

Housing Payment Swipe Card

What is a Swipe Card?

There are two types of swipe cards currently in use:

- The yellow Current Tenancy card is for making payments on your current tenancy rent account. Not sub accounts
- The white Former Tenancy card is for making payments to clear arrears on an account relating to a former tenancy.

Using your Swipe Card

You can use your swipe card to make payments at any Customer Service Point, Post Office, PayPoint outlet.

- At any Customer Service Point or Post Office you can pay rent
- At PayPoint, outlets payments that you make are paid in to your main property rent account.

Please allow 4 working days for payments made at the Post Office, PayPoint outlets to reach your account.

Replacement Cards

Replacement cards can be ordered from the Rent Management Service or the Customer Service Point.