number of clients referred to the LA Housing options team by NPS / Police Offender Managers	Of which referred by: NPS	Police	Total number of referrals refused by the LA & reasons	Total number of clients housed	Of which: Breakdown of RP/s who housed each client

**11.4** The APSO's and Housing SPOC's to meet annually to review processes and report any issues to the MAPPA Coordinator.

## AGREEMENT TO THE PROTOCOL

This protocol was agreed on (date) 13.06.2018 Between (name) Pam Wharf, Interim Director for Homes and Landlord Services Of (Bristol City Council) And This protocol was agreed on (date) 02.05.2018 Between (name) John Wilkinson, Director Economy & Growth Of (Bath & North East Somerset District Council) Jol- Uilla -And This protocol was agreed on (date) 18.06.18 Between (name) Mark Hughes, Head of Housing & Strategy Of (North Somerset District Council) Signed Mad Och And This protocol was agreed on (date) 01.06.2018 Between (name) Anne Clarke, Director of Adult Social Care & Housing Of (South Gloucester District Council)

Version 1.5 15.09.2020

A. Clarka

Signed .....

And

This protocol was agreed on (date) 25.04.18

Between (name) Mrs Jai VICK, Group Manager Housing Services

Of (Mendip District Council)

Signed . Jalvick

And

This protocol was agreed on (date) 25.4.18

Between (name) Jerry MILTON, Housing Advise Manager

Of (Sedgemoor District Council)

Signed Jerry Millon

And

This protocol was agreed on (date) 03.05.2018

Between (name) Barbie MARKEY, Housing & Welfare Manager

Of (South Somerset District Council)

Signed

And

This protocol was agreed on (date) 25.04.18

Between (name) **Heather STEWART**, **Housing Options**, **Advice and Homeless Manager** 

Of (Taunton Deane District Council)

Signed

# And This protocol was agreed on (date) 25.04.18 Between (name) Heather STEWART, Housing Options, Advice and **Homeless Manager** Of (West Somerset District Council) Signed And (name) Stephen Cullen, T/Assistant Chief Constable This protocol was agreed on (date) 28.06.2018 Of (Avon and Somerset Constabulary) And (name) Elizabeth Spencer, Assistant Chief Officer Of (National Probation Service) Signed ..... And Of HM Prison Service (name) Bradley Read, Head of Offender Management HMP Bristol

#### Glossary

PPAP Public Protection Accommodation Protocol

NPS National Probation Service SPOC Single Point of Contact

APSO Accommodation Probation Service Officer
MAPPA Multi Agency Public Protection Arrangements

ONS Office of National Statistics OM Offender Management

RSL Registered Social Landlord (Housing Association)
The Act The Criminal Justice and Court Services Act 2003

ASC Adult Social Care
SED Sentence Expiry Date

A/PSO Accommodation Probation Services Officer

SPO Senior Probation Officer

#### **Appendices**

Appendices One - PPAP Request For Police Information Form

(Pages 12- 14)

Appendices Two - PPAP Referral Form (Pages 15 – 18)
Appendices Three - PPAP Somerset Contacts List (Page 19)

Appendices Four - PPAP NPS Accommodation Probation Officers

and Senior Probation Officer Contacts List

(Page 20)

Appendices Five - PPAP West of England Contacts List (Page 21)

Appendices Six - PPAP Police Contacts (Page 22)



# PUBLIC PROTECTION ACCOMMODATION **PROTOCOL**

#### **REQUEST FOR POLICE INFORMATION – ADDRESS CHECK**

This request for information is made under the provisions of the Avon and Somerset Multi Agency Public Protection Arrangements (MAPPA) Public Protection Accommodation Protocol. The information provided by the Avon and Somerset Constabulary to the requesting probation area will assist in the preparation of the risk assessment and risk management plan for the named offender.

All requests to be emailed to <a href="mailto:PPU@avonandsomerset.pnn.police.uk">PPU@avonandsomerset.pnn.police.uk</a>

**Assessments, Who is** 

at Risk?)

