



Date Wednesday 4 September 2024

Dear Resident,

We are writing to you about a change in procedures for your building in the case of a fire.

From today the fire evacuation procedure in your building will change and we now advise that in the case of a fire, you should evacuate immediately. We will also be introducing a waking watch service in your block to assist you and your family to evacuate in the event of a fire. These measures will remain in place until we have received a full detailed report from our external consultants.

We have agreed these changes with Avon Fire and Rescue Service.

As you know we have been carrying out a number of surveys in your block. The initial findings indicate that fire safety measures are present and offering protection. Whilst we must wait for a final report, further work will potentially be advised to make sure that the blocks meet new higher fire safety standards.

We understand you may have concerns and questions. A Questions & Answers (Q&A) document will be available on our website. Printed versions will be available with your Resident Liaison Officer and Housing Officers.

If you have any questions you wish answered please feel free to email us on stjudes@bristol.gov.uk, raise a question with your local ward councillor, or speak to your Housing Officer. All questions we receive will be added to a document published on the "Your Questions Answered" section on St Jude's Refurbishment page on our website and we will aim to provide a public response within a few days of receiving your question.

Visit the St Jude's Refurbishment webpage: www.bristol.gov.uk/stjudesrefurbishment.

Your Resident Liaison Officer, Fatou Jatta, is on hand to help anyone who is finding the noise and vibrations difficult. She can be reached by, emailing F.jatta@synergizeltd.co.uk, or via text, WhatsApp, or phone call on her number 07769273136.

I would like to stress this is a precautionary measure. I understand that this news may be concerning to you, but your safety is our first priority and we are putting in place all the measures we need to ensure you can remain safe in your home.

We will continue to keep you informed about the work we are undertaking in your blocks and thank you for your continued support and cooperation while these important works to building safety take place.

Kind regards,



John Smith, Executive Director, Growth and Regeneration

If you wish to receive this letter in another language, please email stjudes@bristol.gov.uk or visit our website.

Haddii aad rabto in aad hesho warqaddan oo ku qoran luqad kale, fadlan email stjudes@bristol.gov.uk ama booqo website-kayaga.

Se desejar receber esta carta noutra língua, envie um e-mail stjudes@bristol.gov.uk ou visite o nosso sítio Web.

أو إذا كنت ترغب في تلقي هذه الرسالة بلغة أخرى ، يرجى إرسال بريد إلكتروني stjudes@bristol.gov.uk أو زيارة موقعنا على الإنترنت.