

# Garden waste bin and service order form

Please tick the relevant box or boxes

I would like to order a Garden Waste bin (£21) and regular garden waste collection (£47) at the total cost of £68 for the first year (£47 thereafter).

I receive income support benefit, pension credit, council tax benefit or housing benefit\* (You are eligible for a reduced annual rate of: £31 for the first year, £21 thereafter)

Name:

Address:

Phone:

Email:

Benefit No (if applicable):

Date of Birth:

This order will be for my: (tick as appropriate)

1st

2nd

3rd

Green Waste Bin Service at the property.

If you would like a garden waste bin and regular collection, fill in the form above, **and the direct debit form** (on the back) and send them to [waste.services@bristol.gov.uk](mailto:waste.services@bristol.gov.uk). Alternatively, you can post to the form to the below address:

**Bristol City Council Garden Waste (100 TS), PO BOX 3399, Bristol, BS1 9NE**





# Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form and send it to: Bristol City Council Garden Waste (100TS), PO BOX 3399, Bristol, BS1 9NE

**Name and full postal address of your bank or building society**

To: The Manager (name of bank / building society):
Address
Postcode

**Service user number**

8	5	6	1	9	4
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**Name(s) of account holder(s)**


**Instruction to your bank or building society**

Please pay Bristol City Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Bristol City Council and, if so, details will be passed electronically to my bank/building society.

**Bank/building society account number**

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**Branch sort code**

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**Customer ID (found on your invoice)**

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<b>Signature(s)</b>
<b>Date</b>

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD14

**This is not part of the Instruction to your bank or building society and must be detached by Bristol City Council before submission to the paying bank.**

**Payment frequency: Annual**

**Payment date: 15<sup>th</sup> of the month**

**Telephone Number:**

**Email Address:**

**Property Address:**

**Correspondence Address (if different):**

**This guarantee should be detached and retained by the payer.**

D1

## The Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

If there are any changes to the amount, date or frequency of your Direct Debit Bristol City Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Bristol City Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request

If an error is made in the payment of your Direct Debit, by Bristol City Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society

If you receive a refund you are not entitled to, you must pay it back when Bristol City Council asks you to.

- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.