



Useful information to support your business

Information correct at July 2026



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Supporting inclusive and sustainable growth

Bristol City Council's Economic Development team works with businesses of all sizes and sectors across the city. Whether you're starting a business, looking to grow, seeking investment opportunities, exploring new premises or facing trading challenges, we can help connect you with the right advice, support and opportunities.

Our work includes:

Business support and enterprise

Support for start-ups, entrepreneurs and existing businesses looking to grow, including signposting to specialist advice, funding opportunities, skills support and the West of England Growth Hub.

High streets and city centre

Working with businesses, Business Improvement Districts and key partners to support thriving high streets and a vibrant city centre, helping businesses access local opportunities and initiatives.

Markets

Managing St Nicholas Market and supporting markets across Bristol, providing opportunities for traders, fostering vibrant market communities and delivering events and projects that encourage footfall and growth.

Inward investment and regeneration

Helping businesses invest, relocate and expand in Bristol by providing information on commercial property, council services, development opportunities and key regeneration areas across the city.

Find out more on the council's Economic Development site: www.bristol.gov.uk/economic-development

For further information, email the Economic Development team and we'll direct your enquiry to the most appropriate service.

Email: business@bristol.gov.uk

Not sure where to start? Get in touch

High street business support

As part of Bristol City Council's High Streets and City Centre programme, our Business Development Officer works directly with businesses across Bristol's high streets – regularly visiting local centres to understand business needs, share opportunities and connect businesses with relevant support and council services.

If you would like to arrange a meeting or if you have any queries you can contact:

Sean McTiernan
sean.mctiernan@bristol.gov.uk
07471 447380

This booklet was updated in July 2026. For the latest information, visit:

www.bristol.gov.uk/business-information-booklet

or scan the QR code below.



Business Newsletter

To receive the latest news, information and updates, we recommend signing up to the business newsletter:

www.bristol.gov.uk/businessnewsletter

The fortnightly newsletter provides relevant and timely information to businesses in Bristol and the surrounding area, across a broad range of topics that businesses may find useful, including:

- News
- Grants and funding opportunities
- Business support
- Events and webinars
- Training and networking opportunities
- Education, skills and learning
- Links to council partners
- Policy-related developments
- Consultations
- Transport and travel updates
- Health and wellbeing resources, tools and training
- City centre and high street events and campaigns

Regular updates are also given across our social channels:

twitter.com/ShopLocalBris

www.facebook.com/shoplocalbris

www.instagram.com/ShopLocalBris

Supporting City Centre and High Street Businesses

Starting a new business

If you're starting a new business in Bristol, the council website provides information and access to wide range of new business support services:

www.bristol.gov.uk/business/business-support-and-advice/starting-a-new-business

Business Start-up and Development Toolkit

Bristol City Council has developed a Business Start-up & Development Toolkit as part of its ongoing commitment to supporting the city's economy.

Although primarily intended to support businesses linked to Bristol's vibrant and diverse range of high streets/local centres, the toolkit includes a wealth of information that is relevant both to anybody starting, or thinking of starting, a business, and to those developing their enterprise.

Contents of the toolkit have been provided by local businesses, business advisors and traders' groups, and will updated as new information becomes available.

Download the toolkit from the council's high streets page:

www.bristol.gov.uk/business/business-support-and-advice/high-streets

Vacant Commercial Property Grant

Could your business benefit from funding to help get your idea off the ground?

If you are a start-up or looking to expand your business, grants up to £10,000 are available through the Vacant Commercial Property Grant scheme.

The grant is open to most organisation types, including limited businesses, sole traders, charities, CICs, voluntary organisations, and arts and culture groups.

To apply, your business or organisation must be looking to lease or rent a currently vacant commercial premises in the city centre or on one of Bristol's 46 high streets.

The money can be used to pay for capital expenditure including structural or physical works to the premises or equipment a business needs in order to trade.

The amount of funding you can apply for depends on the length of lease or rental agreement.

www.bristol.gov.uk/vcpg

The page includes guidance notes, the application form and case studies of some of the successful applicants who have received this funding.

Check the website for latest closing date information.



Where's it to? Bristol

The Where's it to? campaign is an invitation to explore the city's high streets and to get to know the traders behind some of Bristol's much-loved businesses.

