

Mayor of Bristol

Online and Social Media Analysis (01.11.20 – 30.11.20)



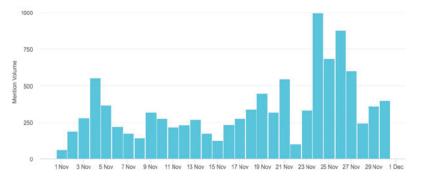


Total Mentions

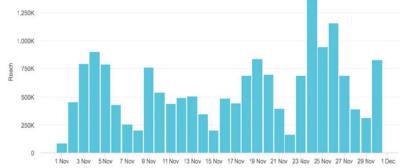
↑ 6% Previous Period: 9804 **Unique Authors**

3852

▼ 5%



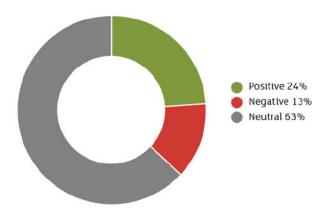
| Most Mentioned Tweeters | TWEETS | RETWEETS | ALL TWEETS . | IMPRESSIONS |
|-------------------------|--------|----------|--------------|-------------|
| 1 @marvinjrees | 2603 | 4078 | 6681 | 23926027 |
| | 269 | 1381 | 1650 | 1982661 |
| | 227 | 1137 | 1364 | 1748810 |
| | 143 | 909 | 1052 | 1478036 |
| | 686 | 340 | 1026 | 3530892 |
| | 134 | 825 | 959 | 570021 |
| | 118 | 627 | 745 | 1307616 |
| | 11 | 421 | 432 | 313079 |
| | 67 | 320 | 387 | 301292 |
| | 62 | 217 | 279 | 252072 |



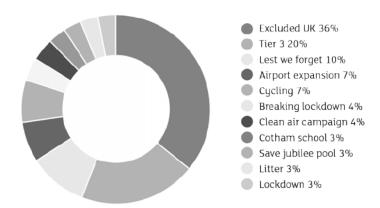
| Top Hashtags | TWEETS | RETWEETS | ALL TWEETS ▼ | IMPRESSIONS |
|-------------------|--------|----------|--------------|-------------|
| #excludeduk | 222 | 1787 | 2009 | 2124575 |
| #bristol | 191 | 515 | 706 | 3696854 |
| #peoplebeforep | 35 | 287 | 322 | 323414 |
| #wearenotgoing | 24 | 195 | 219 | 75835 |
| #forgottenItd | 28 | 142 | 170 | 115577 |
| #gapsinsupport | 5 | 147 | 152 | 51831 |
| #excluded | 2 | 136 | 138 | 557362 |
| #covid19 | 36 | 88 | 124 | 2322968 |
| #relentless | 11 | 107 | 118 | 46058 |
| #onemilliontonnes | 31 | 44 | 75 | 523386 |



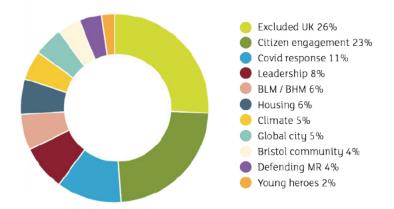
SENTIMENT



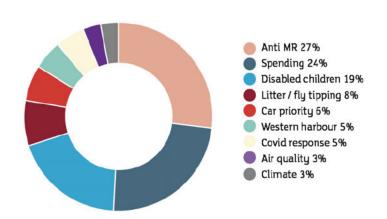
NEUTRAL DISCUSSION



POSITIVE DISCUSSION



NEGATIVE DISCUSSION





Positive trends:

