



Bristol City Council Clean Air Zone Exemptions Terms and Conditions

Table 1 Version control

Version	Date Published	Notes
V1	16/09/2022	First Issue
V2	10/10/2022	Updated to provide additional clarity on: <ul style="list-style-type: none">• proof of address details required for Blue Badge Longer Term exemptions• vehicles eligible for Low Income Worker exemptions.
V3	27/06/2023	Updated to: <ul style="list-style-type: none">• remove temporary exemptions which expired on 31st March• provide additional clarity on ongoing hospital exemptions• remove inconsistency between web content and T&Cs re FAS Exemptions

1. Table of Contents

Bristol City Council Clean Air Zone Exemptions Terms and Conditions.....	1
1. <i>Table of Contents</i>	2
2. <i>Introduction</i>	3
3. <i>General terms</i>	3
4. <i>Exemption types</i>	4
5. <i>Exemptions for patients and selected visitors to the BRI Complex</i>	5
6. <i>Specialist Vehicle Exemptions</i>	6
7. <i>Exemptions for vehicles that are being replaced under the Financial Assistance Scheme</i>	7

2. Introduction

- 2.1 This document sets out Bristol City Council's (the Council) Terms and Conditions relating to Exemptions for use within its Clean Air Zone.
- 2.2 The majority of vehicles will not have to pay a charge to drive in the zone as they will comply with emissions standards that have been set by government. Non-compliant vehicles that are not exempt from the charge will have to pay.
- 2.3 There are some national exemptions from the charge.
- 2.4 Motorists should use the government's Vehicle Checker Service [Drive in a clean air zone - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/drive-in-a-clean-air-zone) to check whether their vehicle is compliant or nationally exempt.
- 2.5 In addition, Bristol City Council has approved some local exemptions.
- 2.6 This document sets out the eligibility criteria, application process and use of Bristol's Clean Air Zone exemptions. It is derived from the [Bristol Clean Air Zone Charging Order 2022](#). The Charging Order shall take precedence in the event of any dispute and in all cases the Council's decision is final.

3. General terms

- 3.1 In applying for any exemption described in this document, the applicant accepts these terms and conditions.
- 3.2 The Council reserves the right to:
 - 3.2.1 update this document from time to time
 - 3.2.2 request additional evidence to verify any exemption application
 - 3.2.3 cancel any exemption where the applicant is no longer believed to be entitled to it
 - 3.2.4 cancel any exemption where wilful misuse has been identified
 - 3.2.5 refuse any application or renewal of any of any exemption if there has been a previously fraudulent application or wilful misuse on the part of the applicant.
- 3.3 If an exemption is cancelled, the registered keeper of the vehicle will be liable for any Clean Air Zone Charges incurred by driving in the zone without a valid exemption. Failure to pay any such charge will result in the issue of a Penalty Charge Notice.
- 3.4 The Council's Privacy Notice relating to the administration of Clean Air Zone exemptions can be found at [Privacy and processing notice for growth and regeneration services \(bristol.gov.uk\)](https://www.bristol.gov.uk/privacy-notice)
- 3.5 The Council is required by law to protect the public funds it administers. It may share information provided to it with other bodies responsible for auditing, administering public funds, or where undertaking a public function, to prevent and detect fraud. For more information visit www.bristol.gov.uk/data-protection-foi/fraud-prevention-and-detection

4. Exemption types

4.1 National exemptions

4.1.1 The types of vehicles listed in 4.1.2 are nationally exempt from Bristol's Clean Air Zone.

4.1.2 Owners of these vehicles do not have to apply for an exemption. Eligibility is determined by DVLA or other government sources.

- Ultra-low emissions vehicles
- Disabled passenger vehicles
- Disabled vehicles
- Military vehicles
- Historic vehicles
- Vehicles retrofitted with technology accredited by the [Clean Vehicle Retrofit Accreditation Scheme \(CVRAS\)](#)
- Some agricultural vehicles

4.1.3 Bristol's Clean Air Zone does not apply to motorcycles, which do not incur a charge in the zone.

4.1.4 Motorists should use the government's Vehicle Checker Service [Drive in a clean air zone - GOV.UK \(www.gov.uk\)](#) to check whether their vehicle is nationally exempt.

4.1.5 Any query or dispute regarding the status of a nationally exempt vehicle must be resolved by the registered keeper in conjunction with DVLA. The Council is unable to resolve any such issues.

4.2 Permanent local exemptions

4.2.1 The types of vehicles listed in 4.2.2 are permanently exempt from Bristol's Clean Air Zone charges.

4.2.2 Owners of these vehicles need to apply for a local exemption using the [MiPermit CAZ portal](#):

- Emergency service vehicles
- Specialist vehicles

4.2.3 These vehicles will not be exempt from the zone charges unless their local exemption application has been approved.

4.2.4 Initial exemptions will be valid for one year. For continuing entitlement, the registered keeper will need to submit a new exemption application.