The campaign highlights the diversity of its traders and the areas of the city, to help encourage people to shop locally and to build stronger resilient independent businesses that are supported by their own communities.

The campaign website features nearly 400 traders across 47 high streets and invites people to explore the hidden gems on their doorstep.

Businesses interested in being added onto the Where's it to? website can email:

business@bristol.gov.uk

to arrange a visit.

Business rates

Through the council website, ratepayers can self-serve to check and manage details.

You can

Check your account: Use the balance checker to monitor your account, view liability, payments and reliefs.

Tell us you're moving: You can complete the online moving form to advise us of any changes in liability having moved out of your premises, moved into a new premises or if your property has become empty.

Discounts and exemptions:

Use the online forms to find out if you're exempt from paying business rates or if you can get a discount, called a 'relief'.

Visit the business rates page on the council website:

www.bristol.gov.uk/rates

Business Support Programmes

Our business development officers can refer you to council partners who provide free business support programmes.

Universal Business Support

Workshops and events are held regularly throughout Bristol providing access to specialist advice for entrepreneurs and business leaders.

To keep up to date with the latest offers it is recommended that anyone interested in starting or developing their business signs up to the Bristol Business Newsletter.

Details of how to do this are included on page 6 of this guide. The newsletter will contain details of any events managed by the Economic Development service as well as any other relevant events delivered by independent organisations.

The West of England Mayoral Combined Authority

Whatever stage of your growth journey, from start up to scale up, the West of England Mayoral Combined Authority's dedicated business support service, the Growth Hub, provides small and medium sized enterprises (SMEs) with tailored one-to-one advice and access to finance, support programmes and expert guidance.

The service offers the same level of free, impartial support to businesses from all sectors. The Growth Hub offers support under the following pillars:

- Financial and Business Support
- Leadership and Management
- Technology and Innovation
- Workforce Development

The team of expert Enterprise Advisors offer free one-to-one business support, and can help you:

- Access development programmes and funding
- Connect to support, advice and guidance from the Growth Hub's expert partners
- Identify your business challenges and opportunities
- Benefit from support networks, events and peer support

The Growth Hub supports businesses and organisations throughout Bath and North East Somerset, Bristol, North Somerset and South Gloucestershire.

Visit the website:

www.wearegrowth.co.uk

or request a call-back:

0117 456 6955

For further information email:

business@bristol.gov.uk

Good Employment Charter

The Good Employment Charter is a voluntary accreditation scheme supporting businesses of all sizes and sectors to become better employers.

The Charter will provide you with the tools you need to drive change within your organisation, boost productivity and achieve higher growth by creating a happier workforce.

Developed by the West of England Mayoral Combined Authority, the Charter sets the standard for working practices in our region, benefiting both employers and employees, and contributing to a thriving economy.

Joining the Charter and becoming an employer of choice could benefit your business by:

- Increased loyalty and retention
- Attract and recruit top talent
- Improved productivity and growth
- Healthier workplace culture

To hear more about the Charter and ask questions, the team host a monthly Q&A session on the first Thursday of the month. Details can be found on the events page of the website.

www.goodemploymentcharter.co.uk

Business and Intellectual Property Centre (BIPC)

The BIPC is part of the British Library's National Network of Business & IP Centres. The network is supported by the Intellectual Property Office. The BIPC is for aspiring entrepreneurs, start-ups and SMEs across Bristol.

It offers:

- Free access to £5 million worth of business intelligence resources and databases including market research, grants, company data and reports
- Business publications
- One to one session with advisors and experts, workshops and networking events
- Intellectual property (IP) support to protect your ideas
- Spaces to meet, study and research your business planning

Further information is available on:

www.bristol.gov.uk/BIPC

0117 922 3999

BIPC@bristol.gov.uk

bipcbristol.eventbrite.co.uk

Produce West

Produce West is a regional initiative to support growth in the food, drink and hospitality sector.

Kitchen hire

If you're a food and drink producer looking for kitchen space to hire, then Produce West, a new kitchen brokerage service launched in February 2026 can help you.