- An active national campaign has gathered around Excluded UK which successfully lobbied for the Mayor to add support to the cause. Messages of thanks were enthusiastically shared across social media
- Citizen engagement this month was made up of the future of Bristol zoo, Bristol University events, Festival of Place, Living Wage Week, Facebook Q&A, #WomensEntrepreneurshipDay, and UK100 climate pledge
- As new lockdown measures were introduced the Mayor's latest video update had traction. In addition BCC's Covid resources were shared organically and the community champions team up raise awareness of the importance of wearing a mask
- The Mayor's leadership was praised in relation to Covid response and climate targets. Sharing of a Kings Fund podcast on the topic of leadership featured MR's comments on the importance of talent and team building
- Bristol's profile in various BLM / BHM events continues to be a talking point in which the Mayor's comments and activity plays a central role
- Driven by local media, messaging around affordable housing continues to have cut through as did the approval of the Temple Quarter development which will bring "new housing and 4,500 new jobs to the city"
- The announcement of £4 million in new funding for climate initiatives and the launch of the "Climate Hub" reflected positively with commentary praising the new funding in context of adverse economic conditions
- · The 75th anniversary of UNESCO provided a platform for Bristol Global City messaging from the Mayor
- A new organic discussion has emerged around the Bristol community response to Covid challenges, reflecting the Mayor's comments around tier 3 lockdown.
- Bristol's Young Heroes awards continues to shine a positive light on youth development in the city

Negative trends:

- The negative narrative around council spending under MR remains, with Bristol Energy, pay rises/salary levels, consultancy fees and procurement bias regularly referenced. As before, a lot of this is driven by FOI requests and is most often shared enthusiastically within an echo chamber
- The council has been accused of "fundamental breach of trust and data" as national media reported the case of a council email being sent which contained the names of 487 disabled children in the city and contact details of their primary carers. BCC's response and mitigation efforts featured in this discussion
- · Persistent complaints about litter / fly tipping remain, especially this month in relation to public spaces and parks
- Anti advertising activists created some negativity around the council's use of cars in advertising images used by BCC to project an opportunity to create a cleaner, more sustainable future for the city
- The Western Harbour plans continue to be scrutinised with comments focusing particularly on the "1960s style" road plans
- Some negativity towards the city's "blasé approach" to the first Covid lockdown and subsequent failure to break up gatherings in the current lockdown
- · Claims that Bristol is not delivering on its air quality or climate targets continue to draw negativity, although at a relatively low level this month



Channels

| vitter Analytics | BristolCouncil, MarvinJRe | ees Nov 0 | 1, 2020 - Nov 3 | 0, 2020 | | | ① Ex | port V T Filters N |
|---------------------------------|---------------------------|--------------|------------------|----------------------------|----------------------------|----------------------------|--------------------------------------|--------------------------------------|
| | Owner Tweets | Owner RTs | Owner Replies | Audience RTs | Audience @mentions | Owner Impressions | Audience Impressions | Net Followers / Total Followers |
| istolCouncil BristolCouncil) | 502 | 34 | 278 | 853 | 5,619 | 24,178,632 | 8,014,551 | 486 / 107,607 |
| rvinJRees MarvinJRees) | 214 | 81 | 56 | 718 | 6,249 | 5,470,257 | 11,462,072 | 393 / 37,321 |
| weets Audience | ce @mentions > | | | | | | | |
| 5 | | | | | | | | |
| 1 | | | | | | | | 7 |
| | | | | | | \wedge | | |
| / | | | | | | $\wedge \vee \setminus$ | | |
| 0 | | | 4 | - | | | | |
| 1 Nov 2 Nov | 3 Nov 5 Nov 6 Nov | 8 Nov | 10 Nov 11 Nov | 12 Nov 13 Nov 14 Nov | 15 Nov 16 Nov 17 Nov | 18 Nov 20 Nov 21 Nov | 22 Nov 23 Nov 24 Nov 25 Nov | 26 Nov 27 Nov 28 Nov 29 Nov |
| | | | BristolCouncil A | Audience @mention | MarvinJRees A | Audience @mentions | | |
| Impressions | Owner Impressions 💙 | | | | | | | |
| 2M | | | | ^ | | | | |
| 1M | \wedge | | | | | \wedge | | ^ |
| | | \ _ | | | | \sim | | |
| 849K | | 1 | | \ | | ^ ` | | |
| | | ~ | | | | | | ~/ |
| 849K 425K | \sim | | | | | | | |



