



**Date** Thursday 25 January 2024

Dear Resident,

## **Barton House residents' update – Thursday 25 January**

**The latest Barton House Cabinet report:** On Tuesday 23 January, Bristol City Council's Cabinet Members discussed the latest report on the response to the Barton House evacuation.

You can read the full report online on the council's website, by visiting <https://www.bristol.gov.uk/barton-house-january-2024-report>. You can watch a recorded video of the meeting on YouTube on the Bristol City Council Live channel by clicking on the video titled "Cabinet - Tuesday, 23rd January, 2024 4.00 pm". You can also find the video and the report on our website at <https://www.bristol.gov.uk/mayorandcabinet>. Select the 'Find Cabinet Meetings' button and click on "23 Jan 2024 4.00 pm", or visit <https://bristol.gov.uk/cabinet-agenda-january-2024>.

The report details the budget we have put aside to secure room bookings at the Holiday Inn until 29 February. The report also explains how we will cover the cost of your meals; security at Barton House; laundry services; and transport arrangements for residents displaced by the evacuation. This report also announced the introduction of an increase in the frequency of room cleaning at the Holiday Inn from weekly to every four days.

**Home Choice Bristol drop-in sessions:** Thank you to everyone who attended the Home Choice drop-in sessions yesterday. The conversations provided bespoke guidance and advice to Barton House residents on how to use the Home Choice Bristol process. We have a list of the people who have not yet been seen and those individuals will be contacted shortly to book an appointment. More sessions are being planned, and we hope to be able to tell you more about them next week.

If you have not yet registered your interest in a one-on-one Home Choice guidance and advice session, but would now like to, please email us at [barton.house@bristol.gov.uk](mailto:barton.house@bristol.gov.uk).

**Dietary requirements:** If you are having meals at the Holiday Inn and have any dietary requirements, please remember to let the hotel know. They will be happy to cater to your requirements.

**Communications:** Residents' questions, concerns, and feedback can be sent directly to us by emailing [barton.house@bristol.gov.uk](mailto:barton.house@bristol.gov.uk), calling 0800 694 0184, or by speaking to a member of staff.

Yours sincerely



**John Smith, Interim Executive Director, Growth and Regeneration**

### **Additional support**

We appreciate that this is a stressful time for you and your family, and we are working to put in place the support you need. If you feel you need some mental health and emotional wellbeing support, there are services available to help you:

- Samaritans offer support 24 hours a day, seven days a week. Call 116 123 for free.
- Shout 85258 offers confidential text support 24 hours a day, seven days a week. Text SHOUT to 85258.
- If you need advice or have any concerns around any form of **domestic abuse**, please contact the Next Link Domestic Abuse Service on 0117 925 0680. For 24 hours a day, seven days a week advice, as well as out of hours refuge options, call the National Domestic Abuse Helpline on 0808 2000 247. In an emergency, please contact 999.
- **Family Hubs:** During the week, your local Family Hub can give information and support about anything relating to you and your family. This includes activity groups, health and wellbeing services as well as parenting support. The nearest Family Hub to Barton House is the Wellspring Settlement Hub, 43 Ducie Road, Bristol, BS5 0AX. Groups taking place this week:
  - Barton Hill High-Rise Homes Group on Wednesdays – 10am until 11.30am
  - Baby hub with Infant Feeding Support on Fridays – 1pm until 2.30pm

**Welcoming Spaces network:** Welcoming Spaces are still open across the city. These are free to use and open to anyone. You can use your local Welcoming Space to meet with other people, take part in activities or access support. Find your nearest on our website: [www.bristol.gov.uk/costofliving](http://www.bristol.gov.uk/costofliving)