Privacy Notice Bristol City Council



Privacy Notice Breastfeeding Peer Support

Bristol City Council is the data controller for the purposes of the Data Protection Act 2018 and other regulations including the UK General Data Protection Regulation (UK GDPR), which means it determines what your personal data is used for and why it is collected.

The purpose of this privacy notice is to tell you about how we collect and use personal data in connection with our service. We may update this privacy notice from time to time. When we do this, we will communicate any changes to you and publish the revised privacy notice on our website.

Our main address is City Hall, College Green, Bristol, BS1 5TR and our contact details can be found on <u>Bristol City Website</u>

What data we need to collect and use?

To provide this service, we will collect and use some or all of the personal information below:

- Name
- Address
- Telephone number
- Date of birth of birth mother
- Expected date of delivery
- Date of birth of baby
- Name of baby
- Ethnicity
- Disability
- Infant feeding status

We get most of this information from you and from what we learn about you through your use of our services, but we may also get some information about you from: midwives and health visitors.

How do we use your personal information?

We use this information for one or more of the following reasons:

• We will use this information to support mothers with infant feeding issues.

What is the legal basis for our use of your personal information?

The information below shows the legal bases we are relying on to use your personal or special category (sensitive) personal information.

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You can see a list of the full legal bases we may rely on by looking at our main privacy notice.

Personal information

Our legal bases for using your personal information are:

- Processing is necessary for the performance of a task carried out in the public interest, or in the exercise of official authority vested in the controller
- Processing is necessary for the purposes of preventative of occupational medicine, for assessing the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or management of health or social care systems and services on the basis of Union or Member State law or a contract with a health professional requires it.

Special category (sensitive) personal information

Our additional legal bases for using your special category information are

- substantial public interest
- the delivery of health and social care services
- public health

How long we will keep your personal information?

We will hold this information for as long as it is needed, or if we are required to do so by law. In practice this means that your personal information may be retained for the relevant period listed below:

• 3 years

After this, your personal information will be archived.

Your rights as a data subject

The law gives you a number of rights to control what and how personal information is used by us, including the right to access a copy of your personal information and withdraw your consent when we rely on your permission to use your personal data.

Full details about your rights can be found in our <u>main privacy notice</u>. If you are unable to access our digital Privacy Notice, please <u>contact Citizens Services</u> whom will be able to send a hard copy.

To update or correct your information if it is inaccurate please contact Citizens Services.

To access a copy of your personal information, more details and how to make a request can be found on the <u>data protection subject access requests page on the council website</u>.

You can exercise any of these rights, ask questions about how we use your personal data or complain by contacting us at <u>data.protection@bristol.gov.uk</u> or by writing to our data protection officer at:

Data Protection Officer

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Information Governance Bristol City Council City Hall College Green Bristol BS1 5TR

If you think we have dealt with your information inappropriately or unlawfully, you have the right to complain to the ICO at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Website: https://ico.org.uk/