Renting your kitchen space

If you own or manage a community or commercial kitchen that's currently under utilised, then you can get support to help you connect with food entrepreneurs looking for suitable space to hire.

Guidance is available to help you take the steps to create additional income from your kitchen facility

You can register your interest on the Produce West website:

www.producewest.co.uk

Technical support is available that can help with any aspect of product development, testing and scaling up.

Whatever stage your business is at, this can help you turn your food or drink product or idea into a commercial product offer at whatever scale is right for you.

Support can include:

- Recipe development and ingredient selection
- Equipment choice
- Product labelling
- Allergen awareness
- Shelf life
- Packaging
- Food hygiene

Food Works SW

Food Works SW can also help your business gain accreditation, such as Safe and Local Supplier Approval (SALSA), so you can move into wholesale or supply retailers. You may be eligible for a package of funded support to help you achieve this.

More details can be found on the website:

www.foodworks-sw.co.uk

Skills and support for the hospitality and the night-time economy sectors

Bristol Nights: Bristol Nights is at the heart of supporting Bristol's night-time economy and all businesses who operate between 6pm and 6am.

The sector accounts for a third of Bristol's workforce, supporting over 116,000 people, or 41% of the city's jobs.

Bristol Nights work in collaboration with nightlife stakeholders across the city and champion essential issues which support better jobs, safer environments, and practical advice or training for night workers.

Women's Safety Charter: a call to action for all organisations to join us in tackling gender inequality to make Bristol a fair and inclusive city, where everyone is welcome.

Anti-harassment training: a citywide invitation to all those employed in the night-time economy to sign up to the anti-harassment training session to take a zero-tolerance stance on harassment and hate crime in night-time spaces.

End drink spiking: The objective is to educate Bristol on the procedure of reporting and collecting evidence of drink spiking, to increase the prosecution rates of the people who carry out these crimes. Free Drink Spiking testing kits available for all licenced premises.

Harm reduction: provides a practical guide for venue owners and managers on how to embed harm reduction into your nightlife space, with a step-by-step approach to implementing training as a team and designing for safety into your working practices.

www.bristolnights.co.uk



Outdoor hospitality: licences and guidance

Outdoor hospitality has been a welcome addition across Bristol. It has supported local businesses and added colour, vibrancy and atmosphere to the streets.

We must make sure applications for outdoor hospitality add value to the surroundings and are safe and accessible. The area should be well designed, properly maintained and managed, and must consider the needs of others using the area including disabled people and emergency vehicles.

The application process looks to encourage proposals that underpin our commitment to achieving a high-quality environment for citizens and visitors.

All businesses including, but not limited to, cafes, pubs, bars and restaurants must ask the council for permission to have tables, chairs and other pavement furniture on the pavement or road.

The licences and permissions you need will depend on what furniture you want to use and where it is going to be used.

You may need up to 4 different permissions including:

- Pavement Licence
- Planning permission
- Hospitality Structure Licence
- Electrical Licence

If you want to allow customers to consume alcohol, you'll also need a premises licence to sell alcohol.

www.bristol.gov.uk/business/licences-and-permits/premises-licences

For further information, email: pavement.licences@bristol.gov.uk

Employment, Skills and Learning

Bristol Employment, Skills and Lifelong Learning works closely with local businesses of all sizes. Employers can recruit, train and support their workforce, while also shaping the city's future talent pipeline. Partner with us to build skills, talent and opportunity in Bristol.

For information on Employment, Skills and Lifelong Learning, email: esl@bristol.gov.uk

Recruit talent

Skills Connect

You can take part in free local job fairs and employment events across Bristol and the wider region – ideal for meeting candidates face-to-face and promoting your vacancies. We'll support you to exhibit and advertise your roles through our network and team of employment coaches who work directly with job seekers.

www.skillsconnect.org.uk

On Site Bristol

You can recruit and train construction apprentices with confidence. We'll connect you with pre-assessed candidates, support onboarding, and provide regular progress reviews to ensure your apprentice develops the skills your business needs.

www.onsitebristol.co.uk

Move In, Move On, Move Up

You can connect with candidates who have experienced homelessness or unstable housing and are ready to re-enter the workforce. We offer one-to-one careers coaching, links to employers like yourself, ESOL classes, and specialist training in wellbeing and IT to our clients– helping you tap into motivated talent.