Details of person reque	sting information	
Name		
Position		
Location/Address		
Agency		
Phone		
Mobile number		
Email		
Date information require	red by:	
Date of this request:		
Is this application URG		YES/NO
	made clear in your E-mail header.	
Reasons for urgency (ex	xplain risk and threat in full):	
<b>Details of the Nominal</b>		
Family Name		
First Names		
Date of Birth		
ViSOR ID (if known)		
Offending Profile		
(Risk Factors, Risk		

Address to be	
checked (including	
Postcode)	
Any other relevant info	rmation you think is relevant to your application?
Police Response to th	ne Request for Information (response required within 2
working days)	
Name and collar	
number of person	
completing form	
Position	
Location/Address	
Agency	
Phone	
Mobile Number	
E-mail	
Date completed  Date form returned	
Date form returned	
Enquiries for IRiS Offer	nder Managers (complete as appropriate)
Database	Result
NICHE	
ACCICT	
ASSIST	
WEBSTORM	
PNC	
DADAD	
RADAR	
	1
Any vulnerable	
persons identified?	
Any vulnerable	
locations identified	
nearby (Schools,	
Childrens Homes,	
Youth Centres etc)?	
Results of visual	
checks of the location	

#### and nearby addresses

Is the address suitable?	YES/NO
Give reasons	
	ļ

The Lead Agency is responsible for making the final decision as to whether any property is suitable for accommodating the named offender, in consultation with the housing provider and any other interested parties.



### PUBLIC PROTECTION ACCOMMODATION PROTOCOL

#### **REFERRAL FORM**

NPS Accommodation PSO	Nam	e :	
Name and Contact Details	Cont	act No:	
	E Ma	il Address:	
SERVICE USER DETAILS	Date	of Referral:	
Name:			
Date of Birth:			
NI Number:			
Race/Ethnicity	Male	/Female	
<b>Contact Details of Referring Of</b>	fende	r Manager	
(Police/NPS)			
Name :			
Contact Number:			
E Mail Address:			
Office Address:			
Placement Date Required By/C	On:		
Type of Supervision	EX	(PIRY DATE:	
		MAPPA	Level of
MAPPA Category and Level of		Category	Management
MAPPA Management			

### **RISK INDICATORS**

Register Sexual Offender		<u>Details*</u>
Domestic Abuse		
Risk to Children		
Risk to Adults		
Anti Social Behaviour		
Arson		
Risk to Staff/professionals		
disclosed. Where risks to s	staff / p uding su	able above full details must be rofessionals are identified full aggested risk measures which dealing with the client.
reside, due to either viction controls.	m issues	where this service user can or requirement for external
Please provide map and deta	ails of ar	y exclusion
		er should consider when allocating n and Include any Diversity
Details: -		

### **ACCOMMODATION NEED**

REASON FOR REFERRAL					
Homeless					
Soon to be homeless					
Planned move on					
Unsuitable accommodation					
Release from prison					
Approved Premises	Details: -				
Date Leaving Existing Accommod	ation : -				
	to the support needs of the offender (for accommodation with support or floating				
Housing Register − Yes ☐ No☐					
Deposit - Yes 🗌 No					
Floating Support - Yes 🗌 No					
Employment Benefits - Yes 🗌 No					
Mental Health/Personality - Yes   No					
Drugs/Alcohol - Yes 🗌 No					
Disability/Health Needs - Yes 🗌 No					
Educational Support Needs - Yes 🗌 No					
Violence/Arson - Yes 🗌 No					
Gambling/Financial/Debt - Yes ☐ No☐					
Care Leaver - Yes 🗌 No					
Social Skills - Yes  No					

If "YES" to Any of the above, Please Provide Details:				
Is the Service user able to	sustain thei	r own Tenancy - Yes 🗌 No		
Please Provide Details: -				
Details: -				
Has the Offender had a pre Please Provide Details: -	vious Tenar	ncy - Yes □ No□		
Details: -				
INCOME				
Amount per week/m	th			
Source				
ACCOMMODATION RE	QUIRED			
Hostel/Voluntary Project				
Supported Housing				
Tenancy				
Preferred area:				
Details:				

### **PPAP Contacts - Somerset**

### Local Authority PPAP day to day operational responsibility:

Mendip DC	Anna Panico	anna.panico@mendip.gov.uk	01749 341478
Sedgemoor DC	Kate Reed	Kate.Reed@sedgemoor.gov.uk	0300 303 7793
South Somerset DC	Carolyn Wilkinson	Carolyn.wilkinson@southsomerset.gov.uk	01935 462462
Taunton Deane DC	Simon Lewis Sarah Richards	S.Lewis@somersetwestandtaunton.gov.uk S.Richards@somersetwestandtaunton.gov.uk	0300 3048000
West Somerset DC	Simon Lewis Sarah Richards	S.Lewis@somersetwestandtaunton.gov.uk S.Richards@somersetwestandtaunton.gov.uk	0300 3048000