Channels

| Facebook Analytics | Bristol Council FB, M | Marvin Rees FB | Nov 01, 2020 - Nov 3 | 30, 2020 | | ○ L Export ✓ T Filters ✓ | |
|--------------------------|---------------------------|----------------|--------------------------------------|----------------------------|--------------------------------------|--------------------------------------|--|
| | | Owner Posts | Owner Comments | Audience Posts | Audience Comments | New Content Likes | Net Page Likes / Total Page Likes |
| Bristol Council FB (Bris | ital City Council) | 188 | 33 | 0 | 870 | 1,694 | 289 / 13,537 |
| Marvin Rees FB (Marvin | n Rees, Mayor of Bristol) | 54 | 9 | 0 | 644 | 1,664 | 72 / 7,148 |
| ikes New Content | Likes 🗸 | | | | | | |
| 0 | | | | | | | |
| 4 | | | | | ٨ | | |
| 88 | | | | \wedge | | | T 301 |
| 2 | _ | _ | | . /\ | | | |
| 66 | | | | | 1 | | |
| 1 Nov 2 Nov 3 Nov | 4 Nov 5 Nov 6 Nov | von 8 | 10 Nov 11 Nov 12 Nov 13 Nov | 14 Nov 15 Nov 16 Nov | 17 Nov 18 Nov 19 Nov 20 Nov | 21 Nov 22 Nov 23 Nov 24 Nov | 25 Nov 26 Nov 27 Nov 28 Nov 29 Nov 30 Nov |
| | | Bris | tol Council FB New Cont | tent Likes • Marvir | n Rees FB New Content Lik | es | |

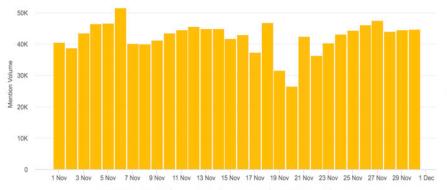


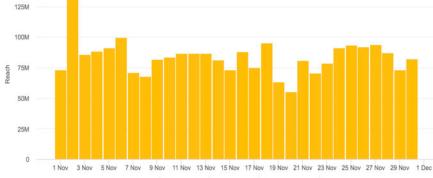
Bristol People











| Most Mentioned Tweeters | TWEETS | RETWEETS | ALL TWEETS ▼ | IMPRESSIONS |
|-------------------------|--------|----------|--------------|-------------|
| ♣ @realdonaldtrump | 12579 | 0 | 12579 | 12050101 |
| 1 @ | 6349 | 0 | 6350 | 10236436 |
| 2 @borisjohnson | 5634 | 0 | 5634 | 11555350 |
| ♣ @officialplt | 5630 | 0 | 5631 | 2681011 |
| ♣ @youtube | 3539 | 0 | 3540 | 7407922 |
| 2 @piersmorgan | 3305 | 0 | 3305 | 2117998 |
| 2 @missguided | 3064 | 0 | 3064 | 862237 |
| ♣ @bbcnews | 2497 | 0 | 2498 | 14260108 |
| ♣ @skynews | 2463 | 0 | 2464 | 3447098 |
| ♣ @ioebiden | 2350 | 0 | 2350 | 6890705 |

| Top Hashtags | TWEETS | RETWEETS | ALL TWEETS ▼ | IMPRESSIONS |
|-----------------|--------|----------|--------------|-------------|
| #nowplaying | 7512 | 0 | 7512 | 1216876 |
| #bristol | 4801 | 0 | 4801 | 21484165 |
| #pltpinkmonday | 2478 | 0 | 2479 | 1244212 |
| #pltpinksunday | 2259 | 0 | 2260 | 778106 |
| #weathercloud | 2208 | 0 | 2208 | 1812377 |
| #covid19 | 2056 | 0 | 2057 | 14032721 |
| #imaceleb | 1728 | 0 | 1729 | 2140683 |
| #missguidednoti | 1602 | 0 | 1603 | 532049 |
| #excludeduk | 1393 | 0 | 1394 | 1252310 |
| #dance | 1338 | 0 | 1338 | 494726 |

:(impactSocial