www.bristolesl.com/blog/2022/11/move-in-move-on-move-up

100 Women Project

You can help women in South Bristol build confidence and resilience by engaging with this holistic programme. It includes employability support and personal development coaching, offering a meaningful way to support community inclusion and talent development.

www.bristolesl.com/blog/2025/10/100-women-project/

Train Staff

WorkWell West

You can access free, flexible support to help your staff thrive—whether they're returning from sick leave or facing health-related barriers. We offer on-site or virtual coaching, ESL-sensitive guidance, and a single point of contact for referrals, plus links to wider VCSE and health networks.

www.workwellwest.org

Bristol Adult Learning

You can upskill and develop your team with short courses in arts, crafts, languages, cookery, wellbeing, computing, and more. We offer bespoke learning packages including corporate team building events. Your employees can also access support through Work Well West which promotes mental wellbeing and resilience.

www.bristolcourses.com

Bristol Community Learning

You can support your staff to improve essential skills in English, maths, and digital literacy through free accredited courses (up to Level 2), including ESOL. We also offer co-funded training in horticulture, health & social care, and childcare—and can co-design bespoke programmes aligned to your recruitment needs.

www.communitylearningwest.net

WE WORK for Everyone

You can access tailored support to diversify your workforce through our Navigator team. We'll guide you through inclusive recruitment, act as a liaison between you and your employees, and offer training on equality, accessibility, and workplace inclusion. Hosting a Supported Internship can also be explored as part of this offer.

www.weworkforeveryone.org

Support future talent

Community Learning

You can host a work taster or volunteering experience for adults aged 19 or over who are unemployed or under employed. We will help you develop the experience, match you with learners wanting to move into your sector and provide support during the placement.

www.communitylearningwest.net

Bristol Post 16

You can support young people aged 16–18 (up to 25 with EHCPs) into employment or training. We'll work with you to create tailored action plans, provide high-quality IAG, and help young people build the skills needed to succeed in your workplace.

www.bristolesl.com/bristolpost16

Bristol WORKS

You can co-design meaningful experiences of work to inspire school learners aged 11–16, particularly those who face barriers to employment. We'll support you with workshops, mentoring, real work challenges, and modern work experience—plus full guidance to ensure high quality engagement with local schools.

www.bristolesl.com/bristolworks

South Bristol Youth Guarantee

You can host a work taster for young people aged 17–21 who are not currently in education, employment, or training. We'll help you develop job descriptions, match you with suitable candidates, and provide support throughout the placement—making it easy to identify future talent and strengthen community ties.

www.bristolesl.com/blog/2025/05/south-bristol-youth-guarantee-2

Add value

Skills Connect Network

You can join the Skills Connect Network to stay informed, connected and utilise it to promote your organisation with employment support professionals across the West of England. As a member, you'll receive weekly updates on vacancies, training, and events, and be invited to quarterly networking sessions focused on collaboration and

sector insights.

www.skillsconnect.org.uk/skillsconnectnetwork

Building Bristol

You can grow and upskill your construction workforce by connecting with training providers and partners through Building Bristol. We'll also help you deliver Employment & Skills Plans (ESP) and meet your social value commitments.

www.buildingbristol.com

For further information email the council's Employment, Skills and Lifelong Learning team:

esl@bristol.gov.uk

Accreditations for your business

Bristol Eating Better Award

The Bristol Eating Better Award supports and rewards food businesses that take action to offer healthier food options and promote sustainability.

The free award promotes the use of local suppliers and the move to carbon neutrality to help to tackle the climate and ecological emergencies, inviting businesses to make small changes, such as providing free drinking water or minimising their food waste. By signing up you can help local people eat more healthily and sustainably.

Actions to achieve the award include:

- Making small changes, such as the ingredients they use or how they prepare food and serve the food.
- Offering healthier alternatives, such as more plant-based foods or less sugary products
- Encouraging customers to choose these alternatives, for example by making healthier options cheaper and highlighting them on your menu.
- Encouraging customers to bring their own reusable cups and containers to reduce single use plastic.



