



Date 15 December 2023

Dear resident

Barton House – Friday 15 December 2023 update

Interim survey results meeting invitation

I would like to thank you for your ongoing understanding and patience over the past month. I know the changes have been unsettling for many of you, and that you have been living with uncertainty for many weeks now.

I am pleased to tell you we now have the interim results from the recent building surveys and are analysing these and discussing them with the surveyors. By Monday afternoon we will be able to tell you more about what the new surveys tell us and what this means for the future.

We would like to invite you to a residents' meeting on **Monday 18 December** in the Conference Hall at Bristol City Hall, College Green, BS1 5TR. Please arrive from 2.30pm for a 3pm start. The meeting will finish no later than 5pm. There will be refreshments available. The meeting will be for Barton House residents only and we will be refusing entry to anybody who is not a registered resident.

The meeting is being held at City Hall to allow more space for all residents to attend, including everyone staying in Holiday Inn, those staying with family and friends, and anyone who has remained at Barton House. It will also allow us space for live translations in Arabic, Somali and Pashto languages.

We encourage you to join us for the meeting if you can, so you can hear from us and have an opportunity to discuss things with us. We will provide you with the latest on the surveys that have taken place at Barton House; what we think the surveys mean for the building; and the need for water system tests.

All Barton House residents are welcome. We ask that only adults attend the meeting. However, if you need to bring younger children, there will be a supervised creche area available on the day. Prayer facilities will be available. If you need help with travel arrangements or parking to help you attend the meeting, please contact a Housing Officer for support or email us to tell us how we can support you to attend this meeting.

Yours sincerely

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John Smith
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Additional support

We appreciate that this is a stressful time for you and your families, and we are working to put in place the support you need. If you feel you need some mental health and emotional wellbeing support, there are services available to help you.

- Samaritans offer support 24 hours a day, 7 days a week. Call 116 123 for free.
- Shout 85258 offers confidential text support 24 hours a day, 7 days a week. Text SHOUT to 85258.
- If you need advice or have any concerns around any form of **domestic abuse**, please contact the Next Link Domestic Abuse Service on 0117 925 0680. For 24 hours a day, 7 days a week advice, as well as out of hours refuge options, call the National Domestic Abuse Helpline on 0808 2000 247. In an emergency, please contact 999.
- **Family Hubs:** During the week, your local Family Hub can give information and support about anything relating to you and your family. This includes activity groups, health and wellbeing services as well as parenting support. The nearest Family Hub to Barton House is the Wellspring Settlement Hub, 43 Ducie Road, Bristol, BS5 0AX. Open Monday to Thursday, 9am to 4.30pm; Friday from 9am to 1pm. Call 0117 955 6971.
- **Support for parent/carers with babies and infants:** The Central Children's Centre will be running "stay and play" baby groups at the Holiday Inn. Details about these sessions, and how to book a free taxi to the Holiday Inn when needed, can be found at www.bristol.gov.uk/barton-house
- **Welcoming Spaces network:** Welcoming Spaces are still open across the city. These are free to use and open to anyone. You can use your local Welcoming Space to meet with other people, take part in activities or access support. Find your nearest on our website: www.bristol.gov.uk/costofliving