#### **Local Authority Housing Manager contact details:**

Mendip DC	Jai Vick	Jai.Vick@mendip.gov.uk	01749 341441
Sedgemoor DC	Sarah		01278 435386
	Stillwell	Sarah.Stillwell@sedgemoor.go.uk	
South Somerset DC	Barbie	barbie.markey@southsomerset.gov.uk	01935 462774
	Markey		
Taunton Deane DC	Simon Lewis		0300 3048000
	Sarah	S.Lewis@somersetwestandtaunton.gov.uk	
	Richards	S.Richards@somersetwestandtaunton.gov.uk	
West Somerset DC	Simon Lewis	S.Lewis@somersetwestandtaunton.gov.uk	0300 3048000
	Sarah	S.Richards@somersetwestandtaunton.gov.uk	
	Richards		

#### Registered Provider contact details:

Aster	Lis Janaway	Lis.janaway@aster.co.uk	01749 832061
Homes in	Mark	mark.woodward@homesinsedgemoor.org	01278 552400
Sedgemoor	Woodward		
LiveWest	Jane Harraway	jane.harraway@livewest.co.uk	01934 526220
Magna Housing	Karen Pomeroy	0300 3048000	01305 216062
Stonewater	Holly Edwards	holly.edwards@stonewater.org	07387024405
Taunton Deane BC	Louise Hill	L.Hill@somersetwestandtaunton.gov.uk	01823 219766
Yarlington	Ellie Clothier		01935 404608
_		Ellie.Clothier@yhg.co.uk	

# **PPAP Contacts - NPS**

# Accommodation PSO and Line Managers SPO's PPAP day to day operational responsibility:

D 1 . 1 . 1	Canak		0447
Bristol and	Sarah Hudson	sarah.hudson@probation.gsi.gov.uk	0117 905
South	nuuson		7839
Gloucestershire			1039
Accommodation			
Support Officer			
Bristol Senior	Allason	Allason.Hunt@probation.gsi.gov.uk	0117
Probation Officer	Hunt		905
			7839
Bristol and South	Emily	Emily.Butler1@justice.gov.uk	0117
Gloucestershire	Butler	Emily. Dutter (@justice.gov.uk	9057
Accommodation			450 or
Support Officer			07866
DANIES	5 .		810 328
BANES Accommodation	Paula Cullen	paula.cullen@probation.gsi.gov.uk	01225 730 621
Probation Service	Cullett		130 021
Officer			
BANES Senior	Hannah	H	01225
Probation Officer	Gregory	Hannahgregory3@probation.gsi.gov.uk	730 610
Sedgemoor			
Accommodation Probation Service	Carol Price	carol.price@probation.gsi.gov.uk	07525
Officer			409 675
Sedgemoor	_		
Senior Probation	Emma	emma.white@justice.gov.uk	01934
Officer	White		887413
South Glos			
Accommodation Probation Service	Dan Wakefield	Daniel.Wakefield@probation.gsi.gov.uk-	
Officer	vvakelleid		
Onicei			0117
South Glos			9057440
South Glos Senior Probation	Dan	Daniel.Wakefield@probation.gsi.gov.uk	0117
Officer	Wakefield	<u>Darnor, vvakeneluju probation, got, gov. uk</u>	9057457
			(IRiS
Taunton			admin)
Deane/West			0750
Somerset	Carol Price	carol.price@probation.gsi.gov.uk	07525 409 675
Accommodation			409 675
Probation Service			

Officer			
Taunton Deane/West Somerset Senior Probation Officer	Claire Evans	claire.evans@probation.gsi.gov.uk	01935 608 658
North Somerset Accommodation Probation Support Officer	Claire Evans	claire.evans@probation.gsi.gov.uk	01934 887 400
North Somerset Senior probation officer.	ТВС		
Mendip District/South Somerset Accommodation Probation Service Officer	Rebecca Cross	rebecca.cross@probation.gsi.gov.uk	01935 608 600
Mendip District/South Somerset Senior Probation Officer	Sara Hillier	sara.hillier@probation.gsi.gov.uk	01823 726 406