To find out more about the award, visit:

www.bristol.gov.uk/bristol-eating-better-award

or contact:

bristoleatingbetter@bristol.gov.uk

for help achieving the award.

Become a Living Wage employer

The real Living Wage is the only UK wage rate based on the cost of living. This is £13.45 outside of London and will increase in October 2026.

The hourly rate increases each year in line with the cost of living and is voluntarily paid by over 280 businesses head-quartered in Bristol who believe their staff deserve a wage which meets everyday needs - like the weekly shop, or a surprise trip to the dentist.

Paying a real Living Wage is good for business too:

- 62% of employers said it improved recruitment of employees into their business
- 87% of employers said it improved their reputation
- 90% of consumers said they were more likely to buy a product or service from an employer that paid the real Living Wage

- Over a third of employers also reported that the Living Wage helped them secure contracts and funding

To find out more, visit the Living Wage Foundation website:

www.livingwage.org.uk

or email

livingwage@bristol.gov.uk to see how Bristol City Council can help you achieve it.



Mental health and wellbeing

Thrive at Work

The Thrive at Work programme gives practical help and information, as well as the tools and training that business and organisations need to help promote good mental health practices in the workplace and support their employees.

Employees can also benefit from a range of resources including Wellness Action Plans, suicide awareness training and 24/7 support and connect.

www.goodemploymentcharter.co.uk/charter-characteristics/health-wellbeing/

Thrive at Night

The Thrive at Night initiative, by Bristol Nights, provides free mental health and wellbeing resources for all those working in the night-time economy, from 6pm to 6am.

In response to the night-time community calling out for sector-specific support, a comprehensive package of

resources has been designed to empower compassionate leadership across the sector and help to create mentally healthy workplaces, including:

- A managers guide to creating mentally healthy workplaces
- A mental health workbook for night workers
- Mental Health and Wellbeing Policy Framework
- Guide to finding an Employee Assistance Programme (EAP)
- A list of support groups, helplines and guides

Explore the full range of resourcesg:

www.bristolnights.co.uk/projects/thrive-at-night

**Thrive
at Night**

Sustainability and net zero

Sustainable travel

The council's sustainable travel team offers free sustainable travel advice and support to businesses in the West of England. Key offers include:

- Travel Audit – understand your workforce's travel behaviour and identify areas for improvement. Ideal for businesses that do not have an existing travel plan.
- 50 per cent match funded grants – to improve facilities: cycle stands and shelters, lockers, business pool bikes, accessibility improvements and signage. Funding rounds announced periodically
- Business electric pool bikes – loans are for 3-6 months, with accessories, delivery and maintenance all covered by us. We also loan ebike and trailer combination for businesses moving larger loads.
- Active Travel Champions – champions lead the way and encourage staff to walk and cycle. We support Champions with information on walking and cycling, guidance, events and free equipment.
- Lift sharing – help your colleagues get to work with the council's free journey sharing website, JoinMyJourney.
- Staff travel support – free loan bikes, cycle training, bike servicing, bus taster tickets, and journey planning to support staff getting to work.

businessactivetravel@bristol.gov.uk

www.travelwest.info/for-businesses

Green Business Support

Through the West of England Mayoral Combined Authority, a range of support and funding options periodically become available to help SMEs cut costs and become more energy efficient.

Get tailored green business support and advice from our expert team. Whatever stage your business is at, we can help you find the right support and funding to take your next step.

www.westofengland-ca.gov.uk/growth-hub/green-business-support

Bristol's Climate Ask: play your part

Since becoming the first city in the country to declare a climate emergency, Bristol has taken huge strides towards becoming carbon neutral by 2030.

The decarbonisation of our economy will generate substantial business opportunities and will require all individuals, businesses and organisations to make changes, in the bid to avoid the worst effects of climate change.

The Bristol One City Climate Ask encourages businesses to **declare your net zero climate ambition** and offers support to develop a plan to reduce carbon emissions: www.bristolonecity.com/climate-ask

To help inspire others to take action, if your business or organisation has a story to tell on its journey to net zero, publicise it on your website and social channels using the hashtag **#BristolClimateAction**

Your business might not have all the answers but promoting the steps you are taking is an easy way to reach new customers, to future proof your business and to support the city-wide effort.



