



Bus Pass Replacement

Lost, Damaged or Stolen

Your stolen bus pass will be replaced free of charge, provided that you supply us with a crime reference number

Lost or damaged cards will be replaced at the cost of £10.00

Send completed form to Concessionary Travel (CH) PO Box 3399, Bristol, BS1 9NE, with a cheque or postal order.

Your details					
Title:		First name:		Surname:	
Address:					
Postcode:					
Date of Birth:					
Telephone:					
Email:					
Bus Pass Number:					

Please tick the appropriate box	
☐ Travel card Pass Lost	
☐ Travel card damaged. Return damaged card with this form	
☐ Travel card stolen. Please provide details of crime below	
Crime reference number:	
Date of crime:	

Declaration			
Signed:		Date:	

If English is not your first language and you need a translation or you would like this form in a different format, for example braille, audio, large print, easy English, BSL video or plain text please call 0117 922 2600 or email bus.passes@bristol.gov.uk