# **PPAP Contacts – West Of England**

### Local Authority PPAP day to day operational responsibility:

Bath & North East Somerset Council	Laurence Lindsay	Laurence Lindsay@bathnes.gov.uk	01225 477251
Bristol City Council	Helen Hanahoe	Helen.hanahoe@bristol.gov.uk Helen.hanahoe@bristol.gcsx.gov.uk	0117 352 1630
		Daniela.lucci@bristol.gov.uk Daniela.lucci@bristol.gcsx.gov.uk	0117 352 1629
North Somerset Council	Tracie Leyshon	tracie.leyshon@n-somerset.gov.uk	01934 426758
South Glos Council	Elaine Clifton	Elaine.clifton@southglos.gov.uk  Lucy.Fisher@southglos.gov.uk	01454 868954

#### **Local Authority Housing Manager contact details:**

Bath & North East	Mike Chedzoy	Mike.Chedzoy@bathnes.gcsx.gov.uk	01225 477940
Somerset Council	-	Mike Chedzoy@BATHNES.GOV.UK	
Bristol City Council	Paul Sylvester		0117 352 6741
		Andrew.corp@bristol.gov.uk	
		Andrew.corp@bristol.gcsx.gov.uk	
			0117 352 6751
		Julie.Matthews@bristol.gov.uk	
		Julie.Matthews@bristol.gcsx.gov.uk	
North Somerset	Lynn Trigg	lynn.trigg@n-somerset.gov.uk	01934 426150
Council			
South Glos Council	Chris Benson	Chris.benson@southglos.gov.uk	01454 868996

#### Registered Provider contact details:

Alliance		ACT@alliancehomes.org.uk	03000 120 120
Aster	Lis Janaway	Lis.janaway@aster.co.uk	01749 832061
Bristol City Council	Alison Scott	Alison.scott@bristol.gov.uk	07771977193
Bromford (Merlin)	Stephanie	Stephanie.caley@bromford.co.uk	07866 787 861
	Caley		
		merlinenquiries@bromford.co.uk	0300 123 2222
Curo	Hayley	Hayley.Stockham@curo-group.co.uk	01225 366000
	Stockham	Sarah.seeger@curo-group.co.uk	
	Sarah Seeger		
Elim	Dave Peregrie	1	01454 411172
		D.Peregrine@elimhousing.co.uk	(Extn 205)
Hanover	Kirstie Garlick	Kirstie.garlick@hanover.org.uk	01249 707019
LiveWest	Jane Harraway	jane.harraway@livewest.co.uk	01934 526220
Sanctuary	Adrian Stone	_Lettings.midlands@sanctuary- housing.co.uk	0800 131 3348
Selwood			01225 715768
	Nicola Hillier	Nicola.hillier@selwoodhousing.com	
Sovereign	Daniel Russell	Daniel.russell@sovereign.org.uk	0117 317 2483
The Guinness Trust	Christina	Barron accompcover orginior g. an	0303 123 1890
The Gammess Trast	McBride	Christina.Mcbride@guinness.org.uk	0000 120 1000
United Housing	Nicola Burnham	Nicola.B@unitedcommunities.org.uk	0117 970 3077
	Amy Oxenham	Amy@unitedcommunities.org.uk	0117 450 9420
	-	_	

# **PPAP Contacts – Police**

#### **MAPPA/Visor Unit:**

Mike	MAPPA	PUBLICPROTECTIONTEAM@avonandsomerset.police.uk	01278 646
Williams	Coordinator	Michael.williams@avonandsomerset.police.uk	356
Andy Fox	Sergeant	PUBLICPROTECTIONTEAM@avonandsomerset.police.uk	01278 646
	MAPPA/ViSOR Unit		354
Anne Randall	MAPPA – South Glos,	PUBLICPROTECTIONTEAM@avonandsomerset.police.uk	01278 646 357
	BANES		
Laura Holden	MAPPA, Bristol	PUBLICPROTECTIONTEAM@avonandsomerset.police.uk	01278 646360
Shala Lister	MAPPA, Bristol, North	PUBLICPROTECTIONTEAM@avonandsomerset.police.uk	01278 /

	Somerset		647522
Jade Sasani	MAPPA – Somerset West, Somerset East	PUBLICPROTECTIONTEAM@avonandsomerset.police.uk	01278 646 358