Find out more:

www.bristolonecity.com/climate-offers

www.bristolonecity.com/climate/business-stories

Climate Action Programme

Bristol Climate & Nature Partnership's Climate Action Programme offers free, practical support to businesses on reducing their carbon emissions.

It offers a series of events and a library of resources on a range of topics including:

- Creating a climate action plan
- Measuring and monitoring emissions
- Employee engagement
- Scope 3 emissions
- Reducing emission from energy use

It also facilitates the Climate Leaders Group, a peer-to-peer support group for organisations leading the way on climate action.

You can hear about all the Partnership's events and opportunities to get involved by signing up as a member.

Climate Action Programme:

www.bristolclimatenature.org/projects/climate-action-programme

Sign up for free:

www.bristolclimatenature.org/get-involved

Business waste and recycling

Waste Management

Every business in the city has a legal responsibility under the Environment Protection Act 1990 to safely contain and legally dispose of any waste. You have a 'Duty of Care' to manage your waste as follows:

- Waste must be collected by a licensed waste carrier.
- Your waste must be securely stored and locked away.
- The name of your business must be displayed on the waste.
- Waste must not be left beside bins or sacks.
- Access to the public highway must not be blocked.

Any business that does not comply could face:

- Fixed penalty notices of £110.
- Prosecution will be considered but as a last resort.

The Waste Improvement Project

To help businesses manage their waste and recycling responsibly our website provides an advisory and enforcement service on waste reduction, management, and litter control.

We have introduced a new standard for how commercial waste should be stored and how waste bins or sacks are presented on the highway and public land to help create a cleaner, safer, litter free environment.

Our aim is to encourage businesses to reassess their current waste disposal, storage and presentation practices, highlighting the aesthetic and functional impact on their immediate surroundings.

By addressing how waste management affects not only their business areas but also the accessibility and appeal of cleaner streets and pavements for the community and visitors, the initiative promotes a more attractive environment.

Our work with businesses has resulted in the removal of over 700 commercial waste bins from the streets of Bristol, creating valuable space that enhances the city's cleanliness and which makes it more inviting and easier to navigate for visitors and businesses alike.

Visit the council website for information on business waste and recycling:

www.bristol.gov.uk/business/health-and-safety/business-waste-recycling

Help us to keep the city clean

Improving the cleanliness of the city is a responsibility that we all need to share. Businesses can help to improve the cleanliness of the city by doing the following:

- Encourage your customers to put their waste in bins or to take it home.
- Keep your shop frontages clear of litter, waste and leaves if you can, which could be done during quiet times.
- Dispose of bulky goods correctly.

- Clear graffiti from your shop frontages.
- Encourage your employees to participate in corporate litter picking activities. Litter picking kits - Bristol Waste Company: www.bristolwastecompany.co.uk/household/get-involved/litter-picking-kits
- Help us by reporting fly tipping and other environmental issues such as streets that need to be cleaned. Report a street issue: www.bristol.gov.uk/residents/streets-travel/report-a-street-issue

Fix my Street

Fix my Street allows people to report problems such as graffiti, fly tipping, broken paving slabs, or street lighting in their local area.

The reports are shared with the council and published online, so others in the community can see what's already been reported.

www.fixmystreet.com

You can also report a wide range of issues on the council website:

www.bristol.gov.uk/residents/streets-travel/report-a-street-issue

Introduction into Business Continuity Management

Business Continuity Management is about having a plan to deal with unplanned disruptions, so the organisation can continue to function as smoothly as possible.

The Business Continuity Institute (BSI) defines this as:

‘A holistic management process that identifies potential impacts that threaten an organisation and provides a framework for building resilience with the capability for an effective response that safeguards the interests of its key stakeholders, reputation, brand and value-creating activities’.

Are you prepared for winter?

Climate Adaptation: Flooding is now the UK’s most significant natural hazard. Snow events are less frequent, while floods, heatwaves, and storms are increasing in intensity and frequency.