4.2.5 The following exemptions relating to the Bristol Royal Infirmary (BRI) Complex will also be available on an ongoing basis:

- seven-day exemptions for specified visitors
- appointment day exemptions for frequent outpatients

4.3 Temporary local exemptions

- 4.3.1 The types of vehicles listed in 4.3.2 & 4.3.4 are temporarily exempt from Bristol's Clean Air Zone charges.
- 4.3.2 The Council may provide an exemption to applicants to the Financial Assistance Scheme (FAS) whose expressions of interest have met basic eligibility criteria.
- 4.3.3 The owner of any vehicle that is exempt under 4.3.2 will be notified by the Council.
- 4.3.4 Some hospital patients at the BRI complex may be issued an exemption at the discretion of hospital staff. Details of these exemptions, and the application form can be found at <https://www.uhbristol.nhs.uk/patients-and-visitors/travelling-to-and-from-our-hospitals/clean-air-zone/>

4.4 Exemption amendments

- 4.4.1 If your circumstances change you must notify the Council. If you are still eligible for your exemption council officers may amend your exemption or ask you to make a new application as appropriate.

5. Exemptions for patients and selected visitors to the BRI Complex

5.1 The BRI Complex is defined as:

- Bristol Royal Infirmary
- Bristol Heart Institute
- Bristol Royal Hospital for Children
- Bristol Haematology and Oncology Centre
- St Michael's Hospital
- Bristol Dental Hospital
- Bristol Eye Hospital
- Central Health Clinic

5.2 Applying for patient and visitor exemptions

- 5.2.1 Exemptions for patients and visitors to the BRI complex are issued and processed by hospital staff.
- 5.2.2 Applications for all hospital exemptions should be made directly to the hospital using the form on <https://www.uhbristol.nhs.uk/patients-and-visitors/travelling-to-and-from-our-hospitals/clean-air-zone/>

5.3 Visitors to the BRI Complex

- 5.3.1 Regular visitors to long term inpatients at the BRI Complex may be granted an exemption.
- 5.3.2 Each hospital visitor exemption will be valid for 7 days, starting on the date approved by ward staff.

5.4 Patients with frequent appointments at the BRI Complex

- 5.4.1 Frequent outpatients who need to visit the hospital on a regular basis may be granted an exemption.
- 5.4.2 'Frequent outpatients' are defined as at outpatients attending at least three appointments a month over a three-month period.
- 5.4.3 Hospital staff will determine eligibility.

5.5 Other patients at the BRI complex

- 5.5.1 Some other patients at the BRI complex may be issued a discretionary exemption by hospital staff on a temporary basis.
- 5.5.2 For details of any temporary exemptions and the application process for these exemptions please see <https://www.uhbristol.nhs.uk/patients-and-visitors/travelling-to-and-from-our-hospitals/clean-air-zone/>
- 5.5.3 These exemptions are issued at the sole discretion of hospital staff.

6. Specialist Vehicle Exemptions

- 6.1 Owners of emergency or specialist vehicles can apply for an exemption.
- 6.2 A separate application is required for each vehicle
- 6.3 These vehicles are defined by their tax class.
- 6.4 Tax Class 12 Emergency vehicles are vehicles used by emergency services.
- 6.5 Tax Classes 4, 8 and 11 Specialist Vehicles:

Tax Class 4 is for special types of vehicles which are goods vehicles or locomotives used for out of the ordinary operations.

Tax Class 8 is for Special Vehicles which are:

- Mobile Cranes
- Mobile Pumps
- Digging Machines
- Works Trunks
- Road Rollers
- Showman's HGVs
- Showman's Haulage Vehicles

Tax Class 11 is for Special Concessionary Vehicles which are:

- Some Agricultural Machines
- Mowing Machines

- Electrically Propelled Vehicles
- Gritters
- Snowploughs
- Steam Vehicles

6.6 Applicants will need to provide evidence of their entitlement:

6.7 Photograph or scan of the front and first inside page of the vehicle registration certificate (V5C) / vehicle logbook

6.8 Evidence of the vehicle tax class if it is not shown on the V5C

6.9 If the vehicle is a lease or long-term hire vehicle, a copy of the lease or hire agreement to show the authorised user.

6.10 Information and eligibility criteria can also be found at www.bristol.gov.uk/specialistvehicleexemption.

7. Exemptions for vehicles that are being replaced under the Financial Assistance Scheme

7.1 The Council is offering a Financial Assistance Scheme (FAS) to provide financial support to those who need to change their vehicle. Information and the eligibility criteria for the FAS can be found at www.bristol.gov.uk/CAZfinancialsupport. Anyone wanting to make an application for financial support under the FAS has been invited to submit an Expression of Interest.

7.2 Expressions of Interest are assessed and if an application meets basic eligibility criteria the applicant will receive:

7.2.1 A letter of eligibility confirming they can now make a full application for financial support OR

7.2.2 A request for further information about how the vehicle is used in the Clean Air Zone (a telematics assessment).

7.3 Applicants who submitted an Expression of Interest before 28 November 2022 and who meet the basic eligibility criteria will be offered an exemption for the vehicle they want to replace which will be valid until their replacement vehicle is received, or 31 July 2023, whichever is sooner, subject to the following conditions:

- An exemption issued for an application which is subsequently rejected (at any stage) will end 30 days after the rejection.
- An exemption issued for an application which does not lead to a replacement vehicle being ordered within 90 days of the date of the Eligibility Letter will end immediately.

7.4 Applicants who do not meet the basic eligibility criteria will not be offered an exemption.