To help you stay informed, sign up to:

- Get flood warnings by text, phone or email:
www.gov.uk/get-flood-warnings
- Met Office weather warnings:
www.weather.metoffice.gov.uk/warnings-and-advice/uk-warnings
- Met Office weather warnings – Bristol:
www.weather.metoffice.gov.uk/forecast/gcnhtnumz#
- Met Office Weather-Health Alerting system: [registration form](#)
- Government Flood Forecasting Centre:
www.gov.uk/government/organisations/flood-forecasting-centre
- Government flood alerts and warnings:
www.check-for-flooding.service.gov.uk/alerts-and-warnings
- UK Storms – Weather warnings:
www.ukstorms.co.uk/live-warnings

Interested to hear more about how you and your business can be more resilient?

Contact the council's Emergency Preparedness Resilience Team (EPRT), email: business.continuity@bristol.gov.uk

Preparing your business for challenging times

The rising cost of living is impacting people and businesses across Bristol in different ways.

The council's **Cost of Living hub** looks to support the people most impacted, including those who have not faced financial challenge before.

The hub provides advice and guidance on topics including housing, help with fuel bills, benefits and associated financial help, employment and skills, mental health and wellbeing, and provides links to useful websites and community organisations.

www.bristol.gov.uk/costofliving

The government's **Help for Households** website brings all the government support on offer together in one place so the public can see what support they could be eligible for.

www.helpforhouseholds.campaign.gov.uk

The government's **Energy Efficiency campaign** for businesses, outlines actions that can be taken, ranging from quick and easy and no cost to longer term investments.

www.businessenergyefficiency.campaign.gov.uk

The **Federation of Small Businesses** (FSB) are continuing to campaign and support their members and the small businesses community during the cost of doing business crisis.

www.fsb.org.uk/resources-page/cost-of-doing-business-crisis

The **Business Debtline** website includes the latest information on any help that is available, including making the most of your money, dealing with debt and high energy process.

See if you can pay less for your cost of living and find out about any extra help that might be available.

www.businessdebtline.org/cost-living-hub-ew

Green Street is an organisation that helps smaller retailers and hospitality businesses work together to cut their carbon footprint, become more sustainable and make savings that would help with the cost of doing business.

Green Street's planet-friendly guide has around 30 practical actions you can take, grouped under six easy-to-remember principles.

www.greenstreet.org.uk

Ciphr have produced a guide including seven ways employers can support the financial wellbeing of their employees.

www.ciphr.com/features/cost-of-living-crisis-7-ways-employers-can-support-employees

The **Charities Aid Foundation** charity resource hub includes resources to help you navigate the cost-of-living crisis and help communities. From governance and planning to attracting new funding, they can help you gain insight and plan for uncertainty.

www.cafonline.org/charities/resource-hub



Advice and support organisations

To help you access business support, services and opportunities, or for any enquiries you may have, contact our business development officer:

Sean McTiernan

sean.mctiernan@bristol.gov.uk

07471 447380

business@bristol.gov.uk

Visit the council website for list of useful businesses and organisations who can help to support your business:

www.bristol.gov.uk/usefulbusinesscontacts

Federation of Small Businesses

With a strong local presence, the Federation of Small Business (FSB) offers its members a wide range of vital business services including advice, financial expertise, support and a powerful voice heard in government.

If you are self-employed or own a small business, membership is built from the ground up to help you achieve your ambitions.

www.fsb.org.uk

Business West

Business West aims to make the greater West of England region the best part of the UK to start, run and grow a business and a great place to live, work and learn.



They are a leadership organisation, representing and working with 24,000 businesses. They can help by connecting businesses through Chambers of Commerce, challenging national and local business policy, providing business learning opportunities, supporting businesses to start-up and grow, and connecting businesses overseas.

www.businesswest.co.uk



Visit West

Visit West is the Destination Management Organisation responsible for the visitor economy in the West of England.

- Provides a range of services to individual businesses, consumers, visitors, the travel trade and conference, meeting, and incentive travel market. They also represent the region and its destinations with national and international strategic partners.
- Delivers the Visit Bristol consumer channels through social media and visitbristol.co.uk as well as dedicated campaigns.
- Operates the Meet Bristol and Bath Convention Bureau, that provides dedicated services to event organisers, supporting bids and providing expert advice.
- Membership scheme and training opportunities for local businesses to maximise the visitor market in Bristol and surrounding region.

www.visitwest.co.uk

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